



Filing Receipt

Received - 2022-04-12 05:17:13 PM
Control Number - 53486
ItemNumber - 1



Public Utility Commission of Texas

1701 N. Congress Avenue or P.O. Box 13326

Austin, Texas 78711-3326

512-936-7000 • (Fax) 512-936-7003

Web Site: www.puc.texas.gov

**Application for, or Amendment to, a
Retail Electric Provider (REP) Certificate**
(Pursuant to 16 TAC §25.107)

DOCKET NUMBER:

Applicant

Applicant Name: Shell Energy North America (US) LP (SENA)

Second Applicant Name (if required):

Type of Certification

(a) Check only one of the following.

- ☐ New REP Option 1 Certification
- ☐ New REP Option 2 Certification
- ☐ New REP Option 3 Certification

☒ REP Amendment [REP Certification No.]: 10025

(b) If you are filing an amendment, check one or more of the following amendment categories requested in this filing: (Provide a written explanation of the Amendment in "c" below).

- | | |
|---|--|
| <input type="checkbox"/> Name Change amendment | <input type="checkbox"/> Corporate Restructuring |
| <input type="checkbox"/> Change in Ownership/Control | <input type="checkbox"/> Change in Technical/Managerial Qualifications |
| <input type="checkbox"/> Change in Service Area | <input type="checkbox"/> Change in Financial Qualifications |
| <input type="checkbox"/> Change in Type of Provider | <input type="checkbox"/> Other (Explain in "c" below) |
| <input checked="" type="checkbox"/> Relinquishment of Certification | |

(c) Provide an explanation of the Amendment (attach additional pages if necessary):

SENA files this amendment to relinquish REP Certificate No. 10025.

PART A – COMPANY ADMINISTRATIVE INFORMATION

A-1. Application Contact Information

| | | |
|--|------------------------------|---|
| Contact Name: Resmi Surendran | | Title: Vice President, Regulatory Policy |
| Street or Mailing address: 1000 Main Street | | |
| Mailing address (Suite, Floor or Room): | | |
| City: Houston | State: TX | ZIP: 77002 |
| Phone No.: 346-234-0691 | Fax No.: 858-320-2606 | Toll Free No.: 800-267-2562 |
| Email: resmi.surendran@shell.com | | Web Address: n/a |

A-2. Authorized Representative Contact Information

| | | |
|--|------------------------------|---|
| Contact Name: Resmi Surendran | | Title: Vice President, Regulatory Policy |
| Street or Mailing address: 1000 Main Street | | |
| Mailing address (Suite, Floor or Room): | | |
| City: Houston | State: TX | ZIP: 77002 |
| Phone No.: 346-234-0691 | Fax No.: 858-320-2606 | Toll Free No.: 800-267-2562 |
| Email: resmi.surendran@shell.com | | Web Address: n/a |

A-3. Regulatory Representative Contact Information

| | | |
|--|------------------------------|---|
| Contact Name: Jennifer B. Rogers | | Title: Paralegal - Husch Blackwell LLP |
| Street or Mailing address: 111 Congress Ave. | | |
| Mailing address (Suite, Floor or Room): Ste. 1400 | | |
| City: Austin | State: TX | ZIP: 78701 |
| Phone: 512-479-1142 | Fax No.: 512-479-1101 | Toll Free No.: 512-472-5456 |
| Email: jen.rogers@huschblackwell.com | | Web Address: n/a |

A-4. Complaint Representative Contact Information

| | | |
|---|------------------------------|--------------------------------------|
| Contact Name: Priscilla Partida | | Title: Customer Services Rep. |
| Street or Mailing address: 1000 Main Street | | |
| Mailing address (Suite, Floor or Room): Level 12 | | |
| City: Houston | State: TX | ZIP: 77002 |
| Phone No.: 713-230-7944 | Fax No.: 713-265-1700 | Toll Free No.: n/a |
| Email: priscilla.partida@shell.com | | Web Address: n/a |

A-5. Emergency Contact Information – The Applicant must provide the following information

concerning its emergency contact personnel as required in §25.53(e). You may provide up to three emergency contacts per company. The Commission prefers that you provide at least two emergency contacts.

| | | |
|----------------------------------|--|----------------------------|
| Primary Contact: Resmi Surendran | Title: Vice President, Regulatory Policy | |
| Office No: 346-234-0691 | Fax No: 858-320-2606 | Toll Free No: 800-267-2562 |
| Cell No: [REDACTED] | Home No: n/a | |
| Email: resmi.surendran@shell.com | Web Address: n/a | |

| | | |
|--------------------------------------|-------------------------------|-------------------|
| Secondary Contact: Priscilla Partida | Title: Customer Services Rep. | |
| Office No: 713-230-7944 | Fax No: 713-265-1700 | Toll Free No: n/a |
| Cell No: n/a | Home No: n/a | |
| Email: priscilla.partida@shell.com | Web Address: n/a | |

| | | |
|-----------------------|------------------|-------------------|
| Tertiary Contact: n/a | Title: n/a | |
| Office No: n/a | Fax No: n/a | Toll Free No: n/a |
| Cell No: n/a | Home No: n/a | |
| Email: n/a | Web Address: n/a | |

A-6. Principal Company Information

(a). Physical Address

Company Name: Shell Energy North America (US) LP (SENA)

| | | | |
|------------------------------------|--|--|-------------------------|
| Primary Contact: Resmi Surendan | | Title: Vice President, Regulatory Policy | |
| Physical Address: 1000 Main Street | | | |
| City: Houston | | State: TX | ZIP: 77002 |
| Email: resmi.surendran@shell.com | | Web Address: n/a | |
| Phone: 346-234-0691 | | Fax: 858-320-2606 | Toll Free: 800-267-2562 |

(b). Mailing Address (if different from Physical Address)

Company Name: same as above

| | | |
|----------------------|------------------|----------|
| Contact: n/a | Title: n/a | |
| Mailing Address: n/a | | |
| City: n/a | State: n/a | ZIP: n/a |
| Email: n/a | Web Address: n/a | |

| | | |
|--|---|--------------------------------|
| (c). Texas Office Address (Cannot be a P. O. Box) | | |
| Company Name: Shell Energy North America (US) LP (SENA) | | |
| Contact: Resmi Surendran | Title: Vice President, Regulatory Policy | |
| Address: 1000 Main Street | | |
| City: Houston | State: TX | ZIP: 77002 |
| Email: resmi.surendran@shell.com | Web Address: n/a | |
| Phone: 346-234-0691 | Fax: 858-320-2606 | Toll Free: 800-267-2562 |

A-7. Directors, Officers, or Principals Information – (Provide a list of the names, titles, phone numbers and office emails)

| | | | |
|--------------------------------|---------------------------------|----------------------------|---|
| Name: Christopher Riley | Title: VP - East Retail | Phone: 713-767-5650 | Email: christopher.riley@shell.com |
| Name: Shaji R. Nair | Title: Senior VP | Phone: 713-767-5533 | Email: shaji.nair@shell.com |
| Name: Carolyn Comer | Title: President and CEO | Phone: 713-230-5189 | Email: carolyn.comer@shell.com |
| Name: | Title: | Phone: | Email: |
| Name: | Title: | Phone: | Email: |

A-8. Certificated Name(s)

(a). Primary Name on Certificate

| |
|--|
| Primary Certificate Name: Shell Energy North America (US) LP (SENA) |
| Texas Secretary of State (or County) File Number: 8442611 |
| Date and State where Business was established: Delaware, 9/18/1995 |
| Texas Comptroller's Tax ID. Number: 1-76-0480645-9 |
| Other Applicable Certification/File Numbers: 2543833 (Delaware State File Number) |

(b). EXISTING Approved Assumed Names (if applicable) (Maximum of 5 Assumed Names)

| |
|---|
| PUC Approved Assumed Name: Coral Power Solutions |
| PUC Approved Assumed Name: |
| PUC Approved Assumed Name: |
| PUC Approved Assumed Name: |
| PUC Approved Assumed Name: |

(c). REQUESTED Assumed Names (if applicable) (Maximum of 5 Assumed Names)

| | | |
|------------------|---------------------------|---------------------|
| Name: n/a | Texas SoS File No. | Date Active: |
| Name: n/a | Texas SoS File No. | Date Active: |
| Name: n/a | Texas SoS File No. | Date Active: |
| Name: n/a | Texas SoS File No. | Date Active: |
| Name: n/a | Texas SoS File No. | Date Active: |

| |
|--|
| (d). DELETION of EXISTING Assumed Names (if applicable) |
| Assumed Name to be DELETED: Coral Power Solutions |
| Assumed Name to be DELETED: n/a |
| Assumed Name to be DELETED: n/a |
| Assumed Name to be DELETED: n/a |
| Assumed Name to be DELETED: n/a |

| |
|---|
| PART B – SERVICE AREA |
| APPLICANT MUST SELECT ONE SERVICE AREA OPTION BELOW (1, 2, OR 3). |
| B-1 Option 1 REP – Service Area by Geography (Applicant must select one geographic option below) |
| <input type="checkbox"/> Entire State of Texas |
| <input type="checkbox"/> Service Area of one or more Transmission and Distribution Utilities (TDUs), Municipal Utilities, or Electric Cooperatives (Identify each requested utility and cooperative): |
| <input type="checkbox"/> Geographic Area of one or more Independent Organizations within Texas (e.g. ERCOT) (Identify each organization): |
| <input type="checkbox"/> Specific Geographic Area. (Identify on Attachment B-1 the Zip Codes defining the requested service area.) |
| B-2 Option 2 REP – Service Area by Customer |
| <input type="checkbox"/> Provide as Attachment B-2 the affidavit from each customer required by §25.107(d)(2)(A). (Identify the customers): |
| B-3 Option 3 REP – Service Area by Customer |
| <input type="checkbox"/> Provide as Attachment B-3A the affidavit which states that the Applicant is in compliance with §§25.107(d)(3), 25.109, 25.211, and 25.212 (Registration of PGC, Registration of Distributed Generation, and compliance with National Electric Safety Code and local building codes). (Identify the entities involved): |
| <input type="checkbox"/> Provide as Attachment B-3B evidence that the Applicant is in compliance with §25.107(g)(2)(A). |

PART E – RELINQUISHMENT OF CERTIFICATION

E-1. Provision of Notice - 45 days prior to REP Relinquishment of Certification.

(a). Date that the REP satisfied or will satisfy the notice requirements of §25.107(i)(6).

Date:

N/A - SENA is not serving customers. Please also see Attachment E-1

(b). Date that the REP intends to cease operations.

Date:

Immediately upon approval of relinquishment

E-2. Customer Notice of REP Relinquishment of Certification. Did the REP notify all its customers that it intends to cease operations?

☐ Yes ☒ No. If Yes, provide a representative copy of the Customer Notice as Attachment E-2. If No, provide an explanation as Attachment E-2.

E-3. Other Notices of REP Relinquishment of Certification. Did the REP notify the relevant ISO (e.g. ERCOT), the PUC's Customer Protection Division and Legal Division, the Texas Comptroller's Office, the Texas Secretary of State, the Low Income Discount Administrator (LIDA), TDUs, electric cooperatives, municipally owned utilities, generation suppliers, and providers of last resort that the REP intends to cease operations?

☒ Yes ☐ No. If No, provide an explanation as Attachment E-3.

See attached notices

E-4. Customer Deposits and Credits. Provide as Attachment E-4 proof that the REP has refunded any monies owed to customers.

E-5. Provide in the initial affidavit, documentation that either the acquiring REP or the ultimate parent of the REP, whichever is applicable, will be responsible for any outstanding compliance requirements, including payment of any administrative penalties.

AFFIDAVIT

State of: TEXAS

§

§

County of: TRAVIS

§

My name is Resmi Surendran I am the VP of Regulatory Policy of the Applicant.

I swear or affirm that I have personal knowledge of the facts stated in this Application for a Retail Electric Provider Certificate, that I am competent to testify to them, and that I have the authority to make this Application on behalf of the Applicant. I further swear or affirm that all of the statements and representations made in this Application for a Retail Electric Provider Certificate are true and correct. I swear or affirm that the Applicant understands and will comply with all requirements applicable to a Retail Electric Provider.

Resmi Surendran

04/05/2022
03:09 PM CDT

Signature

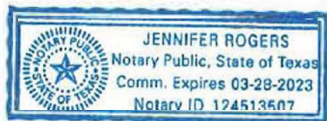
Resmi Surendran

Typed or Printed Name

VP of Regulatory Policy

Title of Signatory

SWORN TO AND SUBSCRIBED before me on the 5th day of April, 2022.



Online Notary Public, This notarial act involved the use of online audio/video communication technology.

Jennifer B. Rogers

04/05/2022
03:11 PM CDT

Notary Public in and for the State of Texas.

My commission expires on: March 28, 2023.

AFFIDAVIT OF COMPLIANCE WITH §25.107(g)(2)(F)

State of: TEXAS §

§

County of: TRAVIS §

My name is Resmi Surendran. I am the VP of Regulatory Policy of the Applicant.

I swear or affirm that I have personal knowledge of the facts stated in this application for, or amendment to, a Retail Electric Provider (REP), that I am competent to testify to those facts, and that I have the authority to make this application on behalf of the Applicant. I further swear or affirm that all of the statements and representations made in this application are true and correct.

I swear that the applicant will register with or be certified by ERCOT or other applicable independent organization and will comply with the technical and managerial requirements of this subsection; or that entities with whom the applicant has a contractual relationship are registered with or certified by the independent organization and will comply with all system rules established by the independent organization.

Resmi Surendran

04/05/2022
03:09 PM CDT

Signature

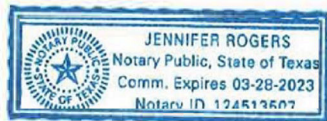
Resmi Surendran

Typed or Printed Name

VP of Regulatory Policy

Title of Signatory

SWORN TO AND SUBSCRIBED before me on the 5th day of April, 20 22.



Online Notary Public. This notarial act involved the use of online audio/video communication technology.

Jennifer B. Rogers

04/05/2022
03:11 PM CDT

Notary Public in and for the State of Texas.

My commission expires on: March 28, 2023.

AFFIDAVIT OF COMPLIANCE WITH §25.107(g)(2)(G)

State of: TEXAS §

§

County of: TRAVIS §

My name is Resmi Surendran I am the VP of Regulatory Policy of the Applicant.

I swear or affirm that I have personal knowledge of the facts stated in this application for, or amendment to, a Retail Electric Provider (REP), that I am competent to testify to those facts, and that I have the authority to make this application on behalf of the Applicant. I further swear or affirm that all of the statements and representations made in this application are true and correct.

I swear or affirm that the Applicant has provided all information as an attachment to this application regarding any current principal or permanent employee that was a principal of a REP that experienced a mass transition of its customers to a Provider of Last Resort (POLR). Included in such information will be a disclosure of any settlements regarding outstanding debts defaulted upon by such principal's REP, including the return of any owed customer deposits and any additional relevant information related to that default.

Resmi Surendran

04/05/2022
03:09 PM CDT

Signature

Resmi Surendran

Typed or Printed Name

VP of Regulatory Policy

Title of Signatory

SWORN TO AND SUBSCRIBED before me on the 5th day of April, 2022.



Online Notary Public. This notarial act involved the use of online audio/video communication technology.

Jennifer B. Rogers

04/05/2022
02:11 PM CDT

Notary Public in and for the State of Texas.

My commission expires on: March 28, 2023.

Attachment E-1

16 Tex. Admin. Code (“TAC”) § 25.107(6) prohibits a retail electric provider (“REP”) from ceasing operations without prior notice of at least 45 days to the Public Utility Commission of Texas (“Commission”), to each of the REP’s customers receiving service from the REP as of the planned date of cessation of operations, and to other affected persons including the applicable independent organization (ERCOT), transmission and distribution utilities (“TDUs”), electric cooperatives, municipally-owned utilities (“MOUs”), generation suppliers, and providers of last resort (“POLRs”).

SENA is not currently serving customers in ERCOT. Accordingly, no customers or affected persons are prejudiced for lack of receiving 45-days notice of cessation of operations. SENA requests good-cause exception from the 45-day notice requirement pursuant to 16 TAC § 22.4.

Attachment E-2

As stated in Attachment E-1, SENA is not serving any customers in ERCOT to whom it could provide notice.

Attachment E-3

SENA provided the attached notices via email to ERCOT, the Commission's Customer Protection Division and Legal Division, the Texas Comptroller's Office, the Texas Secretary of State, the Low Income Discount Administrator ("LIDA"), and applicable TDUs, electric cooperatives, MOUs, generation suppliers, and POLRS.

From: [Zermeno, Alaina](#)
To: amy.loera@ercot.com
Cc: Resmi.Surendran@shell.com; [Reeder, Chris](#)
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Monday, April 11, 2022 4:01:08 PM

To Whom it May Concern:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

From: [Zermeno, Alaina](#)
To: LIDAdmin@puc.texas.gov
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Monday, April 11, 2022 4:04:09 PM

To Whom it May Concern:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

From: [Zermeno, Alaina](#)
To: GTHughes@aep.com; MDHunt@aep.com
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Tuesday, April 12, 2022 11:57:41 AM

To Whom it May Concern:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

From: [Zermeno, Alaina](#)
To: stacey.murphree@centerpointenergy.com; patrick.reinhart@centerpointenergy.com
Cc: Kenya.west@centerpointenergy.com
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Tuesday, April 12, 2022 12:00:29 PM

To Whom it May Concern:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

From: [Zermeno, Alaina](#)
To: mike.sherburne@oncor.com; contactcenter@oncor.com
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Tuesday, April 12, 2022 12:02:23 PM

To Whom it May Concern:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

From: [Zermeno, Alaina](#)
To: stacy.whitehurst@tnmp.com
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Tuesday, April 12, 2022 12:03:26 PM

To Whom it May Concern:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

From: [Zermeno, Alaina](#)
To: customer@puc.texas.gov
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Tuesday, April 12, 2022 12:05:26 PM

To Whom it May Concern:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

From: [Zermeno, Alaina](#)
To: keith.rogas@puc.texas.gov
Subject: Retail Electric Provider Relinquishment Notice (PUCT Certificate 10025)
Date: Tuesday, April 12, 2022 12:06:50 PM

Legal Division Director Rogas:

On behalf of Shell Energy North America (US) LP ("SENA"), please be advised that SENA intends to file an application on or about April 12, 2022 with the Public Utility Commission of Texas to relinquish its Option 1 retail electric provider certificate #10025. This relinquishment will have no customer impact as SENA is currently not serving any retail customers using certification #10025. If this request is granted, SENA will no longer be authorized to provide retail electric services but certain of SENA's affiliates are and will continue to be retail electric providers authorized to serve retail electric customers in Texas. Please be advised that SENA does conduct other business in Texas apart from provision of retail electric services. Accordingly this notice is not to be construed as relinquishment of any other certifications or registrations with Texas agencies or entities.

If you have any questions about this Application or wish to receive a copy when it is filed, please contact SENA as follows:

Resmi Surendran – Vice President, Regulatory Policy
1000 Main Street
Houston, Texas 77002
346-234-0691
Resmi.surendran@shell.com

You may also contact the Public Utility Commission of Texas if you have any questions:

1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
512-936-7000
customer@puc.state.tx.us

Alaina Zermeno
Attorney

HUSCH BLACKWELL LLP
111 Congress Avenue,
Suite 1400
Austin, TX 78701-4093
Direct: [512-479-1183](tel:512-479-1183)
Fax: [512-479-1101](tel:512-479-1101)
Alaina.Zermeno@huschblackwell.com
huschblackwell.com
[vBio|vCard](#)

Energy & Natural Resources
Corp M&A Securities

Husch Blackwell is redefining partnership and client service. With 800+ lawyers in 25 offices across the United States, including [The Link](#) virtual office, we are a national law firm with a coast-to-coast footprint focused on tackling the most complex business challenges.

Attachment E-4

SENA does not collect customer deposits or advance payments and has none in its possession to refund. See e.g. SENA's 2021 Annual Report (Project No. 52955, Item No. 80, filed March 4, 2022).

Attachment E-5

SENA is not being acquired by another REP and therefore would not be subject to any outstanding compliance requirements. SENA is not subject to any enforcement actions before the Commission that would subject it to administrative penalties. While SENA is relinquishing its REP certification, its parent entity by the same name (Shell Energy North America (US) LP) will otherwise remain a market participant in ERCOT.