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# Akuo Energy - Rocksprings Val Verde Wind, LLC Emergency Operations Plan Executive Summary

### **Executive Summary:**

As a registered PGC, ROCKSPRINGS VAL VERDE WIND, LLC is required to develop, maintain, and utilize (when necessary) an Emergency Operations Plan, pursuant to the requirements set forth in the PUCT Rule §25.53. ROCKSPRINGS VAL VERDE WIND, LLC has developed this plan to comply with the PUCT Substantive rule and applicable NERC Reliability Standards, as well as ensure a greater likelihood of continued operations during an emergency. This plan must be filed with the PUCT either (a) before COD if it is a new facility or (b) within 30 days of a substantive change to the plan. Any substantive change to the plan, made between November 1<sup>st</sup> and April 30<sup>th</sup> must be filed no later than June 1<sup>st</sup> of that year. If a substantive change is made to the plan between May 1<sup>st</sup> and October 31<sup>st</sup>, the submission date is no later than December 1<sup>st</sup> of that same year. At all times, the most recent approved copy of the ROCKSPRINGS VAL VERDE WIND, LLC Emergency Operations Plan must be available at the ROCKSPRINGS VAL VERDE WIND, LLC's main office for PUCT inspection.

For ROCKSPRINGS VAL VERDE WIND, LLC, the PUCT has ordered the following information be included and/or addressed in the Emergency Operations Plan:

- Maintenance of Pre-identified Supplies for Emergency Response
- List of primary and, if possible, backup emergency contacts
- Affidavit stating the following:
  - Relevant operating personnel are familiar with and have received training on the applicable contents and execution of the EOP, and such personnel are instructed to follow the applicable portions of the EOP except to the extent deviations are appropriate as a result of specific circumstances during the course of an emergency;
  - The EOP has been reviewed and approved by the appropriate executives;
  - o Drills have been conducted to the extent required by subsection (f) of the rule;
  - o The EOP or an appropriate summary has been distributed to local jurisdictions as needed;
  - The entity maintains a business continuity plan that addresses returning to normal operations after disruptions caused by an incident; and
  - The entity's emergency management personnel who are designated to interact with local, state, and federal emergency management officials during emergency events have received the latest IS-100, IS-200, IS-700, and IS-800 National Incident Management System training
- Annexes to be included in the EOP A Generation resource/PGC must include
  - o A weather emergency annex that includes
    - Operational plan for responding to a cold and hot weather emergency, distinct from the weather preparations required under § 25.55
      - EOP-001, page 7 and Annex W
    - Verification of the adequacy and operability of fuel switching equipment, if installed; and
      - EOP-001, page 9. It is not applicable to this site.
    - A checklist for generation resource personnel to use during a cold or hot weather emergency response that includes lessons learned from past



weather emergencies to ensure necessary supplies and personnel are available through the weather emergency

- Annex D
- o A water shortage annex that addresses supply shortages of water used in the generation of electricity;
  - EOP-001, page 8. This is not applicable to this site since this is a wind energy generation facility.
- o A restoration of service annex that identifies plans intended to restore to service a generation resource that failed to start or that tripped offline due to a hazard or threat;
  - Annex E
- o A pandemic and epidemic annex;
  - Annex F
- o A hurricane annex that include evacuation and re-entry procedures if facilities are located within a hurricane evacuation zone, as defined by TDEM;
  - Annex L
- A cyber security annex;
  - Annex J
- o A physical security incident annex; and
  - Annex G
- o Any additional annexes as needed or appropriate to the entity's particular circumstances
- Drills
  - o Annex B

As a registered PGC, it is Rocksprings Val Verde Wind, LLC's intent to fully comply with all requirements and expectations of the Public Utilities Commission of Texas.

# **AFFIDAVIT**

STATE OF ILLINOIS §

COUNTY OF COOK §

Before me, the undersigned notary public, on this day personally appeared Thomas Coté, to me known to be the person whose name is subscribed to the foregoing instrument, who being duly sworn according to law, deposes and says:

- "1. My name is Thomas Coté. I am over the age of eighteen and am a resident of the State of Michigan. I am competent to testify to all the facts stated in this Affidavit, and I have the authority to make this Affidavit on behalf of Rocksprings Val Verde Wind LLC ("Rocksprings").
- I swear or affirm that in my capacity as President of Rocksprings, I have personal knowledge of the facts stated in the Emergency Operations Plan ("EOP") submitted to ERCOT and filed into Project No. 53385.
  - 3. I further swear or affirm that I have personal knowledge of the facts stated below:
    - Relevant operating personnel are familiar with and have received training on the
      applicable contents and execution of the EOP, and such personnel are instructed to
      follow the applicable portions of the EOP except to the extent deviations are
      appropriate as a result of specific circumstances during the course of an emergency;
    - The EOP has been reviewed and approved by the appropriate executives;
    - Drills have been conducted to the extent required by subsection (f) of PUC Subst.
       R. § 25.53 and limited by paragraph 4 below;
    - The EOP or an appropriate summary has been distributed to local jurisdictions as needed;
    - Rocksprings maintains a business continuity plan that addresses returning to normal operations after disruptions caused by an incident; and
    - Rocksprings' emergency management personnel who are designated to interact
      with local, state, and federal emergency management officials during emergency
      events will receive the latest IS-100, IS-200, IS-700, and IS-800 National Incident
      Management Systems training by December 2022.
- 4. Rocksprings intends to conduct a drill consistent with subsection (f) of PUC Subst. R. § 25.53 by December, 2022 and will provide notice to the Commission at least 30 days before that drill is conducted. Once that drill is conducted, Rocksprings will notify the Commission.
- 5. I further swear or affirm the information, statements and/or representations contained in the Emergency Operations Plan are true, complete, and correct to the best of my knowledge and belief."

# Further affiant sayeth not.

Thomas Coté

Manager

Rocksprings Val Verde Wind LLC

SWORN TO AND SUBSCRIBED TO BEFORE ME on the 18 day of April 2022.

Notary Public in and for the

State of Illinois

My Commission Expires:



# **ERCOT Nodal Protocols**

# **Section 22**

# Attachment O: Declaration of Completion of Generation Resource Winter Weatherization Preparations

May 1, 2020

# **Declaration of Completion of Generation Resource Winter Weatherization Preparations**

Winter Peak Load Season: December 20 through February 20	
Resource Entity (or Entities): Resource Entity (or Entities)	
This declaration applies to the following Generation Resources (list by Resource Code):  Generation Resource(s)	ce Site
I hereby attest that all weatherization preparations for equipment critical to the reliable op of each of the above-listed Generation Resources during the time period stated aborcomplete or will be completed, as required by the weatherization plan applicable to Generation Resource. Any outstanding weatherization preparations are summarized attached document and include the name of the Generation Resource, a brief description remaining weatherization task(s) if any, and an associated target completion date for each By signing below, I certify that I am an officer or authorized executive of each Resource listed above, that I am authorized to execute and submit this declaration on behalf of Resource Entity listed above, and that, to the best of my knowledge, the statements coherein are true and correct.	ove are to each in the n of the task.  Entity of each
Signature	
Name	
Title	
Date	



# Annex W - Weather Related Emergencies Plan

Akuo Energy Rocksprings Val Verde Wind, LLC

Version 1.0

Effective Date: 04/15/2022



### <u>Preparations for Operations During Extreme Cold Weather Conditions</u>

For severe cold weather, Akuo Energy - Rocksprings Val Verde Wind, LLC shall will identify, through inspection, areas of the generating facility that may be most vulnerable to malfunction during extreme cold events. Rocksprings Val Verde Wind staff shall ensure the following:

- Rocksprings Val Verde Wind staff will ensure heat tracing is present and functional for all appropriate exposed instrumentation and/or equipment, where applicable.
- Where appropriate and necessary, temporary barriers shall be erected to shield sensitive or exposed equipment and instrumentation from wind and freezing precipitation.
- Temporary barriers may be constructed of plastic sheeting or other material that is sufficient to protect exposed equipment and instrumentation, and may contain, if conditions warrant, a portable heat source to keep temperatures above freezing in the designated area.
- Other measures may be taken, as the generation facility staff see fit, to protect the facility during an extreme cold weather event.

### <u>Preparations for Operations During Extreme Hot Weather Conditions</u>

For extreme hot weather, Rocksprings Val Verde Wind staff shall ensure the following:

- Proper ventilation is present and functional for any areas where extreme hot temperatures may negatively impact generator output.
- In addition to this, portable fans may be mobilized to force air around potentially affected areas.

In all cases, Rocksprings Val Verde Wind's staff will ensure that any substation or switchyard equipment that it owns is properly weatherized. This includes the following:

- Ensuring all breaker and transformer oil levels, SF6 levels, nitrogen levels, and air compressor tank levels are adequate for that equipment manufacturer and model.
- Heaters in breaker and transformer cabinets are functioning properly
- Adequate supply of spare gas and oil is available to be used during an emergency

It is important, after any weather-related emergency, to analyze the performance of the generating plant, identify any equipment failures that occurred (if any), and develop and action plan to address those issues. These issues may include the following:



- A list of equipment that failed during the last cold or hot weather event must be
  identified and addressed. Additionally, any critical failure points identified must
  be tracked through the normal maintenance processes to ensure appropriate
  maintenance has taken place for the identified equipment. Any facility
  equipment design limits that could limit generator output must be identified
  and addressed, to the extent possible, to ensure no interruption of operations
  occurs during an extreme weather event.
- Rocksprings Val Verde Wind's staff shall actively monitor all potential extreme
  weather events that may affect their facilities, to include sever weather and
  operational circumstances arising from those events. Rocksprings Val Verde
  Wind staff will continue monitoring weather forecasts and ERCOT operational
  data aid in predicting conditions on the BES that may impact operations.
- If the facility is located in an area where flooding is expected, it is imperative to ensure entry and egress routes are hardened to the extent possible. Make sure to elevate and/or secure equipment that may be subject to being carried away by flood currents, and ensure cabinets, control house, and other fixed structures are weatherproofed to extent possible.

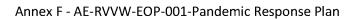


# Pandemic & Epidemic Business Continuity Plan

Akuo Energy Rocksprings Val Verde Wind, LLC

Version 1.0

Effective Date: 04/15/2022





# Contents

EXECUTIVE SUMMARY & APPROVAL	3
INTRODUCTION	4
CRITICAL BUSINESS FUNCTIONS	4
PLAN ACTIVATION PROCEDURES	8
Plan Activation During Normal Business Hours:	8
Plan Activation Outside Normal Business Hours:	8
Actions upon Activation:	8
PLAN DEACTIVATION	10
Contact Lists:	12



# **EXECUTIVE SUMMARY & APPROVAL**

### Introduction:

Considering recent responses to pandemics and epidemics, Rocksprings Val Verde Wind has developed this plan (PRP) to address the subject of business continuity, in the face of a widespread medical event, such as a pandemic or an epidemic. This Plan provides a framework, guidance, and concept of operations to support Rocksprings Val Verde Wind's efforts to continue and/or rapidly restore critical business functions in the event of a disruption to normal operations. This plan includes an overview of continuity operations, outlines the approach for supporting Rocksprings Val Verde Wind's critical business functions, and defines the roles and responsibilities of staff. It also outlines the orders of succession, notification procedures and communication methods, plan activation and deactivation protocols, provisions for alternate work locations, and the plan for maintaining and restoring access to vital records.

This plan establishes procedures and processes to maintain operational continuity for businesses based on the loss of services due to a reduction in workforce (e.g., during pandemic influenza).

The following individuals are responsible for maintaining, implementing, and revising the PRP.

Name	Title	Permission(s)

• provides a revision control summary that lists the dates of each change made to the PRP since the initial PRP adoption.

Version	Approval Date	Effective Date	Revision Summary
1.0	04/11/2022	04/15/2022	Initial Pandemic and Epidemic Response Plan

As of 04/15/2022, EOP Version 1.0, approved on 04/11/2022, supersedes all previous PRPs.



# INTRODUCTION

### Overview:

Continuity of Operations planning ensures Rocksprings Val Verde Wind is able to continue or quickly resume performing critical business functions, which are the functions that support the organization's mission, comply with legal requirements, and support life-safety, under all circumstances, to the extent possible. The benefit of this planning includes the ability to anticipate response actions following a pandemic or epidemic, improve the performance of its generating and operations facilities, and ensure timely recovery.

## Plan Scope & Applicability:

The Rocksprings Val Verde Wind Pandemic Response Plan (PRP) is applicable once the safety of employees, customers, and guests has been verified. It can be active during normal business hours and after hours, with and without warning.

### **Plan Objectives:**

The objective of the Rocksprings Val Verde Wind PRP is to facilitate the resumption of critical operations and functions in a timely and organized manner to ensure a viable and stable organization. In doing this it is critical to ensure the safety and well-being of employees, customers, and guests. The primary objectives of the plan are to:

- Maintain Critical Business Functions during the pandemic or epidemic
- Adjust business functions to address staffing issues
- Ensure employees are able to perform work remotely, where applicable and appropriate
- Protect vital records

### **Plan Assumptions:**

The following assumptions were used while creating this plan:

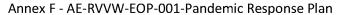
- An event has occurred that affects normal business operations.
- Access to Rocksprings Val Verde Wind facilities may be limited.
- Qualified personnel are available to continue operations.

## CRITICAL BUSINESS FUNCTIONS

### Overview:

Critical business functions are those functions and critical activities that Rocksprings Val Verde Wind must maintain in a continuity situation, when there has been a disruption to normal operations, in order to sustain the mission of the organization, comply with legal requirements and support life-safety. They are the backbone of business and must be continued in order for Rocksprings Val Verde Wind to continue to meet its mission. These functions are not meant to be the name of a division, program, unit, etc. but meant to be the actual process/function that must be continued. These processes/functions can be supported or 'owned' by different divisions/units but the unit itself is not a critical business function. Each PRP will inevitably be different, with its own unique challenges posed by the pandemic/epidemic, therefore, the following sample bullets should be used to define business practices and operations during such periods:

- Function Enter the specific function that may need to be resumed.
- Business Process to Complete Write a high-level description of the function process.
   Include any specific forms or systems that may be needed. Supporting Activities





- Supporting activities Those tasks performed to achieve a critical business function and should be described.
- Lead Point of Contact (POC) and Alternate Identify and include contact information, if necessary, for staff POCs for each supporting activity.
- Vendors and External Contacts Identify and include contact information, if necessary, for vendor POCs for each supporting activity.
- Vital Records Vital Records are those records a business needs to sustain the mission of
  the organization and comply with legal requirements. Vital records must be stored in
  multiple places in multiple formats. The identification, protection, and ready availability
  of vital records needed to support essential functions are critical components of a
  successful PRP.
- Maximum Allowed Downtime Identify the amount of time your business could afford for the function to be down before it could cause irreparable harm. Consider using the following units:
  - Less than 24 hours
  - o 1 day to 1 week
  - o 1 to 2 weeks
  - o 2 to 4 weeks
  - 30 days or greater
- Criticality Enter High, Medium, or Low depending on how critical the function is to the operations of your business. Following are some considerations to use when determining criticality:
  - What business objective/goal does this function support?
  - O How often does this function occur?
  - O How many business units (departments) or people perform this function?
  - o Does the successful completion of this function depend on any other functions?
  - o Are other functions dependent on this function for its successful completion?
  - o Is there a potential for revenue loss if this function is not completed?
  - Is there a potential for fines, litigation, additional downtime, or other punishment for noncompliance due to a regulatory requirement (NERC or ISO)?
  - What priority ranking would you give this function as compared to other functions?

### **Required Resources:**

- People: Identify the number of employees required for this function. Also identify if a staggered resumption of employees is an option.
- Equipment: Identify the type of equipment and how many would be required in order to get this function back in operation.
- Supplies: Identify any unique supplies required for this function (do not list items that could be easily purchased from an office supply store). This would include any paper forms or documents needed.
- Information Technology: Identify software (e.g., Microsoft Office, QuickBooks, etc.), systems, applications, and electronic documentation needed to complete the function.



Annex F - AE-RVVW-EOP-001-Pandemic Response Plan

 Interdependencies: List other business functions this function relies on to be operational.

### **Identification of Staff Required to Continue Business Operations:**

In the event of a pandemic or epidemic, work absences, due to medical issues attributed to the widespread medical event, can lead to dramatic decreases in productivity, potentially leading to the shutdown of facilities. To maintain the best possible operational posture, it is imperative to communicate duties to the appropriate personnel, helping to ensure Rocksprings Val Verde Wind's facilities can remain operational to the greatest extent possible. In many cases, employees may log in remotely and perform their duties, fostering as much of an illness-free atmosphere possible, however, there will be the need for onsite staff to maintain and operate facilities, leading to the identification of mission essential staff and reporting structures. Rocksprings Val Verde Wind senior management will identify those mission essential individuals and will communicate tasks to them. As each case may differ, there will be no "One-size-fits-all" approach, and each response to a pandemic or epidemic will require its own set of responsible personnel and tasks. It is imperative that all possible measures are taken to keep Rocksprings Val Verde Wind staff from contracting or spreading the illness. Maintaining social distancing, where appropriate and possible, wearing proper PPE, and maintaining hygienic work and living spaces is crucial to combatting a widespread medical event. Depending on the nature of the event, the measures below may serve to facilitate the continued operations of Rocksprings Val Verde Wind facilities:

- Wearing of PPE
  - Masks (N-95 or similar)
  - Social distancing
  - Proper hygiene
  - Eye, face, or other protection (as applicable)
- Remote work, where appropriate and possible
- Encourage the use of approved medications and/or vaccine(s)



Critical Business Function 1:

# Annex F - AE-RVVW-EOP-001-Pandemic Response Plan

#### TABLE 1

# Rocksprings Val Verde Wind Company Critical Business Function

Business Process To Complete:					
	Supportir	ng Elements			
Supporting Activities (Describe)	Lead POC	Vendors and External	Vital Records	Maximum Allowed Down Time	
	Alternate	Contacts		Criticality	
Activity	Position Title	Brief list of vendors or external contacts to know for PRP purposes	Brief list of the vital records that support this activity	Time/Days	
•	Position Title			High/Med/Low	
Activity	Position Title	Brief list of vendors or external contacts  Brief list of the vital records that	Time/Days		
•	Position Title	to know for PRP purposes	support this activity	High/Med/Low	
Activity	Position Title	Brief list of vendors or external contacts	vendors or vital record	Brief list of the vital records that	Time/Days
•	Position Title	to know for PRP purposes	support this activity	High/Med/Low	

**Implications if not Conducted:** *Interruption and/or loss of this function would interrupt...Furthermore, it would result in a delay of the capability to...* 

**Calendar Dependent:** (e.g., this function is always occurring, this function only occurs in summer months, this function is active during inclement winter weather, etc.)

Required Resources: Staff, equipment, supplies, Information Technology, and other resources.

**Facilities:** Standard office space that can accommodate up to X people at any time. Traditional office equipment and space for phones, computers, scanners, printers, etc., with network access to Internet, radio, and other telecommunications services.

Supporting Partners: List private sector or public sector supporting partners.

Vital Records: List relevant vital records and their location, if appropriate.



## PLAN ACTIVATION PROCEDURES

### **Plan Activation During Normal Business Hours:**

If it is determined that the facility cannot be re-inhabited, the Business Owner or designee will inform personnel on next steps. Employees may be instructed to go home to await further instructions or move to an alternate site. Further communications, such as instructions on where and when to report for work will be made using communication methods such as email, phone calls, texts, or other communication methods.

### **Plan Activation Outside Normal Business Hours:**

If an event occurs outside normal business hours that renders a facility uninhabitable, the Business Owner or designee will activate the PRP using email, phone calls, texts, or other communication methods.

### **Actions upon Activation:**

Upon activation of the PRP, the Business Owner or designee will be responsible for notifying all affected personnel of their duties and where they will be performing those duties (remotely or at a site).

## ORDERS OF SUCESSION AND DELEGATIONS OF AUTHORITY

#### Overview:

Orders of succession are prepared to provide clarity of senior leadership roles in the event that individuals in these roles, whether they be decision-making or management roles, are unavailable due to effects of a pandemic or epidemic. A delegation of authority provides successors with the legal authorization to act on behalf of critical positions within the organization for specific purposes and duties.

#### Orders of Succession:

These orders of succession are a formal and sequential list of senior leadership positions, written by position and not name, to identify who is authorized to assume the role of a position, should the incumbent be unavailable. The term unavailable means the incumbent of a position is not able, because of absence, disability, incapacity, or other causes, to exercise the powers and duties of an office. Pre-identifying orders of succession is critical to ensuring the continuation of effective leadership during an incident that disrupts operations.

# **Delegations of Authority:**

Delegations of authority are the legal authorization to act on behalf of critical positions within the organization for specific purposes and duties. In order to ensure the rapid response to any situation requiring the activation of a PRP employees who serve in key senior leader positions must develop and maintain pre-delegated authorities for policy determinations and decisions, as needed. The delegations



Annex F - AE-RVVW-EOP-001-Pandemic Response Plan

of authority should include what type of authority is being delegated, such as signatory or credit card authorization for purchasing, and also limitations of the delegated authority. All duties of each senior leader are delegated to the position in the orders of succession when the incumbent cannot fulfil that authority for any reason, including but not limited to:

- Absence
- Illness
- Leave
- Death

Each authority is also terminated when the incumbent returns. The importance of previously delegated authorities is to ensure that important functions or authority can continue should the primary position become unavailable to complete their given functions. Staff who hold critical positions must maintain the pre-delegated authorities through effective cross-training and exercises for their successors.

### **How to Complete the Delegation Table (Table 2)**

This table is customizable and has no limit to how much information should be in them. Please copy/paste to create a table for each position that must be continually occupied.

**Position to be succeeded** - This should be the title of the position that will need to be filled in the event a staff member becomes unavailable.

**Successors** - This should be the title of the position, not an individual, that will need to fill the position identified in the first column. They should be listed in sequential order.

**Delegated authorities** - These are the task and responsibilities held by the position delineated in the first column.

**Activation and termination triggers** - Select from incapacitated, unavailable, or selective decision as a reason for activation, per each position. Termination can be identified as sample language suggests or alternations can be made to termination thresholds.



# Annex F - AE-RVVW-EOP-001-Pandemic Response Plan **Table 2**

Position to be Succeeded	Successors	Delegated Authorities	Activation and Termination Triggers
	Successor 1	Delegated authorities or all duties as assigned	Activate: Incapacitated, unavailable, or selective decision  Terminate: Return of Director
Department Lead	Successor 2	Delegated authorities or all duties as assigned	Activate: Incapacitated, unavailable, or selective decision  Terminate: Return of Director
	Successor 3	Delegated authorities or all duties as assigned	Activate: Incapacitated, unavailable, or selective decision  Terminate: Return of Director

### PLAN DEACTIVATION

### Overview:

PRP deactivation is the process of demobilizing the alternate facility and restoring critical business functions to the primary facility or a new facility that will permanently replace the damaged facility. Plan deactivation may not consist of an exact replacement of lost facilities, equipment or processes. The goal of plan deactivation is to reestablish full capability in the most efficient manner. In some continuity incidents, extensive coordination may be necessary to backfill staff, procure a new operating facility, and re-establish vital records. When it is determined the PRP activation has ended, all personnel should be informed that the necessity for continuity operations no longer exists and the return to normal operations will begin.

### **Criteria for PRP Deactivation:**

The business owner or designee will determine, based on input from medical authorities, staff, or other entities when it is safe and when the organization is prepared to restore or transfer critical business functions to a facility for long term usage. Critical business functions must be restored in priority sequence based upon the classification and criticality of the function. The following elements are typically completed prior to plan deactivation.

- Purchase and acquire equipment, supplies and travel arrangements needed for the resumption effort.
- Temporarily suspend non-critical functions, as necessary, to support the resumption efforts.



Annex F - AE-RVVW-EOP-001-Pandemic Response Plan

 As applicable, utilize other personnel, such as contract personnel, to support the resumption efforts.

### **Resumption Process:**

Provide information as to how each function outlined in table 3 will be resumed and which staff members need to be active participants in this process.

**How To Complete The Plan Deactivation Table -** The following information details how to complete elements of Table 3 below. When completing this table, minimize the use of acronyms and describe actions in plain terms so that staff members who may be unfamiliar with the function will be able to use the document to resume and sustain the critical business function, if necessary.

Table 3

Item	Function	Supplies	Required Resources	
1				
2				
3				
4				



# **Employee Contact List:**

# Table 4

Employee Name	Title/Responsibilities	Phone Number	Personal Email Address

Vendor Contact List:



# Annex F - AE-RVVW-EOP-001-Pandemic Response Plan

# Table 5

Vendor	Resource/Service	Phone Number	Email Address



# Annex W - Weather Related Emergencies Plan

Akuo Energy Rocksprings Val Verde Wind, LLC

Version 1.0

Effective Date: 04/15/2022



Annex W-AE-RVVW-EOP-001 - Weather Emergencies Plan

In the event of a hurricane, the first priority is always the health and safety of ROCKSPRINGS VAL VERDE WIND personnel. ROCKSPRINGS VAL VERDE WIND's hurricane response process is listed below:

- Ensure all ROCKSPRINGS VAL VERDE WIND personnel and any potentially affected public personnel are not in danger.
- By using the evacuation routes in the link below, ROCKSPRINGS VAL VERDE WIND
  personnel must evacuate at a time recommended by local authorities.
- ROCKSPRINGS VAL VERDE WIND facilities should be hardened, to the extent possible, against lasting damage from a hurricane. Some of these hardening details are listed below:
  - Ensure all loose material or equipment is secured.
  - Ensure proper draining channels exist and are functional

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 1</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 2</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 3</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 4</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 5</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 6</u>, as specified by TDEM, shall use the hurricane evacuation routes published by the Texas Department of Transportation.

# Checklist(s) for generating facility personnel to address emergency events

ROCKSPRINGS VAL VERDE WIND shall use the checklist in Annex C to identify which personnel shall address events that arise during the emergency.



Annex W-AE-RVVW-EOP-001 - Weather Emergencies Plan

For re-entry to ROCKSPRINGS VAL VERDE WIND's facility, the route should be surveyed, to the extent possible, to gauge accessibility. Should accessibility be obstructed, pre-identified equipment, such as chain saws, tire chains, or other emergency equipment must be on hand and available to clear a path, should the need present itself. At all times, proper PPE must be worn and communication between designated ROCKSPRINGS VAL VERDE WIND staff and leadership must be maintained.

# **NERC Reliability Compliance Procedure – GO/GOP**

# CIP-002-5.1a

Cyber Security - BES Cyber System Categorization

# **Purpose**

This procedure addresses the following requirement(s) of CIP-002-5.1a for the Generator Owner (GO) and Generator Operator (GOP):

R1: GO/GOP must implement a process that considers specified assets

R2: GO/GOP must review and obtain CIP Senior Manager approval of identifications at least once every 15 calendar months

It identifies and categorizes BES Cyber Systems and their associated BES Cyber Assets for the application of cyber security requirements commensurate with the adverse impact that loss, compromise, or misuse of those BES Cyber Systems could have on the reliable operation of the BES. Identification and categorization of BES Cyber Systems support appropriate protection against compromises that could lead to misoperation or instability in the BES.

### **Procedure**

See the References section for a link to the full text of the standard, including non-applicable requirements.

### R1: GO/GOP must implement a process that considers specified assets

Th GO/GOP shall implement a process that considers each of the following assets for purposes of parts 1.1, 1.2 and 1.3:

- Control Centers and backup Control Centers
- Transmission stations and substations
- Generation resources
- Systems and facilities critical to system restoration, including Blackstart Resources and Cranking Paths and initial switching requirements
- Special Protection Systems that support the reliability operation of the BES and
- For Distribution Providers, Protection Systems specified in Applicability section 4.2.1 of CIP-002-5.1a.

The GO/GOP performs the categorization process as follows:

- Using the Impact Rating Criteria in Appendix A, the GO/GOP identifies the impact rating of each BES Cyber Asset.
   CIP-002-5.1a Addendum A Impact Categorization Form also describes the GO/GOP's top down BES Cyber System Categorization methodology.
- The GO/GOP's identification of assets as high, medium or low impact to the BES and their associated BES Cyber Systems are documented in CIP-002-5.1a Addendum A Impact Categorization Form.

R2: GO/GOP must review and obtain CIP Senior Manager approval of identifications at least once every 15 calendar months

The GO/GOP reviews the identifications in CIP-002-5.1a Addendum A impact categorization form, and updates them if there are changes identified at least once every 15 calendar months, even if it has no identified items.



The GO/GOP's CIP Senior Manager or delegate approves the identifications in CIP-002-5.1a Addendum A Impact Categorization Form at least once every 15 calendar months, even if it has no identified items.

Acceptable evidence includes, but is not limited to, electronic or physical dated records which reflect the CIP Senior Manager or delegate review and approval.

#### Review

This procedure must be reviewed for accuracy and compliance with the applicable NERC standard at least annually, not to exceed 15 months between reviews, or when a change is made to the standard. Evidence of the review must be maintained.

### **Retention of Data**

The Responsible Entity shall retain evidence of each requirement in this standard for three calendar years.

# **Applicable Reliability Functions**

See the Applicable Reliability Functions document provided with the compliance program documentation for a list of specific roles relevant to each Facility.

### References

**Definitions** 

Glossary of Terms Used in NERC Reliability Standards

https://www.nerc.com/files/glossary\_of\_terms.pdf

### Standard

CIP-002-5.1a Cyber Security - BES Cyber System Categorization

https://www.nerc.com/pa/Stand/Pages/ReliabilityStandardsUnitedStates.aspx?jurisdiction=United%20States

# **Version History**

Version	Published	Change Description	Ву
1.0	9/28/2021	Initial publication of CIP-002-5.1a procedure for GO and GOP.	S. Kerrin



# **Appendix A: Impact Rating Criteria**

The criteria defined in the CIP-002-5.1a Addendum 1 standard do not constitute stand-alone compliance requirements, but are criteria characterizing the level of impact and are referenced by requirements.

1. High Impact Rating (H)

Each BES Cyber System used by and located at any of the following:

- 1.1. Each Control Center or backup Control Center used to perform the functional obligations of the Reliability Coordinator.
- 1.2. Each Control Center or backup Control Center used to perform the functional obligations of the Balancing Authority: 1) for generation equal to or greater than an aggregate of 3000 MW in a single Interconnection, or 2) for one or more of the assets that meet criterion 2.3, 2.6, or 2.9.
- 1.3. Each Control Center or backup Control Center used to perform the functional obligations of the Transmission Operator for one or more of the assets that meet criterion 2.2, 2.4, 2.5, 2.7, 2.8, 2.9, or 2.10.
- 1.4. Each Control Center or backup Control Center used to perform the functional obligations of the Generator Operator for one or more of the assets that meet criterion 2.1, 2.3, 2.6, or 2.9.
- 2. Medium Impact Rating (M)

Each BES Cyber System, not included in Section 1 above, associated with any of the following:

- 2.1. Commissioned generation, by each group of generating units at a single plant location, with an aggregate highest rated net Real Power capability of the preceding 12 calendar months equal to or exceeding 1500 MW in a single Interconnection. For each group of generating units, the only BES Cyber Systems that meet this criterion are those shared BES Cyber Systems that could, within 15 minutes, adversely impact the reliable operation of any combination of units that in aggregate equal or exceed 1500 MW in a single Interconnection.
- 2.2. Each BES reactive resource or group of resources at a single location (excluding generation Facilities) with an aggregate maximum Reactive Power nameplate rating of 1000 MVAR or greater (excluding those at generation Facilities). The only BES Cyber Systems that meet this criterion are those shared BES Cyber Systems that could, within 15 minutes, adversely impact the reliable operation of any combination of resources that in aggregate equal or exceed 1000 MVAR.
- 2.3. Each generation Facility that its Planning Coordinator or Transmission Planner designates, and informs the Generator Owner or Generator Operator, as necessary to avoid an Adverse Reliability Impact in the planning horizon of more than one year.
- 2.4. Transmission Facilities operated at 500 kV or higher. For the purpose of this criterion, the collector bus for a generation plant is not considered a Transmission Facility, but is part of the generation interconnection Facility.
- 2.5. Transmission Facilities with these characteristics:
  - 2.5.1. Operating between 200 kV and 499 kV at a single station or substation,
  - 2.5.2. The station or substation is connected at 200 kV or higher voltages to three or more other Transmission stations or substations and has an "aggregate weighted value" exceeding 3000 according to the table below.

The "aggregate weighted value" for a single station or substation is determined by summing the "weight value per line" shown in the table below for each incoming and each outgoing BES Transmission Line that is connected to another Transmission station or substation.



For the purpose of this criterion, the collector bus for a generation plant is not considered a Transmission Facility, but is part of the generation interconnection Facility.

Voltage Value of a Line	Weight Value per Line
less than 200 kV (not applicable)	(not applicable)
200 kV to 299 kV	700
300 kV to 499 kV	1300
500 kV and above	0

- 2.6. Generation at a single plant location or Transmission Facilities at a single station or substation location that are identified by its Reliability Coordinator, Planning Coordinator, or Transmission Planner as critical to the derivation of Interconnection Reliability Operating Limits (IROLs) and their associated contingencies.
- 2.7. Transmission Facilities identified as essential to meeting Nuclear Plant Interface Requirements.
- 2.8. Transmission Facilities, including generation interconnection Facilities, providing the generation interconnection required to connect generator output to the Transmission Systems that, if destroyed, degraded, misused, or otherwise rendered unavailable, would result in the loss of the generation Facilities identified by any Generator Owner as a result of its application of CIP-002-5.1a Attachment 1, criterion 2.1 or 2.3.
- 2.9. Each Special Protection System (SPS), Remedial Action Scheme (RAS), or automated switching System that operates BES Elements, that, if destroyed, degraded, misused or otherwise rendered unavailable, would cause one or more Interconnection Reliability Operating Limits (IROLs) violations for failure to operate as designed or cause a reduction in one or more IROLs if destroyed, degraded, misused, or otherwise rendered unavailable.
- 2.10. Each system or group of Elements that performs automatic Load shedding under a common control system, without human operator initiation, of 300 MW or more implementing undervoltage load shedding (UVLS) or underfrequency load shedding (UFLS) under a load shedding program that is subject to one or more requirements in a NERC or regional reliability standard.
- 2.11. Each Control Center or backup Control Center, not already included in High Impact Rating (H) above, used to perform the functional obligations of the Generator Operator for an aggregate highest rated net Real Power capability of the preceding 12 calendar months equal to or exceeding 1500 MW in a single Interconnection.
- 2.12. Each Control Center or backup Control Center used to perform the functional obligations of the Transmission Operator not included in High Impact Rating (H), above.
- 2.13. Each Control Center or backup Control Center, not already included in High Impact Rating (H) above, used to perform the functional obligations of the Balancing Authority for generation equal to or greater than an aggregate of 1500 MW in a single Interconnection.
- 3. Low Impact Rating (L)

BES Cyber Systems not included in Sections 1 or 2 above that are associated with any of the following assets and that meet the applicability qualifications:

- 3.1. Control Centers and backup Control Centers.
- 3.2. Transmission stations and substations.
- 3.3. Generation resources.
- 3.4. Systems and facilities critical to system restoration, including Blackstart Resources and Cranking Paths and initial switching requirements.



- 3.5. Special Protection Systems that support the reliable operation of the BES.
- 3.6. For Distribution Providers, Protection Systems specified in Applicability section above.



# **NERC Reliability Compliance Policy – GO/GOP**

# CIP-003-8

Addendum A - Cyber Security Policy

# **Purpose**

The purpose of this document is to specify consistent and sustainable security policies that establish responsibility and accountability to protect Akuo Energy's low impact BES Cyber Systems against compromise that could lead to misoperation or instability in the Bulk Electric System (BES).

Akuo Energy has developed this Cyber Security Policy to outline its commitment to protecting its Low Impact BES Cyber Systems. The intent is to ensure that all personnel are fully aware of their responsibilities and duties with regard to cyber security and protecting the BES.

This Cyber Security Policy addresses the security topics outlined in CIP-003-8 R1.2. It further addresses the specific recommended security topics detailed in the CIP-003-8 Guidelines and Technical Basis section and Attachment 1.

# Scope

CIP-003 R1.2 applies to Akuo Energy as an entity with assets identified in CIP-002 containing low impact BES Cyber Systems. Akuo Energy does not have any Medium or High Impact BES Cyber Systems.

# **Cyber Security Plan**

The details of Akuo Energy's Cyber Security Plan can be found in CIP-003-8 R1 Addendum B. It contains the elements listed below.

### **Cyber Security Awareness**

It is the policy of Akuo Energy that all employees, contractors, or vendors, who have a need for physical access to a low impact BES Cyber System, are subject to a Cyber Security Awareness program.

### **Physical Security Controls**

The details of Akuo Energy's physical security controls can be found in the CIP-0038 R1 Addendum B.

Examples of acceptable methods of securing low impact BES Cyber System sites:

- Card Kevs
- Biometrics
- Key Pads
- Locks
- · Fences and gates that are in good condition

### **Electronic Access Controls**

It is the policy of Akuo Energy that all Low Impact External Routable Connectivity shall pass through an electronic access point that permits only necessary inbound and outbound access.

Dial-up connectivity that provides access to Low Impact BES Cyber Systems at Akuo Energy is prohibited.



# **Cyber Security Incident Response Plan**

The details of Akuo Energy's Cyber Security Incident response plan can be found in CIP-003-8 R1 Addendum C. The Cyber Security Incident response plan includes the following:

- Recognition and Notification of Cyber Security Incidents
- Cyber Incident Reporting Obligation
- Roles and responsibilities for Cyber Security Incident response
- Testing of the Response Plan once every 36 months and updating the plan within 180 days of any change.

The Cyber Security Incident response plan is intended as a guide to understand how to recognize and respond to a cyber-security incident. The plan shall be used in all situations where there a security incident.

Akuo Energy shall ensure that all events determined to be Reportable Cyber Security Incidents are formally reported to the E-ISAC, unless prohibited by law. A process for this specific obligation shall be developed and included in Akuo Energy's Cyber Security Incident response plan.

# Transient Cyber Assets (TCA) and Removable Media (RM) Malicious Code Risk Mitigation

The details of Akuo Energy's TCA and RM malicious code risk mitigation plan can be found in CIP-003-8 R1 Addendum D. The TCA and RM malicious code risk mitigation plan identifies mitigating measures that reduces the risk of the introduction of malicious code to low impact BES Cyber Systems through the use of TCAs or RM. Akuo Energy's Site Manager shall complete the TCA-RM Authorization Form prior to allowing any TCA or RM use on a BES Cyber System.

# **CIP Exceptional Circumstances Plan**

The details of Akuo Energy's CIP Exceptional Circumstances plan can be found in CIP-003-8 R1 Addendum E. Procedures for declaring and responding to CIP Exceptional Circumstances include identification, documentation, and review of the event. Akuo Energy must complete the CIP Exceptional Circumstances Form for each CIP Exceptional Circumstance.

### Review

This policy must be reviewed for accuracy and compliance with the applicable NERC standard at least annually, not to exceed 15 months between reviews, or when a change is made to the standard. The review can be documented on the Documentation Review and Sign-off Form provided with the NERC compliance documentation package.

# **Version History**

Version	Published	Change Description	Ву
1.0	9/28/2021	Initial publication of CIP-003-8 Addendum A for Akuo Energy.	S. Kerrin



# **NERC Reliability Compliance Plan – GO/GOP**

# CIP-003-8

Addendum B - Cyber Security Plan

# **Purpose**

This document defines Akuo Energy's Cyber Security Plan for its low impact BES Cyber Systems that includes Cyber Security Awareness and Physical and Electronic Access Controls.

# Scope

This plan applies to Akuo Energy's generation Facilities and all operating personnel, employed or contracted.

# **Cyber Security Awareness**

The purpose of Akuo Energy's Cyber Security Awareness program is to ensure that its personnel having a need for physical or electronic access to Low impact BES Cyber Systems receive ongoing reinforcement in sound security practices. Akuo Energy provides this reinforcement at least once every fifteen (15) calendar months.

It is generally understood by the security professional community that people are one of the weakest links in attempts to secure corporate assets. The "people factor" not technology is the key to providing an adequate and appropriate level of security. If people are the key, but also are a weak link, more and better attention must be paid to these resources. A robust security awareness program is of paramount importance in ensuring that people understand their security responsibilities, organizational policies, and how to properly use and protect the assets entrusted to them.

For Akuo Energy to appropriately protect the confidentiality, integrity, and availability of its assets, it must ensure that its personnel:

- Understand their roles and responsibilities related to Akuo Energy's mission and are aware of the security concerns that can affect that mission
- Understand Akuo Energy's security policy, procedures and practices
- Have adequate knowledge of the management, operational, and technical controls required and available to protect Akuo Energy's assets for which they are responsible

To ensure that the above goals are accomplished, the CIP Senior Manager (or delegate) provides periodic awareness information to plant employees and contractors with access to the facility at least once every fifteen (15) calendar months using one of the following methods:

- Emails or bulletins with information on current events and security news.
- Posted informational signs that focus on cyber security. Signs include the use of posters reminding staff of the need for cyber security as they carry out their daily activities.
- Scheduled informal meetings to discuss computer and network security for home and office systems. The topics may include, but are not limited to, the awareness topics such as those listed in Appendix A.



# **Physical Security Controls**

The purpose of Akuo Energy's physical security controls program is to ensure that its Low impact BES Cyber Systems have adequate physical controls. Akuo Energy has implemented physical access controls at the access point into each physical security area and the protected locations housing the physical access control system. The access controls consist of:

- Fences with locks
- Cameras (passive)
- Security Personnel: Plant Managers during normal working hours
- Visitor log in at the substation control room and Operations and Maintenance (O&M) administration building
- Locked doors (e.g. power house buildings)

The following are procedures for the appropriate use of physical access controls, including access management, response to loss, and prohibition of inappropriate use of physical access controls.

Physical access to Low impact BES Cyber Systems is granted to personnel based on need. Examples of roles that need access to Assets include the following:

- Plant Manager ensures proper operation of the facility.
- Systems support personnel ensure that BES Cyber Systems are set up and working correctly.
- Plant management staff including engineers supervise plant employees.
- Technicians ensure proper operation and maintenance of the facility.
- Asset Managers ensure Assets are maintained to the Asset owner's satisfaction and ensure proper operation and management decisions.
- Asset Managers ensure that the plant staff are maintaining the Asset per contract requirements.
- Although Plant Admin Staff do not need access to BES Cyber Systems, they need access to the Plant Facility to
  ensure plant payroll and other essential paperwork is completed including accounts payable and billing.
- Other positions as dictated by plant needs.

The Plant Manager decides what access is required by Plant personnel, vendors and others.

Akuo Energy authorizes visitors through the main gate by personnel in the control room or Administration Office. After entering Akuo Energy premises, visitors log in on the visitor login sheet located in the control room or Administration office. The visitors log documents each visitor's name, point of contact, time of initial entry and time of last exit of the day.

### **Electronic Access Controls**

Akuo Energy shall implement controls to restrict electronic access for External Routable Connectivity and Dial-up Connectivity, which shall include the following, or other electronic access controls that provide an equal or greater level of protection:

### **External Routable Connectivity**

For any External Routable Connectivity, establish a Low Impact BES Cyber System electronic access point that permits only necessary inbound and outbound electronic access and denies all other access for any communications that are:

- Between a low impact BES Cyber System(s) and a Cyber Asset(s) outside the asset containing low impact BES Cyber System(s);
- Using a routable protocol when entering or leaving the asset containing the low impact BES Cyber System(s); and



 Not used for time-sensitive protection or control functions between intelligent electronic devices (e.g., communications using protocol IEC TR-61850-90-5 R-GOOSE).; and

### Dial-Up Connectivity

Dial-up connectivity that provides access to Low Impact BES Cyber Systems at Akuo Energy is prohibited.

## Physical Access to Electronic Access Control Device(s)

All electronic access control devices shall be located within a physical border to protect against unauthorized physical access and compromise. Physical security controls are identified in the Physical Security Controls section.

### Access Policy and Access Control List (ACL) Implementation

- 1. All Cyber Assets used for the purpose of electronic access control must deny access by default for inbound and outbound traffic, meaning that explicit access permissions must be specified (by source & destination IP address and port/service/protocol allowed). Even if an electronic access control device(s) is designed to deny all traffic by default, a specific rule shall be added to the ruleset to explicitly deny all access not explicitly allowed in the ACL.
- 2. Akuo Energy shall document all inbound and outbound connections for any electronic access control device(s).
- 3. Whenever Cyber Assets that are permitted to communicate across the electronic access control device(s) boundary are removed from the network or their associated IP addresses are changed, the firewall ACL must be updated to reflect these changes.
- 4. Akuo Energy permits ERC and has electronic access control device(s).

### **ERC and Electronic Access Control Device Requirements**

It is Akuo Energy's policy to only permit electronic device to device and interactive remote access based upon a business need. This access shall be documented in the configuration file of the electronic access control device(s). Each access control entry (ACE) within the access control device shall be explained in one of these files.

- Prior authorization for the ERC connection to BES Cyber Systems must be obtained from the Akuo Energy Engineer
  or Control System Administrator.
- Remote user must make arrangements with the Control System Administrator to enable and use interactive remote access.
- The remote access connection shall be physically disconnected or disabled on the device except when in use.
- Akuo Energy shall maintain electronic access control device(s) traffic and access logs to the extent of the device's storage capability or at least 90 calendar days, where possible. This information may aid in Cyber Security Incident investigations.

#### External Remote Access Procedure

Akuo Energy restricts and tightly controls external interactive remote access to its Low Impact BCS. Only authorized individuals, using two-factor authentication and encrypted VPN connections, are provided with interactive remote access.

#### Restricting Electronic Access

It is Akuo Energy's policy to permit electronic access to only those personnel and processes with an expressed business need for access. The System Administrator or delegate shall approve all access requests prior to the access being granted/configured.

**Electronic Access Documentation Information:** 

- The company name,
- Department,



- The originating phone number for dial-up,
- The originating public IP address for remote from the Internet access,
- Which BCS system(s) to be accessed,
- User who initiates the connection (if known),
- The purpose of the connection.

The CIP Senior Manager or delegate shall approve all electronic access to LIBCS prior to the access being granted/configured. These access rights shall be documented by the electronic access control device System Administrator. Once authorized, the user must make arrangements with the electronic access control device System Administrator to document and enable the electronic access.

## Procedures for Granting and Revoking Electronic Access

Granting Access: Electronic access to Low Impact BES Cyber Systems and Electronic Access Points are granted by the CIP Senior Manager or delegate/System Administrator based on need.

#### **Identified Roles Requiring Access:**

- Control room operator ensure proper operation of the facility.
- Systems support personnel ensure that BES Cyber Systems are set up and working correctly.
- Plant management staff including engineers supervise plant employees, including training and performance monitoring.
- Technicians ensure proper operation and maintenance of the facility.
- Asset Managers (Owner Representatives) ensure assets are maintained to the asset owner's satisfaction and ensure proper operation and management decisions.
- Project Managers ensure that the plant staff are maintaining the asset per contract requirements.
- Plant Admin Staff ensure plant communications and business continuity

## **Temporary Access**

 Other positions as dictated by plant needs may include IT, Testing, or Controls Systems Contractors – Under supervision of an authorized electronic access user, a contractor may be granted electronic access to LIBCS to perform only the work contracted to do.

Revoking Access: Access shall be removed due to any of the following events, as appropriate:

- Employment termination,
- Contract termination,
- Transfer of duties,
- Extended leaves of absence, or
- Change in contract personnel.

Revocation method shall be documented with date of completion revocation action. Documentation of authorization of access shall be attached to revocation documentation to ensure all electronic access has been revoked. All access shall be revoked by exercising one or more of the following actions by the immediate supervisor or security personnel as soon as practical:

- Deactivating personnel within Active Directory,
- Removing electronic access in electronic access control or other firewall devices,



- Changing of user and/or shared account passwords,
- Collecting fobs, physical (brass) keys, updating padlock combinations,
- Collecting and deactivating Plant ID (for key card access and identification as an employee).

# **Review**

These programs are reviewed and updated by the CIP Senior Manager or delegate as needed and upon the approval of any new versions of the CIP Standards.

# **Version History**

Version	Published	Change Description	Ву
1.0	9/28/2021	Initial publication of CIP-003-8 Addendum B for Akuo Energy.	S. Kerrin



# Appendix A – Cyber Security Awareness Topics

- Basic NERC CIP familiarity
- Internet Safety and Security Risks (e.g., Unknown e-mail/attachments)
- Protection of personal information and social engineering
- Personal use and gain issues on systems at work and home
- Software license restriction issues—when copies are allowed and not allowed
- Personally owned systems and software at work—Network Connection Not Allowed
- Supported/allowed software on organization systems, part of configuration management
- Data backup and storage—centralized or decentralized approach
- Desktop security—use of screensavers, restricting visitors' view of information on screen (preventing/limiting "shoulder surfing"), battery backup devices, allowed access to systems
- Timely application of system patches—part of configuration management
- Use of acknowledgement statements—passwords, access to systems and data, personal use and gain
- Inventory and property transfer—responsible organization and user responsibilities (e.g., media sanitization)
- Web usage—allowed versus prohibited; monitoring of user activity
- Spam
- Protection from viruses, worms, Trojan horses, and other malicious code—scanning, updating definitions
- E-mail list etiquette—attached files and other rules
- Visitor control and physical access to spaces—applicable physical security policy and procedures, e.g., challenging strangers, tailgating, reporting unusual activity
- Workplace violence prevention and response
- Handheld device security issues—both physical and wireless security issues
- Laptop security while on travel—both physical and information security issues



# **NERC Reliability Compliance Plan – GO/GOP**

# CIP-003-8

# Addendum C – Cyber Security Incident Response Plan

Purpose
Scope
Identification of Cyber Security Incident
Classification of Cyber Security Incidents
Event Classifications
Incident Handling General Guidance
Evidence Collection and Documentation
Incident Response Process
Identification and Detection
Preservation of Evidence
Containment
Eradication, Recovery and Resolution
Incident Handling – Unauthorized Physical Access
Incident Handling – Unauthorized Electronic Access
Incident Handling – Malware, Virus and Malicious Code
Incident Handling – Denial of Service Attack
Cyber Security Incident Response Team
Communication Plan
Review and Approval
Version History



# **Purpose**

This document defines Akuo Energy's Cyber Security Incident Response plan. The plan addresses the actions and reporting procedures to be followed in the event of a Cyber Security Incident.

## Scope

This plan applies to Akuo Energy Facilities and all operating personnel, employed or contracted.

# **Identification of Cyber Security Incident**

A Cyber Security Incident is any adverse event that threatens the confidentiality, integrity or availability of Akuo Energy's information resources or disrupts or attempts to disrupt the operation of the BES Cyber System.

Symptoms of a Cyber Security Incident can include the following:

- Abnormal response time or non-responsiveness
- Unexplained account lockouts
- Passwords not working
- Programs not running properly
- Running unexpected programs
- Lack of disk space or memory
- Bounced-back emails
- Inability to connect to the network
- Constant or increasing crashes
- · Abnormal hard drive activity
- Connecting to unfamiliar sites
- Browser settings changed
- Extra toolbars that cannot be deleted

This list is not comprehensive, but is intended to raise the awareness level of potential signs. If unsure about a possible incident, treat the signs as a security incident and notify the plant's On Shift Operator who will contact the Shift Supervisor, who will work with the organization's technical support staff or vendor to determine if there is a Cyber Security Incident or other issue effecting the system.

# **Classification of Cyber Security Incidents**

A Reportable Cyber Security Incident includes any Cyber Security Incident that has compromised or disrupted one or more reliability tasks of a functional entity. Akuo Energy defines reporting requirements which may include the U.S. Department of Energy, Office of Electricity Delivery and Energy Reliability (pursuant to Form OE- 417), NERC, FERC, E-ISAC, and any report to the Federal Bureau of Investigation (FBI) or a local law enforcement agency based on the following criteria:

Reportable Cyber Security Incidents include compromises or attempts to compromise the low impact electronic security zone or low impact physical security zone and disruptions or attempts to disrupt the operation of a BES Cyber System.

#### **Event Classifications**

Physical Event – An attack on any part of Akuo Energy's Facilities causing damage or destruction that results from
actual or suspected intentional human action. Additionally, any threat that has the potential to degrade normal
operation of the facility or the manifestation of a suspicious device or activity at the facility. Physical events may
include defeating security barriers or physical monitoring devices to obtain unauthorized access.



- Cyber Event Disruption, degradation or destruction of a Cyber Asset resulting from actual or suspected intentional human actions with or without a complementary physical event. Cyber events may include malware, unauthorized access and denial of service attacks.
- Vandalism Action involving deliberate destruction of or damage to public or private property.

# **Incident Handling General Guidance**

## **Evidence Collection and Documentation**

As soon as a Cyber Security Incident is suspected to have occurred or is occurring, immediately start recording all facts regarding the incident. A log notebook is an effective and simple medium for this, but email, smart phones, laptops, audio recorders, meeting notes, post incident review notes, security logs and digital cameras can also serve this purpose. Documenting system events, telephone conversations, and observed changes in files can lead to a more efficient, more systematic and less error-prone handling of the problem. Every step taken from the time the incident was detected to its final resolution should be documented. If log entries are used, the documented incident should be dated, time-stamped, and signed by the author. Whenever possible, incident responders should work in teams of at least two: one person to record and log events, while the other person performs the necessary tasks.

## **Incident Response Process**

The incident response process is initiated when there is a reasonable basis to conclude that an incident with potential to disrupt one or more reliability tasks of the facility has occurred. The CIP Senior Manager, delegate or assigned Incident Coordinator assembles the CSIRT to confirm that a malicious incident has occurred, takes measures to contain the incident, implements measures to eradicate the threat and determines whether the incident is resolved or implements the recovery plan. Reporting of the incident is conducted via communication with third parties including:

- Law Enforcement CIP Senior Manager or delegate determines the necessity and timing of contact with local law
  enforcement in the event of an immediate threat to life or property.
- E-ISAC CIP Senior Manager or delegate pre-registers with E-ISAC to facilitate reporting, when necessary, a reportable Cyber Security Incident to the E-ISAC. Registration is available at https://www.esisac.com. Submission of a report to the E-ISAC adheres to the time reporting guidelines. Initial reporting of a Reportable Cyber Security Incident is to occur within one hour of identification as a Reportable Cyber Security Incident.

## Identification and Detection

Once an event has been identified or detected, the CSIRT performs an investigation to verify if the event is considered a security incident and determines the type of threat it imposes. Sources of detection can be personnel, Intrusion Detection Systems, firewalls, anti-virus software or other detection methods. Once a security incident is identified and classified, the CSIRT immediately moves to the containment step while documenting the results of the incident detection and evaluation phase.

#### Preservation of Evidence

Conduct collection of information from the target system in accordance with appropriate forensic practices. Collect other relevant data that may correlate with the evidence of unauthorized access, including intrusion detection alerts and firewall logs. If a physical security breach occurs during the incident, collect physical security system logs, security camera videos and eyewitness accounts. Securely store collected evidence.



## Containment

Perform containment at the earliest possible stage to avoid cascading incidents. If the threat is internal from a compromised system or device, isolate the device from the network to reduce the threat to unaffected systems. If the threat is external (e.g., attempt to access the low impact physical security area or electronic security area), take steps to sever or block the external accessibility to the extent possible.

Extensive analysis may be required to determine exactly what has happened. In the case of an active attack, the state of things may change rapidly. In most cases, it is advisable to perform an initial analysis of the incident, prioritize the incident, implement initial containment measures and then perform further analysis to determine whether the containment measures were sufficient.

# **Eradication, Recovery and Resolution**

Successful attackers frequently install root kits, which modify or replace system binaries and other files. Root kits hide much of what they do, making it tricky to identify what was changed. If an attacker appears to have gained root access to a system, the best solution is to restore the system from a known good backup or reinstall the operating system and applications from scratch, and then secure the system properly. Changing all passwords on the system, and possibly on all systems that have trust relationships with the victim system, is also recommended. Some unauthorized access incidents involve the exploitation of multiple vulnerabilities, so it is important for the CSIRT to identify all vulnerabilities that were used and to determine strategies for correcting or mitigating each vulnerability.

If an attacker only gains a lesser level of access than administrator-level, base eradication and recovery actions on the extent to which the attacker gained access. Mitigate appropriately any vulnerabilities used to gain access.

# **Incident Handling – Unauthorized Physical Access**

Unauthorized physical access occurs when a person gains access or attempts to obtain access to the physical security area that the person was not intended to have. Examples of unauthorized access incidents or their precursors and indications include:

- Unauthorized access attempt
- Breached border security
- Damage to the physical security system

If the event is occurring in real time:

- 1. Do not attempt to physically engage the violator.
- 2. Notify the Plant Manager, CIP Senior Manager or other plant staff
- 3. Observe areas accessed and methods of access
- 4. Report findings to the CSIRT

If the event is identified after the fact:

- 1. Notify the Plant Manager or CIP Senior Manager
- 2. Attempt to identify the point or method of access
- 3. Do not disturb any disturbed or damaged equipment until documented

The CSIRT should evaluate the extent and severity of the event and implement immediate methods to secure the breach or supplement monitoring at the access point. Once the immediate threat has been addressed, the CSIRT develops appropriate steps to fully repair the defeated security measures and identify methods to prevent future occurrences.



# **Incident Handling – Unauthorized Electronic Access**

Unauthorized electronic access can occur both internally if access to the low impact physical security zone has already been achieved or externally by attempting to gain access from outside the facility. Unauthorized access is typically gained through the exploitation of the operating system or application vulnerabilities allowing access through a firewall or social engineering. Attackers may acquire limited access through one vulnerability and use that access to take advantage of additional vulnerabilities, eventually gaining higher levels of access.

- 1. Immediately notify the Plant Manager or CIP Senior Manager of the real or attempted access event
- 2. The CSIRT evaluates the extent of the unauthorized access, the source of the access (internal or external) as well as whether the offender used an employee account or alternate method of access (i.e., administrator account or malware breach)
- 3. Change the affected account passwords.
- 4. Where possible, isolate the access point from the network to prevent further access to the network.
- 5. For external attacks, implement additional security measures to prevent further access or temporarily remove external access capabilities (where feasible).
- 6. Once the immediate threat has been addressed, the CSIRT fully analyzes the nature and extent of access as well as any corrupted or appropriated information and executes measures to resolve the event or eradicate the potential for a future attack of the same nature.
- 7. Identify methods to prevent future occurrences.

# Incident Handling - Malware, Virus and Malicious Code

Malicious code can manifest in different forms and can be delivered through many vectors either intentionally or unintentionally. Anti-Virus and malware scanning software provides an effective first line of defense, but evolution of malicious code and masking techniques may allow unidentified signatures to avoid detection.

- 1. Immediately notify the Plant Manager or CIP Senior Manager when evidence of malware or malware related indicators are detected.
- 2. The CSIRT identifies and documents a list of affected systems
- 3. Isolate the affected systems from the network to minimize the risk to additional systems.
- 4. Evaluate all data available to identify the source and extent of the malicious code and preserve as much evidence as possible for further investigation.
- 5. Manually update Anti-Virus signatures and initiate full system scans to remove the infected files. If the Anti-Virus software fails to disinfect the system, contact the vendor for a resolution.
- 6. Following successful removal of the infected files and successful full scan, restart the quarantined systems to determine if any rootkit elements exist that can potentially re-infect the system.
- 7. Evaluate the systems to verify that the appropriate operating system and software security patches have been applied.
- 8. When the system is determined to be secure and properly updated it can be restored to the network
- 9. Once the immediate threat has been addressed, the CSIRT will fully analyze effect and origin of the event and execute measures to eradicate the potential for a future occurrence.

# **Incident Handling - Denial of Service Attack**

Denial of service can render cyber resources unavailable for its intended users or functions. While the attack may initially be external to a network, there are wide variations of attack types that can originate from within a network. While there are cases where the denial of service is the sole attempt, it has also been used as a secondary attack method or a diversion tactic allowing time for a more insidious attack to run its course.



- 1. Immediately notify the Plant Manager or CIP Senior Manager when evidence of denial of service attack detected or suspected.
- 2. The CSIRT identifies and documents a list of affected systems.
- 3. Isolate the system or network that is under attack.
- 4. Examine the evidence available through logs and events to determine the method and source of the attack.
- 5. Evaluate firewalls and routers to determine if they are configured appropriately and not a manipulated precursor to the attack.
- 6. Reconfigure firewalls and routers to block the source address or addresses and/or limit allowable destination addresses.
- 7. Reconnect the network and test for functionality and performance.
- 8. Examine the data logs to determine whether the origin of the attack was internal or external.
- 9. If the attack is determined to have originated from an internal source, evaluate the source system in a method similar to the one applied for Malware, Virus and Malicious Code identified above.
- 10. If the attack is determined to have originated from an external source, evaluate the systems with external connections in a method similar to the Unauthorized Access via Cyber Event as identified above.

# **Cyber Security Incident Response Team**

Detection by direct observation and internal reporting of a Cyber Security Incident are the responsibilities of each Akuo Energy employee and vendor who is entrusted with the responsibility of safeguarding the physical or cyber security of CIP-related assets.

Role	Responsibility
Akuo Energy CIP Senior Manager or Delegate(s)	<ul> <li>This role functions as the onsite incident responder that provides overall direction and authority during a Cyber Security Incident, leads the classification and response to the incident, and coordinates other communication as may become necessary.</li> <li>Shares in the decision-making process concerning the reporting of a Cyber Security Incident to law enforcement and E-ISAC.</li> </ul>
	Maintains a copy of the current version of this Cyber Security Incident Response plan and coordinates plan testing, approving changes to the plan and ensuring that it meets the requirements of the NERC CIP Reliability Standards.
	<ul> <li>Ensures testing of the Incident Response Plan by (1) responding to an actual Reportable Cyber Security Incident; (2) using a drill or tabletop exercise of a Reportable Cyber Security Incident; or (3) using an operational exercise of a Reportable Cyber Security Incident as required at least once every 36 calendar months.</li> <li>Activates the Cyber Security Incident Response plan.</li> </ul>
<ul> <li>Maintains communication with other parties in the interchange</li> <li>Supports the BES Cyber Systems required for operation of the low impact f</li> <li>Maintains vendor support and contact information</li> <li>Provides information on normal and abnormal equipment functions and fu and</li> <li>Assesses the potential impacts when a component in the network is remove</li> </ul>	
<ul> <li>Assists in identifying and confirming an incident involving unauthorized access or unauthorized attempted access to a physical security area and communicating details incident to the CIP Senior Manager or delegate.</li> </ul>	



Role	Responsibility
Plant Administrator	Taking notes and documenting the Cyber Security Incident. If needed, the Plant Administrator updates the Cyber Security Incident response plan within 180 calendar days after an actual Reportable Cyber Security Incident.
Information  Technology Specialist  • Collects any available activity logs from network switches, routers, firewalls, and o relevant network components and access points before, during and after a Cyber Incident.	
Corporate Compliance	Assists the CIP Senior Manager in determining whether a Cyber Security Incident is reportable and reporting it to the E-ISAC, if necessary.
	Archives all relevant Cyber Security Incident logs, communications, and other records pertaining to reportable Cyber Security Incidents.
Vendors	May have an essential role in ensuring the CSIRT understands how to resolve or work around equipment failures and how to resume operations when necessary.
	May be called upon for the supply of replacement software and hardware.

## **Communication Plan**

CSIRT Contacts – The Akuo Energy cyber security roles and contact information documentation contains important contact information, including but not limited to members of the CSIRT, Akuo Energy staff and or vendor(s), and CIP-related asset vendors.

Initial Identification Notification – Direct the initial incident notification to the CIP Senior Manager or delegate. Notifications may originate from any of the personnel listed in the CISRT roles that receive alerts from applicable sources including any employee or vendor who is entrusted with the responsibility of safeguarding the physical and/or cyber security of Akuo Energy CIP-related Cyber Assets.

Vendor Support – If required, the CSIRT is responsible for initiating vendor support services.

# **Review and Approval**

This program is reviewed and updated by the CIP Senior Manager or delegate as needed and upon the approval of any new versions of the CIP Standards.



# **Version History**

Version	Published	Change Description	Ву
1.0	9/28/2021	Initial publication of CIP-003-8 Addendum C for Akuo Energy.	S. Kerrin



# **NERC Reliability Compliance Procedure – GO/GOP**

# **EOP-004-4**

Addendum A - Event Reporting Operating Plan

## **Purpose**

This addendum addresses the following requirement(s) of EOP-004-4 for Akuo Energy:

R1: Event reporting Operating Plan

R2: Report specified events within the required timeframe

It improves the reliability of the Bulk Electric System by requiring the reporting of events by Responsible Entities.

## **Procedure**

See the References section for a link to the full text of the standard, including non-applicable requirements.

## R1: Event reporting Operating Plan

A site's response to unusual events or activities follows a path of recognition, evaluation, action, and communication. Overall, BES reliability is enhanced when unusual events and electrical incidents are reported and analyzed by the proper authorities so that identified risks can be mitigated.

- The site employees or contractors shall promptly inform the Site Manager of any unusual occurrences or events that are recognized on company facilities.
- The following table gives examples of the kinds of unusual events/activities that shall be escalated to the Site
  Manager without intentional time delay. The list is not exhaustive, and employees shall err on the side of caution
  and over-communicate suspicious incidents to their superiors.

Unusual Events/Activities To Be Escalated To Facility Management				
Unauthorized access/entry to facility premises	Unauthorized attempt to gain access to a facility computer system			
Vandalism, damage, or destruction discovered at a facility	Suspicion of (or actual) cyber intrusion on any computer network or system			
Unauthorized physical surveillance or photography	Unexpected or unusual response of equipment to control inputs			
Verbal or written threats to security, software, operations, or facility(ies)	Unexplained loss of communication systems or generating capability			
Unidentified packages or deliveries discovered	Unexplained operation or failure of operation of facility systems			
Unauthorized intelligence gathering, such as requests regarding operational data, software, telecommunications, schedules, etc.	Multiple suspicious events occurring within a short period			



Employees who make the initial discovery shall attempt to gather as much detail about the unusual events/activities as possible including:

- Type of activity observed or discovered
- Time of discovery
- Time that incident potentially occurred
- Location of the incident
- Complete description of persons and or vehicles involved, if known. For persons: please note height, build, complexion and clothing. For vehicles: please give make, model, and color.

## R2: Report specified events within the required timeframe

**Evaluate and Act**: The Site Manager shall then promptly evaluate unusual events/activities and initiate any emergency response actions based on the urgency of the situation to secure the safety of the facility and its personnel.

Communicate: Once the unusual event/activity has been identified and any immediate threat of danger has been addressed, the Site Manager shall begin notifying the appropriate contacts without intentional delay:

- Director of Asset Management
- Local law enforcement and first responders (call 911 if necessary)

If evaluation indicates a potential Cyber Security or DOE/NERC Reportable Incident:

- The Site Manager emails Incident Report Form to the Director of Asset Management and files the completed form onsite.
- The Site Manager contacts GE ROC via phone to report the incident.

GE ROC serves as intermediary for the majority of external communications:

- Transmission Operator, Transmission Owner, Transmission Planner
- Balancing Authority, Planning Authority, Reliability Coordinator, Transmission Service Provider
- Regional Entity, Regional Reliability Organization

GE ROC contacts internal departments as needed.

**Validate Contact Information**: Annually, site personnel or the GE ROC Team validate the contact information contained within this procedure and related work instruction for accuracy and retain evidence of that validation. The site requests GE ROC Team validation via phone or via email.

## **Version History**

Version	Published	Change Description	Ву
1.0	9/28/2021	Initial publication of EOP-004-4 Addendum A Event Reporting	
		Operating Plans for Akuo Energy.	



# Appendix A: Guidelines for NERC and DOE Reporting

Event Type	Entity with Reporting Responsibility	Threshold for Reporting
Damage or destruction of its Facility	TO, TOP, GO, GOP, DP	Damage or destruction of its Facility that results from actual or suspected intentional human action.  It is not necessary to report theft unless it degrades normal operation of its Facility.
Physical threats to its Facility	TO, TOP, GO, GOP, DP	Physical threat to its Facility excluding weather or natural disaster related threats, which has the potential to degrade the normal operation of the Facility.  OR  Suspicious device or activity at its Facility.

#### **NERC Notification**

- Items 1 3 above must be communicated to NERC, ERO, RC, TOP and Regional Entity within 24 hours of meeting an event type threshold listed above (or by the end of the next business day if the event occurs on a weekend).
- Entity shall submit NERC EOP-004 Attachment 2: NERC Event Reporting Form (see Appendix B or refer to the EOP-004 standard) via email to NERC at <a href="mailto:systemawareness@nerc.net">systemawareness@nerc.net</a>.
- IF entity is required to submit a DOE Form OE-417 then simply copy NERC on the DOE submission (see DOE section below)
  - o If email is unavailable then fax Event Reporting Form to NERC at 404-446-9770.
  - o If email and fax are unavailable, call NERC at 404-446-9780 to verbally provide a preliminarily report.

## **Applicable DOE Reportable Incidents and Disturbances**

- 1. Physical attack that causes major interruptions or impacts to critical infrastructure facilities or to operations
- 2. Cyber event that causes interruptions of electrical system operations
- 3. Physical attack that could potentially impact electric power system adequacy or reliability; or vandalism which targets components of any security systems
- 4. Cyber event that could potentially impact electric power system adequacy or reliability

## **DOE Notification**

- Items 1 and 2 above must be communicated to DOE within 1 hour of incident.
- Items 3 and 4 above must be communicated to DOE within 6 hours of incident.
- Submit updates as needed and a final report (all of Schedules 1 and 2) within 72 hours of the incident.
- Entity shall submit DOE Form OE-417 via email to DOE at <a href="mailto:doehqeoc@hq.doe.gov">doehqeoc@hq.doe.gov</a>. Copy NERC at <a href="mailto:systemawareness@nerc.net">systemawareness@nerc.net</a>. The form and instructions for completing it are available at <a href="https://www.oe.netl.doe.gov/oe417.aspx">https://www.oe.netl.doe.gov/oe417.aspx</a>
- If Email is unavailable then fax Form OE-417 to DOE at 202-586-8485 and NERC at 404-446-9770.
- If Email and fax are unavailable, call DOE at 202-586-8100 and NERC at 404-446-9780 to verbally provide a preliminary report.



# Appendix B: EOP-004 Attachment 2: Event Reporting Form

## **EOP-004 Attachment 2: Event Reporting Form**

Use this form to report events. The Electric Reliability Organization will accept the DOE OE-417 form in lieu of this form if the entity is required to submit an OE-417 report. Submit reports to the ERO via one of the following: e-mail: <a href="mailto:systemawareness@nerc.net">systemawareness@nerc.net</a>, Facsimile 404-446-9770 or voice: 404-446-9780, Option 1. Also submit to other applicable organizations per Requirement R1 "... (e.g., the Regional Entity, company personnel, the Responsible Entity's Reliability Coordinator, law enforcement, or Applicable Governmental Authority)."

	7 11	,		
	Task			Comments
1.	Entity filing the report include:			
	Company name: Name of contact person:			
	Email address of contact person:			
	Telephone Number: Submitted by (name):			
2.	Date and Time of recognized event.			
	Date: (mm/dd/yyyy) Time: (hh:mm) Time/Zone:			
3.	Did the event originate in your system?	Yes □	No □	Unknown □
4.	Event Identification and Description:			
	(Check applicable box)	Written	descripti	on (optional):
	$\square$ Damage or destruction of a Facility			
	$\square$ Physical threat to its Facility			
	$\square$ Physical threat to its BES control center			
	□ BES Emergency:			
	☐ Firm load shedding			
	$\square$ Public appeal for load reduction			
	$\square$ System-wide voltage reduction			
	☐ Voltage deviation on a Facility			
	$\square$ Uncontrolled loss of firm load			
	□ System separation (islanding)			
	☐ Generation loss			
	☐ Complete loss of off-site power to a nuclear Generating			
	plant (grid supply)			
	□ Transmission loss			
	□ Unplanned evacuation of its BES control center			
	$\square$ Complete loss of Interpersonal Communication and			
	Alternative Interpersonal Communication capability at its			
	staffed BES control center			
	☐ Complete loss of monitoring or control capability at its			
	staffed BES control center			



# **NERC Reliability Compliance Procedure – GO/GOP**

# **EOP-004-4**

**Event Reporting** 

# **Purpose**

This procedure addresses the following requirement(s) of EOP-004-4 for the Generator Owner (GO) and the Generator Operator (GOP):

- R1: Event reporting Operating Plan
- R2: Report specified events within the required timeframe

It improves the reliability of the Bulk Electric System by requiring the reporting of events by Responsible Entities.

## **Procedure**

See the References section for a link to the full text of the standard, including non-applicable requirements.

## R1: Event reporting Operating Plan

Each GO and GOP shall have a plan for reporting events to the Electric Reliability Organization (ERO) and other organizations (Regional Entity, company personnel, Reliability Coordinator, law enforcement, or governmental authority). Refer to EOP-004-4 Addendum A Event Reporting Operating Plan for plan details.

## R2: Report specified events within the required timeframe

The GO and GOP must report events to the specified entities within either 24 hours of recognition of the event or by the end of the next business day (considered to be 4:00 p.m. local time).

#### **Retention of Data**

The GO must retain evidence since its last compliance audit.

# **Applicable Reliability Functions**

See the Applicable Reliability Functions document provided with the compliance program documentation for a list of specific roles relevant to each Facility.

## References

#### **Definitions**

Glossary of Terms Used in NERC Reliability Standards

https://www.nerc.com/files/glossary\_of\_terms.pdf

## Standard

BAL-001-TRE-2 Primary Frequency Response in the ERCOT Region

https://www.nerc.com/pa/Stand/Pages/ReliabilityStandardsUnitedStates.aspx? jurisdiction = United%20States.aspx? jurisdiction = United%20States.aspx. jurisdic



EOP-004-4 Event Reporting Ver: 1.0

# **Version History**

Version	Published	Change Description	Ву
1.0	9/28/2021	Initial publication of EOP-004-4 Event Reporting Procedure for GO/GOP.	S. Kerrin





# Akuo Energy - Rock Springs Val Verde Wind, LLC Emergency Operations Drill

#### Introduction:

It is imperative to consider as many emergency-related issues as possible when developing the tasks for your Emergency Operations Drill (Drill). Equally as important is determining the appropriate staff to address these issues, timing, contracts and dependencies on external entities, all while maintaining clear and unambiguous instructions. This Drill is designed to ensure Akuo Energy's Rocksprings Val Verde Wind, LLC addresses as many of these issues as possible, helping to ensure continued operations of its generating facilities during emergency conditions.

#### Staffing:

All Rocksprings Val Verde Wind personnel participating in the Drill will be notified directly, with a clear set of tasks to be completed. Should the tasks need to be performed in a sequential order, appropriate personnel shall be instructed on the timing and order of tasks, stressing clear, concise communication throughout the process. Example - If a switchyard operator is required to open a breaker, he must have the proper switching order as a prerequisite and abide by Rocksprings Val Verde Wind's Lock-out/Tag-out process. It is important to identify adequate staff to complete the necessary tasks to ensure continuous operation of the generating facility, to the extent possible.

#### Task Identification:

For inverter-based resources, such as wind, storage, and solar facilities, the weatherization tasks may require less barriers and portable heaters than a conventional generation site; however, these measures can be utilized to keep exposed equipment above freezing temperatures or sheltered from precipitation where necessary.

Carefully list all tasks to be performed in Attachment B of the Emergency Operations Plan, as well as assigning the tasks to the appropriate personnel. It is important to note that severe conditions may warrant more resources to execute a task than normal operating conditions, so it is imperative that equipment like snow chains, de-icing solution(s), extra fuel, etc., are available. Attachment B will require an action item be assigned to personnel (listed by name), a description of the task, date, completion status (for tracking purposes), and any notes or comments taken during the drill.

#### Sample Tasks:

- Procurement and distribution of fuel for emergency generators, if applicable.
- Procurement and distribution of spare SF6, nitrogen, or oil for switchyard equipment.
- Management of transportation for personnel participating in the Drill.
- Establishment of emergency operations communications, cell phones, satellite phones, radios, etc.
- Communication of tasks and continual updates via the communication platforms used in the Drill.
- Erection of temporary barriers
- Procurement and placement of portable heaters and extra fuel.
- Inspection of plant and balance of plant equipment to ensure heaters (breaker panels, for example) and instrumentation are serviceable and properly insulated, where applicable.
- All necessary PPE is on hand and available for staff.
- Establish communication with ERCOT, QSE, and appropriate transmission entities, to keep them informed of any developing issues that may impact operation of the facility.
- Ensure proper equipment is on hand and available for clearing paths to the facility, should there be downed vegetation or obstructions.

#### **Review and Correction:**

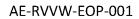
In the vent that vulnerabilities or issues were identified during the Drill, appropriate Rocksprings Val Verde Wind staff shall conduct a review of the Drill, corrective actions to be taken, and document those corrective actions in Attachment B. This review should include an extent of conditions assessment and root cause analysis in order to address any latent issues that may exist in other areas.



# Emergency Operations Plan Akuo Energy Rocksprings Val Verde Wind, LLC

Version 1.0 Effective Date: April 15, 2022

This Emergency Operations Plan (AE-RVVW-EOP-001) is developed to comply with PUCT Rule 25.53





# Contents

Approval and Implementation	3
Communication Plan	3
ROCKSPRINGS VAL VERDE WIND Emergency Operations Contact List	4
ROCKSPRINGS VAL VERDE WIND Internal Emergency Operations Contact List	4
Definitions and Acronyms	5
General Summary	6
Maintenance of Pre-identified Supplies for Emergency Response	6
Staffing During Emergency Response	6
Weather-related Hazards	7
Weather Emergency	7
A water shortage annex that addresses supply shortages of water used in the generation of electricity;	
A restoration of service annex that identifies plans intended to restore to service a generat resource that failed to start or that tripped offline due to a hazard or threat;	
A hurricane annex that includes evacuation and re-entry procedures if facilities are located within a hurricane evacuation zone, as defined by TDEM;	
A plan for alternative fuel testing if the facility has the ability to utilize alternative fuels	10
An affidavit is required, as ROCKSPRINGS VAL VERDE WIND facilities do not use alternate fu	
Affidavit	
PUC Filing Requirements	10
Annual Review	11
Annual Drill	12
A cyber security annex;	12
A physical security incident annex;	13
A pandemic and epidemic annex:	13



# Approval and Implementation

## Introduction:

 This EOP is developed to help ensure ROCKSPRINGS VAL VERDE WIND's continued power generation operations in the event of emergency conditions, including, but not limited to pandemic(s) or severe weather. This plan includes the necessary elements, pursuant to PUCT Rule §25.53.

The following individuals are responsible for maintaining the EOP.

Name	Title	Date
David Arendol	Asset Manager	04/18/2022
Andrea Miller	Vice President of Asset Management	04/18/2022
David Ludwig	Network Manager	04/18/2022

• provides a revision control summary that lists the dates of each change made to the EOP since the initial EOP filing pursuant to paragraph (1) of this subsection.

Version	Approval Date	Effective Date	Revision Summary
1.0	04/18/2022	04/18/2022	Initial Emergency Operations Plan

As of 04/15/2022, EOP Version 1.0, approved on 04/10/2022, supersedes all previous EOPs.

## **Communication Plan**

An entity with generation operations must describe the procedures during an emergency for communicating with,

- Media outlets
- PUCT
- QSE
- Fuel suppliers
- Local and state governmental entities, officials, and emergency operations centers, as appropriate in the circumstances for the entity
- ERCOT, as the Reliability Coordinator, Balancing Authority, and ISO.

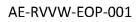


# ROCKSPRINGS VAL VERDE WIND Emergency Operations Contact List

EMERGENCY OPERATIONS CONTACT LIST (EXTERNAL)				
NAME	ENTITY	PHONE NUMBER	EMAIL	
John Murray	Tenaska (QSE)	(817) 462-1034	JMurray@tnsk.com	
John Lawson	ERCOT	(512) 248-6474	John.Lawson@ercot.com	
Robert Reed	General Electric	(661) 221-1075	Robert.reed1@ge.com	
PUCT Infrastructure Staff		(512) 936-7197		
Val Verde County Sheriff's Department		(830) 774-7513		
Val Verde County Fire Dept.		(830) 774-7460		
Val Verde Regional Medical Center		(830) 775-8566		
Safety Kleen (Disposal and spill response				
contractor)		(432) 296-4683		

# ROCKSPRINGS VAL VERDE WIND Internal Emergency Operations Contact List

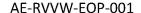
INTERNAL ROCKSPRINGS VAL VERDE WIND EMERGENCY OPERATIONS CONTACT LIST				
NAME	ENTITY	PHONE NUMBER	EMAIL	
Clayton Lauderdale	Akuo Energy	(773) 812-9803	lauderdale@akuoenergy.com	
David Arendol	Akuo Energy	(312) 286-6488	arendol@akuoenergy.com	
Andrea Miller	Akuo Energy	(312) 560-2017	miller@akuoenergy.com	
Whitney Kirk	Akuo Energy	(813) 838-7750	kirk@akuoenergy.com	





**Definitions and Acronyms** 

TERM	ACRONYM	DEFINITION
Annex		A section of an emergency operations plan that addresses how an entity plans to respond in an emergency involving a specified type of hazard or threat.
<u>Drill</u>		An operations-based exercise that is a coordinated, supervised activity employed to test an entity's EOP or a portion of an entity's EOP. A drill may be used to develop or test new policies or procedures or to practice and maintain current skills.
Electric Reliability Council of Texas	ERCOT	Independent System Operator for approximately 90% of the state of Texas.
<u>Emergency</u>		A situation in which the known, potential consequences of a hazard or threat are sufficiently imminent and severe that an entity should take prompt action to prepare for and reduce the impact of harm that may result from the hazard or threat. The term includes an emergency declared by local, state, or federal government, or ERCOT or another reliability coordinator designated by the North American Electric Reliability Corporation and that is applicable to the entity.
<u>Entity</u>		An electric utility, transmission and distribution utility, PGC, municipally owned utility, electric cooperative, REP, or ERCOT.
<u>Hazard</u>		A natural, technological, or human-caused condition that is potentially dangerous or harmful to life, information, operations, the environment, or property, including a condition that is potentially harmful to the continuity of electric service.
Power Generation Company	PGC	Generates electricity intended to be sold at wholesale and does not own a transmission or distribution facility in this state (with some exceptions, see PUC Substantive Rule 25.5(23) and 25.5(45)).
Public Utility Commission of Texas	PUCT	The PUCT is the regulatory body for energy entities in the state of Texas.
Qualified Scheduling Entity	QSE	Submit bids and offers on behalf of resource entities (REs) or load serving entities (LSEs) such as retail electric providers (REPs).
State Operations Center	SOC	The SOC is operated by TDEM on a 24/7 basis and serves as the state warning point.
Texas Department of Energy  Management	TDEM	coordinates the state emergency management program, which is intended to ensure the state and its local governments respond to and recover from emergencies and disasters and implement plans and programs to help prevent or lessen the impact of emergencies and disasters.
<u>Threat</u>		The intention and capability of an individual or organization to harm life, information, operations, the environment, or property, including harm to the continuity of electric service.





# **General Summary**

As a registered PGC, ROCKSPRINGS VAL VERDE WIND is required to develop, maintain, and utilize (when necessary) an Emergency Operations Plan, pursuant to the requirements set forth in the PUCT Rule §25.53. ROCKSPRINGS VAL VERDE WIND has developed this plan to comply with the PUCT Substantive rule and applicable NERC Reliability Standards, as well as ensure a greater likelihood of continued operations during an emergency. This plan must be filed with the PUCT either (a) before COD if it is a new facility or (b) within 30 days of a substantive change to the plan. Any substantive change to the plan, made between November 1<sup>st</sup> and April 30<sup>th</sup> must be filed no later than June 1<sup>st</sup> of that year. If a substantive change is made to the plan between May 1<sup>st</sup> and October 31<sup>st</sup>, the submission date is no later than December 1<sup>st</sup> of that same year. At all times, the most recent approved copy of the ROCKSPRINGS VAL VERDE WIND Emergency Operations Plan must be available at the ROCKSPRINGS VAL VERDE WIND's main office for PUCT inspection.

For ROCKSPRINGS VAL VERDE WIND, a PGC, the PUCT has ordered the following information be included and/or addressed in the Emergency Operations Plan:

# Maintenance of Pre-identified Supplies for Emergency Response

A plan to maintain pre-identified supplies for emergency response.

ROCKSPRINGS VAL VERDE WIND staff shall identify any supplies necessary for continued operations during an extreme weather event, and must procure, to the extent possible, those supplies. A list of some of these supplies is contained below:

- Fuel for generator
- Fuel for heaters
- Gas for breakers or load-interrupting switches (if applicable)
- Oil and nitrogen for transformers (if applicable)
- Parts used for maintenance or repair of equipment
- Fuel for vehicles (if applicable)
- Ftc

See Annex D for a listing of supplies required for emergency response.

Evidence - Any evidence that supplies were requested and procured prior to the extreme weather event. Please use the appropriate details from the bulleted list above for supplies. Completed Annex D.

## Staffing During Emergency Response

A plan that addresses staffing during emergency response. ROCKSPRINGS VAL VERDE WIND will identify appropriate staff and staffing levels to respond to emergency conditions, including, but not limited to severe weather events, physical threats or physical damage, and cyber security events.





ROCKSPRINGS VAL VERDE WIND shall identify operational and management staff that will remain on call or on stand-by for the duration of the emergency (Annex C). This list may be dynamic and will be subject to change should conditions warrant it.

Evidence - Annex C should be completed to reflect a staffing plan for severe weather events. Secondary evidence would consist of dated emails or documented evidence that staff was notified and understood their expectations during this event.

# Weather Emergency (See Annex W)

- operational plans for responding to a cold or hot weather emergency, distinct from the weather preparations required under §25.55 of this title;
- verification of the adequacy and operability of fuel switching equipment, if installed;
   and
- a checklist for generation resource personnel to use during a cold or hot weather emergency response that includes lessons learned from past weather emergencies to ensure necessary supplies and personnel are available through the weather emergency.

For severe cold weather, ROCKSPRINGS VAL VERDE WIND shall identify, through inspection, areas of the generating facility that may be most vulnerable to malfunction during extreme cold events. ROCKSPRINGS VAL VERDE WIND staff shall ensure the following:

- ROCKSPRINGS VAL VERDE WIND staff will ensure heat tracing is present and functional for all appropriate exposed instrumentation and/or equipment, where applicable.
- Where appropriate and necessary, temporary barriers shall be erected to shield sensitive or exposed equipment and instrumentation from wind and freezing precipitation
- Temporary barriers may be constructed of plastic sheeting or other material that is sufficient to protect exposed equipment and instrumentation, and may contain, if conditions warrant, a portable heat source to keep temperatures above freezing in the designated area.
- Other measures may be taken, as the generation facility staff see fit, to protect the facility during an extreme cold weather event.

For severe hot weather, ROCKSPRINGS VAL VERDE WIND staff shall ensure the following:

- Proper ventilation is present and functional for any areas where extreme hot temperatures may negatively impact generator output.
- In addition to this, portable fans may be mobilized to force air around potentially affected areas.
- Ensure normal facility cooling measures are maintained and operational.



In all cases, ROCKSPRINGS VAL VERDE WIND staff will ensure that any substation or switchyard equipment that it owns is properly weatherized. This includes the following:

- Ensuring all breaker and transformer oil levels, SF6 levels, nitrogen levels, and air compressor tank levels are adequate for that equipment manufacturer and model.
- Heaters in breaker and transformer cabinets are functioning properly
- Adequate supply of spare gas and oil is available to be used during an emergency

Evidence - Maintenance records, records of inspection at generating sites, photos of erected temporary barriers, portable heaters in service, heat trace application photos, photos of unobscured ventilation, photos of any cooling measures deployed photos of any other weatherization measures with dates. If any breakers or transformers fall under the facility's purview, dated inspection and maintenance records detailing heater functionality and oil and gas levels and a list of any spare bottles of gas or stores of oil.

A water shortage annex that addresses supply shortages of water used in the generation of electricity;

ROCKSPRINGS VAL VERDE WIND assets do not use water to generate power.

An attestation declaring this portion of the plan is not applicable should suffice as evidence.

A restoration of service annex that identifies plans intended to restore to service a generation resource that failed to start or that tripped offline due to a hazard or threat;

ROCKSPRINGS VAL VERDE WIND's plan for emergency operation addresses its process for recovering generation capacity, should an emergency force a derate, a unit trip, or inability to generate and fulfill its MW obligations. These actions are listed in Annex E.

Evidence - By completing Annex E, document all actions taken to address any inability to generate MW along with a detailed description of communications to QSE and/or ERCOT.

A hurricane annex that includes evacuation and re-entry procedures if facilities are located within a hurricane evacuation zone, as defined by TDEM;



In the event of a hurricane, the first priority is always the health and safety of ROCKSPRINGS VAL VERDE WIND personnel. ROCKSPRINGS VAL VERDE WIND's hurricane response process is listed below:

- Ensure all ROCKSPRINGS VAL VERDE WIND personnel and any potentially affected public personnel are not in danger.
- By using the evacuation routes in the link below, ROCKSPRINGS VAL VERDE WIND
  personnel must evacuate at a time recommended by local authorities.
- ROCKSPRINGS VAL VERDE WIND facilities should be hardened, to the extent possible, against lasting damage from a hurricane. Some of these hardening details are listed below:
  - o Ensure all loose material or equipment is secured.
  - Ensure proper draining channels exist and are functional

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 1</u>, as specified by TDEM, shall use the hurricane evacuation routes published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 2</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 3</u>, as specified by TDEM, shall use the hurricane evacuation routes published by the Texas Department of Transportation.

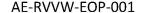
ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 4</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation. ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 5</u>, as specified by TDEM, shall use the hurricane <u>evacuation routes</u> published by the Texas Department of Transportation.

ROCKSPRINGS VAL VERDE WIND facilities in <u>Region 6</u>, as specified by TDEM, shall use the hurricane evacuation routes published by the Texas Department of Transportation.

# Checklist(s) for generating facility personnel to address emergency events

ROCKSPRINGS VAL VERDE WIND shall use the checklist in Annex C to identify which personnel shall address events that arise during the emergency.

Evidence - Complete Annex C and document any actions taken to address any vulnerabilities found and addressed while completing the checklist.





A plan for alternative fuel testing if the facility has the ability to utilize alternative fuels

An affidavit is required, as ROCKSPRINGS VAL VERDE WIND facilities do not use alternate fuels.

Affidavit from an owner, partner, officer, manager, or other official with responsibility for ROCKSPRINGS VAL VERDE WIND's operations affirming that all relevant ROCKSPRINGS VAL VERDE WIND operating personnel are familiar with the contents of the emergency operations plan; and such personnel are committed to following the plan except to the extent deviations are appropriate under the circumstances during the course of an emergency.

Completed, executed, and notarized Annex A.

## **PUC Filing Requirements**

ROCKSPRINGS VAL VERDE WIND must file an emergency operations plan (EOP) and executive summary no later than April 15, 2022.

- An entity must file with the commission:
  - o an executive summary that:
    - describes the contents and policies contained in the EOP;
    - includes a reference to specific sections and page numbers of the entity's EOP that correspond with the requirements of this rule;
    - includes the record of distribution required under paragraph (4)(A) of this subsection; and
    - contains the affidavit required under paragraph (4)(C) of this subsection; and
  - o a complete copy of the EOP with all confidential portions removed.
- For an entity with operations within the ERCOT region, the entity must submit its unredacted EOP in its entirety to ERCOT.
- In accordance with the deadlines prescribed by paragraphs (1) and (3) of this subsection, an entity must file with the commission the following documents:
  - A record of distribution that contains the following information in table format:
    - titles and names of persons in the entity's organization receiving access to and training on the EOP; and
    - dates of access to or training on the EOP, as appropriate.
  - A list of primary and, if possible, backup emergency contacts for the entity, including identification of specific individuals who can immediately address urgent requests and questions from the commission during an emergency.
  - An affidavit from the entity's highest-ranking representative, official, or officer with binding authority over the entity affirming the following:
    - relevant operating personnel are familiar with and have received training on the applicable contents and execution of the EOP, and



such personnel are instructed to follow the applicable portions of the EOP except to the extent deviations are appropriate as a result of specific circumstances during the course of an emergency;

- the EOP has been reviewed and approved by the appropriate executives;
- drills have been conducted to the extent required by subsection (f) of this section;
- the EOP or an appropriate summary has been distributed to local jurisdictions as needed;
- the entity maintains a business continuity plan that addresses returning to normal operations after disruptions caused by an incident; and
- the entity's emergency management personnel who are designated to interact with local, state, and federal emergency management officials during emergency events have received appropriate training.

## **Annual Review**

An entity must continuously maintain its EOP. Beginning in 2023, an entity must annually update information included in its EOP no later than March 15 under the following circumstances:

- An entity that in the previous calendar year made a change to its EOP that materially affects how the entity would respond to an emergency must:
  - o file with the commission an executive summary that:
    - describes the changes to the contents or policies contained in the EOP:
    - includes an updated reference to specific sections and page numbers of the entity's EOP that correspond with the requirements of this rule;
    - includes the record of distribution required under paragraph (4)(A) of this subsection; and
    - contains the affidavit required under paragraph (4)(C) of this section;
  - file with the commission a complete, revised copy of the EOP with all confidential portions removed; and
  - submit to ERCOT its revised unredacted EOP in its entirety if the entity operates within the ERCOT power region.
- An entity that in the previous calendar year did not make a change to its EOP that
  materially affects how the entity would respond to an emergency must file with the
  commission:
  - a pleading that documents any changes to the list of emergency contacts as provided under paragraph (4)(B) of this subsection;
  - an attestation from the entity's highest-ranking representative, official, or officer with binding authority over the entity stating the entity did not make



- a change to its EOP that materially affects how the entity would respond to an emergency; and
- o the affidavit described under paragraph (4)(C) of this subsection.

## **Annual Drill**

An entity must conduct or participate in at least one drill each calendar year to test its EOP. Following an annual drill, the entity must assess the effectiveness of its emergency response and revise its EOP as needed. If the entity operates in a hurricane evacuation zone as defined by TDEM, at least one of the annual drills must include a test of its hurricane annex. An entity conducting an annual drill must, at least 30 days prior to the date of at least one drill each calendar year, notify commission staff, using the method and form prescribed by commission staff on the commission's website, and the appropriate TDEM District Coordinators, by email or other written form, of the date, time, and location of the drill. An entity that has activated its EOP in response to an emergency is not required, under this subsection, to conduct or participate in a drill in the calendar year in which the EOP was activated.

By applying the Emergency Operations Drill Instructions and completing Annex B, ROCKSPRINGS VAL VERDE WIND Emergency Operations Plan shall be tested each year, no later than INSERT DATE HERE, and includes a review section, to identify and correct any vulnerabilities in the Emergency Operations Plan. ROCKSPRINGS VAL VERDE WIND Emergency Operations Drill Procedure has a section dedicated to any generation facility that is located within a defined hurricane evacuation zone.

Evidence - Emergency Operations Drill documentation, instructions, Annex B, attendance/participation records with dates and names.

ROCKSPRINGS VAL VERDE WIND, as a registered RE, shall provide ERCOT with any updated versions of their emergency operations plan by **June 1** for any updates made between November 1 and April 30, and by **December 1** for any updates made between May 1 through October 31. ROCKSPRINGS VAL VERDE WIND shall submit all updated plans electronically. Annex I is the attestation ERCOT requires for notification, along with the EOP.

Evidence - Electronic copy or screenshot of successful submittal to ERCOT (Annex I and complete plan, should there be any updates).

## A cyber security annex;

• The ROCKSPRINGS VAL VERDE WIND Cyber Security Incident Response Policy (Annex J) contains this information.



# A physical security incident annex;

This section contains reporting for physical threats to any ROCKSPRINGS VAL VERDE WIND facility, as well as actual damage to or destruction of any ROCKSPRINGS VAL VERDE WIND facility, per NERC Reliability Standard EOP-004. The DOE digital form, <u>OE-417</u> shall be used to communicate physical attacks and cyber security incidents. Please see Annex G - ROCKSPRINGS VAL VERDE WIND Physical Security Plan (EOP-004)

# A pandemic and epidemic annex;

ROCKSPRINGS VAL VERDE WIND's existing pandemic/epidemic plan for business continuity is listed in Annex F.