



Filing Receipt

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Protest for Woodland Oaks utility district merger

My name is Kimberly Osborne. I have resided in the neighborhood since 2002. The water company does not keep us with the water lines and we have constant water main breaks which cause us to loose water for hours and then for a few days we have brown orange rusty iron tasting water. This is not acceptable for the amount of money we are paying for this unusable water we get. Many in the neighborhood have filed complaints about the company and not one thing is being done. They do not read meters.. we get such inconsistent bills and go read our own meter and its covered in mud and not even read. I believe this is a danger to us to have this awful water to consume and bathe in and no one cares.. WE in this development should not be subject to more money for un usable water. We are paying over \$200 a month for small households and meters are not read. The next month it will be 120 the next month 250 . We need to fix the problems we have NOT let someone else take over and not fix the problems AND raise the rates.

There is no excuse for how the office treats the people that contact them with issues with bills. The sewage plant stinks up the entire neighborhood and not one thing will be done. I am protesting this merger/takeover as I do not believe we should pay more for the unacceptable water we have had for 20 years.

Please please make this company accountable for their actions and NON actions by not fixing the damaging water and broken down pipe systems. Nasty sewage plant. We pay enough already for this garbage.

This company acts like the owner is not touchable and apparently he is not because as many have made complaints nothing happens. We even have our county representative involved and nothing helps.

Thank you Kimberly Osborne 6915 Durango Dr 77354

