



Control Number: 53765



Item Number: 350

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Docket # 53765 2022 DEC 28 AM 11:25

Rate Payer Protest PUBLIC UTILITY COMMISSION
FILING CLERK

In Regards To Undine Texas, LLC's Acquisition of Crystal Systems
Texas, Inc's Service For Hideaway, Texas.

Mail To:

Public Utility Commission of Texas
Central Records; Attn: Filing Clerk
N. Congress Avenue; P.O. Box 13326
78711-3326

1701
Austin, TX

Or Submit Online:

Web Address: <https://interchange.puc.texas.gov/filer/controlnumber/>

Control Number: 53765

Enter Your Contact Information; Enter Your Name as Filing Party;
Select "Pleadings" From Pulldown Menu; Upload This
Completed Form As A Word Document.

Rate payer Information:

Name: Bryan Montgomery
Address: 233 Fairlawn Dr Hideaway TX 75771
Phone Number: (903) 530-1328
Email Address bryan-montgomery@sbcsglobal.net

I, a rate payer currently of Crystal Systems, Inc. in Hideaway Texas, hereby
enter the following protests in regards to the proposed acquisition of Crystal
Systems Texas, Inc service area in Hideaway, Texas by Undine Texas,
LLC.

During the first two weeks of December, ratepayers in Hideaway Texas
were notified of the proposed acquisition, with a stated mailing date of
December 2, 2022. The Notice's stated link to Undine's current approved
tariff was an invalid link, depriving me of timely information.

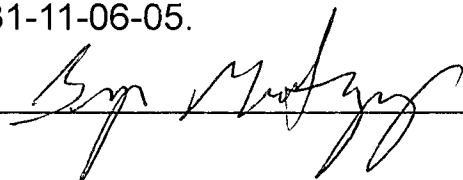
I request that Undine Texas LLC send a corrected **Notice to Current Customers, Landowners, Neighboring Systems, and Cities** to all ratepayers and that the 30 day intervention period start from the **Date Notice Mailed** of the corrected Notice.

Subsequent research by the City of Hideaway found online in the **Application for Sale, Transfer, or Merger of a Retail Public Utility; Section 15**, Undine Texas states "rates will change to match those currently affected by the tariff enacted by Docket No. 50017 for CCN 13260." This tariff would result in a rate increase without any confirmed improvements or substantial changes in operation.

I am protesting this rate increase and request that if the acquisition is completed, that Undine Texas' water tariffs for our service area be restricted to the existing approved Crystal Systems Texas' water tariffs, under the City of Hideaway Ordinance 31-11-06-05.

I also request that the City of Hideaway retain the authority to set or approve the water tariff of any systems operator operating in the City of Hideaway, as they have done with Crystal Systems, Inc; as evidenced by the existing water tariff being established under the City of Hideaway Ordinance 31-11-06-05.

Signatures: _____

A handwritten signature in black ink, appearing to read "Ben Matzger", is written over a horizontal line.