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TEXAS WATER COMMISSION APPROVED DATE 8/30/32 DOCKET 77/3-9 FILE 1(1(1) BY FF TARIFF CLERK

WATER UTILITY TARIFF

Sandy M. Anders		FOR	9925 Scenic View P.O. Box 290478
Scenic Hills Wa			
(Ut1	lity Name)		(Business Address)
San Antonio	TX	78280	(<u>512</u>) <u>490</u> -4200 or 496-9487
(City)	(State)) (Zip Cod	le) (Area Code/Telephone No.)
This tariff Certificate(s	is effective i	for utility nce and Nec	operations under the following cessity:
	11110		
This tariff i	s effective in	n the follo	owing counties:
	Bexar	<u>.</u>	
Scenic	s effective in Hills Estates	ABLE OF CO	
additional particular	reco are nee	eded for	wing sections of its tariff (if a section, all pages should be
SECTION			PAGE
1.0	RATE SCHEDU	LE	••••••• 2
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4.0	WATER RATIO	NTNC OF AN	
APPENDIX A	SERVICE AGRE	EEMENTS	TILME
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TWC-WUT 3/87

Water Tariff Page No. $\frac{2}{1}$

(Water Utility Name)

SECTION 1.0--RATE SCHEDULE

Section 1.01--Rates

METER SIZE	Monthly Minimum Charge including $\frac{2000}{}$ gallons	Gallonage Charge			
5/8" or 3/4" 1" 1 1/2" 2" 3" 4"	\$ 16.52 per month	\$\frac{1}{1000} \frac{43}{gallons} per \frac{1}{1000} SAME FOR ALL SIZES			
Tap fee is limi	ted to the average of the Ut	ility's actual costs			
restored to a customer's requ	fee will be charged before customer who has been diest, b) reasons listed under reasons listed in the Comm	sconnected at a) the			
LATE CHARGE A one-time penalty of \$1.00 or 5.0% whichever is larger may be made on delinquent bills. The penalty on delinquent bills may not be applied to any balance to which the penalty was applied in a previous billing.					
RETURNED CHECK C	HARGE	10.00			
	TEXAS WATER COMMISSION				
f	APPROVED DATE 8/30/88 DOCKET 77/3-4	\$ 15.00			
TO BECOME EFFECTIVE TEXAS WATER COMMISSION	THE THE STATE OF STATE	MPED APPROVED BY THE			

Key to Codes

C--Regulation Change R--Reduction D--Discontinued E--Error Correction I--Increase N--New

T--Change in text, but no change in regulation

Sandy M. Anderson Jr., d/b/a Scenic Hills Water Company

TEXAS WATER COMMISSION **APPROVED** DATE 8/80/88 DOCKET 77/3-9

Water Tariff Page No. 3

(Water Utility Name)

TARIFF CLERK

SECTION 2.0 -- SERVICE RULES AND REGULATIONS

Section 2.01 -- Application for Service

All applications for service will be made on the utility's standard application or contract form (attached in Appendix A to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service at each separate location.

Section 2.02 -- Water Installation

After the applicant has met all the requirements, conditions and regulations for service, the utility will install a tap, meter and cut-off valve and/or take all necessary actions to initiate The utility shall serve each qualified applicant for service within its certified area as rapidly as is practical after accepting a completed application. The utility shall provide service in a timely manner on a non-discriminatory basis.

Service requests not involving line extensions, construction or new facilities shall be filled no later than fourteen (14) working days after a completed application has been accepted. If construction is required which cannot be completed within thirty (30) days, the utility shall provide a written explanation of the construction required and an expected date of service. Service shall be provided within thirty (30) days of the expected date, but no later than 180 days after a completed application was accepted. Failure to provide service within this time frame shall constitute refusal to serve.

Section 2.03 -- Refusal of Service

utility may decline to serve an applicant until such applicant The has complied with both state and municipal regulations, the approved rules and regulations of the utility on file with the Commission and for the following reasons:

- the applicant's installation or equipment is known to be inadequate or of such character that satisfactory service cannot be given;
- the applicant is indebted to any utility for the same kind of service as that applied for, provided, however, that in the event the indebtedness of the applicant is in dispute, the applicant shall be served upon complying with the deposit requirement of the utility; or,

refusal to make a deposit, if applicant is required to make a deposit by the utility.

TEXAS WATER COMMISSION

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Sandy M. Anderson Jr., d/b/a Scenic Hills Water Company

DATE 8/30/88 DOCKET 77/3-G- Water Tariff Page No. 4

(Water Utility Name)

FILE 1/1/0 BY JRF TARIFF CLERK .

SECTION 2.0 -- SERVICE RULES AND REGULATIONS (CONT.)

Section 2.03--Refusal of Service (cont.)

In the event that the utility shall refuse to serve an applicant. the utility must inform the applicant of the basis of its refusal. The utility is also required to inform the applicant that it may file a complaint with the Commission.

Section 2.04--Customer Deposits

the residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit that does not exceed \$50.00 for water utility service.

utility must keep a record of each deposit, issue a receipt it, and pay annual interest at a rate set each calendar year by for Commission. The utility shall maintain all funds received as customer deposits in a separate, federally insured, interest bearing account and shall use such funds only for the purpose of payment of unpaid bills guaranteed by such deposits, payment of interest to depositors and refund of deposits to depositors.

The utility must automatically refund the deposit plus accrued interest:

if service is not connected;

after disconnection of service if the deposit or portion of the

deposit exceeds any unpaid bills; or,

to any residential customer who has paid service bills for 12 consecutive months without being disconnected for nonpayment and without more than two occasions in which a bill was The refund need not be made if payment on the delinquent. current bill is delinquent.

Non-residential applicants, if unable to establish satisfactory credit, may be required to make a deposit not to exceed one-sixth (1/6) of the estimated annual billings.

Section 2.05 -- Meter Requirements, Readings, and Testing

All water sold by the utility shall be billed based on meter measurements. The utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. No meter shall be placed in service unless its accuracy has been

is required for each residential, commercial or meter industrial facility. An apartment building or a trailer or mobile home park may be considered to be a single commercial facility. FILMED

Sandy M. Anderson Jr., d/b/a Scenic Hills Water Company

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Water Tariff Page No.

(Water Utility Name

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SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.05 -- Meter Requirements, Readings, and Testing

Service meters shall be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading If the circumstances warrant, meters may be read at other than monthly intervals.

Upon request, a customer may have his meter tested, without charge, in his presence or in that of his authorized representative, at a convenient time to the customer, but during the utility's normal A charge not to exceed \$15.00 may be assessed for an additional requested test within two years of the first test if the additional test shows the meter to be accurate.

Section 2.06--Billing

Bills from the utility shall be rendered monthly unless otherwise authorized by the Commission. Payment is considered late if not received at the utility's office or postal address within sixteen (16) days of the billing date. The postmark on the envelope of the bill or the recorded date of mailing by the utility, if there is no postmark on the envelope, shall constitute proof of the date of issuance.

A one-time penalty of \$1.00 or 5.0%, whichever is larger, may be made on delinquent bills. However, no such penalty may be collected unless a record of the date of mailing is made at the time of the mailing and maintained at the principal office of the utility.

Each bill shall show the following information (if applicable):

- the date and reading of the meter at the beginning and at the end of the period for which the bill is rendered;
- the number and kind of units metered;
- 3. the applicable rate schedule, title, or code;
- 4. the total amount due for water service;
- 5. the due date of the bill;
- the date by which customers must pay the bill in order to avoid addition of a penalty;
- total amount due as penalty for nonpayment within a designated period; 8.
- a distinct marking to identify an estimated bill; and
- any conversions from meter reading units to billing units from recording or other devices, or any other factors used in determining the bill.

The information required in items 1-9 above shall be arranged to FILMED allow the customer to readily compute his bill with a copy of Nthe 8 utility's rate schedule which shall be provided by the utility at 1988 the request of the customer.

TEXAS WATER COMMISSION

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DATE 8/80/88 DOCKET 77/3-9

Water

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Sandy M. Anderson Jr., d/b/a Scenic Hills Water Company

(Water Utility Name)

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.06--Billing (cont.)

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility shall conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility shall inform the customer that a complaint may be filed with the Commission.

Section 2.07--Service Disconnection

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice has been given.

Proper notice shall consist of a separate mailing or hand delivery at least ten (10) days prior to a stated date of disconnection, with the words "termination notice" or similar language prominently displayed on the notice. The notice must also list the past due balance.

Utility service may be disconnected after proper notice for any of the following reasons:

- 1. failure to pay a deliquent account or to comply with a deferred payment agreement;
- 2. willful violation of a utility usage rule when that violation interferes with another customer's service; or,
- 3. failure to comply with valid deposit or guarantee arrangements.

Service may only be disconnected without notice:

- 1. when a known dangerous condition exists, for as long as the condition exists;
- when service is established through meter bypassing, an unauthorized connection or unauthorized reconnection; and,
- 3. in instances of tampering with the utility company's meter or equipment.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection 8 1988 of service unless service was disconnected at the customer's request or because of a hazardous condition.

(Water Utility Name)

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.08--Service Interruptions

The utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, each utility shall keep a complete record of all interruptions, both emergency and scheduled.

The Commission shall be notified in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice shall also state the cause of such interruptions.

Section 2.09 -- Termination of Utility Service

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Section 2.10 -- Quality of Service

Each utility must plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Minimum residual pressure at the consumer's meter shall be at least 20 psi during periods of peak usage and 35 psi during normal operating conditions.

The water system quantity requirements of the Texas Department of Health shall be the minimum standards for determining the sufficiency of production, treatment, storage, transmission and distribution facilities of water utilities for household usage. Additional capacity shall be provided to meet the reasonable local demand characteristics of the service area.

Each utility shall furnish water which has been approved by the Texas Department of Health. The application of Commission rules shall not relieve the utility from complying with the requirements of the laws and regulations of the State, local Department of Health, local ordinances and all other regulatory agencies having jurisdiction over such matters.

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Water Tariff Page No. 8 Revision No.

(Water Utility Name)

SECTION 2.20 SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the standard rules previously listed under Section 2.0. It must be reviewed and approved by the Texas Water Commission to be effective.

NONE



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Key to Codes

C--Regulation Change D--Di R--Reduction F--Fr

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I--Increase

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Water Tariff Page No.

(Water Utility Name)

SECTION 3.0--EXTENSION POLICY

Section 3.01--Standard Extension Requirements

Contributions in aid of construction shall not be required of individual residential customers for production, storage, treatment or transmission facilities.

The utility will bear the cost of the first 200 feet of water main necessary to extend service to an individual residential customer. The utility shall bear the full cost of any oversizing of water mains to serve other residential customers in the area. If the specific utility extension policy stated in Section 3.20 of this tariff requires, residential customers may be required to pay for additional main beyond the first 200 feet.

The extension policy may not be applied to requests for service where the utility already has a line in place, even though the line may be overloaded.

Individual residential customers who place a unique or non-standard service demand on the system may be charged the actual costs of any additional transmission or storage facilities required over and above the standard requirements.

If specifically stated in Section 3.20 of this tariff, developers may be required to provide contributions in aid of construction in amounts to furnish the system with facilities compliant with Texas Department of Health minimum design criteria for facilities used in the production, transmission, pumping, storage or treatment of water.

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Water Tariff Page No. Revision No.

(Water Utility Name)

SECTION 3.20 -- SPECIFIC UTILITY EXTENSION POLICY

This section contain a specific extension policy in addition to the standard policy already stated under Section 3.0. It must be reviewed by the Texas Water Commission to be effective.

NONE

TEXAS WATER COMMISSION **APPROVED** DATE 8/30/88 DOCKET 7713-4 FILE _////0 BY ___ TARIFF CLERK

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DATE 8/30/88 DOCKET 77/3-G Water Tariff Page No. 11

FILE 11/10 BY ME

(Water Utility Name)

TARIFF CLERK

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SECTION 4.0 -- EMERGENCY WATER RATIONING PROGRAM

In cases of extreme drought, periods of abnormally high usage, or extended reduction in ability to supply water due to equipment failure, it may be necessary to institute water rationing. Water rationing can be implemented only for emergency use during periods of acute water shortage. The purpose of the Emergency Water Rationing Program is to conserve the total amount of water demanded from the utility until supply can be restored to normal levels. The rationing program shall not exceed sixty (60) days without written approval of the Texas Water Commission.

Water rationing is not a legitimate alternative when water systems are deficient in meeting the minimum "Water System Quantity Requirements" of the Texas Department of Health during normal use periods, or when the utility is not making all immediate and necessary efforts to replace or repair malfunctioning equipment.

Section 4.01--General Provisions

DECLARATION OF EMERGENCY: When system demand exceeds production or storage capability measured over a 24-hour period and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist and thereafter ration water in the following manner.

NOTICE REQUIREMENTS: Written notice to each customer of the proposed rationing shall be mailed 72 hours or hand delivered 24 hours before the utility actually starts the program. Notice shall also be placed in a local newspaper and the utility shall send a copy of the notice to the Texas Water Commission at the same time notice is sent to the customers. The customer notice shall contain the following information:

- 1. the date rationing shall begin;
- 2. the date rationing shall end;
- 3. the stage of rationing and explanation of rationing to be employed; and,
- 4. explanation of penalties for violations.

VIOLATION OF EMERGENCY RATIONING RULES:

- 1. First violation-the utility may install a flow restricter in the line to limit the amount of water which will pass through customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.
- 2. Subsequent violations-the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee MFD the utility shall apply for restoration of service.

(Water Utility Name)

SECTION 4.0 -- WATER RATIONING PROGRAM (CONT.)

Section 4.01--General Provisions (cont.)

EXEMPTIONS OR VARIANCES FROM RATIONING RULES: The utility may grant any customer an exemption or variance from the uniform rationing program for good cause. In such event, the utility shall notify the Texas Water Commission within 24 hours of such exemption variance, stating the name, address, and cause of exemption for affected customer. A customer who is refused an exemption or variance may appeal such action of the utility by written appeal to the Texas Water Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances.

All existing rates schedules shall remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commisssion.

Section 4.02 -- Stages of Rationing

Unless there is an immediate extreme reduction in water production, the Utility must initially declare Stage I rationing. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, Stage II may be declared.

STAGE I (MILD RATIONING CONDITIONS): Under Stage I (Mild Rationing Conditions) the Utility may select any of the alternatives listed Usage of water for outdoor purposes such as lawns, gardens, car washing, etc. will be restricted to:

- Alternate Day Use -- Customers with even numbered addresses may use water outdoors on even numbered days and customers with odd numbered addresses can may water outdoors on odd numbered (When there are no addresses-North and West Sides of even days; South and East sides of streets: odd streets: days.)
- Weekday Use Only--No outside watering allowed on Saturdays, Sundays, or official Federal Holidays.

Restricted Hours of Use -- Outside watering is allowed only from 9-11:30 a.m. and 10-12 p.m.

Every Five Day Use--Customers whose addresses end in 0 and 1 4. outdoors on the 1st day of the month; 2 and 3--the 2nd; 4 and 5--3rd; 6 and 7--4th; 8 and 9--5th; 0 and 1--6th . . . and so on. The utility must provide a calender noting the respective watering days and the order should remain consecutive as new months begin.

Nighttime Watering Prohibited -- No outside watering allowed from

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(Water Utility Name)

SECTION 4.0--WATER RATIONING PROGRAM (CONT.)

Section 4.02--Stages of Rationing (cont.)

STAGE II (MODERATE RATIONING CONDITIONS): All outdoor water usage is prohibited; however, usage for livestock is exempt.

STAGE III (SEVERE RATIONING CONDITIONS): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption shall be limited to each customer in one of the following ways;

- 1. A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount; OR
- 2. A maximum number of gallons per meter (customer) per week, with notice to each customer of this number.

All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers.

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SECTION 4.20 -- SPECIFIC UTILITY WATER RATIONING PROGRAM

This section contains a specific utility water rationing program in addition to the one stated under Section 4.0. It must be reviewed and approved by the Texas Water Commission to be effective.

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C--Regulation Change D--Discontinued I--Increase N--New

T--Change in text, but no change in regulation



RATE SCHEDULE ATTACHMENT

Monthly Charges.

- a. Minimum Monthly Charges -- The monthly charge for metered water service includes allowable gallonage and the Capital Recovery/Debt Service Pee.
- h. In addition to the Minimum Monthly Charge, a gallonage charge shall be added at the following rates for any gallonage used in any one billing period:

\$ 35.00 MINIMUM MONTHLY CHARGE for the first 3000 gallons used.
\$ 1.50/1000 for the next 3000 gallons used 5 17/15/21/15

2 TEVER LEVER CARIN	212 6 2 4 = =	
\$ 1.50/1000	for the next	3000 gallons used
1,75/1000	for the next	3000 gallons used
2.00/1000	for the next	3000 gallons used
2.50/1000	for the next	3000 gallons used
3,00/1000	for the next	3000 gallons used
3,50/1000	* *	3000 gallons used
3,30/1000	for all water	usage over 21,000 gallons
4.00/1000	HOL WILL MUICE	Haren Aire Bylone Brase

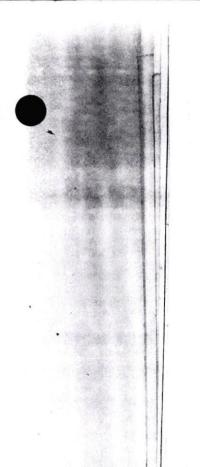
FXAS URAL RESUUR

I are Payment Fee. Once per billing period, a penalty of \$3.00 or 20%, whichever is larger, shall be applied delinquent bills. This late payment penalty snall not be applied to any balance to which the penalty was applied in a previous billing, but shall be applied to any unpaid balance during the current billing period.

Owner Notification Fee. The Corporation may, at the expense of the Member, notify said Member of a renter/lessee delinquent account status prior to disconnection of service. The Owner Notification Fee shall be \$5.00 per notification.

Returned Check Fee. In the event a check, draft, or any other similar instrument is given by a person, firm, corporation, or partnership to the Corporation for payment of services provided for in this Tariff, and the instrument is returned by the bank or other similar institution as insufficient or non-negotiable for any reason, the account for which the instrument was issued shall be assessed a return check charge of \$15.00.

Reconnect Fec. The Corporation shall charge a fee of \$25.00 for reconnecting service after the Corporation has previously disconnected the service for any reason provided for in this Tariff except for activation of service under Section E.3.h. (Re-service).



SEREEN & SCENIC

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GALLONS	W/.5%	W/O.5%			
1000		35.00			
2000	35.18	35.ØØ			
3000	35.18				
4000	36.68				
5000	38.19				
6000	39.70				
7000	41.46				
8000	43.22				
9000	44.97				
10000	46.98				
11000	48.99				
12000	51.00				
13000		50.75			
14000	5 3.52				
15000	56.03				
16000	58.54				
17000	61.56				
18000	64.57				
19000	67.59	67.25			
20000	71.10	70.75			
21000	74.62	74.25			
22000	78.14	77.75			
	82.16	81.75			
23000	86.18	85.75			
24000	90.20	89.75			
25ØØØ 26ØØØ	94.22	93.75			
27ØØØ	98.24	97.75			
28000	102.26	101.75			
29000	106.28 110.30	105.75			
30000	114.32	109.75			
31000	118.34	113.75 117.75			
32000	122.36	121.75			
33000	126.38	121.75			
34000	130.40	129.75			
35000	134.42	133.75			
36000	138.44	137.75			
37000	142.46	141.75			
38000	146.48	145.75			
39000	15Ø.5Ø	149.75			
40000	154.52	153.75			
41000	158.54	157.75			
42000	162.56	161.75			
43000	166.58	165.75			
44000	170.60	169.75			
45000	174.62				
46000	178.64	173.75			
47000	182.66	177.75			
48000		181.75			
49000	186.68	185.75			
50000	190.70	189.75			
CKKKKK	194.72	193.75			

