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DEMAND CONTROL 2

CEO Chris Hendrix President Shannon K. McClendon CRO Anoush Farhangi

March 12, 2024

Filing Clerk
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, Texas 78701

Project No. 53385 - Demand Control 2, LLC Emergency Operations Plan Update

PUCT Staff,

Pursuant to 16 Texas Administrative Code ("TAC") § 25.53(c)(3)(B), Demand Control 2, LLC ("DC2") (Certificate No. 10265) is hereby filing its Emergency Operations Plan ("EOP") annual update.

The filing includes:

- 1) Affidavit from Chris Hendrix:
 - a) Attesting that no changes were made to the EOP that materially affect how DC2 would respond to an emergency; and
 - b) Providing the affirmations required by 16 TAC § 25.53(c)(4)(C).
- 2) A pleading confirming DC2 Emergency Contacts.

Sincerely,

Chris Hendrix

(479) 366-4650

chendrix@demandcontrol2.com

PROJECT NO. 53385

PROJECT TO SUBMIT EMERGENCY § BEFORE THE PUBLIC UTILITY OPERATIONS PLABS AND RELATED § COMMISSION OF TEXAS DOCUMENT UNDER 16 TAC § 25.53 §

EMERGENCY CONTACT INFORMATION FOR DEMAND CONTROL 2

Pursuant to 16 Tex. Admin. Code § 25.53(c)(3)(B)(i), Demand Control 2, LLC ("DC2") (Certificate No. 10265) hereby submits this pleading confirming Emergency Contacts. The emergency contacts for DC2 remain the same as those previously filed. All emergency contacts for DC2 are restated in confidential Attachment 3.

Respectfully submitted,

Chris Hendrix

CEO

Demand Control 2, LLC

2402 Avenue L

Galveston, TX 77550

(479) 366-4650

chendrix@demandcontrol2.com

Attachment 3

Demand Control 2, LLC Emergency Contacts

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PROJECT NO. 53385

AFFIDAVIT AFFIRMING EMERGENCY OPERATIONS PROCEDURES CHANGES DEMAND CONTROL 2, LLC

FILED PURSUANT TO § 25.53 ELECTRIC SERVICE EMERGENCY OPERATIONS PLANS SECTION (3)(B)

STATE OF TEXAS
COUNTY OF GALVESTON

ON THIS DAY, <u>Chris Hendrix</u>, of <u>Galveston</u>, <u>Texas</u> APPEARED BEFORE ME, the undersigned authority, who, after being duly sworn, stated under oath that he is entitled to make this Affidavit, and that the statements contained below are true and correct to the best of his knowledge.

I, Chris Hendrix, am the Chief Executive Officer (CEO) of Demand Control 2, LLC ("DC2"), a Public Utility Commission of Texas (Commission or PUC) certified Option 2 retail electric provider (REP) in the Electric Reliability Council of Texas (ERCOT) [certificate number 10265]. As the CEO, I am one of the highest-ranking officers with binding authority.

DC2 has an Emergency Operations Plan ("EOP"), prepared in accordance with Public Utility Commission of Texas Subst. Rule § 25.53(c) ("Substantive Rule"). I attest and affirm that each of the following statements are true and accurate:

- 1. DC2 personnel have reviewed the current EOP and determined that the plan continues to support current operations. All changes to the plan did not materially alter how DC2 would respond to any future emergencies.
- 2. All relevant operating personnel of DC2 are familiar with and have received training on the applicable contents and execution of DC2's EOP, and have been instructed to follow the applicable portions of DC2's EOP except to the extent deviations are appropriate because of specific circumstances during the course of an emergency.
- 3. DC2's EOP has been reviewed and approved by all appropriate DC2 executives.
- DC2 last conducted an EOP drill in December 2023 as required by 16 TAC § 25.53(f).

- 5. DC2 has determine it was unnecessary to distribute its EOP to local jurisdictions at this time.
- 6. DC2 has a business continuity plan that addresses returning to normal operations after disruptions caused by an incident.
- 7. DC2's personnel designated to interact with local, state, and federal emergency management officials has received the IS-100, IS-200, IS-700, and IS-800 NIMS training.

Chris Hendrix

CEO, Demand Control 2, LLC

Signed before me on this 12th day of March 2024.

BARBARA M. WHITE My Notary ID # 133965716 Expires August 31, 2026

{Notary Stamp}

Bawara M. White