

Filing Receipt

Filing Date - 2023-04-24 02:58:55 PM

Control Number - 53317

Item Number - 43

DOCKET NO. 53317

APPLICATION OF CSWR-TEXAS	§	PUBLIC UTILITY COMMISSION
UTILITY OPERATING COMPANY,	§	
LLC AND JUSRYN COMPANY, INC.	§	OF TEXAS
DBA SHADY GROVE SEWER SYSTEM	§	
FOR SALE, TRANSFER, OR MERGER	§	
OF FACILITIES AND CERTIFICATE	§	
RIGHTS IN HOOD COUNTY	§	

NOTICE OF APPROVAL

This Notice of Approval addresses the application of CSWR-Texas Utility Operating Company, LLC and Jusryn Company, Inc. dba Shady Grove Sewer System for approval of the sale, transfer, or merger of facilities and certificate rights in Hood County. The Commission approves the sale and transfer of all facilities and service area held under Shady Grove's certificate of convenience and necessity (CCN) number 20767 to CSWR-Texas, the cancellation of Shady Grove's CCN number 20767, and the amendment of CSWR-Texas's CCN number 21120 to include the area previously included in Shady Grove's CCN number 20767, to the extent provided in this Notice of Approval.

I. Findings of Fact

The Commission makes the following findings of fact.

Applicants

- 1. CSWR-Texas is a Texas limited liability company registered with the Texas secretary of state under file number 803367893.
- CSWR-Texas operates, maintains, and controls facilities for providing sewer service in Bexar, Hidalgo, Hood, and Parker counties under CCN number 21120.
- Jusryn Company is a Texas corporation registered with the Texas secretary of state under file number 69144900.
- 4. Shady Grove operates, maintains, and controls facilities for providing sewer service in Hood County under CCN number 20767.

Application

5. On March 9, 2022, the applicants filed the application at issue in this proceeding.

- 6. CSWR-Texas supplemented the application on March 28 and 31, April 19, May 9, June 14 and June 20, 2022.
- 7. In the application, the applicants seek approval of the following transaction: (a) CSWR-Texas will acquire all of Shady Grove's sewer service area and facilities held under CCN number 20767; (b) Shady Grove's CCN number 20767 will be cancelled; and (c) CSWR-Texas's CCN number 21120 will be amended to include the area previously included in Shady Grove's CCN number 20767.
- 8. The requested sewer area comprises approximately 17 acres and 10 customer connections.
- 9. The requested sewer area is located approximately 2.8 miles east of downtown Granbury, Texas and is generally bounded on the north by Betty Court; on the east by Cleveland Road; on the south by Acton Highway; and on the west by Davis Road.
- 10. In Order No. 2 filed on April 14, 2022, the administrative law judge (ALJ) found the application administratively complete.

Notice

- 11. On May 4, 2022, CSWR-Texas filed the affidavit of Aaron Silas, regulatory case manager of CSWR-Texas, attesting that notice was provided to all current customers of Shady Grove, neighboring utilities, and affected parties on April 26, 2022.
- 12. In Order No. 3 filed on May 25, 2022, the ALJ found the notice sufficient.

Evidentiary Record

- 13. In Order No. 5 filed on August 8, 2022, the ALJ admitted the following evidence into the record:
 - a) The application, including confidential attachments, filed on March 9, 2022;
 - b) CSWR-Texas's first supplement to the application, including confidential attachments, filed on March 28, 2022;
 - c) CSWR-Texas's second supplement to the application filed on March 31, 2022;
 - d) CSWR-Texas's third supplement to the application, including confidential attachments, filed on April 19, 2022;

- e) CSWR-Texas's proof of notice including affidavit of notice to current customers, neighboring utilities, and affected parties, including confidential Exhibit B, filed on May 4, 2022;
- f) CSWR-Texas's fourth supplement to the application, including confidential attachments, filed on May 9, 2022;
- g) Commission Staff's recommendation on sufficiency of notice filed on May 23, 2022;
- h) CSWR-Texas's fifth supplement to the application filed on June 14, 2022;
- i) CSWR-Texas's sixth supplement to the application filed on June 20, 2022;
- j) CSWR-Texas's response to Commission Staff's first request for information, filed on July 7, 2022; and
- k) Commission Staff's recommendation on approval of the transaction, including confidential attachments, filed on July 22, 2022.
- 14. In Order No. 8 filed on March 24, 2023, the ALJ admitted the following additional evidence into the record:
 - a) The applicants' bill of sale and assignment filed on January 19, 2023;
 - b) Commission Staff's recommendation on sufficiency of closing documents filed on February 3, 2023;
 - c) CSWR-Texas's and Shady Grove's consent forms filed on March 8, 2023; and
 - d) The final map, certificate, and tariff as attached to the joint motion to admit evidence filed on March 23, 2023.

Sale

- 15. In Order No. 6 filed on August 25, 2022, the ALJ approved the sale and transaction to proceed and required the applicants to file proof that the transaction had closed and that customer deposits had been addressed.
- On January 19, 2023, the applicants filed notice that the sale closed on December 21, 2022, and confirmed that there were no outstanding customer deposits that needed to be addressed.
- 17. In Order No. 7 filed on February 6, 2023, the ALJ found the closing documents sufficient.

Cumulative Recommendation

18. On July 22, 2022, Commission Staff filed its recommendation regarding the transaction in this docket recommending that CSWR-Texas has the financial, managerial, and technical capability to provide continuous and adequate service to all areas included in this docket and in Docket Nos. 50251, 50276, 50311, 50989, 51003, 551026, 51031, 51036, 8

¹ Application of JRM Water LLC and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Victoria County, Docket No. 50251, Notice of Approval (Mar. 12, 2021).

² Application of North Victoria Utilities, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Victoria County, Docket No. 50276, Notice of Approval (Mar. 11, 2021).

³ Application of Copano Heights Water Company and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Aransas County, Docket No. 50311, Notice of Approval (Mar. 17, 2021).

⁴ Application of Ranch Country of Texas Water Systems, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Austin County, Docket No. 50989, Notice of Approval (Apr. 23, 2021).

⁵ Application of Oak Hill Ranch Estates Water and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Guadalupe and Wilson Counties, Docket No. 51003, Notice of Approval (Sep. 9, 2021).

⁶ Application of Tall Pines Utility, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Harris County, Docket No. 51026, Notice of Approval (Apr. 23, 2021).

⁷ Application of Council Creek Village, Inc. dba Council Creek Village dba South Council Creek 2 and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Burnet County, Docket No. 51031, Notice of Approval (Apr. 14, 2021).

⁸ Application of Kathie Lou Daniels dba Woodlands West and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Burleson County, Docket No. 51036, Notice of Approval (Aug. 23, 2021).

51047, 951065, 1051089, 1151118, 1251126, 1351130, 1451146, 1551222, 1651544, 1751642, 1851047, 1951

⁹ Application of Jones-Owen Company dba South Silver Creek I, II, and III and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Burnet County, Docket No. 51047, Notice of Approval (Apr. 19, 2021).

¹⁰ Application of Treetop Utilities, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Parker County, Docket No. 51065, Corrected Notice of Approval (Mar. 10, 2021).

¹¹ Application of Donald E. Wilson dba Quiet Village II dba QV Utility and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Hidalgo County, Docket No. 51089, Notice of Approval (Nov. 18, 2021).

¹² Application of Shady Oaks Water Supply Company, LLC and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Wilson County, Docket No. 51118, Notice of Approval (Mar. 18, 2021).

Application of Shawn M. Horvath dha Aero Valley Water Service and CSWR-Texas Utility Operating Company, LLC For Sale, Transfer, or Merger of Facilities and to Amend CSWR-Texas Utility Operating Company, LLC's Certificate of Convenience and Necessity in Denton County, Docket No. 51126, Notice of Approval (Oct. 26, 2022).

Application of Laguna Vista Limited and Laguna Tres, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Hood County, Docket No. 51130, Notice of Approval (Apr. 20, 2021).

¹⁵ Application of Abraxas Corporation and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Parker County, Docket No. 51146, Notice of Approval (Apr. 23, 2021).

Application David Petty, Executor of the Estate of Patetreen Petty McCoy dha Big Wood Springs Water Company and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Wood County, Docket No. 51222, Notice of Approval (Feb. 16, 2022).

¹⁷ Application of Franklin Water Service Co. LLC and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Lubbock County, Docket No. 51544, Notice of Approval (Feb. 15, 2022).

¹⁸ Application of James L. Nelson dba WaterCo and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Montague County, Docket No. 51642, Notice of Approval (Mar. 15, 2022).

51917, ¹⁹ 51928, ²⁰ 51940, ²¹ 51981, ²² 52089, ²³ 52099, ²⁴ 52410, ²⁵ 52661, ²⁶ 52700, ²⁷ 52702, ²⁸ 52803, ²⁹ 52879, ³⁰ and 52880, ³¹ and 53326. ³²

Purchaser's Compliance History

19. CSWR-Texas has not been under an enforcement action by the Commission, TCEQ, Texas Health and Human Services, the Office of the Texas Attorney General, or the United States

¹⁹ Application of Rocket Water Company, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Hays County, Docket No. 51917, Notice of Approval (Mar. 8, 2022).

²⁰ Application of Betty J. Dragoo and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Associated Acreage in Frath County, Docket No. 51928, Notice of Approval (Jan. 21, 2022).

²¹ Application of Walnut Bend Water Supply and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer or Merger of Facilities and Certificate Rights in Angelina County, Docket No. 51940, Notice of Approval (Mar. 15, 2022).

²² Application of Live Oak Hills and Flag Creek Ranch Water Systems and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Llano and McCulloch Counties, Docket No. 51981, Notice of Approval (Jan. 28, 2022).

²³ Application of Alpha Utility of Camp County, LLC and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Camp County, Docket No. 52089, Notice of Approval (Mar. 25, 2022).

²⁴ Application of THRC Utility, LLC and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Navarro County, Docket No. 52099, Corrected Notice of Approval (Jul. 28, 2022).

²⁵ Application of CSWR-Texas Utility Operating Company, LLC and Leon Springs Utility Company, Inc. for Sale, Transfer, or Merger of Facilities and Certificate Rights in Bexar County, Docket No. 52410, Notice of Approval (Jun. 3, 2022).

²⁶ Application of Tri-County Point Property Owners Association and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Calhoun and Jackson Counties, Docket No. 52661, Notice of Approval (Dec. 12, 2022).

²⁷ Application of RJR Water Company and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Parker and Palo Pinto Counties, Docket No. 52700 (pending).

²⁸ Application of CSWR-Texas Utility Operating Company, LLC and Fremont Water Company for Sale, Transfer, or Merger of Facilities and Certificate Rights in Kerr County, Docket No. 52702 (Aug. 5, 2022).

²⁹ Application of Copano Cove Water Company, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Aransas County, Docket No. 52803, Notice of Approval (Dec. 19, 2022).

³⁰ Application of Carroll Water Company, Inc. and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Ellis County, Docket No. 52879, Notice of Approval (Scpt. 21, 2022).

Application of Texas Landing Utilities and CSWR-Texas Utility Operating Company, LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Polk and Montgomery Counties, Docket No. 52880, Notice of Approval (Nov. 3, 2022).

³² Application of CSWR-Texas Utility Operating Company, LLC and Aransas Bay Utilities Co., LLC for Sale, Transfer, or Merger of Facilities and Certificate Rights in Aransas County, Docket No. 53326, Notice of Approval (Dec. 16, 2022).

- Environmental Protection Agency in the past five years for non-compliance with rules, orders, or state statutes.
- CSWR-Texas does not have a history of continuing mismanagement or misuse of revenues as a utility service provider.
- CSWR-Texas demonstrated a compliance history that is adequate for approval of the sale and transfer.

Adequacy of Existing Service

- 22. Shady Grove currently provides retail sewer service to 10 customer connections in the requested area and such service has been continuous and adequate.
- 23. There is no evidence that Shady Grove has failed to comply with any Commission or TCEQ order.

Need for Additional Service

- 24. There is a continuing need for service because Shady Grove is currently serving 10 sewer connections in the requested area.
- 25. This is an application to transfer only existing facilities, customers, and service area.
- 26. There have been no specific requests for additional service within the requested area.

Effect of Approving the Transaction and Granting the Amendment

- 27. Approving the sale and transfer and granting the CCN amendment will obligate CSWR-Texas to provide continuous and adequate sewer service to current and future customers in the requested area.
- 28. Because this application is to transfer only existing facilities, customers, and service area, there will be no effect on any other retail public utility servicing the proximate area.
- 29. There will be no effect on landowners as the requested area is currently certificated.

Ability to Serve: Managerial and Technical

- 30. CSWR-Texas owns and operates numerous sewer systems. The Commission's complaint records, which date back to 2017, show 12 complaints against CSWR-Texas.
- CSWR-Texas employs or contracts with TCEQ-licensed sewer operators who will operate the sewer system.

- 32. No additional construction is necessary for CSWR-Texas to provide service to the requested area.
- 33. CSWR-Texas has the technical and managerial capability to provide continuous and adequate service to the requested area.

Feasibility of Obtaining Service from Adjacent Retail Public Utility

34. Shady Grove is currently providing sewer service to customers and has sufficient capacity.

Therefore, it is not feasible to obtain service from an adjacent retail public utility.

Regionalization or Consolidation

- 35. It will not be necessary for CSWR-Texas to construct a physically separate sewer system to serve the requested area.
- 36. Because the requested area will not require construction of a physically separate sewer system, consideration of regionalization or consolidation with another retail public utility is not required.

Ability to Serve: Financial Ability and Stability

- 37. CSWR, LLC, the immediate parent company of CSWR-Texas, is capable, available, and willing to cover temporary cash shortages, and has a debt-to-equity ratio of less than one, satisfying the leverage test.
- 38. CSWR, LLC provided a written guarantee of coverage of temporary cash shortages and demonstrated that it has sufficient cash available to cover any projected operations and maintenance shortages in the first five years of operations after completion of the transaction and possesses the cash and leverage ability to pay for capital improvements and necessary equity investments, satisfying the operations test.
- 39. CSWR-Texas submitted documents indicating funds are available for the purchase of the system and facilities plus any improvements necessary to provide continuous and adequate service to the existing customers.
- 40. CSWR-Texas demonstrated the financial and managerial ability and stability to provide continuous and adequate service to the requested area.

Financial Assurance

41. There is no need to require CSWR-Texas to provide a bond or other financial assurance to ensure continuous and adequate service.

Environmental Integrity and Effect on the Land

- 42. The requested area will continue to be served with existing infrastructure.
- 43. There will be minimal effects on environmental integrity and on the land as a result of CSWR-Texas's planned upgrades, renovations, and repairs to the sewer system.

Improvement of Service or Lowering Cost to Customers

- 44. Sewer service to the requested area is expected to improve because CSWR Texas intends to address and resolve any regulatory compliance issues and improve the safety and reliability of service.
- 45. The rates charged to customers in the requested area will not change as a result of the proposed transaction because CSWR Texas will adopt the currently in effect tariffs for Shady Grove's sewer system upon approval of the transaction.

Tariff, Map, and Certificate

- 46. On March 3, 2023, Commission Staff emailed to the applicants the final proposed map, certificate, and tariff related to this docket.
- 47. On March 4, 2023, Staff revised the tariff to include the correct address for CSWR-Texas.
- 48. On March 8, 2023, the applicants filed their consent forms concurring with the proposed final map, certificate, and tariff.
- 49. The final map, certificate, and tariff were included as attachments to the joint supplemental motion to admit evidence, filed on March 23, 2023.

Informal Disposition

- 50. More than 15 days have passed since the completion of notice provided in this docket.
- 51. No person filed a protest or motion to intervene.
- 52. Shady Grove, CSWR-Texas, and Commission Staff are the only parties to this proceeding.
- 53. No party requested a hearing, and no hearing is needed.
- 54. Commission Staff recommended approval of the application.

55. The decision is not adverse to any party.

II. Conclusions of Law

The Commission makes the following conclusions of law.

- 1. The Commission has authority over this proceeding under Texas Water Code (TWC) §§ 13.041, 13.241, 13.244, 13.246, 13.251, and 13.301.
- Shady Grove and CSWR-Texas are retail public utilities as defined by TWC § 13.002(19) and 16 Texas Administrative Code (TAC) § 24.3(31).
- 3. The Commission processed the application as required by the TWC, the Administrative Procedure Act, 33 and Commission Rules.
- 4. The application meets the requirements of TWC § 13.244 and 16 TAC § 24.233.
- 5. Shady Grove and CSWR-Texas provided notice of the application that complies with TWC §§ 13.246 and 13.301(a)(2) and 16 TAC § 24.239(a) through (c).
- 6. Shady Grove and CSWR-Texas have complied with the requirements of 16 TAC § 24.239(k) and (l) with respect to customer deposits.
- 7. Shady Grove and CSWR-Texas completed the sale within the time frame required by 16 TAC § 24.239(m).
- 8. After consideration of the factors in TWC § 13.246(c), CSWR-Texas demonstrated that it is capable of rendering continuous service to every customer in the requested area, as required by TWC § 13.251.
- 9. CSWR-Texas demonstrated adequate financial, managerial, and technical capability for providing adequate and continuous service to the requested area as required by TWC §§ 13.241(a) and 13.301(b).
- It is not necessary for CSWR-Texas to provide bond or other financial assurance under TWC §§ 13.246(d) and 13.301(c).

³³ Tex. Gov't Code §§ 2001.001-.903.

- 11. Regionalization and consolidation concerns under TWC § 13.241(d) do not apply in this proceeding because construction of a physically separate water or sewer system is not required.
- 12. CSWR-Texas and Shady Grove demonstrated that the sale of Shady Grove's sewer facilities and the transfer of the sewer service area held under CCN number 20767 from Shady Grove to CSWR-Texas under CCN number 21120 will serve the public interest and is necessary for the service, accommodation, convenience, or safety of the public under TWC § 13.301(d) and (e).
 - 13. Under TWC § 13.257(r) and (s), CSWR-Texas must record a certified copy of its approved map and certificate, along with a boundary description of its service area, in the real property records of Hood County no later than the 31st day after the date that CSWR-Texas receives this Notice of Approval and must submit to the Commission evidence of the recording.
- 14. The requirements for informal disposition under 16 TAC § 22.35 have been met in this proceeding.

III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders.

- The Commission approves the sale and transfer of all facilities held under Shady Grove's CCN number 20767 to CSWR-Texas, to the extent provided in this Notice of Approval and as shown on the attached map.
- 2. The Commission cancels Shady Grove's CCN number 20767.
- 3. The Commission amends CSWR-Texas's CCN number 21120 to include the area previously included in Shady Grove's CCN number 20767, as shown on the attached map.
- 4. The Commission approves the map and tariff attached to the Notice of Approval.
- 5. The Commission issues the certificate attached to this Notice of Approval.
- 6. CSWR-Texas must provide service to every customer or applicant for service within the approved area under CCN number 21120 that requests service and meets the terms of CSWR-Texas's sewer service policies, and such service must be continuous and adequate.

- 7. CSWR-Texas meets the requirements of TWC § 13.241(c) to provide sewer utility service.
- 8. CSWR-Texas must comply with the recording requirements in TWC § 13.257(r) and (s) for the area in Hood County affected by the application and must submit to the Commission evidence of the recording no later than 45 days after receipt of the Notice of Approval.
- 9. Within ten days of the date this Notice of Approval is filed, Commission Staff must provide the Commission with a clean copy of the tariff to be stamped *Approved* and retained by Central Records.
- The Commission denies all other motions and any other requests for general or specific relief, if not expressly granted.

Signed at Austin, Texas the 24th day of April 2023.

PUBLIC UTILITY COMMISSION OF TEXAS

KATIE MOORE MARX ADMINISTRATIVE LAW JUDGE

Kalle Hore Marx

qi\cadm\docket managemenf\water\stm\cswr\53317\53317 noa.docx

CSWR-Texas Utility Operating Company, LLC Portion of Sewer CCN No. 21120 PUC Docket No. 53317 Transferred all of Shady Grove Sewer System, CCN No. 20767 in Hood County





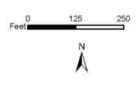
Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Sewer CCN

21120 - CSWR-Texas Utility Operating Company LLC



20356 - City of Granbury



Map by: Komal Patel Date: February 23, 2023 Project:53317CSWR.mxd



Public Utility Commission of Texas

By These Presents Be It Known To All That

CSWR-Texas Utility Operating Company, LLC

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, CSWR-Texas Utility Operating Company, LLC is entitled to this

Certificate of Convenience and Necessity No. 21120

to provide continuous and adequate sewer utility service to that service area or those service areas in Aransas, Bexar, Calhoun, Hidalgo, Hood, Jackson, Navarro, Orange, Parker, and Polk counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 53317 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the CSWR-Texas Utility Operating Company, LLC to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



SEWER UTILITY TARIFF Docket Number: 53317

<u>CSWR – Texas Utility Operating Company, LLC</u> (Utility Name)

1630 Des Peres Rd Suite 140

(Business Address)

Des Peres, MO 63131

(City, State, Zip Code)

(866) 301-7725 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

21120

This tariff is effective in the following counties:

Aransas, Bexar, Calhoun, Hidalgo, Hood, Jackson, Navarro, Orange, Parker, and Polk

This tariff is effective in the following cities or unincorporated towns (if any):

<u>City of San Antonio (Leon Springs Utility Company – Total service area is inside the city. Rates are subject to San Antonio's jurisdiction)</u>

This tariff is effective in the following subdivisions and systems:

Country Squire Plant (WQ # 0011589-001)

Hilltop Home Addition, Hilltop Estates (WQ # 11086-001)

Laguna Vista Subdivision (WQ # pending)

Leon Springs Utility Company (WQ # 0014376001)

Longford Place Treatment Facility (WQ # 0011155-001)

Mangum Estates Subdivision and Texas Landing Utilities (WQ # 0013147-001)

Quiet Village II Subdivision (no permit)

Seagun Complex (WQ # 10669-001)

Shady Grove Sewer System (no permit)

THRC Utility, LLC (WQ # 001-3528001)

Tri-County Point Property Owners Association WWTP (WQ0015399-001)

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	2
SECTION 2,0 SERVICE RULES AND POLICIES	13
SECTION 3.0 EXTENSION POLICY	18

APPENDIX A - APPLICATION FOR SERVICE

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter SizeMonthly Minimum ChargeGallonage Charge5/8" or 3/4"\$14.69 (Includes 0 gallons)\$3.10 per 1,000 over the minimum

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card , Other (specify)

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS

MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH
PAYMENTS.

Section 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARRET.

TAP FEE (Unique costs) _______ Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) Actual Cost FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0
OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC

LINE EXTENSION AND CONSTRUCTION CHARGES:

§ 24.25(b)(2)(G)]

REFER TO SECTION 3.0-EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Laguna Vista

(Formerly Laguna Vista, Ltd.) (Utility Name)

SECTION 1.0 - RATE SCHEDULE

Connection Type
Flat Rate per Month per Connection \$25.00
FORM OF PAYMENT: The utility will accept the following forms of payment:
Cash X, Check X, Money Order X, Credit Card, Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.
REGULATORY ASSESSMENT
Section 1.02 - Miscellaneous Fees
TAP FEE \$250.00
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.
TAP FEE (Unique costs)
TAP FEE (Large meter) Actual Cost
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

Laguna Vista

(Formerly Laguna Vista, Ltd.)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- b) Customer's request that service be disconnected \$15.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)

PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE _______\$5.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)[

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Quiet Village II Subdivision, Quiet Village II (Formerly Donald E. Wilson dba QV Utility)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

For Water and Sewer

Meter Size: 5/8" or 3/4"	Monthly Minimum Charge \$12.62 (Includes 0 gallons)	Gallonage Charge \$3.84 per 1,000 gallons
Cash <u>X,</u> THE U	AYMENT: The utility will accept the following forms of pays Check X, Money Order X, Credit Card TILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REF USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT ENTS.	Other (specify) FUSE TO ACCEPT PAYMENTS
PUC R	ORY ASSESSMENT ULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF OREMIT THE FEE TO THE TOEQ.	THE RETAIL MONTHLY BILL
Section 1.02	– Miscellaneous Fees	
RESIDI	EE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR T ENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COS IS TARIFF.	
TAP FEE (U	nique Costs) XAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS C	
TAP FEE (La	arge Meter) THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METE	
BEEN I	ECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS IS TARIFF): Nonpayment of bill (Maximum \$25.00)	LISTED UNDER SECTION 2.0\$25,00
b)	Customer's request that service be disconnected	<u>\$30.00</u>
THE T	FEE	
PUC R	RGE (EITHER \$5.00 OR 10% OF THE BILL)	NT BILLS. A LATE CHARGE
RETURNED RETUR	CHECK CHARGE RNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENT	

Quiet Village II Subdivision, Quiet Village II (Formerly Donald E. Wilson dba QV Utility)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Section 1.03 – Purchased Water and Sewer Adjustment Clause

Upon a notice from the City of Donna of a change in price in the cost of purchased water or sewer service, the Utility may (after notice has been given to the ratepayers and the Commission) adjust its rates in accordance with the Tariff provisions.

The adjustment to the utility's rate structure will be calculated as set for the below:

I. Adjusted Monthly Minimum Charge – Current Monthly Minimum Charge + "A" + "B"

Where:

- "A" = Change in Price of Purchase Water from the City of Donna---which is---{Change in the monthly minimum Price divided by the number of customers} + {2 times the Change in Price per 1,000 gallons of water}
- "B" = Change in Price of Purchased Sewer Service from the City of Donna---which is--{Change in the monthly minimum Price of Purchases Sewer Service divided by the
 number of customers} + {2 times the Change in Price per 1,000 gallons of Purchased
 Sewer Service times 0.80}
- II. Adjusted Gallonage Charge = Current Gallonage Charge + "X" + "Y"

Where:

- "X" = Change in Price per 1,000 gallons of Purchased Water from the City of Donna
- "Y" = Change in Price per 1,000 gallons of Purchased Sewer Service from the City of Donna times 0,80

Change as used above is the algebraic summation of the Price imposed by the City of Donna subsequent to the date of this Tariff (New Price) and the Price existing on the date this Tariff was approved (Old Price), i.e. New Price minus Old Price.

Number of customers as used above is the number existing customers at the beginning of the period in which a Change in Price becomes effective.

Pelican Isle

(Formerly THRC Utility, LLC)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

Section 1.01 Rates

Meter Size:	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$30.00 (Includes 2,000 gallons)	<u>\$6.00</u> per each
	are determined based on average consum as: December, January and February.	nption for winter period which includes
Cash X, Chec	NT: The utility will accept the following $k \times X$. Money Order X . Credit CMAY REQUIRE EXACT CHANGE FOR PAYMENT MORE THAN \$1.00 IN SMALL COINS. A WR	Card Other (Specify) CS AND MAY REFUSE TO ACCEPT PAYMENTS
PUC RULES RE	SSESSMENT	
Section 1.02 - Misce	ellaneous Fees	
TAP FEE COV	TERS THE UTILITY'S COSTS FOR MATERIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO CO	S AND LABOR TO INSTALL A STANDARD
TAP FEE (Large Me TAP FEE IS THE	eter) E UTILITY'S ACTUAL COST FOR MATERIALS A	
BEEN DISCONI OF THIS TARIF a) Nonpayme	CT FEE MUST BE PAID BEFORE SERVICE CAINECTED FOR THE FOLLOWING REASONS (OR C	OTHER REASONS LISTED UNDER SECTION 2.0 \$25.00
	R FEE WILL BE CHARGED FOR CHANGING AN IEN THE SERVICE IS NOT DISCONNECTED.	ACCOUNT NAME AT THE SAME SERVICE

LATE CHARGE (ETHER \$5.00 OR 10% OF THE BILL) \$5.00

RETURNED CHECK CHARGE \$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

<u>CSWR - Texas Utility Operating Company, LLC</u> **Pelican Isle** (Formerly THRC Utility, LLC)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Leon Springs Utility Company

(Leon Springs Utility)

Total service area is inside the city. Rates are subject to San Antonio's jurisdiction (Utility Name)

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter SizeMonthly Minimum ChargeGallonage Charge5/8" or 3/4"\$11.93 (Includes 1.500 gallons)\$2.748 per 1,000 over the minimum

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card , Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

AND TO REMIT THE FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique costs) _______ <u>Actual Cost</u> FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) Actual Cost FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee This fee may be charged if a customer requests that an existing meter be relocated.

METER TEST FEE \$0.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Leon Springs Utility Company

(Leon Springs Utility)

Total service area is inside the city. Rates are subject to San Antonio's jurisdiction (Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAD BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2 OF THIS TARIFF):	
a) Nonpayment of bill (Maximum \$25.00)	0
b) Customer's request that service be disconnected	0
TRANSFER FEE	
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	6
PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGED ON A NEW TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING	

RETURNED CHECK CHARGE \$35.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING. INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0-EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Mangum Estates Subdivision and Texas Landing Utilities (Texas Landing Utilities)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8"	\$46,24 (Includes 1,500 gallons)	\$4.47 per 1,000 gallons
3/4"	<u>\$69.36</u>	
1"	<u>\$115.60</u>	
1 1/2"	<u>\$231.20</u>	
2"	\$369.92	
3"	<u>\$693.60</u>	

Volume charges are determined based on average winter water consumption the months: <u>December</u>, <u>January and February</u>. Customers without a previous winter month's average will be billed at the system wide average until a winter's month average is established.

FORM OF PAYMENT:	The utility	will accept	the following	forms of payment:

Cash <u>X</u>	<u>C, Check X, </u>	Money Order <u>X</u> ,	Credit Card	, Other (specify)
	THE UTILITY MAY REQUIRE	EXACT CHANGE FOR PAY	YMENTS AND MAY REI	USE TO ACCEPT PAYMENTS
	MADE USING MORE THAN	\$1.00 IN SMALL COINS.	A WRITTEN RECEIPT	WILL BE GIVEN FOR CASH
	PAYMENTS.			

Section 1.02 - Miscellaneous Fees

TAP FEE
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD
RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED
ON THIS TARIFF.

TAP FEE (Unique costs)	al Cost
FOR EXAMPLE A ROAD BORIEFOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL ARI	CAS

TAP FEE (Large meter)
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

Mangum Estates Subdivision and Texas Landing Utilities (Texas Landing Utilities)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected
TRANSFER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE\$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0-EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Tri-County Point Property Owners Association WWTP (Tri-County Point POA, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Meter Size 5/8" or 3/4"	Monthly Minimum Charge \$22.00 (Includes unlimited gallons)	<u>Gallonage Charge</u> <u>N/A</u> None
	letermined based on average consumption	n for winter period which includes the
Cash X, Check X THE UTILITY M.	NT: The utility will accept the following _, Money Order_X_, Credit Card, AY REQUIRE EXACT CHANGE FOR PAYMENTS MORE THAN \$1.00 IN SMALL COINS. A WRIT	Other (specify)
REGULATORY ASS	SESSMENT	PERCENT OF THE RETAIL MONTHLY BILL.
Section 1.02 - Miscel	laneous Fees	
TAP FEE COVE	RS THE UTILITY'S COSTS FOR MATERIALS ONNECTION. AN ADDITIONAL FEE TO COVER U	AND LABOR TO INSTALL A STANDARD
TAP FEE (Large Con TAP FEE IS THE	nnection Tap) UTILITY'S ACTUAL COST FOR MATERIALS AND	
	T FEE MUST BE PAID BEFORE SERVICE CAN 1 ECTED FOR THE FOLLOWING REASONS (OR OT	
	nt of bill (Maximum \$25.00) request that service be disconnected	
THE TRANSFER	FEE WILL BE CHARGED FOR CHANGING AN EN THE SERVICE IS NOT DISCONNECTED.	
LATE CHARGE (EIT PUC RULES ALI MAY NOT BE AP	HER \$5.00 OR 10% OF THE BILL) .OW A ONE-TIME PENALTY TO BE CHARGED OPLIED TO ANY BALANCE TO WHICH THE PENAL	
RETURNED CHECK	CCHARGE	Y'S DOCUMENTABLE COST. \$30.00

<u>CSWR – Texas Utility Operating Company, LLC</u> **Tri-County Point Property Owners Association WWTP**

Sewer Tariff Page No. 8a

(Tri-County Point POA, Inc.)
(Utility Name)

SECTION 1	0 - RATE	SCHEDULE	(Continued)
SECTION 1	.0 - 12/11/2	SCHEDULE	i Commucu.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)	<u>\$0</u>
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNU	<u> ΙΛΙ. ΒΠ.Ι.</u>
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTIL INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING § 24.25(b)(2)(G)]	

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Seagun Complex

(Aransas Bay Utilities Co., L.L.C)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

Monthly Flat Fee: \$47.25 per connection

Pass Through Fee:

Speed Stop = (Aransas County Municipal Utility District No. 1 Monthly Bill) X 0.51.

Other Customers = (Aransas County Municipal Utility District No. 1 Monthly Bill) X 0.49÷(Monthly Water Gallons Billed to Customer)

Any revision to the utilities billings to allow for the recover of additional cost under this provision may be made only upon issuing notice as required by paragraph (4) Section 291.21(h) and shall go into effect 30 days after such notice.

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash, CheckX_, Money OrderX_, Credit Card, Other (specify)
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.
REGULATORY ASSESSMENT 1.0% TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.
TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.
Section 1.02 - Miscellaneous Fees
TAP FEE
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL CONNECTION. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.
TAP FEE (Large Connection Tap)
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR TAP SIZE INSTALLED.
RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected

Seagun Complex

(Aransas Bay Utilities Co., L.L.C)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

TRANSFER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE \$50.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL.
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

CSWR – Texas Utility Operating Company, LLC
Longford Place Treatment Facility
(Formerly North Orange Water & Sewer LLC dba
Longford Place Water & Sewer)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$45.81 (Includes 0 gallons)	\$3,05 per 1000 gallons over the minimum
1"	<u>\$114.52</u>	
11/2"	<u>\$229.05</u>	
2"	<u>\$366.47</u>	
3"	<u>\$687.14</u>	
4"	<u>\$1,145.23</u>	
6"	<u>\$2,290.46</u>	
8"	<u>\$3,664.73</u>	

Gallonage charges are determined based on average consumption for winter period which includes the following months: <u>December, January and February</u>

FORM OF PAYMENT: The utility will accept the following form(s) of payment:
Cash X Check X, Money Order X, Credit Card , Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.
REGULATORY ASSESSMENT
Section 1.02 - Miscellaneous Fees
TAP FEE TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.
TAP FEE (Unique costs)
TAP FEE (Large meter) Actual Cost FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.
METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee This fee may be charged if a customer requests that an existing meter be relocated.

Longford Place Treatment Facility (Formerly North Orange Water & Sewer LLC dba Longford Place Water & Sewer)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.
RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Non payment of bill (Maximum \$25.00) \$25.00 b) Customer's request that service be disconnected \$50.00
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE \$30.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Country Squire Plant

(Formerly North Orange Water & Sewer LLC)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size:	Monthly Minimum Charge	Gallonage Charge
	(Includes 0 gallons)	
5/8" or 3/4"	\$ <u>40.52</u>	\$3.05 per 1,000 gallons
1"	\$ <u>101.31</u>	
11/2"	<u>\$202.60</u>	
2"	<u>\$324.16</u>	
3"	<u>\$607.80</u>	
4"	<u>\$1,013.01</u>	
6"	<u>\$2,026.01</u>	
8"	<u>\$3,241.62</u>	

Gallonage charges are determined based on average consumption for winter period which includes the following months: <u>December. January and February</u>.

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash_X_ Check_X_ Money Order_X_ Credit Card_ Other (specify)___
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE
GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fee

Country Squire Plant

(Formerly North Orange Water & Sewer LLC)

(Utility Name)

SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Nonpayment of bill (Maximum \$25.00) ______\$25.00

TRANSER FEE \$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE\$30.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS. THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS. AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Sewer Tariff Page No. 12

Shady Grove Subdivision

(Formerly JusRyn Company, Inc. dba Shady Grove Sewer System)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE

CONNECTION TYPE

All Connections (flat rate, not metered) \$25.00 per month

Section 1.02 - Miscellaneous Fee
TAP FEE
RECONNECTION FEE
THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request <u>\$15.00</u>
LATE CHARGE \$2.00 OR 5% A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE <u>\$5.00</u>
CUSTOMER DEPOSIT (Maximum \$50)

SECTION 2.0 -- SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Sewer Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.03 - Fees and Charges & Easements Required Before Service Can Be Connected

(A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

<u>Refund of deposit.</u> If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

(B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction.

If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged if listed specifically in Section 1 to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(b)(1)(C). For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers may be required to install and maintain a cutoff valve on their side of the meter.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and Regulations for Public Water Systems, 30 TAC § 290.46(j). The Utility is not required to perform these inspections for the applicant/customer but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

Section 2.07 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing sewer mains or other equipment used in connection with its provision of sewer service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations.

The customer shall allow the utility and its personnel access to the customer's property to conduct any sewer quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.08 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance.

The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.09- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve-month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.10 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.11 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

Service will be reconnected within 36 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.12 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.13 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and collection facilities of sufficient size and capacity to provide a continuous and adequate service for all reasonable consumer uses and to treat sewage and discharge effluent of the quality required by its discharge permit issued by the TCEQ. Unless otherwise authorized by PUC and TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.14 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.15 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0 -- EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

<u>Line Extension and Construction Charges</u>. No Contribution in Aid of Construction may be required of any customer except as provided for in this approved tariff.

The Utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certified service area boundaries by the PUC.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any sewer main or distribution line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- adequate service cannot be provided to the applicant using the maximum line sizes listed due
 to distance or elevation, in which case, it shall be the utility's burden to justify that a larger
 diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

SECTION 3.0 -- EXTENSION POLICY (Continued)

If an exception is granted, by the PUC, the utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of sewer mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, collection, transmission, pumping, or treatment of sewage or the TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for sewer treatment.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

SECTION 3.0 -- EXTENSION POLICY (Continued)

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utilities approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the commission or executive director.
- for purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services.

Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request.

SECTION 3.0 -- EXTENSION POLICY (Continued)

The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to

provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

APPENDIX A -- APPLICATION FOR SERVICE (Utility Must Attach Blank Copy)