



Filing Receipt

Received - 2022-08-12 05:18:10 PM
Control Number - 53811
ItemNumber - 15

Arizona Traders Co.

1104 E. San Antonio Ave.
El Paso, TX 79901
P: 915-400-8636 F: 915-302-4360
arizonatradersco@gmail.com

August 12, 2022

Public Utility Commission of Texas
Central Records
1701 N. Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

RE: FORMAL COMPLAINT

Account Holder: John C. Gilliland (Arizona Traders Co.)
Servicing Address: 1104 E. San Antonio Ave.
El Paso, TX 79901
915-400-8636

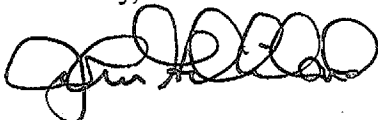
We have already sent a Formal Complaint to the PUC under Docket No. 53811 concerning the turning off of our water by Nancy Nye at El Paso Water Utility. In researching the manufactured violations that she used to do this, our attorney received a list of violations going back to 2009 from Patricia Borschow, Legal Counsel for the Public Service Board.

All violations from 2012 to 2020 are missing. If this list is correct we would like to request an investigation of tampering with all of the violations, real and manufactured, that have come from Nancy Nye that were used to turn off our water. Enclosed is a copy of the list of violations. This could possibly affect all of the violations written going back 10 years and violations that never came from Rudy Pena and Manny, the inspectors who we reported to Sonia Wyatt in 2012 for notifying companies that they were monitoring the day before they went for more than 10 years.

The investigation by the TCEQ did nothing about this and if they were doing this with other companies there would be hundreds of bad reports. There was no interest in investigating this by Nancy Nye after we reported it to Sonia Wyatt. Instead Nancy Nye sent Rick Pedregon, an inspector to tell me she would close our business if I told anyone. This was 1 week after she had 4 different agencies monitoring inside and outside of the building for 2 months and they found no violations.

Enclosed is all the information concerning this.

Sincerely,

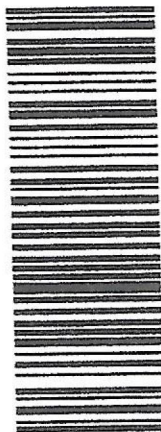


John C. Gilliland
President at Arizona Traders Co.

7020 0090 0000 2511 1411

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE.

CERTIFIED MAIL®



7020 0090 0000 2511 1411

7020 0090 0000 2511 1411

U.S. Postal Service™
CERTIFIED MAIL® RECEIPT
Domestic Mail OnlyFor delivery information, visit our website at www.usps.com®.

OFFICIAL USE

Certified Mail Fee

\$

Extra Services & Fees (check box, add fee as appropriate)

☐ Return Receipt (hardcopy) \$☐ Return Receipt (electronic) \$☐ Certified Mail Restricted Delivery \$☐ Adult Signature Required \$☐ Adult Signature Restricted Delivery \$

Postage

\$

Total Postage and Fees

\$

Postmark
Here

Sent To

Street and Apt. No., or PO Box No.

1154 Hawkins Blvd. P.O. Box 511

City, State, ZIP+4®

El Paso, TX 79961-0511

PS Form 3800, April 2015 PSN 7530-02-000-9047

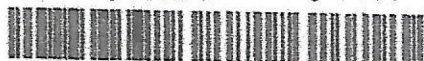
See Reverse for Instructions

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Patricia M. Borschow
El Paso Water
1154 Hawkins Blvd.
P.O. Box 511
El Paso, TX 79961-0511



9590 9402 6603 1028 6529 37

2. Article Number (Transfer from service label)

7020 0090 0000 2511 1404

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

☐ Adult Signature☐ Adult Signature Restricted Delivery☐ Certified Mail®☐ Certified Mail Restricted Delivery☐ Collect on Delivery☐ Collect on Delivery Restricted Delivery☐ Insured Mail☐ Insured Mail Restricted Delivery (over \$500)☐ Priority Mail Express®☐ Registered Mail™☐ Registered Mail Restricted Delivery☐ Signature Confirmation™☐ Signature Confirmation Restricted Delivery

PS Form 3811, July 2020 PSN 7530-02-000-9053

Domestic Return Receipt

Arizona Traders Co.

1104 E. San Antonio Ave.
El Paso, TX 79901
P: 915-400-8636 F: 915-302-4360
arizonatradersco@gmail.com

August 12, 2022

Patricia M. Borschow
Assistant General Counsel
El Paso Water
1154 Hawkins Blvd.
P.O. Box 511
El Paso, TX 79961-0511

Dear Ms. Borschow,

We received a list of violations from our attorney that you sent him that go back to 2009 and were issued by Nancy Nye. We sent you a letter about this on June 24. Enclosed is a copy of it and relevant information. We have never gotten a return receipt for registered letters to you or any reply.

This list of violations shows manipulation by Nancy Nye beginning in 2012 when she had Rick Pedregon make the agreement with me not to close our business. We would like to have all violations dismissed that were used to turn off our water and the water turned back on. We need to have a reply from you on this.

Respectfully,



John C. Gilliland
President at Arizona Traders Co.

From: Robert Skipworth
Sent: Tuesday, June 21, 2022 3:55 PM
To: siltecinc@gmail.com
Subject: Fwd: Open Records Request Form 2022-05-05 03:38 PM(MST) Submission Notification

John: This email has all of the violations that EP Water claims to have. It is very easy to simply click on each link to go to NOV and associated documents.

From: PMBorschow@epwater.org
To: rskipworth@aol.com
Cc: BLopez@epwater.org
Sent: 5/26/2022 2:16:06 PM Mountain Standard Time
Subject: FW: Open Records Request Form 2022-05-05 03:38 PM(MST) Submission Notification

Patricia M. Borschow

Assistant General Counsel | Office of General Counsel

EL PASO WATER

[1154 Hawkins Boulevard, El Paso, Texas 79925](#)

(O) [915-594-5615](tel:915-594-5615) | (C) [915-487-5270](tel:915-487-5270) | (F) [915-594-5699](tel:915-594-5699)

PMBorschow@EPWATER.ORG | www.epwater.org

CONFIDENTIALITY NOTICE: This email is protected by the attorney-client privilege and/or the attorney work product doctrine and is intended for a specific recipient(s). You are prohibited from the public disclosure of this email without the express permission of the General Counsel or the designated representative. If you have received this email in error, please notify Assistant General Counsel Patricia M. Borschow immediately, destroy the email, and you are hereby notified that any use, disclosure, dissemination, distribution, copying or taking of any action because of this information is strictly prohibited.

From: Open Records <openrecords@epwater.org>
Sent: Tuesday, May 24, 2022 9:42 AM
To: rskipworth@aol.com
Subject: FW: Open Records Request Form 2022-05-05 03:38 PM(MST) Submission Notification

Below are the links to the documents responsive to your request:

I'm using Adobe Document Cloud.

You can view "NOV 07282009.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:0d6ed0e5-10a9-4814-89b9-22199ebdfe12>

You can view "NOV 07282020.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:ea50bc02-83d8-4eeb-8250-8947da53ba82>

You can view "NOV 08202012.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:b2bc4073-8942-449e-8403-24a761b9ead0>

You can view "NOV 08202020.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:77e132a3-e7bf-407f-be27-a23a803d3119>

You can view "NOV Revised 08282012.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:62d180a8-2144-4738-b4fd-5e32c793c056>

You can view "NOV 01072022 - Exceedances.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:fbf28318-3815-487b-a804-5e393db9ba19>

You can view "NOV 01072022-Access Denied.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:036c6d75-e724-4680-8512-59dc8f11cdb9>

You can view "NOV 01072022-RE Sand Trap.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:30fa8fe2-64f3-48f2-a9b6-957c23696a97>

You can view "NOV 01282022.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:c1f983ba-1d8f-4127-8593-6e0adb22fe84>

You can view "NOV 03102011.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:137757d3-51a1-4946-aa20-e3e5edab6e7a>

You can view "NOV 04112012.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:fad429a9-0185-4b91-b513-d44fdcb49f4f>

You can view "NOV 04142022.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:188fdaa8-a359-47a3-94c0-34e5c9d5221d>

You can view "NOV 4262012.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:231c5f41-7876-4308-a03e-83fe1e37363d>

You can view "NOV 06092020.pdf" at:

<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:56116826-7135-4bea-875b-cadb1c085441>

OPEN RECORDS

El Paso Water

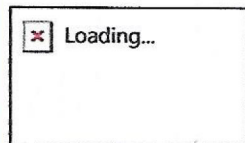
1154 Hawkins Blvd

El Paso, Texas 79925

Main: 915-594-5500 / Fax: 915-594-5699

Email: openrecords@epwater.org

Website: www.epwater.org



From: notification@epwater.org <notification@epwater.org>

Sent: Thursday, May 05, 2022 3:39 PM

To: Open Records <openrecords@epwater.org>

Subject: Open Records Request Form 2022-05-05 03:38 PM(MST) Submission Notification

Open Records Request Form 2022-05-05 03:38 PM(MST) was submitted by Guest on 5/5/2022 5:38:56 PM (GMT-07:00) US/Mountain

Name	Value
------	-------

First Name Robert

Last Name Skipworth

Comp/Org Attorney

Mailing Address 310 N. Mesa Ste.600

City El Paso

State Texas

Zip Code 79901

Email rskipworth@aol.com

Phone Number 915-533-0096

Preferred Communication E-mail

Description of Request All documents concerning inspections performed at Arizona Traders Co.
1104 E. San Antonio, El Paso, Tx 79901. These would be inspections for
storm water or sewer violations pursuant to any environmental code

From Date 2009

To Date 2022

Redaction Received Yes

Redaction Receive Yes

Information Provided Copies

Electronic Copy Yes

Arizona Traders Co.

1104 E. San Antonio Ave.
El Paso, TX 79901
P: 915-400-8636 F: 915-302-4360
arizonatradersco@gmail.com

July 07, 2022

ANSWER TO TURNING OFF WATER

Public Utility Commission of Texas
Central Records
1701 N. Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

RE: John Gilliland
Arizona Traders Company

Attn: Filing Clerk,

Receipt of your letter and attachments of May 16, 2022 are acknowledged. I have reviewed the letter and the Compliance Agreement and we have to respectfully decline the Compliance Agreement.

The Compliance Agreement had two provisions in it that will not be accepted.

“(E) The Company agrees to fill with cement the sand trap that is being used as a holding tank to catch rinse water and to pave the surrounding area in the outdoor courtyard area with cement to prevent the accumulation of water in those areas, and

(F) The Company agrees to immediately cease all work outdoors in all non-enclosed areas, and to enclose and contain all byproducts of work done within the confines of a permanent enclosure.”

I need to ask what authority El Paso Water has to require the two conditions. Each notice of violation has a recitation of statutory and code sections which is supposed to inform the violator of what law has been violated. However, the recitation of the various codes, statutes and ordinances is so general as to be meaningless. Hence, it is not possible to pinpoint the authority of El Paso Water to require the enclosing of the rear work area or the cementing of the sediment/rinse water holding tank which has a cement bottom.

Furthermore, El Paso Water's position is confusing because Arizona Traders has a valid Stormwater permit from TCEQ for the back area and specifically the holding tank. The industrial code 339911 which Arizona Traders works under allows the use of an outside work area.

Many of the violations for metal discharges are said to be taken from the sewer and instead were taken from the sediment rinse water holding tank which is there to prevent any discharge into the city Stormwater drainage system; there is no connection from it to the sewer. Nancy Nye is telling them to cement the holding tank because this would prevent the obtaining of a Stormwater Permit because rinse water would go into the street.

The violation for not allowing entry to an inspector is not true. He was allowed entry and given all the paperwork he had requested. He did not have identification from the Fire Department to do a fire code inspection which the inspector for the first annual inspection in May had done so he was not given access to the work area. Nancy had turned Arizona Traders in for fire code violations after the first inspection. They were canceled when they explained that they were retaliations by Nancy Nye.

We would also request that the entire action be dismissed because it is retaliation for a criminal investigation of Nancy Nye and Sonia Wyatt which Lorinda Gardner initiated last summer. Arizona Traders had provided her with information that Nancy Nye and Sonia Wyatt had forced him to help falsify the results of a 5 year inspection of their agency in 2012. They did this by sending Rick Pedregon to tell him that if he didn't do it they would close his business. This is not a legitimate function of the agency, it became the cause for a criminal investigation and then retaliation by Nancy Nye and Sonia Wyatt.

In 2012 they had 4 agencies from the TCEQ supervised by Jose Ojeda monitoring and testing the back work area and holding tank for 2 months before this. Jose informed him that there were no problems with the back work area and 2 weeks later Nancy Nye had gone to Arizona Traders with the 5 year inspector from the TCEQ and he verified that there were no problems with the back work area or the sediment/rinse water holding tank. Mr. Gilliland did not tell him about the violations by Nancy's inspectors as she had instructed him. Nancy Nye also verified everything and by the agreement that Rick Pedregon had made for her with him did nothing for the next 9 years. In 2012 Mr. Gilliland obtained a Stormwater Permit which also verified his use of the back work area and the sediment/rinse water holding tank. When Nancy Nye sent the Stormwater inspector she had him report Arizona Traders to OSHA for violations. They sent 3 inspectors for the first time and fined him \$65,000.00. Mr. Gilliland contacted the ombudsman at the Labor Department in Washington and explained that the retaliation was for Nancy's anger at the 4 agencies. All fines were forgiven because of this.

In 2021 Nancy Nye had up to 3 trucks/day monitoring the back area for 7 months. Again they found no violations and after 6 months Nancy had an inspector take a sample from the sediment/rinse water holding tank and called it a violation, which it wasn't. Most of the violations she has listed are apparently from the rinse water sediment holding tank or are false.

At this point Arizona Traders began to renew their Stormwater Permit from 2012 which had not been renewed because he did not want Nancy to report them to OSHA again. Arizona Traders had received a Notice of Violation dated April 9, 2021 from Vicente Duran (Copy Attached) stating that he would not need a Permit if they had a different Industrial Code. He did not state that the back work area was in violation of any rules. It had not been in violation for more than 30 years. Mr. Gilliland contacted Sonia about this but she told him if he got the new industrial listing he could not have an outside work area and everything would have to be enclosed. He told her he had to have the outside work area and did not want the Industrial Code change. This was the first time Nancy and Sonia realized that he had to have the outside work area and not using it had never come up in the 30 years they had been monitored.

Sonia then told him that he had to close the outside area while they were in the process of getting a permit for it. Copies of emails are attached and marked in yellow showing that on June 4, 2021 he was told for the first time to close the outside area and the decision was only based on the fact that he stated on June 3, 2021 that they had to have it. The original emails are on file. At this point Arizona Traders initiated a criminal investigation of Nancy Nye and Sonia Wyatt with Lorinda Gardner, head of the TCEQ in El Paso.

The day before Mr. Gilliland initiated the criminal investigation he called Sonia Wyatt and asked her why she and Nancy were breaking the agreement Rick Pedregon had made with Mr. Gilliland. Sonia Wyatt said all the paperwork had been destroyed and they could do whatever they wanted now. It would seem that an agreement that lasted 9 years of this type between Nancy Nye and Sonia Wyatt and Arizona Traders would violate every rule and regulation that the TCEQ has. It is also requested that an investigation be done on how the violations by Rudy Pena and Manny were covered up that Mr. Gilliland had reported to Sonia. They had covered a period of more than 10 years. Retaliation by Nancy Nye began immediately after this.

The emails from June 1 to June 4 show that the only justification for closing the outside work area was the fact that Arizona Traders could not move it inside. Nothing before this had ever mentioned any rules against it. Being as turning off water and sewer service is based on non-existing and falsified violations involving the back work area and falsified violations taken from the sediment/holding tank everything should be restored and loss of income from production should be compensated for \$20,000.00. A criminal investigation of this is needed.

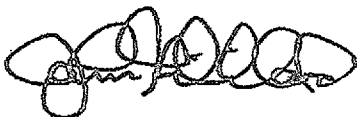
It seems to me that El Paso Water's actions are arbitrary and meant to harass, not to mention the proposed fine of \$92,000.00 which is confiscatory and exceeds all fines for all violations previously assessed which, by the way, were all forgiven.

We are also requesting another criminal investigation of Nancy Nye and Sonia Wyatt based on the emails from the 1st week of June of 2021. It is obviously not within their authority to again try to close a business based on arbitrary reasons and manufactured violations when they have had an agreement they honored for 9 years not to do it.

Nancy sent the TCEQ into Arizona Traders 2 weeks before she turned off the water. In the first telephone conversation with them, Maria Gomez told Mr. Gilliland that they wanted to see a rain gauge with measurements taken everyday and recorded and that if this was not done they would begin enforcement upon their arrival. This was apparently done on Nancy Nye's orders to retaliate against Arizona Traders. Arizona Traders requested a 30 day delay so they could hire a meteorologist to learn how to use the rain gauge. On the set day of inspection 2 weeks later they called Mr. Gilliland and said he could not have the extension and they were coming anyway. They arrived with 5 inspectors even though Arizona Traders had obtained a Stormwater Permit and asked them again not to come on the phone. They were denied entry and tried to enter the back of the building.

A week later Clayton Smith from the TCEQ legal department in Austin called to set a new date for the inspection. This was done and letters have been sent to Clayton detailing the retaliation by Nancy Nye and the TCEQ against Arizona Traders. Clayton was also informed of other actions by Nancy Nye and he recommended filing criminal charges with the police and sheriff's department against her. Copies of letters to Clayton Smith are attached including one which asked why Arizona Traders was not protected against retaliation.

Sincerely,



John C. Gilliland
President of Arizona Traders Co.

Arizona Traders Co.

1104 E. San Antonio Ave.

El Paso, TX 79901

P: 915-400-8636 F: 915-302-4360

arizonatradersco@gmail.com

April 15, 2022

Lorinda Gardner

Regional Director

TCEQ

915-834-4951

401 E. Franklin Ave. Suite 560

El Paso, TX 79901

lorinda.gardner@tceq.texas.gov

Notice of Violation from April 09, 2021 - Copy enclosed with no mention of closing the back work area. The option of switching to "Costume Jewelry" making was suggested which would not require a Permit.

COPY OF EMAIL TO SONIA: June 01, 2021 2:31 PM

Hello Sonia,

We are going to use the NAICS/SIC code 339911 for the Storm Water Permit. It is impossible to move the outside operation inside. We need a 30 day extension on the due date because we thought that when you put "costume jewelry" as an exemption on the violation, that you would let us do that. We have now lost a lot of time doing what you suggested on this.

If you could please verify that we are allowed to do this we would really appreciate it.

COPY OF EMAIL FROM SONIA: June 01, 2021 2:42 PM

Good afternoon,

Before I can respond to your request, please provide a detailed explanation as to why it is impossible to move the outside operation inside. Thank you.

COPY OF EMAIL FROM SONIA: June 02, 2021 12:04 PM - WE HAVE BEEN WORKING ON THE STORMWATER PERMIT FOR MORE THAN A MONTH.

Please understand that even if you did obtain an Industrial Multi-Sector General Permit (Stormwater), you still would not be permitted to have any operations performed outside unless the City/El Paso Water knows that there are sufficient measures in place to prevent illicit discharges of process wastewater from impacting the MS4 (the stormwater system). In order to make that determination, you must submit a Storm Water Pollution Prevention Plan (SWP4) to the City, which El Paso Water will review in accordance with City Code (I provide a link to the relevant section of the Code below).

Arizona Traders Co.

1104 E. San Antonio Ave.

El Paso, TX 79901

P: 915-400-8636 F: 915-302-4360

arizonatradersco@gmail.com

COPY OF EMAIL TO SONIA: June 03, 2021 9:36 AM

Good morning Sonia,

We are going to proceed to get the General Permit under the old code. We need a 30 day extension to be able to complete all of this.

We use the outside area for Turquoise crushing which creates a lot of dust which cannot be done inside of the building and steam from the boiler which dewaxes jewelry flask and which cannot be done inside of the building.

COPY OF EMAIL FROM SONIA: JUNE 03, 2021 10:14 AM

Good Morning,

Why are you choosing to go with this plan? Is jewelry manufacturing the majority of your business rather than wholesale of as you previously stated?

COPY OF EMAIL FROM SONIA: JUNE 04, 2021 - 2:20 PM FIRST TIME SONIA TOLD US TO STOP USING THE OUTSIDE WORK AREA

Good afternoon Mr. Gilliland,

This email is being sent as a reminder that you may not perform any industrial activities outside for any reason.

Also, please provide information regarding any steps you have already taken to obtain a Permit and/or develop your Stormwater Pollution Prevention Plan. This information must be provided to me no later than Monday June 7th, 2021.

COPY OF EMAIL TO SONIA: JUNE 04, 2021 - 2:53 PM

Hello Sonia,

Attached is a email we sent yesterday regarding why we cannot move our operations indoors.

We need a 30 day extension because of the delay in trying to get the other Permit. We are proceeding with the Permit which we had originally agreed to get for which we have completed steps 6, 7, 8 and 9 with Vincente.

COPY OF EMAIL TO SONIA: JUNE 04, 2021 - 2:56 PM

We are in contact with Alex from the Program Support and Environmental Assistance Division and is helping us with the Permit. We were made aware that we will not be able to proceed in finishing the Permit because we have to complete a SWP3 first. We have a reference number for the permit which is #418733.

We will be emailing you with updates as soon as we make them.