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Received - 2022-03-29 12:47:37 PM

Control Number - 53075

ItemNumber - 479

WATER UTILITY TARIFF FOR

Southlake Park Services, Inc.
(Utility Name)

3340 Southlake Park Rd.
(Business Address)

Southlake, Texas 76092
(City, State, Zip Code)

(817) 416-5225
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

12556

This tariff is effective in the following county:

Denton and Tarrant

This tariff is effective in the following cities or unincorporated towns:

N/A

This tariff is effective in the following subdivisions and public water systems:

South Lake Park Service: PWS ID #2200159

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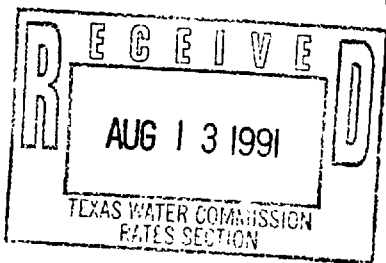
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TEXAS COMM. ON ENVIRONMENTAL QUALITY
CCN 12556, AUGUST 8, 2011
APPROVED TARIFF BY SPSP

SECTION 1.0--RATE SCHEDULE

Section 1.01--Rates

METER SIZE	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$ <u>25.00</u> PER MONTH FLAT RATE (INCLUDING <u>N/A</u> GALLONS)	\$ <u>N/A</u> PER 1000 GALLONS
1"	\$ _____	
1 1/4"	\$ _____	
2"	\$ _____	
3"	\$ _____	
4"	\$ _____	



Section 1.02--Miscellaneous Fees

TAP FEE.....\$ 100.00
TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" or 3/4" METER.

RECONNECTION FEE

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:

- a) Non payment of bill (Maximum \$25.00).....\$ N/A
- b) Customer's request.....\$ N/A
OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF

LATE CHARGE

A ONE TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

\$ 2.00 or 5%

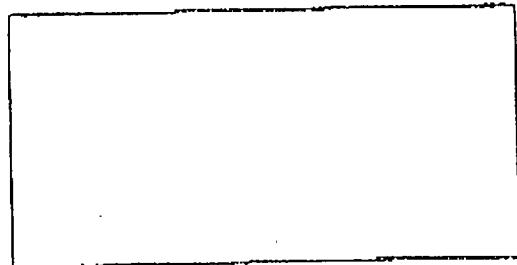
RETURNED CHECK CHARGE.....\$ 0.

CUSTOMER DEPOSIT (Maximum \$50).....\$ 0.

METER TEST FEE (actual cost of testing the meter up to).....\$ 25.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY.

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TWC APPROVAL STAMP



SECTION 4.0 -- DROUGHT CONTINGENCY PLAN
(Utility must attach copy of TCEQ approved Drought Contingency Plan)

Christine O'Hara, *President*
Shelly Hattan, P.E., *Cert. Operator*
Jim Giffin, *Chairman*
Arthur Mitchell, *Director*

PWS 2200159/CO
CN 600644272
RN 101199127

Southlake Park Service, Inc.

3340 Southlake Park Rd, Southlake, TX 76092

August 5, 2011

Resource Protection Team, MC 160
Texas Commission on Environmental Quality
PO Box 13087
Austin, TX 78711-3087

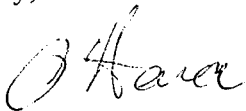
Subject: Revised Drought Contingency Plan
Tarrant County

RECEIVED
TCEQ
WATER SUPPLY DIV.
2011 AUG 8 PM 3 39

Please find enclosed the revised Drought Contingency Plan for Southlake Park Service, Inc., PWS 2200159, revision effective date 9-1-11. This revision is in response to the completion of the drilling of Well 2, drilled by Priceless Water Well Services. Well 2 is in process of submission to the TCEQ for interim approval.

If you have any questions concerning this letter, or if additional information is needed, please contact me at the letterheads' address or by telephone (817)416-5225 or (682)433-4464.

Sincerely,



Christine O'Hara
Southlake Park Service, Inc.
President

cc: North Texas Municipal Water District (R-C)
PO Box 2408
Wylie, TX 75098

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 120901008

APPROVED TARIFF BY SP/SP

DROUGHT CONTINGENCY PLAN

Southlake Park Services, Inc.
PWS ID 2200159
CCN 12556

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2011 AUG 8 PM 3:38

Section 1 Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage or pressure or to comply with the requirements of a court, government agency or other authority.

Please note: Water restriction is not a legitimate alternative if water system does not meet the Texas Commission on Environmental Quality (TCEQ) capacity requirements under normal conditions or if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

Section 2 Owner/Customer Involvement

Opportunity for owner/customers to provide input into the preparation of the Plan was provided by:

- ✓ scheduling and providing notice of a meeting to accept input on the Plan.

The meeting took place at: Date: July 31, 2011
Time: 7:00 pm
Place: 3340 Southlake Park Rd, Southlake, TX 76092

Section 3 Public Education

Southlake Park Services, Inc. will periodically provide the owner/customers with information about the Plan, including information about the conditions under which each stage of the Plan is to be terminated and the drought response measures to be implemented in each stage.

Drought plan information will be provided by:

- public meeting
- web site : <http://southlakeparkservices.blogspot.com/>
- utility bill inserts
- mailed/hand delivery/email

Section 4 Coordination with Regional Water Planning Groups

The service area of Southlake Park Services, Inc. is located within: Regional Water Planning Group (RWPG) C

Section 5 Notice Requirements

Written notice will be provided to each owner/customer prior to implementation or termination of each stage of the water restriction program. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered or emailed, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

- the date restrictions will begin
- the circumstances that triggered the restrictions
- the stages of response and explanation of the restrictions to be implemented, and

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CCN 12556-08

APPROVED TARIFF BY: SP/SP

- an explanation of the consequences for violations
- **The utility must notify the TCEQ by telephone at (512) 239- 6050, or electronic mail at pdws@tceq.texas.gov prior to implementing stage 2 or 3 of the program and must notify in writing the Public Drinking Water Section at MC - 155, P.O. Box 13087, Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TCEQ every 30 days that stage 2 or 3 restriction continues.**

Section 6 Customer Violations

- First violation:
The customer will be notified by written notice of their specific violation.
- Subsequent violations:
 1. The utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
 2. The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less. The normal reconnect fee of the utility will apply for restoration of service.
 3. The utility may apply a fine for each violation in the amount of \$50.00. The fine will be applied to the next quarterly billing. Failing to pay fine will result in disconnect of service and normal reconnect fee of the utility will apply for restoration of service.

Section 7 Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause "upon written request". A customer who is refused an exemption or variance may appeal such action of the utility in writing to the TCEQ. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section 8 Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage 1 restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage 2 may be implemented with Stage 3 to follow if necessary. Unless otherwise allowed or restricted, under all conditions, landscape irrigation will be restricted year round to the hours of 6:00 am to 10:00 am and 6:00 pm to 12 midnight daily.

VOLUNTARY WATER USE RESTRICTIONS:

Voluntary Water Use Restrictions will begin: Every April 1st, the utility will deliver an announcement to its owner/customers and will end every September 30th, the utility will deliver an announcement to its owner/customers

Utility Measures:

This announcement will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection by the TCEQ.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.

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CCN 125367008

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STAGE 1 - MILD WATER USE VOLUNTARY RESTRICTIONS:

Stage 1 will begin:

Supply-Based Triggers:

- SLPS will assess need if City of Southlake declares stage 1

Demand- or Capacity-Based Triggers - 3 consecutive days

- Total daily demand as % of pumping capacity 50 %
- Total daily demand as % of storage capacity 135 %
- Production or distribution limitations.
- Other _____

Upon initiation and termination of Stage 1, the utility will deliver an announcement to its customers.

Requirements for termination

Stage 1 of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of seven (7) consecutive days. Upon termination of Stage 1 the Voluntary Water Use Restrictions will remain in effect.

Utility Measures:

- Visually inspect lines and repair leaks on a weekly basis.
- Monitor system usage daily

The second water source for Southlake Park Services, Inc. is: Inter-connection with City of Southlake

Voluntary Water Use Restrictions:

- Restricted Hours: Outside watering is allowed daily, but only during periods specifically described in the customer notice; between 6:00 am to 10:00 am and 6:00 pm to 12 midnight daily for example; OR

The Board of Directors may:

- Restrict Days/Hours as follows: Water customers are requested to voluntarily limit the irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems. Customers are requested to limit outdoor water use to Thursday and Sunday with a street address ending in 1,3,5,7 and 9; and, Wednesday and Saturday for customers with a street address ending in 2,4,6,8 or 0. Irrigation of landscaped areas is further limited to the hours of 6:00 am until 10:00 am and between 6:00 pm and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, soaker hose, or drip irrigation system.
- Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is allowed, but it is recommended to be done between the hours of 6:00 am until 10:00 am and between 6:00 pm and 12:00 midnight on days designated for outdoor water use. Such washing, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses.
- Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or "jacuzzi" type pools should be limited to designated days and times for outdoor watering.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

CCN 1203013008

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STAGE 2 - MODERATE WATER USE MANDATORY RESTRICTIONS:

Stage 2 will begin:

Supply-Based Triggers

- SLPS will assess need for Stage 2 if City of Southlake declares Stage 2
- System Outage

Demand- or Capacity-Based Triggers - 3 consecutive days

- Total daily demand as % of pumping capacity 60 %
- Total daily demand as % of storage capacity 160 %
- Production or distribution limitations.
- Other _____

Upon initiation and termination of Stage 2, the utility will deliver an announcement to its customers and the TCEQ.

Requirements for termination

Stage 2 of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of seven (7) consecutive days. Upon termination of Stage2, Stage 1 becomes operative.

Utility Measures:

- Visually inspect lines and repair leaks on a weekly basis.
- Monitor system usage daily
- Reduce system distribution pressure 15%

Mandatory Water Use Restrictions: The following water use restrictions shall apply to all customers.

- Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to Thursday and Sunday with a street address ending in 1,3,5,7 and 9; and, Wednesday and Saturday for customers with a street address ending in 2,4,6,8 or 0. Irrigation of landscaped areas is further limited to the hours of 6:00 am until 10:00 am and between 6:00 pm and 12:00 midnight on designated watering days only. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, soaker hose, or drip irrigation system.
- Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 6:00 a.m. and 10:00 a.m. and between 6:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses.
- Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or "jacuzzi" type pools is prohibited.
- Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a re-circulation system.
- Use of water from hydrants or flush valves shall be limited to maintaining public health, safety, and welfare.

The following uses of water are defined as non-essential and are prohibited:

- wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- use of water to wash down buildings or structures for purposes other than immediate fire protection;
- use of water for dust control;
- flushing gutters or permitting water to run or accumulate in any gutter or street; and

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 125961008

APPROVED TARIFF BY SP/SP

- failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

STAGE 3- CRITICAL WATER USE MANDATORY RESTRICTIONS:

Stage 3 will begin:

Supply-Based Triggers

- Any event requiring opening interconnection with City of Southlake
- SLPS will assess need to declare Stage 3 if City of Southlake Declares Stage 3.
- Supply contamination.
- Well pumping capacity falls to $< \text{ or } = 30 \text{ gal/min}$

Demand- or Capacity-Based Triggers - 3 consecutive days

- Total daily demand as % of pumping capacity 70 %
- Total daily demand as % of storage capacity 180 %
- Production or distribution limitations.
- System outage.

Upon initiation and termination of Stage 3, the utility will deliver an announcement to its customers and the TCEQ.

Requirements for termination:

Stage 3 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage 3, Stage 2 becomes operative.

Operational Measures:

The utility shall visually inspect lines and repair leaks on a weekly basis. Emergency interconnects or alternative supply arrangements may be initiated. All meters shall be read and visual monitoring of customer usage will be conducted as often as necessary to insure compliance with this program for the benefit of all the customers.

Mandatory Water Use Restrictions:

1. Irrigation of landscaped lawn areas is absolutely prohibited. Use of hand-held hose equipped with positive shutoff nozzle is allowed only for watering ornamental beds and gardens on designated days and times outlined in Stage 2.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.
3. All other outdoor uses of water are prohibited.

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CCN 12796008

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