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WATER UTILITY TARIFF FOR

Brittany Hill Water Association, Inc.
(Utility Name)

9116 Brittany Hill Road
(Business Address)

Sanger, Texas 76266
(City, State, Zip Code)

817/387-3505
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

11883

This tariff is effective in the following county:

Denton

This tariff is effective in the following cities or unincorporated towns:

None

This tariff is effective in the following subdivisions and public water systems:

Brittany Hill Water Association: PWS #0610181

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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APPENDIX

TEXAS COMM. ON ENVIRONMENTAL QUALITY
CCN 11883, FEBRUARY 9, 2011
APPROVED TARIFF BY SP/SP

SECTION A RATE SCHEDULE

- 1) \$15.00 per 5,000 gallons for the first 5,000 used and 1.20 per 1,000 gallon used over 5,000 gallons.
- 2) A tap fee shall be charged at actual cost, not to exceed \$375.00.
- 3) If a meter is disconnected because of non-payment, a fee of \$30.00 plus the past due bill will be charged before reconnecting customer's meter.

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"Rates" include ALL charges, such as tap fee, reconnect fee, disconnect fee, returned check charge, etc., in addition to charges for monthly service.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

NC-No Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number W-60-5. The Commission will review it, stamp and return it, or request additional information if needed.

SECTION B SERVICE RULES AND REGULATIONS

- 1) If a meter is disconnected because of non-payment, a fee of \$30.00 as a reconnect fee in addition to the past due bill, will be charged to the customer, before the meter is reconnected.
- 2) The corporation is familiar with all the Substantive Rules and Regulations of the Public Utility Commission of Texas, and current copies of the Substantive Rules shall be maintained at the office of the Water Corporation.

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Mail the tariff to the Commission for approval. List the Revision Number W-60-5. The Commission will review it, stamp and return it, or request additional information if needed.

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

All extensions shall be completed at the customer's cost. Utility will extend water main only and will only charge for the actual cost of the main.



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(Name of Water Utility) _____

SECTION _____

Empty vertical rectangular box for revision initials.

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SECTION 4.0 -- DROUGHT CONTINGENCY PLAN
(Utility must attach copy of TCEQ approved Drought Contingency Plan)

**Proposed Drought Contingency Plan for
Brittany Hill Water Association, Incorporated**

9116 Brittany Hill Road

Sanger, Texas 76266

CCN # 11883

PWS # 0610181

January 31, 2011

I, **Norma Wood**, being the elected agent for *Brittany Hill Water Association, Incorporated*,
request a minor tariff amendment to include the enclosed Drought Contingency Plan.

Norma B. Wood

(Signature)

01/31/2011

(Date)

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CCN 11883

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WATER SUPPLY DIV.
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Brittany Hill Water Association, Incorporated
 9116 Brittany Hill Road
 Sanger, TX 76266
 Ph. 940-297-7916
Monthly Water Bill

Current Reading	Previous Reading	Usage	Charges	Totals	Account	# 1
850140	845590	4550	First 3K gal	\$21.00		
Overage 1	\$3 per k	up to 28K	1550	\$4.65		
Overage 2	\$6 per k	up to 40K	FALSE			
Overage 3	\$10 per k	above 40K	FALSE			
TCEQ Regulatory Tax (.1%)			\$0.26	\$0.26	Amt Due by the 10th	Amt Due on the 11th
Capital Expenses			\$15.00	\$15.00		
Emergency Assessments					\$40.91	\$45.91
New Late Charge					PEACOCK	
8947 BH	Previous Balance				8947 BH	
# 1	Balance due by the 10th			\$40.91		

Please remit payments to:

BHWAI
 9116 Brittany Hill Road
 Sanger, TX 76266

Water meeting to discuss and prepare a Drought Contingency Plan. Your input is requested. Please make plans to attend.
 Thursday, January 27th 6pm
 9159 Brittany Hill Rd
 Sanger, Texas 76266

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 WATER SUPPLY DIV.
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TEXAS COMM. ON ENVIRONMENTAL QUALITY

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APPROVED TARIFF BY SP/SP

Drought Contingency Plan for Brittany Hill Water Association, Incorporated

9116 Brittany Hill Road

Sanger, Texas 76266

CCN # 11883

PWS # 0610181

January 31, 2011

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Section I: Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan (Plan) is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Water uses regulated or prohibited under this Drought Contingency Plan are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water which subjects the offender(s) to penalties as defined in Section VI of this Plan.

Section II: Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by *Brittany Hill Water Association, Incorporated* at a water association meeting held on January 27, 2011.

Notice of this meeting was included on the January billing statement.

The meeting took place: *Date: 01/27/2011*

Time: 6:00 pm

Place: 9159 Brittany Hill Road

Sanger TX 76266

Section III: Public Education

Brittany Hill Water Association, Incorporated will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of public meetings, utility bill inserts, and/or other written correspondence.

Section IV: Coordination with Regional Water Planning Groups

The service area of *Brittany Hill Water Association, Incorporated* is located within the Regional Water Planning Group (RWPG) C. *Brittany Hill Water Association, Incorporated* has mailed a copy of this Plan to the RWPG.

Section V: Notice Requirements

Written notice will be provided to each customer **prior to implementation or termination of each stage of the water restriction program**. Mailed notice must be given to each customer 72

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

1. *the date restrictions will begin,*
2. *the circumstances that triggered the restrictions,*
3. *the stages of response and explanation of the restrictions to be implemented, and*
4. *an explanation of the consequences for violations.*

The utility must notify the TCEQ by telephone at (512) 239-4691, or electronic mail at watermon@tceq.state.tx.us prior to implementing Stage III and must notify in writing the Public Drinking Water Section at MC - 155, P.O. Box 13087, Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restrictions (i.e., Stages 2 and 3).

Section VI: Violations

1. First violation - The customer will be notified by written notice of their specific violation.
2. Subsequent violations:
 - a. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
 - b. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

Section VII: Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request**. A customer who is refused an exemption or variance may appeal such action of the utility in writing to the Texas Commission on Environmental Quality. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section VIII: Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage 1 restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage 2 may be implemented with Stage 3 to follow if necessary.

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Stage 1 - CUSTOMER AWARENESS AND APPEAL FOR WATER CONSERVATION

Stage 1 will begin:

Every March 15th, the utility will mail a public announcement to its customers. No notice to TCEQ is required.

Stage 1 will end:

Every October 30th, the utility will mail a public announcement to its customers. No notice to TCEQ is required.

Utility Measures:

This announcement will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection by the TCEQ.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes to practice water conservation.

Stage 2 - MANDATORY WATER RESTRICTION

Stage 2 Triggers – Mild to Moderate Drought Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential uses provided in Section IX of this Plan when:

there are continually falling treated water reservoir levels that do not refill to ninety-five percent overnight.

Requirements for termination

Stage 2 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased

Stage 3 Triggers -- CRITICAL WATER SHORTAGE CONDITIONS

Stage 3 Triggers – Severe Drought Conditions

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses for Stage 3 of this Plan when:

there are continually falling treated water reservoir levels that do not refill to eighty-five percent overnight.

Requirements for termination

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased

TEXAS COMMISSION ON ECONOMIC DEVELOPMENT

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Stage 4 -- EMERGENCY Water Shortage Conditions

Stage 4 Triggers – System outage or supply contamination

Requirements for initiation

Customers shall be required to comply with the requirements and restrictions for Stage 4 of this Plan when elected agent, or his/ her designee, determines that a water supply emergency exists based on:

- 1. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; or
- 2. Natural or man-made contamination of the water supply source(s).

Notify TCEQ Regional Office immediately.

Requirements for termination

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days.

Section IX: Drought Response Stages

The elected agent, or his/ her designee, shall monitor water supply and/or demand conditions on a daily basis and, in accordance with the triggering criteria set forth in Section VIII of this Plan, shall determine that a water shortage condition exists and shall implement the following notification procedures:

Notification

Notification of the Public:

The elected agent or his/ her designee shall notify the public by one or more means:

- 1. *Direct mail to each customer.*
- 2. *Door to door notification to each customer.*

Additional Notification:

The elected agent or his/ her designee shall notify:

Texas Commission on Environmental Quality

Stage 1 Response

CUSTOMER AWARENESS AND APPEAL FOR WATER CONSERVATION

Target: Achieve a voluntary 10 percent reduction in the daily water demand.

Best Management Practices for Supply Management:

Brittany Hill Water Association, Incorporated will implement reduced flushing of water mains in order to reduce water demand.

Voluntary Water Use Restrictions for Reducing Demand:

(b) All operations of *Brittany Hill Water Association, Incorporated* shall adhere to water use restrictions prescribed for Stage 2 of the Plan.

(c) Water customers are requested to practice water conservation and to minimize or discontinue

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

water use for non-essential purposes.

Stage 2 Responses

MILD to MODERATE Water Shortage Conditions

Target: Achieve a 20 percent reduction in daily water demand.

Best Management Practices for Supply Management:

Brittany Hill Water Association, Incorporated will continue reduced flushing of water mains in order to reduce water demand.

Water Use Restrictions for Demand Reduction:

Under threat of penalty for violation, the following water use restrictions shall apply to all persons:

- (a) Water customers are required to limit the irrigation of landscaped areas to their designated watering days: Sundays and Thursdays for customers with a street address ending in (0, 2, 4, or housed with no address), Saturdays and Wednesdays for water customers with a street address ending in (1, 6, or 8), and Tuesdays and Fridays for customers with a street address ending in (3, 5, 7 or 9).
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose with flow restricted nozzle.
- (c) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days between the hours of 9am and noon.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
- (h) The following uses of water are defined as non-essential and are prohibited:
 - 1. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
 - 2. use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - 3. use of water for dust control;
 - 4. flushing gutters or permitting water to run or accumulate in any gutter or street; and
 - 5. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

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Stage 3 Responses

CRITICAL Water Shortage Conditions

Target: Achieve a 30 percent reduction in daily water demand.

Best Management Practices for Supply Management:

Brittany Hill Water Association, Incorporated will discontinue flushing of water mains in order to reduce water demand.

Rigorous inspections will be conducted to find and control leaks or other causes for water shortage.

Water Use Restrictions for Demand Reduction:

All requirements of Stage 2 shall remain in effect during Stage 3 except:

- (a) Irrigation of landscaped areas shall be limited to designated watering days and shall be by means of hand-held hoses, hand-held buckets, drip irrigation, only. The use of hose-end sprinklers or permanently installed automatic sprinkler systems is prohibited at all times.

Stage 4 Responses

EMERGENCY Water Shortage Conditions

Target: Achieve a 40 percent reduction in daily water demand.

Best Management Practices for Supply Management:

Brittany Hill Water Association, Incorporated will practice due diligence in making system repairs in order to relieve any water shortage caused by equipment failures.

Water Use Restrictions for Reducing Demand. All requirements of Stage 2 and 3 shall remain in effect during Stage 4 except:

Irrigation of landscaped areas is absolutely prohibited.

- (a) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.
- (b) The filling, refilling, or adding of water to swimming pools, wading pools, and Jacuzzi-type pools is absolutely prohibited.
- (c) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life.

TRAIL COMMUNITY ENVIRONMENTAL QUALITY

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APPENDIX: CONDENSED SUBSTANTIVE RULES

The following paragraphs summarize the Substantive Rules of the Public Utility Commission in effect as of January, 1985. Every utility must comply with the Substantive Rules in their entirety and must therefore maintain in its offices the most recent complete copy of these rules. Copies are available from the Commission's Central Records Division for the printing cost of \$5.00, plus 26 cents tax (\$5.26 total).

SECTION A: RATE SCHEDULE

All utility rates must be just, reasonable and non-discriminatory. Utilities may not apply declining-block rates or any other rate structure which offers discounts for increased usage. Tap fees must be cost-based and should be expressed as "actual cost, not to exceed" a specified amount. Utilities may not charge disconnect fees, membership fees, application fees or service call fees. Reasonable connect or reconnect fees are acceptable.

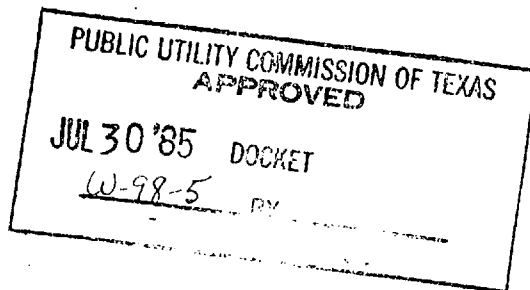
Utilities may not charge late payment fees against residential customers. Late payment fees on industrial and commercial bills are limited to 5.0 percent of the delinquent bill.

SECTION B: SERVICE RULES AND REGULATIONS

Section B of each utility's tariff should state that the utility is familiar with the Commission's complete Substantive Rules, will abide by those rules, and will maintain a current copy at the utility's offices. Each utility must follow those rules and regulations in their entirety, unless the Commission specifically authorizes an exception.

Billing: Bills shall be rendered monthly. Payment shall not be due earlier than the 16th day after the bill is issued. Each bill must show the following, where applicable:

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1. the total amount due;
2. the meter reading at the beginning and at the end of the period for which the bill has been issued, if the utility reads the meter;
3. the due date of the bill;
4. the gallonage used in determining sewer usage;
5. the applicable rate schedule title or code.

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The information set forth in customer bills must be adequate to enable a customer to calculate his or her bill with a rate schedule, which a utility must send to a customer upon request.

In case of a billing dispute, the utility shall investigate and report the results of the investigation to the customer. If the matter is not resolved, the utility shall inform the customer of the Commission's complaint procedures. While resolution of the dispute is pending the customer shall not be required to pay the disputed portion of the bill which exceeds his or her average monthly usage.

Service Requests: If the applicant has met state and local regulations, a utility may refuse to provide service only if the applicant has refused to make a deposit (if required) or has an existing utility debt which is not in dispute, or if the applicant's installation or equipment is hazardous or incapable of providing satisfactory service.

Requests for new service must be acted upon as quickly as possible. A utility must fill applications not involving line extensions or new facilities within 14 working days, and must fill applications involving line extensions or new facilities within 90 days.

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Service Disconnection: A utility may disconnect a customer's service for nonpayment no sooner than 26 days after issuance of a bill. The utility must give personal written notice of termination at least 10 days before the disconnection date. After notice, service may be disconnected for failure to pay a delinquent account or to comply with a deferred payment agreement, for willful violation of a utility usage rule when that violation interferes with another customer's service, or for failure to comply with valid deposit or guarantee arrangements. Service may be disconnected without notice only for a known dangerous condition, for meter bypassing or tampering, or for unauthorized connection or reconnection. Each utility must keep complete records of all service interruptions.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay. Other prohibitions are set out in P.U.C. SUBST. R. 23.46(d) and must be followed. To ensure compliance with these regulations, utilities must obtain a complete copy of the Substantive Rules.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection made other than at the customer's request or for a hazardous condition.

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Customer Deposits: A residential applicant shall not be required to make a deposit if he or she can demonstrate a satisfactory credit rating by means of generally acceptable credit cards, letters of credit reference, names of readily available credit references or ownership of substantial equity. Neither shall an applicant be required to make a deposit if he or she can furnish a satisfactory guarantee, has been a water utility customer for one of the two

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previous years with but one delinquency and no disconnection for unpaid bills, or is 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if the deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if unable satisfactorily to establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6 percent annual interest thereon. The amount of any deposit may not exceed 1/6 of that customer's estimated annual bill. The utility must automatically refund the deposit plus accrued interest to any residential customer who has paid service bills for 12 consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent. The refund need not be made if payment on the current bill is delinquent.

Meters: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his or her meter tested without charge in his or her presence, at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. The utility must keep proper records of all meters and tests. No meter may be placed in service until its accuracy has been established.

Payment Assistance: Utilities must offer, upon request, a deferred payment plan to any residential customer who has expressed an inability to pay all of his or her bill, if that customer has not received two or more termination notices during the previous 12 months. The provisions of such plans are set forth completely in P.U.C. SUBST. R. 23.45(c). Utilities must also offer disconnection moratoriums for persons unable to pay their bills due to illness. All termination notices must clearly inform customers of the utility and other payment assistance alternatives.

PUBLIC UTILITY AND WATER PAYMENTS
APPROVED
BY W-98-5

The P.U.C. Substantive rules also contain provisions regarding additional deposits, complaint procedures, over-and under-billing and other service-related matters. These regulations are set forth in the Substantive Rules. In order to provide legally adequate service, a utility must obtain a copy of these rules from the Commission.

SECTION C: EXTENSION POLICY:

No contribution in aid of construction may be required of any customer except as provided for in the utility's extension policy which is subject to Commission approval. Any extension policy must be consistent and nondiscriminatory. Individual residential customers shall not be required to make contributions in aid of construction for production, storage, treatment, or transmission facilities. If the extension policy so provides, developers of property to be subdivided into five or more serviceable lots may be required to make such contributions in amounts necessary to furnish the development with facilities which meet Texas Department of Health standards.

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WATER RATIONING PLAN:

Each water utility must adopt and follow the Commission's standard water rationing plan or must submit an alternative plan for Commission approval.

QUALITY OF SERVICE:

Each water utility must plan, furnish, operate, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable customer uses. Minimum residual pressure at the consumer meter shall be 20 psi during periods of peak usage and 35 psi during normal operating conditions. A utility's water must be approved by the Texas Department of Health.

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Each sewer utility's facilities must be adequate to meet all normal demands for service and to provide a reasonable reserve for emergencies.

Questions: Questions regarding the Commission's Rules and Regulations may be directed to the Commission's Consumer Affairs Division, 7800 Shoal Creek Boulevard, Austin, Texas, (512) 458-0223.

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