



## Filing Receipt

**Received - 2022-12-16 08:54:12 AM**

**Control Number - 53765**

**ItemNumber - 90**

LAURA AND GERRY GILES  
1120 Fairway Drive West  
Hideaway, Texas 75771

[gerryleegiles@gmail.com](mailto:gerryleegiles@gmail.com)

December 16, 2022

Public Utility Commission of Texas  
Central Records – Attention of Filing Clerk  
1701 N. Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

We, ratepayers currently of Crystal Systems, Inc. in Hideaway (Smith County), Texas, respectfully submit to the PUC the following protests as they relate to the proposed acquisition of Crystal Systems Texas, Inc. service area in Hideaway, Texas by Undine Texas LLC.

During the first two weeks of December, our neighbor ratepayers and we here in Hideaway, Texas were notified of the proposed acquisition in a notice postmarked December 2, 2022. The notice's stated link to Undine's current approved tariff was invalid therefor depriving us and our community of timely information.

We respectfully request that Undine Texas LLC send a corrected **NOTICE TO CURRENT CUSTOMERS, LANDOWNERS, NEIGHBORING SYSTEMS, AND CITIES** to all ratepayers and that the 30-day intervention period start from the **DATE NOTICE MAILED** of the corrected notice.

Subsequent research by the City of Hideaway found online in the **Application for Sale, Transfer, or Merger of a Retail Public Utility; Section 15**, Undine Texas states “rates will change to match those currently affected by the tariff enacted by Docket No. 50017 for CCN 13260.” This tariff would result in a rate increase without any confirmed improvements or substantial changes in operation.

We are protesting this rate increase and request that if the acquisition is completed, that Undine Texas’ water tariffs for our service area be restricted to the existing approved Crystal Systems Texas’ water tariffs, under the City of Hideaway Ordinance 31-11-06-05.

We also request that the City of Hideaway retain the authority to set or approve the water tariff of any systems operator operating in the City of Hideaway, as they have done with Crystal Systems, Inc. as evidenced by the existing water tariff being established under the City of Hideaway Ordinance 31-11-06-05.

Sincerely,

Gerry Giles

Laura Giles