



## Filing Receipt

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**ItemNumber - 726**

PUC Docket No 53428

I wish to protest the proposed rate action as a commenter.

Aqua is seeking recovery of return on reconcilable costs for certain water and wastewater system investments incurred from January 1, 2020 through December 31, 2021; however, Aqua made no such improvements to our community (Country Club Greens) during this time frame. The equipment that is in our community is old and unreliable. We're supposed to have backup generators; however, we're often under a boil advisory for days when the power is out for any length of time. We've had homeowners suffer damage to their pipes and the interior of their homes due to unreliable water pressure. We constantly have brown water. We were forced to get a whole home water filter to feel comfortable bathing, washing our dishes and clothes, or cooking with the water we receive.

Aqua also seeks to recover authorized tax and depreciation expenses for those assets not already being recovered through rates. Aqua has not replaced enough of the equipment in our community to justify an increase in rates. As mentioned previously, the equipment in our community is old and likely fully depreciated at this point. It has probably already been recovered through rates over the years.

Unless Aqua is able to demonstrate actual expenses incurred in our community, we shouldn't have to pay an increase in fees for unreliable service and disgusting water. It seems Aqua is merely attempting to take advantage of inflation and increase rates unnecessarily for the sake of corporate profits. If Aqua did make repairs in a different community, we shouldn't have to shoulder the burden of a rate increase for improvements that we don't benefit from.

Thank you for your consideration.

Amy Salmon

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST Aqua Texas, Inc.'s ("Aqua") System Improvement Charge ("SIC") application or INTERVENE in Aqua's SIC application proceeding, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

**CUSTOMER INFORMATION** (please provide all of the requested information)

First Name: Amy Last Name: Salman  
Phone Number: 832-375-9964 Fax Number: \_\_\_\_\_  
Email Address: amyg-12@hotmail.com  
Address, City, State: 10923 N Country Club Green Dr. Tomball  
Location where service is received: Same  
(if different from the mailing address)

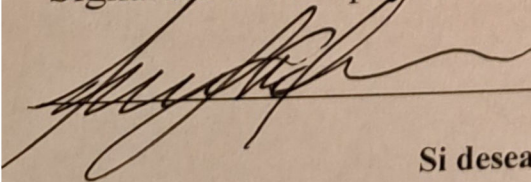
Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:



Date: 5/10/2022

Si desea informacion en Espanol, puede llamar al  
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at  
512-936-7136