Deloitte has policies and procedures in place to manage user accounts and accessfor new hires, existing staff, transfers, and terminated personnel. Automated processes link the Human Resource (HR) system to administer user access.

Deloitte has a formal disciplinary process for personnel who have violated accesspolicies. Violations are evaluated on a case-by-case basis and may result in disciplinary action, including termination and/or criminal charges, if warranted.

Vendor and contractor access are requested through procedures that involve Deloitte's Talent and Technology groups. Upon approval, the vendor user accounts are created in a controlled domain organizational unit giving the access necessary to perform their defined duties. Vendor and contractor access are granted on a temporary basis based on business need.

Remote access is provided via Transport Layer Security (TLS) using two-factor authentication with accountactivity being logged to Deloitte's logging/alerting mechanism. Depending on the level and type of access required, a Virtual Private Network (VPN) solution provides a secure virtual session or web interface with access into the needed application(s) or platform.

For all web-based applications (including VPN), Multi-Factor Authentication (MFA) has been enabled. Verification options include text message or mobile application.

Privileged user accounts are established and administered in accordance with a role-based access schemethat organizes all system and network privileges into role-based groups (e.g., key management, network, system administration, database administration, and web administration).

Identification and Authentication

All users must authenticate to the Deloitte network using a unique user identification (ID) and a strong password prior to gaining access to the information system.

Deloitte strong passwords contain the following characteristics:

- Passwords are required to be at least ten (10) characters in length and contain at least three of the following four elements: (1) westernized Arabic numbers (e.g., 2,5,9), (2) non-alphanumeric characters (e.g., #, %, !, %, @, ?, -, *), (3) English uppercase letters (e.g., A, B, C), and/or (4) English lowercase letters (e.g., a, b, c)
- Passwords are not permitted to contain:
 - o parts of the users' username, first name, or last name
 - dictionary words with or without (i) numbers or special characters at the beginning or end, or (ii) letters, numbers, or character exchanges (e.g., Summer2017, ?Happyman, H3llofr!end?)
 - words or numbers connected with users such as family names, pet names, birthdays, addresses, or phone numbers
 - o common terminology, acronyms, or names associated with the Deloitte or its clients
 - any variation of 'Deloitte' or 'Password' (e.g., Deloitte12, P@ssw0rd12, Pa\$\$w0rd!2)

 any sequencing of letters and numbers that follow the order of a keyboard (i.e., keyboard walk patterns such as 1234qwerASDF, 1qazXSW@3edc)

Additional Password Safeguards

The following additional password related safeguards are enforced:

- Users are not permitted to reuse their previous twenty-four passwords
- Passwords expire every 90 days
- There is a password lockout threshold after 6 invalid logon attempts

System Security

System and Communications Protection

A firewall and intrusion prevention system (IPS) is employed at the point of entry and between various security zones within the Deloitte network. Access control lists are placed on firewalls controlling the inbound and outbound flow of traffic. Traffic is denied by default unless approved by the gateway protocols as configured and approved by the Deloitte security team. A demilitarized zone (DMZ) and trusted zones are used to segment traffic to areas that are protected in accordance with the accepted risk levels. Web servers located on a publicly reachable network segment are separated from the internal network by a firewall (i.e., DMZ).

System and Information Integrity

Firewall, IPS, and VPN audit logs are sent to the log aggregator, which checks for abnormal activity and anomalous behavior that would trigger an information security review. Hardware and software checks are done by automated tools with identified alert levels that trigger a notification to the system administrators case of a system flaw.

Anti-virus and malware protection are managed by enterprise policy and distributed periodically by a server located in the environment. Anti-virus is configured to scan external devices attached to the information system as well as email traffic.

The anti-virus software is configured to automatically update protection periodically and scan the files prior to access. Deloitte has implemented a local administrative privilege management tool to prevent users from disabling security controls (anti-virus, firewalls, DLP, CASB and others). An Advanced Threat Protection(ATP) service has been deployed to provide protection against common and sophisticated attacks againstDeloitte-managed servers, laptops, and workstations. The ATP service performs three primary functions: monitor, prevent / protect, and report.

Network Access Controls

Deloitte has implemented industry standard Network Access Controls (NAC) to prevent unauthorized devices from accessing the Deloitte network. The NAC and group policy settings enforce compliance checksand authentication of Deloitte managed devices for wired and wireless access.

Data Backup and Restore

Production servers are scheduled for a daily, full, or incremental backup. Non-production server backups are scheduled for backup as needed. If a system backup is interrupted for any reason, it will resume in thesame site once the issue that caused the interruption is resolved. In the normal operation of the data center, tape and/or disk-based backup restores are performed multiple times per week. These restores validate the integrity of backup data at rest on disk and tape. Physical tape media are stored in a secured facility. Damaged and end-of-life media is destroyed by a certified vendor and the vendor provides a confirmation of destruction. Tapes that contain data are sent off-site and tracked by an automated inventory tracking system. The off-site vendor stores the media in a secure, environmentally controlled storage facility. Backup data stored on tape and disk is encrypted using AES-256 standards.

Laptop Backup and Restore

Deloitte laptops are backed up daily to a Software as a Service (SaaS) backup solution, using automated technology. All backup and restore activities are secured using 256-bit TLS v1.2 encryption. Backups are validated through periodic operational data recovery.

Information Systems Acquisition, Development and Maintenance

Acquisition of System and Services

Deloitte does not acquire IT systems or services until Cyber Security has reviewed the product or service to determine whether it meets internal guidelines with respect to security and encryption. Software installation requests are submitted for risk assessment and approval. Software is not implemented unless it is reviewed against Information Technology Services (ITS) standards. There is a Change Control Board (CCB) that discusses any changes that may affect the security posture of the environment and documents all proposed upgrades or modifications to the environment, assets, and infrastructure.

Application Development

Deloitte follows secure coding best practices during the Secure System Development Lifecycle (SSDLC) for Deloitte applications. The SSDLC process includes requirements gathering, system analysis and design, application scanning, testing and acceptance. Deloitte's applications and their components are tested for compliance with generally accepted security standards. Testing includes manual, static, and dynamic code reviews; vulnerability scans are performed and must meet defined security levels prior to applications being placed in production.

Change Control

Deloitte has a change management process in place for its IT systems. Proposed changes are submitted, tested, and reviewed during regularly scheduled Change Control Board meetings. Approved changes are tested, and vulnerability scans are performed prior to deployment. Deployment windows are scheduled tominimize the impact to Deloitte's operations. Back-out plans are in place should they be needed.

Patch Management

Deloitte has a Patch Management program and supporting tools in place that are managed by an internalPatch Management Team (PMT). Vendor and industry-accepted alert lists are monitored for new patches.Patches are reviewed by the PMT during regularly scheduled meetings and are rated for deployment basedon assessed severity levels. Emergency patch management meetings are called when needed.

Vulnerability Management

Vulnerability scans and penetration tests are performed by independent, qualified, and authorized Deloitte staff or third parties using automated vulnerability and configuration verification tools. Penetration tests are performed annually on the network infrastructure's external perimeter by an independent team within Deloitte. Vulnerability scanning is performed weekly on the network infrastructure's internal and external perimeter by an independent Deloitte team.

Maintenance

Deloitte ITS performs software and hardware maintenance on Deloitte's environment servers.

Performance reports are initiated through automated tools that specify certain levels of performance to trigger the generation of these reports (e.g., % of CPU processor utilization, etc.).

Third-party contractor maintenance personnel must be approved prior to receiving access to the information system servers. Third-party maintenance personnel are escorted into the facility and accompanied during the period of access. A log is maintained that documents the name, date, length of time, justification, and escort name for each maintenance individual who is granted access to the information system(s).

Wireless Access

Deloitte supports an internal wireless network within the organization. A wireless-security and acceptable use policy is in place. Only Deloitte-approved access points will be connected to Deloitte's network. Wireless network segments are segregated from the Deloitte network using Virtual LANs or other appropriate technologies.

- For wireless access to Deloitte's networks, personnel are required to useWi-Fi Protected Access (WPA2 or stronger protection) where it is available.
- For the convenience of visitors, clients, or guests, a guest wireless network providing controlledaccess to the Internet may be made available in Deloitte's facilities.
- Visitor devices may only connect to Deloitte's segregated visitor wireless network for internetaccess, which is separated from Deloitte's network.

Data Protection

Deloitte personnel receive training on the proper handling of confidential information (CI) and Personally Identifiable Information (PII). Deloitte requires transmission of certain data in an encrypted format.

Data Loss Prevention

Deloitte Data Loss Prevention (DLP) controls are enabled to monitor the followingchannels for data exfiltration: HTTP/S, FTP, SMTP (Email), Removable Media, Printer/Fax, and Cloud Storage. DLP controls are also configured to meet legal, regulatory, and risk requirements and align with Deloitte's security policies.

Deloitte practitioners are prohibited by a technical control from writing data to removable media devices (e.g., external hard drive, USB thumb drive, and removable hard drives) except where there is a business need.

Cloud Access Security Broker (CASB) service is used to provide a centralized view of service or applicationuse across the Deloitte Network, help protect data, and perform anomalous behavior detection. In addition, Deloitte has implemented controls to prevent the upload of files to the following categories of sites: Storage, Collaboration, Social Media, and Webmail.

Media Protection

Secure printing is available at multiple locations within each Deloitte office that requires the usage of a Deloitte-issued electronic smartcard badge to enable the print job. In addition, software has been deployed to Deloitte-issued IT assets as part of the standard application toolset that allows the creation of encrypted WinZip files (FIPS 140-2 compliant).

Laptops are encrypted and required to be physically secured at all times. Physical access to servers is restricted to authorized parties. Magnetic drives are wiped/over-written with a minimum of three passes with a media sanitization tool prior to being released for re-use and disposal.

Deloitte has employed the following methods of mobile device protection: (i) forced access Personal Identification Numbers (PINs); (ii) remote wipe after incorrect PIN/password attempt policy is exceeded; (iii) remote wipe if the mobile device is reported as lost or stolen; (iv) encryption; and (v) an installed MobileDevice Management and Mobile Threat Management tools.

Data Destruction

Policies and practices are in place with regards to the destruction of confidential information and Personally Identifiable Information (PII) that vary depending on type of media on which such information is stored. Deloitte is aligned with the National Institute for Standards and Technology's (NIST) guidelines for media sanitization. Storage media is required to be wiped using a disk cleaning tool, and tapes are required to be destroyed at end-of-life. Paper containing such information is required to be discarded intosecure lockboxes and is shredded by a reputable and certified third party that uses processes that meet NIST destruction standards.

Encryption

Deloitte uses an industry standard Public Key Infrastructure (PKI) key management solution to manage and secure the private keys. PKI keys are generated by custodians within Deloitte. Deloitte maintains inventory of cryptographic items used in the services they provide that details all cryptographic keys, digital certificates, cryptography software, and cryptographic hardware managed by Deloitte to prevent damage in case of an incident. PKI keys are rotated annually and replaced before their expiration. Deloitte maintains a backup of all PKI keys to prevent the service being interrupted if the keys become corrupted or require restoration. Access to the backups is restricted to secure locations and access controls are based on least privileges.

Data-at-rest encryption has been employed on all block storage arrays supporting physical and virtual servers.

Whole-disk encryption has been deployed on Deloitte-issued laptops. Deloitte's laptops have deployed encryption with the 256-bit Advanced Encryption Standard (AES) algorithm.

WinZip is installed on all Deloitte-issued laptops. This encryption method is FIPS 140-2 compliant.

Deloitte Internet email gateways are configured to attempt to transmit all email in an encrypted manner, using opportunistic TLS encryption, if the recipient of the transmission can support such encryption methodology. If TLS is enabled on the recipient email gateway, the email will be encrypted between the Deloitte gateway and the recipient gateway. TLS encryption can also be enforced when agreed with the recipient organization. This encryption method is FIPS 140-2 compliant.

Data-in-transit is protected by secure TLS using certificates with minimum 2048-bit RSA key and SHA2 signing when using Deloitte secure websites and file transfer services.

Secure File Transfer Protocol (SFTP) is an available option for the transfer of client data. SFTP securely encrypts and compresses files during transmission. This encryption method is FIPS 140-2 compliant.

Compliance

System Audit and Accountability

System audit logs and records are created to monitor the following:

- Anti-virus services
- Intrusion prevention services
- Remote access services, web proxy services
- Domain authentication
- Router events
- Firewall events
- VPN access
- Application logs
- Operating system logs
- Privileged access logs

System audit logs are maintained to support analyses and investigations. Logs are maintained for a periodof one (1) year. Logs may also be preserved for longer periods based on legal or regulatory requirements.

System audit log content includes: (i) date and time of the security event; (ii) the component of the information system (e.g., software component, hardware component) where the security event occurred; type of security event; (iv) unique user/subject identity; and (v) the outcome (success or failure) of thesecurity event.

Deloitte's 24X7 Security Operation Center uses an industry standard Security Information and Event Management (SIEM) platform and log monitoring tools to continuously identify, prevent, and respond to operational problems, security incidents, policy violations, and fraudulent activities. System audit logs areaggregated, and security events are analyzed with appropriate correlation rules to generate alerts and respond accordingly.

System Audits

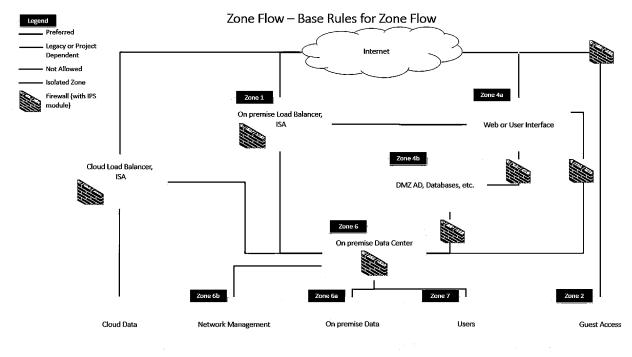
Deloitte's internal audit team periodically performs internal audits on various aspects of Deloitte's systems, processes, and policies.

Application Configuration Management

Software baseline requirements are created in accordance with Deloitte's policies and standards. Software is tested against the baseline requirements prior to being placed in the production environment. Continued monitoring and change management processes are conducted while in operation.

Data Flow Diagram

Zone Flow – Basic Rules for Zone Flow



Deloitte.

Name: Network Diagram.pptx Revised 12/15/2020 Reviewed: 8/12/2021

Management and Protection of Confidential Information

Deloitte is committed to protecting the Confidential Information (CI), including Personally Identifiable Information (PII), of our clients, our organization and the third parties with whom we work. "Confidential Information" refers to any information not generally available to the public, in any form, that Deloitte receives or creates in the ordinary course of business. To support this commitment, Deloitte's Confidentiality & Privacy team is responsible for setting guidelines, developing procedures, and providing consultation and training on themanagement of Confidential Information.

Confidentiality & Privacy has also developed the Confidential Information Program (CIP) for the proactive management of the protection of Confidential Information and is responsible for implementing the Confidential Information Program across Deloitte. The Confidential Information Program consists of processes, technology controls, training, and communications that help our professionals to improve theirawareness of risks associated with Confidential Information and their ability to properly manage and safeguard Confidential Information.

Confidentiality Program

The Confidentiality Program consists of processes and activities that are performed throughout the engagement and data lifecycle to manage and protectConfidential Information.

Client account and engagement teams in the Confidentiality Program generally dothe following:

- Appoint a Confidentiality & Privacy Manager responsible for overseeingprogram activities.
- Develop and maintain a Confidential Information Management Plan (CIMP) to document the confidential information management strategy and safeguards employed.
- Develop and deliver confidentiality and privacy onboarding training that outlines the protocols that team members must follow when accessing, storing, using, transferring, and disposing of Confidential Information and PII.
- Implement physical, administrative, and technical safeguards identified in the CIMP to proactively manage risk.
- Complete other required confidentiality and privacy training as applicable.

Deloitte also has an Insider Threat program in which Deloitte conducts active monitoring of insider threats. Insiders are defined as personnel and contractors who, based on their access to certain systems and information, could adversely affect the brand, reputation, and/or business of Deloitte or its clients. Leveraging potential risk indicators, the Insider Threat program monitors persons of interest across a broad risk spectrum, including workplace violence, espionage, fraud, and theft of intellectual property andConfidential Information. Analytic and cognitive technologies are used to help identify indicators of poor risk-culture fit and determine corresponding strategic tactics and mitigation strategies to align our sub-cultures.

Data Privacy

Deloitte is committed to protecting our clients' Personally Identifiable Information(PII). Deloitte has a privacy policy, privacy notices, applicable procedures, and personnel dedicated to privacy compliance activities related to our privacy policy, privacy notices, and applicable data privacy laws and regulations. Deloitte regularly monitors for changes in privacy laws and regulations and adjust our policies and procedures when appropriate. Additionally, Deloitte maintains an annual review process across business areas to verify compliance with our privacypolicies, notices, and procedures.

Deloitte has policies and procedures that protect PII and support compliance with Deloitte's legal and regulatory requirements, internal policies and procedures, and contractual obligations relating to the transfer and processing of PII.

- When Deloitte acts in the capacity of a "Business Associate" to our clients, as such role is defined under the Health Insurance Portability and Accountability Act, as amended (HIPAA), Deloitte is required to comply with the obligations of a Business Associate under HIPAA. Deloitte has implemented policies, procedures, and controls that facilitate compliance with those obligations.
- Deloitte performs an annual self-assessment process to validate adherence to data privacy lifecycle safeguards regarding the collection, use, transfer, storage, and destruction of PII for Business Processes and Service Lines that process PII.
- Deloitte utilizes a Privacy Impact Assessment (PIA) process for new systems, changes to existing systems and high-risk business processes that access, transfer or store PII.
- In support of the Privacy by Design concept, Deloitte has incorporated privacy and confidentialityrequirements into our secure systems development lifecycle (SSDLC) for internally developed systems so that these requirements are considered early and often throughout the lifecycles of technology projects using a risk-based approach.
- Members of Deloitte's Privacy team hold various security and privacy certifications (e.g., CIPP/US,CISSP).
- Deloitte assists its clients in fulfilling their data privacy obligations to respond to: (a) requests from individuals with respect to their PII processed by Deloitte; or (b) complaints relating to Deloitte's processing of PII.

Confidentiality & Privacy Incident Management

Deloitte has instituted an integrated incident response process designed to facilitate prompt reporting and resolution of incidents. Our confidentiality and privacy incident response process is characterized by the following:

- Centralized reporting of actual or suspected incidents to a Help Desk, which is available 24/7 with access via a toll-free number and online self- reporting capability available on Deloitte's Intranet site.
- Training and awareness programs focused on helping personnel understand immediate steps to be taken in case of actual or suspected incidents.
- Established roles and responsibilities for incident management and response including involving the appropriate consultation resources across the Global Deloitte organization, as applicable to the specific matter.
- Documented processes and tools to help gather incident facts, initiate response activities in the required time frames, engage incident response teams, escalate incidents, and alert appropriateleaders, based on the nature of the specific incident.
- Consultation among the relevant parties regarding the need for a corrective action plan.

- Development, as appropriate, of action plans, including any required communications within required time frames, as well as actions to mitigate the risk of a future recurrence.
- Post-incident follow-up process to analyze root causes and integrate lessons learned.

Information Security Incident Management

Deloitte has built an integrated incident response team that brings together the appropriate subject matter experts from various cross-functional disciplines to address each specific incident. The Information Security Incident Response Procedures (Procedures) describe how various types of incidents are handled. TheProcedures identify key resources and communications that will take place basedon various incident types. The Procedures identify to whom suspected incidents should be reported and describe the escalation path from the entry point in the process through resolution.

Security Awareness training is in place to educate Deloitte personnel of their responsibilities concerning security incidents. Each incident is logged, and the relevant facts are captured for analysis and reporting. When necessary, data related to the incident is maintained in a forensically sound manner and appropriate chain-of-custody is documented.

The incident response team has a variety of tools available to assist them in the analysis of incidents. These include standard security tools from software and hardware providers as well as commercial forensic tools specifically targeted for such matters.

Information security incident procedures are exercised annually so the Incident Response team can demonstrate proficiency and readiness. For each significant incident, a post-incident review is conducted to identify any areas for improvement as well as lessons learned. These findings are used to adjust, enhance, or improve the procedures.

Business Continuity Management (BCM) Program

Deloitte takes disaster and contingency planning very seriously, including planning for events that impact its people, its facilities, and its technology. Deloitte's business continuity planning addresses issues such as, communications, travel, resource allocation, technology needs, and alternatework sites. Response procedures assess the well-being of personnel, provide for the continuity of essential business functions, and utilize recovery procedures forthe restoration of critical business processes. These critical business processes are identified during a business impact analysis process and are documented in the business continuity plans for each business and enabling area.

Plans are designed to maximize the availability of personnel and resources to continue operations. Deloitterecognizes the importance of testing key recovery strategies to validate the effectiveness of plans. As such, annual testing is conducted and includes:

- Tabletop exercises with identified local crisis management teams
- Emergency notification system testing multiple times throughout the year

- Testing of technology systems and applications as described in the "Disaster Recovery Management Program" below
- Work from home scenarios for relevant sites

Cross-functional teams are identified to manage potential disruptive events, emergency situations, or disasters. Each Deloitte office has a local crisis management team to handle smaller, localized events impacting a single location. For larger events or those that are not specific to a single location or geography, an experienced National Incident Support Team is assigned. A National Crisis Council handles incidents that rise to the level of a true crisis requiring strategic involvement and decision-making.

Cross-functional teams are identified and documented in the plans to include representation of key stakeholders from the following areas:

- Client Services
- Office Services/Operations/Facilities
- Office of Security
- Human Resources and Benefits
- Information Technology Services
- Procurement and Travel
- Communications
- Risk Management

Deloitte has designed an impact-driven approach, which focuses on the impacts of an event, emergency, or crisis, rather than specific scenarios. Each type of situation could have an impact on our people, our facilities, our technology, or our clients. Each type of situation could require communications, whether internal or external. The team-based, impact-driven approach utilized by Deloitte provides the appropriateresources to assess and address the impacts of an event.

Deloitte's planning considers the potential impacts and continuity of operations in the event of a pandemic, which includes a pandemic-specific governance model and response triggers. Pandemic planning and response are aligned with the crisis management and business continuity processes, including the use of the National Incident Support Team, supplemented by additional members during a pandemic response. Potential pandemic developments are monitored; identified crisis teams oversee implementation of specific pandemic action steps based on the severity of the pandemic, including targeted communicationsthat are issued internally and externally, and the identification of critical people and resources.

Disaster Recovery (DR) Management Program

Deloitte maintains an active disaster recovery management program which helpsDeloitte to continue delivering information-technology-related services should a disruption occur. Deloitte's program includes the following basic activities:

- Business continuity planning for IT infrastructure support staff.
- Business impact assessments to help define criticality of processes and systems related to recovery time objective.
- Disaster recovery planning of our technology through multiple failover capabilities.
- Implementation of resilient architectures where technology allows.
- Risk assessments as part of continual service improvement, with countermeasures identified and implemented for the newest scenarios.
- Internal review process for maintaining the quality of plans and services.

The Business Continuity Management (BCM) Program and plans include emergency-response business procedures, which go into effect following the occurrence of a disaster or other unplanned interruption.

Disaster Recovery (DR) plans include technical and business contact call lists, as well as notification and escalation information and architecture diagrams. Where pertinent, third-party information is also included. Recovery time objectives and recovery point objectives are documented and tested for each plan.

BCM/DR plans for critical infrastructure are subject to review and testing every 12 months with industry standard testing methods.

Risk assessment test scenarios vary based on business sensing and technology security. Test results are reviewed and recorded.

In summary, Deloitte has a comprehensive disaster recovery and business continuity management program that is designed to provide for the continuity of essential IT business functions and critical business processes following the occurrence of a disaster or other unplanned interruption impacting Deloitte's IT infrastructure.

Limits of Business Continuity and Pandemic Planning

Physical and Environmental Security

Only authorized personnel with a Deloitte-issued electronic badge are granted access to Deloitte's facilities. Procedures exist for controlling visitor access and maintaining a detailed log of all visitors to the facilities. Deloitte data centers are further restricted to only those personnel with the need to access restricted areas.Data centers have the following physical security measures: security guards, man-trap doors at primary entrance, multi-factor authentication (Deloitte-issued electronic badge and biometric readers) at secondary entrance, video cameras, and sign-in and sign-out sheets for escorted visitors.

The electricity, water, and temperature controls are pre-approved for use by the facilities administrators in the data centers. Each utility has a control in place to monitor its usage and to notify an administrator in case of failure. Automatic emergency lighting is installed in areas necessary to maintain personnel safety.

Emergency exits are located at appropriate places in Deloitte facilities. Automatic fire suppression systemshave been installed to protect the facilities. In data centers, the primary type of system is HFC-125 chemical-based and activated via multiple smoke detectors, and the second type of system is based on pre-action hydronic and the detection method is temperature. Master water shut-off valves are present. Temperatureand humidity controls have been implemented to protect against temperature fluctuations in all areas of the data centers containing IT equipment. These systems are tested periodically in accordance with manufacturers specifications (monthly, quarterly, semi-annually, or annually).

Cloud Hosting

Deloitte has arrangements with vendors who provide Deloitte with certain Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Services (IaaS), and hosting services. Deloitte selects and retains these vendors based on, among other qualities, their capability to maintain safeguards for the systems, software, and information at issue that are consistent with leading industry security practices. Deloitte requires these vendors to implement and maintain such safeguards.

Deloitte's Cloud Services (DCS) team employs a geographical hosting strategy, with availability zones and regions located within the US. Primary and secondary availability zones are segregated by geographical region, and each geographical region is supported by dedicated vendor staff.

DCS provides administrative, physical, and technical safeguards, at Layer 0, which aligns with industry standards such as ISO 27001, ISO 22301, and AICPA SSAE 18 (SOC 2).

Human Resources Security

Upon hire and on a quarterly basis, personnel must agree to comply with Deloitte's policies, including those relating to information security, confidentiality, and privacy. In addition, Deloitte personnel are required to complete security awareness training during the new hire onboarding process.

Background Checks for U.S. Personnel

Deloitte generally requires that background investigations be conducted for partners, principals, and employees at the time that they join Deloitte. Potential issues that are identified in the background investigation are reviewed on an individual case-by-case basis, in light of guidance from the Equal Employment Opportunity Commission and applicable federal, state, and local law. This individualized assessment includes a determination of whether the issues identified are job-related or posea risk to Deloitte or to its employees, partners, principals, or clients. The type of background investigation performed depends on whether the individual joining is a partner or principal and the level of the employee. While background investigations were not always performed on Deloitte personnel, and may not always have covered the same information, background investigations of Deloitte personnel in the U.S.currently include the following, at a minimum:

- Social Security Number (SSN) verification confirms a valid number and the names and addresses associated with that number
- Felony and misdemeanor conviction searches: searches of the following records for felony and misdemeanor convictions are performed for the last five years in areas of residence, work, and school:
 - o Federal courts
 - County courts
 - o State repositories, where the state has made one available and it is reasonably accessible
- A national criminal record database search, including the state sex offender registries
- Education confirmation: education beyond high school confirmed
- Employment confirmation: professional employment in the last five years is confirmed
- Searches of various government and criminal sanctions lists, such as SEC, OFAC, OIG/GSA, FDA,FBI Most Wanted, EU Terrorist Watch List, Interpol Watch List, etc.
- Professional licenses: confirm relevant professional licenses

Background checks for Personnel of Deloitte entities located in India (U.S. India)

The type of background investigation performed depends on whether the individual joining U.S. India is apartner, principal, or employee, and the level of the employee. While background investigations were not always performed on U.S. India's personnel and may not always have covered the same information, background investigations of U.S. India personnel currently include the following, at a minimum:

- Identity Verification, where possible.
- Criminal checks: check all relevant court records for a five-year period
- Education confirmation: all university level education is confirmed
- Employment confirmation: all professional employment in the last five years is confirmed
- Searches of various government and criminal sanctions lists, including India specific and globaldatabases
- Professional licenses: confirm relevant professional licenses

Code of Ethics and Professional Conduct

Deloitte has adopted a Code of Ethics and Professional Conduct (Code) for use byits personnel. It is the duty of Deloitte personnel to know, understand, and complywith this Code, and, if applicable, report any potential violations. Personnel receiveperiodic reminders to review the Code and must acknowledge compliance on an annual basis. The Code includes obligations around a duty to act, includingreporting any potential violations, and includes a sanctions policy for those who violate the Code. A confidential and anonymous Ethics and Compliance Hotline isalso available for Deloitte personnel to report issues. The hotline is accessible 24X7 by phone, online, or via mail.

Information Technology Risk Management

Deloitte has a Risk Management program that monitors possible threats and vulnerabilities to information technology assets. Risk assessment(s) are performed annually and when there are significant changes to infrastructure, technology, or environment. There are several control domains defined for risk assessment which are derived from industry standard practices and frameworks.For each control domain, implemented controls are identified and tailored and their effectiveness assessed for risk management. Risks that are not at an acceptable level are remediated or mitigated.

Vendor Risk Management Program

The Vendor Risk Management program is designed to reduce vendor-related risk by:

- Building a repository of acceptable vendors;
- Assessing the security posture of vendors;
- Tracking remediation of identified issues; and
- Reviewing and assisting with vendor contracts with respect to obligationsrelating to Deloitte's information security program.

Deloitte's ITS Cyber Security Risk and Compliance (CSRC) program is responsible for reviewing our vendors' compliance with a standard set of security requirements, based upon the type and volume of data the vendor will access, as well as the risk posed to Deloitte and our clients. As part of this process, all internal projects as well as client-facing engagements which will require the services of a third-party vendor, mustbe added to the Third-Party Risk Management (TPRM) gateway by the Deloitte representative seeking the vendor relationship.

The ITS Cyber Risk review is focused on third parties who will access, be provided with, store, or process Deloitte or client's data. Third parties rated as high or medium risk must complete an online security questionnaire within Deloitte's vendor assessment system, whereas third parties rated as critical risk undergo an onsite assessment. The third party will have a maximum of thirty days to complete the onlinequestionnaire. The questions presented within the online questionnaire, as well as during the onsite assessment, cover the following security domains: Access Control, Asset Management, Business ContinuityManagement, Communications and Operations Management, Compliance, Human Resource Security, Information Security Incident Management, Information

Systems Acquisition Development and Maintenance, Organizational Security, Physical and Environmental Security, Risk Management, Cloud Governance and Security Policy.

Upon the third party's completion of the online questionnaire or onsite assessment (if applicable), the ITSCyber Risk and Compliance team reviews the responses provided to identify findings, which are gaps or weaknesses in the vendor's security controls. The findings are assigned remediation dates and tracked tocompletion by the CSRC team in collaboration with the Deloitte contact, as well as with the third party. Third Parties providing services that require access, transmitting, processing or storage of Deloitte and/orDeloitte client information must complete the online security questionnaire at onset and periodically basedupon risk ranking of the vendor profile for the duration of the agreement.

Records Management

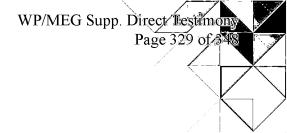
Records Management is the systematic control of official records that are retained for a specified period of time and then destroyed or archived permanently. Deloitte retains and manages official records in accordance with applicable legal and regulatory requirements, professional standards, and contractual obligations.

The US Records Management Services (RMS) team partners with stakeholders across the Deloitte businesses to facilitate compliance with policies and regulations related to records retention by providing technology, tools, processes, and customer support, including but not limited to:

- Maintaining records retention policies which align with applicable legal and regulatory requirements and professional standards and provide the guidance that is the framework for mitigating records-related risks.
- Securely managing electronic and hard copy official records critical to the operation of our businesses and services to our clients, in accordance with records retention policies, including classification of official records to facilitate application of retention periods.
- Providing secure business-focused systems and processes for the retention, preservation, protection, and disposition of official records.
- Facilitating, promoting, and monitoring compliance with records-related requirements through streamlined processes and tools, compliance notifications, and reporting.
- Coordinating the proper handling of files subject to special circumstances due to legal, tax, or regulatory preservation requirements.
- Executing post-retention records destruction processes in accordance with records policies and principles.

WP/MEG Supp. Direct Testanon? Page 328 of 348

Deloitte		Invoice 8002650719			
Deloitte & Touche LLP				Payment Instructi	ons:
Date: FEIN:	May 26, 2022 133891517			Check Payment M Deloitte & Touche I PO Box 844708 Dallas TX 75284-4	LLP
Billing Address: ATTN: Ms. Kimberly Fo Entergy Texas, Inc. 639 Loyola Avenue New Orleans LA 70113 USA	ntan			CTX, CCD+ or WIF Invoice numbers/ y with payment.	odeloitte.com I amounts and with RE. Include our company name
For professional service	es rendered			Bank Name: E	3ank of America
				Electronic funds	payment details
Fees		\$	150,000.00	ABA# and ACH#: US WIRE: Swift Code : Account Title:	026009593 BOFAUS3N DELOITTE & TOUCHE
Billed by Entergy Servi	estation report over the Summary of Costs ces, LLC and Other Entergy Affiliates to Ente nce with the Engagement Letter dated May 5,			Account Number: Payment Terms: Per Contract or Up	
Total Amount Due (USD)	\$	150,000.00	Billing Office: 701 Poydras Stree Suite 4200 New Orleans LA 7	t
				Sold to Address: ENTERGY CORPO 639 Loyola Ave NEW ORLEANS L	A 70113-3125
				Overnight Mailing Deloitte & Touche I 1950 N. Stemmons Suite 5010 Dallas TX 75207	LLP LBX# 844708





Mr. Michael A. Boldt, Esq. michaelboldt@eversheds-sutherland.com Eversheds Sutherland (US) LLP One American Center 600 Congress Avenue Suite 2000 Austin, TX 78701

June 6, 2022

Re: ETI Rate Case

Dear Michael,

Attached please find our invoice for work performed in April 2022 on the matter referenced above. Please let me know if you have any questions relating to this invoice or our work.

Sincerely,

Anbulth

Ann Bulkley PRINCIPAL | BOSTON

JR



May 31, 2022

In Account With:

Michael Boldt Eversheds Sutherland LLP 600 Congress Avenue Suite 2000 Austin TX 78701 United States	Invoice Number ProjectID Page	067393 CL-07867 1 of 1
--	-------------------------------------	------------------------------

For Professional Services Rendered Through April 30, 2022

		<u>Hours</u>	<u>Rate</u>	<u>Amount</u>
<u>Principals</u> Ann Bulkley-Armour		2.75	625.00	1,718.75
<u>Senior Associate</u> Christopher Wall		4.00	475.00	1,900.00
<u>Modeling Specialist</u> Andrew Thompson		0.50	315.00	157.50
<u>Research & Litigation Analysts</u> Mingzhe Shao		5.00	375.00	1,875.00
Ethan Snyder		1.50	250.00	375.00
	Total Labor		_	\$6,026.25
				40.000.05
	TOTAL LABOR	& EXPENSES		\$6,026.25

Please note our updated banking information below. For additional information contact <u>accountsreceivable@brattle.com</u>. Payable upon receipt in US Dollars to: The Brattle Group, Inc. (FID 04-3254813) Finance Charge of 1.5% per month (18% APR) will be added to overdue invoices.

Please Remit Payment as Follows:

<u>Check Payments:</u> The Brattle Group, Inc. One Beacon Street, Suite 2600 Boston, MA 02108 ACH/Wire Payments: Citibank, N.A. New York SWIFT No.: CITIUS33 ABA No.: 021000089 Account: BRATTLE GROUP - OPERATING Account No.: 31240031

Telephone:

+1.617.864.7900

Email: billingdept@brattle.com

Project: CL07867 April 1 - April 30, 2022 Time Log for Bulkley-Armour, Ann

Date	Description of Activity/Tasks	Hours
04/05/22	Updated proxy group screening for March data.	1.00
04/06/22	Reviewed model results. Updates to testimony. Conf. call to discuss current model results.	1.75
TOTAL		2.75

Project: CL07867 April 1 - April 30, 2022 Time Log for Wall, Christopher

Date	Description of Activity/Tasks	Hours
04/01/22	Updated the ROE model. Reviewed the exhibits.	0.75
04/04/22	Updated the exhibits.	1.00
04/05/22	Reviewed and updated the exhibits.	2.25
TOTAL		4.00

Project: CL07867 April 1 - April 30, 2022 Time Log for Thompson, Andrew

Date	Description of Activity/Tasks	Hours
04/26/22	Worked on testimony.	0.50
TOTAL		0.50

Project: CL07867 April 1 - April 30, 2022 Time Log for Shao, Mingzhe

Date	Description of Activity/Tasks	Hours
04/04/22	Updated exhibits with March data.	4.25
04/05/22	Reviewed exhibits.	0.75
TOTAL		5.00

Project: CL07867 April 1 - April 30, 2022 Time Log for Snyder, Ethan

Date	Description of Activity/Tasks	Hours
04/01/22	Worked on ROE model update.	1.00
04/29/22	Worked on ROE model update.	0.50
TOTAL		1.50

WP MEG Supp. Direct Testimony

- A: 4930 Trai**Pages D**36 of 348 Austin, TX 78735
 - P: 512-800-2664
 - E: totten@ospreyenergy.com
 - W: www.ospreyenergy.com



INVOICE

Invoice No. ETI-RC 2022-1

Date: May 3, 2022

To: Michael Boldt, Eversheds, Sutherland

Invoice for S	ervices	
Date	Description	Hours
	Services provided pursuant to Letter Agreement between Eversheds, Sutherland and Osprey Energy Group:	
March 8	Call with Eversheds, Sutherland, ETI, research	1.0
March 9	Research	0.25
April 6	Call with Eversheds, Sutherland, ETI	1.5
April 8	Research	2.75
April 11	Draft testimony	1.75
April 13	Review testimony	0.5
April 25	Draft testimony	1.25
April 29	Draft testimony	1.5
	Total Hours	10.5
Billing Rate is	s \$350 Total Amount Due	\$3,675.00
Please contac 512-800-2664	ct Jess Totten if there are any questions concerning this invoice. 4	
Please remit	payment to:	
Osprey Energ	gy Group	
4930 Trail We	est Drive	
Austin, Texas	78767	
Tax ID No. 32	-0545549	
Tax ID No. 32	-0545549	

D: +1 512.721.2652 F: +1 512.721.2656

michaelboldt@ eversheds-sutherland.com

EVERSHEDS SUTHERLAND

May 17, 2022

Timothy Lyons ScottMadden, Inc. 2626 Glenwood Ave., Suite 480 Raleigh, NC 27608

Dear Mr. Lyons:

This Letter Agreement sets forth the terms and conditions of the agreement between ScottMadden, Inc. ("Consultant") and Eversheds Sutherland (US) LLP ("Sutherland") concerning the provision of professional consulting services by Consultant to assist Sutherland and its client, Entergy Texas, Inc. ("ETI" or "client"), in connection with administrative litigation before the Public Utility Commission of Texas ("Commission") for ETI's base rate case to be filed in 2022.

1. The terms of this Letter Agreement shall be effective as of the date first written above, and shall continue until a final order is issued by the Commission in the above referenced ETI rate case or until terminated sooner by mutual agreement.

2. SERVICES TO BE PERFORMED: Consultant shall serve as a consulting expert to Sutherland and shall advise and consult with Sutherland and perform services as requested in connection with the administrative litigation referenced above. Such services shall include the production of prefiled written testimony regarding regulatory policy for ETI to be filed in the litigation as well as participation in discovery and the provision of live testimony in that matter.

3. CONSIDERATION: Consultant shall be entitled to compensation for authorized professional services and reimbursement for authorized expenses incurred in the performance of authorized services at the rate of \$470 per hour for work performed during April 2022 and \$365 per hour for work performed May 2022 forward. Consultant shall submit invoices for fees and expenses (with supporting data) once a month, and such invoices shall be due and payable within sixty (60) days after receipt thereof.

4. INDEPENDENT CONTRACTOR: It is understood and agreed that Consultant is an independent contractor and not an agent, employee, or representative of Sutherland or its client in the litigation.

5. CONFIDENTIALITY: The services provided by Consultant and the products of such services that Consultant will be providing pursuant to this Letter Agreement are strictly confidential, are privileged attorney work-product, and are further protected by all applicable privileges and exemptions specified in the pertinent Texas and Federal Rules of Civil Procedure and related administrative procedural rules. Except as otherwise required by law or regulation, any and all documentation, data, opinions, information, and communications heretofore or hereafter made or furnished by Sutherland or its client in the litigation to Consultant in connection with its providing services under this Letter Agreement shall remain proprietary to Sutherland, shall be held by Consultant in strict confidence and subject to the aforementioned privileges and exemptions while in the possession of Consultant, shall not be released or disclosed by Consultant without the prior written consent of Sutherland, and shall be returned upon request to Sutherland at such time as

Consultant no longer has a need to retain same in the course of providing services to Sutherland or at such other time as Sutherland may specify. Except as otherwise required by law, regulation, or court order, any and all documentation, data, opinions, information, and communications made or developed by Consultant with or as a part of the services provided to Sutherland shall be held by Consultant and in strict confidence and subject to the aforementioned privileges and exemptions, and shall not be released or disclosed by Consultant to any third party without the prior written consent of Sutherland.

6. OWNERSHIP OF MATERIAL: It is understood and agreed that all materials in written, graphic, electronically-stored or other form, generated or prepared in the course of providing services to Sutherland pursuant to this Letter Agreement, together with all copyrights therein, shall belong to Sutherland and its client. Consultant agrees to assign to Sutherland and its client all right, title, interest in all such materials, and agrees to execute any documents reasonably necessary for Sutherland and its client to perfect its ownership interests. Notwithstanding the foregoing, Consultant shall be permitted to retain for its records one copy of all materials involved in the provision of service to Sutherland pursuant to this Letter Agreement.

7. CONFLICT OF INTEREST: Due to the privileged and confidential nature of the information supplied by Sutherland and its client in the litigation to Consultant in accordance with this Letter Agreement, it is understood and agreed that absent prior written consent of Sutherland which will not be unreasonably withheld, neither Consultant nor its agents, employees or subcontractors shall, at any time hereafter, contract with or otherwise become employed by, serve, or provide advice to any individual or entity other than Sutherland, or its client in the litigation, in connection with any matter adverse to ETI where Consultant could make use of privileged and confidential information acquired in connection with the litigation.

8. SUTHERLAND OBLIGATIONS: Consultant acknowledges and agrees that Sutherland has been retained to serve as legal counsel for its client in connection with the litigation, and any and all fees and expenses to be paid to Consultant are ultimately the responsibility of the client.

9. ENTIRE AGREEMENT: It is understood and agreed that this Letter Agreement constitutes the entire agreement between Sutherland and Consultant regarding the provision of litigation support services. There are no promises, agreements, conditions, or understandings by and between Sutherland and Consultant that are not set forth herein.

The foregoing accurately states the agreement between Consultant and Sutherland concerning the matters set forth herein.

EVERSHEDS SUTHERLAND (US) LLP

By:

Michael Boldt For the Firm

EVERSHEDS SUTHERLAND

ACCEPTED AND AGREED TO BY ScottMadden, Inc.

Logan Toms By: ___

Its: Partner, Finance and Risk

Date: 5/18/22

Table 1: Proposed Schedule of Hourly Professional Fees

Position	Rate
Partner	\$470.00
Director	\$365.00
Manager	\$340.00
Senior Associate	\$300.00
Associate	\$255.00
Senior Analyst	\$170.00
Analyst	\$145.00
Administrative Assistant	\$65.00



Smart. Focused. Done Right.

scottmadden.com

020950

Invoice Number:

May 23, 2022

Michael Boldt Eversheds Sutherland (US) LLP 600 Congress Avenue Suite 2000 Austin, TX 78701

In Reference To: Professional services provided in April 2022 for project 364-005 Entergy Texas Benchmarking

	Amount
Professional Fees	\$ 3,370.00
Total Fees and Expenses	\$ 3,370.00
Total Due	\$ 3,370.00

If you have any questions regarding this invoice, please let me know. Please remit payment in U.S. funds to: ScottMadden, PO Box 935955, Atlanta, GA 31193-5955. Thank you for retaining ScottMadden.

Sincerely,

R Harhaveather

Richard D. Starkweather, IV Partner

ScottMadden, Inc. Tax ID: 56-1445505 May 23, 2022 Page 2

In Reference To: Professional services provided in April 2022 for project 364-005 Entergy Texas Benchmarking

	Hours	Rate	Amount
Richard D. Starkweather, IV	5.00	470	\$ 2,350.00
Quentin Watkins	4.00	255	\$ 1,020.00

ScottMadden, Inc.

Time & Expense Detail

Client Name:	Eversheds Sutherland LLP		Invoice #:		020950
Project: 364-0	05- Entergy Texas Benchmark	ing			
099	Richard D. Starkweather, IV				
Billable Time:			<u>Units</u>	<u>Rate</u>	<u>Amount</u>
4/18/2022	Richard D. Starkweather, IV		2.00	470.000	\$940.00
4/19/2022	Richard D. Starkweather, IV		1.00	470.000	\$470.00
4/26/2022	Richard D. Starkweather, IV		1.00	470.000	\$470.00
4/29/2022	Richard D. Starkweather, IV		1.00	470.000	\$470.00
		- Total Billable Time:	5.00		\$2,350.00
		Total for Richard D. Starkweather, IV:			\$2,350.00

ScottMadden, Inc.

Time & Expense Detail

Client Name:	Eversheds Sutherland LLP		Invoice #:		020950
Project: 364-005- Entergy Texas Benchmarking		ng			
295	Quentin Watkins				
Billable Time:			<u>Units</u>	<u>Rate</u>	Amount
4/15/2022	Quentin Watkins		1.00	255.000	\$255.00
4/18/2022	Quentin Watkins		2.00	255.000	\$510.00
4/26/2022	Quentin Watkins		1.00	255.000	\$255.00
		Total Billable Time:	4.00		\$1,020.00
		Total for Quentin Watkins:			\$1,020.00



Smart. Focused. Done Right.

scottmadden.com

021107

Invoice Number:

June 23, 2022

Michael Boldt Eversheds Sutherland (US) LLP 600 Congress Avenue Suite 2000 Austin, TX 78701

In Reference To: Professional services provided in May 2022 for project 364-005 Entergy Texas Benchmarking

	Amount
Professional Fees	\$ 19,200.00
Total Fees and Expenses	\$ 19,200.00
Total Due	<u>\$ 19,200.00</u>

If you have any questions regarding this invoice, please let me know. Please remit payment in U.S. funds to: ScottMadden, PO Box 935955, Atlanta, GA 31193-5955. Thank you for retaining ScottMadden.

Sincerely,

R Harhereather

Richard D. Starkweather, IV Partner

ScottMadden, Inc. Tax ID: 56-1445505 June 23, 2022 Page 2

In Reference To: Professional services provided in May 2022 for project 364-005 Entergy Texas Benchmarking

	Hours	Rate	Amount
Quentin Watkins	8.00	255	\$ 2,040.00
avaris Blue	12.00	255	\$ 3,060.00
Rick Starkweather	30.00	470	\$ 14,100.00

ScottMadden, Inc.

Time & Expense Detail

Client Name:	Eversheds Sutherland LLP		Ir	voice #:	021107
Project: 364-0	05- Entergy Texas Benchm	arking			
295	Quentin Watkins				
Billable Time:			<u>Units</u>	<u>Rate</u>	Amount
5/2/2022	Quentin Watkins		4.00	255.000	\$1,020.00
5/3/2022	Quentin Watkins		1.00	255.000	\$255.00
5/4/2022	Quentin Watkins		1.00	255.000	\$255.00
5/6/2022	Quentin Watkins		1.00	255.000	\$255.00
5/10/2022	Quentin Watkins		1.00	255.000	\$255.00
		Total Billable Time:	8.00		\$2,040.00
		Total for Quentin Watkins:			\$2,040.00

ScottMadden, Inc.

Time & Expense Detail

Client Name:	Eversheds Sutherland LLP		In	voice #:	021107
Project: 364-00	05- Entergy Texas Bencl	hmarking			
777	Javaris Blue				
Billable Time:			<u>Units</u>	Rate	<u>Amount</u>
5/17/2022	Javaris Blue		8.00	255.000	\$2,040.00
5/18/2022	Javaris Blue		4.00	255.000	\$1,020.00
		Total Billable Time:	12.00		\$3,060.00
		Total for Javaris Blue:			\$3,060.00

ScottMadden, Inc.

Time & Expense Detail

Client Name:	Eversheds Sutherland LLP		In	voice #:	021107
Project: 364-0	D5- Entergy Texas Bench	marking			
X08	Rick Starkweather				
Billable Time:			Units	Rate	Amount
5/2/2022	Rick Starkweather		6.00	470.000	\$2,820.00
5/3/2022	Rick Starkweather		2.00	470.000	\$940.00
5/4/2022	Rick Starkweather		2.00	470.000	\$940.00
5/5/2022	Rick Starkweather		2.00	470.000	\$940.00
5/6/2022	Rick Starkweather		3.00	470.000	\$1,410.00
5/8/2022	Rick Starkweather		2.00	470.000	\$940.00
5/9/2022	Rick Starkweather		4.00	470.000	\$1,880.00
5/10/2022	Rick Starkweather		3.00	470.000	\$1,410.00
5/11/2022	Rick Starkweather		1.00	470.000	\$470.00
5/15/2022	Rick Starkweather		1.00	470.000	\$470.00
5/16/2022	Rick Starkweather		2.00	470.000	\$940.00
5/17/2022	Rick Starkweather		1.00	470.000	\$470.00
5/18/2022	Rick Starkweather		1.00	470.000	\$470.00
		Total Billable Time:	30.00		\$14,100.00

Total for Rick Starkweather:

\$14,100.00

The following files are not convertible:

Exhibits MEG-SD1-1 through MEG-SD1-

17.XLSX

Please see the ZIP file for this Filing on the PUC Interchange in order to access these files.

Contact centralrecords@puc.texas.gov if you have any questions.



DUGGINS WREN MANN & ROMERO, LLP

One American Center 600 Congress Suite 1900 Austin, TX 78701

> P.O. Box 1149 Austin, TX 78767

p: 512.744.9300 f: 512.744.9399 www.dwmrlaw.com October 14, 2022

Public Utility Commission of Texas Central Records 1701 N. Congress Avenue PO Box 13326 Austin, Texas 78711-3326

RE: PUC Docket No. 53719; SOAH Docket No. 473-22-04394; Application of Entergy Texas, Inc. for Authority to Change Rates – ETI's Supplemental Direct Testimony of Rich Lain

Dear To Whom it May Concern:

Entergy Texas, Inc. ("ETI") submits this letter explaining an E-Filing mistake in the filing of ETI's Supplemental Direct Testimony of Richard E. Lain in the abovereferenced docket. The workpapers filed with the testimony mistakenly included certain unredacted confidential personal information regarding personnel. Please remove this item (Item Number 179) from the interchange as soon as possible. With this letter, ETI is filing a corrected copy of the testimony and attachments, with the information identified above redacted from the workpapers.

Please also void Item Number 8 in Docket No. 53791 as it was filed in the wrong docket.

Thank you for your assistance in this matter. If you have any questions, please contact me at the number listed below.

Respectfully submitted,

Rochanie Green

Stephanie Green sgreen@dwmrlaw.com 512.495.8878

cc: Parties of Record

SOAH DOCKET NO. 473-22-04394 PUC DOCKET NO. 53719

§ § §

APPLICATION OF ENTERGY TEXAS, INC. FOR AUTHORITY TO CHANGE RATES STATE OFFICE OF

ADMINISTRATIVE HEARINGS

SUPPLEMENTAL DIRECT TESTIMONY

AND EXHIBITS

OF

RICHARD E. LAIN

ON BEHALF OF

ENTERGY TEXAS, INC.

OCTOBER 2022

ENTERGY TEXAS, INC. SUPPLEMENTAL DIRECT TESTIMONY OF RICHARD E. LAIN SOAH DOCKET NO. 473-22-04394 DOCKET NO. 53719

TABLE OF CONTENTS

	<u>PA</u>	GE
I.	Introduction and Purpose of Testimony	1
II.	Update of Rate Case Expenses	3
III.	Conclusion	7

EXHIBITS

Exhibit REL-SD1-5, ETI's Rate Case Expenses Incurred Through August 31, 2022 Exhibit REL-SD1-6, Affidavit of Erika N. Garcia

1		I. <u>INTRODUCTION AND PURPOSE OF TESTIMONY</u>
2	Q1.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
3	A.	My name is Richard E. Lain. My business address is 919 Congress, Suite 740,
4		Austin, Texas 78701.
5		
6	Q2.	BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?
7	A.	I am a Manager of Regulatory Affairs for Entergy Texas, Inc. ("ETI" or the
8		"Company").
9		
10	Q3.	ARE YOU THE SAME RICHARD E. LAIN WHO FILED DIRECT
11		TESTIMONY IN SUPPORT OF ETI'S APPLICATION IN THIS DOCKET?
12	A.	Yes. I filed direct testimony as part of the Company's application filed July 1,
13		2022.
14		
15	Q4.	WHAT IS THE PURPOSE OF YOUR SUPPLEMENTAL DIRECT
16		TESTIMONY?
17	A.	The purpose of my supplemental direct testimony is to support and update the
18		Company's request to recover rate case expenses associated with this proceeding.
19		Specifically, I provide the actual levels of rate case expenses incurred and paid
20		through August 31, 2022 related to (1) outside accounting services, outside legal
21		counsel, and consultants ("external rate case expenses"); and (2) ETI direct
22		expenses and Entergy Services, LLC ("ESL") payroll, benefits, and taxes charged
23		to ETI for this rate case ("internal rate case expenses"). In addition, I provide

1		testimony to support the reasonableness and necessity of the internal rate case
2		expenses incurred through August 31, 2022.1 Company witness Ms. Meghan
3		Griffiths is also filing supplemental direct testimony to support the reasonableness
4		and necessity of external rate case expenses for this same time period.
5		
6	Q5.	DOES THIS TESTIMONY SUPPLEMENT YOUR DIRECT TESTIMONY
7		FILED IN THIS PROCEEDING ON JULY 1, 2022?
8	A.	Yes. This testimony supplements my direct testimony and updates the Company's
9		requested rate case expenses. Except to the extent it is amended by this
10		supplemental testimony, my direct testimony filed on July 1, 2022 remains true and
11		correct and should be considered in conjunction with this testimony.
12		
13	Q6.	WHAT EXHIBITS ARE YOU SPONSORING OR COSPONSORING?
14	A.	The exhibits I sponsor in this proceeding are listed in the Table of Contents to my
15		testimony. The exhibits that I sponsor were prepared by me or under my direct
16		supervision and control.

¹ Exhibits REL-SD1-5 and REL-SD1-6 to this Supplemental Direct Testimony are updates to Exhibits REL-5 and REL-6 to my Direct Testimony in support of ETI's requested rate case expenses incurred through August 31, 2022.

1		II. <u>UPDATE OF RATE CASE EXPENSES</u>
2	Q7.	HAVE YOU PROVIDED AN UPDATE OF THE AMOUNTS OF RATE CASE
3		EXPENSES PAID BY THE COMPANY IN THIS SUPPLEMENTAL DIRECT
4		TESTIMONY?
5	A.	Yes. Exhibit REL-SD1-5 presents external rate case expenses by category and
6		vendor and internal rate case expenses by ETI direct expense category and ESL
7		department. As shown on the third page of Exhibit REL-SD1-5, as of August 31,
8		2022, the Company incurred a total of \$4,068,268 in rate case expenses (excluding
9		items removed from ETI's request). Of this amount, \$804,731 relates to Docket
10		No. 49916, ETI's 2019 fuel reconciliation proceeding. The remaining \$3,263,537
11		relates to this docket. Exhibit REL-SD1-5 breaks down these amounts in a number
12		of ways, including by case, internal/external expenses, vendor, payroll/non-payroll

expenses, department, wages, and hours. In addition, as discussed below, my
workpapers to Exhibit REL-SD1-5 outline requested rate case expenses from ESL
by affiliate class. Ms. Griffiths's Exhibits provide additional breakdowns of
external rate case expenses by date, case, vendor, and invoice.

17

18 Q8. HAVE YOU REVIEWED THE INCURRED INTERNAL RATE CASE
19 EXPENSES PRESENTED IN EXHIBIT REL-SD1-5 TO DETERMINE
20 WHETHER SUCH EXPENSES ARE REASONABLE AND NECESSARY?

A. Yes. I reviewed the incurred internal rate case expenses presented in Exhibit RELSD1-5 and found them to be reasonable and necessary.

1	Q9.	HAVE YOU REVIEWED THE EMPLOYEE OUT-OF-POCKET EXPENSES
2		INCURRED THROUGH AUGUST 31, 2022 TO DETERMINE WHETHER
3		SUCH EXPENSES ARE REASONABLE AND NECESSARY?
4	A.	Yes. I have reviewed the employee out-of-pocket expenses incurred through
5		August 31, 2022 and found them to be reasonable and necessary. I have included
6		in workpapers to Exhibit REL-SD1-5 a roadmap to the internal rate case expenses
7		as well as a folder of invoices. In particular, the roadmap lists an image number for
8		each out-of-pocket expense so that the invoice for any particular expense can be
9		easily referenced.
10		
11	Q10.	IN ANALYZING THE REASONABLENESS OF THE RATE CASE
12		EXPENSES, WHAT FACTORS DID YOU CONSIDER?
13	A.	In my review and analysis of the updated expenses provided in this supplemental
14		direct testimony, as I stated in my direct testimony, I considered the issues listed in
15		16 TAC § 25.245:
16		i. the nature, extent, and difficulty of the work done by the attorneys
17		or other professionals;
18		ii. the time and labor required and expended by the attorneys and
19		other professionals;
20		iii. the fees or other considerations paid to the attorneys or other
21		professionals for the services rendered;
22		iv. the expenses incurred for lodging, meals and beverages,
23		transportation, or other services or materials.

1		v. the nature and scope of the rate case, including but not limited to:
2		vi. the size of the utility and number and type of customers served;
3		vii. the amount of money or value of property or interest at stake;
4		viii. the novelty or complexity of the issues addressed;
5		ix. the amount and complexity of discovery; and
6		x. the specific issues in the rate case and the amount of rate case
7		expenses reasonably associated with each issue.
8		Also, Erika N. Garcia, a licensed attorney in Texas who is also the Director of
9		Regulatory Affairs for ETI, provides an affidavit in support of the reasonableness
10		of internal expenses incurred for ESL's in-house attorneys through August 31,
11		2022. Ms. Garcia's affidavit is provided as Exhibit REL-SD1-6 to my testimony.
12		
13	Q11.	WHAT PROCESSES AND INFORMATION PRESENTED BY THE COMPANY
14		SUPPORT THE INCURRED INTERNAL RATE CASE EXPENSES
15		PRESENTED IN EXHIBIT REL-SD1-5 WERE REASONABLE AND
16		NECESSARY?
17	A.	Internal rate case expenses associated with this docket are captured in Project Code
18		F3PPTRCT22. This Project Code is used only for time and expense related to this
19		rate cases, and all costs incurred by ESL in these project codes are directly billed
20		to ETI. By billing all costs associated with these cases to this specific project code,
21		and not requesting recovery of costs in this project code through base rates, the
22		Company ensures there is no double recovery. The process through which costs
23		are billed to project codes is described in Company witness Ryan Dumas's direct

testimony. In addition, the Company's affiliate class witnesses, including those
who address the ETI direct charges, explain how the budgeting and cost control
processes work within their business units. For example, timesheet and expense
reports are reviewed by supervisors to ensure accuracy. Also, Company witness
Jennifer A. Raeder supports the reasonableness and necessity of the compensation
and benefits paid to ESL employees.

Company witnesses have presented direct testimony regarding the various 7 8 classes of affiliate costs that ETI receives from ESL, and the workpapers to my 9 Exhibit REL-SD1-5 show the ESL rate case charges to ETI by affiliate class. The 10 processes and practices described in the Company's direct testimony regarding billing, budgeting, cost control, compensation, and benefits remain in effect today. 11 12 These processes and practices help to ensure that the requested internal rate case 13 expenses are necessary and reasonable, represent the actual costs of the services, 14 do not include prohibited expenses, do not include charges for duplicative services 15 or expenses, and are no higher than the prices charged to other affiliates, or to nonaffiliates, for the same or similar services. Please also refer to the testimony of 16 Company witness Daniel T. Falstad for more information regarding the affiliate 17 18 billing processes as it pertains to the reasonableness and necessity of the 19 Company's affiliate legal services class of costs.

Further, the above-described processes and methods, as well as my own review of the rate case expenses supported by my direct and supplemental testimonies, ensure that only appropriate charges are included in the rate case

expense request, and ineligible charges, such as charges for luxury items or 1 excessive meal charges, are excluded. 2 3 4 III. **CONCLUSION** 5 Q12. DOES THIS CONCLUDE YOUR SUPPLEMENTAL DIRECT TESTIMONY? However, I would note that the Company will continue to 6 A. Yes, at this time. 7 provide additional updates regarding the actual level of rate case expenses incurred, 8 and I will file additional supplemental direct testimony supporting those expenses 9 in the future.

Page 7 of 7

AFFIDAVIT OF RICHARD E. LAIN

THE STATE OF TEXAS)
)
COUNTY OF TRAVIS)

This day, $\frac{i0/i2/2022}{2}$ the affiant, appeared in person before me, a notary public, who knows the affiant to be the person whose signature appears below. The affiant stated under oath:

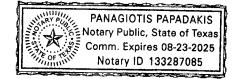
My name is Richard E. Lain. I am of legal age and a resident of the State of Texas. The foregoing testimony and exhibits offered by me are true and correct, and the opinions stated therein are, to the best of my knowledge and belief, accurate, true and correct.

SUBSCRIBED AND SWORN TO BEFORE ME, notary public, on this the $\frac{12^{11}}{12}$ day of October 2022.

Notary Public, State of Texas

My Commission expires:

2005



ENTERGY TEXAS, INC. RATE CASE EXPENSES - Internal Expenses Incurred in PUC Docket No. 53719 For the Period November 2021 through August 2022 (1)

<u>Non-Affiliate Resource Desc.</u>		<u>Amount</u>
Agency Booking Fees		\$15
Airfare		\$927
Business Meals/Entertainment		\$147
Computer & Office Supplies		\$743
Depreciation & Amort Expenses		\$112,688
Empl Wrk Meal/Functions/Awards		\$236
Lodging		\$595
Other Employee Expenses		\$20
Personal Car Mileage - Local		\$ 0
Postage and Overnight Delivery		\$140
Safety Training Loader		\$ 0
Service Company Recipient		\$160,883
Temporary Employee Services		\$6,588
Transportation		\$0
Travel Transportation		\$246
Advertising Expenses		\$121,355
	Total	\$404,581
ESL Payroll Benefits and Taxes		\$1,647,342
Total Internal Rate Case Expenses (Docket No. 53719)		\$2,051,923
Total: Docket Nos. 53719 & 49916		\$2,523,340

(1) Amounts include additional categories compared to those filed in Exhibit REL-5

ENTERGY TEXAS, INC. RATE CASE EXPENSES - Internal Expenses Incurred in PUC Docket No. 49916 For the Period March 2019 through October 2020

Non-Affiliate Resource Desc.		Amount
Depreciation and Amort. Expense		\$31,775
Direct Payroll		\$6,503
Service Company Recipient		\$44,707
Payroll Loader Allocation		\$1,203
Benefits and Pension Allocation		\$1,475
Employee Expenses		\$1,501
Office and General Expenses		\$493
	Total	\$87,657
ESL Payroll Benefits and Taxes		\$359,416
Legal Services:		
KENNEDY REPORTING SERVICE INC		\$795
Advertising Expenses		
LEE GROUP		\$22,050
SUMMEROUR PARTNERS LLC		\$1,500
Total Internal Rate Case Expenses		\$471,417

Total Rate Case Expenses for Docket Nos. 49916 and 53719 through August 31, 2022

Docket No. 49916 (See Schedule G-14.2 and Exhibit REL-SD1-5 Workpapers)

External Case Expenses

Intervenor Expenses Legal	\$27,574 \$305,740 \$333,314
Internal Case Expenses	
Non-Payroll Affiliate Resource Desc. Kennedy Reporting Advertising ESL Payroll, Benefits, Taxes	\$87,657 \$795 \$23,550 <u>\$359,416</u> \$471,417
Total for Docket 49916 (unchanged from 7/1/22 Application)	\$804,731
Docket No. 53719 External Rate Case Expenses (Supported by Meghan E. Griffiths) Accounting Consultants Legal	\$150,000 \$226,246 <u>\$835,368</u> \$1,211,614
Internal Rate Case Expenses	
Non-Payroll Affiliate Resource Desc. ESL Payroll, Benefits, Taxes	\$404,581 \$1,647,342 \$2,051,923
Total - Docket 53719 as of 8/31/22	\$3,263,537

GRAND TOTAL as of 8/31/22	\$4,068,268

ENTERGY TEXAS, INC. RATE CASE EXPENSES PAID THROUGH THE MONTH ENDED AUGUST 31, 2022 Docket No. 53719 Summary

Line No.		AMOUNT
1	ACCOUNTING DELOITTE AND TOUCHE LLP	\$150,000
2	ACCOUNTING - TOTAL	\$150,000
	<u>CONSULTANTS</u>	
3	ALLIANCE CONSULTING GROUP	\$51,510
4	THE BRATTLE GROUP, INC.	\$6,026
5	EXPERGY	\$42,405
6	JACKSON WALKER LLP 9	\$28,415
7	KFG INC	\$55,965
8	LEWIS AND ELLIS, INC.	\$15,680
9	OSPREY ENERGY GROUP	\$3,675
10	SCOTTMADDEN, INC.	\$22,570
11		
12	CONSULTANTS - TOTAL	\$226,246
	LEGAL	
13	DUGGINS WREN MANN & ROMERO LLP	\$559,157
14	EVERSHEDS SUTHERLAND US LLP	\$253,187
15	JAGER SMITH JR DBA JAGER SMITH LLC 8	\$10,824
16	TAGGART MORTON LLC	\$12,200
17	LEGAL - TOTAL	\$835,368
	INTERNAL RATE CASES EXPENSES	
18	Agency Booking Fees	\$15
19	Airfare ¹	\$927
20	Business Meals/Entertainment	\$147
20 21	Computer & Office Supplies	\$743
22	Depreciation & Amort Expenses	\$112,688
23	Empl Wrk Meal/Functions/Awards	\$236
24	Lodging	\$595
25	Other Employee Expenses	\$20
26	Personal Car Mileage - Local	\$0
27	Postage and Overnight Delivery	\$140
28	Safety Training Loader	\$0
29	Service Company Recipient	\$160,883
30	Temporary Employee Services	\$6,588
31	Transportation	\$0
32	Travel Transportation	\$246
33	Advertising Expenses	\$121,355
34	LESS: NON-CONFORMING COMPANY EXPENSES	\$0
35	INTERNAL RATE CASES EXPENSES - TOTAL	\$404,581
36	ESL PAYROLL, BENEFITS & TAXES	\$1,647,342
37	RATE CASE EXPENSES INCURRED THROUGH 8/31/22	\$3,263,537
	Note:	

001053

1. Does not include first-class travel.

ENTERGY TEXAS, INC. RATE CASE PAYROLL FOR ESI EMPLOYEES THROUGH AUGUST 31, 2022 DOCKET NO. 53719

DEPARTMENT	WAGES	HOURS PAID	HOURS WORKED	ACTIVITIES
Exec Dir - Tax Services	\$46,348	754	771	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Corporate Finance	\$6,765	76	94	ASSIST IN RATE CASE PREPARATION & REFRESPONSES
Technology Business Management	\$6,129	59	72	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
HR - Reporting and Analytics	\$2,072	40	44	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Vp Regulatory Services	\$112,975	1,455	1,693	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Regulatory Filings	\$307,609	6,149	6,949	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Rate Administration	\$32,790	563	611	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Legal - Reg - Corp	\$92,210	1,138	1,318	ASSIST IN RATE CASE PREPARATION & RELEASED ASSIST
	\$15,863	222	233	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Trans Regulatory Support	\$5,838	129	133	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Regulatory/Strategic Inititys	\$3,838 \$14,842	354	388	ASSIST IN RATE CASE PREPARATION & REFRESPONSES
Mgr, Fleet Maint-Risk/Planning				
HR - Total Rewards	\$28,890	430	521	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Regulatory Litigation Support	\$16,693	482	426	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Corp FBP	\$13,195	218	277	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Regulatory Compliance	\$51,745	842	918	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Accounting Govern. & Controls	\$56,479	1,043	1,180	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Enterprise Planning Group	\$955	12	12	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
External & Corporate Reporting	\$1,791	29	30	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Business Development Admin	\$12,747	95	101	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Origination	\$839	16	17	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Accounting Policy & Research	\$11,436	188	198	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Corporate and Executive Comm	\$3,347	55	55	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Business Support-Fossil	\$3,141	67	75	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Revenue Forecasting & Analysis	\$7,695	135	147	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Key String Labs	\$595	8	8	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Controller Utility Operations	\$2,862	55	57	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
FBP - Op Finance Directors	\$6,857	103	114	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
CD&I Regulatory Research	\$2,798	76	81	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Director, Financial Ops/Ctrls	\$2,782	52	56	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Fuel & Special Riders	\$644	12	12	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Energy Analysis & Reporting	\$1,853	33	36	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Legal - Litigation - West	\$870	10	11	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Internal Audit	\$510	7	8	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
HR - Business Partner NonNuc	\$446	8	10	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Dep Gen Counsel & Pro Bono	\$220	4	4	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
Corp Plan FBP	\$1,033	16	17	ASSIST IN RATE CASE PREPARATION & RFI RESPONSES
TOTAL ESI WAGES	\$873,865	14,933	16,673	
ESI EMPLOYEE BENEFITS & TAXES	\$773,477			

TOTAL ESI PAYROLL, BENEFITS & TAXES

\$1,647,342

Exhibit REL-SD1-5 Page 6 of 7

Rate Case Expenses Presented in the Format of ETI's Response to Staff RFI 1-1

Vendor	Estimate	November 2021	December 2021	January 2022	February 2022	March 2022
Legal						
Estimated expenses and timing ¹	\$4,200,000					
Incurred and Paid:			01 < 0.47	\$ 0	61 0/7	FOO 00 1
DUGGINS WREN MANN & ROMERO LLP EVERSHEDS SUTHERLAND US LLP			\$16,347	\$0	\$1,267	\$22,004
JAGER SMITH JR DBA JAGER SMITH LLC ⁸						\$1,683
TAGGART MORTON LLC						
Remaining Est. expenses and timing Areas of work	Legal					
Engineering						
Estimated expenses and timing ²	\$0					
Incurred and Paid						
Remaining Est. expenses and timing Areas of work	N/A					
Accounting						
Estimated expenses and timing ³	\$150,000					
Incomed and Daid						
Incurred and Paid DELOITTE AND TOUCHE LLP						
Remaining Est. expenses and timing						
Areas of work	Accounting					
Other						
Estimated expenses and timing ⁴	\$870,000					
Incurred and Paid						
ALLIANCE CONSULTING GROUP THE BRATTLE GROUP, INC.						\$3,465
EXPERGY						
HEDERMAN BROTHERS JACKSON WALKER LLP ⁹						
JACKSON WALKER LLP KFG INC						
LEE GROUP						
LEWIS AND ELLIS, INC. OSPREY ENERGY GROUP						
SCOTTMADDEN, INC.						
SUMMEROUR PARTNERS LLC						
Remaining Est. expenses and timing Areas of work	External Suppor	rt.				
Aleas of work	External Suppor	r.				
Company Expenses						
Estimated expenses and timing ⁵	\$2,682,000					
Incurred and Paid						
Employee		\$23,960	\$43,071	\$70,579	\$196,618	\$243,175
Other		\$1,330	\$2,732	\$3,299	\$10,130	\$11,957
Remaining Estimates						
Areas of Work	Internal Expens	es				
Intervenor Expenses						
Estimated expenses and timing ⁶	\$533,000					
Incurred and Paid						
Remaining Estimates						
Areas of Work	Cities Legal Suj	pport				
Prior Rate Case Expenses ⁷						

Total

Rate Case Expenses Presented in the Format of ETI's Response to Staff RFI 1-1

Vendor	April 2022	May 2022	June 2022	July 2022	August 2022	Total
Legal						
Estimated expenses and timing ¹						
Incurred and Paid:						
DUGGINS WREN MANN & ROMERO LLP EVERSHEDS SUTHERLAND US LLP	\$53,361	\$82,400 \$18,251	\$89,567 \$17,404	\$0 \$30,252	\$294,212 \$187,280	\$559,157 \$253,187
JAGER SMITH JR DBA JAGER SMITH LLC 8	\$1,617	\$2,673	\$2,706	\$2,145	\$0	\$10,824
TAGGART MORTON LLC	\$153	\$0	\$9,913	\$2,135	\$0	\$12,200
Remaining Est. expenses and timing Areas of work						\$3,364,632
Engineering						
Estimated expenses and timing ² Incurred and Paid						\$0
Remaining Est. expenses and timing						\$0 \$0
Areas of work						
Accounting						
Estimated expenses and timing ³						
Incurred and Paid						
DELOITTE AND TOUCHE LLP		\$150,000				\$150,000
Remaining Est. expenses and timing Areas of work						\$0
Other						
Estimated expenses and timing 4						
Incurred and Paid ALLIANCE CONSULTING GROUP	\$11,129	\$19,111	\$6,850	\$0	\$10,955	\$51,510
THE BRATTLE GROUP, INC.					\$6,026	\$6,026
EXPERG Y HEDERMAN BROTHERS	\$11,020	\$23,555	\$3,625	\$0	\$4,205 \$6,496	\$42,405 \$6,496
JACKSON WALKER LLP ⁹			\$9,329	\$258	\$18,829	\$28,415
KFG INC LEE GROUP	\$15,600	\$9,555	\$20,475	\$0 \$113,358	\$10,335 \$0	\$55,965 \$113,358
LEWIS AND ELLIS, INC.		\$980	\$6,615	\$115,558 \$0	\$8,085	\$15,680
OSPREY ENERGY GROUP SCOTTMADDEN, INC.					\$3,675 \$22,570	\$3,675 \$22,570
SUMMEROUR PARTNERS LLC				\$1,500	\$22,570 \$0	\$1,500
Remaining Est. expenses and timing Areas of work						\$522,399
Company Expenses Estimated expenses and timing ⁵						
Incurred and Paid	P252 044	8250 220	£207 220	\$207 425	P221 9/9	£1 80C 010
Employee Other	\$253,044 \$11,711	\$259,229 \$11,746	\$307,230 \$12,877	\$207,435 \$26,283	\$221,868 \$20,622	\$1,826,210 \$112,688
Remaining Estimates Areas of Work						\$743,102
Intervenor Expenses						
Estimated expenses and timing 6						
Incurred and Paid						\$0
Remaining Estimates						\$533,000
Areas of Work						
Prior Rate Case Expenses ⁷						£904 701
THOT KALE Case Expenses						\$804,731
Total						\$9,239,731

SOAH DOCKET NO. 473-22-04394 PUC DOCKET NO. 53719

APPLICATION OF ENTERGY TEXAS,§STATE OFFICE OFINC. FOR AUTHORITY TO CHANGE§ADMINISTRATIVE HEARINGSRATES§

FIRST SUPPLEMENTAL AFFIDAVIT OF ERIKA N. GARCIA IN SUPPORT OF ENTERGY TEXAS, INC.'S INTERNAL RATE CASE EXPENSE REQUEST

THE STATE OF TEXAS§COUNTY OF TRAVIS§

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned affiant, Erika N. Garcia, who swore an oath that the following facts are true:

1. My name is Erika N. Garcia. I am over 18 years of age and am competent to make this affidavit. The statements contained in this affidavit are true and correct, and are based on my personal knowledge.

2. I am Director of Regulatory Affairs at Entergy Texas, Inc. ("ETI"). My business address is 919 Congress Ave., Suite 740, Austin, Texas 78701.

3. I am the same Erika N. Garcia who executed an affidavit dated June 29, 2022, which was provided as Exhibit REL-6 to ETI witness Richard E. Lain's Direct Testimony filed on July 1, 2022. This affidavit supplements my affidavit that was previously filed. Except to the extent it is amended by this supplemental affidavit, my initial affidavit dated June 29, 2022 remains true and correct and should be considered in conjunction with this supplemental affidavit.

4. Attachments A-S1 and B-S1 show the costs incurred by ETI for Entergy Services, LLC ("ESL") attorneys' time spent on Docket Nos. 49916 and 53719, respectively. No additional rate case expenses have been incurred with respect to Docket No. 49916.

Accordingly, the total amount in Attachment A provided with my earlier affidavit remains unchanged but has been updated to reflect both hours paid and hours worked. The "hours worked" reflect the actual hours spent by an employee on tasks relating to Docket No. 49916. The "hours paid" reflect a 40-hour workweek, as salaried employees are not paid overtime. For example, if salaried Employee A spent 50 hours on tasks relating to Docket No. 49916 in a week, Employee A's hours worked would be 50 and hours paid would be 40. Notably, in either case (*i.e.*, hours paid or hours worked), the internal rate case expense dollars requested are based on the actual dollars paid to salaried Employee A and do not include overtime.

5. Since ETI filed its application in this proceeding, it has incurred additional rate case expenses associated with Docket No. 53719. Therefore, I am submitting this first supplemental affidavit on behalf of ETI to support the reasonableness of the costs incurred for the legal services provided by internal ESL attorneys in connection with this proceeding (Docket No. 53719) for the time period of November 1, 2021 through August 31, 2022 and to update the information shown in Attachment B to my previously-filed affidavit (which supported the costs incurred from November 1, 2021 through March 31, 2022).

6. The Attachment B provided with my earlier affidavit has been updated to show the costs for such legal services incurred in Docket No. 53719 through August 31, 2022, and the updated version is attached here as Attachment B-S1. Attachment B-S1 has also been updated to reflect both hours paid and hours worked as described above.

7. As of August 31, 2022, ETI has incurred \$144,596 for ESL attorneys' legal services in connection with Docket No. 53719. As this base rate case progresses, ETI will continue to update the actual costs incurred.

8. The internal rate case expenses associated with Docket No. 53719 are captured in Project Code F3PPTRCT22. For the period November 1, 2021 through August 31, 2022, five ESL attorneys billed their time to this project code: Laura Kennedy, Kelly Cupero, George Hoyt, Kristen Yates, and myself.¹

9. Attachment B-S1 shows that ETI has incurred a total of \$144,596 in payroll and loaders for 989 hours worked by ESL attorneys for the time period through August 31, 2022. Dividing the total cost by the total hours worked results in an average hourly rate of \$146.28, which is reasonable compared to the hourly rates charged by attorneys representing utilities before the Commission.

10. Attachment B-S1 also shows total hours paid of 823 through August 31, 2022. Dividing the total cost by the total hours paid results in an average hourly rate of \$175.65, which is also reasonable compared to the hourly rates charged by attorneys representing utilities before the Commission.

11. Based on my understanding of the issues involved in Docket No. 53719; the amount of time dedicated to preparing and assembling the rate filing package schedules as well as the direct testimony, exhibits, and workpapers, responding to discovery requests, and preparing and responding to motions; my discussions with the ESL attorneys involved in Docket No. 53719; the professional experience of the ESL attorneys; and my review of the payroll, payroll loaders, and time spent by the ESL attorneys provided in Attachment B-S1; it is my opinion that the total hours spent on Docket No. 53719 through August 31, 2022 and the ETI costs incurred for such time spent by the ESL attorneys is reasonable.

¹ From December 2020 to March 2022 I served as Senior Counsel for Entergy Services, LLC, before transitioning to my current role as Director of Regulatory Affairs for ETI.

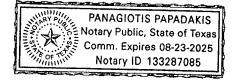
12. In conclusion, I find that the costs incurred for the legal services provided by the ESL attorneys included in ETI's internal rate case expense request are reasonable and not extreme or excessive in accordance with 16 TAC § 25.245 as set forth in Mr. Lain's direct testimony. I also find that the costs incurred for the legal services meet the affiliate standard as set forth in Mr. Ryan Dumas's direct testimony. As this case progresses, ETI will continue to replace the estimates with actual rate case expenses incurred through its discovery responses, supplemental testimony, and/or affidavits. ETI seeks recovery only of those rate cases expenses it actually incurs, and rate case expenses that are not reviewed in this proceeding may be deferred to be reviewed in a later proceeding.

Further, Affiant sayeth not.

ERIKA N. GARCIÀ

Subscribed and sworn to before me today, October $\underline{\mathcal{R}^{1k}}$, 2022.

Notary Public, in and for the State of Texas



ENTERGY TEXAS, INC. RATE CASE EXPENSES - ESL Attorney Costs Incurred in PUC Docket No. 49916 For the Period March 1, 2019 through October 31, 2020

Billing Resource Desc.	<u>Total Amount</u>
Direct Payroll	\$ 72,197
Service Company Recipient	16,837
Payroll Loader Allocation	17,138
Benefits and Pension Allocation	 22,374
Total	 128,546
Hours Paid ¹	 786
Average Rate Hours Paid	\$ 163.51
Hours Worked ²	 945
Average Rate Hours Worked	\$ 136.09

Notes:

¹ Reflects a 40-hour workweek for salaried employees.

² Reflects actual hours worked on the base rate case.

ENTERGY TEXAS, INC. RATE CASE EXPENSES - ESL Attorney Costs Incurred in PUC Docket No. 53719 For the Period November 1, 2021 through August 31, 2022

Billing Resource Desc.	T	<u>otal Amount</u>
Direct Payroll		\$70,688.04
Service Company Recipient		\$30,081.33
Payroll Loader Allocation		\$19,792.65
Benefits and Pension Allocation		\$24,033.93
Total		\$144,595.95
Hours Paid ¹		823
Average Rate Hours Paid	\$	175.65
Hours Worked ¹		989
Average Rate Hours Worked	\$	146.28
•		

Notes:

¹ Reflects a 40-hour workweek for salaried employees.

² Reflects actuals hours worked on the base rate case.

The Workpapers to Rich Lain's Supplemental Direct Testimony are Voluminous and are being provided in electronic format.

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Web Order

GEORGE HOYT (512) 680-0323

> Tacodeli Congress 512-601-6631

Fiscal Transaction Server: Takeout 100 GEORGE HOYT/1 Guests: 1	8/23/2019 8:13 AM
Order Type: ONLINE	#1040003
For Table ************************************	8.25
Complete Subtotal	40.65
Subtotal Tax	40.65 3.35
Total	44.00
AMEX #XXXXXXXXXXXXX1007 Auth:125471	44.00
+ Tip:	6.00
= Total:	6.00 50.00



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--- Check Closed ---

Miguel Suazo, George Hoyt, Jay Breedveld, Jeff Knighten

Biderman's Deli Brazos LLC

800 Brazos St., Suite 215	Aug 23, 2019
Austin, TX 78701	11:59 AM
(512) 712-5100	
bidermansdeli.com	

Authorization 809908 Receipt Wlon

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AmEx 1000

Fuel Rec

Catered Meal

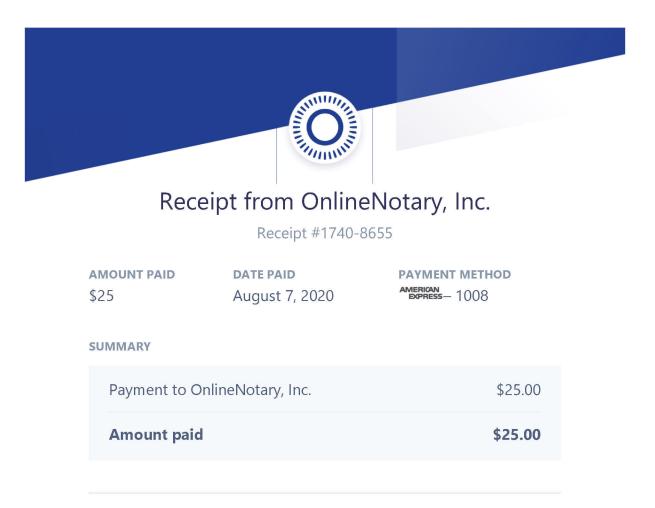
AMERICAN EXPRESS AID A0 00 00 00 25 01 08 01

FOR HERE		
Sol's Way	\$14.95	
Far West Club x 2 (\$12.95 each)	\$25.90	
BLT	\$8,95	
The Max	\$11.95	
Chips x 3 (\$1.50 each) Zapp's Chips	\$4.50	
Subtotal	\$66.25	
Sales Tax	\$5.47	
Тір	\$9.94	
Total	\$81.66	
AmEx 1000 (Chip)	\$81.66	
Miguel A Suazo		

Schonert, Andrew

From:	OnlineNotary, Inc. <receipts+acct_1fbqoteyrafb4glb@stripe.com></receipts+acct_1fbqoteyrafb4glb@stripe.com>
Sent:	Friday, August 07, 2020 9:15 AM
То:	Schonert, Andrew
Subject:	Your OnlineNotary, Inc. receipt [8655-1740#]

EXTERNAL SENDER. DO NOT click links, or open attachments, if sender is unknown, or the message seems suspicious in any way. DO NOT provide your user ID or password.



If you have any questions, contact us at support@onlinenotary.us or call at +1 214-306-5584.

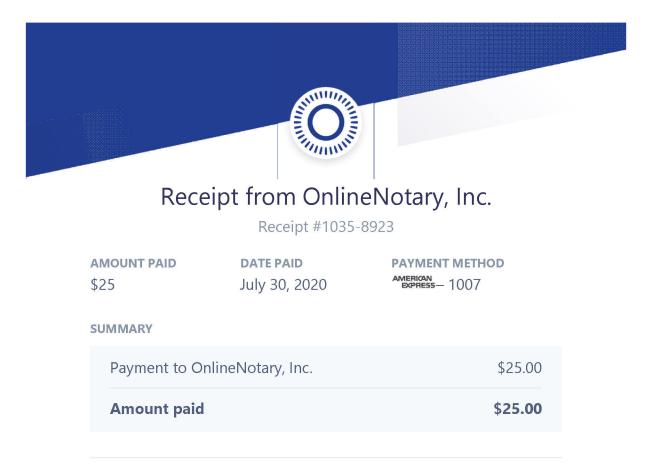
Something wrong with the email? View it in your browser.

You're receiving this email because you made a purchase at OnlineNotary, Inc., which partners with Stripe to provide invoicing and payment processing.

Torres, Rebecca

From:	OnlineNotary, Inc. <receipts+acct_1fbqoteyrafb4glb@stripe.com></receipts+acct_1fbqoteyrafb4glb@stripe.com>
Sent:	Thursday, July 30, 2020 4:43 PM
То:	Torres, Rebecca
Subject:	Your OnlineNotary, Inc. receipt [8923-1035#]

EXTERNAL SENDER. DO NOT click links, or open attachments, if sender is unknown, or the message seems suspicious in any way. DO NOT provide your user ID or password.



If you have any questions, contact us at support@onlinenotary.us or call at +1 214-306-5584.

Something wrong with the email? View it in your browser.

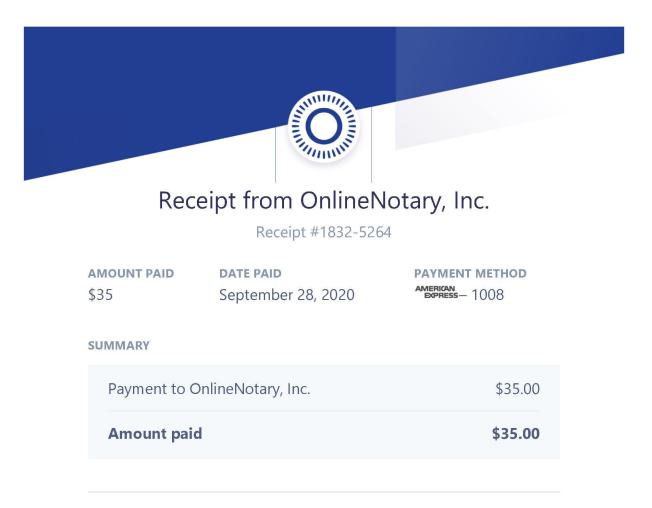
You're receiving this email because you made a purchase at **OnlineNotary**, Inc., which partners with **Stripe** to provide invoicing and payment processing.

WP/REL Supp. Direct Testimony Page 6 of 141

Schonert, Andrew

From:	OnlineNotary, Inc. <receipts+acct_1fbqoteyrafb4glb@stripe.com></receipts+acct_1fbqoteyrafb4glb@stripe.com>
Sent:	Monday, September 28, 2020 7:18 PM
То:	Schonert, Andrew
Subject:	Your OnlineNotary, Inc. receipt [5264-1832#]

EXTERNAL SENDER. DO NOT click links, or open attachments, if sender is unknown, or the message seems suspicious in any way. DO NOT provide your user ID or password.



If you have any questions, contact us at support@onlinenotary.us or call at +1 214-306-5584.

Something wrong with the email? View it in your browser.

You're receiving this email because you made a purchase at OnlineNotary, Inc., which partners with Stripe to provide invoicing and payment processing.

WP/REL Supp. Direct Testimony Page 9 of 141

			Invoice
Andrew Schonert Enlergy-TX PO Box 2951 Beaumont TX 77704		Number Date Job Number PO# Charge#	55023 11/20/19 19EN011132
Job Name: Agency Contact:	PRT/Reconcile Fuel & Power Costs/DN 49916 Sheila Corley		
Description			Amount
Shipping & Freight-1 Agency Services-1			\$19.13 \$37.50
TOTAL:			\$56.63
PAYMENT TERMS:	Due Upon Receipt		
Please remit payment The Lee Group 1555 Dustin Cade Dr New Braunfels TX 781	30		
<i>Ne appreciate your bu</i>	isiness!		



Delivery Service Invoice Invoice Date Invoice Number 0000089AR9349 Shipper Number 089AR9 Control ID 20R4 Page 1 of 3

WP/REL Supp. Direct Testimony Page 10 of 141 August 24, 2019

> Sign up for electronic billing today! Visit ups.com/billing

For questions about your invoice, call: (800) 811-1648 Monday - Friday 8:00 a.m. - 9:00 p.m. E.T.

or write: UPS P.O. Box 7247-0244 Philadelphia, PA 19170-0001

Thank you for using UPS. Summary of Charges

Page		Charge
3	Service Charges	\$ 116.00
Amour	it due this period	\$ 116.00

UPS payment terms require payment of this bill by September 2, 2019.

Payments received late are subject to a late payment fee of 6% of the Amount Due This Period. (see Tariff/Terms and Conditions of Service at ups.com for details)

Note: This invoice may contain a fuel surcharge as described at ups.com. For more information, please visit ups.com.

0312A0000089AR92

ENTERGY **INVOICE PROCESS DEPT** 919 CONGRESS AVE RM 701 AUSTIN, TX 78701-2160

Account Status Summary Weekly Payment Plan

Amount Due This Period		\$ 116.00
Amount Outstanding (prior invoices)		\$ 0.00
Total Amount Outstanding	1	\$ 116.00

US Import FSC Change - Effective August 26, 2019 Effective August 26, 2019, the International Air-Import Fuel Surcharge will increase by 1.0% for all thresholds. For additional information, visit www.rates.ups.com.

2019 Peak Surcharge Update

There will be no published Residential Peak Surcharge for the 2019 holiday shipping season. Other Peak Surcharges will apply to certain packages based on package characteristics. Visit www.ups.com/peaksurcharge for more information.



Please tear off and send with your payment in the enclosed envelope. Do not use staples or paper clips.

ENTERGY

Return Portion

INVOICE PROCESS DEPT 919 CONGRESS AVE RM 701 AUSTIN, TX 78701-2160

Invoice Date August 24, 2019 Invoice Number 0000089AR9349 Shipper Number 089AR9

Amount due this period \$ 116.00

Amount enclosed

If this billing address is incorrect, mark an "X" in this box and make the appropriate changes above.

UPS LOCKBOX 577 CAROL STREAM, IL 60132-0577

089AR9 3 082419 0315 1 00000116000 5



Delivery Service Invoice
August 24, 2019Direct Testimony
Page 11 of 141Invoice Number0000089AR9349Shipper Number089AR9

Page 2 of 3

Account Status Weekly Payment Plan Payments Applied

Invoice Number 0000089AR9309

Invoice Date 07/27/2019 Amount Paid \$ 116.00



WP/REL Supp. Direct Testimony Delivery Service Invoice Invoice Date August 24, 2019 Invoice Number 0000089AR9349 Shipper Number 089AR9

Service Charges

Page 3 of 3

Week Endir	ng	
Date	Explanation	Billed
08/03	Weekly Service Charge	Charge
08/10	Weekly Service Charge	29.00
08/17	Weekly Service Charge	29.00
08/24	Weekly Service Charge	29.00
Total Serv	vice Charges	29.00
	noo onaigea	116.00

.

P.O. Box 2220 P.O. Box 2220 Manchaca, Texas 70052-2220 (512) 280-4037 info@hillcountrysprings.com www.hillcountrysprings.com

Invoice # 570706

iue, Aug 27 2019, 10:59AM Driver: ARTURO PEREZ Rte-Day-Stop: 11-D09-0170

Account # 018718

ENTERGY LEGAL 319 CONGRESS AVE 4/01 AUSTIN TX 787012102

[tem	Qty	Price	Amount
008 .5 Liter Bottled Drinki 9 Water	n 3(7.00	21.00
1000 Enviro Emissions Fee	1 (2.99	2.99
Sales Subtotal Sales Tax INVOICE TOTAL Previous Balance Account Balance			23.99 23.99 0.00 23.99 27.69 51.68

Last Amount Paid: 1993 //31/2019)

Next Delivery: 18/2019

Thank you!

We are excited to now deliver High pH Alkaline Water

WP/REL Supp. Direct Testimony Page 14 of 141

Anything, Anytime Anywhere



Magic Couriers, Inc. (512) 248-8686

Project Code Matter Amount Invoice 49057 TCRF/49874 TCRF **F3PPTXTCRF** E107275 \$76.50 090419 49916 Fuel Rec **F3PPTXFRCT** 2019-001330 \$24.00 090419A Bill to: 48745 AMI Compliance-**C6PPAMREGT** 2016-001085 \$68.50 090419B Smart Meter/49927 MES/ Entergy Services, Inc. 48525 AMI Rulemaking 919 Congress Ave.

Invoice for billing period 8-22-19 through 9-4-19

Suite 701

Austin, Texas 78701

Invoice #: 090419

Date/Time	Service	Address	Reference	Co	st
8-27 / 1:30pm	RT / 1 hr	PUC	49057	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$	19.00
8-27 / 1:30pm	DL / 1 hr	98 San Jacinto	49057		11.00
8-29 / 1:50pm	RT/1hr+10 min.	PUC	Fuel Rec		24.00
8-29 / 2:55pm	RT / 2 hr	PUC	48745		15.00
8-30 / 9:55am	RT/2hr+1 Drop	PUC / OPUC	49874		17.50
8-30 / 9:55am	DL / 2 hr	98 San Jacinto	49874		8.00
9-3 / 8:00am	DL/4hr+8 Miles	12600 Hill Country	49874		21.00
9-3 / 12:40pm	RT/2hr+1 Drop	PUC / OPUC	Tariff		17.50
9-3 / 12:40pm	DL/2hr+8 Miles	12600 Hill Country	Tariff		25.00
9-4 / 9:50am	RT / 4 hr	PUC	48525		11.00

Amount Billed to Credit Card \$ 169.00

amazon.com

Details for Order #112-4333433-7283403 Print this page for your records.

Order Placed: September 9, 2019 Amazon.com order number: 112-4333433-7283403 Order Total: \$62.77

Not Yet Shipped

Items Ordered

Price 1 of: ASURION 3 Year Office Equipment Protection Plan with Tech Support \$57.99 \$700-799.99 Sold by: Asurion, LLC (seller profile)

Condition: New

Shipping Address:

Cathy Treadaway 919 CONGRESS AVE STE 701 C/O ENTERGY AUSTIN, TX 78701-2160 United States

Shipping Speed:

Expedited Shipping

Payment information

Payment Method: MasterCard | Last digits: 4798

Billing address

Cathy Treadaway 919 CONGRESS AVE STE 701 C/O ENTERGY AUSTIN, TX 78701-2160 United States

Item(s) Subtotal: \$57.99 Shipping & Handling: \$0.00 ----Total before tax: \$57.99 Estimated tax to be collected: \$4.78

Grand Total:\$62.77

To view the status of your order, return to Order Summary.

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9-9-19 866-551-5924 To 9-8-22 Asurion 348 protection PLAN

https://www.amazon.com/gp/css/summary/print.html/ref=ppx_yo_dt_b_invoice_o00?ie=UT... 9/9/2019

001078



ATTN: ACCTS PAYABLE ENTERGY SERVICES INC 919 CONGRESS AVE STE 701 AUSTIN TX 78701-2160

ԱսվեսենուՄիսումեւենուՄենեսինունուններնե

BILL TO:

002594-002879

WP/REL Supp. Direct Testimony ORIGINAL INVOICE Page 16 of 141

THANKS FOR YOUR ORDER

IF YOU HAVE ANY QUESTIONS OR PROBLEMS. JUST CALL US FOR CUSTOMER SERVICE ORDER: (888) 263-3423 FOR ACCOUNT.

002594-002879

	(800) 721-6592
364008818001 102 co	PAGE NUMBER
INVOICE DATE TERMO	Page 1 of 1
16-AUG-19 Net 30	PAYMENT DUE
CUID TO	15-SEP-19

SHIP TO:



ENTERGY SERVICES INC 919 CONGRESS AVE STE 701 AUSTIN TX 78701-2160

ACCOUNT NUMBER PUR 31022070 BILLING ID ACCOUNT MAN 269164 CATALOG ITEM #/ MANUF CODE	AGER RELEASE ORDE	Y TO ID Y TREADAWAY RED BY Y TREADAWAY	·····	ORDER NI 3640088 DESKTOP	18001 1	RDER DATE SHIP 5-AUG-19 16-AU COST CENTE	
170112 ROL22291ELD	CUSTOMER ITEM # FILE,CARD,MESH.BLACK	U/M EA	QTY ORD	QTY Shp	QTY B/O	UNIT PRICE	EXTENDED PRICE
347005 HAM105007-CTN	170112 PAPER,COPY	CA	1	1	0	18.990	18.99
285621 R-335	347005 POST-IT,POP UP,LN,3X3,6F		1	1	0	63.640	63.64
	285621		I	1	0	13.100	13.10

9-9-19 Polw/ Work Card

		Auth. (lode 077327	7			
			SUB-TO	And the second se			
							95.73
			DELIVER	RY			
							0.00
All amou	ints are base	d on USD currence	SALES T				
All amounts are based on USD currency To return supplies, please repack in original box and insert replacement, whichever you prefer. Please do not ship collec or damage must be reported within 5 days after delivery.			TOTAL				7.90
or damage must be report	ed within 5	lease do not ship collec days after delivery.	t. Please do not return furn	f this invoice. Plea: iture or machines uni	se note problem til you call us	so we may iss first for ins	103.63
		A	DETACH HERE		n an ann an tha an an tha a		
CUSTOMER NAME		BILLING ID	INVOICE NUMBER	INVOICE	THUOTOT		
ENTERGY SERVICE	S INC	INC 269164	36/00804000	DATE 16-AUG-19	AMOUNT	AMOUNT	ENCLOSED
		51.0			103.63		
		FLO	00269 <u>3</u> 640 36	400881800	73 000C)00703P:	3 1 8
Please Send Your Check to:	OFFICE DEPOT,INC. PO Box 660113 Dallas TX 75266-0113			Please		stub with	

Please DO NOT staple or fold. Thank You. 001079

002594-002879

amazon.com

Details for Order #112-3518655-9203402 Print this page for your records.

Order Placed: September 9, 2019 Amazon.com order number: 112-3518655-9203402 Order Total: **\$771.81**

Not Yet Shipped

Items Ordered

1 of: *Teac 10 Target Standalone SATA CD/DVD Duplicator Recorder Tower* \$712.99 *Drive Copier DVW/D110A/KIT/HD* Sold by: Amazon.com Services, Inc

Condition: New

Shipping Address:

Cathy Treadaway 919 CONGRESS AVE STE 701 C/O ENTERGY AUSTIN, TX 78701-2160 United States

Shipping Speed:

Two-Day Shipping

Payment information

Payment Method: MasterCard | Last digits: 4798

Billing address

Cathy Treadaway 919 CONGRESS AVE STE 701 C/O ENTERGY AUSTIN, TX 78701-2160 United States Item(s) Subtotal: \$712.99 Shipping & Handling: \$0.00 Total before tax: \$712.99 Estimated tax to be collected: \$58.82

Grand Total: \$771.81

To view the status of your order, return to Order Summary.

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9/9/19 ASURION 34R Protection PLAN

× Your order ID is **#78257**. A summary of your order is shown below. To view the status of your order click here. **Shipping Address**

Entergy Cathy Treadaway

919 Congress Ave., Suite 701 Austin, Texas 78701 United States 512-487-3964

Billing Address

Entergy Cathy Treadaway 919 Congress Ave., Suite 701 Austin, Texas 78701 United States 512-487-3964

Your Order Contains...

Cart Items	SKU	Qty	Item Price		Item Total
DAWN LIQUID 21.6 OZ	23025	1	\$4.58 USD		\$4.58 USD
FRITO LAY BAKED MIX 30 CT	28182	1	\$21.45 USD		\$21.45 USD
KIND BAR FRUIT AND NUT DELIGHT 12 CT	11517	1	\$25.17 USD		\$25.17 USD
KIND BAR PLUS CRANBERRY ALMOND + ANTIOXIDENTS 12 CT	9497	1	\$25.17 USD		\$25.17 USD
LACROIX CRAN-RASPBERRY 24 CT 12 OZ		2	\$15.44 USD		\$30.88 USD
LACROIX GRAPEFRUIT 24 CT 12 OZ		3	\$15.44 USD		\$46.32 USD
LACROIX PASSION FRUIT 24 CT 12 OZ		2	\$15.44 USD		\$30.88 USD
LACROIX TANGERINE 24 CT 12 OZ		2	\$15.44 USD		\$30.88 USD
LARABAR PEANUT BUTTER CHOCOLATE CHIP - 16 CT - 1.6 OZ		1	\$31.98 USD		\$31.98 USD
MEMBER'S MARK HALF & HALF QUART (32 OZ)	70239	2	\$3.42 USD		\$6.84 USD
OATMEGA CHOCOLATE BROWNIE CRISP 1.8 OZ 12 CT	34948	1	\$29.17 USD		\$29.17 USD
UTZ MINI TWIST PRETZELS 60 OZ	59030	1	\$12.01 USD		\$12.01 USD
				Subtotal:	\$295.33 USD

Shipping: \$0.00 USD sales tax : \$11.85 USD **Grand Total:** \$307.18 USD

Executive Beverage Service

http://www.ebeverageservice.com/

Executive Beverage Service is powered by Bigcommerce. Launch your own store for free with Bigcommerce.

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Order Summary

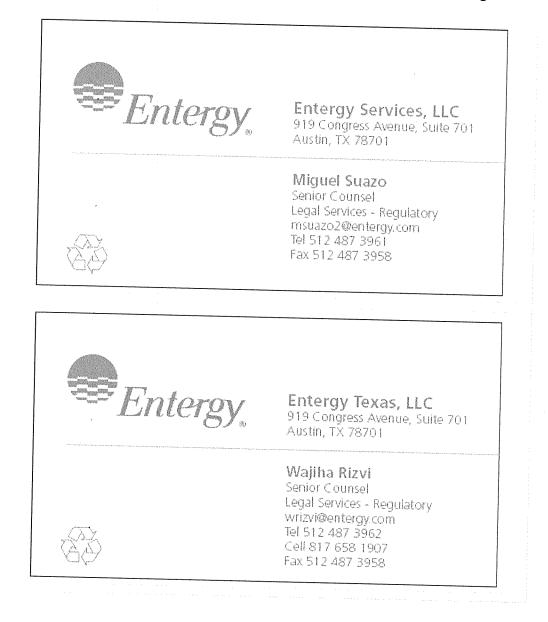
Order Number: 26029596 Created on: 9/9/2019 CT

Requester Details:		Shipping Details:	
Submitter Name:	Cathy Treadaway	Company:	Entergy Services, LLC
Submitter Phone:	5124873964	Contact Name:	Cathy Treadaway
City:	Austin	Street Address:	919 Congress Avenue
ST/Province:	ТХ	Suite, Floor, Bldg.:	
Postal Code:	78701	City:	Austin
Country:	US	State/Province:	ТХ
Name On Card	Cathy Treadaway Entergy	Zip/Postal Code:	78701
Credit Card Number	**************4798	Country:	US
Expiration Date	12/2021		

Basket Summary

Quantity	View Sample	Item Details	Price
250	Sample shown below	5300002BC - Standard Business Card - (Entergy Services, LLC) Ship Method: UPS Ground Rush: No	\$15.20
250	Sample shown below	5300002BC - Standard Business Card - (Entergy Texas, LLC) Ship Method: UPS Ground Rush: No	\$15.20
		Basket Total:	\$30.40
		Estimated Shipping:	\$13.68
		Estimated Tax:	\$3.64
		Estimated Order Total:	\$47.72
Product S	Samples		*
Item Details	ltem \$	Sample (scaled to fit on printed page)	
Quantity: 250 5300002BC - Stan Business Card	dard		
Entergy Services	, LLC		

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Quantity: 250 5300002BC - Standard Business Card

Entergy Texas, LLC

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Anything, Anytime Anywhere



Magic Couriers, Inc. (512) 248-8686

	49816 SCR TrueUp	Project Code	Matter	Amount	Invoice
	49066 Monthly Construction	F5PCZU1573	E100092	\$15.00	091819
Bill to: Entergy Services, Inc. 919 Congress Ave. Suite 701 Austin, Texas 78701	Report 49392 DCRF 49873 Fixed Fuel Factor 49233 AMI Compliance	F3PPTXDCRF F3PCZU1571 C6PPAMREGT	2017-005053 E100091 2016-001085	\$15.50 \$15.00 \$7.50	091819A 091819B 091819C

Invoice for billing period 9-5-19 through 9-18-19

Invoice #: 091819

Date/Time	Service	Address	Reference	Cost
9-13 / 11:50am	RT / 2 hr	PUC	49233 / 49816	\$ 15.00
9-16 / 2:40pm	RT / 2 hr	PUC	49066 / 49392	\$ 15.00
9-16 / 2:40pm	DL / 2 hr	98 San Jacinto	49392	\$ 8.00
9-18 / 12:45pm	RT / 2 hr	PUC	49873	\$ 15.00

Amount Billed to Credit Card \$ 53.00

Order Summary

Order Number: 26104826 Created on: 9/17/2019 CT

Requester Details:		Shipping Details:	
Submitter Name:	Cathy Treadaway	Company:	Entergy Services, LLC
Submitter Phone:	5124873964	Contact Name:	Cathy Treadaway
City:	Austin	Street Address.	919 Congress Avenue
ST/Province:	ТХ	Suite, Floor, Bldg.	: Suite 701
Postal Code:	78701	City:	Austin
Country:	US ,	State/Province:	ТХ
Name On Card	Cathy Treadaway Entergy	Zip/Postal Code:	78701
Credit Card Number	- ***********4798	Country:	US
Expiration Date	12/2021		

Basket Summary

View Sample	Item Details	Price
Sample shown below	5300002BC - Standard Business Card - (Wajiha Rizvi) Ship Method: UPS Ground Rush: No	\$15.20
	Basket Total: Estimated Shipping: Estimated Tax:	\$15.20 \$12.50 \$2.29
	Sample shown	Sample shown below Ship Method: UPS Ground Rush: No Basket Total:

Estimated Order Total:

Product Samples

Item Details

Item Sample (scaled to fit on printed page)

Quantity: 250 5300002BC - Standard Business Card

Wajiha Rizvi

\$29.99

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021

Employee Birthday Celebration

Wajiha Rizvi Miquel Duazo Beorge Hayt Robecca Torres Karis Cathy Treadaway

Order Number: 097

BILL MILLER BAR B-0 #19 (512)251-1977

Check	No	921097/1
T.L OI	nr.	

l ab	3485	Server 2001	
1		LEMON	7.2
1	WHOLE	APPLE SLICED	8.25 0.00
	F00(d Sub-Total	15.50
		TOTAL es Tax	15.50 0.00
	TOTA	L: 15.50	

Thank 7. CALL IN

8:00:39 AM

9/18/2019

BILL MILLER BAR B-Q #19

Date: 9/18/2019 Time: 8:00:58 AM

Card Type: Card Number: Swipe/Manual:

Status:

Master XXXXXXXXXXXX4798 Chip

Approved

Server ID: Check Number: Profit Center: Card Owner: 2001/CYNTHIA-921097 Call In - To Go TREADAWAY/CATHY

AMOUNT 15.50

Approval: 069587

😳 Shipment Receipt

Transaction D	ate: 19 Sep 2019)	Tracki	ng Number:		1Z21684E1391937571
	ESS INFORMAT	FION				
Ship To: CITIES Dan Lawton/Molly 1 Vandervoor 12600 Hill Country Suite R275 AUSTIN TX 787386	Aayhall E F Bivd. 9 723 7	Ship From: Entergy Services Inc - Austin egal kebecca Torres 19 Congress Ave,Suite 701 USTIN TX 78701 Telephone:512-487-3960 mail:rtorre6@entergy.com	Return Address: Entergy Services LLC - At Rebecca Torres 919 Congress Ave,Suite 7 AUSTIN TX 78701 Telephone:512-487-3960			
② РАСКА	ge informat	ION				
WEIGHT		DIMENSIONS / PACKAG	GING	DECLARED VALUE		REFERENCE NUMBERS
1. 10.0 lbs (10.0 lbs	oillable)	18 x 13 x 3in. UPS Express Box - Larg	je			CampusShip User ID - ctreada
(3) UPS SH	IPPING SERVI	CE AND SHIPPING (OPTIONS			
Service:	U	PS Next Day Air Saver				
Guaranteed By:		00 PM Friday, Sep 20, 2019				
Shipping Fees Sub	total: 43	Additional Shipping) Options			
Transportatio Fuel Surcharg		1.02 USD Quantum View Notify 2.87 USD 1 rtorre6@ente	E-mail Notifications: rgy.com: Ship, Delivery		o Charge	
(4) PAYME	NT INFORMAT	ION			*****	
Bill Shipping Charg Associated shipper		MasterCard xxxx Shipper's UPS Ac				
Shipping Charg						43.89 USD
A discount h Negotiated Char	as been applied i ges:	for this shipment.				17.56 USD
Subtotal Shippir Total Charges:	ig Charges:					17.56 USD 17.56 USD

Note: This document is not an invoice. Your final invoice may vary from the displayed reference rates.

* For delivery and guarantee information, see the UPS Service Guide ({0}). To speak to a customer service representative, call 1-800-PICK-UPS for domes services and 1-800-782-7892 for international services.



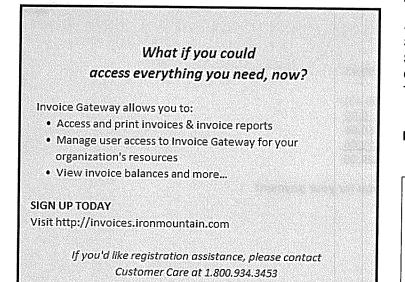
1000 Campus Dr Collegeville, PA 19426

Direct Questions To: Customer Care - 1-800-934-3453 or askcustomerservice@ironmountain.com

5815 1 AB 0.412 E0118X I0162 D5227406158 S2 P6708454 0001:0001

կիսովիիկելիներերերինուկիրըկիրընկելիկելիներ

ENTERGY SERVICES, INC-CATHY TREADAWAY C/O T-AUST-LEG 919 CONGRESS AVE STE 701 AUSTIN TX 78701-2160



NO ACTION NEEDED - You are enrolled in the Automatic Payment option

WP/REL Supp. Direct Testimony

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Account Overview

Invoice

	 A second s
Invoice Number: Invoice Date:	BXMY730 08/31/2019
Storage Period:	00/31/2019
Service Period:	07/24/2019 - 08/27/2019
Customer ID:	NO752
Division ID/Name:	AUSTIN/AUSTIN
Department ID/Name:	T-AUST-LEG/AUSTIN GOV AFFAIRS LEGAL REG

Due By:	10/45/2040
<u> </u>	10/15/2019

New Charges

-	
Storage	0.00
Service	27.85
Supplies	0.00
Other Charges	1.81
Tax	0.00

INVOICE AMOUNT DUE

\$29.66

Page 1 of 2

LEGEND:

- When paying by check please include applicable customer ID(s), invoice number(s) and invoice amount(s)
- Balance Activity does not reflect any payment received that has not or could not be applied to open invoices.
- Storage is billed in advance and may include prorated storage charges for the current period*
- Services are billed in arrears*
- Adjustment amount includes credits, debits and other adjustments
 made by the specified date
- · Payment is due per contract Net terms from the invoice date

*Unless otherwise expressly agreed upon in writing

DXQ QWF XTD
USE THIS ENROLLMENT CODE TO CREATE YOUR ORGANIZATION'S ADMINISTRATION ACCOUNT:
http://invoices.ironmountain.com
TO VIEW ONLINE GO TO:

SUBMIT PAYMENTS TO: IRON MOUNTAIN PO BOX 915004 DALLAS, TX 75391-5004

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Expected delivery date: 09.03.2019 8:00 AM - 5:00 PM

Pd 9:28-19

Order Number: 372126561-001 Account #: 31022070 Customer Name: CATHY TREADAWAY Ordered By: 5124873957 Last Modified By: 5124873957 Order Date: 08.30.2019 LOC: 1079 - DC DALLAS, TX Delivery Type: Delivery Delivery Method:

PO Number: Contact: CATHY TREADAWAY Desktop Location: CC: Release: ASSET: Status: In Process Payment info: Account Billing. Tracking: See below

Comments:

Shipping to: ENTERGY SERVICES INC 919 CONGRESS AVE STE 701 AUSTIN, TX 78701-2160

To Be SKU Cust # Ord Shipped B/O UM Price Ext

4291411 4291411 1 1 0 each 24.990 24.99 AT-A-GLANCE(reg) Fashion Color Monthly Planner, 15 Months, 9" x 11", Red, January 2020 to March 2021

0756418 756418 1 1 0 box 14.240 14.24 Maxwell House(reg) House Blend K-Cups(reg), 0.4 Oz, Box Of 24 0848117 848117 1 1 0 pack 6.870 6.87 Nestlé (reg) Coffee-Mate Liquid Creamer Singles, Café Mocha, 0.38 Oz, Box Of 50 Singles Best Value

0446513 446513 2 2 0 each 3.990 7.98 PURELL(reg) brand HEALTHY SOAP(tm), Fresh Botanicals Scent Pump Bottle, 12 Oz

0347005 347005 3 3 0 case 63.640 190.92 Hammermill(reg) Paper, Copy Plus MP, Letter Size Paper, 20 Lb, 500 Sheets Per Ream, Case Of 10 Reams Eco-Conscious

0314264 314264 4 4 0 pack 28.190 112.76 Verbatim(reg) CD-R Recordable Media, Spindle, 700MB/80 Minutes, Pack Of 100 Best Value

104120 104120 1 1 0 box 28.490 28.49 Compucessory CD/DVD White Window Envelopes - CD/DVD - 5" Width x 5" Length - 250 / Box - White

 Subtotal:
 386.25

 Tax:
 30.12

 Delivery Charge:
 0.00

 Misc.:
 0.00

9-24-19 Pd w/ conp. Cand nd. # 400040323 039773

Total: 416.37

Legend

Ord: Original Quantity Ordered To Be Shipped: Ordered Quantity - Backorder Quantity B/O: Backorder Quantity UM: Unit of Measure CC: Cost Center Price: Price per Individual Unit Ext: Ordered Quantity x Price You can track delivery of your order online. Log in at

https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbusiness.officedepot.com&data=02%7C01% 7CCTREADA%40entergy.com%7Cab62a9125e3d438b536a08d72d7237de%7Ce0c134696a2d4ac3835b8ec9ed03c9a7%7C 0%7C1%7C637027840915708469&sdata=tB4KDBO4JDhYXSwmANWMX6ma293%2Fx3HA6a3evj2YKiY%3D&re served=0 and go to Order Tracking to track delivery of your order by entering the order number shown in this email. Subscribe to receive email alerts about exclusive offers at Office Depot. Update your contact information and subscription preferences today!.

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		٠	
823 CONGR	LSS AVL	- VIÈ LOO	
AUSTIN,	TX 787 0403-01	701-9998	
(8)	00)275-	-8777	
09/25	/2019 (2:39 PM	100 100 100 000 000 00 00 000 000
and does not been and the set of		2	The second secon
Product		n the	Price
		Price	
First-Class Mail®	1	\$1.60	\$1.60
Large Envelope		φ1.00	φ1.00
(Domestic) (BENTONVILLE,	AR 72	716)	
(Weight:O Lb 4	1.60 Oz	>	
(Estimated De) (Saturday 09/2	8/2010	Vate))	
First-Class Mail® Large Envelope	1	\$1.60	\$1.60
(Domestic)			
(AUSTIN, TX 7 (Weight:O Lb 4	8738)	N N	
(Estimated Del	iverv [) Date)	
<pre>/Friday 09/27/ First-Class Mail®</pre>	2019)		
Large Envelope	Ţ	\$1.60	\$1.60
(Domestic) (OKLAHOMA CTIV	01/ 7	201051	
(OKLAHOMA CITY (Weight:O Lb 4	, 0n / .50 0z)	31037	
(Estimated Del (Saturday 09/2	iverv D)ate)	
First-Class Mail®	1	\$1.60	\$1.60
Large Envelope (Domestic)			
(WASHINGTON, DO	2058	5)	
(Weight:O Lb 4 (Estimated Deli	verv D	ate)	
(Saturday 09/28) First-Class Mail®	3/2019)		
Large Envelope	1	\$1.60	\$1.60
(Domestic) (AUSTIN, TX 78	17211		
(Weight:O Lb 4.	50 Oz)		
(Estimated Deli (Friday 09/27/2	0101	ate)	
First-Class Mail@	1	\$1.60	\$1.60
Large Envelope (Domestic)			
(COLUMBIA, MD	21044)		
(Weight:O Lb 4. (Estimated Deli	verv Da	ate)	
(Saturday 09/28 First-Class Mail®	/2019)		
Large Envelope	1	\$1.60	\$1.60
(Domestic) (CINCINNATI, OH	45000	i ۸	
(Weight:0 Lb 4.5	50 07)		
(Estimated Deli) (Saturday 09/28,	/2019)		
US Flag Coil/100	1	\$55.00	\$55.00
US Flag Coil/100 \$1 Statue Freedom	100	\$1.00	\$100.00
Total:			
Credit Card Remitd		and any get that which have does not a	
(Card Name:Maste	rCard)		\$166.20
(Account #:)()()() (Approval #:0940	XXXX(XX) 623	(4798)	
(Transaction #:7	66)		
(AID:A000000041 (AL:MASTERCARD)		Chi	p)
(PIN:Not Require	d	CBENT	Τ)

Postage 286

amazon.com

Details for Order #114-6950816-0758631 Print this page for your records.

Order Placed: September 26, 2019 Amazon.com order number: 114-6950816-0758631 Order Total: \$36.99

Not Yet Shipped

Items Ordered

Price1 of: 65W USB-C Power Supply Charger for 65W Power Adapter Supply for ThinkPad\$36.99p52s t480 t480s t580 t580p p53s t590 t490s t490 t495 t495s X1 Carbon 6th Gen Yoga\$36.99920 C930 730-13IKB,
Sold by: JUYOON (seller profile)\$36.99

Condition: New

Shipping Address:

Cathy Treadaway 919 CONGRESS AVE STE 701 C/O ENTERGY AUSTIN, TX 78701-2160 United States

Shipping Speed:

One-Day Shipping

Payment information

Payment Method:

MasterCard | Last digits: 4798

Billing address

Cathy Treadaway 919 CONGRESS AVE STE 701 C/O ENTERGY AUSTIN, TX 78701-2160 United States Item(s) Subtotal: \$36.99 Shipping & Handling: \$0.00 Total before tax: \$36.99 Estimated tax to be collected: \$0.00

Grand Total: \$36.99

To view the status of your order, return to Order Summary.

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Anything, Anytime Anywhere



Magic Couriers, Inc. (512) 248-8686

	Project Code	Matter No.	Amt.	Invoice
49916 Fuel Rec	F3PPTXFRCT	2019-001330	53.50	100219
49817 SCO True-Up/	F5PCZU1573	E100092	98.50	100219A
50051 PCF/ 49827 HB4150				
48745 AMS Compliance	C6PPAMREGT	2016-001085	9.50	100219B
_				

Bill to: Entergy Services, Inc. 919 Congress Ave. Suite 701 Austin, Texas 78701

Invoice for billing period 9-19-19 through 10-2-19

Invoice #: 100219

Date/Time	Service	Address	Reference	Cos	st
9-19 / 11:00am	RT/4hr+20 min.	PUC(Boxes)+1 Drop	49116	\$	35.50
9-19 / 11:00am	DL / 4 hr	98 San Jacinto	49116	\$	6.00
9-24 / 1:20pm	RT/1hr+10 min.	PUC+1 Drop	49817	\$	26.50
9-24 / 1:20pm	DL / 1 hr	98 San Jacinto	49817	\$	11.00
9-25 / 11:35am	RT / 2 hr	PUC+1 Drop	PCF	\$	17.50
9-25 / 11:35am	DL / 2 hr	98 San Jacinto	PCF	\$	8.00
9-25 / 11:35am	DL / 2 hr	1005 Congress	PCF	\$	8.00
9-25 / 11:35am	DL/2hr+20 min.	300 W 15th	PCF	\$	18.00
9-26 / 11:05am	DL / 4 hr	98 San Jacinto	49916	\$	6.00
9-26 / 11:05am	DL / 4 hr	600 Congress	49916	\$	6.00
9-30 / 1:45pm	RT / 1 hr	PUC	48745 / 49827	\$	19.00

Amount Billed to Credit Card \$ 161.50

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Anything, Anytime Anywhere



Magic Couriers, Inc. (512) 248-8686

D:11 4a.	49066 Monthly Construction Report 49817 SCO True-Up 49829 SQR Penalty	Project Code F5PCZU1573	Matter No. E100092	Amount \$98.00	Invoice No. 101619
Bill to: Entergy Services, Inc. 919 Congress Ave.	49927 MES Tariff 49233 AMS Compliance	C6PPAMREGT	2016-001085	\$34.00	101619A
Suite 701 Austin, Texas 78701	49715 Timberland CCN 49916 Fuel Rec 49493 EECRF 49874 TCRF	C6PPLLV013 F3PPTXFRCT F3PPEECRF3 F3PPTXTCRF	2018-005008 2019-001330 E106423 E107275	\$22.50 \$42.50 \$20.00 \$55.00	101619B 101619C 101619D 101619E

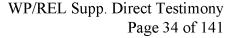
Invoice for billing period 10-3-19 through 10-16-19

Invoice #: 101619

Date/Time	Service	Address	Reference	Cos	st
10-3 / 11:25am	RT/1hr+30 min.	PUC	49829	\$	34.00
10-3 / 1:30pm	RT/2hr+20 min.	PUC	49829	\$	25.00
10-7 / 11:45am	RT / 2 hr	PUC	49927	\$	15.00
10-7 / 2:00pm	RT/1hr+10 min.	PUC	49874	\$	24.00
10-7 / 2:00pm	DL / 2 hr	98 San Jacinto	49874	\$	8.00
10-10 / 12:00pm	RT / 2 hr	PUC	49874	\$	15.00
10-10 / 12:00pm	DL / 2 hr	98 San Jacinto	49874	\$	8.00
10-14 / 4:25pm	RT / ASAP	PUC	49493 / 49817	\$	25.00
10-14 / 4:25pm	DL / ASAP	98 San Jacinto	49493 / 49817	\$	15.00
10-15 / 1:05pm	RT / 1 hr	PUC	49233	\$	19.00
10-15 / 2:30pm	RT / 1 hr	PUC	49066	\$	19.00
10-16 / 12:20pm	RT/2hr+10 min.	PUC / OPUC+1 Drop	49715	\$	22.50
10-16 / 4:20pm	RT / ASAP	PUC / OPUC+1 Drop	49916	\$	27.50
10-16 / 4:20pm	DL / ASAP	98 San Jacinto	49916	\$	15.00

Amount Billed to Credit Card \$ 272.00

Anything, Anytime Anywhere





Magic Couriers, Inc. (512) 248-8686

Bill to: Entergy Services, Inc. 919 Congress Ave. Suite 701 Austin, Texas 78701 4.9493 - EECRE - F3PPEECRE3 - #23 49874-TORE - F3PPTXTORE - #38 49916-Fuel Rec - F3PPTXFRCT - #76.57 48745-Ams/49927 Mes - C6 PPAMREGT - #37.69 18661 10-Q/SOD31 Rulemaking - F5PC ZU1573-#25.84

Invoice for billing period 10-31-19 through 11-13-19

Invoice #: 111319

	Date/Time	Service	Address		Reference	Cos	t
)))]]]]]]]]]]]]]]]]]	10-31 / 12:40pm 10-31 / 12:40pm 11-1 / 4:30pm 11-4 / 2:30pm 11-4 / 2:30pm 11-5 / 11:45am 11-5 / 11:45am 11-6 / 1:15pm 1-6 / 1:15pm 1-6 / 1:15pm 1-8 / 1:55pm 1-8 / 1:55pm	RT/2hr+1 Drop DL / 1 hr DL / 1 hr RT/1hr+1 Drop	PUC 98 San Jacinto PUC(Dry Run) PUC / OPUC 98 San Jacinto PUC 98 San Jacinto PUC PUC / OPUC 98 San Jacinto 600 Congress PUC / OPUC 98 San Jacinto	49916 /	49493 49493 49874 49916 /48745 49916 / 48745 49874 49874 18661 49916 49916 49916 50031 / 49927	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	15.00 8.00 15.00 37.50 15.00 15.00 15.00 15.00 17.50 11.00 11.00 21.50
	*		so sui saciiito	49916 /	50031 / 49927	\$	11.00

Amount Billed to Credit Card \$ 200.50

Anything, Anytime Anywhere



Magic Couriers, Inc. (512) 248-8686

49916 - Fuel Rec - F3PPTXFRCT \$25,50 49715 - Timberland con - CLAPPLLVD13 \$10.83

50031 - Rulemaking - F5PC2U1573 \$ 10,83

49233 - AMS - CLOPPAMREGT - # 10.84

Bill to: Entergy Services, Inc. 919 Congress Ave. Suite 701 Austin, Texas 78701

(7 m) +

Invoice for billing period 11-14-19 through 11-20-19

Invoice #: 112019

Date/Time	Service	Address	Reference	Cos	t
	RT/asap+10 min. RT/2hr+1 Drop DL / 2 hr	PUC / OPUC PUC / OPUC 98 San Jacinto	49715 / 50031 / 49233 49916 49916	\$ \$ \$	32.50 17.50 8.00

Amount Billed to Credit Card \$ 58.00

Anything, Anytime Anywhere



Magic Couriers, Inc. (512) 248-8686 49916 - FUEL REC - F3PPTX FRCT - # 49,50 49874/49057 - TCRF - F3PPTXTCRF - # 126.00 50051 - PCF - F5PCZUI573 - # 23.00 49715 - Timberland con . CUPPLLV013 - # 27.50 48439 - RATE CASE EXPENSE = F3PPTRCT18 - # 85.00 49439 - EECRF - F3PPEECRF3 - #42.50

Bill to: Entergy Services, Inc. 919 Congress Ave. Suite 701 Austin, Texas 78701

Invoice for billing period 10-17-19 through 10-30-19

Invoice #: 103019

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Date/Time	Service	Address	Reference	Co	st
10-17 / 11:45am	DL / 4 hr	OPUC	49916	\$	6.00
10-17 / 11:45am	DL / 4 hr	98 San Jacinto	49916	\$	6.00
10-21 / 3:00pm	RT / 1 hr	PUC	49874	\$	19.00
10-21 / 3:00pm	DL / 1 hr	98 San Jacinto	49874	\$	11.00
10-22 / 12:35pm	RT / 2 hr	PUC	49874	\$	15.00
10-22 / 12:35pm	DL / 2 hr	98 San Jacinto	49874	\$	8.00
10-24 / 12:30pm	RT / 2 hr	PUC	50051	\$	15.00
10-24 / 12:30pm	DL / 2 hr	98 San Jacinto	50051	\$	8.00
10-24 / 1:25pm	RT/1hr+10 min.	PUC / OPUC	49916	\$	26.50
10-24 / 1:25pm	DL / 1 hr	98 San Jacinto	49916	\$	11.00
10-25 / 3:40pm	RT/asap+1 Drop	PUC / OPUC	49715	\$	27.50
10-28 / 2:10pm	RT/asap+1 Drop	PUC / OPUC	48439	\$	27.50
10-28 / 2:10pm	DL / ASAP	98 San Jacinto	48439	\$	15.00
10-29 / 11:50am	RT / 2 hr	PUC	49057	\$	15.00
10-29 / 11:50am	DL / 2 hr	98 San Jacinto	49057	\$	58.00
10-29 / 1:55pm	RT/asap+1 Drop	PUC / OPUC	48439	\$	27.50
10-29 / 1:55pm	DL / ASAP	98 San Jacinto	48439	\$	15.00
10-29 / 3:20pm	RT/1hr+1 Drop	PUC / OPUC+10 min.	49439	\$	31.50
10-29 / 3:20pm	DL / 1 hr	98 San Jacinto	49439	\$	11.00

Amount Billed to Credit Card \$ 353.50