

Filing Receipt

Received - 2022-07-06 01:08:50 PM Control Number - 53075 ItemNumber - 597

WATER UTILITY TARIFF FOR

Jones-Owen Company (Utility Name)

P.O. Box 9500, 5305 Ridge Oak Dr.

(Business Address)

Austin, Texas 78731 (City, State, Zip Code)

(512) 454-9793 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

11116

This tariff is effective in the following county:

Burnet

This tariff is effective in the following cities or unincorporated towns (if any):

N/A

This tariff is effective in the following subdivisions and public water systems:

South Silver Creek I, II, III: PWS #0270041

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	2
SECTION 2.0 SERVICE RULES AND POLICIES	
SECTION 3.0 EXTENSION POLICY	10
SECTION 4.0 DROUGHT CONTINGENCY PLAN	

APPENDIX A -- SAMPLE SERVICE AGREEMENT APPENDIX B – APPLICATION FOR SERVICE

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size

Monthly Minimum Charge

Gallonage Charge

5/8" or 3/4"

\$70.00 (Includes 0 gallons)

\$4.00 per 1,000 gallons, 1st 4,000 gallons \$6.00 per 1,000 gallons, 4,001 gallons and thereafter

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card, Other (specify)

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter).......Actual Cost TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

METER TEST FEE<u>\$25.00</u>

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE (HAS BEEN DISCONNECTED FOR THE FOLLOWING REAS SECTION 2.0 OF THIS TARIFF):	
a) Non payment of bill (Maximum \$25.00)	\$25.00
b) Customer's request that service be disconnect	ed\$50.00
,	
TRANSFER FEE	\$50.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING LOCATION WHEN THE SERVICE IS NOT DISCONNECTED	AN ACCOUNT NAME AT THE SAME SERVICE
LATECHADCE (PITUDD 05 00 OD 100/ OD THE DILL)	100/
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	CHARGED ON DELINOHENT BILLS A LATE
CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO PREVIOUS BILLING.	O WHICH THE PENALTY WAS APPLIED IN A
DETURNED CHECK CHARGE	\$25.00
RETURNED CHECK CHARGE RETURNED CHECK CHARGES MUST BE BASED ON THE U	
RETURNED CHECK CHARGE	
	JTILITY'S DOCUMENTABLE COST.
RETURNED CHECK CHARGES MUST BE BASED ON THE CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)	UTILITY'S DOCUMENTABLE COST. \$50.00
RETURNED CHECK CHARGES MUST BE BASED ON THE	UTILITY'S DOCUMENTABLE COST. \$50.00
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) COMMERCIAL & NON-RESIDENTIAL DEPOSIT GOVERNMENTAL TESTING, INSPECTION AND COMMEN AUTHORIZED IN WRITING BY TCEQ AND AFTER	UTILITY'S DOCUMENTABLE COST. \$50.00
RETURNED CHECK CHARGES MUST BE BASED ON THE CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50 COMMERCIAL & NON-RESIDENTIAL DEPOSIT GOVERNMENTAL TESTING, INSPECTION AND COMMERCIAL & DEPOSIT	UTILITY'S DOCUMENTABLE COST. \$50.00

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP

TEXAS WATER COMMISSION APPROVED

DATE 4/6/88 DOCKET 7440-R

Jones-Owen Company

TARIFF CLERK

BY JM Wa

Water Tariff Page No.

(Water Utility Name)

·

SECTION 2.0--SERVICE RULES AND REGULATIONS

Section 2.01--Application for Service

All applications for service will be made on the utility's standard application or contract form (attached in Appendix A to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service at each separate location.

Section 2.02--Water Installation

After the applicant has met all the requirements, conditions and regulations for service, the utility will install a tap, meter and cut-off valve and/or take all necessary actions to initiate service. The utility shall serve each qualified applicant for service within its certified area as rapidly as is practical after accepting a completed application. The utility shall provide service in a timely manner on a non-discriminatory basis.

Service requests not involving line extensions, construction or new facilities shall be filled no later than fourteen (14) working days after a completed application has been accepted. If construction is required which cannot be completed within thirty (30) days, the utility shall provide a written explanation of the construction required and an expected date of service. Service shall be provided within thirty (30) days of the expected date, but no later than 180 days after a completed application was accepted. Failure to provide service within this time frame shall constitute refusal to serve.

Section 2.03--Refusal of Service

The utility may decline to serve an applicant until such applicant has complied with both state and municipal regulations, the approved rules and regulations of the utility on file with the Commission and for the following reasons:

- the applicant's installation or equipment is known to be inadequate or of such character that satisfactory service cannot be given;
- 2. the applicant is indebted to any utility for the same kind of service as that applied for, provided, however, that in the event the indebtedness of the applicant is in dispute, the applicant shall be served upon complying with the deposit requirement of the utility; or,

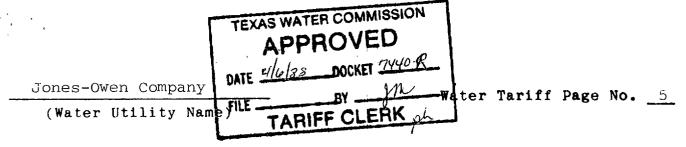
3. refusal to make a deposit, if applicant is required to make a deposit by the utility.

HUMED

MAY 26 1533

TWC-WUT 3/87

page Systof 140



SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

Section 2.03--Refusal of Service (cont.)

In the event that the utility shall refuse to serve an applicant, the utility must inform the applicant of the basis of its refusal. The utility is also required to inform the applicant that it may file a complaint with the Commission.

Section 2.04--Customer Deposits

If the residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit that does not exceed \$50.00 for water utility service.

The utility must keep a record of each deposit, issue a receipt for it, and pay annual interest at a rate set each calendar year by the Commission. The utility shall maintain all funds received as customer deposits in a separate, federally insured, interest bearing account and shall use such funds only for the purpose of payment of unpaid bills guaranteed by such deposits, payment of interest to depositors and refund of deposits to depositors.

The utility must automatically refund the deposit plus accrued interest:

- 1. if service is not connected;
- 2. after disconnection of service if the deposit or portion of the deposit exceeds any unpaid bills; or,
- 3. to any residential customer who has paid service bills for 12 consecutive months without being disconnected for nonpayment and without more than two occasions in which a bill was delinquent. The refund need not be made if payment on the current bill is delinquent.

Non-residential applicants, if unable to establish satisfactory credit, may be required to make a deposit not to exceed one-sixth (1/6) of the estimated annual billings.

Section 2.05--Meter Requirements, Readings, and Testing

All water sold by the utility shall be billed based on meter measurements. The utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. No meter shall be placed in service unless its accuracy has been established.

One meter is required for each residential, commercial or industrial facility. An apartment building or a trailer or mobile home park may be considered to be a single commercial facility.

MAY 26 1988

APPROVED

Jones-Owen Company

DATE 4/6/88 DOCKET 7440-R

BY Jn

Water Tariff Page No. 6

(Water Utility Name)FILE __ TARIFF CLERK

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.05 -- Meter Requirements, Readings, and Testing

Service meters shall be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period. If the circumstances warrant, meters may be read at other than monthly intervals.

Upon request, a customer may have his meter tested, without charge, in his presence or in that of his authorized representative, at a convenient time to the customer, but during the utility's normal working hours. A charge not to exceed \$15.00 may be assessed for an additional requested test within two years of the first test if the additional test shows the meter to be accurate.

Section 2.06--Billing

Bills from the utility shall be rendered monthly unless otherwise authorized by the Commission. Payment is considered late if not received at the utility's office or postal address within sixteen days of the billing date. The postmark on the envelope of the bill or the recorded date of mailing by the utility, if there is no postmark on the envelope, shall constitute proof of the date of issuance.

A one-time penalty of \$1.00 or 5.0%, whichever is larger, may be made on delinquent bills. However, no such penalty may be collected unless a record of the date of mailing is made at the time of the mailing and maintained alt the principal office of the utility.

Each bill shall show the following information (if applicable):

- the date and reading of the meter at the beginning and at the end of the period for which the bill is rendered;
- the number and kind of units metered;
- the applicable rate schedule, title, or code;
- the total amount due for water service;
- the due date of the bill;
- the date by which customers must pay the bill in order to avoid addition of a penalty;
- the total amount due as penalty for nonpayment within a designated period:
- a distinct marking to identify an estimated bill; and
- any conversions from meter reading units to billing units from recording or other devices, or any other factors used in

The information required in items 1-9 above shall be arranged to allow the customer to readily compute his bill with a copy of the utility's rate schedule which shall be provided by the utility at the request of the customer.

Jones-Owen Company DATE 4/6/88

DATE 4/6/88 DOCKET 7440-R

water Tariff Page No. $\frac{7}{2}$

(Water Utility Name) I

TARIFF CLERK

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.06--Billing (cont.)

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility shall conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility shall inform the customer that a complaint may be filed with the Commission.

Section 2.07--Service Disconnection

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice has been given.

Proper notice shall consist of a separate mailing or hand delivery at least ten (10) days prior to a stated date of disconnection, with the words "termination notice" or similar language prominently displayed on the notice. The notice must also list the past due balance.

Utility service may be disconnected after proper notice for any of the following reasons:

- 1. failure to pay a deliquent account or to comply with a deferred payment agreement;
- 2. willful violation of a utility usage rule when that violation interferes with another customer's service; or.
- 3. failure to comply with valid deposit or guarantee arrangements.

Service may only be disconnected without notice:

- 1. when a known dangerous condition exists, for as long as the condition exists:
- 2. when service is established through meter bypassing, an unauthorized connection or unauthorized reconnection; and,
- 3. in instances of tampering with the utility company's meter or equipment.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or because of a hazardous condition.

MAY 26 1553

Jones-Owen Company

DATE 4/6/88 DOCKET 7440-R

BY ____Water Tariff Page No. _8

(Water Utility Name) ILE

TARIFF CLERK

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.08--Service Interruptions

The utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, each utility shall keep a complete record of all interruptions, both emergency and scheduled.

Commission shall be notified in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice shall also state the cause of such interruptions.

Section 2.09 -- Termination of Utility Service

No utility may abandon any customer or any portion of its service without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Section 2.10--Quality of Service

must plan, furnish, and maintain production, utility Each treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Minimum residual pressure at the consumer's meter shall be at least 20 psi during usage and 35 psi during normal operating peak periods of conditions.

The water system quantity requirements of the Texas Department of shall be the minimum standards for determining the production, treatment, storage, transmission and sufficiency of distribution facilities of water utilities for household usage. Additional capacity shall be provided to meet the reasonable local demand characteristics of the service area.

Each utility shall furnish water which has been approved by the Texas Department of Health. The application of Commission rules shall not relieve the utility from complying with the requirements of the laws and regulations of the State, local Department of Health, local ordinances and all other regulatory agencies having jurisdiction over such matters.

Jo	nes	-Owe	en	(0	mŗ	oa:	ny	
								B7.	 `

Water Tariff Page No. 9 Revision No.

(Water Utility Name)

SECTION 2.20 SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the standard rules previously listed under Section 2.0. It must be reviewed and approved by the Texas Water Commission to be effective.

AP	PROVED
DATE 4/4/	88 DOCKET 7440-R
E11 E	BY Jhi
TA	RIFF CLERK

BE STAMPED APPROVED BY THE THIS PAGE MUST TO BECOME EFFECTIVE, TEXAS WATER COMMISSION

Key to Codes

C--Regulation Change D--Discontinued I--Increase

R--Reduction

E--Error Correction

T--Change in text, but no change in regulation

MAY 28 1233

(Water Utility Name)

SECTION 3.0--EXTENSION POLICY

Section 3.01--Standard Extension Requirements

Contributions in aid of construction shall not be required of individual residential customers for production, storage, treatment or transmission facilities.

The utility will bear the cost of the first 200 feet of water main necessary to extend service to an individual residential customer. The utility shall bear the full cost of any oversizing of water mains to serve other residential customers in the area. If the specific utility extension policy stated in Section 3.20 of this tariff requires, residential customers may be required to pay for additional main beyond the first 200 feet.

The extension policy may not be applied to requests for service where the utility already has a line in place, even though the line may be overloaded.

Individual residential customers who place a unique or non-standard service demand on the system may be charged the actual costs of any additional transmission or storage facilities required over and above the standard requirements.

If specifically stated in Section 3.20 of this tariff, developers may be required to provide contributions in aid of construction in amounts to furnish the system with facilities compliant with Texas Department of Health minimum design criteria for facilities used in the production, transmission, pumping, storage or treatment of water.

TEXAS WATER COMMISSION APPROVED
DATE 4/4/88 DOCKET 2440-R
TARIFF CLERK
TARIFF CLERK

FILMED MAY 28 TEER

Jones-Owen	Company

(Water Utility Name)

Water Tariff Page No. Revision No.

SECTION 3.20--SPECIFIC UTILITY EXTENSION POLICY

This section contain a specific extension policy in addition to the standard policy already stated under Section 3.0. It must be reviewed by the Texas Water Commission to be effective.

1	S WATER COMMISSION APPROVED
DATE	16/33 DOCKET 7440-R
ENE	BY JIN
	TARIFF CLERK ph
-	

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED APPROVED BY THE TEXAS WATER COMMISSION

Key to Codes

C--Regulation Change D--Discontinued I--Increase

N--NeWMED

R--Reduction

E--Error Correction

MAY 26 1938

T--Change in text, but no change in regulation

SYSTEM 200

JONES-OWEN COMPANY APPLICATION FOR SERVICE

I,	· · · · · · · · · · · · · · · · · · ·
apply to Jones-Owen Company for wa	ter service to be provided to
(Lot Descrip	tion)
-	
for the year from to	-
This agreement will be autom	atically renewed from year to
year.	
Applicant agrees to the terms	of the company's approved rate
schedule. Applicant agrees and Jo	ones-Owen Company hereby agrees
to comply with the rules and reg	rulation of Jones-Owen Company
found in its water tariff approved	l by the Texas Water Commission
of Texas. A copy of the Jones-Ow	en rate schedule and rules are
attached.	
Applicant acknowledges that J	ones-Owen Company reserves the
right to change the rates after pr	oper notice. Service to the
above described lot will commence	•
	(Date)
	JONES-OWEN COMPANY
	i
	By: MLMED
APPLICANT	MAY 26 1988
	SYSTEM 200
APPLICANT	TEXAS WATER COMMISSION
VELTITOVAT	APPROVED DATE 4/6/88 DOCKET 2440-R
	FILEBYT/N
	TARIFF CLERK pd

Drought Contingency Plan for an Investor Owned Utility

Texas Commission on Environmental Quality

<u>Instructions</u>: The following form is a model of a drought contingency plan for an investor owned utility. Not all items may apply to your system's situation. This form is supplied for your convenience, but you are not required to use this form to submit your plan to the TCEQ. Submit completed plans to: Water Supply Division MC 160, TCEQ, P.O. Box 13087, Austin TX 78711-3087.

Jones - Owen Company (Corp)

(Name of Utility)

1.0. Box 9500, Avstin, Exits 18766-9500

(Address, City, Zip Code)

[III6

(CCN#)

(South Simun Creek I, II, III) -> 0270041

(PWS #s)

May 1, 2005 (Adopte 1)

(Date)

Section 1 Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Please note: Water restriction is not a legitimate alternative if a water system does not meet the Texas Commission on Environmental Quality's (TCEQ) capacity requirements under normal conditions or if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

	ne), being the responsible official for
Joves - Over Contony (Cont) (Name of utility), request a minor tariff amendment to
include the enclosed Drought Contingency Plan.	i
J. E. Own	
(Signature)	
MAy 1, 2005 (Adapted)	TEXAS COMM. ON ENVIRONMENTAL CHALITY
(Date)	CON 11 11 6 MAY 09 'U
	APPROVED TARIFF BY SP/SP

Section 2 Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by: (check at least one of the following)

□ scheduling and providing public notice of a public meeting to accept input on the Plan.

The m	neeting took place at:			•	
Date:	Time:		Location:		
□ mailed surv	vey with summary of re	esults (attach surv	ey and results)		
□ bill insert ii	nviting comment (atta	ch bill insert)			
other metho	od Marked copy	with 1/44	Report		
Section 3	Public Education	South Silver	ncheell I,	T,T	
information a	bout the Plan, including	ng information abo	out the condition	edically provide the publics under which each stage to be implemented in each	of the
	information will be pr t one of the following)		!		
□ pu	blic meeting				
□ pre	ess releases				
□ uti	lity bill inserts				
≰ oth	ner Dinect Mai	r lessen			
Section 4	Coordination with		Planning Group		AF .
The service a	rea of the <u>Toxes</u> -	Over Congram	(least (name of	of your utility) is located	within
was-Bury	Company (corps)	(name of your utili	ty) has mailed a	copy of this Plan to the R	.WPG.
South Sn	wen creek I,II	سلام	Ti	EXAS COMM ON ENVIRONMENT	TAL QUALITY

tal i i forest: e.

CCN 11116 MAY 09 U/

Section 5 Notice Requirements

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

- 1. the date restrictions will begin,
- 2. the circumstances that triggered the restrictions,
- 3. the stages of response and explanation of the restrictions to be implemented, and,
- 4. an explanation of the consequences for violations.

The utility must notify the TCEQ by telephone at (512) 239-4691, or electronic mail at watermon@tceq.state.tx.us prior to implementing Stage III and must notify in writing the Public Drinking Water Section at MC - 155, P.O. Box 13087, Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restrictions (i.e., Stages III and IV).

Section 6 Violations

- 1. First violation The customer will be notified by written notice of their specific violation.
- 2. Subsequent violations:
 - a. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
 - b. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

Section 7 Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request**. A customer who is refused an exemption or variance may appeal such action of the utility in writing to the Texas Commission on Environmental Quality. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

TEXAS COMM ON ENVIRONMENTAL DUALITY

Page 3 of 9

CON 11115 MAY US
APPROVED TARGET BY

Section 8 Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

STAGE I - CUSTOMER AWARENESS

Stage I will begin:

Every April 1st, the utility will mail a public announcement to its customers. No notice to TCEQ required.

Stage I will end:

Every September 30th, the utility will mail a public announcement to it's customers. No notice to TCEQ required.

Utility Measures:

This announcement will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection by the TCEQ.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.

STAGE II - VOLUNTARY WATER CONSERVATION:

<u>Targe</u> daily v	t: Achieve a /6 percent a	reduction in Low Wen	(example: total water use,
The w	ater utility will implement Stage	2 when any one of the sele	ected triggers is reached:
Supply	y-Based Triggers: (check at least of	one and fill in the appropri	iate value)
	Well level reaches	ft. mean sea level (m.s.l.)	
	Overnight recovery rate reaches	ft.	
	Reservoir elevation reaches	ft. (m.s.l.)	THE THE CHILD CHILD OUT ALITY
	Stream flow reaches	cfs at USGS gage #TEX	AS COMM ON ENVIRONMENTAL QUALITY
	Wholesale supplier's drought St	tage 2	CCN 11116 MAY 09 W/
TCEQ-20189 (Rev. 4	-5- 05)		APPROVED TARIEF BY PROPOSOTO

	Annual water use equals % of well permit/Water Right/purchased water contract amount
×	Other wen property Timens Inches By Zhans
	d- or Capacity-Based Triggers: (check at least one and fill in the appropriate value)
	Drinking water treatment as % of capacity
	nitiation and termination of Stage II, the utility will mail a public scement to its customers. No notice to TCEQ required.
Require	ments for Termination:
	of the Plan may end when all of the conditions listed as triggering events have ceased to a period of three (3) consecutive days. Upon termination of Stage II, Stage I becomes e.
Utility M	Measures:
	inspect lines and repair leaks on a daily basis. Monthly review of customer use records ow-up on any that have unusually high usage.
water su flushing	e additional measures, if any, to be implemented directly by the utility to manage limited applies and/or reduce water demand. Examples include: reduced or discontinued of water mains, activation and use of an alternative supply source(s); use of reclaimed r non-potable purposes.
The seco	and water source for <u>Jours Owen Conglinary (Cong)</u> (name of utility) is: (check South Sowen Carek III)
	Other well Interconnection with other system Purchased water Other Use Researce Which Well As Necessary
Voluntar	y Water Use Restrictions:
1. R d	Restricted Hours: Outside watering is allowed daily, but only during periods specifically escribed in the customer notice; between 10:00 p.m. and 5:00 a.m. for example; or TEXAS COMM ON ENVIRONMENTAL QUALITY

CCN 11116 MAY 09 Page 5 of 9
APPROVED TARTER BY

- Restricted Days/Hours: Water customers are requested to voluntarily limit the irrigation 2. of landscaped areas with hose-end sprinklers or automatic irrigation systems. Customers are requested to limit outdoor water use to Mondays for water customers with a street address ending with the numbers 1, 2, or 3, Wednesdays for water customers with a street address ending with the numbers 4, 5, or 6, and Fridays for water customers with a street address ending with the numbers 7, 8, 9, or 0. Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucetfilled bucket or watering can of five (5) gallons or less, or drip irrigation system; or
- Other uses that waste water such as water running down the gutter. 3.

Targ daily	zet: Achieve a 20 percent reduction in June (example: total water use water demand, etc.)
The	water utility will implement Stage III when any one of the selected triggers is reached:
Supp	oly-Based Triggers (check at least one and fill in the appropriate value)
	Well level reaches ft. (m.s.l.)
	Overnight recovery rate reaches ft.
	Reservoir elevation reaches ft. (m.s.l.) Stream flow reaches cfs at USGS gage #
	Stream flow reaches cfs at USGS gage #
	Wholesale supplier's drought Stage III
	Annual water use equals % of well permit/Water Right/purchased water
,	contract amount.
X	Other Wex Pumping Timens Increase Pay 4 hours
Dem	and- or Capacity-Based Triggers (check at least one and fill in the appropriate value)
	Drinking water treatment as % of capacity %
	Total daily demand as % of pumping capacity%
	Total daily demand as % of storage capacity %
	Total daily demand as % of storage capacity % Pump hours per day hrs.
	Total daily demand as % of storage capacity %

announcement to its customers. Notice to TCEQ required.

Requirements for Termination:

Stage III of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage III, Stage II becomes operative.

Utility Measures:

Visually inspect lines and repair leaks on a regular basis. Flushing is prohibited except for dead end mains.

Describe additional measures, if any, to be implemented directly by the utility to manage limited water supplies and/or reduce water demand. Examples include: activation and use of an alternative supply source(s); use of reclaimed water for non-potable purposes; offering low-flow fixtures and water restrictors.

Mandatory Water Use Restrictions:

The following water use restrictions shall apply to all customers.

- 1. Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to Mondays for water customers with a street address ending with the numbers 1, 2, or 3, Wednesdays for water customers with a street address ending with the numbers 4, 5, or 6, and Fridays for water customers with a street address ending with the numbers 7, 8, 9, or 0. Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet-filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
- 2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public are contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- 3. Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or "jacuzzi" type pool are prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight.

TEXAS COMM ON ENVIRONMENTAL DUALITY

CCN 11116 MAY 09

Page 7 of
Page 7 of

TCEQ-20189 (Rev. 4-5-05)

- 4. Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- 5. Use of water from hydrants or flush valves shall be limited to maintaining public health, safety, and welfare.
- 6. Use of water for the irrigation of golf courses, parks, and green belt areas are prohibited except by hand-held hose and only on designated watering days between the hours 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight.
- 7. The following uses of water are defined as non-essential and are prohibited:
 - a. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
 - b. use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - c. use of water for dust control;
 - d. flushing gutters or permitting water to run or accumulate in any gutter or street;
 - e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
 - f. any waste of water.

STAGE IV	et: Achieve a 40 percent reduction in (example: total water use,
<u>Tarş</u> dail <u>y</u>	<u>get:</u> Achieve a <u>40</u> percent reduction in (example: total water use, water demand, etc.)
The	water utility will implement Stage IV when any one of the selected triggers is reached:
Supr	oly-Based Triggers: (check at least one and fill in the appropriate value)
	Well level reaches ft. (m.s.l.)
	Overnight recovery rate reachesft.
	Reservoir elevation reaches ft. (m.s.l.)
	Stream flow reaches cfs at USGS gage #
	Wholesale supplier's drought Stage IV
0	Annual water use equals % of well permit/Water Right/purchased water contract amount
×	Supply contamination
又	Other Work Pumping Timens Menence by bhous
	TEXAS COMM ON ENVIRONMENTAL OLIALITY

CCN 11116 MAY 09 Ubage 8 of 9
APPROVED TARIFF BY SPISO

Upon initiation and termination of Stage IV, the utility will mail a public announcement to its customers. Notice to TCEQ required.

Other Reserve wer pump to Necessary

Requirements for Termination:

Stage IV of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage IV, Stage III becomes operative.

Operational Measures:

X

The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers. Describe additional measures, if any, to be implemented directly to manage limited water supplies and/or reduce water demand.

Mandatory Water Use Restrictions: (all outdoor use of water is prohibited)

- 1. Irrigation of landscaped areas is absolutely prohibited.
- 2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

SYSTEM OUTAGE or SUPPLY CONTAMINATION

Notify TCEQ Regional Office immediately.

TEXAS COMM ON ENVIRONMENTAL QUALITY

CCN 11 11 6 MAY 09 'U/

IPPROVED TARKER BY

Page 9 of 9

TCEQ-20189 (Rev. 4-5-05)