

Federal Emergency Management Agency (FEMA):

CCECA's Engineering Supervisor has undergone and will maintain FEMA National Incident Management System (NIMS) training, specifically IS-100, IS-200, IS-700, and IS-800. The Engineering Supervisor is designated to interact with local, state, and federal emergency management officials during emergency events.

Federal Emergency Response Telephone and Contact Information		
Criminal/Terrorist Incident To locate local office	Federal Bureau of Investigation http://www.fbi.gov/contact/fo/territory.htm	
DHS/IAIP (NIPC)	http://www.dhs.gov or http://www.nipc.gov Email: nicc@dhs.gov Phone: 202-282-9201 Fax: 703-607-4998	1-202-323-3204
U.S. National Response Team	http://www.nrt.org	
Chemical Incident	National Response Center	1-888-424-8802
Biological Incident	Medical Research Institute of Infectious Diseases	1-800-872-7443
Radiation Incident	Armed Forces Radiobiology Research Institute AFRRI/MRAT 1-800-SKY-PAGE REACT/TC 8:00 AM – 4:30 PM (CST) AFTER 4:30 PM (CST)	1-301-295-0530 PIN 801-0338 1-865-576-3131 1-865-576-1005
Health Incident	Health and Human Services Center for Disease Control Public Inquires Center for Disease Control and Prevention	http://www.hhs.gov http://www.cdc.gov http://www.bt.cdc.gov 1-404-639-3534 or 1-800-311-3435 1-404-639-3311
ESISAC	Email: esisac@nerc.com Internet: http://www.esisac.com Phone: 609-452-8060 (NERC office hours) Fax: 609-452-9550	

NOTE: Any additional numbers that the utility deems needed (local hazmat, fire and police departments, etc.) should be added to this list.

Electric Cooperative's Guidance in FEMA Declared Disasters

FEMA Enabling Legislation

STAFFORD ACT, Public Law 93-288, known as:

**The Robert T. Stafford Disaster Relief and Emergency Assistance Act,
Title 42 U.S.C. # 5121, as revised Sept 1, 1999.**

The Stafford Act authorizes the President (FEMA per Executive Order 12673) to provide financial and other forms of assistance to State and local governments, certain Private Non-Profit organizations, and individuals following Presidential-declared major disasters and emergencies. **Electric Cooperatives are eligible under the Private Non-profit status.**

APPLICANT ELIGIBILITY

To be eligible for FEMA reimbursement, ALL must be eligible, the applicant, the facility, the work and the cost.

REIMBURSEMENT

FEMA reimbursement is 75% of the eligible work. Additional Presidential Declarations may raise this amount in extensive damage and hardship conditions.
Co-ops should treat all FEMA and State funds as a loan until the Co-op has proven, after the fact, that the money was all properly spent on eligible work. Co-ops MUST properly document all work and expenses.

LOCAL CONTACT

Texas Emergency Management will assist Co-ops with their FEMA claims. **TEM should be kept apprised of a Co-op's progress, especially when it becomes apparent that the project may over-run either the quantities measured in the PW or the costs.** Cooperatives should cultivate an open and cooperative relationship with TEM. TEM normally sends a liaison reservist to accompany the FEMA Project Officer. Most are knowledgeable and can help the process.

**Annual
Preparedness Review**

Annual Review:

In accordance with CFR 1730.28 and the latest 16 TAC §25.53, CCECA annually exercises the EOP as required, and maintains records of those exercises. These exercises are composed of tabletop discussions that go through mock emergency events designed to simulate potential emergencies CCECA might face. If CCECA has not implemented its EOP procedures within 12 months, then there will be a review of the EOP in the form of a round table discussion involving key personnel.

From this point forward, the PUC and the TDEM District Coordinator will be notified at least 30 days prior to the date of the annual review and within 30 days after any significant changes to the EOP.

PUC Contact is the Emergency Management Coordinator
email: emc@puc.texas.gov

TDEM Contact is Deaun Stinecipher
email: deaun.stinecipher@tdem.texas.gov

AGENDA
Annual Emergency Operations Plan (EOP) Review/Exercise

7-17-23 9:27
Date Time

1. Review the revamped 2023 EOP
2. Distribute Summary
3. Discuss & Roll Play - Severe weather events and Pandemics
4. Comments and Recommendations

*Discussed finding places to house workers during
emergency*

Attendees:

[illegible]

Emergency Contact Information

CHEROKEE COUNTY ELECTRIC COOPERATIVE ASSOCIATION

Key Contact Personnel

29880 Hwy 69 N Rusk, TX 75785-0257

Website: www.cceca.net - Telephone: (903) 683-2248

Key Personnel	Email Address	Position	Cell Phone
Greg Jones*	gregj@cceca.net	General Manager	
Amanda Lindsey*	Amandal@cceca.net	Administrative Assistant	
Bart Bauer*	bartb@cceca.net	Assistant General Manager	
Chris Young, P.E.*	chrisy@cceca.net	Director of Engineering	
Andrew Owens	andrewo@cceca.net	Director of Broadband	
Kenneth Hicks		Accountant	
Adriel Mendoza*		Director of Operations	
Glen Vess		Assist. Line Super. (Rusk)	
Ricky Foster		Assist. Line Super. (Chapel Hill)	
Linette Allen		Member Services Coordinators	
Chance Loden		Material Coordinator	
Rick Brashear		Network Administrator	
Scott Creech		Right-of-Way Supervisor	
Directors		Address	
Kyle Griffith, President			
Jim Tarrant Jr., Vice President			
Keith Youngblood, Sec.-Treas.			
Wes Barron, Board Member			
Dr. John Alexander, Board Member			
Rob Trimble III, Board Member			
Bruce Bradley, Board Member			
Total Number of Employees: 76			
Consultants			
Attorney: Norman Law Firm, 215 E. Commerce, Jacksonville, TX 75766			
Engineering Firm: POWER Engineers, 4100 Int'l Plaza STE 320, FW, TX 76109			
Board Meeting Dates: Third Tuesday of Each Month		Annual Meeting Date: Third Tuesday in October	
Members of Congress/Texas Legislature Representing CCECA's Service Area			
U.S. Senators: John Cornyn, Ted Cruz			
U.S. Representatives: Jake Ellzey, Nathaniel Moran, Pete Sessions			
TX Senators: Bryan Hughes, Robert Nichols			
TX Representatives: Travis Clardy, Cody Harris, Cole Hefner, Matt Schaefer			
Statistics			
Year Cooperative Was Organized: 1939			
Counties Served: Cherokee, Smith, Rusk, Nacogdoches			
Miles of Line Energized: 3,504 Including 10 Mi of T. Line and 214 Mi of UG Line			
Connected Meters: 22,470; Number of Members 16,980			
Average Meters Per Mile of Line: 6.41			
Average kWh Per Meter Per Month: Domestic 1,228; Commercial 3,055			
Utility Plant in Service: \$134,987,919			
Wholesale Power Supplier: East Texas Electric Cooperative			
Radio Frequency: Dual Freq – Trans: 158.13; Rec:153.53; Call Letters: KKB-893			

ETEC Manual Load Shed Contact List and Script

Entity	Contacts	Cell Phone	Office Phone
East Texas Electric Cooperative	Aaron Wagner	██████████	936-560-9532
Cherokee Country Electric Coop. Assoc.	Bart Bauer	██████████	903-683-5206
	Chris Young	██████████	903-683-3075
Deep East Texas Electric Cooperative	Jessie Morgan	██████████	936-229-3948
	Kelly Parker	██████████	936-229-3958
	Edwin Henly	██████████	936-229-3940
Houston County Electric Cooperative	Mike Lane	██████████	936-852-7261
	Stacy Freeman	██████████	936-852-7247
	Dispatch	██████████	936-544-7558

Call/Text Script from STEC Operator to ETEC Member	
STEC Operator:	I, _____ (STEC Operator) at _____ (Timer), have received an EEA Level III alert from _____ (ERCOT Operator), and ERCOT has requested ____ MW be shed. Without delay, begin executing your load shedding plans. The calculated value for CCECA to shed is ____ MW. Please repeat this instruction (repeated by _____ (ETEC Member) at _____) (time).
ETEC Member:	CCECA at _____ (time) acknowledges and understands that the ERCOT Operator issued EEA Level III and has requested ____ MW be shed and without delay will begin executing its load shedding plan. The calculated value for CCECA to shed is ____ MW.
STEC Operator:	Load may be rotated but the load shed obligation must be maintained. Please provide an update of your load shed actions no later than thirty minutes from _____ (the time ERCOT issued the directive).
ETEC Member:	CCECA acknowledges and understands that load may be rotated but the load shed obligation must be maintained. CCECA will provide STEC an update on its load shed actions no later than _____ (time).

After the load shed directive has been completed, the ETEC Member will alert the STEC Operator:

Call/Text Script from ETEC Member to STEC Operator	
ETEC Member:	CCECA has executed the load shedding plan by opening the _____ circuit at the _____ Point-of-Delivery. ____ MW was shed and at _____ (time).
STEC Operator:	STEC acknowledges and understands that CCECA has executed the load shedding plan by opening the _____ circuit at the _____ Point-of-Delivery. ____ MW was shed and at _____ (time).

Emergency Contacts

Sheriff's Offices

County	Sheriff / Police
Cherokee County	903-683-2271
Nacogdoches County	936-560-7794
Rusk County	903-657-3581
Smith County	903-535-0910

Volunteer Fire Departments by County

Department	City	Address	Phone
Alto Vol Fire Dept	Alto	404 West San Antonio	936-858-4711
Earl's Chapel Vol Fire Dept	Jacksonville	3289 US-79	903-589-9282
Gallatin Vol Fire Dept	Gallatin	130 East 1 st Ave	903-683-6000
Jacksonville Fire Dept	Jacksonville	301 South Main Street	903-586-7131
Lake Palestine East Vol Fire Dept	Bullard	243 FM 346 North	903-825-2151
Maydelle Vol Fire Dept	Maydelle	Highway 84	903-795-3470
New Summerfield Vol Fire Dept	New Summerfield		903-726-3568
North Cherokee County Vol Fire Dept	Jacksonville	10617 State Hwy 135 North	903-721-3316
Reklaw Vol Fire Dept	Reklaw	530 Nacogdoches Street	936-369-9917
Wells Vol Fire Dept	Wells	153 Homer Road	936-867-4411

Emergency Management Coordinator

County	Name	Address	Phone
Cherokee	Sergio Servin	135 S. Main, Rusk, TX 75785	903-683-5947 (O) [REDACTED]
Nacogdoches		101 W Main St, Ste 170 Nacogdoches, TX 75961	936-560-7755 (O) 936-560-7841 (F)
Rusk	Patrick Dooley	115 N. Main ; Suite 500-A, Henderson, TX 75652	903-657-8571
Smith	Brandon Moore	11325 Spur 248 Tyler, TX 75707	903-530-6267
TDEM Region Coordinator	Kevin Starbuck	Kevin.Starbuck@tdem.texas.gov 801 Cherry St. Suite 850, Fort Worth TX 76102	817-372-3068 (O)
TDEM Coordinator Cherokee, Smith, Rusk	Deaun Stinecipher	deaun.stinecipher@tdem.texas.gov	[REDACTED] 903-939-6072 (O)
TDEM Coordinator Nacogdoches	Jon Clingaman		[REDACTED] 936-699-7313 (O)

Emergency Media Contact List

Radio			
Station Name	Email	FAX	Phone
KOOI – 106.5 FM		903-534-5300	903-581-9966
KTBB – 97.5 FM		903-597-8378	903-593-2519
KNUE – 101.5 FM		903.581.2011	903-581-0606
KTYL – 93.1 FM		903-581-2011	903-581-0606
Television			
Station Name	Email	FAX	Phone
KETK CH 56	info@ketknbc.com	903-561-2459	903-581-5656
KLTV CH 7	news@kltv.com	903-510-7777	903-597-5588
KYTX CH 19	news@cbs19.tv	903-581-5769	903-581-2211
Newspapers			
Name	Email	FAX	Phone
Jacksonville Daily Progress	readercare@jacksonvilleprogress.com	903-586-0987	903-586-2236
Tyler Morning Telegraph / Courier Times	webmaster@tylerpaper.com	903-595-0335	903-597-8111
Cherokeean		903-683-5104	903-683-257

Material Supplier Information

Construction Material				
Vendor	Address	Contact	Email	Phone
KBS	4801 Hwy 21 W Bryan, TX 77803	Tommy McGuire	Tmcguire13@verizon.net	800-860-5272 (O)
Techline	702 E. Cherokee Jacksonville, TX 75766	Zeke Collins	zeke.collins@techline-inc.com	
		Randy Berry	Randy.Berry@techline-inc.com	903-589-1889 (O)
Priester-Mell & Nicholson	3939 N Panam Expressway San Antonio, TX 78219	Dennis Jenke		800-292-1186 (O)
		Ross Nicholson	Ross.nicholson@pmn-inc.com	512-452-7634 (O)
TEC	100 Cooperative Way Georgetown, TX 78626	John Derrick	jderrick@texas-ec.org	
Office Supplies				
Vendor	Address	Contact	Email	Phone
Ables Land	P.O. Box 7933 Tyler, TX 75711	Billy Harris		903-593-8407
SupplyWorks		Jon Estes	Jon.estes@supplyworks.com	936-414-5576
Fuel				
Vendor	Address	Contact	Email	Phone
Hubert Glass Oil	533 SE Loop 456 Jacksonville, TX 75766			903-586-8026 (O)
Wright Express Fleet Services	P.O. Box 6293 Carol Stream, IL 60197			866-231-8735 (O)
Food Services				
Vendor	Address	Contact	Email	Phone
Sadler's Kitchen	221 S. Main Jacksonville, TX 75766	Rob Gowin		903-589-0866 (O)
Tires				
Vendor	Address	Contact	Email	Phone
Allen's Tire	1617 S Jackson St, Jacksonville, TX 75766			903-586-1144

Equipment Rental				
Vendor	Address	Contact	Email	Phone
ArkLaTex Forklift of Longview	P.O. Box 7276 Longview, TX 75607			903-758-8231 (O)
A-1 Rental	1038 N. Jackson Jacksonville, TX 75766			903-589-3696 (O)
Preferred Equipment, LLC	3111 N Jackson St, Jacksonville, TX 75766	Austin Gwartney		903-541-9229(O) [REDACTED]

Emergency Contact Listing



BRINGING FIBER TO EAST TEXAS

ELECTRICITY • BROADBAND

Employee Name	Phone Number	Alt. Phone Number
Adriel Mendoza		
Alissa Davis		
Amanda Lindsey		
Andrew Johnson		
Andrew Owens		
Austin Davis		
Austin Peacock		
Bart Bauer		
Brandy Richards		
Brittany Frazier		
Caleb Hall		
Caleb Holcomb		
Chance Loden		
Chris Young		
Clay Northern		
Cody Dowling		
Colby Stroud		
Cole Lucas		
Cooper Coughlin		
Corbin Renfroe		
Crystal de la Cruz		
Debra Rodgers		
Derrick Alcorn		
Diana Kinney		
Ethan Dowling		
Gayle Wheat		

Employee Name	Phone Number	Alt. Phone Number
Glen Vess	[REDACTED]	
Greg Jones	[REDACTED]	
Haley Kadlecek	[REDACTED]	
Holly Lucas	[REDACTED]	
Jason Kellis	[REDACTED]	
Jennifer Keahey	[REDACTED]	
Jett Ketchum	[REDACTED]	
Jonathan Sparks	[REDACTED]	
Jose Moreira Montes	[REDACTED]	
Josh Langston	[REDACTED]	
Justin Brown	[REDACTED]	
Kenneth Hicks	[REDACTED]	[REDACTED]
Kenny Geisleman	[REDACTED]	
Kody Stanley	[REDACTED]	
Konner Gayle	[REDACTED]	
Larry Gentry	[REDACTED]	
Lindsey Glover	[REDACTED]	
Linette Allen	[REDACTED]	
Mallory Martin	[REDACTED]	
Manuel Giron	[REDACTED]	
Matt Evans	[REDACTED]	[REDACTED]
Melissa Martin	[REDACTED]	
Mickie Ruiz	[REDACTED]	[REDACTED]
Misty Collins	[REDACTED]	
Monica Cardenas	[REDACTED]	[REDACTED]
Orlando Muniz	[REDACTED]	
Patrick Lowery	[REDACTED]	
Quinton Brandon	[REDACTED]	
Rafael Calvillo	[REDACTED]	
Richie Gould	[REDACTED]	
Rick Brashear	[REDACTED]	
Ricky Arredondo	[REDACTED]	
Ricky Foster	[REDACTED]	[REDACTED]
Robert Chandler	[REDACTED]	
Robert Jenkins	[REDACTED]	

Employee Name	Phone Number	Alt. Phone Number
Rodney Thompson	[REDACTED]	
Ronny Gates	[REDACTED]	[REDACTED]
Royce Whitaker	[REDACTED]	
Russell Stephenson	[REDACTED]	
Scott Creech	[REDACTED]	
Shane Wright	[REDACTED]	
Taylor Clay	[REDACTED]	
Tiffanie Craft	[REDACTED]	
Tony Rollins	[REDACTED]	
Tyler Cirkle	[REDACTED]	
Trey Thompson	[REDACTED]	
Virginia Adams	[REDACTED]	[REDACTED]
Yadira Provost	[REDACTED]	

TEC Group 1 Cooperatives and G&T

G&T Cooperatives				
Cooperative	Address	Contact	Email	Phone
East Texas Electric Coop., Inc.	2905 Westward Drive P.O. Box 631623 Nacogdoches, TX 75963-1623	Aaron Wagner	Aaronw@gtpower.com	936 560-9532 (O) [REDACTED] 936 560-9215 (F)
Northeast Texas Electric Coop.	2221 H.G. Mosley Parkway, Suite 100 Longview, TX 75604	Ron Ray	rray@ntecpower.com	[REDACTED]

Distribution Cooperatives				
Cooperative	Address	Contact	Email	Phone
Bowie-Cass Electric Coop.	117 N Street P.O. Box 47 Douglassville, TX 75560	Mark Boyd	markb@bcec.com	903-846-2311 (O) [REDACTED]
		Todd Corbin	todc@bcec.com	[REDACTED]
Cherokee Country Electric Coop.	29880 US Hwy. 69 North P.O. Box 257 Rusk, TX 75785	Greg Jones Bart Bauer Chris Young	Gregj@cceca.net Bbauer@cceca.net cyoung@cceca.net	903-683-2248 (O) [REDACTED]
Deep East Texas Electric Coop.	US Hwy 21 East P.O. Box 736 San Augustine, TX 75972	Bryan Wood	bryanw@deepeast.com	936-275-2314 (O) [REDACTED]
		Jessie Morgan	Jessiem@deepeast.com	[REDACTED]
Houston County Electric Coop.	1701 Loop 304 SE P.O. Box 52 Crockett, TX 75835	Kathi Calvert Mike Lane Stacy Freeman	Kcalvert@houstoncountyelec.com mlane@houstoncountyelec.com sfreeman@houstoncountyelec.com	936-852-7237 (O) 936-852-7261 (O)
Jasper-Newton Electric Coop.	812 South Margaret Ave. Kirbyville, TX 75956	Mark Tamplin	mark@jnec.com	409-981-1915 (O)
		Aaron Crawford	aaron@jnec.com	[REDACTED]
Panola-Harrison Electric Coop.	410 East Houston P.O. Box 1058 Marshall, TX 75671	Austin Haynes	ahaynes@phec.us	903-935-7936 (O)
		Robert Fisher	rfisher@phec.us	903-935-7936 (O)
Rusk County Electric Coop.	3162 Hwy 43 East P.O. Box 1169 Henderson, TX 75653	Rhett Reid	rhett@rcelectric.org	903-657-4571 (O)
		Zach Tippit	ztippit@rcelectric.org	[REDACTED]
Sam Houston Electric Coop.	1157 East Church Street P.O. Box 1121 Livingston, TX 77351	Doug Turk	dturk@samhouston.net	936-327-5711 (O)
		Ryan Brown	rbrown@samhouston.net	936-328-1288 (O)
Upshur Rural Electric Coop.	1200 West Tyler Street P.O. Box 70 Gilmer, TX 75644	Rob Walker	rwalker@urecc.com	903-843-2536 (O)
		Jeff Gee	jgee@urecc.com	903-680-0237 (O)
Wood County Electric Coop.	501 South Main St. P.O. Box 1827 Quitman, TX 75783	Trey Teaff	treyt@wcec.org	903-763-6534 (O)
		C.H. Campbell	ccampbell@wcec.org	903-763-6578 (O)

Contractors

Construction				
Company	Address	Contact	Email	Phone
East Texas Utility Service, Inc.	P.O. Box 1673 Jacksonville, TX 75766	Russell Brown	Russellbrown2176@yahoo.com	903-586-3779 (O) 903-586-5172 (O) 903-586-5511 (F)
Northeast Texas Power LTD	3163 FM 449 P.O. Box 557 Cumby, TX 75433	David Petty	petty@northeastpower.com	
Thedford Construction, Inc.	5117 Steel Road Tyler, TX 75703	Paul Thiem	Paul.thiem@hotmail.com	903-561-1584 (O)
Texas Electric Coop.	1122 Colorado St., 24 th Floor Austin, TX 78701	Martin Bevins		512-486-6215 (O)
REI	10820 FM 1615 Athens, TX 75752	Mitchell Mayo	Mitch.Mayo@reiutilityservices.com	
AK Innovative Systems, LLC	P.O. Box 1301 Jacksonville, TX 75766	Austin Gwartney	austin@akinnovativesystems.com	903-520-0843 (O)
Capco Construction Inc.	13044 CR 192 Tyler, TX 75703	Brian Capps	brian@capco-engineering.com	

Substation Contractors				
Company	Address	Contact	Email	Phone
Re Con	12 NE 52 nd St. Oklahoma City, OK 73105	Corky Bowker	cbowker@reconcompany.org	
Keasler	2530 W. White Avenue, Suite 300 McKinney, TX 75071	James De La Cruz Perry Reeder	james@keasler.com perry@keasler.com	
Cherokee Services "A/C Contractor"	2605 CR 2717 Alto, TX 75925	Spencer Smith	cherokeeservices@hotmail.com	

Environmental Contractors				
Company	Address	Contact	Email	Phone
ETTL Engineers & Consultants, Inc.	1717 East Erwin Tyler, TX 75702	Steven Kennedy	Skennedy@ettlinc.com	903-595-4421 (O)
Masters Advanced Remediation Services, Inc.	P.O. Box 413 Humble, TX 77347	James Wilson	jwilson@mastersars.com	
DLS Environmental	P.O. Box 2467 Longview, TX 75606		danna@dlsenvironmentalservices.com	772-215-3997 (O)

Right of Way Contractors				
Company	Address	Contact	Email	Phone
Arbor Resources	P.O. Box 519 Diboll, TX 75941	Jason Nichols	jason@arborresourcesllc.com	██████████
Harris Line Service Company	P.O. Box 7165 Longview, TX 75602	Carmon		903-643-7712 (O) ██████████

Computer Software / Call Center				
Company	Address	Contact	Email	Phone
Valquest Systems	351 S. Sherman St., Suite 100 Richardson, TX 75081	Toby Landes	Toby_landes@valquest.com	██████████
SEDC	100 Ashford Center North, Suite 500 Atlanta, GA 30338	Jim Burress	jimbu@sedata.com	
Cooperative Response Center	2000 8 th Street NW Austin, MN 55912	Cheryl Haney	cherylaney@crc.coop	800-892-1578 (O)
DataVoice	101 W. Main St. Allen, TX 75013	Denna Sandoval	denna@datavoiceint.com	██████████

Engineering Consultants				
Company	Address	Contact	Email	Phone
GDS Associates	1850 Parkway Place, Suite 720 Marietta, GA 30067	Claudiu Cadaru	Claudiu.Cadaru@gdsassociates.com	██████████
		David Brian	David.brian@gdsassociates.com	██████████
Power Engineers	4100 International Plaza, Suite 320 Fort Worth, TX 76109	Brian Tomlinson	Brian.tomlinson@powereng.com	██████████

Attorneys				
Company	Address	Contact	Email	Phone
Holland and Knight	111 Congress Ave., Suite 450 Austin, TX 78701	Mark Davis	Mark.davis@hklaw.com	██████████
Parish & Wright PLLC	7401 W. Slaughter Ln. Suite 5064 Austin, TX 78739	John T. Wright	john.t@parishwright.com	██████████ 512-954-6523 (O)
Norman Law Firm	215 East Commerce, 2 nd Floor Jacksonville, TX 75766	Steven Guy	steveguy@normanlawfirm.com	903-721-4200 (O)

Insurance				
Company	Address	Contact	Email	Phone
Insurance Network of America	105 East Austin Giddings, TX 78942	Patty Brown	pattyb@utiliyinsurance.com	

Banks				
Company	Address	Contact	Email	Phone
Southside Bank	1015 S. Jackson Jacksonville, TX 75766	Patty Rivers	Patty.rivers@southside.com	903-539-4227 (O)
National Rural Utilities Cooperative Finance Cooperation	274 Ranch Ridge Dr. Dripping Springs, TX 78620	Jeff Kilpatrick		

Oncor				
Area	Contact	Title	Email	Phone
Oncor	Brian Smith	Transmission Services Consultant	bsmith8@oncor.com	
Oncor	Tom Trimble	Area Manager	Tom.trimble@oncor.com	
Lufkin/Nac	Nolan Smith	Op Supv Distribution	Nolan.Smith@oncor.com	
Tyler/Jac/Lindale	Victor Ontiveros	Distribution District Manager	Victor.Ontiveros@oncor.com	

Federal Emergency Response Telephone and Contact Information		
Criminal/Terrorist Incident To locate local office	Federal Bureau of Investigation http://www.fbi.gov/contact/fo/territory.htm	
DHS/IAIP (NIPC)	http://www.dhs.gov or http://www.nipc.gov Email: nicc@dhs.gov Phone: 202-282-9201 Fax: 703-607-4998	1-202-323-3204
U.S. National Response Team	http://www.nrt.org	
Chemical Incident	National Response Center	1-888-424-8802
Biological Incident	Medical Research Institute of Infectious Diseases	1-800-872-7443
Radiation Incident	Armed Forces Radiobiology Research Institute AFRRI/MRAT 1-800-SKY-PAGE REACT/TC 8:00 AM – 4:30 PM (CST) AFTER 4:30 PM (CST)	1-301-295-0530 PIN 801-0338 1-865-576-3131 1-865-576-1005
Health Incident	Health and Human Services Center for Disease Control Public Inquiries Center for Disease Control and Prevention	http://www.hhs.gov http://www.cdc.gov http://www.bt.cdc.gov 1-404-639-3534 or 1-800-311-3435 1-404-639-3311
ESISAC	Email: esisac@nerc.com Internet: http://www.esisac.com Phone: 609-452-8060 (NERC office hours) Fax: 609-452-9550	