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Fannin County Electric Cooperative, Inc.

Emergency Operations Plan



Your Touchstone Energy® Cooperative 

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Approval and Implementation

In our industry, there exists a need for a plan for an organized, safe but speedy recovery from different types of manmade and natural disasters. These types of disasters have been known to cripple or destroy business functions and even entire organizations. Given the events of September 11, 2001, the 1998 and 2002 floods, Hurricanes Katrina and Rita and the Texas wildfires of 2011, electric utility interests in an Emergency Operations Plan have significantly increased.

Given the natural exposure to manmade and weather-related outages and emergencies, Fannin County Electric Cooperative, INC (FCEC) has produced in cooperation with TEC and NRECA, a written disaster mitigation plan to guide us in proactive and reactive recovery of systems, lines and equipment should a disaster or emergency affect our service area. As part of the plan, we have entered into mutual aid agreements between member-owned electric cooperatives within Texas and the Nation. TEC assists in coordination following a disaster for equipment, materials and manpower for any cooperative that requests their services. The missing element of disaster preparedness is a comprehensive plan that allows quick access to information about everyday business systems.

Several types of disasters can occur that threaten our ability to efficiently provide service to our members and customers. Disasters such as weather, fire, vandalism, sabotage, pandemics, and terrorism can result in tools, equipment, on-site data, hardware, software, and facilities being damaged or lost. Some of this damage or loss may be isolated to a small area or system wide. Both disasters tie in with the potential for loss of power or other utilities. Sabotage can be either from external forces causing damage to structures, facilities, data through hacking or viruses, or from internal sources (personnel) damaging company resources.

The purpose of this Emergency Operations Plan is to serve as a guide in the cooperative's recovery from a wide range of disasters. The GM/CEO, Staff Members and Safety Coordinator will review and update this Plan at least annually or after each major event in which the plan is activated. A hard copy of the Plan will be kept on site at FCEC headquarters, as well as a digital copy on FCEC servers. Digital copies will also be distributed to local emergency management coordinator(s).

Key Sections of the Emergency Operations Plan

APPROVAL AND IMPLEMENTATION5

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Record of Distribution and Training

<u>Name and Title of Person or Entity Distributed To</u>	<u>Date of Access or Training</u>
John Ed Shinpaugh – GM/CEO	4/05/2022
Tim Kidwell – Project Manager	4/05/2022
Barry Murchison – System Engineer	4/05/2022
Karen Rintelmann – CFO	4/05/2022
Eddie Nicely – Safety and Training Coordinator	4/05/2022
Rodney Gammons – Line Superintendent/Field Operations Manager	4/05/2022
Colton Whisenhunt – Manger of Member Services	4/05/2022

GM/CEO Affidavit

PROJECT NO. 53385

**AFFIDAVIT OF
CHIEF EXECUTIVE OFFICER OF
FANNIN COUNTY ELECTRIC COOPERATIVE, INC.
PURSUANT TO 16 TEXAS ADMINISTRATIVE CODE § 25.53**

STATE OF TEXAS §

COUNTY OF FANNIN §

BEFORE ME, the undersigned authority, on this day personally appeared the undersigned affiant, who swore on oath that the following facts were true:

“My name is John Ed Shinpaugh. The facts stated within this Affidavit are within my personal knowledge and are true and correct. I am over the age of eighteen years, of sound mind, and competent to testify to the facts stated in this Affidavit.

“I am the Chief Executive Officer of Fannin County Electric Cooperative, Inc. (Fannin County Electric), which is a Texas electric cooperative corporation.

Fannin County Electric operates an electric distribution utility system in the State of Texas and the Electric Reliability Council of Texas power region.

Fannin County Electric has adopted an Emergency Operations Plan (EOP) that complies with 16 Texas Administrative Code §25.53 - Electric Service Emergency Operations Plans (EOP Rule), which was adopted by the Public Utility Commission of Texas on February 25, 2022.

Fannin County Electric’s relevant operating personnel are familiar with and have received training on the applicable contents and execution of the EOP, and such personnel are instructed to follow the applicable portions of the EOP except to the extent deviations are appropriate as a result of special circumstances during the course of an emergency.

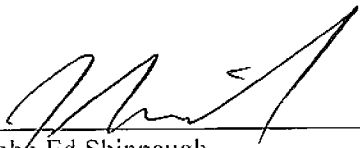
The EOP has been reviewed and approved by the appropriate executives of Fannin County Electric.

Drills will be conducted to the extent required by subsection (f) of the EOP Rule.

The EOP or an appropriate summary of the EOP has been distributed to local jurisdictions as needed.

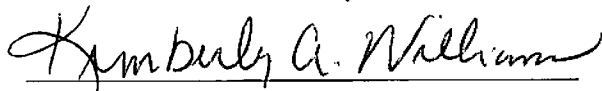
Fannin County Electric maintains a business continuity plan that addresses returning to normal operations after disruptions caused by an incident.

Fannin County Electric's emergency management personnel who are designated to interact with local, state, and federal emergency management officials during emergency events have not yet completed the latest IS-100, IS-200, IS-700, and IS-800 National Incident Management System training. Fannin County Electric expects the training to be completed by December 31, 2022."

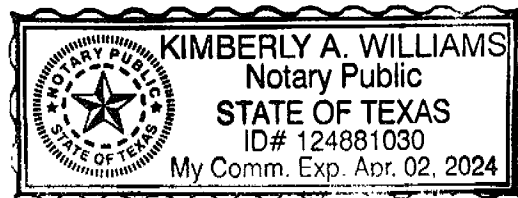


John Ed Shinsaugh

Sworn and subscribed before me on this 12 day of April 2022, by John Ed Shinsaugh.



Notary Public in and for the State of Texas



Individuals responsible for completion and implementation of EOP

- John Ed Shinpaugh – GM/CEO
- Tim Kidwell – Project Manager
- Barry Murchison – System Engineer
- Karen Rintelmann – CFO
- Eddie Nicely – Safety and Training Coordinator
- Rodney Gammons – Line Superintendent/Field Operations Manager
- Colton Whisenhunt – Manager of Member Services

Revision Summary

<u>Date Revised</u>	<u>Section(s)\Page Number(s) Revised</u>
04/05/2022	Approval and Adoption of EOP

Statement of Superseded Document

The most current revision of this Emergency Operations Plan (The Document), as shown in the Revision Summary section of The Document, supersedes and replaces all previous versions of The Document, oral or written, including memoranda, correspondence or other communications between the parties hereto relating to the subject matter hereof.

COMMUNICATION PLAN

Proper communication is an important part of operations during an emergency situation. FCEC's plan to ensure proper communication is maintained between all parties involved is detailed below.

- I. Member service representatives (MSR) will be the initial contact on all incoming phone calls to FCEC's phone system. They will handle the calls as follows:
 - a. If the caller is a member with an issue or complaint, MSR will attempt to resolve issue with member. At member's request, they may elevate the call to the appropriate supervisor. Supervisor will handle the issue, and involve other management if necessary.
 - b. If the caller is a member of the media, The GM/CEO is authorized and directed to be the official spokesman for the cooperative when inquiries are received by the news media or when it is necessary for the cooperative to make a statement of position or explanation. The GM/CEO will determine when such statements should be made. In the absence of the GM/CEO, the Manager of Member Services is authorized to respond to media inquiries concerning electric system operations and the CFO is authorized to respond to inquiries concerning rate or billing matters.

- c. If the caller is a first responder, government official, etc. the caller will be transferred to the appropriate employee based on their request.
- II. FCEC will make reasonable efforts to publish updates via its social media platform(s) and/or website as pertinent information becomes available.
 - a. The GM/CEO is authorized and directed to approve any such information releases. All personnel should be alert to inform the Manager of Member Services of any newsworthy information about an employee or director or an event in which the cooperative is involved when such would enhance the member and public relations of the cooperative or its image in the service area. The Manager of Member Services is responsible for recommending such information to the GM/CEO for release to the media. Releases should be made to media representatives in the service area or any applicable local area within the service area for which the information would be pertinent.
- III. FCEC will initiate and/or maintain all required communication with government officials and regulatory agencies (PUCT, ERCOT, etc.).

EMERGENCY RESPONSE SUPPLIES PLAN

In the event of an emergency requiring activation of the EOP, or the threat of such an emergency, FCEC will make all reasonable efforts to maintain adequate supplies through its vendor relationships and the following procedure. FCEC maintains a level of extra supplies most frequently used during emergencies, as well as a vendor alliance to provide expedited services in the event of an emergency.

If given advanced notice(24-48 hours):

- I. FCEC will check its inventory of emergency supplies that may be needed for restoration efforts:
 - a. Ice chest(s)
 - b. Bottled water
 - c. Insect repellent & sun screen
 - d. Fully supplied first aid kit & blood-born pathogen kit
 - e. Work zone protection signs, vest, & traffic cones
 - f. Trucks fully stocked with tools
 - g. Vehicles filled with fuel
 - h. Rubber goods
 - i. Lights & extra batteries or chargers
 - j. Outrigger pads
 - k. Personal grounds
 - l. All personal protective equipment
 - m. Climbing tools & hand tools
 - n. Handheld radios
 - o. Chain saws, extra blades, gas cans, extra fuel mix
 - p. Lock out/tag out signs

- q. Powerline hardware/wire splices/connectors
- II. FCEC will contact appropriate vendors to make them aware of impending situation and order any necessary supplies.

If no advanced notice is given(less than 24 hours):

- I. FCEC staff will work together to take an initial assessment of supplies needed to respond to the emergency.
- II. Staff will then use the initial assessment to determine if sufficient supplies are on hand, or if more need to be acquired.
- III. If additional supplies are needed, FCEC will contact appropriate vendors to get supplies ordered in the most expedited manor possible.

EMERGENCY RESPONSE STAFFING PLAN

Scope

This plan will establish:

- I. Responsibilities and duties to each department and sometimes to specific individuals during an emergency operations situation.

Executive Staff/GM/CEO

- 1. Determines the level of each emergency with assistance from Field Operations.
- 2. Stays directly involved in information flow and major decisions.
- 3. Receives routine information from departments on status of restoration efforts.
- 4. Makes contact with local, state and federal departments and/or officials as required. Includes ERCOT, PUCT and FEMA.
- 5. Determines when to contact FCEC insurance carriers.
- 6. Determines when to have security guards at offices and facilities.
- 7. Contacts TEC and other cooperatives for assistance.
- 8. Serves as the official spokesman for the cooperative when communicating to the public or media. Create all news and press releases. Confer with appropriate department managers on matters requiring either media response or news releases in order to assure accuracy of reporting.
- 9. Attempt to notify critical loads either before, or at the onset of an emergency through broadcast radio and television announcements.
- 10. Communicate with law enforcement officers and utility personnel in the field.

Superintendent / Field Operations

- 1. Determines the level of the emergency.

2. Determines the location for all Emergency Operations Restoration Activities to occur (either Dispatch or Secondary Emergency Operations Center, including man camps, contractor staging, and material loading areas.
3. Coordination and direction for the operating activities required for the restoration of the distribution system during the entire period of any and all emergencies.
4. Staff the facilities at the Operations Center for the required operational restoration functions.
5. Provide central communication and status information updates to GM/CEO and Member Services periodically.
6. Assess the electric system damage and a course of action to follow.
7. Set priorities for switching, patrolling, and restoration.
8. Control and direct all instructions for switching and patrolling.
9. Determine the need for, and secure if necessary, outside contractor assistance.
10. Periodically review and determine the best utilization of equipment and personnel.
11. Coordinate and dispatch all switching and patrol operations
12. Coordinate the execution of the power restoration plan by maximizing the available crews, equipment, and material.
13. Determine and execute relief schedules during extended service restoration.
14. Determine manning requirements and call out appropriate personnel.
15. Establish a crew rotation plan when restoration of the system is exceeding 16 hours. If outages last longer than 24 hours, crews will work rotating shifts until all outages are restored.
16. Coordinate material requirements with Purchasing Agent and Warehouse Supervisor.
17. Provide adequate personnel and equipment to repair or sectionalize damaged equipment.
18. Provide personnel for patrolling circuits.
19. Requires pictures of all damages and document the locations.

Engineering / Field Services

1. May be directed to perform damage assessment by field inspection.
2. May provide guidance to damage areas and accumulate material lists.
3. May guide out-of-town crews to the damaged areas.
4. May help transport employees to and from homes or from one crew location to another.
5. Contract labor for staking new/maintenance/as-built sheets.
6. Support dispatch and mapping functions.
7. Assist in the determination of severity and extent of damage to the distribution systems.
8. Photograph/Video extent of damage to the distribution system for FEMA validation.
9. Provide troubleshooting and technical support for equipment and systems being used for restoration of power and other cooperative services.
10. Supply and track Radio/Communications Systems for visiting crews. The cooperative may issue hand-held radios and cellular phones to communicate with the Dispatch, provided a FCEC employee is not assigned to the visiting crew.

11. As soon as possible during the disaster, utilize available staff, contractors, or possibly retirees to take both still pictures and videos of the damage.
12. prepare staking sheets as soon as possible for work to be done. Make sure that all permanent work has a staking sheet documenting the completed work.
13. If predicted storms appear to be extremely destructive in nature (forecasted ice storms, hurricanes, or tornado outbreaks), consider creating work orders in advance to charge all time and materials to.
14. Keep all receipts during the event, in case the storm or event is later declared a federal disaster.
15. Notify all other departments of work orders assigned to the disaster. Other departments should also be informed of activity codes that may be assigned. Coordinate specifically with the accounting department to ensure that copies of all time sheets, invoices, checks and cash receipts are obtained.

Dispatch

1. Collect detailed outage information using outage management system.
2. Determine extent of service interruptions by member count and by area.
3. Track the location of personnel in the field using GPS Software.
4. Communicate with Field Operations and Engineering/Field Services to maintain integrity of the outage map, and direct crews on specific areas to respond to when they finish their current assignment.
5. Provide outage information to Executive Staff and Member Services as needed to update members and the public.

Safety / Loss Control

Safety and Loss Control will provide assistance to all areas of the cooperative in handling the restoration efforts.

Some of those duties include:

1. Assist Field Operations where necessary.
2. Provide Safety and Loss Control activities.
3. Conduct safety meetings or make sure they are conducted by the crew leaders.
4. Coordinate with dispatch and local authorities where traffic control might be necessary.
5. Operating/Testing/Maintenance of generators prior to events occurrence.
6. Monitor and maintain adequate fuel supply for vehicles they operate.

Human Resources And Accounting

In the event of an emergency, the following accounting functions are important to the continuity of service.

1. Provide Personnel and Human Resources services to the cooperative

2. Accounts payable
3. Accounts receivable
4. Banking
5. Payroll
6. Availability of short-term cash
7. Records and record-keeping
8. Maintenance of accounting records.
9. Safeguarding of accounting records.
10. Non-interruption of accounting functions, including payroll time sheets and receipt tracking.
11. Establishment of lines of credit with current / new vendors,
12. Contact with banking institutions, insurance carriers and vendors.
13. Creation and distribution of emergency account numbers
14. Material Procurement.

Member Services

1. Provide MSR's for answering member outage calls and verifying power restoration to members.
2. Provide members with additional information with respect to anticipated outage time and the extent of the damage as supplied by the Executive Staff.
3. Confirm restoration of power by follow-up phone calls.
4. During an emergency, the cooperative's telephone system will be staffed in daylight hours to receive information from customers, emergency authorities and others. Cooperative Response Center (CRC) will take overflow and after hours calls. They will report urgent issues immediately to the FCEC staff assigned to receive these reports. FCEC must furnish the contact persons and contact numbers other than the office lines which could all be in use.
5. May assist visiting crews with lodging and laundry services.
6. Coordinate news releases and public service announcements with the Executive Staff.
7. Establish and maintain information flow to the membership and CRC.
8. Issue updated information on a timely basis.
9. Communicate with and identify key account customers for the Superintendent / Operations and Dispatch.
10. May provide additional support to critical or "key" accounts.
11. May coordinate and deliver materials and meals to Crews.

All Personnel

Keep Dispatch Operators, Engineering and Field Operations Staff, and Executive Staff fully informed of any situation that would invite media attention. In situations where the media is on location, cooperate fully to the extent that neither safety nor efficiency of work is impaired. Refer all questions or inquiries to the GM/CEO. Report information about employees or the operations and activities of the cooperative to the Executive Staff.

Construction Contractors

1. If possible and if needed, FCEC will use in-house contractors and any of their extra crews before calling in or bidding other contract crews. The contractors will be contacted prior to the emergency and placed on standby. In-house contractors are contractors the cooperative presently employs for contract construction work.
2. The in-house contractor should have their emergency storm repair rates on file with the cooperative, as well as rates for permanent repairs.
3. To the extent possible the Engineering Department should solicit bids for permanent repair work to be done. Bids from contractors must be received, along with price sheets for storm labor and equipment. It is recommended that bids be made on a per-unit basis, rather than hourly.
4. FCEC maintains rights-of-way contractors on an annual basis. These R-O-W contractors will be contacted prior to the emergency and assigned to the areas they are needed.

General Information

1. Crews may work calls prior to sustained storm winds reaching 40 miles per hour, then crews will return to offices until after storm passes.
2. An employee will be assigned to direct contractors to work sites and provide materials support. They will be the contact person between contractor and Dispatch but will not direct the work of the visiting crews.
3. Crews will be assigned sections of line to restore power. They shall not work on any other lines without permission from appropriate FCEC personnel.
4. Landowners will be responsible to dispose of all limbs and trees removed from lines and FCEC owned equipment.
5. Damage surveys: All personnel shall take photographs of all damage prior to making repairs. These photos should be sent to Engineering and Accounting for use when filing claims with insurance and/or FEMA.

WEATHER RELATED HAZARDS IDENTIFICATION PLAN

Power delivery systems are most vulnerable to storms and extreme weather events. High winds, especially when combined with precipitation from seasonal storms, can cause damage to electricity utility systems, resulting in service interruptions to large numbers of electricity customers. Depending on the severity of the storm and resulting impairment, power outages can last a few hours or extend to periods of several days. Weather related hazards in Texas vary dramatically regarding intensity, frequency, and the scope of impact. The following weather-related hazards have been identified as potential threats for the FCEC service region:

- Severe thunderstorm (lightening, wind, flooding)
- Tornado (wind, debris)

- Winter storm (ice, wind)
- Drought (wildfire)
- High temperature extremes (increased peak load, stress on system components)
- Low temperature extremes (increased peak load, stress on system components)

The majority of FCEC power outages are caused by damage from lightening or trees and tree limbs falling on electricity distribution lines and poles.

Tornado damage is more localized however the damage to the system may be more severe due to storm debris damaging lines and poles. The duration of an outage is typically longer with tornado damage.

Ice storms are infrequent in the FCEC service region however, outages are more widespread, and damage may be more severe. Line crew travel may also be hampered by frozen precipitation. The duration of an outage is typically longer with ice storm damage.

Drought can potentially impact the FCEC service area however, water availability does not directly impact the distribution of electric service by FCEC. Drought increases the potential for wildfires which could interrupt electric service due to system damage.

Extreme temperatures will increase use of interior climate control, resulting in higher daily/peak load and longer seasonal periods of use. Extreme temperatures result in additional system loading contributing to system component heating and potential component failure. Increased electric load from extreme temperatures has the potential to require load shedding to prevent widespread grid failure due to overloading.

Notices of weather related hazards, such as storms and temperature extremes are generally provided, allowing for preparation prior to their occurrence. Multiple weather forecasting and notification services are utilized by FCEC to monitor potential weather events. FCEC staff utilizes the notices to make preparations for the weather related events including staffing, equipment, supplies and contractor stand-by. Advanced notice is normally given for potential grid overloading and potential load shedding.

WEATHER EMERGENCY PLAN

Definition Of Emergency Levels

Advisory

This is a precautionary measure that typically follows a National Weather (NWS) Advisory of a potential weather threat or anything that could develop into something severe in nature. Cooperative personnel will monitor the situation and advise the GM/CEO or Department Managers of the potential, impending crisis.

Hurricanes: A tropical depression has formed in locations favorable for strengthening and has movement, which could bring the system into the Gulf of Mexico and toward the Texas coast.

Freezing Weather: A strong arctic cold front is forecast with the strength to reach central Texas within 5 days.

Locally Severe Weather: Development of severe thunderstorms outside of the service area with movement into the service area within 48 hours.

Flooding: A weather event that brings flooding of low lying areas, streams, creeks and rivers that flow into the service area and could result in a rise in lake and river levels within 24 to 48 hours.

Drought Conditions and Fire: Extreme dry and/or windy conditions that are conducive for fires and wild fires to ignite and spread.

Level I Emergencies

The National Weather Service has issued a specific Weather Advisory for the area. Emergencies and/or outages may occur where FCEC crews are able to restore service in less than 24-hours without the assistance of outside crews or contractors. The Dispatch may request the assistance of phone operators to answer calls. Field Operations Department personnel may require additional crews as needed to respond to outages.

Hurricanes: Weather conditions are favorable for the strengthening of a tropical depression into a tropical storm or minimal hurricane status. The storm has entered the Gulf of Mexico and the National Hurricane Center projections are for the storm to reach the middle Texas coast within 96 hours. Preparations will begin in the event of landfall that would bring the storm into our service area.

Freezing Weather: Freezing rain or sleet with below freezing temperatures is predicted within 72 hours. Preparations will begin for hardening the electric system and facilities to handle potential outages.

Locally Severe Weather: Severe localized weather is predicted within 24 to 48 hours. Heavy lightning, high winds, and/or hail is likely to move into the service area. Conditions could be favorable for the possible formation of tornadoes.

Flooding: Flooding of low lying areas, streams, creeks and rivers that flow into the service area that could impede power restoration efforts is expected within 48 hours.

Drought Conditions and Fire: National Weather Service issues a Red Flag Advisory that heat, humidity and wind conditions are favorable for fires and wild fires to ignite and spread within 48 hours.

Level 2 Emergencies

Emergencies and/or outages may occur where FCEC crews are able to restore service in less than 24-hours without the assistance of outside crews or contractors. The Dispatch may request the assistance of phone operators to answer calls. Field Operations Department personnel may require additional crews as needed to handle outages. All Field Operations personnel could be asked to report for duty or may be placed on stand-by.

Hurricanes: *National Hurricane Center has issued a hurricane watch for the central and/or south Texas coast. Landfall of the storm is predicted within 72 hours. Preparations continue by all personnel for the storm and hardening of critical systems to minimize outages and damages.*

Freezing Weather: *Freezing rain with temperatures below freezing is predicted within 48 hours. The National Weather Service has issued a winter storm watch for all or parts of the service area. Preparations are intensified to meet the expected impact of the storm.*

Locally Severe Weather: *National Weather Service has issued a severe thunderstorm watch. Lightning, heavy rains, high winds, hail and possible tornadoes may have been reported as the storm moves towards our service area.*

Flooding: *National Weather Service has issued a flash flood warning in advance of heavy rains. Flooding of low lying*

Area's, streams, creeks, rivers and lakes is likely as the storm moves towards the service area.

Drought Conditions and Fire: *National Weather Service has issued a Red Flag Warning. Dry conditions that are conducive for fires and wild fires to ignite and spread.*

Level 3 Emergencies

Emergencies and/or outages may occur where FCEC crews may not be able to restore service in less than 24-hours without the assistance of outside crews or contractors. The Dispatch has requested the assistance of

phone operators to answer calls. Field Operations Department personnel have mobilized additional crews to handle outages. All Field Operations personnel have been asked to report for duty or may be placed on stand-by.

Hurricanes: *Weather conditions have escalated and the National Weather Service has issued a hurricane warning.*

Landfall probabilities have increased and landfall is predicted within 24 to 48 hours.

Freezing Weather: *Freezing rain with temperatures below freezing is predicted within 24 hours. A winter storm warning has been issued. Potential bridge and road closures are forecast.*

Severe Local Weather: *Severe lightning, extremely high winds, and tornadoes/ or straight line winds are moving into or through the service area. Significant service disruptions are being reported. Flash flooding may be occurring within the service area.*

Level 4 Emergencies

Emergencies and/or outages are immanent and all critical personnel are mobilized and standing by at predetermined, designated locations. Contacts have been made with local and state entities and authorities in preparation for disaster recovery. All materials vendors have been notified. Oil and fuel vendors have been contacted as per our contracts. It is believed that FCEC crews are unable to restore service in less than 24-hours without the assistance of outside crews or contractors. Outside assistance is requested to arrive once a damage assessment has been completed. All cooperative personnel must report for duty. The cooperative's resources will be required well above and beyond normal operations and should be at maximum levels.

Outages Prior To The Storm

Under the direction of the Field Operations Manager, the Dispatch may de-energize circuits, lines and substations prior to a storm arriving to prevent additional damage to lines and equipment.

Restoration Procedures

The following procedures will be used as a guideline to restore power in a safe and orderly manner. We need to follow the plan to ensure steady progress during the power restoration of our system. Any deviation from the plan can only be granted by the GM/CEO, or in his absence, the Field Operations Manager.

FCEC staff will hold meetings every morning to discuss progress of restoration efforts.

Lines will be worked in the following order:

1. Substations

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

2. Three-Phase Distribution Lines



3. Single-Phase Main Line Distribution



4. Three Phase Taps



5. Single-Phase Taps



[REDACTED]

6. Transformers And Services

[REDACTED]

Basic Safety Rules

OSHA SAFETY RULES SHALL APPLY TO EACH CREW. FCEC EMPLOYEES WILL ABIDE BY FCEC SAFETY RULES. CONTRACTORS WILL BE RESPONSIBLE FOR THEIR SAFETY AND FOLLOWING THEIR COMPANY'S SAFETY RULES. VIOLATIONS WILL NOT BE TOLERATED!

VIOLATIONS OF SAFE WORK PROCEDURES MAY RESULT IN IMMEDIATE TERMINATION OF CONTRACT.

[REDACTED]

LOAD SHED PLAN

Listed below are the priorities for curtailment in case of an emergency or generation shortage by category (Industrial customers, commercial customers, residential homes and apartments, etc.). FCEC will attempt to inform consumers in advance of planned outages or rotating blackouts. Restorations will be done systematically, avoiding pressure from individuals for special attention. Substation load and line recloser load must be evaluated to determine which curtailment will be most effective.

Curtailment Priority

Customers will be curtailed in the following order if possible:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

PRIORITIES FOR RESTORATION OF SERVICE

Listed below are priorities for restoration of service by category. Generally, this list would be the reverse of curtailment priorities. In addition to priorities concerning community health and safety, crews will be assigned to defined areas. Crews will concentrate on a given feeder, working to the end or to a sectionalizing point, and then returning to restore service on single phase lines or taps of the feeder. Restorations will be done systematically, avoiding pressure from individuals for special attention. However, one or more crews may be assigned to locations where special hazards exist or where especially critical loads require immediate attention. When not on special assignment, these crews may be used to repair individual services.

Customer Priority

Customers will be restored to service in the following priority if possible:



CRITICAL LOADS

The cooperative will attempt to notify critical loads either before, or at the onset of an emergency via the contact information on file with FCEC or by working with law enforcement officers and utility personnel in the field.

Procedure for Maintaining an Accurate Registry of Critical Load Customers

A registry of critical loads will be stored on one of FCEC's servers as a record of all the registered Critical Load Industrial Customers, Critical Load Public Safety Customers, Chronic Condition Residential Customers, & Critical Care Residential Customers. Critical loads are defined as loads for which electric service is considered crucial for the protection or maintenance of public health and safety; including but not limited to hospitals, police stations, fire stations, critical water and wastewater facilities, and customers with special in-house life-sustaining equipment.

*Definitions

- (1) Critical Load Public Safety Customer--A customer for whom electric service is considered crucial for the protection or maintenance of public safety, including but not limited to hospitals, police stations, fire stations, and critical water and wastewater facilities.
- (2) Critical Load Industrial Customer--An industrial customer for whom an interruption or suspension of electric service will create a dangerous or life-threatening condition on the retail customer's premises, is a "critical load industrial customer."

(3) Chronic Condition Residential Customer--A residential customer who has a person permanently residing in his or her home who has been diagnosed by a physician as having a serious medical condition that requires an electric-powered medical device or electric heating or cooling to prevent the impairment of a major life function through a significant deterioration or exacerbation of the person's medical condition. If that serious medical condition is diagnosed or re-diagnosed by a physician as a life-long condition, the designation is effective under this section for the shorter of one year or until such time as the person with the medical condition no longer resides in the home. Otherwise, the designation or re-designation is effective for 90 days.

(4) Critical Care Residential Customer--A residential customer who has a person permanently residing in his or her home who has been diagnosed by a physician as being dependent upon an electric-powered medical device to sustain life. The designation or redesignation is effective for two years under this section.

To be considered eligible for consideration of being added to the Critical Load Registry, an application for this designation must be submitted by or on behalf of the customer.

(1) To be designated as a Critical Care Residential Customer or Chronic Condition Residential Customer, an application form must be submitted to FCEC by a physician.

(2) To be designated as a Critical Load Public Safety Customer or a Critical Load Industrial Customer, the customer must notify FCEC. Eligibility shall be determined through a collaborative process among the customer and FCEC, but if the customer and FCEC are unable to agree on the designation, FCEC has the authority to make or decline to make the designation.

Critical Load Public Safety Customers, Critical Load Industrial Customers, Critical Care Residential Customers, and Chronic Condition Residential Customers qualifies for notifications of interruptions or suspensions of service. Designation as a Critical Load Customer, Critical Care Residential Customer, or Chronic Condition Residential Customer does not guarantee the uninterrupted supply of electricity.

Upon a customer's request, FCEC will provide to the customer the application form for Critical Care Residential Customer and Chronic Condition Residential Customer designation and the form will be available on FCEC's website.

Procedure for Obtaining Critical Care Residential Customer or Chronic Condition Residential Customer Designation

This procedure will instruct the customer to have the physician submit the application form by facsimile or other electronic means to FCEC. The application form includes a telephone number for reaching a MSR who can respond to questions from a physician or customer about the form during regular business

hours. After FCEC receives the form, it will evaluate the form for completeness. If the form is incomplete, no later than two business days after receiving the form, FCEC will mail the form to the customer and explain in writing what information is needed to complete the form. If FCEC has returned the form as incomplete or has not finished processing the form within two business days from receipt of the form, the customer shall be designated as a Critical Care Residential Customer or Chronic Condition Residential Customer on a temporary basis pending final designation by FCEC. The temporary designation will be based on the designation selected by the physician on the form if such designation was included; otherwise, the temporary designation shall be as a Critical Care Residential Customer. FCEC will notify the customer of such temporary designation using a standard market transaction. If the form is returned to the customer as incomplete, the temporary designation shall remain in effect for 14 days, after which the temporary designation will expire, and the application process must start over.

Reasons that FCEC shall consider a form incomplete for an application for Critical Care Residential Customer or Chronic Condition Residential Customer designation include the omission of the name of the person for whom the protection is sought, contact information, physician signature, the designation as a Critical Care Residential Customer or Chronic Condition Residential Customer, and medical board license number of the customer's physician. Any additional mandatory information required for completeness shall be clearly identified on the commission-approved application form. A customer may, but it is not required to, include an emergency (secondary) contact in the application. FCEC will not challenge the physician's determination of the customer's status but shall apply the physician's designation of the customer as a Critical Care Residential Customer or Chronic Condition Residential Customer consistent with the information provided on the form. FCEC may verify the physician's identity and signature and may deny an application for designation if it determines that the identity or signature of the physician is not authentic.

FCEC will notify the customer via email of the final status of the application process, including whether the customer has been designated for Critical Care Residential Customer or Chronic Condition Residential Customer status. FCEC will also notify the customer of the date a designation, if any, will expire, and whether the customer will receive a renewal notice.

FCEC will notify the customer via email when a customer is no longer designated as a Critical Care Residential Customer or a Chronic Condition Residential Customer. FCEC will mail a renewal notice to a Chronic Condition Residential Customer whose designation was for a period longer than 90 days or a Critical Care Residential Customer, at least 45 days prior to the expiration date of the customer's designation. The renewal notice shall also be mailed to the emergency contact included on the commission-approved application form (if applicable). The renewal notice shall include the application form and an explanation of how to reapply for Critical Care Residential Customer or Chronic Condition Residential Customer designation. The renewal notice shall inform the customer that the current designation will expire unless the application form is returned by the expiration date of the existing designation.

A Critical Care Residential Customer or Chronic Condition Residential Customer designation does not relieve a customer of the obligation to pay FCEC for electric services provided, and a customer's service may be disconnected for non-pay.

FCEC will report to the commission by March 1 of each year beginning in 2023, the number of customers for each type of critical load customer as of December 31 of the previous calendar year. FCEC's report will also include the number of applications that were rejected as a result of incomplete forms, the number of requests from FCEC for disconnection, and the number of disconnections and reconnections completed.

PANDEMIC / EPIDEMIC PLAN

General

This plan's intention is to provide additional guidance during a confirmed or suspected pandemic or epidemic. It works concurrently with our Emergency Operations Plan and any Policies such as, but not limited to Family Medical Leave, Sick Leave, or Personal Leave.

Basic Overview

1. Impact

For FCEC, the impacts could include:

- 1.1. Reduced availability of front office, back office staff, and field personnel to serve customers
- 1.2. Absence of mission critical staff, including senior managers and IT personnel
- 1.3. Permanent loss of staff who die
- 1.4. Increased claims activity

2. Staff Availability

It is expected that many more employees than are actually ill will not be available to work. This is because:

- 2.1. They may be caring for a family member who is sick,
- 2.2. They may be worried about being exposed to pandemic, and hence not want to come in to work
- 2.3. Transportation may be unavailable
- 2.4. Whole workgroups may be sick at once if they are co-located in a single work space or meet face to face regularly

Estimates of how many staff will be absent vary from 5% – 15%, up to 50% at the “peak” of the wave, perhaps for two weeks to one month.

3. Time Frame

The pandemic may last between for a year or longer and may pass through communities in multiple pandemic “waves”. A wave of infection may last several weeks. There may be one to several months between waves. Vaccine development may shorten the period of concern.

4. Other Considerations

- 4.1. Every country and region is expected to eventually be affected, although they may be affected at different times and to differing degrees.
- 4.2. Transportation is likely to be interrupted – both as a result of border restrictions, and failures due to absenteeism or power or fuel interruptions.
- 4.3. Basic infrastructure such as telecommunications and power may be impacted
- 4.4. Supply and delivery chains are likely to be impacted

5. Plan Focus

A primary impact of a pandemic will be a reduced workforce. The following actions should lessen the impact:

- 5.1. Cross training of staff in critical functions to minimize the impact of absenteeism
- 5.2. Improving systems for working from home
- 5.3. Documentation of work functions to allow untrained or minimally trained staff to temporarily fill job positions
- 5.4. Mechanisms to reduce the need for face-to-face meetings among staff or with customers
- 5.5. Larger signature authority groups should multiple managers be ill at once

EXPOSURE AND SCREENING

1. Exposure

Office and Field employees (ie. those staff who deal with customers face-to-face on a very regular basis) could be at increased risk of contracting pandemic because they are exposed to people who may be infectious. Attention to strict hygiene and appropriate use of Personal Protective Equipment (PPE) will help reduce this risk.

Some of the risks are identified as:

Risk	Employees shall
Customers’ “respiratory droplets” considered as potentially infectious	<ul style="list-style-type: none">• Wear a mask at all times when dealing with customers face to face• Keep a distance of at least 2 meter / 6 feet between themselves and the customers.• Door screening procedures shall be followed
Objects touched by customers (including money, pens, chairs	<ul style="list-style-type: none">• Wear gloves when handling objects that have been touched by customers. Gloves are NOT a substitute for

etc.) may be contaminated with the virus.	<p>hand washing.</p> <ul style="list-style-type: none"> • Practice frequent hand washing. It may be useful to have hand sanitizer available at desks for regular use. • Clean all shared space and objects regularly • Refrain from touching their face
Visiting clients	<ul style="list-style-type: none"> • Wherever possible, minimize face-to-face contact. Use the telephone / email or other means of communication if appropriate. • If face-to-face contact is unavoidable, we will consider using masks. Avoid touching, don't shake hands

2. Public Access Limitations and Door Screening

Access limitations and screening employees and public prior to entering the building helps minimize the risk of a sick individual coming to work and infecting the rest of the workforce. Public Access may be limited using signs posted at the front entrance prohibiting sick individuals from entering. FCEC's Office currently has several entrances. Door screenings for public access would be located at the front lobby entrance. All other entrances to the building including the Warehouse and Yard facility will be for employees. The warehouse entrances may also be used for contractors and deliveries.

Notices of the Health Screening will be posted at the front entrance where the screenings will be conducted.

OPERATIONS

1. Office Operations

If a pandemic occurs all office operations will continue until it is determined if employees are at risk. Public access to the property may cease until the GM/CEO makes this determination.

The GM/CEO and Department Manager shall determine what alternatives will be carried out for essential business operations. Possible scenarios include:

1.1. Cashier

- 1.1.1. Limit access to drive through traffic only; no public access to facility.
- 1.1.2. Accept payments via electronic transmittance.
- 1.1.3. Employee may work from home in lieu of coming into the office.
- 1.1.4. Employee will be required to wear proper PPE.

1.2. New Service

- 1.2.1. Accepting applications for service via electronic transmittance.
- 1.2.2. Employee may work from home in lieu of coming into the office.
- 1.2.3. Employee will be required to wear proper PPE.

1.3. Customer Service

- 1.3.1. Accepting applications for service via electronic transmittance.

- 1.3.2. Accepting payments via electronic transmittance.
- 1.3.3. Employee may work from home in lieu of coming into the office.
- 1.3.4. Employee will be required to wear proper PPE.

1.4. Other Office Services

- 1.4.1. Employee may work from home in lieu of coming into the office.
- 1.4.2. Employee will be required to wear proper PPE.

2. Field Operations

If a pandemic occurs some field operations will cease until it is determined employees are not at risk. The GM/CEO will make this determination. The GM/CEO and Department Manager shall determine what alternatives will be carried out for essential business operations. Possible scenarios include:

2.1. Meter Services

- 2.1.1. Possible alternatives to conduct the meter service operations will be allowing members to call in readings via telephone or other electronic means or FCEC contacting members for meter information.
- 2.1.2. Limited one-on-one exposure with public along with proper PPE can be utilized.
- 2.1.3. Employee may work from vehicle and home in lieu of coming into the office.

2.2. Engineering Operations

- 2.2.1. Limited one-on-one exposure with public along with proper PPE can be utilized.
- 2.2.2. Employee may work from vehicle and home in lieu of coming into the office.

2.3. Operations

- 2.3.1. Limited one-on-one exposure with public along with proper PPE can be utilized.
- 2.3.2. Employee may work from vehicle and home in lieu of coming into the office.

2.4. Warehouse Operations

- 2.4.1. Limited one-on-one exposure with public along with proper PPE can be utilized.

3. Public Access

- 3.1. Public access will be limited to activities which cannot be accomplished electronically or by other remote means.
- 3.2. All visitors entering the building will be instructed to wear proper PPE and sanitize hands. Employees will be notified in the event of a potential exposure incident.

AWAY FROM AND RETURNING TO WORK

1. Employees Away from Work

Employees who have been away from work due to any of the following reasons must follow specific guidelines listed in 1.1 through 1.4:

- 1.1. Illness with confirmed or suspected pandemic
- 1.2. A member of their household is/was ill with confirmed or suspected pandemic
- 1.3. Employee is/was in close contact with a person infected with pandemic
- 1.4. Employee has traveled from an affected State or County to an unaffected State or County

2. Confirmed or Suspected Pandemic

- 2.1. Category 1. Employees must follow the CDC guidelines, when available. Otherwise, employees must follow the guidelines below for returning to work if they have been ill with confirmed or suspected pandemic. Employee shall not return to work for at least 5 days from the onset of symptoms for mild illness or 10 days for moderate illness and should be free of fever for a minimum of 24 hours before returning to work. Employee who is immunocompromised or with severe illness or shall obtain medical clearance from their physician prior to returning to work. If the employee has any doubts about whether they are well enough to return to work and are unable to contact a physician, the employee shall contact the Human Resources Department.
3. Family Member has Confirmed or Suspected Pandemic
 - 3.1. Category 2. Employees must follow the CDC guidelines, when available. Otherwise, employees must follow the guidelines below for returning to work if a member of their household was ill with confirmed or suspected pandemic. Employee shall not return to work for 5 days from the last period of contact with the affected person. Employee shall be free of symptoms, no fever, body ache, excessive fatigue, new onset of cough or other respiratory symptoms.
4. Close Contact with a Person who has Confirmed or Suspected Pandemic
 - 4.1. Category 3. Employees must follow the CDC guidelines, when available. Otherwise, employees must follow the guidelines below for returning to work if they come in close contact with a person infected with pandemic. Close contact is considered as having been within 6 feet for a cumulative time of 15 minutes over a 24-hour period. Employee shall not return to work for 5 days from the last period of contact with the affected person. Employee shall be free of symptoms, no fever, body ache, excessive fatigue, new onset of cough or other respiratory symptoms.
5. Travel from an affected State or County to an unaffected Country, State, or County
 - 5.1. Category 4. Employees must follow the CDC guidelines, when available. Otherwise, employees must follow the guidelines below for returning to work if they travel to/from an affected Country, State or County. Employee shall not return to work for 5 days from the last period of contact with person(s) suspected to be infected. Employee shall be free of symptoms, no fever, body ache, excessive fatigue, new onset of cough or other respiratory symptoms.

TRAVEL RESTRICTIONS

1. Imposed by FCEC

Governments and public health authorities may impose travel restrictions in an attempt to reduce the risk of infected persons spreading the disease from area to area. FCEC may impose travel restrictions in an attempt to reduce the risk of employees becoming infected by pandemic and to reduce the risk of employees becoming stranded in areas should travel restrictions be suddenly imposed.

FCEC has established a plan to restrict travel if there are suddenly increasing numbers of human infections of pandemic-like illness that appear to be localized in one area, or one county, then restrictions may well be declared. However, if many areas/counties are simultaneously experiencing

widespread outbreaks, then restrictions may prove to be detrimental rather than of benefit, and travel bans may be lifted.

Note that imposing travel restrictions too early will cause unnecessary disruption, additional expense and inconvenience. However, acting too late may result in employees being exposed to the pandemic virus, and/or being stranded in an area for an unknown period of time.

2. EMPLOYEE RESPONSIBILITY

Notify FCEC of Health Status

Employees that have any health issues are encouraged to notify FCEC about their condition, as the condition *might* place them in a priority group for such interventions as vaccination, or evacuation, if a pandemic arises. Employees should consider whether perhaps self-identifying their condition to human resources (or other management as appropriate) is in their best interests.

3. STRESS MANAGEMENT

3.1. Employee Fears

FCEC will manage pandemic-related stress by:

- 3.1.1. Communicating with employees early on regarding the potential pandemic and how our organization is preparing for it.
- 3.1.2. Will have a comprehensive management plan in place and make sure employees are informed.
- 3.1.3. Provide employees with clear and timely information in a proactive manner.
- 3.1.4. Communicate clearly and accurately about our organization's response.

3.2. Reducing High Stress Levels

- 3.2.1. Supervisors should enforce staff breaks during work shifts. Breaks allow employees to better modulate their physiological response.

WILDFIRE PLAN

FCEC recognizes that vegetation management is important in preventing the spread of wildfires and averting ignition from electrical lines. This Plan shows our commitment to meeting legislative requirements and ensures the environment is protected during service operations.

Rainfall amounts and other seasonal influences affect vegetation growth rates. Variations in growth rates affect overall fuel loads, the ability to ignite and the rate of spread of fire. Fires may spread from adjoining areas or ignite as spot fires within the FCEC's service area. Fire ignitions may either be natural (electrical) or by people either intentionally as arson or accidentally by mechanical mishap, sparks, or from cigarettes.

Vegetation growth within our right-of-way is an area FCEC tracks as a part of fire mitigation. Electricity infrastructure is maintained by FCEC and Right-of-way tree trimming, and brush removal are conducted as established by current standards and in accordance with easement or other legal requirements.

Reporting Fires

- FCEC's employees shall report wildfires by contacting "911" immediately.
- When reporting a fire, personnel are to provide the following information.
 - Name
 - Call back telephone number
 - Location:
 - Legal description (Township, Range, Section)
 - Descriptive location (Reference point)
 - Fire Information:
 - Size in Acres
 - Rate of Spread
 - Wind Conditions

CYBER SECURITY PLAN

FCEC's cyber security plan is set up to address a suspected data breach in a series of phases. This will be done in conjunction with and under the direction of FCEC's contracted IT management team from Grayson-Collin Communications (GCC).

The incident response phases are:

1. Preparation
2. Identification
3. Containment
4. Eradication
5. Recovery
6. Lessons Learned

1. Preparation



2. Identification

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

3. Containment

[REDACTED]

[REDACTED]

[REDACTED]

4. Eradication

[REDACTED]

[REDACTED]

[REDACTED]

5. Recovery

[REDACTED]

[REDACTED]

6. Lessons Learned

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

PHYSICAL SECURITY PLAN

Physical security is required to deter or prevent the loss, theft, or damage to an asset. Assets can include people, information, equipment, building structures and overall operations. Threats could include physical damage or harm to the facility and its occupants, theft of data or confidential material, or other

criminal activity resulting in a financial loss to the organization. Physical security missions include the following:

[REDACTED]

[REDACTED]

The following list includes items to be evaluated:

[REDACTED]

FCEC has determined that the following personnel run a higher risk of being victimized by violence:

[REDACTED]

[REDACTED]

FCEC has identified the following sensitive areas requiring security:

[REDACTED]

FCEC EMERGENCY CONTACTS

<u>Name</u>	<u>Title</u>	<u>Phone</u>	<u>Email</u>
John Ed Shinpaugh	GM/GM/CEO	903-227-3939	jshinpaugh@fcec.coop
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Colton Whisenhunt	Manager of Member Services	903-227-4877	cwhisenhunt@fcec.coop

JURISDICTIONS TO RECEIVE A COPY OF THE EOP

- Fannin County Office of Emergency Management

BUSINESS CONTINUITY PLAN

EXECUTIVE OVERVIEW

This document establishes procedures and processes to maintain operational continuity for businesses based on three types of disruptions that could occur individually or in any combination:

- Loss of access to parts of or the entire facility (e.g., following a fire, sudden storm, or flooding);
- Loss of services due to a reduction in workforce (e.g., during pandemic influenza);
- Loss of services due to equipment or systems failure (e.g., information technology (IT) systems failure, electrical grid failure).

INTRODUCTION

Overview

Continuity of Operations (COOP) planning ensures businesses are able to continue or immediately resume performing their organization's critical business functions, which are the functions that support the organization's mission, comply with legal requirements, and support life-safety, under all circumstances. This includes natural, technological, and man-made incidents, as well as incidents that result in loss of access to parts of or an entire facility or loss of service due to equipment or systems failure. The benefit of COOP planning includes the ability to anticipate response actions following a myriad of incidents, improve the businesses performance of its critical business functions, and ensure timely recovery.

Plan Scope & Applicability



Plan Objectives

The FCEC Business Continuity Plan objective is to facilitate the resumption of critical operations, functions, and technology in a timely and organized manner to ensure a viable and stable organization. In doing this it is critical to ensure the safety and well-being of employees, customers, and guests.

The primary objectives of the plan are to:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Plan Assumptions

The following assumptions were used while creating this plan:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

CRITICAL BUSINESS FUNCTIONS

Overview

Critical business functions are those functions and critical activities that an organization must maintain in a continuity situation, when there has been a disruption to normal operations, in order to sustain the mission of the organization, comply with legal requirements and support life-safety. They are the backbone of a business and must be continued in order for the organization to meet its mission. These functions are not meant to be the name of a division, program, unit, etc. but meant to be the actual process/function that must be continued. These processes/functions can be supported or 'owned' by different divisions/units but the unit itself is not a critical business function.

[illegible]

FCEC Critical Business Function				
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FCEC Critical Business Function				

FCEC Critical Business Function

[illegible]

FCEC Critical Business Function

[illegible]

PLAN ACTIVATION PROCEDURES

GM/CEO will initiate the implementation of the Business Continuity Plan.

Plan Activation During Normal Business Hours

[Redacted]

Plan Activation Outside Normal Business Hours

[Redacted]

Actions upon Activation

[Redacted]

INTERNAL COMMUNCIATION PROCEDURES

Staff Accountability

[Redacted]

[Redacted]

[Redacted]

Employee Communication Methods

PLAN DEACTIVATION

OVERVIEW

Plan deactivation is the process of demobilizing the alternate facility and restoring critical business functions to the primary facility or a new facility that will permanently replace the damaged facility. Plan deactivation may not consist of an exact replacement of lost facilities, equipment or processes. The goal of plan deactivation is to reestablish full capability in the most efficient manner. In some continuity incidents, extensive coordination may be necessary to backfill staff, procure a new operating facility, and re-establish IT infrastructure and vital records. When it is determined the COOP activation has ended, all personnel should be informed that the necessity for continuity operations no longer exists and the return to normal operations will begin.

OTHER EMERGENCY CONTACTS

Texas Department of Emergency Management

FORMAL EOCs

FOR OFFICIAL USE ONLY - NOT FOR PUBLIC DISIMINATION

EOC's are not normally staffed except during times of emergency.

Fannin & Grayson Counties

Disaster District Committee (DDC)		District Coordinator (DC)	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Council of Governments (COG)			
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Fannin & Grayson Counties Web EOC			
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Fannin County EOC		Grayson County EOC	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Collin & Hunt Counties

Disaster District Committee (DDC)		District Coordinator (DC)	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Council of Governments (COG)			
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Collin County EOC	Collin County Web EOC
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COUNTY ELECTED OFFICIALS

<u>County</u>	<u>Judge</u>	<u>Phone</u>	<u>Email</u>	<u>Fax</u>
Fannin	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Collin	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Hunt	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]		[REDACTED]	
Grayson	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Lamar	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

<u>County</u>	<u>Constable</u>	<u>Precinct</u>	<u>Phone</u>	<u>Email</u>	<u>Fax</u>
Fannin	[REDACTED]	1	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	2	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	3	[REDACTED]	[REDACTED]	[REDACTED]
Collin	[REDACTED]	3	[REDACTED]	[REDACTED]	[REDACTED]
Hunt	[REDACTED]	2	[REDACTED]	[REDACTED]	[REDACTED]
Grayson	[REDACTED]	1	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	4	[REDACTED]	[REDACTED]	[REDACTED]
Lamar	[REDACTED]	2	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	3	[REDACTED]	[REDACTED]	[REDACTED]

KEY LAW ENFORCEMENT CONTACT LIST

<u>County</u>	<u>Name</u>	<u>Position</u>	<u>Phone</u>	<u>Email</u>	<u>Additional Number</u>
Fannin		Sheriff			
Collin		Sheriff			
Hunt		Sheriff			
Grayson		Sheriff			
Lamar		Sheriff			

<u>City</u>	<u>Name</u>	<u>Position</u>	<u>Phone</u>	<u>Email</u>	<u>Additional Number</u>
Bonham		Chief			
		Captain			
Ector		Chief			
Honey Grove		Chief			
		Sergeant			
Ladonia		Chief			
Leonard		Chief			
Savoy		Chief			
Trenton		Chief			
Bells		Chief			
Whitewright		Chief			

FIRE DEPARTMENT CONTACT LIST

<u>County</u>	<u>City</u>	<u>Key Officer</u>	<u>Position</u>	<u>Phone</u>	<u>Additional Number</u>	<u>Email</u>
Fannin	Bonham		Chief			
			Secretary			
Fannin	Dodd City VFD		Chief			
			Asst. Chief			
Fannin	Ector VFD		Chief			
Fannin	Honey Grove VFD		Chief			
Fannin	Ladonia VFD		Chief			
			Asst. Chief			
Fannin	Leonard VFD		Chief			
			Asst. Chief			
Fannin	Randolph VFD		Chief			
			Asst. Chief			
Fannin	Ravenna VFD		Chief			
Fannin	Savoy VFD		Chief			
Fannin	Telephone VFD		Chief			
Fannin	Trenton VFD		Chief			
			Deputy Chief			
Collin	Blue Ridge VFD					
Collin	Farmersville					
Collin	Princeton					
Hunt	Celeste VFD					
Grayson	Bells VFD		Chief			
Grayson	Whitewright		Chief			
Lamar						

COUNTY EMERGENCY MANAGEMENT COORDINATORS

<u>County</u>	<u>Coordinator</u>	<u>Telephone</u>	<u>Email</u>	<u>Additional Number</u>
Fannin	[REDACTED]	[REDACTED]	[REDACTED]	
Collin	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Hunt	[REDACTED]	[REDACTED]		
Grayson	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Lamar	[REDACTED]	[REDACTED]		

COUNTY COMMISSIONER CONTACTS

<u>County</u>	<u>Precinct</u>	<u>Commissioner</u>	<u>Telephone</u>	<u>Email</u>	<u>Fax</u>
Fannin	1	[REDACTED]	[REDACTED]		[REDACTED]
Fannin	2	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Fannin	3	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Fannin	4	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Fannin	All Precincts		[REDACTED]		
Collin	3	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
			[REDACTED]		
Hunt	1	[REDACTED]	[REDACTED]		
Hunt	4	[REDACTED]	[REDACTED]		
Grayson	2	[REDACTED]	[REDACTED]	[REDACTED]	
Lamar	3	[REDACTED]	[REDACTED]		[REDACTED]
Lamar	4	[REDACTED]	[REDACTED]		[REDACTED]

EMERGENCY TELEPHONE NUMBERS

Emergency Dispatch

- Fannin County (706) 632-2043
- Collin County (972) 547-5350
- Grayson County (903) 813-4411
- Bonham (903) 583-2141

County Sheriff Offices

- Fannin (903) 583-2143
- Collin (972) 547-5100
- Hunt (903) 453-6800
- Grayson (903) 868-2977
- Lamar (903) 737-2400

Local Fire Departments

- Bonham Fire Department (903) 583-3731
- Ector VFD

Area Highway Patrol

- Bonham (903) 583-2134
- McKinney (972) 542-9413
- Greenville (903) 453-6900
- Sherman (903) 668-5417
- Paris (903) 785-8421

Area Medical Services

- TMC – Bonham Hospital (903) 583-8585
- TMC – Denison Hospital (903) 416-4000
- Medical City McKinney (972) 547-8000
- Baylor Scott & White – McKinney (469) 764-1000
- Texas Health Presbyterian - Allen (972) 747-1000
- Wilson N. Jones – Sherman (903) 870-4611