



Filing Receipt

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ItemNumber - 484

**WATER UTILITY TARIFF
FOR**

Forest Grove, Inc.
dba Southern Oaks Water Supply
(Utility Name)

2702 Anderson CR 489
(Business Address)

Montalba, Texas 75853
(City, State, Zip Code)

(214) 338-2913
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate(s) of Convenience and Necessity:

12344

This tariff is effective in the following county:

Henderson and Navarro

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions or systems:

Southern Oaks: PWS# 0270065
April Cove, September Sound, Southside Shores, Gateway Village, Goodall

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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TEXAS COMM. ON ENVIRONMENTAL QUALITY
CCN 12344, MAX 22, 2007
APPROVED TARIFF BY SP/SP

SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Monthly Minimum Charge

Meter Size

5/8" or 3/4"	\$ 23.25	(Including 3000 Gallons)
1"	\$ 38.46	
1- 1/2"	\$ 76.72	
2"	\$ 122.80	
3"	\$ 230.39	
4"	\$ 384.06	

Gallonage Charge

\$ 2.00 per 1000 gallons from 3000 to 10,000 gallons
 \$ 2.50 per 1000 gallons above 10,000 gallons

Wholesale Water Rate

\$ 2.00 per 1000 gallons

REGULATORY ASSESSMENT 1.0%
 A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER.

Section 1.02 - Miscellaneous Fees

TAP FEE \$ 300.00
 THE TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" or 3/4" METER. EXTRAORDINARY EXPENSES SUCH AS ROAD BORES AND STREET CROSSINGS MAY BE ADDED TO THIS FEE

RECONNECTION FEE
 THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:
 a) Non payment of bill (Maximum \$25.00) \$ 25.00
 b) Customer's request \$ 60.00
 OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF

SEASONAL RECONNECTION FEE \$ 156.75
 WHERE SERVICE IS DISCONNECTED AT CUSTOMER'S REQUEST AND RECONNECTION IS REQUESTED WITHIN 11 MONTHS OF ORIGINAL DISCONNECTION

TRANSFER FEE \$ 30.00
 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHERE THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE \$2.00 OR 5%
 A ONE TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$ 15.00

RESIDENTIAL CUSTOMER DEPOSIT \$ 50.00

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TNRCC APPROVAL STAMP

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION
 APPROVED
 Date 2-29-96 Docket 30991-R
 File 12344 By BF al
 TARIFF CLERK

SOUTHERN OAKS WATER SUPPLY
(Name of Utility)
Revision No. _____

RETURNED CHECK CHARGE - \$20.00 N

This fee will be charged for returned checks.

LATE PAYMENT PENALTY - \$1.00 or 5%, whichever is the greater amount. N

This fee will be applied to delinquent bills.

DEPOSIT - \$50.00 N

NOTE: TO BECOME EFFECTIVE, THIS PAGE MUST CONTAIN A TEXAS WATER COMMISSION FILING STAMP.

LEGEND FOR CHANGE NOTATIONS FOUND IN RIGHT-HAND COLUMN.
C-Regulation change, D-Discontinued, I-Increase, N-New, R-Rate reduction,
T-Change in text but no change in rate or regulation, E-Error correction

TEXAS WATER COMMISSION

8252 - CCCC 12345 APR 10 1990
D.A. APPROVED TARIFF BY *DL*

SECTION 2.0--SERVICE RULES AND REGULATIONS

Section 2.01--Application for Service

All applications for service will be made on the utility's standard application or contract form (attached in Appendix A to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service at each separate location.

Section 2.02--Water Installation

After the applicant has met all the requirements, conditions and regulations for service, the utility will install a tap, meter and cut-off valve and/or take all necessary actions to initiate service. The utility shall serve each qualified applicant for service within its certified area as rapidly as is practical after accepting a completed application. The utility shall provide service in a timely manner on a non-discriminatory basis.

Service requests not involving line extensions, construction or new facilities shall be filled no later than fourteen (14) working days after a completed application has been accepted. If construction is required which cannot be completed within thirty (30) days, the utility shall provide a written explanation of the construction required and an expected date of service. Service shall be provided within thirty (30) days of the expected date, but no later than 180 days after a completed application was accepted. Failure to provide service within this time frame shall constitute refusal to serve.

Section 2.03--Refusal of Service

The utility may decline to serve an applicant until such applicant has complied with both state and municipal regulations, the approved rules and regulations of the utility on file with the Commission and for the following reasons:

1. the applicant's installation or equipment is known to be inadequate or of such character that satisfactory service cannot be given;
2. the applicant is indebted to any utility for the same kind of service as that applied for, provided, however, that in the event the indebtedness of the applicant is in dispute, the applicant shall be served upon complying with the deposit requirement of the utility; or,
3. refusal to make a deposit, if applicant is required to make a deposit by the utility.

TEXAS WATER COMMISSION

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(Water Utility Name)

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

Section 2.03--Refusal of Service (cont.)

In the event that the utility shall refuse to serve an applicant, the utility must inform the applicant of the basis of its refusal. The utility is also required to inform the applicant that it may file a complaint with the Commission.

Section 2.04--Customer Deposits

If the residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit that does not exceed \$50.00 for water utility service.

The utility must keep a record of each deposit, issue a receipt for it, and pay annual interest at a rate set each calendar year by the Commission. The utility shall maintain all funds received as customer deposits in a separate, federally insured, interest bearing account and shall use such funds only for the purpose of payment of unpaid bills guaranteed by such deposits, payment of interest to depositors and refund of deposits to depositors.

The utility must automatically refund the deposit plus accrued interest:

1. if service is not connected;
2. after disconnection of service if the deposit or portion of the deposit exceeds any unpaid bills; or,
3. to any residential customer who has paid service bills for 12 consecutive months without being disconnected for nonpayment and without more than two occasions in which a bill was delinquent. The refund need not be made if payment on the current bill is delinquent.

Non-residential applicants, if unable to establish satisfactory credit, may be required to make a deposit not to exceed one-sixth (1/6) of the estimated annual billings.

Section 2.05--Meter Requirements, Readings, and Testing

All water sold by the utility shall be billed based on meter measurements. The utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. No meter shall be placed in service unless its accuracy has been established.

One meter is required for each residential, commercial or industrial facility. An apartment building or a trailer or mobile home park may be considered to be a single commercial facility.

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D.A. APPROVED TARIFF BY *[Signature]*

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.05--Meter Requirements, Readings, and Testing

Service meters shall be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period. If the circumstances warrant, meters may be read at other than monthly intervals.

Upon request, a customer may have his meter tested, without charge, in his presence or in that of his authorized representative, at a convenient time to the customer, but during the utility's normal working hours. A charge not to exceed \$15.00 may be assessed for an additional requested test within two years of the first test if the additional test shows the meter to be accurate.

Section 2.06--Billing

Bills from the utility shall be rendered monthly unless otherwise authorized by the Commission. Payment is considered late if not received at the utility's office or postal address within sixteen (16) days of the billing date. The postmark on the envelope of the bill or the recorded date of mailing by the utility, if there is no postmark on the envelope, shall constitute proof of the date of issuance.

A one-time penalty of \$1.00 or 5.0%, whichever is larger, may be made on delinquent bills. However, no such penalty may be collected unless a record of the date of mailing is made at the time of the mailing and maintained at the principal office of the utility.

Each bill shall show the following information (if applicable):

1. the date and reading of the meter at the beginning and at the end of the period for which the bill is rendered;
2. the number and kind of units metered;
3. the applicable rate schedule, title, or code;
4. the total amount due for water service;
5. the due date of the bill;
6. the date by which customers must pay the bill in order to avoid addition of a penalty;
7. the total amount due as penalty for nonpayment within a designated period;
8. a distinct marking to identify an estimated bill; and
9. any conversions from meter reading units to billing units from recording or other devices, or any other factors used in determining the bill.

The information required in items 1-9 above shall be arranged to allow the customer to readily compute his bill with a copy of the utility's rate schedule which shall be provided by the utility at the request of the customer.

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.06--Billing (cont.)

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility shall conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility shall inform the customer that a complaint may be filed with the Commission.

Section 2.07--Service Disconnection

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice has been given.

Proper notice shall consist of a separate mailing or hand delivery at least ten (10) days prior to a stated date of disconnection, with the words "termination notice" or similar language prominently displayed on the notice. The notice must also list the past due balance.

Utility service may be disconnected after proper notice for any of the following reasons:

1. failure to pay a delinquent account or to comply with a deferred payment agreement;
2. willful violation of a utility usage rule when that violation interferes with another customer's service; or,
3. failure to comply with valid deposit or guarantee arrangements.

Service may only be disconnected without notice:

1. when a known dangerous condition exists, for as long as the condition exists;
2. when service is established through meter bypassing, an unauthorized connection or unauthorized reconnection; and,
3. in instances of tampering with the utility company's meter or equipment.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or because of a hazardous condition.

(Water Utility Name)

SECTION 2.0 SERVICE RULES AND REGULATIONS (CONT.)

Section 2.08--Service Interruptions

The utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, each utility shall keep a complete record of all interruptions, both emergency and scheduled.

The Commission shall be notified in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice shall also state the cause of such interruptions.

Section 2.09--Termination of Utility Service

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Section 2.10--Quality of Service

Each utility must plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Minimum residual pressure at the consumer's meter shall be at least 20 psi during periods of peak usage and 35 psi during normal operating conditions.

The water system quantity requirements of the Texas Department of Health shall be the minimum standards for determining the sufficiency of production, treatment, storage, transmission and distribution facilities of water utilities for household usage. Additional capacity shall be provided to meet the reasonable local demand characteristics of the service area.

Each utility shall furnish water which has been approved by the Texas Department of Health. The application of Commission rules shall not relieve the utility from complying with the requirements of the laws and regulations of the State, local Department of Health, local ordinances and all other regulatory agencies having jurisdiction over such matters.

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8252 - DCCM 12376 APR 20 1987

D.A. APPROVED TARIFF BY *Q. Cal*

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SECTION 2.20 SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the standard rules previously listed under Section 2.0. It must be reviewed and approved by the Texas Water Commission to be effective.

NONE

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED APPROVED BY THE TEXAS WATER COMMISSION

Key to Codes

C--Regulation Change D--Discontinued I--Increase N--New
R--Reduction E--Error Correction
T--Change in text, but no change in regulation

TEXAS WATER COMMISSION

SECTION 3.0--EXTENSION POLICY

Section 3.01--Standard Extension Requirements

Contributions in aid of construction shall not be required of individual residential customers for production, storage, treatment or transmission facilities.

The utility will bear the cost of the first 200 feet of water main necessary to extend service to an individual residential customer. The utility shall bear the full cost of any oversizing of water mains to serve other residential customers in the area. If the specific utility extension policy stated in Section 3.20 of this tariff requires, residential customers may be required to pay for additional main beyond the first 200 feet.

The extension policy may not be applied to requests for service where the utility already has a line in place, even though the line may be overloaded.

Individual residential customers who place a unique or non-standard service demand on the system may be charged the actual costs of any additional transmission or storage facilities required over and above the standard requirements.

If specifically stated in Section 3.20 of this tariff, developers may be required to provide contributions in aid of construction in amounts to furnish the system with facilities compliant with Texas Department of Health minimum design criteria for facilities used in the production, transmission, pumping, storage or treatment of water.

TEXAS WATER COMMISSION

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8252 - C CCH 12344 APR 10 1987

D.A. APPROVED TARIFF BY Q. Cah

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SECTION 3.20--SPECIFIC UTILITY EXTENSION POLICY

This section contain a specific extension policy in addition to the standard policy already stated under Section 3.0. It must be reviewed by the Texas Water Commission to be effective.

A request for service outside the area presently served by Southern Oaks Water Supply shall be accepted under the following terms:

1. That the extension is approved by the Texas Department of Health
2. The developer provides contributions in aid of construction to cover the cost of the extension

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T--Change in text, but no change in regulation

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SECTION 4.0 -- DROUGHT CONTINGENCY PLAN
(Utility must attach copy of TCEQ approved Drought Contingency Plan)

October 26, 2005

RECEIVED

OCT 31 2005

WATER RIGHTS PERMITTING

CWC, Inc.
2702 ACR 489
Montalba, TX 75853
CCN 12344
PWS #0810034

Texas Commission on Environmental Quality
Water Supply Division MC 160
P. O. Box 13087
Austin, TX 78711-3087

I, Gary Douglas, being the responsible official for CWC, Inc. (Southern Oaks Water Supply), request a minor tariff amendment to include the enclosed Drought Contingency Plan.



Gary Douglas

10/26/05
Date

TEXAS COMM ON ENVIRONMENTAL QUALITY

CCN 12344 MAY 22 07

APPROVED TARIFF BY SP/SP

CWC, INC.
(SOUTHERN OAKS WATER SUPPLY)
CCN 12344

DROUGHT MANAGEMENT AND CONSERVATION PLAN

Section 1.01. Declaration of Policy, Purpose and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, extended reduction in ability to supply water due to equipment failure or other emergencies, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Management and Conservation Plan is to encourage customer conservation in order to maintain supply, storage or pressure or to comply with the requirements of a court, government agency or other authority.

Section 1.02. Public Education

CWC, Inc., (Southern Oaks Water Supply) will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. Drought plan information will be provided by:

* *utility bill inserts* and/or * *public notification*

Section 1.03. Notice Requirements

Written notice will be provided to each customer **prior to implementation or termination of each stage of the water restriction program.** Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

- 1) the date restrictions will begin,
- 2) the circumstances that triggered the restrictions,
- 3) the stages of response and explanation of the restrictions to be implemented, and
- 4) an explanation of the consequences for violations.

Section 1.04. Violations

Violations of Stages II or III of the Drought Management are as follows:

- 1) First violation: The customer will be notified by written notice of their specific violation.
- 2) Subsequent violations:
 - a) After written notice, the utility may install a flow-restricting device in the line to limit the amount of water that will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow-restricting device, not to exceed \$50.00.
 - b) After written notice, the utility may discontinue service at the meter. The normal reconnect fee of the utility will apply for restoration of service and the customer will be

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APPROVED TARIFF BY SP/SP

provided a copy of the Drought Management and Conservation Plan. Further violations will result in additional disconnect fees.

Section 1.05. Exemptions or Variances

The utility may grant any customer an exemption or variance from the Drought Management and Conservation Plan for good cause **upon written request**. A customer who is refused an exemption or variance may appeal such action of the utility, in writing, to the Texas Commission on Environmental Quality. The utility will treat all customers equally concerning exemptions and variances and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section 1.06. Response Stages

Unless there is an immediate and extreme reduction in water production or other absolute necessity to declare an emergency or severe condition, the utility will initially declare **Stage 1** restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages or comply with restrictions required by a court, government agency or other authority, **Stage 2** may be implemented with **Stage 3** to follow, if necessary.

SUMMER CONSERVATION AND CUSTOMER AWARENESS STAGE

Goal: Achieve a voluntary five percent (5%) reduction in total water use.

The conservation awareness stage will begin:

Every April 1st the utility will mail a public notice to its customers. No notice to TCEQ is required.

The conservation awareness stage will end:

Every September 30th the utility will mail a public notice to its customers. No notice to TCEQ is required.

Utility Measures:

This announcement will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection. The utility will distribute copies of the five-day watering schedule to all customers.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation outdoors by following the five-day watering schedule, provided by the utility, as shown on the chart.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

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APPROVED TARIFF BY SP/SP 2

Find the number that your address ends in on the far left. Follow this line across each month to find your watering days:

0 or 9	Jan. 1,6,11,16,21,26,31	Feb. 5,10,15,20,25	Mar. 2,7,12,17,22,27	Apr. 1,6,11,16,21,26	May 1,6,11,16,21,26,31	June 5,10,15,20,25,30
1 or 8	Jan. 2,7,12,17,22,27	Feb. 1,6,11,16,21,26	Mar. 3,8,13,18,23,28	Apr. 2,7,12,17,22,27	May 2,7,12,17,22,27	June 1,6,11,16,21,26
2 or 7	Jan. 3,8,13,18,23,28	Feb. 2,7,12,17,22,27	Mar. 4,9,14,19,24,29	Apr. 3,8,13,18,23,28	May 3,8,13,18,23,28	June 2,7,12,17,22,27
3 or 6	Jan. 4,9,14,19,24,29	Feb. 3,8,13,18,23,28	Mar. 5,10,15,20,25,30	Apr. 4,9,14,19,24,29	May 4,9,14,19,24,29	June 3,8,13,18,23,28
4 or 5	Jan. 5,10,15,20,25,30	Feb. 4,9,14,19,24,29	Mar. 1,6,11,16,21,26,31	Apr. 5,10,15,20,25,30	May 5,10,15,20,25,30	June 4,9,14,19,24,29
0 or 9	July 5,10,15,20,25,30	Aug. 4,9,14,19,24,29	Sep. 3,8,13,18,23,28	Oct. 3,8,13,18,23,28	Nov. 2,7,12,17,22,27	Dec. 2,7,12,17,22,27
1 or 8	July 1,6,11,16,21,26,31	Aug. 5,10,15,20,25,30	Sep. 4,9,14,19,24,29	Oct. 4,9,14,19,24,29	Nov. 3,8,13,18,23,28	Dec. 3,8,13,18,23,28
2 or 7	July 2,7,12,17,22,27	Aug. 1,6,11,16,21,26,31	Sep. 5,10,15,20,25,30	Oct. 5,10,15,20,25,30	Nov. 4,9,14,19,24,29	Dec. 4,9,14,19,24,29
3 or 6	July 3,8,13,18,23,28	Aug. 2,7,12,17,22,27	Sep. 1,6,11,16,21,26	Oct. 1,6,11,16,21,26,31	Nov. 5,10,15,20,25,30	Dec. 5,10,15,20,25,30
4 or 5	July 4,9,14,19,24,29	Aug. 3,8,13,18,23,28	Sep. 2,7,12,17,22,27	Oct. 2,7,12,17,22,27	Nov. 1,6,11,16,21,26	Dec. 1,6,11,16,21,26,31

Customers are requested to limit outdoor water use to the days shown in the **5-day watering schedule (see above)** and to irrigate landscaped areas with hose end sprinklers between the hours of 7:00 p.m. and 10:00 a.m. and with underground and (programmable) sprinkler systems and drip irrigation systems between midnight and 10:00 a.m. on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less.

STAGE 1 – VOLUNTARY WATER CONSERVATION

Goal: Achieve a voluntary ten percent (10%) reduction in total water use when Stage 1 is in force.

Demand Based Triggers:

The water utility will implement **Stage 1** when total daily demand equals or exceeds **85%** of the daily production capacity for three (3) consecutive days or **100%** on a single day.

Upon initiation and termination of **Stage 1**, the utility will mail a public announcement to its customers. No notice to TCEQ is required.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

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Requirements for Termination:

Stage 1 of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage 1, Summer Conservation and Customer Awareness Stage becomes operative.

Utility Measures:

Visually inspect lines and repair leaks on a daily basis. Conduct a monthly review of customer use records and follow-up on any that have unusually high usage.

Voluntary Water Use Restrictions:

Restricted Days/Hours: Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems. Customers are requested to limit outdoor water use to the days shown in the **5-day watering schedule** (see page 3) and to irrigate landscaped areas with hose end sprinklers between the hours of 7:00 p.m. and 10:00 a.m. and with underground and (programmable) sprinkler systems and drip irrigation systems between midnight and 10:00 a.m. on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less.

STAGE 2 – MANDATORY WATER USE RESTRICTIONS

Goal: Achieve a twenty percent (20%) reduction in total water use when Stage 2 is in force.

Demand Based Triggers:

The water utility will implement **Stage 2** when total daily demand equals or exceeds **90%** of the daily well production capacity for three (3) consecutive days or **100%** on a single day while under Stage 1 Restrictions.

Upon initiation and termination of Stage 2, the utility will mail a public announcement to its customers. Notice to TCEQ is required.

Requirement for Termination:

Stage 2 of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage 2, Stage 1 becomes operative.

Utility Measures:

Visually inspect lines and repair leaks on a regular basis. Flushing is prohibited except for dead end mains.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

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APPROVED TARIFF BY SPSP 4

Mandatory Water Use Restrictions:

Under the threat of penalties allowed by the utility tariff for violation, the following water use restrictions shall apply to all customers:

- 1) Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems. Customers are required to limit outdoor water use to the days shown in the 5-day watering schedule (see page 3) and to irrigate landscaped areas with hose end sprinklers between the hours of 7:00 p.m. and 10:00 a.m. and with underground and (programmable) sprinkler systems and drip irrigation systems between midnight and 10:00 a.m. on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or water can of five (5) gallons or less.
- 2) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 7:00 p.m. and 10:00 a.m. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- 3) Use of water to fill, refill or add to any indoor or outdoor swimming pools, wading pools or "Jacuzzi" type pools is prohibited except on designated watering days between the hours of 7:00 p.m. and 10:00 a.m.
- 4) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a re-circulation system.
- 5) Use of water from hydrants or flush valves shall be limited to maintaining public health, safety and welfare.
- 6) Unless irrigated with wastewater effluent or from own system, use of water for the irrigation of golf courses, parks and green belt areas is prohibited except by hand held hose and only on designated watering days between the hours of 7:00 p.m. and 10:00 a.m.
- 7) The following uses of water are defined as non-essential and are prohibited:
 - a) Wash down of any sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surfaced areas;
 - b) Use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - c) Use of water for dust control;
 - d) Flushing gutters or permitting water to run or accumulate in any gutter or street;
 - e) Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
 - f) Any waste of water.

STAGE 3 – CRITICAL WATER USE RESTRICTIONS

Goal: Achieve a thirty percent (30%) reduction in total water use when Stage 3 is in force.

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The water utility will implement **Stage 3** when total daily demand equals or exceeds **100%** of the daily well production capacity for three (3) consecutive days. The utility will recognize that an emergency water shortage condition exists when contamination, natural or man-made, of the water source occurs; when a major water line breaks; when a pump or system failure occurs; or when prolonged maintenance is required for storage facilities which causes unprecedented loss of capability to provide water service.

Upon initiation and termination of Stage 3, the utility will mail or hand deliver a public announcement to its customers. Notice to TCEQ is required.

Requirements for termination:

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days or at the discretion of the water purveyor. Upon termination of Stage 3, Stage 2 becomes operative.

Utility Measures:

The utility will visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only by the water purveyor. Emergency interconnects or alternative supply arrangements will be initiated if possible. All meters shall be read as often as necessary to ensure compliance with this program for the benefit of all the customers.

Mandatory Water Use Restrictions:

Under the threat of penalties allowed by the utility tariff for violation, the following water use restrictions shall apply to all customers.

- 1) **All outdoor use of water is prohibited.**
- 2) Irrigation of landscaped areas is absolutely prohibited.
- 3) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

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