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#### **DOCKET NO. 53149**

APPLICATION OF LIQUID UTILITIES	§	PUBLIC UTILITY COMMISSION
LLC FOR A CERTIFICATE OF	§	
CONVENIENCE AND NECESSITY IN	§	OF TEXAS
MONTGOMERY COUNTY	§	

#### JOINT MOTION TO ADMIT EVIDENCE

On January 26, 2022, Liquid Utilities LLC (Liquid Utilities) filed an application to obtain a sewer certificate of convenience and necessity (CCN) in Montgomery County. The application requests a service area that includes 55 acres and 159 proposed connections.

On December 9, 2022, the administrative law judge (ALJ) filed Order No. 9, which directed Liquid Utilities and Staff (Staff) of the Public Utility Commission of Texas (Commission) (jointly, Parties) to file joint proposed findings of fact and conclusions of law by February 24, 2022. Therefore, this pleading is timely filed.

# I. MOTION TO ADMIT EVIDENCE

The Parties respectfully request that the following documents be admitted into evidence in this proceeding:

- a. Liquid Utilities' application and attachments, filed on January 26, 2022 (Interchange Item No. 1);
- b. Liquid Utilities' confidential letter, filed on January 27, 2022 (Interchange Item No. 2);
- c. Commission Staff's recommendation on administrative completeness and proposed procedural schedule, filed on February 24, 2022 (Interchange Item No. 4);
- d. Liquid Utilities' confidential financial information, filed on March 14, 2022 (Interchange Item No. 6);
- e. Commission Staff's first supplemental recommendation on administrative completeness and proposed procedural schedule, filed on April 27, 2022 (Interchange Item No. 8);
- f. Liquid Utilities' confidential supplemental filings to the application, filed on May 6, 2022 (Interchange Item Nos. 10, 11, 12, 13, 14, 15, and 16);

- g. Commission Staff's second supplemental recommendation on administrative completeness and proposed procedural schedule, filed on June 28, 2022 (Interchange Item No. 17);
- Liquid Utilities' affidavit of notices mailed to the affected parties, filed on July 25,
   2022 (Interchange Item No. 19);
- i. Liquid Utilities' affidavit of published notice, filed August 3, 2022 (Interchange Item No. 20);
- j. Commission Staff's recommendation on notice, filed on August 3, 2022 (Interchange Item No. 21);
- k. Commission Staff's first request for information to Liquid Utilities LLC Question
   No. Staff 1-1, filed on October 20, 2022 (Interchange Item No. 26);
- 1. Liquid Utilities' respond to first RFI, filed on October 21, 2022 (Interchange Item No. 27);
- Liquid Utilities' consent form, filed on November 4, 2022 (Interchange Item No. 28);
- n. Liquid Utilities' confidential filing regarding financial ability, filed on December
   9, 2022 (Interchange Item No. 33);
- o. Liquid Utilities' confidential filing regarding settlement statements showing land purchase and construction loan for wastewater system and development, filed on January 11, 2023 (Interchange Item No. 35);
- p. Commission Staff's final recommendation, including all attachments, filed on January 19, 2023 (Interchange Item No. 36);
- q. Commission Staff's confidential attachment FB-1, filed on January 19, 2023 (Interchange Item No. 37).
- r. The attached final map, certificate, and tariff.

# II. PROPOSED NOTICE OF APPROVAL

The Proposed Notice of Approval would grant the Applicant CCN No. 21132 in Montgomery County, Texas.

#### III. CONCLUSION

The parties respectfully request that the items listed above be admitted into the record of this proceeding as evidence and that the attached Proposed Notice of Approval be adopted.

Dated: February 24, 2023

Respectfully submitted,

# PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

Keith Rogas Division Director

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/s/ Bradley Reynolds
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# AUTHORIZED REPRESENTATIVE OF LIQUID UTILITIES

\_/s/ Shelley Young Shelley Young, P.E. WaterEngineers, Inc. 17230 Huffmeister Road, Suite A Cypress, Texas 77429 Telephone: (281) 373-0500

Fax: (281) 373-1113

# **DOCKET NO. 53149**

# **CERTIFICATE OF SERVICE**

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record on February 24, 2023 in accordance with the Second Order Suspending Rules filed in Project No. 50664.

/s/ Bradley Reynolds
Bradley Reynolds

#### **DOCKET NO. 53149**

APPLICATION OF LIQUID UTILITIES	§	PUBLIC UTILITY COMMISSION
LLC FOR A CERTIFICATE OF	§	
CONVENIENCE AND NECESSITY IN	§	OF TEXAS
MONTGOMERY COUNTY	§	

#### JOINT PROPOSED NOTICE OF APPROVAL

This Notice of Approval addresses the application of Liquid Utilities LLC (Liquid Utilities) for certificate of convenience and necessity (CCN) No. 21132 in Montgomery County. The Commission grants Liquid Utilities' sewer CCN No. 21132 to include the requested area to the extent provided in this Notice of Approval.

# I. Findings of Fact

The Commission makes the following findings of fact:

# <u>Applicant</u>

1. Liquid Utilities is a limited liability company with Charter No. 0804075962 that the Texas Water Code (TWC) classifies as a retail public utility and an investor owned utility.

#### Application

- 2. On January 26, 2022, Liquid Utilities filed an application for a new sewer CCN to provide sewer service for compensation in Montgomery County, Texas. Liquid Utilities supplemented the application on January 27, 2022, March 14, 2022, May 6, 2022, October 21, 2022, December 9, 2022, and January 11, 2023.
- 3. The total proposed service area requested in this application consists of approximately 55 acres in Montgomery County, Texas.
- 4. The total proposed number of connections is approximately 159.
- 5. The requested area is located approximately 5 miles west of Montgomery, Texas, and is generally bounded on the north by N. Mt. Mariah Road, on the east by N. FM 1486 Road, on the south by approximately 0.75 miles north of Mt. Mariah Cut Off Road:, and on the west by Mt. Mariah Road.
- 6. Currently there are no customers in the requested area.

- 7. On June 28, 2022, Staff recommended that the application, as supplemented, be accepted for filing and that Liquid Utilities be directed to provide notice to applicable parties, and proposed a procedural schedule for the matter.
- 8. On June 29, 2022, Order No. 6 was issued, deeming the application, as supplemented, administratively complete, requiring notice, and establishing a procedural schedule.
- 9. The Commission did not receive any protests, opt out requests, or request for hearing during the comment period.
- 10. On November 4, 2022, Liquid Utilities filed a signed consent form evidencing consent with the final map, tariff, and certificate as prepared by Staff.
- 11. The tariff, final map, and CCN certificate referenced in Finding of Fact No. 10 are attached to this Notice.
- 12. On January 19, 2023, Staff recommended approval of the application.
- 13. On February 24, 2023, Parties filed a Joint Motion to Admit Evidence and Joint Proposed Notice of Approval.
- 14. On \_\_\_\_\_\_, Order No. \_\_\_\_ was issued, admitting evidence into the record in this proceeding.

#### **Notice**

- On July 25, 2022, Liquid Utilities filed the affidavit of Shelley Young, Authorized Representative of Liquid Utilities, attesting that notice was mailed to neighboring utilities, county authorities, municipalities, and affected parties on June 28, 2022.
- 16. Liquid Utilities provided public notice in the Houston Chronicle dba Conroe Courier, a newspaper of general circulation in Montgomery County, on June 30, 2022 and July 7, 2022.
- 17. On August 3, 2022, Liquid Utilities filed an affidavit attesting to published notice, including copies of the published notices.
- 18. In Order No. 5, filed on August 5, 2022, the ALJ found the notice sufficient.

# Map, Certificate, and Tariff

- 19. On October 31, 2022, Commission Staff emailed its proposed final map, certificate, and tariff to Liquid Utilities.
- 20. On November 4, 2022, Liquid Utilities filed its consent to the proposed final map, certificate, and tariff.

- 21. On January 19, 2023, Commission Staff filed the final map, certificate, and tariff as attachments to its final recommendation.
- 22. On February 24, 2023, Parties attached the final map, certificate, and tariff to its Joint Proposed Notice of Approval.

# **Evidentiary Record**

- 23. On February 24, 2023, Parties filed a joint motion to admit evidence and proposed notice of approval.
- 24. In Order No. \_\_\_\_ filed on \_\_\_\_\_\_, the ALJ admitted the following evidence into the record for this proceeding:
  - a. Liquid Utilities' application and attachments, filed on January 26, 2022 (Interchange Item No. 1);
  - b. Liquid Utilities' confidential letter, filed on January 27, 2022 (Interchange Item No. 2);
  - c. Commission Staff's recommendation on administrative completeness and proposed procedural schedule, filed on February 24, 2022 (Interchange Item No. 4);
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  - e. Commission Staff's first supplemental recommendation on administrative completeness and proposed procedural schedule, filed on April 27, 2022 (Interchange Item No. 8);
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- k. Commission Staff's first request for information to Liquid Utilities LLC Question
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- 1. Liquid Utilities' respond to first RFI, filed on October 21, 2022 (Interchange Item No. 27);
- m. Liquid Utilities' consent form, filed on November 4, 2022 (Interchange Item No. 28);
- n. Liquid Utilities' confidential filing regarding financial ability, filed on December 9, 2022 (Interchange Item No. 33);
- o. Liquid Utilities' confidential filing regarding settlement statements showing land purchase and construction loan for wastewater system and development, filed on January 11, 2023 (Interchange Item No. 35);
- p. Commission Staff's final recommendation, including all attachments, filed on January 19, 2023 (Interchange Item No. 36);
- q. Commission Staff's confidential attachment FB-1, filed on January 19, 2023 (Interchange Item No. 37).
- r. The attached final map, certificate, and tariff.

# Adequacy of Existing Service

- 25. No entity currently provides retail sewer service to the requested area.
- 26. There are currently no customers in the requested area.

# **Need for Service**

- 27. A new residential development is being built in the requested area.
- 28. There will be approximately 159 connections at full build out.

# Effect of Granting the Certificate

- 29. Liquid Utilities will be the certificated entity for the requested area and will be required to provide continuous and adequate service to the requested area.
- 30. The landowners in the area will have a sewer provider available when they need to request sewer service.
- 31. All retail public utilities in the proximate area were provided notice of the CCN amendment requested in this proceeding and none requested to intervene.
- 32. There will be no effect on any retail public utility servicing the proximate area.

# Ability to Serve: Managerial and Technical

- 33. The Texas Commission on Environmental Quality (TCEQ) approved wastewater treatment plant (WWTP) that will be providing service to the requested area is registered as 1486 Asset, LLC, Wastewater Discharge Permit No. WQ0015921001.
- 34. Liquid Utilities is a new entrant in the utility business. Liquid Utilities will be working closely with an experienced contract operations company to provide continuous and adequate sewer service.

# Feasibility of Obtaining Service from Adjacent Utilities

35. Currently, there are no other sewer providers in the area.

# Ability to Serve: Financial Ability and Stability

- 36. Liquid Utilities filed affidavits stating Liquid Utilities' affiliate-owners are capable, available, and willing to cover temporary cash shortages and operating expense shortfalls.
- 37. Liquid Utilities' affiliates have a debt-to-equity ratio less than 1.0 as provided in confidential attachment FB-1, satisfying the leverage test specified in 16 TAC § 24.11(e)(2)(E).
- 38. Liquid Utilities' affiliates have a secured line of credit as well as sufficient cash reserves to pay for projected shortages as provided in confidential attachment FB-1 satisfying the operations test specified in 16 TAC § 24.11(e)(3).

#### Financial Assurance

- 39. Liquid Utilities' affiliates secured a loan to purchase and install the capital improvements needed to provide sewer service to the requested area.
- 40. The capital improvements needed to provide continuous and adequate service to the requested area have already been purchased and installed.
- 41. Liquid Utilities meets the requirements specified in 16 TAC § 24.11(e)(5).
- 42. There is no need to require Liquid Utilities to provide a bond or other financial assurance to ensure continuous and adequate service.

# Environmental Integrity and Effect on the Land

43. The environmental integrity of the land will be minimally affected as collection lines are installed to provide service to the requested area.

#### Improvement in Service or Lowering of Cost

- 44. Future residents of the planned development will have sewer service.
- 45. During the Commission's January 27, 2022, open meeting, the tap fee for Docket No. 50944 was discussed. The resulting ruling was to not use the standard residential tap fees agreed to in the settlement and instead include a provision in the tariff to charge for the actual cost of each individual tap. Docket No. 50944 is for the Monarch I LP (Monarch) multi-county rate case. Monarch is a Class A utility with more than 30,000 customers. Currently there are only five Class A utilities regulated in Texas. There are many more Class D utilities such as Liquid Utilities, that are not as large and do not cover more than one county. Therefore, there is usually little difference between residential tap installations as the type of ground formations in their service areas and the parts, labor and equipment rental costs do not vary significantly. 1 In the case of Liquid Utilities, sewer service will be provided to approximately 159 customers in Montgomery County. Liquid Utilities has proposed a tap fee of \$1250.00. The proposed tap fee is reasonable. In order to true-up the proposed tap fees and rates, Liquid must file a rate application with actual financial information with the Commission within 18 months from the date service begins per 16 TAC § 24.25(b)(1)(C).

#### Regionalization or Consolidation

- 46. There are no other retail sewer utilities in the proximate area that can supply the necessary sewer requirements for the proposed development.
- 47. Therefore, concerns of regionalization or consolidation do not apply.

# **Informal Disposition**

- 48. More than 15 days have passed since the completion of notice provided in this docket.
- 49. No person filed a protest or motion to intervene.
- 50. Commission Staff and Liquid Utilities are the only parties to this proceeding.
- 51. No party requested a hearing and no hearing is needed.

<sup>&</sup>lt;sup>1</sup> Road bores are an exception to a standard tap fee. This additional construction is addressed in a utility's tariff, such as the one included in the settlement in this docket, by a provision that allows the actual cost of the road bore and the tap fee. If the utility's main water line is across a public road, it is likely that a road bore is necessary to install a tap for a new customer.

52. The decision is not adverse to any party.

#### II. Conclusion of Law

The Commission makes the following conclusions of law:

- 1. The Commission has authority over this proceeding under TWC §§ 13.041, 13.183, 13.241, 13.242, 13.244, and 13.246.
- 2. Liquid Utilities is a retail public utility as defined by TWC § 13.002(19) and 16 Texas Administrative Code (TAC) § 24.3(31).
- 3. Notice of the application was provided in compliance with TWC § 13.246(a) and 16 TAC § 235.
- 4. Liquid Utilities' application has met the substantive criteria for granting a sewer CCN and approving the tariff, including demonstrating adequate financial, managerial, and technical capability for providing continuous and adequate service to the requested area in Montgomery County pursuant to the requirements of TWC Chapter 13 and the Commission's Chapter 24 rules and regulations
- 5. Approval of this application will set Liquid Utilities' overall revenues at a level that will permit the utility a reasonable opportunity to earn a reasonable return on its invested capital, once used and useful, in rendering service to the public over and above its reasonable and necessary operating expenses and preserve the financial integrity of the utility as required by TWC § 13.183(a).
- 6. The Commission processed the application in accordance with the requirements of the Administrative Procedure Act<sup>2</sup>, the TWC, and Commission rules.
- 7. Issuing the CCN for sewer service to Liquid Utilities and approving the tariff is necessary for the service, accommodation, convenience, or safety of the public pursuant to TWC § 13.246.
- 8. After consideration of TWC § 13.241(d), regionalization or consolidation is not feasible because no neighboring utilities have the facilities needed to provide service to the requested area.
- 9. It is not necessary for Liquid Utilities to provide a bond or other financial assurance under TWC § 13.246(d) or 16 TAC § 24.227(f).

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<sup>&</sup>lt;sup>2</sup> Tex. Gov't Code Ann. §§ 2001.001–2001.903.

- 10. Liquid Utilities must record a certified copy of its approved map and certificate, along with a boundary description of the service area, in the real property records of Montgomery County within 31 days of receiving this Notice of Approval and submit evidence of the recording to the Commission in accordance with TWC § 13.257(r) and (s).
- 11. The requirements for informal disposition in 16 TAC § 22.35 have been met in this proceeding.

# III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders.

- 1. The application, as supplemented, is approved.
- 2. Consistent with this Order, CCN No. 21132 in Montgomery County is granted to Liquid Utilities.
- 3. The Commission approves the map and tariff attached to this Notice of Approval.
- 4. The Commission issues the certificate attached to this Notice of Approval.
- A true-up of the approved rates shall be performed 18 months from the date of this order and shall consist of a reconciliation by customer account to true-up the revenues received under the rates with the revenues that would have been received had the rates reflected actual cost of service that would be approved in a rate case per 16 TAC § 24.25(b)(1)(C).
- 6. Liquid Utilities must provide service to every customer and applicant for service within the approved area under CCN No. 21132 who requests sewer service and meets the terms of Liquid's sewer service, and such service must be continuous and adequate.
- 7. Liquid Utilities must comply with the recording requirements of TWC § 13.257(r) and (s) for the areas in Montgomery County affected by the application and file in this docket proof of the recording no later than 45 days after receipt of this Notice of Approval.
- 8. Within 10 days of the date of this Notice of Approval, Commission Staff must provide a clean copy of the tariff approved by this Notice of Approval to central records to be marked *Approved* and filed in the Commission's tariff book.
- 9. The Commission denies all other motions and any other requests for general or specific relief that have not been expressly granted.

Signed at Austin, Texas the	day of	2023.
	PUBLIC UTILI	ITY COMMISSION OF TEXAS
	ADMINISTRA'	TIVE LAW JUDGE



# SEWER UTILITY TARIFF Docket Number 53149

<u>Liquid Utilities LLC</u> (Utility Name)

6315B FM 1488 Road, Suite 192 (Business Address)

Magnolia, TX 77354 (City, State, Zip Code)

(346) 703-1009 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

#### 21132

This tariff is effective in the following county(ies): Montgomery

This tariff is effective in the following cities or unincorporated towns (if any):

# <u>N/A</u>

This tariff is effective in the following subdivisions or systems:

# 1486 Residential Subdivision/1486 Asset WWTP: WQ-0015921001

# TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	2
SECTION 2.0 - SERVICE RULES AND POLICIES	4
SECTION 3.0 - EXTENSION POLICY	9

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
	(Includes 0 gallons all meter sizes)	
5/8"	<u>\$78.00</u>	N/A per 1,000 gallons over
3/4"	\$117.00	
1"	\$195.00	
2"	\$624.00	
3"	\$1,170.00	
4"	\$2,340.00	

Volume charges are determined based on average consumption for winter period which includes the following months: N/A

FORM OF PAYMENT: The utility will accept the following forms of payment:

TAP FEE (Large Connection Tap)

TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS.

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

#### Section 1.02 – Miscellaneous Fees

PREVIOUS BILLING.

#### RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non-payment of bill (Maximum \$25.00) ......\$25.00

# 

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

#### 

# CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00

COMMERCIAL AND NON-RESIDENTIAL DEPOSIT......1/6TH ESTIMATED ANNUAL BILL

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE CLAUSE:

WHEN AUTHORIZED IN WRITING BY THE COMMISSION AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(F)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### SECTION 2.0 - SERVICE RULES AND POLICIES

The Utility will have the most current Public Utility Commission of Texas (PUCT or Commission) Rules, Chapter 24, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

# Section 2.01 - Application for Sewer Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

#### Section 2.02 – Refusal of Service

The Utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the Commission rules. In the event that the Utility refuses to serve an applicant, the Utility will inform the applicant in writing of the basis of its refusal. The Utility is also required to inform the applicant that a complaint may be filed with the Commission.

# Section 2.03 – Fees and Charges and Easements Required Before Service Can Be Connected

# (A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the Utility, the applicant may be required to pay a deposit as provided for in Section 1.02 – Miscellaneous Fees of this tariff. The Utility will keep records of the deposit and credit interest in accordance with Commission rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the Utility or another water or sewer utility that accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the Utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

<u>Refund of deposit</u> - If service is not connected, or after disconnection of service, the Utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The Utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent. Deposits from non-residential customers may be held as long as that customer takes service.

# (B) Tap or Reconnect Fees

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the Commission or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property (ies) is located.

Fees in addition to the regular tap fee may be charged to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(b)(1)(C) if they are listed on this approved tariff. For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

# (C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

#### Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap and utility cut-off and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

# Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the tap location to the place of consumption. Customers will not be allowed to use the utility's cutoff.

#### Section 2.06 Access to Customer's Premises

All customers or service applicants shall provide access to utility cutoffs at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

#### Section 2.07 - Billing

# (A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

# (B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

#### (C) Information on Bill

Each bill will provide all information required by the Commission rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

#### (D)Prorated Bills

If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

# Section 2.08 - Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve month period, the customer shall be required to pay a deposit if one has not already been paid.

#### Section 2.09 - Service Disconnection

# (A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the Commission rules.

#### (B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the Commission rules.

#### Section 2.10 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 24 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

# <u>Section 2.11 - Service Interruptions</u>

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

## Section 2.12 - Quality of Service

The Utility will plan, furnish, and maintain and operate production, treatment, storage, transmission, and collection facilities of sufficient size and capacity to provide continuous and adequate service for all reasonable consumer uses and to treat sewage and discharge effluent of the quality required by its discharge permit issued by the TCEQ. Unless otherwise authorized by the TCEQ, the Utility will maintain facilities as described in the TCEQ Rules.

# Section 2.13 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the Utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the Utility's response, the Utility must advise the complainant that he has recourse through the PUCT complaint process. Pending resolution of a complaint, the Commission may require continuation or restoration of service.

The Utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

#### Section 2.14 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

#### SECTION 3.0 - EXTENSION POLICY

# Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges: No Contribution In Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The utility is not required to extend service to any applicant outside of its certified service area and will only do so under terms and conditions mutually agreeable to the utility and the applicant, in compliance with Commission rules and policies, and upon extension of the utility's certified service area boundaries by the Commission.

The applicant for service will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

#### Section 3.02 - Costs Utilities and Service Applicants Shall Bear

Within its certified area, the utility will pay the cost of the first 200 feet of any sewer collection line necessary to extend service to an individual residential customer within a platted subdivision.

However, if the residential customer requesting service purchased the property after the developer was notified in writing of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest collection line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Unless an exception is granted by the PUCT, the residential service applicant shall not be required to pay for costs of main extensions greater than 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUCT if

- adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

#### SECTION 3.0 - EXTENSION POLICY (Continued)

If an exception is granted, the utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certified area, industrial, and wholesale customers shall be treated as developers.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

The utility will bear the full cost of any over-sizing of sewer mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment, or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

#### Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with the TCEQ minimum design criteria for facilities used in the production, collection, transmission, pumping, or treatment of sewage or the TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for sewer treatment and collection.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

#### SECTION 3.0 - EXTENSION POLICY (Continued)

A utility may only charge a developer standby fees for unrecovered costs of facilities committed to a developer's property under the following circumstances:

- Under a contract and only in accordance with the terms of the contract; or
- if service is not being provided to a lot or lots within two years after installation of facilities necessary to provide service to the lots has been completed and if the standby fees are included on the utilities approved tariff after a rate change application has been filed. The fees cannot be billed to the developer or collected until the standby fees have been approved by the Commission or executive director.
- For purposes of this section, a manufactured housing rental community can only be charged standby fees under a contract or if the utility installs the facilities necessary to provide individually metered service to each of the rental lots or spaces in the community.

# Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, Commission rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the Commission or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

# Section 3.05 - Applying for Service

The utility will provide a written service application form to the applicant for each request for service received by the utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the utility's business office during normal weekday business hours. Service applications will be sent by prepaid first class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. A diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line may also be required with the tap request. The actual point of connection and meter installation must be readily accessible to utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the utility's nearest service main with adequate capacity to service the applicant's full potential service demand.

#### SECTION 3.0 - EXTENSION POLICY (Continued)

Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the utility. If no agreement on location can be made, the applicant may refer the matter to the Commission for resolution.

# Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the utility's requirements for service contained in this tariff, Commission rules and/or order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all easements and rights-of-way required to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

The utility shall serve each qualified service applicant within its certified service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by Commission rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The Commission service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by Commission rules.

# Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the utility shall require a developer (as defined by PUCT rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

Liquid Utilities, LLC Sewer CCN No. 21132 PUC Docket No. 53149 Obtained New Sewer CCN in Montgomery County



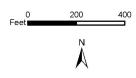


Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

# **Sewer CCN**



21132 - Liquid Utilities LLC



Map by: Komal Patel Date: October 27, 2022 Project:53149LiquidUtilities.mxd



# **Public Utility Commission of Texas**

By These Presents Be It Known To All That

# Liquid Utilities, LLC

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Liquid Utilities, LCC is entitled to this

# Certificate of Convenience and Necessity No. 21132

to provide continuous and adequate sewer utility service to that service area or those service areas in Montgomery County as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 53149 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Liquid Utilities, LLC to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.