

EXHIBIT 14 COMPANY OWNED VEHICLES

Company Owned Vehicles			
Assignment	Primary Driver	Year	Make
#1	Aaron Klement	2018	Ford F150 4WD
#2	Ryan Bayer	2024	Chevrolet 3500 4WD
#3	Ruan Fuhrman	2019	Ford Explorer
#4	Jeff Tempel	2020	Ford F550 4WD
#6	Marcus Beam	2021	Dodge Ram 3500
#7	Gary Grewing	2022	Dodge Ram 5500 4WD
#8	Troy Lutkenhaus	2020	Chevrolet 3500 4WD
#9	Shawn Dangelmayr	2024	Chevrolet 1500 4WD
#10	Ronnie Bayer	2019	Ford F150 4X4
#12	Neil Hesse	2019	Ford Expedition
#13	Winch	2001	International 4
#14	John Spaeth	2022	Dodge Ram 5500 4WD
#15	Mitch Creed	2011	Ford F-150 4WD
#17	Spare	2021	Chevrolet 3500
#18	Adam Bayer	2017	Ford F550 Vers
#20	Jeff Maas	2013	Ford F-150 Ext
#22	Charlie Schilling	2022	Ford F-550 4WD
#23	Bill Grewing	2022	Dodge Ram 5500 4WD
#24	Nick Walterscheid	2023	Chevrolet 1500 4WD
#26	Scott Thomas	2024	Chevrolet 1500 4WD
#27	Bryan Reed	2022	Chevrolet 1500 4WD
#28	Gus Ashley	2020	Chevrolet 3500 4WD
#30	John Walterscheid	2013	Ford Explorer

#31	Russell McCasland	2023	Dodge Ram 1500 4WD
#32	Warren Sicking	2021	Ford F550 4WD
#33	Training/Meetings	2018	Ford F150 Super
#35	Chris Kubis	2021	Ram 1500 Crew 4WD
#36	Tony Moster	2016	Ford F550 Bucket
Heavy			
#11	Kim Walterscheid	2014	Freightliner Digger
#16	Kamron McMahan	2014	Freightliner Bucket
#19	Corey Lutkenhaus	2016	Freightliner Bucket
#21	John Garrett	2013	Freightliner Digger
#29	Tommy Harrison	2018	Ford F-550 Bucket
#34	Eric Johnson	2020	Freightliner Bucket

EXHIBIT 15 COMPANY OWNED HEAVY EQUIPMENT AND QUALIFIED OPERATORS

Owned Heavy Equipment and Qualified Operators			
Assignment	Year	Make	
#54	1996	Vermeer	Woodchipper
#56	2022	Clark	Forklift S25D
#57	2016	Vermeer	RTX550 Trencher
#58	2022	Case	580SN Backhoe
#59	2008	Case	580SM Backhoe
#60	2023	Kawasaki	Mule Pro-FXT
#62	2023	Vermeer	RTX550 Trencher
#63	2023	Kubota	RTV-X900
#64	2017	Kawasaki	Mule
#65	2091	Hyster	H155XL Forklift

#66	2015	Kubota SVL90-2 Skid Steer
#68	2020	Kubota U354R1A Mini Excavator
#70	2023	Kubota RTX125012 Rock Saw
#71	2023	Kubota KX040-4R1A Mini Excavator
#450	2018	Ditch Witch RT45 Trencher

EXHIBIT 16 TRAILERS

Company Owned Trailers		
Assignment	Year	Model
#61	2009	5x12 UTV Trailer
#502	1995	Pole Trailer
#503	1994	28' Dove Tail Trailer
#508	1996	Dump Trailer
#510	1998	16' Trailer
#511	1998	URD Wire Trailer
#512	1994	Pole Trailer
#514	1980	Trailer
#516	2008	Belshe Trailer
#517	1999	6x12 Trailer
#518	1999	6x12 Trailer
#519	2003	Wire Reel Trailer
#520	2009	Brooks Pole Trailer
#523	2010	Arnco Reel Trailer
#525	2011	Pole Trailer

#526	2011	16' Utility Trailer
#527	2014	Bumper Pull Cargo
#528	2014	Texas Pride Dump Trailer
#529	2014	Pole/Reel Trailer
#530	2015	Lane Reel Trailer
#531	2015	Skid Steer Trailer
#533	2017	UTV Trailer
#534	2017	Lane Reel Trailer
#535	2021	Hydraulic Reel Trailer
#536	2022	Vermeer Rock Saw Trailer
#580	2003	Belshe Trailer

EXHIBIT 17 GENERATOR EQUIPMENT AND VENDOR CONTACTS

Generator Equipment and Vendor Contacts					
Site Name	Address	Unit size	Fuel	Company	Electric Service
PenTex Energy Business Center	11799 W US HWY 82, Muenster, TX 76252	300 KW	DIESEL 600-Gal Capacity	BALDOR Mod# IDLC350-3JD	120/208 3 PH
PenTex Energy Service Center	11799 W US HWY 82, Muenster, TX 76252	5 Kw	gas	GN501202AC	120/240 1 PH

Generator Equipment Vendor
Contacts

Generator Technical Assistance	Address	Contact	Phone (office)	Phone (mobile)	email
CLIFORD POWER	101 INDUSTRIAL BOULEVARD, MANSFIELD TX 76063	TIM LYNCH	817- 640- 5544	940-577-5406	INFO@CLIFFORDPOWER.COM

EXHIBIT 18 TEST EQUIPMENT

Test Equipment Inventories				
Make	Model	Serial Number	Technician	Location
VON/ URD Fault Locator	SST15-832	616098	URD Crews	PENTEX
URD Line Locator				
Radiodetection	R10/RD4000		URD Crews	Warehouse
Radiodetection	R10/RD 8000		URD Crews	Warehouse
AVO Meter Test Set	J120	803030006	Meter TECK	Meter Room
Power Metrex CT/PT Test set	7335	140077	Meter TECK	Meter Room
Power Metrex Field Test Set	MTA15	150049	Meter TECK	Meter Room
Weco AMI Module tester	3204	6107	Meter TECK	Meter Room
Cooper/Kyle Breaker Control Test Set		1987	Engineering	South West Closet SC

EXHIBIT 19 CONTRACTORS

Contractors						
Area/Name	Street Address	City	State	Postal Code	Company Number	Comments
Primoris T&D Services	9001 Primoris Ct.	Fort Worth	TX	76140	469-484-5828	Constructio n
Force Electrical Services, LLC	P.O. Box 1288	Woodward	OK	73802	508-571-2004	Constructio n
Osmose Utilities Services	635 HWY 74	Peachtree City	GA	30269	716-819-5500	Pole inspection
Tejas Utilities	2123 Hamilton Rd	Argyle	TX	76226	214-989-6566	URD Boring
Hardin Tree Inc.	PO Box 310	Oologah	OK	74053	918-609-5904	ROW Clearing
Progressive Solutions	PO Box 1130	Marshall	AR	72650	870-448-3065	ROW Spry
USIC Locating Services	PO Box 713359	Cincinnati	OH	713359	317-575-7849	Line Locating
Progressive Environmental Services	PO Box 538498	Atlanta	GA	30353-8498	850-234-8428	Oil Spill
Utility Restoration Services	664 N. 123 Bypass Suite 3	Seguin	TX	78155	830-549-5661	URD Transf. Paint
Texas Meter & Device Co.	PO Box 154099	Waco	TX	76715-4099	254-799-0261-	Meter
Trees Inc. Resources	650 North Sam Houston Parkway E.	Houston	TX	77060	1-866-865-9617	ROW Clearing

Becker Dozer	1395 CR 426	Muenster	TX	76252	940-736-3279	Dozer Service
Mountain Creek Oil	Drawer 429	Saint Jo	TX	76265	940-995-2540	Dozer Service
D&G Dozer Service	201 East Greenwood Avenue	Bowie	TX	76230	940-872-3782	Dozer Service
Otto's Dirt Service	PO Box 2	Lindsay	TX	76250	940-665-2258	Dozer Service
Hess Towing & Recovery	2130 FM 1199	Gainesville	TX	76240-1723	940-612-4377	Truck Towing
Sanford Oil CO INC	PO Box 202056	Dallas	TX	75320-2056	940-627-2689	Fuel
BMH Oil CO.	PO Box 5365	Wichita Falls	TX	76307	940-689-9274	Fuel
Walterscheid Oil CO.	PO Box 391	Muenster	TX	76252	940-759-2737	Fuel
Reddy Ice	201 N Wickham St.	Alvord	TX	76255	940-427-2006	ICE
Power Plus	2121 Brittmoore Rd. # 5500	Houston	TX	77043	800-863-2525	Generator Rental
Austin Generator Service	2004 Howard Lane	Austin	TX	78728	800-288-5582	Generator Rental
Apex ROW LLC	P.O. 788	Marshall	AR	72650	870-448-2080	ROW spray

EXHIBIT 20 DROP POINTS

Drop Points for Poles and Material	
Name	
Gainesville - Outlet Mall	
Callisburg-School Parking Lots	
BLS Production, HWY 82	
Whitesboro	
Heritage Park	
Mt. Springs Community Center	
Red River Substation	
PenTex Yard	

EXHIBIT 21 TEC MUTUAL AID AGREEMENT

In consideration of the mutual commitments given herein, each of the Signatories to this Mutual Aid Agreement agrees to render aid to any of the Signatories as follows:

1. Request for aid. The Requesting Signatory agrees to make its request in writing to the Aiding Signatory within a reasonable time after aid is needed and with reasonable specificity. The Requesting Signatory agrees to compensate the Aiding Signatory as specified in this Agreement and in other agreements that may be in effect between the Requesting and Aiding Signatories.
2. Discretionary rendering of aid. Rendering of aid is entirely at the discretion of the Aiding signatory. The agreement to render aid is expressly not contingent upon a declaration of a major disaster or emergency by the federal government or upon receiving federal funds.
3. Invoice to the Requesting Signatory. Within 90 days of the return to the home work station of all labor and equipment of the Aiding Signatory, the Aiding Signatory shall submit to the Requesting Signatory an invoice of all charges related to the aid provided pursuant to this Agreement. The invoice shall contain only charges related to the aid provided pursuant to this Agreement.
4. Charges to the Requesting Signatory. Charges to the Requesting Signatory from the Aiding Signatory shall be as follows:
 - a) Labor force. Charges for labor force shall be in accordance with the Aiding Signatory's standard practices.
 - b) Equipment. Charges for equipment, such as bucket trucks, digger derricks, and other special equipment used by the aiding Signatory, shall be at the reasonable and customary rates for such equipment in the Aiding Signatory's locations.
 - c) Transportation. The Aiding Signatory shall transport needed personnel and equipment by reasonable and customary means and shall charge reasonable and customary rates for such transportation.
 - d) Meals, lodging and other related expenses. Charges for meals, lodging and other expenses related to the provision of aid pursuant to this Agreement shall be the reasonable and actual costs incurred by the Aiding Signatory.
5. Counterparts. The Signatories may execute this Mutual Aid Agreement in one or more counterparts, with each counterpart being deemed an original Agreement, but with all counterparts being considered one Agreement.
6. Execution. Each party hereto has read, agreed to and executed this Mutual Aid Agreement on

Date March 12, 2024 Entity Cooke County ECA dba PenTex Energy

By: [Signature]

Title General Manager

TEC Additional Comments

1. The Texas Electric Cooperatives Loss Control Advisory Committee hereby recognizes the need to update and amend this manual, preferably on an annual basis. This document should certainly be reviewed shortly after a disaster event has occurred in the state, and which has affected any TEC member-system cooperative. Additional recommendations and suggestions will be added as necessary and will serve as additional attachments or amendments to this text.
2. It is further recommended that the TEC Loss Control Advisory Committee, along with the TEC Directors, review and update the TEC Mutual Aid Plan for the Electric Cooperatives of Texas on an annual basis. Such review should include: 1) an update of names, addresses and phone numbers (to include emergency contact phone numbers) of all in-house contractors used by cooperatives in the state; 2) an updated listing of the current safety practices, rules, and regulations as adopted by the TEC Safety and Loss Control Advisory Committee and the TEC Board of Directors, including any amendments thereto; 3) an annual study of wages paid to assisting co-op personnel, to include an analysis of wages paid to assisting line crews from other surrounding states; and, 4) a review of billing rates for equipment and vehicles used during emergency restoration services and in subsequent permanent repair efforts during the days and weeks following a declared disaster.
3. It is strongly recommended that an inventory of materials be commenced by the assisting cooperative for all vehicles and equipment to be used during the emergency restoration period, and that such an inventory be conducted before vehicles are sent to an affected co-op, and after work has been completed.
4. The assisted cooperative may either return the borrowed materials OR reimburse the assisting cooperative for materials replacement.
5. TEC should appoint a designated person from its staff to serve as an official liaison to both Texas Emergency Management (TEM) and the Federal Emergency Management Agency (FEMA).
6. Such liaison should work with officials from TEM and FEMA before, during, and after all declared disasters within the state of Texas. Additionally, said TEC liaison should stress the importance of applicable Codes and Standards that all Texas electric cooperatives are required by law to abide by and to apply such Codes and Standards during the Emergency Protective Measures period and during permanent repair efforts.
7. The Committee hereby recommends that TEM officials be trained in the knowledge of applicable electric Codes and Standards, specifically the current version of the National Electrical Safety Code (NESC).

8. The Committee further recommends that FEMA auditors be consistent in both personnel and their findings among audited cooperatives.
9. The Committee suggests that TEC contract with or arrange for TEM officials to conduct an annual training seminar for cooperative personnel on disaster-related topics, including but not limited to: Public Assistance, Response and Recovery, Disaster-related Mitigation, and Hazard Mitigation.
10. Finally, the Committee recommends that, within 60 to 90 days following a disaster-related event, an in-depth analysis of the response and recovery effort by affected cooperatives be conducted in order to make necessary improvements, changes or corrections to the TEC Mutual Aid Plan and to this disaster response and recovery guidebook.

Mutual Aid Agreement Participants (Texas Only)

MANAGEMENT ISSUES

1. Mutual Aid Agreements between cooperatives and/or other organizations should be reviewed annually. Such agreements should specify the type of assistance each participant shall provide, and at what cost. The Mutual Aid Agreement should stipulate that the “helping partner,” the participant responding to a request for help from the affected system, shall bill all costs at their normal rates; any “adders” should be specified and detailed in the agreement.
2. “Projects of Work,” or “PWs,” should specify verifiable quantities of work to be done whenever possible. Cooperative personnel must be prepared to explain cost over-runs or reasons for higher costs than were estimated in the original PW. Each state’s Emergency Management Agency should be contacted immediately if an over-run is anticipated. Such constant tracking of a PW’s progress may necessitate the use of a full-time accounting manager or project accountant for FEMA-related work. Such assignment would be added to the cooperative’s “Administrative Costs” for the project.
3. Consider the assignment or designation of someone to be the co-op Project Officer throughout the course of the disaster response and recovery. Such person could be from within the cooperative, or on loan from another system outside the disaster area. The Project Officer’s duties could include the following:
 - a. Assistance in evaluating and estimating the extent of damage to the cooperative’s system.
 - b. Assistance in securing available contractors and bid lists once the 70-hour Emergency Protective Measures period has passed.
 - c. Coordinating with all other cooperative departments, including but not limited to management, accounting, engineering, operations, purchasing, and warehouse operations, to ensure an orderly assessment of needs by each department, and assistance in helping individual departments meet necessary requirements during the disaster response and recovery process. Such requirements would include ensuring environmental compliance via contacts with each state’s Department of Environmental Quality (DEQ), One-call digging notification, State Historic Preservation offices and each state’s Archeological Survey notification, as well as each state’s Floodplain Administrator office notification.

4. The co-op Project Officer could also coordinate the establishment of temporary storage areas for debris and assist in dispensing state emergency management Environmental Release Forms and Historic Site Preservation Forms to individuals or groups who contact the cooperative regarding the re-use of damaged or destroyed wood poles.
5. Other duties possibly assigned to the co-op Project Officer would be the evaluation of material acquisition, material dispensation, compilation of staking sheets during both the Emergency Protective Measures period and the Utilities (permanent repairs) period, and ensuring that all required maps, invoices, time sheets, and other paperwork documentation relevant to the specified disaster be collected and retained in an orderly fashion for future review by FEMA and OIG.
6. Send personnel from the accounting, operations, and engineering departments to the FEMA Applicant Briefing meetings and sign up for assistance as soon as possible. To the best of your ability, make sure original estimates of damage are thorough and comprehensive. Underestimating disaster damages could create additional PWs or delay reimbursements.
7. Management may wish to implement a policy that designates key employees and supervisors be available 24-hours per day, 7 days per week during the disaster, with work schedules to be determined by department heads in conjunction with the manager/CEO.
8. Communications, marketing, and/or public relations personnel may be utilized or designated to deliver material, equipment, and/or food (meals) to crews in the field, depending upon the personnel's knowledge of the distribution system and their certification on equipment or in materials handling.
9. As soon as possible, preferably during the first 70 hours of the disaster (FEMA's usual definition of Category B, Emergency Protective Measures), contact in-house contractors and those whose bids have been accepted and determine the length of time the contractors' emergency rates are to be in effect. Do not accept a contractor's argument that FEMA will automatically pay for extended work periods utilizing emergency rates. Also, unless other arrangements are made, advise contractors that after the initial 70-hour Emergency Protective Measures period, meals and lodging will no longer be paid for by the cooperative, but should be arranged and paid for by the contractor, with copies of meal and hotel receipts to be attached to weekly invoices supplied to the cooperative. Said meal and hotel tickets should list the names of crew members and corresponding room numbers at hotels to account for appropriate meal and lodging expenses. (Reference current IRS per diem guidelines.)

10. It is strongly recommended that additional engineering resources be arranged to assist in the daily development of staking sheets, material sheets, and work order information. This will allow the staking department to stay ahead of construction crews and provide for a more orderly flow of necessary and vital information to other key departments.
11. The engineering department should begin solicitation of at least three (3) bids from contractors as soon as possible, even before the full extent of damage to the system has been determined. Both FEMA and the OIG require that bids be procured for all permanent restoration work to be done by contractors. Make sure that any 'verbal contracts' are converted to written agreements to be shown to auditors.
12. Whenever it appears that consumers may be without electric power for several days or weeks, consider hiring security guards to be in place at office headquarters and warehouse facilities. This generally eliminates the possibility of hostile issues with consumers and sends a message that personnel, material, and equipment are being safeguarded. Once the cooperative nears completion of its service restoration efforts to residential customers, the security arrangement may then be terminated.
13. It is not uncommon for employees to retire, quit, or ask for re-assignment during or following a disaster. Carefully evaluate the need for cooperative linemen to work at night; their most effective work and/or leadership will most likely be during daylight hours, when damage to the system is clearly visible and when they have been adequately rested.
14. Document the first day of the outage and the day the last consumer's service was restored. This may impact various FEMA Categories A through F on your co-op's Force Account Labor statistics.
15. Have an Organization Chart of all cooperative employees, indicating what area or department they worked in before and during the disaster. This will help resolve questions about force account labor when it is classified into Categories A, Debris Removal; B, Emergency Protective Measures; and F, Utilities (Permanent Repairs).
16. Consider the development of a Rest and Recuperation Policy (R & R) for employees. Such policy should be designed for the safety and well-being of the cooperative's employees, and for the general public. The policy should be developed by management and approved/adopted by the co-op's board of trustees. If such a policy is enacted during the disaster, the date and time should be noted in the form of a written memorandum.
17. Insurance claims filed with FEMA should have a disclaimer from the cooperative's insurance carrier. Have copies of all insurance policies available for inspection by state emergency management, FEMA, and OIG personnel.

18. Insist that daily time sheet entries be made by all personnel, listing hours worked, names of crew members, and location work was performed; document, with narrative descriptions, any work performed by office personnel if it is related to field work, i.e., delivery of meals or materials and equipment, warehouse work, etc.
19. Management should be prepared to explain the process that the cooperative used to select work crews, whether such crews were from other co-ops or were contract crews. Explanation of the cooperative's action plan and methodology used in selecting various contractors may be necessary, including lists of equipment needed and rationale used to determine which contractors and crews would be utilized.
20. Send groups of employees to state emergency management agency and FEMA training; this denotes the co-op's dedication to being properly prepared.

EXHIBIT 22 REQUESTING ASSISTANCE FROM TEC

Cooperative requesting emergency assistance: _____

Telephone number(s): _____

(Use headquarters town name)

Nature of disaster: _____

Number and type of trucks needed: _____

Other equipment and tools needed:

Personnel and classifications needed: _____

Materials needed: _____

Weather and road conditions: _____

Where crews should report and to whom: _____

Estimate of how long the help may be needed: _____

How to contact your cooperative during the emergency: _____

Name of person to receive this information: _____

Date: _____ Time: _____

15 Exhibits Not Referenced in Plan

EXHIBIT 23 INSURANCE CONTACTS

Carrier and Reporting Information							
Coverage	Company	Address	Policy Numbers	Policy Dates	Phone Number	Fax Number	Email
All	Cozad Insurance	1428 S Main St, Lindale, TX 75771	34 UEJ ID1317 34 UEJ ID 1318 34HHJ ID0023	1/1/2024	903-530-1769	903-651-1085	jeremy@cozadins.com

EXHIBIT 24 AREA HOSPITALS, AIRPORTS, HOTELS

Area Hospitals					
Area/Name	Street Address	City	State	Postal Code	Phone Number
North Texas Medical Center	1900 Hospital Blvd	Gainesville	TX	46240	940-665-1751
Muenster Memorial	605 N Maple St,	Muenster	TX	76252	940-759-2271
Nocona General Hospital	100 Park Rd	Nocona	TX	76255	940-825-3235
Texoma Medical Center	5015 S. US HWY 75	Denison	TX	75020	903-416-9000
Presbyterian Denton	3000 North I-35	Denton	TX	76201	940-898-7000
Parkland	5200 Harry Hines Blvd	Dallas	TX	75235	214-590-8000
Area Airports					

Area/Name	Street Address	City	State	Postal Code	Phone Number
Gainesville Municipal Airport GLE	2300 Airport Dr.	Gainesville	TX	76240	940-668-4565
Area Hotels					
Area/Name	Street Address	City	State	Postal Code	Phone Number
Holiday Inn Express	320 N I-35	Gainesville	TX	76240	940-665-0505
Comfort Suites	1715 N I-35	Gainesville	TX	76240	940-665-5000
Roadway Inn	2103 N I-35	Gainesville	TX	76240	940-665-7737
Days Inn	1701 N I-35	Gainesville	TX	76240	940-665-5555
Hampton Inn	4325 N I-35	Gainesville	TX	76240	940-612-4300
La Quinta	4201 N I-35	Gainesville	TX	76240	940-665-5700
Quality Inn	600 Medal of Honor Blvd	Gainesville	TX	76240	940-665-8800
Lindsay Inn	312 E J M Lindsay Blvd	Lindsay	TX	76252	940-668-0929
Whitesboro Inn	31434 HWY 82 East	Whitesboro	TX	76273	903-564-5662
Motel 6	South I-35	Valley View	TX	76272	940-726-3447

EXHIBIT 25 FIELD INSPECTION FORM

(Name)		(Date)		(Time)	
Damage Cause By:	Ice	Flood	Wind	Tornado	Other
Present weather conditions at site:					
Clear_____	Heavy Rain_____		Light Rain		
High Winds_____	Light Winds_____		No Wind		
Fog_____	Heavy Snow_____		Light Snow		
Hail/Sleet	Other				
<u>Accessibility:</u>					
Dozer_____	Winch Truck_____		Skid Steer		
Lock Gate_____	Highway	County Road			
<u>Power Line status:</u>		Useable_____	Unusable_____	VOLTAGE:	
<u>Level Of importance</u>		1-5 1 being High Level			

<u>Other Utilities:</u>
YES NO
<u>Equipment:</u>
Transformer _____ Regulator _____ Breaker
Capacitors _____ X-Arms _____ Other
<u>Pole Tag</u>
Pole Size _____ Conductor Size
Conductor Size
<u>Landowner</u>
<u>Additional Information:</u>
<u>Signature:</u>

EXHIBIT 26 BOMB THREAT CHECKLIST

PENTEX ENERGY Bomb Threat Checklist

Exact words of caller _____

QUESTIONS TO ASK

1. When is bomb going to explode? _____
2. Where is the bomb? _____
3. What does it look like? _____
4. What kind of bomb is it? _____
5. What will cause it to explode? _____
6. Did you place the bomb? _____
7. Why? _____
8. Where are you calling from? _____
9. What is your address? _____
10. What is your name? _____

CALLER'S VOICE (circle):

Calm	Disguised	Nasal	Angry	Broken
Stutter	Slow	Sincere	Lisp	Rapid
Giggling	Deep	Crying	Squeaky	Excited
Stressed	Accent	Loud	Slurred	Normal

If the Voice is familiar, whom did it sound like? _____

Were there any background Noises?

Remarks:

Person receiving call: _____

Telephone number call received at _____ Date: _____

EXHIBIT 27 TROUBLE TICKET FORM

Trouble Ticket Form							
First Name:					Last Name:		
Account No.:					Service Trouble:		
Service Address:							
Contact:					Contact No.:		
Circuit ID:					Ticket No:		
Details:							
Received By:					Date:		Time:
Priority Level:							
Level 1:	Circuit s	Level 2:	Telepho ne		Level 3:	Long Distance	
Level 4:	Intern et	Level 5:	Security		Level 6:	Cable TV	
Repaired By:					Date:		Time:

Resolution:							
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EXHIBIT 28 EMPLOYEE EMERGENCY SHELTER LOCATIONS

Employee Emergency Shelter Locations	
Building	Shelter Location
PENTEX Business Office	Basement
PENTEX Service Center	Conference Room

EXHIBIT 29 ITEMS NEEDED

Suggested Items Needed for Storm Restoration Efforts
Ice chest(s) 48 Quart or Larger
Drinking Water Cooler
Gatorade or Powerade
Bottled water
Insect Repellent & Sunscreen
Fully supplied First Aid Kit & BBP kit
Work Zone Protection Signs, Vest, & Traffic Cones
Trucks fully stocked with tools
Live Line tools, rubber goods
Lights & extra batteries or chargers
Generator or Inverter for Small Microwave and Charging Lights, Batteries
Outrigger Pads
Personal Grounds

All Personal Protective Equipment
Climbing Tools & Hand tools
Overshoes & Rainwear
Drinks, Snacks, Canned Foods
Personal Hygiene Products
FR Uniforms & Clothing for 7 Days
Extra Boots
Cash, Phone card
Prescribed Medicine, Enough for 7 Days
Identification

EXHIBIT 30 SUB CREW ASSIGNMENT

Crew Assignment - Rolling Brown Out
Each Circuit That is in Brazos Scada Manual turn off 30min Max
#1 Alcorn - Troy
#2 Capps Corner - Corey
#3 Muenster – Chaz
#4 Valley View - Gary
#5 Woodbine - Gus
#6 Gainesville - Ryan
#7 Walnut Bend D/A - Bill
#8 Sivells Bend - Charlie
#9 Hardy - Warren
#10 Salem - Kamron
#11 Whitesboro – Jeff T

#12 Red River - Tony
#13 Sinclair UF
#14 Nocona – John S
#15 MT. Springs - Eric
#16 Hawkins - Tom
#17 Kiowa West - Daniel
18 White Tail N/A
#19 Dye Mound - Tommy
#20 Leo – John G
#21 Myra Tyler Bluff - NA
This is mainly if we lose communication through SCADA

EXHIBIT 31 CITY AND COUNTY OFFICIALS

CITY AND COUNTY OFFICIALS					
COOKE					
Title	First Name	Last Name	Office Phone	Email	Website
County Judge	John	Roane	940-668-5435	John.roane@co.cooke.tx.us	
County Clerk	Pam	Harrison	940-668-5474		
County Commissioner P1	Gary	Hollowell	940-668-5481	ghollowell@co.cooke.tx.us	
County Commissioner P2	Jason	Snuggs	940-726-3390	Jason.snuggs@co.cooke.tx.us	
County Commissioner P3	Adam	Arendt	940-668-5483	Adam.arendt@co.cooke.tx.us	
County Commissioner P4	Matt	Sicking	940-668-5484	Matt.sicking@co.cooke.tx.us	
Justice of the Peace P1	Jody	Henry	940-668-5463	Justice1@co.cooke.tx.us	-
Justice of the Peace P2	Carroll	Johnson	940-668-5510		
Emergency Management Cord.	Ray	Fletcher	940-668-5400	Ray.Fletcher@co.cooke.tx.us	http://www.co.cooke.tx.us
State Rep	David	Spiller	512-463-0526		
Chamber of Commerce	Lily	Palmer	759-2227	chanber@ntin.net	
Mayor of Gainesville	Tommy	Moore	817-760-1352	tommymooremayor@gmail.com	

City Manager Gainesville	Barry	Sullivan	668-4500	bsullivan@cogtx.org	
Chamber of Commerce G'ville	Jennifer	Shumate	665-2831	jshumate@GainesvilleCofC.com	
MONTAGUE					
Title	First Name	Last Name	Office Phone	Email	Website
County Judge	Kevin	Benton	940-894-2401		-
County Clerk	Kim	Jones	940-894-2461	mcoclerk@windsteam.com	
County Commissioner P1	Roy	Darden	940-964-2388		-
County Commissioner P2	Mike	Mayfield	940-872-1741		-
County Commissioner P3	Mark	Murphey	940-825-3742		-
County Commissioner P4	Bob	Langford	940-995-2667		-
MUENSTER					
Title	First Name	Last Name	Office Phone	Email	Website
Mayor of Muenster	Tim	Felderhoff	759-2236	trfelderhoff@ntin.net	
City Manager Muenster	Adam	Deweber	759-2236	cityofmuenster@ntin.net	
Mayor Pro-Tem Park/Library Commissioner	Deb	Klement	940-736-5477	klement@ntin.net	

Street Commissioner	John D	Bartush	940-736-1474	johnb@msbtx.com
Police Commissioner	Jeff	Maas	940-902-1486	Jmaas1107@yahoo.com
Sanitation Commissioner	Patrick	Lutkenhaus	940-736-4006	lands@ntin.net
Water Commissioner	Clifford	Sicking	940-284-2708	csicking@ntin.net
City Secretary	Ammie	Hennigan	940-736-9290	citysecretary@ntin.net
Chief of Police	Tom	Barr	940-736-3541	tbarr@ntin.net
Public Works Manager	Gary	Hacker	940-727-4532	glhacker2008@yahoo.com

EXHIBIT 32 VOAD AGENCIES

VOLUNTEER ORGANIZATIONS ACTIVE IN DISASTER (VOAD)							
[County Name]							
Title	First Name	Last Name	Office Phone	FAX	Mobile Phone	Email	Website
COOKE COUNTY VOAD	SPONSORING AGENCY COOKE COUNTY UNITED WAY		940/665 /1793	940/665 /8505		<cookeuw@ntin.net>	cookeuw@ntin.net
[County Name]							
Title	First Name	Last Name	Office Phone	Phone Ext.	Mobile Phone	Email	Website
[County Name]							
Title	First Name	Last Name	Office Phone	Phone Ext.	Mobile Phone	Email	Website