



## Filing Receipt

**Received - 2022-08-26 04:56:54 PM**

**Control Number - 53811**

**ItemNumber - 18**

Arizona Traders Co.  
1104 E. San Antonio Ave.  
El Paso, TX 79901  
P: 915-400-8636 F: 915-302-4360  
arizonatradersco@gmail.com

August 26, 2022

Public Utility Commission of Texas  
Central Records  
1701 N. Congress Avenue  
P.O. Box 13326  
Austin, TX 78711-3326

4th FORMAL COMPLAINT  
August 26, 2022

Account Holder: John C. Gilliland (Arizona Traders Co.)  
Servicing Address: 1104 E. San Antonio Ave.  
El Paso, TX 79901  
915-400-8636

Hello,

Our water was turned off by Nancy Nye of El Paso Water Utilities on the basis of our refusal to allow an annual inspector to look at our facility after we had allowed him access to the office and given him all of the paperwork he required for the 2nd annual inspection of the year (attached is an email we sent to Nancy Nye on November 19, 2021 asking why she was doing 2 annual inspections in 2021, a copy of the same email was sent to Lorinda Gardner, Head of the TCEQ in El Paso). We never received a reply from either.

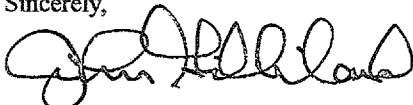
We refused the inspector for the second inspection permission to look at our manufacturing area because the first inspector in May had taken pictures and Nancy had used them to get the fire department to do a fire code inspection and the second inspector who we refused access to the manufacturing area could not produce identification that he was trained to do a fire code inspection. He did have access to our building and he was given all of the paperwork he requested.

Attached are emails from June 21, 2021, June 18, 2021 and June 10, 2021 showing that Nancy did this and that the fire department refused to give us her name. The investigation was dropped when I told them that there was a criminal investigation of her that they would become involved in.

The second inspection was for the purpose of refiling fire code violations on our company which the first inspector (who incidentally was Kyle Eckhart, Nancy's partner in the 7 months earlier in 2021, managing inspections that found no violation for 6 months until he took a sample from the rinse water holding tank). We have no responsibility and now that this information is in a formal complaint for our water being turned off we would like for it to be turned back on. Neither Nancy Nye or Kyle Eckhart have any idea what a fire code violation is, all of this is retaliation by Nancy Nye for the failure of the 4 agencies that monitored and tested here for 2 months in 2012 and did not find one violation, after which she forced us to help her falsify the results of a 5 year audit 2 weeks later.

Attached is an email from November 19, 2021 notifying Lorinda Gardner about the second inspection on November 22, 2021.

Sincerely,



John Gilliland  
President of Arizona Traders Co.

NOVEMBER 19, 2021

**From:** Siltec Inc  
**Sent:** Friday, November 19, 2021 3:13 PM  
**To:** [nenye@epwu.org](mailto:nenye@epwu.org)  
**Subject:** Facility Inspection on Arizona Traders

Good afternoon Nancy,

Someone left a notice that they will be here on Monday 11/22/2021 to do an annual inspection. We had an annual inspection this year in May. We are sending a copy of this email to Lorinda Gardner.

Regards,

NOVEMBER 19, 2021

**From:** Siltec Inc  
**Sent:** Friday, November 19, 2021 2:01 PM  
**To:** Lorinda Gardner  
**Subject:** Facility Inspection on Arizona Traders

Good afternoon Lorinda,

Someone left a notice that they will be here on Monday 11/22/2021 to do an annual inspection. We had an annual inspection this year in May.

Regards,

*John Gilliland*

President  
Arizona Traders Co.  
(915) 400-8636



Virus-free. [www.avast.com](http://www.avast.com)

**JUNE 23, 2021**

**From:** Facio, Lance A  
**Sent:** Wednesday, June 23, 2021 1:11 PM  
**To:** John Gilliland  
**Cc:** Ayala, Adriel; Arvizu, Robert  
**Subject:** RE: query

Good Afternoon Mr. Gilliland

I have previously explained the process in which the Fire Department obtained notification of your business possibly needing a permit. When I visited your facility it is obvious that a permit is required. The No Permit Required (NPR) that was issued in 2002 and in 2012 is no longer valid. You will have to be permitted for the hazardous materials you have in your facility. Please have the MSDS sheets for the chemicals you have at your business at 1104 E. San Antonio sent to my Email: [faciola@elpasotexas.gov](mailto:faciola@elpasotexas.gov). I will give you until the 30<sup>th</sup> of June 2021 to give the MSDS sheets required. Thank you in advance for your cooperation.

Respectfully,

Lance A. Facio, F.S.T

***El Paso Fire Department***

Fire Inspector -- F951  
416 N. Stanton 3<sup>rd</sup> Floor  
El Paso, Texas 79901-1245  
Office: [\(915\) 212-5699](tel:(915)212-5699)  
Desk: [\(915\) 212-5644](tel:(915)212-5644)  
Cell: [\(915\) 867-3529](tel:(915)867-3529)

**CONFIDENTIALITY NOTICE:** The documents in or accompanying the electronic mail transmission contain confidential information, which is privileged. The information is intended only for the use of the recipient named above. If you have received this transmission in error, please notify us immediately by telephone [\(915\)212-5699](tel:(915)212-5699) to arrange for return of original document(s). You are hereby notified that any disclosure, copying, distribution or the taking of any action by relying on the contents of this e-mail transmission information is strictly prohibited.

**From:** John Gilliland <[siltecinc@gmail.com](mailto:siltecinc@gmail.com)>  
**Sent:** Tuesday, June 22, 2021 11:28 AM  
**To:** Facio, Lance A <[FacioLA@elpasotexas.gov](mailto:FacioLA@elpasotexas.gov)>  
**Subject:** RE: query

**JUNE 22, 2021**

Hello Mr. Facio,

We have an NPR, 12-00528 by Shaun Henky.

We would like to have the name of the person in the water company that is using you to retaliate against us.

***John Gilliland***

[915-400-8636](tel:915-400-8636)

**JUNE 21, 2021**

**From:** Facio, Lance A  
**Sent:** Monday, June 21, 2021 8:21 AM  
**To:** John Gilliland  
**Cc:** Ayala, Adriel; Arvizu, Robert  
**Subject:** RE: query

As stated on my previous email, the notification of a possible permits required, was sent in by the water company. This is a normal course taken by any entity when doing their inspections, to notify other enforcement entities about possible violations. Please do not forget to send me the msds sheets. It has been almost two weeks since my last visit. Thank you in advance.

Respectfully,

Lance A. Facio, F.S.T

***El Paso Fire Department***

Fire Inspector -- F951  
416 N. Stanton 3<sup>rd</sup> Floor  
El Paso, Texas 79901-1245  
Office: (915) 212-5699  
Desk: (915) 212-5644  
Cell: (915) 867-3529

**CONFIDENTIALITY NOTICE:** The documents in or accompanying the electronic mail transmission contain confidential information, which is privileged. The information is intended only for the use of the recipient named above. If you have received this transmission in error, please notify us immediately by telephone (915) 212-5699 to arrange for return of original document(s). You are hereby notified that any disclosure, copying, distribution or the taking of any action by relying on the contents of this e-mail transmission information is strictly prohibited.

**From:** John Gilliland <[siltecinc@gmail.com](mailto:siltecinc@gmail.com)>  
**Sent:** Friday, June 18, 2021 3:27 PM  
**To:** Facio, Lance A <[FacioLA@elpasotexas.gov](mailto:FacioLA@elpasotexas.gov)>  
**Subject:** RE: query

**JUNE 18, 2021**

Mr. Facio,

We are trying to make copies of the MSDS sheets but we have had to lay off almost all of our workers. We need to know the name of the person who is using you to retaliate. We are filing reports with the appropriate government agencies and there will be an investigation.

***John Gilliland***

President  
Siltec Inc.  
[915-400-8636](tel:915-400-8636)

**From:** [Facio, Lance A](#)  
**Sent:** Monday, June 14, 2021 1:37 PM  
**To:** [John Gilliland](#)



**JUNE 14, 2021**

**Cc:** [Ayala, Adriel](#); [Arvizu, Robert](#)

**Subject:** RE: query

The notification of a possible permit required, was sent in by the water company. This is a normal course taken by any entity when doing there inspection. Upon inspection of your facility it was apparent that a license was required by the El Paso Fire Department. Please send me the requested MSDS sheets that we spoke of on my last visit. I would like to research the specific hazardous materials that are at your facility. Thank you in advance.

Respectfully,

Lance A. Facio, F.S.T

***El Paso Fire Department***

Fire Inspector -- F951

416 N. Stanton 3<sup>rd</sup> Floor

El Paso, Texas 79901-1245

Office: [\(915\) 212-5699](#)

Desk: [\(915\) 212-5644](#)

Cell: [\(915\) 867-3529](#)

**CONFIDENTIALITY NOTICE:** The documents in or accompanying the electronic mail transmission contain confidential information, which is privileged. The information is intended only for the use of the recipient named above. If you have received this transmission in error, please notify us immediately by telephone [\(915\) 212-5699](#) to arrange for return of original document(s). You are hereby notified that any disclosure, copying, distribution or the taking of any action by relying on the contents of this e-mail transmission information is strictly prohibited.

**From:** John Gilliland <[siltecinc@gmail.com](mailto:siltecinc@gmail.com)>

**Sent:** Thursday, June 10, 2021 2:28 PM

**To:** Facio, Lance A <[FacioLA@elpasotexas.gov](mailto:FacioLA@elpasotexas.gov)>

**Subject:**

**JUNE 10, 2021**

Good afternoon,

We would like to know the name of the people who sent you to our facility today.

They are retaliating against us

***John Gilliland***

President

Siltec Inc.

[\(915\) 400-8636](#)