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Received - 2022-07-06 02:09:32 PM Control Number - 53075 ItemNumber - 602

EXEMPT UTILITY WATER TARIFF FORM

Effective Date <u>08/03/2011</u> Application No. <u>36823-C</u> Registration No. <u>Noo64</u>

<u>DJL Ventures, Inc. dba KAP Water Supply</u> (Utility Name)

8122 Datapoint Dr., Ste. 1000 (Business Address)

San Antonio, Texas 78229-3273 (City, State. Zip Code)

210/614-7051 (Area Code/Telephone)

Rate Schedule	Monthly Minimum Charge	Gallonage Charge			
Residential	\$30.00 (INCLUDING 6,000 GALLONS)	\$ 3.30	per 1,000 gallons		
Commercial	N/A (including N/A Gallons)	\$ <u>N/A</u>	per 1,000 gallons		
OTHER EXTENSION FEES					
TAP FEE		••••••	\$ <u>850.00</u>		
REGULATORY ASSESSMENT. 1.0% A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER					
RECONNECTION FEE THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:					
	ent of bill (not to exceed \$25 without just request				
LATE CHARGE For bills not rece	ived by due date. (Not to exceed \$5.00	or 10%)	<u>10%</u>		
RETURNED CHECK	CHARGE	••••••	\$ <u>25.00</u>		
CUSTOMER DEPOS	IT	•••••	\$ <u>50.00</u>		
METER TEST FEE (1	Not to exceed \$25)		\$25.00		
The attached Service	Rules are part of this tariff.				

CUSTOMER NOTICE: THIS UTILITY SERVICE PROVIDER IS EXEMPT FROM MANY OF THE REQUIREMENTS OF TEXAS COMMISSION ON ENVIRONMENTAL QUALITY (TCEQ) FOR UTILITIES, BUT IT STILL MUST COMPLY WITH THESE SERVICE RULES. THE COMMISSION WILL NOT REVIEW RATE CHANGES UNLESS PROTESTED BY AT LEAST 50% OF THE CUSTOMERS WITHIN 90 DAYS AFTER THE EFFECTIVE DATE OF THE RATE CHANGE.

REQUIRED SERVICE RULES AND REGULATIONS FOR EXEMPT UTILITIES

<u>Rate Changes</u> - Rates can be changed no more than once per year without the approval of the Executive Director of the Commission. Customers will be given a notice of rate change which states the effective date of the rate change, the old rates, the new rates, the Commission's address and a statement that written protests can be submitted to the Commission.

Application for and Provision of Water Service

All new applicants will be given a copy of this Exempt Utility Tariff.

Where service has been disconnected for nonpayment of a bill, service will be reconnected within one working day after the customer has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service line from the utility's point of connection on the customer's property to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

Refusal of Service

This exempt utility is <u>not required</u> to have a designated service area and is <u>not obligated</u> to serve every applicant for service but is required to provide service in a nondiscriminatory manner.

Customer Deposits

Refund of deposit - If service is not connected, or after permanent disconnection of service to a customer, the utility will promptly refund, within 30 days, the customer's deposit or the balance, if any, in excess of the unpaid bills for service furnished.

Meter Requirements, Readings, and Testing

One meter or connection may be required for each customer. The exempt utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make a test of the accuracy of the customer's meter. The test may be made using a container of known volume.

A meter test will cost \$ <u>25.00</u>. Following the completion of any requested test, the utility will promptly advise the customer in writing of the results. If the meter is in error by more than 3% the meter should be replaced at the utility's expense. Meters will be read at <u>monthly</u> (preferably monthly) intervals.

Billing

Bills from the utility will be mailed at intervals specified in the service agreement. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees, is not received at the designated payment location by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

Late Fee - A late penalty may be charged (if listed on the tariff) on bills received after the due date. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide the following information (at a minimum): The total amount due for water service, the due date of the bill and a telephone number (or numbers) for customers to call if they have questions.

Metered Service - If service is metered the bill must also state the date and reading of the meter at the beginning and end of the period for which the bill is rendered, and the numbers of gallons consumed.

Service Disconnection and Disputed Bills

If a customer or applicant for service files a complaint about all or a portion of the bill, the utility will promptly investigate the matter and advise the complainant of the results. Service may not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he/she has recourse through the Texas Commission on Environmental Quality complaint process. Pending resolution of a complaint, the Commission may require continuation or restoration of service.

The Utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

The exempt utility is encouraged, <u>but not required</u>, to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of disconnection has been given.

Notice of disconnection must be a separate mailing or hand delivery.

Utility service may also be disconnected without notice if an imminent hazard to the utility system exists.

The utility is required to reconnect service after a customer who has been disconnected for nonpayment pays a delinquent bill and any other applicable fees in accordance with this tariff and any applicable service agreement. The utility may permanently

disconnect service to an existing customer only if authorized to in writing by the executive director of the TCEQ or his designated representative and after notice has been issued.

Reconnection of Service

Service will be reconnected within 24 hours, unless otherwise stated on the service agreement, after the past due bill, reconnection fee and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time.

Quality of Service

The utility will provide properly treated and disinfected water and facilities with sufficient pressure and capacity for reasonable consumer uses unless otherwise stated on the service agreement.

Standard Extension Requirements

All practices and policies related to the extension of service to new applicants or restoration of service must be reasonable and nondiscriminatory.

<u>Specific Utility Rules</u> (May not conflict with Commission required Rules. Attach additional pages if needed.)

WATER SERVICE APPLICATION/AGREEMENT	Date			
DJL Ventures, Inc. dba KAP Water Supply (Exempt Utility Name)	8122 Datapoint Dr., Ste. 1000 (Business Address)			
San Antonio, Texas 78229-3273 (City, State. Zip Code)	<u>210/614-7051</u> (Area Code/Telephone)			
APPLICATION FOR WATER SERVICE				
Name of Applicant/Customer:				
Service Location:				
Billing Address:				
City, State, Zip:				
Check Applicable Items:				
Residential Owner Commercial	Tenant			
The Exempt Utility agrees to sell and deliver water to the A agrees to purchase and receive water from the Utility in ac regulations required by the Texas Commission on Environ included in its Exempt Utility Tariff and any other rules or this agreement.	cordance with the rules and mental Quality which are			
Water will/will not be disinfected. Water will measured by meters which are furnished, installed, owned Utility. The meter and/or connection is for the sole use of serve water to one dwelling, business or property. The Appshare, resell, or submeter water to any other dwelling, bus the specific written authorization of the Utility and in com and regulations.	l and maintained by the the Applicant/Customer to plicant/Customer shall not iness, property, etc., without			
The Utility has the right to locate a water service meter/co necessary to connect the meter to the utility's water main of Applicant at a point mutually agreeable to both the Utility Applicant/Customer will allow the Utility access at all reast and equipment located upon Applicant/Customer's premise reading the water meter, repairing or replacing existing fact the Applicant/Customer's facilities to check for illegal compractices or cross-connections, in compliance with the requipment commission on Environmental Quality's "Rules and Regulary Systems."	on the property of the and the Applicant. The sonable times to its property ses for the limited purposes of cilities and the inspection of nections or unsafe plumbing uirements of the Texas			
The Applicant will install, at his own expense, a service line meter/connection to the Applicant's point of use which include a cutoff valve on the Applicant's side of the	cludes/does not			

The Applicant/Customer will be responsible for maintenance and repair of the Applicant/Customer's service line. The Applicant/Customer shall hold the Utility harmless from any and all claims or demands for damage to real or personal property occurring from the point the Applicant/Customer ties on the water meter/connection to the final destination of the line installed by Applicant/Customer.

The Applicant agrees to grant to the Utility an easement/right-of-way for the purpose of installing, maintaining and operating such pipe lines, meters, valves, and any other equipment which may be deemed necessary for the provision of Utility service to that Applicant/Customer. The Utility will attempt to restore the Applicant/Customer's property to its original condition after installation or repairs. This easement may be in such form as is required by the Utility. The Applicant/Customer agrees not to interfere with the Utility's employees in the discharge of their duties. The Applicant/Customer will not permit anyone except the Utility's employees to tamper with or interfere with any of the utility's equipment installed on the Applicant/Customer's premises.

Non-standard Service		
Will the Applicant's use of water place unique, non-standard system or require any special facilities? No Yes	service dema If yes, please	ands upon the describe.
OTHER AGREEMENTS OR REQUIREMENTS FOR SERVICE	CE:	
The service applicant has been provided a copy of the utility's agrees to pay the rates in the tariff and abide by the requirer agreement. This utility is exempted from most of the requirer the Texas Commission on Environmental Quality as long as accordance with the Exempt Utility Tariff. The Commission by the utility unless it receives written protests from at least within 90 days after the effective date of a rate change.	nents in this s ements for wa service is pro- will not revie	ervice Iter utilities of vided in w rate changes
Signature of Applicant or Customer	Date	
\$ Tap Fee Collected	\$	Deposit Collected
Service will be connected at the service location on or about		, 20
	Date	/

Utility Representative