



Filing Receipt

Filing Date - 2023-06-13 09:03:32 PM

Control Number - 54440

Item Number - 770

Date: 6/13/2023

Re: Request to Change from Submetered to Allocated Water/Sewage Utility Service

Azul Apartments
14441 TC Jester Blvd,
Houston, Tx.77014

To Whom It May Concern:

I am writing to request change from Submetered Water/Sewage Utility Service to Allocated Utility Service effective immediately. We have worked with Real Page the meter reading company to monitor, read and bill our residents. We have been open for 2 ½ years and have billed through the submeter system. The system is Tehama and we have had Real Page to come out to service the meters on numerous occasions and monthly have notified the company of low recovery rates for the total bill that is paid out monthly. I have attached copies of our utility bills and copies of the billing from Real Page that is billed to the residents. Some months some units are not billed at all. Some units have excessively low and some excessively high bills. It will not be economically feasible for us to continue with the current water billing with the rising water bill and the low return of recovery for unit usage. When the company (Real Page) comes out to check the system for accurate billing we have not been given a cost to repair, nor have we been told that there were any defects in the system other than them changing out the battery on the meters while on sight. There has been a couple of times that the office device has gone off line but that was rectified as soon as we were advised that the system went offline. Please review and consider our property to be switched over to allocated billing. I have attached a copy of bills, requests for increasing the recovery rate and update on monitoring the billing system and meters to no avail to achieve any increases in recovery. Please advise if anything else is needed

Thank you,

Property Manager
Azul Apartments
832-705-8154

Olivia Williams

From: Olivia Williams
Sent: Wednesday, May 24, 2023 1:53 PM
To: Dan Stephenson
Subject: RE: Copy of Contract Requested - New POC @ Real Page - Dan Stephenson

Hello,

We are currently facing a dilemma with our water bill. I have been requesting for the last 1 or so to recover more on our water bill to no avail. The water bill has increased exponentially, and the recovery has continued to be the same or less at times in comparison to the bill that is sent out monthly to Udata and to Jessica Arcipe. Our meters were placed inside each ground floor apartment and we will not be able to get a read monthly for each unit to properly and fairly calculate the water bill without getting push back from the residents. I am willing to restore the business relationship with Real Page but only if your company actively increased our water bill recovery to be at 95% or close to 95% of the total bill due monthly. We have water bills monthly exceeding \$4600 for the resident billing and your recovery is around \$2100. Please get back to me regarding this matter ASAP.

Olivia Williams
Property Manager
Azul Apartments
14441 TC Jester Blvd #1105
Houston, Tx. 77014
azulapt@ascendientrepm.com
www.azulapartmenthomes.com
832-705-8154

From: Dan Stephenson <Dan.Stephenson@RealPage.com>
Sent: Wednesday, May 24, 2023 1:26 PM
To: Olivia Williams <azulapt@ascendientrepm.com>
Subject: Copy of Contract Requested - New POC @ Real Page - Dan Stephenson

Hello Olivia Williams,

Hope this email finds you well!

My name is Dan Stephenson, and I just joined your account management team at RealPage, the leading global provider of software and data analytics to the real estate industry. Clients use our platform to improve operating performance and increase capital returns with our industry data. We appreciate your business and I look forward to working with you going forward. Please let me know if you have any questions/concerns. Attached you will find your request. Can you please confirm your phone number is 832-705-8154.

I would like to learn more about your portfolio, 2023 asset strategies or goals, or anything else that is top of mind.

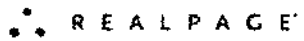
Please feel free to call or email me at any time.

Thanks,
Dan Stephenson
Account Executive | RealPage, Inc.
D: 972-736-9237

2201 Lakeside Blvd | Richardson, TX 75082

www.realtor.com

Dan.Stephenson@RealPage.com



Connect with RealPage: [Twitter](#) | [Facebook](#) | [YouTube](#) | [LinkedIn](#) | [Property Management Insider](#) | [Instagram](#) | [RealWorld](#)

Olivia Williams

From: Jessica Arcipe <jessica.arcipe@RealPage.com>
Sent: Wednesday, February 8, 2023 10:11 PM
To: Olivia Williams
Subject: RE: Response Requested!!

Hi Olivia,

Good day. Can you please provide the units so that I can check on them?

The nearest available schedule I have will be on Monday. Please provide your preferred time, and I will send an invite.

Thanks,
Jessica Arcipe
Property Account Manager | Utility Management
2201 Lakeside Blvd | Richardson, TX 75082
www.realpage.com
Direct: 972-810-2337
Jessica.Arcipe@RealPage.com
RealPage | LinkedIn | RealWorld

 REALPAGE



Proudly Certified
in 5 Countries!

From: Olivia Williams <azulapt@ascendientrepm.com>
Sent: Thursday, February 9, 2023 7:18 AM
To: Jessica Arcipe <jessica.arcipe@RealPage.com>
Subject: Response Requested!!

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jessica,

Are you still working for Real Page. I had requested for your team to look at several charges for some of the residents. Please give me a call.

Thank you

Olivia Williams

Property Manager

Azul Apartments

14441 TC Jester Blvd #1105

Houston, Tx. 77014

azulapt@ascendientrepm.com

www.azulapartmenthomes.com

832-705-8154

Olivia Williams

From: Olivia Williams
Sent: Wednesday, January 25, 2023 1:37 PM
To: Jessica Arcipe
Subject: Azul Apartments Water Bill Recovery

The bill for our apartments for 11/23/2022-12/23/2023 was approx. \$3900. It appears that your company is estimating on the bills for some of the residents

1109 a 3 BR unit bill is \$22.36 (4 occupants)
1203 a 1 Br unit bill is \$210.28 (1 occupant)
1310 a 3 BR unit bill is \$123 (1 occupant)
2111 a 2 BR unit bill is \$90.14(3 Occupants)
2303 a 2 BR unit bill is \$9.41 (1 Occupant)
2309 a 1 BR unit bill is \$4.23 (1 Occupant)
3305 a 2 BR unit bill is \$10.63 (3 Occupants)

Please review the bill and get back to me to let me know how this can be rectified and also what is being done to recover some of our expenses.

Olivia Williams
Property Manager
Azul Apartments
14441 TC Jester Blvd #1105
Houston, Tx. 77014
azulapt@ascendientrepm.com
www.azulapartmenthomes.com
832-705-8154

Olivia Williams

From: Olivia Williams
Sent: Wednesday, January 18, 2023 4:54 PM
To: Jessica Arcipe; Utility Data Inbox
Subject: FW: Azul Apt Utility bill 11/16/2022-12/15/2022
Attachments: img20230104_15161799.pdf

Hello,

Is there any reason why the Current Charges Report still shows the previous billing data. When will the current billing be fully uploaded?

Also Jessica we really need to stay on top of the recovery rate. The numbers are still on the low side.

Thank you,

Olivia Williams
Property Manager
Azul Apartments
14441 TC Jester Blvd #1105
Houston, Tx. 77014
azulapt@ascendientrepm.com
www.azulapartmenthomes.com
832-705-8154

From: Olivia Williams
Sent: Wednesday, January 4, 2023 4:10 PM
To: Utility Data Inbox <udata@realpage.com>; Jessica Arcipe <jessica.arcipe@RealPage.com>
Subject: Azul Apt Utility bill 11/16/2022-12/15/2022

Hello please find the statement attached for the water bill. The recapture rate is still very low and we need to recoup more of our expenses. This has been an on-going issue and we need to focus on rectifying this matter.

Thank you,

Olivia Williams
Property Manager
Azul Apartments
14441 TC Jester Blvd #1105
Houston, Tx. 77014
azulapt@ascendientrepm.com
www.azulapartmenthomes.com
832-705-8154

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb825/>"

Account Number	Billing Date	Payments	Amount Due	Due Date	Balance
80010-0000070271	February 24 2023	\$0.00	\$5,442.03	March 17 2023	\$4,947.30

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Billing Date	Usage (In Thousands)
1/27/23	315.0
12/28/22	200.0
11/28/22	224.0
10/27/22	215.0
9/28/22	188.0
8/26/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0
3/29/22	216.0
2/25/22	185.0

Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Meter Reading Usage Information	Summary Of Current Charges																		
<p>Billing Period: 1/16/2023 to 2/15/2023</p> <p>Meter Read Information: (In Thousands)</p> <table border="0"> <tr><td>Current</td><td>20.0</td></tr> <tr><td>Previous</td><td>18.0</td></tr> <tr><td>Meter 2 Current</td><td>4,989.0</td></tr> <tr><td>Meter 2 Previous</td><td>4,664.0</td></tr> <tr><td>Total Gallons Used</td><td>327.0</td></tr> </table>	Current	20.0	Previous	18.0	Meter 2 Current	4,989.0	Meter 2 Previous	4,664.0	Total Gallons Used	327.0	<table border="0"> <tr><td>WATER</td><td>\$2,061.00</td></tr> <tr><td>SEWER</td><td>\$1,611.00</td></tr> <tr><td>NHCRWA</td><td>\$1,275.30</td></tr> <tr><td>CURRENT CHARGES</td><td>\$4,947.30</td></tr> </table>	WATER	\$2,061.00	SEWER	\$1,611.00	NHCRWA	\$1,275.30	CURRENT CHARGES	\$4,947.30
Current	20.0																		
Previous	18.0																		
Meter 2 Current	4,989.0																		
Meter 2 Previous	4,664.0																		
Total Gallons Used	327.0																		
WATER	\$2,061.00																		
SEWER	\$1,611.00																		
NHCRWA	\$1,275.30																		
CURRENT CHARGES	\$4,947.30																		

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

Electronic Account #: 80010-0000070271
 Electronic Box #: 99999
 ZK JESTER INC
 14441 TC JESTER BLVD

Amount Due By Date	Payment Due On Or Before	Amount Due After Date	Account Number
\$4,947.30	March 17 2023	\$5,442.03	80010-0000070271

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Please make check payable to:
 HARRIS COUNTY M.U.D. #16

For any address/phone changes check this box and make correction on reverse side.

999998001000000702710

Keep this portion with your records

Send this portion with your payment

Olivia Williams

From: Olivia Williams
Sent: Saturday, February 11, 2023 11:15 AM
To: Jessica Arcipe
Subject: Discrepancy With Water Bills Unresolved

Please see below. Our recovery rate is and has always been unacceptable and many times when there has been questions about a residents bill it has gone unanswered. These are the current bill discrepancies.

Billing Period 11/23-12/23

1 BR-1203---\$210.28
3 BR-1310---\$123.00
2 BR-2111---\$90.14
1 BR-2303---\$9.41
1 BR-2309---\$4.23

Olivia Williams
Property Manager
Azul Apartments
14441 TC Jester Blvd #1105
Houston, Tx. 77014
azulapt@ascendientrepm.com
www.azulapartmenthomes.com
832-705-8154

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb625/>"

Account Number	Billing Date	Amount Due	Amount Due After Due Date	Due Date	Amount Due
80010-0000070271	January 27 2023	\$0.00	\$5,311.35	February 17 2023	\$4,828.50

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Billing Date	Usage (In Thousands)
12/28/22	200.0
11/28/22	224.0
10/27/22	215.0
9/28/22	188.0
8/26/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0
3/29/22	216.0
2/25/22	185.0
1/27/22	188.0

Important Message:
Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Meter Reading Usage Information	Summary Of Current Charges
<p>Billing Period: 12/15/2022 to 1/16/2023</p> <p>Meter Read Information: (In Thousands)</p> <p>Current 18.0 Previous 17.0</p> <p>Meter 2 Current 4,664.0 Meter 2 Previous 4,350.0</p> <p>Total Gallons Used 315.0</p>	<p>WATER \$2,025.00 SEWER \$1,575.00 NHCRWA \$1,228.50</p> <p>CURRENT CHARGES \$4,828.50</p>

Keep this portion with your records

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

Electronic Account #: 80010-0000070271
 Electronic Box #: 99999
 ZK JESTER INC
 14441 TC JESTER BLVD

Amount Due	Due Date	Payment Due On Or Before	Amount Due After Due Date	Unit Number
\$4,828.50		February 17 2023	\$5,311.35	80010-0000070271

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Please make check payable to:
 HARRIS COUNTY M.U.D. #16

For any address/phone changes check this box and make correction on reverse side.

Send this portion with your payment

999998001000000702710

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb625/>"

Account Number	Billing Date	Amount Due	After Due Date Pay This Amount	Due Date	Amount Due
80010-0000070271	December 28 2022	\$0.00	\$4,059.66	January 18 2023	\$3,690.60

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Billing Date	Usage (In Thousands)
11/28/22	224.0
10/27/22	215.0
9/28/22	188.0
8/28/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0
3/29/22	216.0
2/25/22	185.0
1/27/22	188.0
12/29/21	182.0

Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Meter Reading Usage Information	Summary Of Current Charges
<p><u>Billing Period:</u> 11/16/2022 to 12/15/2022</p> <p><u>Meter Read Information:</u> (In Thousands)</p> <p>Current 17.0 Previous 17.0</p> <p>Meter 2 Current 4,350.0 Meter 2 Previous 4,150.0</p> <p>Total Gallons Used 200.0</p>	<p>WATER \$1,680.30 SEWER \$1,230.30 NHCRWA \$780.00</p> <p>CURRENT CHARGES \$3,690.60</p>

Keep this portion with your records

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

Electronic Account #: 80010-0000070271
 Electronic Box #: 99999
 ZK JESTER INC
 14441 TC JESTER BLVD

Send this portion with your payment

Amount Due By Due Date	Payment Due On Or Before	Amount Due After Due Date	Account Number
\$3,690.60	January 18 2023	\$4,059.66	80010-0000070271

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Please make check payable to:
 HARRIS COUNTY M.U.D. #16

For any address/phone changes check this box and make correction on reverse side.

999998001000000702710

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb625/>"

Account Number	Billing Date	Past Due	After Due Date Pay This Amount	Due Date	Amount Due Now
80010-0000070271	November 28 2022	\$0.00	\$4,321.02	December 19 2022	\$3,928.20

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

\$1168.00 070281

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Usage History	
Billing Date	Usage (In Thousands)
10/27/22	215.0
9/28/22	188.0
8/26/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0
3/29/22	216.0
2/25/22	185.0
1/27/22	188.0
12/29/21	182.0
11/26/21	222.0

Important Messages

Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Meter Reading Usage Information

Summary Of Current Charges

Billing Period: 10/16/2022 to 11/16/2022

WATER \$1,752.30
 SEWER \$1,302.30
 NHCRWA \$873.60

 CURRENT CHARGES \$3,928.20

Meter Read Information: (In Thousands)

Current 17.0
 Previous 16.0

 Meter 2 Current 4,150.0
 Meter 2 Previous 3,927.0

 Total Gallons Used 224.0

Keep this portion with your records

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb625r>"

Account Number	Billing Period	Due	Amount	Due Date	Balance
80010-0000070271	October 27 2022	\$0.00	\$3,573.90	November 18 2022	\$3,249.00

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Billing Date	Usage (In Thousands)
9/28/22	188.0
8/26/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0
3/29/22	216.0
2/25/22	185.0
1/27/22	188.0
12/29/21	182.0
11/26/21	222.0
10/27/21	157.0

Meter Reading Usage Information Summary Of Current Charges

<p>Billing Period: 9/15/2022 to 10/16/2022</p> <p>Meter Read Information: (In Thousands)</p> <table border="0"> <tr><td>Current</td><td>16.0</td></tr> <tr><td>Previous</td><td>16.0</td></tr> <tr><td>Meter 2 Current</td><td>3,927.0</td></tr> <tr><td>Meter 2 Previous</td><td>3,712.0</td></tr> <tr><td>Total Gallons Used</td><td>215.0</td></tr> </table>	Current	16.0	Previous	16.0	Meter 2 Current	3,927.0	Meter 2 Previous	3,712.0	Total Gallons Used	215.0	<table border="0"> <tr><td>WATER</td><td>\$1,350.00</td></tr> <tr><td>SEWER</td><td>\$1,125.00</td></tr> <tr><td>NHCRWA</td><td>\$774.00</td></tr> <tr><td>CURRENT CHARGES</td><td>\$3,249.00</td></tr> </table>	WATER	\$1,350.00	SEWER	\$1,125.00	NHCRWA	\$774.00	CURRENT CHARGES	\$3,249.00
Current	16.0																		
Previous	16.0																		
Meter 2 Current	3,927.0																		
Meter 2 Previous	3,712.0																		
Total Gallons Used	215.0																		
WATER	\$1,350.00																		
SEWER	\$1,125.00																		
NHCRWA	\$774.00																		
CURRENT CHARGES	\$3,249.00																		

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

Electronic Account #: 80010-0000070271
 Electronic Box #: 99999
 ZK JESTER INC
 14441 TC JESTER BLVD

Amount Due By Date	Due Date	Amount	Account
\$3,249.00	November 18 2022	\$3,573.90	80010-0000070271

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Please make check payable to:
 HARRIS COUNTY M.U.D. #16

For any address/phone changes check this box and make correction on reverse side.

999998001000000702710

Keep this portion with your records

Send this portion with your payment

Olivia Williams

From: Olivia Williams
Sent: Wednesday, November 9, 2022 10:58 AM
To: Utility Data Inbox; Jessica Arcipe
Subject: Water Bill for Azul Apartments
Attachments: img20221109_10552300.pdf

Please find the latest water bill attached. Please have someone to monitor our recovery percentage on the water bill.

Olivia Williams
Property Manager
Azul Apartments
14441 TC Jester Blvd #1105
Houston, Tx. 77014
azulapt@ascendientrepm.com
www.azulapartmenthomes.com
832-705-8154

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb625/>"

Account Number	Billing Date	Past Due	After Due Date Pay This Amount	Due Date	Amount Due Now
80010-0000070271	April 26 2023	\$0.00	\$5,092.89	May 18 2023	\$4,629.90

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Usage History	
Billing Date	Usage (In Thousands)
3/29/23	306.0
2/24/23	327.0
1/27/23	315.0
12/28/22	200.0
11/28/22	224.0
10/27/22	215.0
9/28/22	188.0
8/26/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0

Important Messages
 Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Meter Reading Usage Information	Summary Of Current Charges																		
<p>Billing Period: 3/15/2023 to 4/14/2023</p> <p>Meter Read Information: (In Thousands)</p> <table> <tr><td>Current</td><td>24.0</td></tr> <tr><td>Previous</td><td>22.0</td></tr> <tr><td>Meter 2 Current</td><td>5,586.0</td></tr> <tr><td>Meter 2 Previous</td><td>5,293.0</td></tr> <tr><td>Total Gallons Used</td><td>295.0</td></tr> </table>	Current	24.0	Previous	22.0	Meter 2 Current	5,586.0	Meter 2 Previous	5,293.0	Total Gallons Used	295.0	<table> <tr><td>WATER</td><td>\$1,964.70</td></tr> <tr><td>SEWER</td><td>\$1,514.70</td></tr> <tr><td>NHCRWA</td><td>\$1,150.50</td></tr> <tr><td>CURRENT CHARGES</td><td>\$4,629.90</td></tr> </table> <p><i>Handwritten:</i> 24.97 52231.50 4398.40 4395.40</p>	WATER	\$1,964.70	SEWER	\$1,514.70	NHCRWA	\$1,150.50	CURRENT CHARGES	\$4,629.90
Current	24.0																		
Previous	22.0																		
Meter 2 Current	5,586.0																		
Meter 2 Previous	5,293.0																		
Total Gallons Used	295.0																		
WATER	\$1,964.70																		
SEWER	\$1,514.70																		
NHCRWA	\$1,150.50																		
CURRENT CHARGES	\$4,629.90																		

Keep this portion with your records

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

Current Charges Report

Esther Alcalá	928406717-001	14441	2312	1/22/2023	2/22/2023	3/10/2023	35.04	27.25	62.29	N/A	7BR
JONATHAN HARRIS	780051492-001	14441	3102	1/22/2023	2/22/2023	3/10/2023	13.37	10.40	23.77	3102	1BR
Mitchelle A. Sutton	925586348-001	14441	3103	1/22/2023	2/22/2023	3/10/2023	9.26	7.20	16.46	N/A	2BR
Avila Brown	929353142-001	14441	3104	1/22/2023	2/22/2023	3/10/2023	24.30	18.90	43.20	N/A	2BR
Robin Finley	928289974-001	14441	3105	1/22/2023	2/22/2023	3/10/2023	20.96	16.30	37.26	N/A	2BR
Bon Burbank	925421036-001	14441	3106	1/22/2023	2/22/2023	3/10/2023	19.03	14.80	33.83	N/A	2BR
William Martinez	928236394-001	14441	3107	1/22/2023	2/22/2023	3/10/2023	15.49	12.05	27.54	N/A	1BR
Jeroms Mychael	929252108-001	14441	3108	1/22/2023	2/22/2023	3/10/2023	7.71	6.00	13.71	N/A	1BR
Ira Carter	925421054-001	14441	3201	1/22/2023	2/22/2023	3/10/2023	15.30	11.90	27.20	N/A	1BR
RICHARD OKONKIWO	780019911-002	14441	3203	1/22/2023	2/22/2023	3/10/2023	22.69	17.65	40.34	N/A	2BR
Nicholas Smith	927616407-001	14441	3204	1/22/2023	2/22/2023	3/10/2023	14.66	11.40	26.06	N/A	2BR
Priscilla Igori	928236413-001	14441	3205	1/22/2023	2/22/2023	3/10/2023	14.53	11.30	25.83	N/A	2BR
Latarsha Brooks	925421100-001	14441	3206	1/22/2023	2/22/2023	3/10/2023	33.88	25.35	60.23	N/A	2BR
Grandy Pleasant	929652802-001	14441	3207	2/3/2023	2/22/2023	3/10/2023	8.16	6.35	14.51	N/A	1BR
Astoria Jones	928360247-001	14441	3301	1/22/2023	2/22/2023	3/10/2023	13.56	10.55	24.11	N/A	1BR
Alexis McCarthy	925421146-001	14441	3302	1/22/2023	2/22/2023	3/10/2023	22.11	17.20	39.31	N/A	1BR
Sarina M. Roman	927362757-001	14441	3303	1/22/2023	2/22/2023	3/10/2023	10.09	7.85	17.94	N/A	2BR
Joel Palacios	925914451-001	14441	3304	1/22/2023	2/22/2023	3/10/2023	26.10	20.30	46.40	N/A	2BR
Dennis V. Fernandez	928257229-001	14441	3305	1/22/2023	2/22/2023	3/10/2023	5.72	4.45	10.17	N/A	2BR
Todd Lappano	926257238-001	14441	3306	1/22/2023	2/22/2023	3/10/2023	10.54	8.20	18.74	N/A	2BR
Jeanine Ortiz	929543231-001	14441	3308	1/22/2023	2/22/2023	3/10/2023	9.32	7.25	16.57	N/A	1BR

Total Property Balance 2,464.55

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb625/>"

Account Number	Billing Date	Past Due	After Due Date Pay This Amount	Due Date	Amount Due Now
80010-0000070271	February 24 2023	\$0.00	\$5,442.03	March 17 2023	\$4,947.30

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Usage History	
Billing Date	Usage (In Thousands)
1/27/23	315.0
12/28/22	200.0
11/28/22	224.0
10/27/22	215.0
9/28/22	188.0
8/26/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0
3/29/22	216.0
2/25/22	185.0

Important Messages
 Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Meter Reading Usage Information	Summary Of Current Charges
<p>Billing Period: 1/16/2023 to 2/15/2023</p> <p>Meter Read Information: (In Thousands)</p> <p>Current 20.0 Previous 18.0</p> <p>Meter 2 Current 4,989.0 Meter 2 Previous 4,664.0</p> <p>Total Gallons Used 327.0</p>	<p>WATER \$2,061.00 SEWER \$1,611.00 NHCRWA \$1,275.30</p> <p>CURRENT CHARGES \$4,947.30</p>

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

Electronic Account #: 80010-0000070271
 Electronic Box #: 99999
 ZK JESTER INC
 14441 TC JESTER BLVD

Amount Due By Due Date	Payment Due On Or Before	Amount Due After Due Date	Account Number
\$4,947.30	March 17 2023	\$5,442.03	80010-0000070271

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Please make check payable to:
 HARRIS COUNTY M.U.D. #16

For any address/phone changes check this box and make correction on reverse side.

Keep this portion with your records

Send this portion with your payment

999998001000000702710

Current Charges Report

Property Name: Azul Apartments (1404)
Portfolio Name: Azul Apartments (6270)
Period Begin Date: 12/24/2022
Period End Date: 1/21/2023

Name	Consumer	Bldg	Apt	From	To	Bill Date	Water	Sewer	Total	Est ID
ALLEN JOHNSON	780051195-001	14441	1101	12/24/2022	1/21/2023	2/15/2023	47.47	34.76	82.23	1101
Maria Cabrera	927531175-001	14441	1102	12/24/2022	1/21/2023	2/15/2023	37.97	27.80	65.77	N/A
Brandi Blair	928765256-001	14441	1103	12/24/2022	1/21/2023	2/15/2023	16.21	11.87	28.08	N/A
ERWIN CLAYBON	925420815-001	14441	1104	12/24/2022	1/21/2023	2/15/2023	35.71	26.14	61.85	N/A
REGINALD BAINES	925420624-001	14441	1106	12/24/2022	1/21/2023	2/15/2023	14.28	10.46	24.74	N/A
LAURA CARDOZO AGOSTADERO	925420633-001	14441	1107	12/24/2022	1/21/2023	2/15/2023	44.38	32.48	76.84	N/A
Alaira Adams	926258587-001	14441	1108	12/24/2022	1/21/2023	2/15/2023	9.07	6.64	15.71	N/A
TEREGA CRUZADO	780019856-001	14441	1109	12/24/2022	1/21/2023	2/15/2023	9.07	6.64	15.71	1109
Jemaine Johnson	927463195-001	14441	1110	12/24/2022	1/21/2023	2/15/2023	41.92	30.70	72.62	N/A
Rebecca Jackson	927362748-001	14441	1201	12/24/2022	1/21/2023	2/15/2023	31.34	22.95	54.29	N/A
Jaime Elias	929435165-001	14441	1202	12/31/2022	1/21/2023	2/15/2023	21.76	15.93	37.69	N/A
CHAKA FISHER	780051232-001	14441	1203	12/24/2022	1/21/2023	2/15/2023	8.57	6.27	14.84	1203
Karyssa Shaw	928571840-001	14441	1204	12/24/2022	1/21/2023	2/15/2023	26.63	18.50	45.13	N/A
BECKY TOWAR	925420660-001	14441	1205	12/24/2022	1/21/2023	2/15/2023	23.19	16.98	40.17	N/A
DEANDRE FROWNER	780051261-002	14441	1208	1/1/2023	1/21/2023	2/15/2023	6.23	6.03	14.26	N/A
Alisea Wilson	929353124-001	14441	1209	12/24/2022	1/21/2023	2/15/2023	14.53	10.64	25.17	N/A
Tia Young	928236385-001	14441	1210	12/24/2022	1/21/2023	2/15/2023	26.38	19.32	45.70	N/A
Edward Sam	928236349-001	14441	1301	12/24/2022	1/21/2023	2/15/2023	15.63	11.44	27.07	N/A
FRANCISCO VALDEZ	925420767-001	14441	1302	12/24/2022	1/21/2023	2/15/2023	51.67	37.83	89.50	N/A
Ryan Lucas	929438345-001	14441	1303	12/31/2022	1/21/2023	2/15/2023	5.46	4.00	9.46	N/A
Fernelis Falz	925420981-002	14441	1304	12/24/2022	1/21/2023	2/15/2023	16.89	12.36	29.25	N/A
CHRISTEN ROBINSON	925420716-001	14441	1305	12/24/2022	1/21/2023	2/15/2023	20.58	15.07	35.65	N/A
Appolonia Obijeku	926934481-001	14441	1306	12/24/2022	1/21/2023	2/15/2023	5.38	3.94	9.32	N/A
Dennis Kelly	928236358-001	14441	1307	12/24/2022	1/21/2023	2/15/2023	17.58	12.86	30.42	N/A
Andrea Taylor	927089158-001	14441	1308	12/24/2022	1/21/2023	2/15/2023	7.23	5.29	12.52	N/A
Confesora T De Paula Valdez	926706815-001	14441	1309	12/24/2022	1/21/2023	2/15/2023	26.30	19.25	45.55	N/A
Lee Charles	929154419-001	14441	1310	12/24/2022	1/21/2023	2/15/2023	69.85	51.00	120.65	N/A
Maria C Franco-Gonzalez	926934492-001	14441	2101	12/24/2022	1/21/2023	2/15/2023	24.11	17.65	41.76	N/A
HEIP DANG	780051342-001	14441	2103	12/24/2022	1/21/2023	2/15/2023	14.37	10.52	24.89	2103
Brandon Cormier	928256586-001	14441	2104	12/24/2022	1/21/2023	2/15/2023	4.87	3.57	8.44	N/A
Raul Acosta	929534138-001	14441	2105	1/1/2023	1/21/2023	2/15/2023	0.25	0.18	0.43	N/A
WILLIE TAYLOR	925420781-001	14441	2106	12/24/2022	1/21/2023	2/15/2023	5.04	3.69	8.73	N/A
Akia Oliver	926258806-001	14441	2107	12/24/2022	1/21/2023	2/15/2023	21.17	15.50	36.67	N/A
Tatum Yancy	927808552-001	14441	2108	12/24/2022	1/21/2023	2/15/2023	18.38	12.00	28.38	N/A
Damien W. Allen	926851336-001	14441	2109	12/24/2022	1/21/2023	2/15/2023	5.21	3.81	9.02	N/A
Michael Murch	926580796-001	14441	2110	12/24/2022	1/21/2023	2/15/2023	6.89	5.04	11.93	N/A
Charles W. Harris	927362720-001	14441	2111	12/24/2022	1/21/2023	2/15/2023	46.71	34.20	80.91	N/A
Denisha Mathis	925420889-001	14441	2112	12/24/2022	1/21/2023	2/15/2023	12.43	9.10	21.53	N/A
Sumran Khan	926951347-002	14441	2201	12/29/2022	1/21/2023	2/15/2023	19.07	13.98	33.03	N/A
Terrance Jones	925914440-001	14441	2202	12/24/2022	1/21/2023	2/15/2023	35.71	26.14	61.85	N/A
Robert Irvin	927177618-001	14441	2203	12/24/2022	1/21/2023	2/15/2023	10.17	7.44	17.61	N/A
EDWARD RAMOS GALVAN	780051371-001	14441	2204	12/24/2022	1/21/2023	2/15/2023	27.72	20.30	48.02	2204
Kamran M. Siddiqi	927382766-001	14441	2206	12/24/2022	1/21/2023	2/15/2023	28.06	20.55	48.61	N/A
John Griffin	927808530-001	14441	2207	12/24/2022	1/21/2023	2/15/2023	9.66	7.07	16.73	N/A
Jasmine Woodard	925420854-001	14441	2209	12/24/2022	1/21/2023	2/15/2023	18.65	13.66	32.31	N/A
Quinton Harrison	927618395-001	14441	2210	12/24/2022	1/21/2023	2/15/2023	28.57	21.65	50.22	N/A
Jatayla Little	929437347-001	14441	2211	12/28/2022	1/21/2023	2/15/2023	29.91	21.90	51.81	N/A
Roberto Carlos Romero	928236367-001	14441	2212	12/24/2022	1/21/2023	2/15/2023	28.15	21.35	50.50	N/A
Jeremy Cleveland	925420972-001	14441	2301	12/24/2022	1/21/2023	2/15/2023	16.21	11.87	28.08	N/A
Shawanna Clinton	925914404-001	14441	2302	12/24/2022	1/21/2023	2/15/2023	23.69	17.35	41.04	N/A
Sarah N. Bullard	926968790-001	14441	2303	12/24/2022	1/21/2023	2/15/2023	5.38	3.94	9.32	N/A
ZANYA WALLACE	780051416-001	14441	2304	12/24/2022	1/21/2023	2/15/2023	14.62	10.70	25.32	2304
Eddy Pineda	929154372-001	14441	2307	12/24/2022	1/21/2023	2/15/2023	12.10	8.86	20.96	N/A
Christopher Safford	929252098-001	14441	2308	12/24/2022	1/21/2023	2/15/2023	35.96	26.33	62.29	N/A
Ruthie Bluford	926507937-001	14441	2309	12/24/2022	1/21/2023	2/15/2023	3.19	2.34	5.53	N/A
Anastacia Tomlinson	927808593-001	14441	2310	12/24/2022	1/21/2023	2/15/2023	9.83	7.20	17.03	N/A
Esther Alcalá	928406717-001	14441	2312	12/24/2022	1/21/2023	2/15/2023	38.48	28.17	66.65	N/A
JONATHAN HARRIS	780051492-001	14441	3102	12/24/2022	1/21/2023	2/15/2023	9.24	6.77	16.01	3102
Mitchelle A. Sulton	925583348-001	14441	3103	12/24/2022	1/21/2023	2/15/2023	11.01	8.06	19.07	N/A
Avila Brown	929353142-001	14441	3104	12/24/2022	1/21/2023	2/15/2023	20.25	14.83	35.08	N/A

Current Charges Report

Robin Finley	928289974-001	14441	3105	12/24/2022	1/21/2023	2/15/2023	25.46	18.64	44.10	N/A
Bon Burbank	925421036-001	14441	3106	12/24/2022	1/21/2023	2/15/2023	20.26	14.83	35.08	N/A
William Martinez	928236394-001	14441	3107	12/24/2022	1/21/2023	2/15/2023	20.92	15.32	36.24	N/A
Jerome Mychael	929252108-001	14441	3108	12/24/2022	1/21/2023	2/15/2023	10.50	7.69	18.19	N/A
Ira Carter	925421054-001	14441	3201	12/24/2022	1/21/2023	2/15/2023	11.85	8.67	20.52	N/A
RICHARD OKONKWO	780019911-002	14441	3203	12/24/2022	1/21/2023	2/15/2023	24.45	17.90	42.35	N/A
Nicholas Smith	927616407-001	14441	3204	12/24/2022	1/21/2023	2/15/2023	14.03	10.27	24.30	N/A
Priscilla Igori	928236413-001	14441	3205	12/24/2022	1/21/2023	2/15/2023	20.92	15.32	36.24	N/A
Latarsha Brooks	925421100-001	14441	3208	12/24/2022	1/21/2023	2/15/2023	45.54	33.54	78.88	N/A
Lexie S Eldridge	928257210-001	14441	3208	12/24/2022	1/21/2023	2/15/2023	17.64	12.92	30.56	N/A
Astoria Jones	929360247-001	14441	3301	12/24/2022	1/21/2023	2/15/2023	19.83	14.52	34.35	N/A
Alexis McCarty	925421146-001	14441	3302	12/24/2022	1/21/2023	2/15/2023	20.08	14.70	34.78	N/A
Serina M. Roman	927362757-001	14441	3303	12/24/2022	1/21/2023	2/15/2023	0.00	0.00	0.00	N/A
Joel Palacios	925914451-001	14441	3304	12/24/2022	1/21/2023	2/15/2023	30.50	22.33	52.83	N/A
Dannis V Fernandez	926257229-001	14441	3305	12/24/2022	1/21/2023	2/15/2023	6.47	4.74	11.21	N/A
Todd Lappano	926257238-001	14441	3306	12/24/2022	1/21/2023	2/15/2023	34.19	25.04	59.23	N/A
Jeannine Ortiz	929543231-001	14441	3308	1/20/2023	1/21/2023	2/15/2023	1.01	0.74	1.75	N/A

Total Property Balance 2,722.66

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

"For more information about the district, including information about the district's board and board meetings, please go to the Comptroller's Special Purpose District Public Information Database: <https://comptroller.texas.gov/transparency/local/sb625/>"

Account Number	Billing Date	Pay Due	After Due Date Pay This Amount	Due Date	Amount Due Now
80010-0000070271	January 27 2023	\$0.00	\$5,311.35	February 17 2023	\$4,828.50

Billing questions M-F 8:00-5:00(c.s.t) Call (281) 374 - 8989 for billing, service, and emergencies.

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Service Address: 14441 TC JESTER BLVD

Usage History	
Billing Date	Usage (in Thousands)
12/28/22	200.0
11/28/22	224.0
10/27/22	215.0
9/28/22	188.0
8/26/22	234.0
7/27/22	192.0
6/28/22	180.0
5/26/22	185.0
4/27/22	191.0
3/29/22	216.0
2/25/22	185.0
1/27/22	188.0

Important Messages
 Payments can be made at eaglewater.firstbilling.com or call 855-270-3592

Meter Reading Usage Information	Summary Of Current Charges
<p><u>Billing Period:</u> 12/15/2022 to 1/16/2023</p> <p><u>Meter Read Information:</u> (in Thousands)</p> <p>Current 18.0 Previous 17.0</p> <p>Meter 2 Current 4,664.0 Meter 2 Previous 4,350.0</p> <p>Total Gallons Used 315.0</p>	<p>WATER \$2,025.00 SEWER \$1,575.00 NHCRWA \$1,228.50</p> <p>CURRENT CHARGES \$4,828.50</p>

Keep this portion with your records

See your account at: www.viewwaterbill.com Dist: 16 Account: 070271 Access Code: 00871

HARRIS COUNTY M.U.D. #16

P.O. BOX 12149
 SPRING, TX 77391

Electronic Account #: 80010-0000070271
 Electronic Box #: 99999
 ZK JESTER INC
 14441 TC JESTER BLVD

Amount Due By Due Date	Payment Due On Or Before	Amount Due After Due Date	Account Number
\$4,828.50	February 17 2023	\$5,311.35	80010-0000070271

ZK JESTER INC
 14441 TC JESTER BLVD STE #1105
 HOUSTON TX 77014

Please make check payable to:
 HARRIS COUNTY M.U.D. #16

For any address/phone changes check this box and make correction on reverse side.

Send this portion with your payment

99999&001000000702710



CY 2023 Registration of Submetered OR Allocated Utility Service

Control Number: **54440**
 Registration No.: _____
 (this number to be assigned by the PUC after your form is filed)

NOTE: Please **DO NOT** include any person or protected information on this form (ex: tax identification #'s, social security #'s, etc.)

PROPERTY OWNER: Do **not** enter the name of the owner's contract manager, management company, or billing company.

Name ZK Tester Inc				
Mailing Address:	16710 Southern Oaks Dr	City Houston	State TX	Zip 77068
Telephone# (AC)	832-705-8154			
E-mail	azulapt@ascendientrepm.com			

NAME, ADDRESS, AND TYPE OF PROPERTY WHERE UTILITY SERVICE IS PROVIDED

Name Azul Apartments				
Mailing Address:	14441 TC Jester Blvd	City Houston	State TX	Zip 77014
Telephone# (AC)	832-705-8154			
E-mail	azulapt@ascendientrepm.com			

<input checked="" type="checkbox"/> Apartment Complex	<input type="checkbox"/> Condominium	<input type="checkbox"/> Manufactured Home Rental Community	<input type="checkbox"/> Multiple-Use Facility
---	--------------------------------------	---	--

If applicable, describe the "multiple-use facility" here:

INFORMATION ON UTILITY SERVICE

Tenants are billed for	<input checked="" type="checkbox"/> Water	<input checked="" type="checkbox"/> Wastewater	<input checked="" type="checkbox"/> Submetered OR	<input type="checkbox"/> Allocated ★★★
------------------------	---	--	---	--

Name of utility providing water/wastewater **Harris Co MUD #16**

Date submetered or allocated billing begins (or began) **OCT. 2020** Required

METHOD USED TO OFFSET CHARGES FOR COMMON AREAS Check one line only.

<input type="checkbox"/> Not applicable, because	<input type="checkbox"/> Bills are based on the tenant's actual submetered consumption
<input checked="" type="checkbox"/> Common Area Billed Separately	<input type="checkbox"/> There are neither common areas nor an installed irrigation system

All common areas and the irrigation system(s) are metered or submetered:

We deduct the actual utility charges for water and wastewater to these areas then allocate the remaining charges among our tenants.

This property has an installed irrigation system that is not separately metered or submetered:

We deduct percent (we deduct at least 25 percent) of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

This property has an installed irrigation system(s) that is/are separately metered or submetered:

We deduct the actual utility charges associated with the irrigation system(s), then deduct at least 5 percent of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

This property does **not** have an installed irrigation system:

We deduct at least 5 percent of the retail public utility's total charges for water and wastewater consumption, and then allocate the remaining charges among our tenants.

★★★IF UTILITY SERVICES ARE ALLOCATED, YOU MUST ALSO COMPLETE PAGE TWO OF THIS FORM ★★★

You can e-file this form online through the PUC Interchange Filer (<https://interchange.puc.texas.gov/filer>).

- You can find instructions for E-Filing at <https://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>.

Or you may mail **one** copy to:
For USPS:

For all other delivery or courier services:

Public Utility Commission of Texas Central Records
 P.O. Box 13326
 Austin, TX 78711-3326

Public Utility Commission of Texas Central Records
 1701 N. Congress Ave., 8-100
 Austin, TX 78701

METHOD USED TO ALLOCATE UTILITY CHARGES

Check the box or boxes that describe the allocation method used to bill tenants.

1. Occupancy method: The number of occupants in the tenant's dwelling unit is divided by the total number of occupants in all dwelling units at the beginning of the month for which bills are being rendered.

<input type="checkbox"/> 2. Ratio occupancy method: The number of occupants in the tenant's dwelling unit is adjusted as shown in the table to the right. This adjusted value is divided by the total of these values for all dwelling units occupied at the beginning of the retail public utility's billing period.	Number of Occupants	Number of Occupants for Billing Purposes
	1	1.0
	2	1.6
	3	2.2
	>3	2.2 + 0.4 for each additional occupant

<input checked="" type="checkbox"/> 3. Estimated occupancy method: The estimated occupancy for each unit is based on the number of bedrooms as shown in the table to the right. The estimated occupancy in the tenant's dwelling unit is divided by the total estimated occupancy in all dwelling units regardless of the actual number of occupants or occupied units.	Number of Bedrooms	Number of Occupants for Billing Purposes
	0 (Efficiency)	1
	1	1.6
	2	2.8
	3	4.0
>3	4.0 + 1.2 for each additional bedroom	

For Box #4: if you check off with the % you will need to choose #1, #2, or #3 from above as the remainder of no more than 50%.

4. Occupancy and size of rental unit percent (in which no more than 50%) of the utility bill for consumption is allocated using the occupancy method checked above. The remainder is allocated according to either:

- the size of the tenant's dwelling unit divided by the total size of all dwelling units, OR
- the size of the space rented by the tenant of a manufactured home divided by the size of all rental spaces.

Submetered hot water:
The individually submetered hot water used in the tenant's dwelling unit is divided by all submetered hot water used in all dwelling units.

Submetered cold water is used to allocate charges for hot water provided through a central system:
The individually submetered cold water used in the tenant's dwelling unit is divided by all submetered cold water used in all dwelling units.

As outlined in the condominium contract. Describe:

Size of manufactured home rental space:
The size of the area rented by the tenant divided by the total area of all the size of rental spaces.

Size of the rented space in a multi-use facility:
The square footage of the space rented by the tenant divided by the total square footage of all rental spaces.