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Control Number - 53075

ItemNumber - 748

**WATER UTILITY TARIFF
FOR**

Patton Village Water Company, Inc.
(Utility Name)

P.O. Box 308
(Business Address)

Spring, Texas 77383-0308
(City, State, Zip Code)

(281) 444-7747
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate(s) of Convenience and Necessity:

11193

This tariff is effective in the following counties:

Montgomery

This tariff is effective in the following cities or unincorporated towns (if any):

City of Patton Village

This tariff is effective in the following subdivisions or systems:

Patton Village-East (PWS #1700503), Patton Village-West (PWS #1700032) and Peach Creek Colony (PWS #1700055)

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TEXAS COMM. ON ENVIRONMENTAL QUALITY

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SECTION 1.0--RATE SCHEDULE

Section 1.01--Rates

METER SIZE	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$ <u>12.50</u> (INCLUDING <u>3,000</u> GALLONS)	\$ <u>1.25</u>
1"	\$ <u>N/A</u>	PER 1000 GALLONS
1 1/2"	\$ <u>N/A</u>	Over 3000 thru 10,000 gal
2"	\$ <u>N/A</u>	\$ <u>1.00</u>
3"	\$ <u>N/A</u>	per 1000 GALLONS
4"	\$ <u>N/A</u>	Over 10,000 gal.

Section 1.02--Miscellaneous Fees

TAP FEE..... *ACTUAL COST NOT TO exceed* \$ 291.00
 TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" or 3/4" METER.

RECONNECTION FEE

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:

- a) Non payment of bill (Maximum \$25.00).....\$ 25.00
- b) Customer's request.....\$ 10.00
 OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF

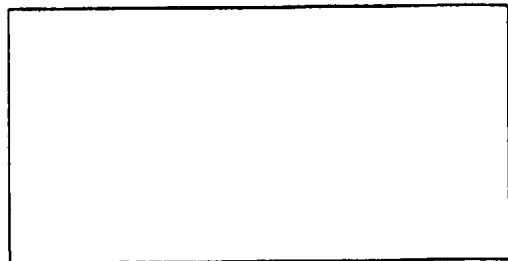
LATE CHARGE \$2.00 or 5%
 A ONE TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE.....\$ 15.00

CUSTOMER DEPOSIT (Maximum \$50).....\$ 30.00

METER TEST FEE (actual cost of testing the meter up to).....\$ 25.00
 THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY.

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TWC APPROVAL STAMP



PATTON VILLAGE WATER CO. INC.
 P. O. BOX 1383
 SPRING, TEXAS 77383-1383
 (713) 367-4462

SECTION 2.0--SERVICE RULES AND REGULATIONS

Section 2.01--Texas Water Commission Rules

The utility will have the most current Texas Water Commission Rules, Chapter 291, Water Rates, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.02--Application for and Provision of Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service at each separate location.

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, the utility will reconnect the service within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

Section 2.03--Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the TWC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that he may file a complaint with the Commission.

Section 2.04--Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant will be required to pay a deposit as provided for in Section 1.02 of this tariff. The utility will keep records of the deposit and credit interest in accordance with TWC Rules.

PATTON VILLAGE WATER CO. INC.
P. O. BOX 1383
SPRING, TEXAS 77383-1383
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SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

of the bill or the recorded date of mailing by the utility, if there is no postmark on the envelope, will constitute proof of the date of issuance. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

A late penalty of either \$2.00 or 5.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the TWC Rules. The utility will maintain and note on the monthly billing a telephone number (or numbers) which may be reached by a local call by customers of each of the systems it operates. At the utility's option, a toll-free telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.07--Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the TWC Rules.

Utility service may also be disconnected without notice for reasons as described in the TWC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or because of a hazardous condition.

PATTON VILLAGE WATER CO. INC.
P. O. BOX 1383
SPRING, TEXAS 77383-1383
(713) 367-4462

SECTION 2.20 SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with the TWC Rules to be effective.

SECTION 3.0--EXTENSION POLICY

Section 3.01--Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES: No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR: Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or sewer collection line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the Texas Department of Health's "Rules and Regulations for Public Water Systems."

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SECTION 4.0 -- DROUGHT CONTINGENCY PLAN
(Utility must attach copy of TCEQ approved Drought Contingency Plan)

TEXAS COMM. ON ENVIRONMENTAL QUALITY

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Patton Village Water Company

PO BOX 308
SPRING, TEXAS 77383-0308
281-444-7747

December 1, 2005

To: Texas Commission on Environmental Quality
PO Box 13087
Austin, Texas 78711-3087

Re: Request for minor tariff amendment.

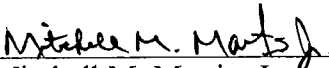
Dear Sir/Madam:

I, **Mitchell M. Martin, Jr.**, being the responsible official for **Patton Village Water Company**, request a minor tariff amendment to include the attached Drought Contingency Plan.

Should you have any questions or need additional information you may contact me at:

24hr Service - (281) 444-7747
Fax - (281) 292-4439

Sincerely,



Mitchell M. Martin, Jr.
General Manager
Patton Village Water Company

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WATER RIGHTS PERMITTING

TEXAS COMM. ON ENVIRONMENTAL QUALITY

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DROUGHT CONTINGENCY PLAN

FOR

PATTON VILLAGE WATER COMPANY

PO BOX 308
SPRING TX 77383-0308

CCN NO. 11193

Including the following water systems:

Patton Village – East	- 1700503
Patton Village – West	- 1700032
Peach Creek Colony	- 1700055

Date:
December 1, 2005

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Section I Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage (as defined in Section VII of this Drought Contingency Plan). The purpose of this Drought Contingency Plan (the Plan) is to encourage customer conservation in order to maintain supply, storage, and pressure, or to comply with the requirements of a court, government agency or other authority.

Please note: Water restriction is not a legitimate alternative if the water system does not meet the Texas Commission on Environmental Quality (TCEQ) capacity requirements under normal conditions or if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

Section II Public Involvement

Opportunity for the public to provide input into the preparation of this amended Plan was provided by delivery of a customer notice on the customer's monthly bill. A copy of the notice is included in Appendix A.

Section III Public Education

Patton Village Water Company will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. Drought plan information will be provided to the customer by utility bill inserts and/or customer mailouts.

Section IV Coordination with Regional Water Planning Groups

The service area of **Patton Village Water Company** is located within Regional Water Planning Group (RWPG) H, and **Patton Village Water Company** has mailed a copy of this plan to the RWPG.

Section V Authorization

Patton Village Water Company, after having caused its' tariff to be amended so as to include this Plan, shall be authorized to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. Patton Village Water Company shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this plan.

Section VI Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by Patton Village Water Company. The terms "person" and "customer" as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities.

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Section VII Definitions

Aesthetic water use - water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

Commercial and institutional water use - water use which is integral to the operations of commercial and non-profit establishments and governmental entities such as retail establishments, hotels and motels, restaurants, and office buildings.

Conservation - those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Customer - any person, company, or organization using water supplied by Patton Village Water Company.

Domestic water use - water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence, business, industry, or institution.

Even number address - street addresses, box numbers, or rural postal route numbers ending in 0, 2, 4, 6, or 8 and locations without addresses.

Industrial water use - the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use - water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, rights-of-ways, green belt areas, and medians.

Non-essential water use - water uses that are not essential, nor required for the protection of public health, safety and welfare, including:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except as otherwise provided for under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane, or other vehicle;
- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) use of water from hydrants for construction purposes or any other purposes other than fire fighting.

Odd numbered address - street addresses, box numbers, or rural postal route numbers ending in 1, 3, 5, 7, or 9.

Section VIII Criteria for Initiation and Termination of Drought Response Stages

Patton Village Water Company shall monitor water supply and/or demand conditions on a regular basis and shall determine when conditions warrant initiation or termination of each stage of the Plan, that is, when the specified "triggers" are reached. The triggering criteria described below are based on known system capacity limits.

Stage I Triggers – Customer Awareness

Requirement for initiation:

Annually, beginning on April 1st.

Requirement for termination:

Annually, ending on September 30th.

Stage II Triggers – Voluntary Water Conservation

Requirements for initiation:

Customers shall be requested to voluntarily conserve water and adhere to the prescribed restrictions on certain non-essential water uses for Stage II of this Plan (as provided for in Section IX of this Plan) when any of the following conditions occur:

(1) *Supply-Based Trigger(s):*

- (a) When the specific capacity of the well(s) is equal to or less than 90% of the well's original specific capacity.
- (b) Notification by any wholesale water supplier and/or neighboring utility with whom Patton Village Water Company has an agreement to purchase water that they are implementing Stage II rationing.

(2) *Demand/Capacity-Based Trigger(s):*

- (a) When total daily water demand equals or exceeds 85% of the operating capacity of the water facilities for three consecutive days, or exceeds 90% of the operating capacity of the water facilities on any single day.
- (b) Inability to maintain a minimum operating pressure of 40 psi in the far reaches of the water system for three consecutive days, or inability to maintain a minimum operating pressure of 35 psi in the far reaches of the water system on any single day.

Requirements for termination:

Stage II of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of seven (7) consecutive days. Upon termination of Stage II, Stage I becomes operative.

Stage III Triggers – Mandatory Water Use Restrictions

Requirements for initiation:

Customers shall be **required** to conserve water and adhere to the prescribed restrictions on certain non-essential water uses for Stage III of this Plan (as provided for in Section IX of this Plan) when any of the following conditions occur:

(1) Supply-Based Trigger(s):

- (a) When the specific capacity of the well(s) is equal to or less than 85% of the well's original specific capacity.
- (b) Notification by any wholesale water supplier and/or neighboring utility with whom Patton Village Water Company has an agreement to purchase water that they are implementing Stage III rationing.

(2) Demand/Capacity-Based Trigger(s):

- (a) When total daily water demand equals or exceeds 90% of the operating capacity of the water facilities for three consecutive days, or exceeds 95% of the operating capacity of the water facilities on any single day.
- (b) Inability to maintain a minimum operating pressure of 35 psi in the far reaches of the water system for three consecutive days, or inability to maintain a minimum operating pressure of 30 psi in the far reaches of the water system on any single day.

Requirements for termination:

Stage III of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of seven (7) consecutive days. Upon termination of Stage III, Stage II becomes operative.

Stage IV Triggers – Critical Water Use Restrictions

Requirements for initiation:

Customers shall be **required** to conserve water and adhere to the prescribed restrictions on certain non-essential water uses for Stage IV of this Plan (as provided for in Section IX of this Plan) when any of the following conditions occur:

(1) Supply-Based Trigger(s):

- (a) When the specific capacity of the well(s) is equal to or less than 80% of the well's original specific capacity.
- (b) Notification by any wholesale water supplier and/or neighboring utility with whom Patton Village Water Company has an agreement to purchase water that they are implementing Stage IV rationing.

(c) supply contamination (d) system outage

(2) Demand/Capacity-Based Trigger(s):

- (a) When total daily water demand equals or exceeds 95% of the operating capacity of the water facilities for three consecutive days, or exceeds 100% of the operating capacity of the water facilities on any single day.
- (b) Inability to maintain a minimum operating pressure of 30 psi in the far reaches of the water system for three consecutive days, or inability to maintain a minimum operating pressure of 20 psi in the far reaches of the water system on any single day.

Requirements for termination:

Stage IV of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of seven (7) consecutive days. Upon termination of Stage IV, Stage III becomes operative.

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Section IX Drought Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III & Stage IV to follow if necessary.

Stage I Response – Customer Awareness

Target:

Increase customer awareness of water conservation and encourage the most efficient use of water.

Utility Measures:

- (1) Upon initiation and termination of Stage I, the utility will mail a public announcement to its customers.
- (2) No notice to TCEQ required.
- (3) Keep a copy of the current public announcement on water conservation awareness on file for inspection by the TCEQ.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.

Stage II Response – Voluntary Water Conservation

Target:

Achieve a voluntary 15% reduction in daily water demand.

Utility Measures:

- (1) Upon initiation and termination of Stage II, the utility will mail a public announcement to its customers.
- (2) No notice to TCEQ required.
- (3) Visually inspect lines and repair leaks on a regular basis.
- (4) Perform a monthly review of customer usage records and follow-up on any that have unusually high usage.

Voluntary Water Use Restrictions:

- (1) **Restricted Days** - Water customers are requested to voluntarily limit the irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems. Customers are requested to limit outdoor water use to:
 - (a.) **Mondays** - for customers with a street address ending with the numbers 1, 2, or 3;
 - (b.) **Wednesdays** - for customers with a street address ending with the numbers 4, 5, or 6;
 - (c.) **Fridays** - for customers with a street address ending with the numbers 7, 8, 9, or 0.
- (2) **Restricted Hours** - Irrigation of landscaped areas is further limited to the hours of 6:00 a.m. until 10:00 a.m. and 6:00 p.m. until 10:00 p.m. on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.

- (3) **Additional Restrictions** - Water is not to be used in a wasteful manner (i.e. allowing water to run or accumulate in any gutter, ditch, or street, or failing to repair a controllable leak within a reasonable time period.)

Stage III Response – Mandatory Water Use Restrictions

Target:

Achieve a 20% reduction in daily water demand.

Utility Measures:

- (1) Upon initiation and termination of Stage III, the utility will mail a public announcement to its customers.
- (2) Notice to TCEQ required.
- (3) Visually inspect lines and repair leaks on a regular basis.
- (4) Perform a monthly review of customer usage records and follow-up on any that have unusually high usage.
- (5) Flushing is prohibited except for dead end mains.

Mandatory Water Use Restrictions:

- (1) **Restricted Days** - Water customers are required to limit the irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems. Customers are required to limit outdoor water use to:
 - (a.) **Mondays** - for customers with a street address ending with the numbers 1, 2, or 3;
 - (b.) **Wednesdays** - for customers with a street address ending with the numbers 4, 5, or 6;
 - (c.) **Fridays** - for customers with a street address ending with the numbers 7, 8, 9, or 0.
- (2) **Restricted Hours** - Irrigation of landscaped areas is further limited to the hours of 6:00 a.m. until 10:00 a.m. and 6:00 p.m. until 10:00 p.m. on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
- (3) **Additional Restrictions:**
 - (a) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 6:00 a.m. and 10:00 a.m. and between the hours of 6:00 p.m. and 10:00 p.m. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
 - (b) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or "Jacuzzi" type pools is prohibited except on designated watering days between the hours of 6:00 a.m. and 10:00 a.m. and between the hours of 6:00 p.m. and 10:00 p.m.
 - (c) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.

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APPROVED TARIFF BY

SPKSP

- (d) Use of water from hydrants or flush valves shall be limited to maintaining public health, safety, and welfare.
- (e) The following uses of water are defined as non-essential and are prohibited:
 - (i) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
 - (ii) use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - (iii) use of water for dust control;
 - (iv) flushing gutters or permitting water to run or accumulate in any gutter, ditch, or street;
 - (v) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
 - (vi) Any waste of water.

Stage IV Response – Critical Water Use Restrictions

Target:

Achieve a 25% reduction in daily water demand.

Utility Measures:

- (1) Upon initiation and termination of Stage III, the utility will mail a public announcement to its customers.
- (2) Notice to TCEQ required.
- (3) Visually inspect lines and repair leaks on a daily basis.
- (4) Customer meters shall be read as often as necessary to insure compliance with Stage IV restrictions.
- (5) Flushing is prohibited except for dead end mains and only between the hours of 8:00 p.m. and 12:00 midnight.
- (6) Emergency interconnections and/or alternative supply arrangements shall be initiated.

Mandatory Water Use Restrictions: (All outdoor use of water is prohibited.)

- (1) Irrigation of landscaped areas is absolutely prohibited.
- (2) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.
- (3) Each customer's usage is to be limited to an average of the customers' winter months' average to be uniformly applied on a system wide basis, with each customer being notified of this average amount.

Section X Notice Requirements

Written notice will be provided to each customer **prior to implementation or termination of each stage of the water restriction program**. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

- (1) the date restrictions will begin,
- (2) the circumstance(s) that triggered the restrictions,

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- (3) the stage of response and explanation of the restrictions to be implemented, and,
- (4) an explanation of the consequences for violations.

The utility must notify the TCEQ by telephone at (512) 239-6020, or electronic mail at watermon@tceq.state.tx.us prior to implementing Stage III and must notify in writing the Public Drinking Water Section at MC – 155, P.O. Box 13087, Austin, Texas 78711-3087 within (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restrictions (i.e. Stages III and IV).

Section XI Violations

- (1) First violation – The customer will be notified by written notice of their specific violation.
- (2) Subsequent violations:
 - (a.) After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
 - (b.) After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

Section XII Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request.** Persons requesting an exemption from the provisions of this Plan shall file a petition for variance with Patton Village Water Company within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by Patton Village Water Company and must include the following information:

- (1) Name and address of the petitioner(s);
- (2) Purpose of water use;
- (3) Specific provision(s) of the Plan from which the petitioner is requesting relief;
- (4) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Plan;
- (5) Description of the relief requested;
- (6) Period of time for which the variance is sought;
- (7) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date;
- (8) Other pertinent information.

The utility will treat all customers equally concerning exemptions, and must take into consideration whether failure to grant a temporary variance will result in an emergency condition that will adversely affect the health, sanitation, safety or welfare of the public or the person requesting such variance. A customer who is refused an exemption or variance may appeal such action of the utility in writing to the Texas Commission on Environmental Quality.

No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

APPENDIX A

COPY OF CUSTOMER NOTIFICATION INCLUDED ON CUSTOMER BILL'S

"An amended Drought Contingency Plan has been submitted to the TCEQ. To request a copy, please call the office."

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 11193 DEC 05 '05

APPROVED TARIFF BY SP/SP

CUC_DCP_H.DOC (12/2005)

From: Kate Wilkins
To: Querejazu, Marilyn
Date: Tue, Jul 22, 2003 9:59 AM
Subject: Re: Central Registry: Patton Village Water Comapny, Incorporated

These three PWS sites are already linked to Patton Village Water Company in WUD.
Kate
x6112

>>> Marilyn Querejazu 7/17/03 4:03:14 PM >>>
OK

Wayne please note Central Registry customer for
PWS 1700503 and
PWS 1700032

is CN600658900 PATTON VILLAGE WATER CO INC

thanks.

>>> Brian Lehmkuhle 07/17/03 03:55PM >>>
Notes (sorry I sent before I read this)

- 1 - Same CN for all three facilities.
- 2 - Name for the CN should be in line with the SOS, as Super-M says below.

Thanks for the good work folks!

Brian ... 239-4482

>>> Marilyn Querejazu 07/17/03 03:50PM >>>
Yes. The SOS name is PATTON VILLAGE WATER CO INC which is CN600658900. Do you want this customer affiliated to the other two RNs also?

>>> Larry King 07/17/03 03:06PM >>>
Marilyn-
I have a case against Patton Water Supply Company, Incorporated. The case involves three separate drinking-water systems, each owned by Patton Water Supply. Individual CN numbers have been assigned to each system. Shouldn't the CN numbers be the same? If so, could you update the Central Registry records.

CN600658900
RN101216588
Peach Creek colony Water System

CN601359649
RN102678307
Patton Village East Water System

CN601359458
RN102677929
Patton Village West Water System

Thanks,