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Received - 2022-09-02 03:23:38 PM
Control Number - 53811
ItemNumber - 19

Arizona Traders Co.
1104 E. San Antonio Ave.
El Paso, TX 79901
P: 915-400-8636 F: 915-302-4360
arizonatradersco@gmail.com

September 02, 2022

Public Utility Commission of Texas
Central Records
1701 N. Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

5th FORMAL COMPLAINT
September 02, 2022

Account Holder: John C. Gilliland (Arizona Traders Co.)
Servicing Address: 1104 E. San Antonio Ave.
El Paso, TX 79901
915-400-8636

Hello,

Our last Formal Complaint the 4th showed how Nancy Nye turned our water and sewer off 5 months ago because we refused the second annual inspector permission to do a fire code violations inspection of our work area because he could not produce identification from the fire department showing that he was certified to do this. The first annual inspector in May had given Nancy information that allowed her to notify the fire department.

After Nancy read the 4th complaint that showed we were able to stop the inspection she filed another complaint and the fire department was here this week. We would like to have her prevented from reading our emails to the Public Utilities Commission. We would also like to have our water turned back on.

Attached is an email from Lance A. Facio, Fire Inspector for the El Paso Fire Department stating that Nancy notified the water department about fire code violations. At that time we told him that there was a criminal investigation of Nancy and he did not come back.

Sincerely,

A handwritten signature in black ink, appearing to read "John C. Gilliland", written over a horizontal line.

John C. Gilliland
President of Arizona Traders

JUNE 21, 2021

From: Facio, Lance A
Sent: Monday, June 21, 2021 8:21 AM
To: John Gilliland
Cc: Ayala, Adriel; Arvizu, Robert
Subject: RE: query

As stated on my previous email, the notification of a possible permits required, was sent in by the water company. This is a normal course taken by any entity when doing their inspections, to notify other enforcement entities about possible violations. Please do not forget to send me the msds sheets. It has been almost two weeks since my last visit. Thank you in advance.

Respectfully,

Lance A. Facio, F.S.T

El Paso Fire Department

Fire Inspector -- F951
416 N. Stanton 3rd Floor
El Paso, Texas 79901-1245
Office: (915) 212-5699
Desk: (915) 212-5644
Cell: (915) 867-3529

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From: John Gilliland <siltecinc@gmail.com>
Sent: Friday, June 18, 2021 3:27 PM
To: Facio, Lance A <FacioLA@elpasotexas.gov>
Subject: RE: query

JUNE 18, 2021

Mr. Facio,

We are trying to make copies of the MSDS sheets but we have had to lay off almost all of our workers. We need to know the name of the person who is using you to retaliate. We are filing reports with the appropriate government agencies and there will be an investigation.

John Gilliland

President
Siltec Inc.
[915-400-8636](tel:915-400-8636)

From: [Facio, Lance A](#)
Sent: Monday, June 14, 2021 1:37 PM
To: [John Gilliland](#)