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Arizona Traders Co.

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Public Utility Commission of Texas
Central Records
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Austin, TX 78711-3326

7th FORMAL COMPLAINT November 29rd, 2022

Account Holder: John C. Gilliland (Arizona Traders Co.)
Servicing Address: 1104 E. San Antonio Ave.
El Paso, TX 79901
915-400-8636

Hello,

Our water was turned off by Nancy Nye of El Paso Water Utilities on the basis of our refusal to allow an annual inspector to look at our facility after we had allowed him access to the office and given him all of the paperwork he required for the 2nd annual inspection of the year (attached is an email we sent to Nancy Nye on November 19, 2021 asking why she was doing 2 annual inspections in 2021. **The water was not turned off because of heavy metal pollution in the sewer system. Refusal of entry is the only cause for turning off utility services., our lawyer was told this by the public service board at our hearing. None of the violations Nancy has sent us for 2021-2022 show any more than normal discharge. Some of them have been manufactured.**

We refused the inspector for the second inspection permission to look at our manufacturing area because the first inspector in May had taken pictures and Nancy had used them to get the fire department to do a fire code inspection and no violations were found. The second inspector who we refused access to the manufacturing area could not produce identification that he was trained to do a fire code inspection. He did have access to our building and he was given all of the paperwork he requested.

The second inspection was for the purpose of filing fire code violations on our company. earlier in 2021 Nancy found no violations for 7 months with up to 3 trucks everyday in the back work area until they took one sample from the rinse water holding tank after 6 months.). We have no responsibility for anything that Nancy claims has been done and now that this information is in a formal complaint for our water being turned off we would like for it to be turned back on. All of this is retaliation by Nancy Nye for the failure of the 4 agencies that monitored and tested here for 2 months in 2012 and did not find one violation, after which she forced us to help her falsify the results of a 5 year audit 2 weeks later. We then began a criminal investigation.(BELOW)

Margaret Wilson, executive secretary to the director of TCEQ in Austin, started a criminal investigation of Nancy Nye and Sonia Wyatt based on this. This is the reason the fire department destroyed our plating lines because Nancy told them we had discharged heavy metals and is completely not true as is documented above. Her inspectors who I've talked to, have also told me this. The fire department also used this to turn off our electricity and it needs to be turned back on.

The fire department destroyed our plating operation because of what Nancy Nye told them about heavy metal discharge. They never checked with us on this. We have had a fire department inspection every year for 45 years and Lance Fancio their head inspector did an inspection in 2021 and did not find any violations. When he came in this year he brought 15 inspectors with guns, after we had asked him the previous week not to bring any guns. After they had inspected the building for an hour and a half they forcibly expelled everyone out the back door without allowing them to clock-out. They did not tell me of any violations that would cause this, and had 10 fire trucks in front of our building with their lights on until mid-night. They also called the news media to watch the plating operation being destroyed while it was not any danger or threat to anyone. They declared a HAZMAT emergency before doing this.

They then told us to dispose of all the plating baths which were mixed in barrels by the next day, or they would come in and destroy everything. We were able to arrange the shipping of the barrels after 2 months. The day the barrels were being loaded on the semi-truck to be shipped as waste they approached the building with 5 fire inspectors with guns and wrote a ticket for us while we worked to prepare the paperwork and load and ship the barrels. These were \$100,000 of plating baths that were destroyed. The violations were having people present, using an electrical generator to power the computers in the office and FIRE HAZARD!

All the tickets they write have fire hazards on them as this is the only reason they can use it to close a business. This is totally false and made up. We have never had a fire and there is no fire danger in the building.

We would like to have our water turned back on and the fire department prevented from sending agents with guns into our building, and electricity turned back on.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Gilliland', with a stylized, cursive script.

John Gilliland
President of Arizona Traders Co.