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**WATER UTILITY TARIFF
FOR**

Panhandle Utility Company
(Utility Name)

P.O. Box 1496
(Business Address)

Fritch, Texas 79036
(City, State, Zip Code)

(806) 857-2381
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate(s) of Convenience and Necessity:

10615

This tariff is effective in the following counties:

Hutchinson and Moore

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions or systems:

PWS #1170007

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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2.0 SERVICE RULES	—
3.0 EXTENSION POLICY	—

ATTACHMENT DROUGHT CONTINGENCY PLAN

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

CCN 10615 JAN 22 '01

APPROVED TARIFF BY Sm 1/13

CCN 10651

(Water Utility Name)

SECTION 1.0--RATE SCHEDULE

Section 1.01--Rates

METER SIZE	Monthly Minimum Charge including <u>2000</u> gallons	Gallonage Charge
5/8" or 3/4"	\$ <u>11.95</u> per month	\$ <u>1.20</u> per 1000 gallons
1"	\$ _____ per month	SAME FOR ALL SIZES
1 1/2"	\$ _____ per month	
2"	\$ _____ per month	
3"	\$ _____ per month	
4"	\$ _____ per month	

Section 1.2--Miscellaneous Fees

TAP FEE.....\$ 300.00
 Tap fee is limited to the average of the Utility's actual costs for materials and labor for standard residential connections of 5/8" or 3/4" meter

RECONNECTION FEE.....\$ 45.00
 The reconnect fee will be charged before service can be restored to a customer who has been disconnected at a) the customer's request, b) reasons listed under Section 2.0 of this tariff, or c) reasons listed in the Commission's Substantive Rules.

LATE CHARGE
 A one-time penalty of \$1.00 or 5.0% whichever is larger may be made on delinquent bills. The penalty on delinquent bills may not be applied to any balance to which the penalty was applied in a previous billing.

RETURNED CHECK CHARGE.....\$ 16.00
 DEPOSIT not to exceed

TEXAS WATER COMMISSION

APPROVED

DATE 5/14/87 DOCKET _____

FILE G-15-7 BY RO

TARIFF CLERK

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED APPROVED BY THE TEXAS WATER COMMISSION

Key to Codes
 C--Regulation Change D--Discontinued I--Increase N--New
 R--Reduction E--Error Correction
 T--Change in text, but no change in regulation

FILMED

JUN 08 1987

SYSTEM 200
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March 6, 2000

Panhandle Utility Co., Model Drought Contingency Plan P.U. Co.

DRAFT

**DROUGHT CONTINGENCY PLAN
FOR THE INVESTOR OWNED UTILITY**

(Name of utility)

(Date)

Section I: Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Water restriction is not a legitimate alternative when the water system does not meet the Texas Natural Resource Conservation Commission's capacity requirements under normal conditions, nor when the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

Section II: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by the P.U. Co. (name of utility) by means of 2. Describe one of the following methods used to inform the public about the preparation of the plan and provide opportunities for input; 1) scheduling and providing public notice of a public meeting to accept input on the Plan; 2) mailed survey with summary of results; 3) other method. *Your suggestions and comments would be appreciated, send to Panhandle Utility Co. P.O. Box 1496 Fritch, Texas 79036.*

Section III: Public Education

The P.U. Co. (name of utility) will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of Utility Bill Inserts (describe methods to be used to provide periodic information to the public about the Plan; including for example, public meeting, press releases, or utility bill inserts).

Section IV: Coordination with Regional Water Planning Groups

The service area of the P. U. Co. (name of utility) is located within the Panhandle^A (name of regional water planning area or areas) and P. U. Co. (name of utility) has provided a copy of this Plan to the Panhandle^A (name of regional water planning group or groups).

Section V: Declaration

DECLARATION OF WATER RESTRICTION: When there is an acute water supply shortage to such an extent that normal use patterns can no longer be served, the utility may implement a water restriction program in the following manner:

Section VI: Notice Requirements

Written notice will be provided to each customer **prior to implementation or termination of each stage of the water restriction program**. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

- a) the date restrictions will begin,
- b) the circumstances that triggered the restrictions,
- c) the stages of response and explanation of the restrictions to be implemented, and,
- d) an explanation of the consequences for violations.

The utility must notify the TNRCC by telephone at (512) 239- 6020, or electronic mail at watermon@tnrcc.state.tx.us prior to implementing the program and must notify in writing the Public Drinking Water Section at MC - 155, P.O. Box 13087, Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TNRCC every 30 days that restriction continues.

Section VII: Violations

1. First violation - The customer will be notified by written notice of their specific violation.
2. Second violation - After written notice the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

3. Subsequent violations - The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

Section VIII: Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request**. A customer who is refused an exemption or variance may appeal such action of the utility by written appeal to the Texas Natural Resource Conservation Commission. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section IX: Criteria for Initiation and Termination of Drought Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

STAGE I - VOLUNTARY WATER USE RESTRICTIONS:

Goal: Achieve a voluntary 10 percent reduction in Daily (e.g., total water use, daily water demand, etc.).

Supply Management Measures:

Every April 1st, the utility will mail a public announcement to its customers. This announcement will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection by the TNRCC.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.

STAGE II - MILD WATER USE RESTRICTIONS:

Goal: Achieve a voluntary 20 percent reduction in Daily (e.g., total water use, daily water demand, etc.).

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses when 7 and 8 (describe triggering criteria; see examples below).

7 = 40,000 gal. 8 = 12 hours

Requirements for termination

Stage 2 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ___ (e.g., 3) consecutive days. Upon termination of Stage 2, Stage 1 becomes operative.

Supply Management Measures:

Visually inspect lines and repair leaks on a daily basis.

Describe additional measures, if any, to be implemented directly by the utility to manage limited water supplies and/or reduce water demand. Examples include: reduced or discontinued flushing of water mains, activation and use of an alternative supply source(s); use of reclaimed water for non-potable purposes.

Voluntary Water Use Restrictions:

1. Restricted Hours: Outside watering is allowed daily, but only during periods specifically described in the customer notice; between 10:00 PM and 5:00 AM for example; OR
2. Restricted Days/Hours: Water customers are requested to voluntarily limit the irrigation of landscaped areas to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), and to irrigate landscapes only between the hours of midnight and 10:00 a.m. and 8:00 p.m. to midnight on designated watering days.

STAGE III - MODERATE WATER USE RESTRICTIONS:

Goal: Achieve a 40 percent reduction in Daily (e.g., total water use, daily water demand, etc.)

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses when 7 and 8 (describe triggering criteria; see examples below).

7 = 64,000 gal. 8 = 18 hours

Requirements for termination

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ___ (e.g., 3) consecutive days. Upon termination of Stage 3, Stage 2 becomes operative.

Supply Management Measures:

Visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains. Describe additional measures, if any, to be implemented directly by the utility to

- e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

STAGE IV - CRITICAL WATER USE RESTRICTIONS:

Goal: Achieve a per customer limit in water usage equivalent to or below the winter months average per customer.

Requirements for initiation:

Customers shall be required to comply with the requirements and restrictions for Stage 4 when the utility determines that a water supply emergency exists based on:

1. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; or
2. Natural or man-made contamination of the water supply source(s).

Requirements for termination :

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of ___ (e.g., 3) consecutive days. Upon termination of Stage 4, Stage 3 becomes operative.

Supply Management Measures:

The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m.. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers. *Describe additional measures, if any, to be implemented directly to manage limited water supplies and/or reduce water demand.*

Water Use Restrictions: All outdoor use of water is prohibited.

1. Irrigation of landscaped areas is absolutely prohibited.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

Triggering Criteria EXAMPLES:

Following are examples of the types of triggering criteria that might be used in one or more successive stages of a drought contingency plan. One or a combination of such criteria must be defined for each drought response stage, but usually not all will apply. Select those appropriate to your system:

- Example 1: Annually, beginning on May 1 through September 30.
- Example 2: When the water supply available to the _____ (name of water supplier) is equal to or less than _____ (acre-feet, percentage of storage, contract amount, etc.).
- Example 3: When, pursuant to requirements specified in the _____ (name of water supplier) wholesale water purchase contract with _____ (name of wholesale water supplier), notification is received requesting initiation of Stage 1 of the Drought Contingency Plan.
- Example 4: When flows in the _____ (name of stream or river) are equal to or less than _____ cubic feet per second.
- Example 5: When the static water level in the _____ (name of water supplier) well(s) falls _____ feet below normal.
- Example 6: When the storage tank does not refill overnight, or as normal.
- Example 7: When total daily water demand equals or exceeds _____ million gallons for _____ consecutive days of _____ million gallons on a single day (e.g., based on the "safe" operating capacity of water supply facilities).
- Example 8: When service pumps run continuously for more than _____ hours.
- Example 9: When rainfall is _____ % less than normal.
- Example 10: Catastrophic equipment failure.

The public water supplier may devise other triggering criteria which are tailored to its system.

Panhandle Utility Company has a total pumping capacity of 78,000 gallons per day from one well, and the total storage capacity is 85,000 gallons.

The pump capacity and storage capacity are the criteria I used for initiation and termination of Drought Response Stages except for major water line breaks or pump and system failures.

Model Drought Contingency Plan for IOUs

I currently have 60 customers

EXAMPLE						
DROUGHT STAGES	1	2	3	4	5	6
DROUGHT INDICATORS *	TRIGGER LEVELS **					
<u>Supply-Based</u> ***						
Well – static level m.s.l.	741	734	730	728	727	725
Well – overnight recovery rate	6'	4'	2'			
Reservoir Storage – elevation m.s.l. (or acre-feet, or %)	580	572	564	560	557	555
Stream Flow – cu.ft. at USGS gage # xxx	100	90	78	64	60	50
Supplier's drought stage	1		2	3		4
Calendar	Stage 1: April 1 to Sep 30					
<u>Demand- or Capacity-Based</u>						
Drinking Water Treatment as % of plant capacity		80	90	95	100	110
Treated Water Storage, overnight recovery as % of total	90	85		75		60
Total Daily Demand as % of pumping capacity		85	90	95	100	102
Pump Hours per day (with August average 13 hrs)	12	14	17	19	20	
Other Prod'n /Distrib'n Limitations (i.e. one pump down)			✓			
Contamination (well-head; 'bad water' encroachment)					✓	
Outage (equipment; power; flood; spill; fire)	Determined by duration & severity					

- * Provide a brief explanation of the rationale for selecting each Drought Indicator, i.e. historical data on wells or streams, rated capacity of system components, etc.
- ** Examples are triggers to *initiate* each stage. Also identify triggers to *terminate* each stage, i.e., "specified conditions have not occurred for (3) consecutive days," or quantitative measures indicating a reversal of the conditions which triggered initiation.
- *** At least one supply-based trigger must address "a repeat of the drought of record."