

Filing Receipt

Received - 2022-12-15 11:32:31 AM Control Number - 53765 ItemNumber - 59

Docket # 53765

RatePayer Protest

In Regards To Undine Texas, LLC's Acquisition of Crystal Systems Texas, Inc's Service For Hideaway, Texas.

Mail To:

Public Utility Commission of Texas Central Records; Attn: Filing Clerk 1701 N. Congress Avenue; P.O. Box 13326 Austin, TX 78711-3326

Or Submit Online:

Web Address: https://interchange.puc.texas.gov/filer/controlnumber/

Control Number: 53765

Enter Your Contact Information; Enter Your Name as Filing

Party; Select "Pleadings" From Pulldown Menu; Upload This Completed Form As A Word Document.

Ratepayer Information:

Name: Luke and Linda Schmille

Address: 17777 County Road 479, Lindale, TX 75771

Phone Number: 817-721-7530

I, a ratepayer, I hereby enter the following protests in regards to the proposed acquisition of Crystal Systems Texas, Inc service area in Hideaway, Texas by Undine Texas, LLC.

During the first two weeks of December, ratepayers in Lindale, Texas were notified of the proposed acquisition, with a stated mailing date of December 2, 2022. The Notice's stated link to Undine's current approved tariff was an invalid link, depriving me of timely information.

I request that Undine Texas LLC send a corrected **Notice to Current Customers, Landowners, Neighboring Systems, and Cities** to all ratepayers and that the 30 day intervention period start from the **Date Notice Mailed** of the corrected **Notice**.

Subsequent research found online in the **Application for Sale**, **Transfer, or Merger of a Retail Public Utility; Section 15**, Undine Texas states "rates will change to match those currently affected by the tariff enacted by Docket No. 50017 for CCN 13260." This tariff would result in a rate increase without any confirmed improvements or substantial changes in operation.