



## Filing Receipt

**Received - 2022-12-15 10:57:19 AM**  
**Control Number - 53765**  
**ItemNumber - 43**

Docket # 53765  
RatePayer Protest  
In Regards To Undine Texas, LLC's Acquisition of Crystal Systems  
Texas, Inc's Service For Hideaway, Texas.

Mail To:  
Public Utility Commission of Texas  
Central Records; Attn: Filing Clerk  
1701 N. Congress Avenue; P.O. Box 13326  
Austin, TX 78711-3326

Or Submit Online:  
Web Address: <https://interchange.puc.texas.gov/filer/controlnumber/>  
Control Number: 53765

Enter Your Contact Information; Enter Your Name as Filing  
Party; Select "Pleadings" From Pulldown Menu;  
Upload This Completed Form As A Word Document.  
Ratepayer Information:

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone Number: \_\_\_\_\_

I, a ratepayer currently of Crystal Systems, Inc. in Hideaway Texas, hereby  
enter the following protests in regards to the proposed acquisition of Crystal  
Systems Texas, Inc service area in Hideaway, Texas by Undine Texas,  
LLC.

During the first two weeks of December, ratepayers in Hideaway Texas  
were notified of the proposed acquisition, with a stated mailing date of  
December 2, 2022. The Notice's stated link to Undine's current approved  
tariff was an invalid link, depriving me of timely information.

I request that Undine Texas LLC send a corrected Notice to Current  
Customers, Landowners, Neighboring Systems, and Cities to all  
ratepayers and that the 30 day intervention period start from the Date  
Notice Mailed of the corrected Notice.

Subsequent research by the City of Hideaway found online in the  
Application for Sale, Transfer, or Merger of a Retail Public Utility;  
Section 15, Undine Texas states "rates will change to match those  
currently affected by the tariff enacted by Docket No. 50017 for CCN  
13260." This tariff would result in a rate increase without any confirmed  
improvements or substantial changes in operation.

I am protesting this rate increase and request that if the acquisition is  
completed, that Undine Texas' water tariffs for our service area be  
restricted to the existing approved Crystal Systems Texas' water tariffs,  
under the City of Hideaway Ordinance 31-11-06-05.

I also request that the City of Hideaway retain the authority to set or  
approve the water tariff of any systems operator operating in the City of  
Hideaway, as they have done with Crystal Systems, Inc; as evidenced by  
the existing water tariff being established under the City of Hideaway  
Ordinance 31-11-06-05.