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Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757

The operation of a water system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

WATER UTILITY TARIFF

for

STAN BLAKNEY (Utility Name) 28 ROCK HARBOR DRIVE (Business Address)

GRANBURY (City) TEXAS (State) 76048 (Zip) (817) 326-4045 (Area Code) Phone

The above utility operates a water system in the following counties: HOOD

and the following cities, unincorporated towns and subdivisions (if any): Granbury Industrial Park, Granbury, Hood County, Texas

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

Section	Page
<u>A</u> <u>Rate Schedule</u>	<u>2</u>
<u>B</u> <u>Service Rules and Regulations</u>	<u> </u>
<u>C</u> <u>Extension Policy</u>	<u> </u>
<u>D</u> <u>Emergency Water Rationing Plan</u>	<u> </u>
<u>Appendix</u>	<u> </u>

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W-39-5 TARIFF

The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

Stan Blakney
(Name of Utility)

Water Tariff Page No. 2
Revision No.

SECTION A RATE SCHEDULE

COMMERCIAL TARIFFS

<u>Meter Size</u>	<u>Monthly Minimum</u>	
1"	\$42.00 First 2,000 gallons	*
1-1/2"	\$70.00 First 2,000 gallons	*
2"	\$110.00 First 2,000 gallons	*

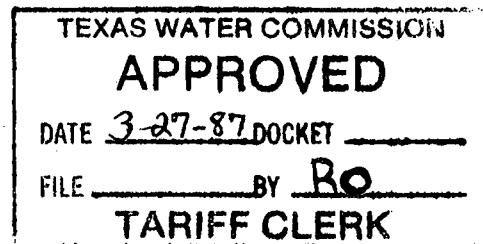
* Commodity charge of \$1.75 per 1,000 gallons used over the minimum.

The above rates apply to commercial and industrial users. Water system serves only an industrial park and anticipates serving no solely residential customers.

Tap fee: 3/4" meter - \$300.00
 1" or larger meter - Actual cost
Reconnect and disconnect fee: \$30.00
Returned check charge: \$10.00

RESIDENTIAL TARIFFS:

The Utility at this time does not serve residential users and does not anticipate serving residential users in the future. If it does, it will submit proposed residential tariffs for approval.



TO BECOME EFFECTIVE, THIS PAGE MUST CONTAIN A TEXAS WATER COMMISSION FILING STAMP.

If any item of a tariff on file with the Commission is proposed to be changed, use the proper initial in the right hand column, as follows:

C- Regulation change; D- Discontinued; I- Increase; N- New;
R- Rate reduction; T- Change in Text, but no change in regulation; E- Error Correction

and mail it to the Commission for a filing stamp. List the revision No. at top of page. The Commission will review it, stamp it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

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STAN BLAKNEY
(Name of Water Utility)

SECTION B SERVICE RULES AND REGULATIONS

See attached Exhibit "1"



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TARIFF CLERK

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

NC-No Change; RC-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number _____. The Commission will review it, stamp and return it, or request additional information if needed.

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

The Utility hereby adopts Substantive Rule § 23.44(b)(2) and any amendments thereto as its extension policy.

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NC-No Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number _____. The Commission will review it, stamp and return it, or request additional information if needed.

STAN BLAKNEY
(Name of Water Utility)

SECTION D Emergency Water Retioning Plan

See attached Exhibit "2"

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MC-Mo Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number _____. The Commission will review it, stamp and return it, or request additional information if needed.

Stan Blakney

SERVICE RULES AND REGULATIONS

1.01 Application for Service: All applications for service will be made on the Utility's standard application or contract form and will be signed by Applicant before water service is supplied by the Utility. A separate application or contract will be made for each service at each separate location. In the event the subject location does not have lines abutting said location, Applicant's application may be rejected, unless satisfactory arrangements have been made to extend such lines with the approval of the Utility. Applicable tap charges and deposit must be paid prior to approval and installation of service. The Utility's extension policy shall comply with Substantive Rule §23.44(b)(2) and any amendments thereto.

1.02 New Taps and Services:

- A. Utility Water Main in Place Abutting User Property: After proper application made by Applicant and receipt by Utility of applicable tap fees and deposit, Utility shall effect the installation of a standard water connection at a mutually agreeable point no more than five feet in distance from the existing water main.
- B. Utility Water Main not on or Abutting User Property: In the event an Applicant desires water service to property which does not currently have Utility water mains in place, Applicant shall, in addition to paying the applicable tap fee and deposit, pay for additional facilities as may be required to provide such service. Any facilities so provided shall be the property of the Utility, provided, however, that any facilities so provided on the Applicant's premises shall remain the property of the Applicant.
- C. Application Requiring Services of Professional Engineer: If the services of a registered professional engineer are required as a result of an application for service received by the Utility, such engineer will be selected by the Utility and Applicant, and Applicant shall bear all expenses incurred therein.
- D. Requests for Non-Standard Service: If an Applicant requires service other than the standard service provided by the Utility, such Applicant will be required to pay all expenses, incurred by the Utility in providing the standard service and connection.

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W-39-5	BY _____
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E. In accordance with Substantive Rule §24.34(b)(2), individual residential customers shall not be required to pay contributions in aid of construction for production, storage, treatment or transmission facilities, except for developers of property to be ultimately sub-divided into five or more serviceable lots.

- 1.03 Installation: The piping and other equipment on the premises furnished by the Customer will be maintained by the Customer at all times in conformity with the requirements of the Regulatory Authorities and with the Service Rules and Regulations of the Utility. The Customer will bring out his service line to his property line at the point nearest the Utility's existing main. No water service smaller than 1" will be connected. On each 1" service the Utility will provide a stop and waste cock for use of the Customer. On larger services the Utility will provide a shut-off valve. No service will be connected unless the Customer knows the location of his stop and waste cock or shut-off valve.
- 1.04 Access to Premises: The Utility will have the right of access to the Customer's premises at all times reasonable for the purpose of installing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes.
- 1.05 Rates: The Customer will be billed monthly for all water supplied at applicable current rates.
- 1.06 Refusal of Service: The Utility hereby adopts and incorporates by referenced herein Commission Substantive Rule §23.42 and any amendments thereto as its rule for refusal of service. Copies of the Commission's Rules are available for inspection at the Utility's offices during normal business hours.
- 1.07 Discontinuance of Service: The Utility hereby adopts and incorporates by reference herein Commission Substantive Rule §23.46 and any amendments thereto as its rule for discontinuance of service to a Customer.
- 1.08 Deferred Payment Plan: The Utility hereby adopts and incorporates by reference herein Commission Substantive Rule §23.45(c) and any amendments thereto as its rule relating to such deferred payment plan as the Utility may choose to offer.
- 1.09 Applicant Deposit: The Utility hereby adopts and incorporates by reference herein Commission Substantive Rule §23.43 and any amendments thereto as its rule relating to applicant deposits.

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APPROVED	
AUG 21 1985 DOCKET	
W-39-5	BY _____
TARIFF CLERK	

- 1.10 Billing: The Utility hereby adopts and incorporates by referenced herein Commission Substantive Rule §23.45 and any amendments thereto as its rule relating to billing.
- 1.11 Meters: The Utility hereby adopts and incorporates by reference herein Commission Substantive Rule §23.47 and any amendments thereto as its rule relating to the meters.
- 1.12 Exclusive Service on Installation Connected: Except in cases where the customer has a contract with the Utility for reserve or auxiliary service, no other water service will be used by the Customer on the same installation in conjunction with the Utility's service, either by means of a cross-over valve or any other connection. The Customer will not sell water service from his connection to any other person or party unless the Customer has obtained a Certificate of Convenience and Necessity from the Commission for the area in which the consuming facility is located. Customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises. Two places shall not be permitted to be supplied with one service pipe where there is a water main abutting the premises; each shall have separate service lines and meters.
- 1.13 Assignment: No application, agreement or contract for service may be assigned or transferred without the written consent of the Utility.
- 1.14 Ownership of Meters and Lines: It is agreed and understood that any and all meters, water lines, and other equipment furnished by the Utility (excepting Customer's individual service lines from the point of connection to Customer's structures on Customer's premises) is and shall remain the sole property of the Utility, and nothing contained herein shall be construed to reflect a sale or transfer of any such meters, line or equipment to any customer. All tap charges shall be for payment for the privilege of connecting to said water lines and for installation, not purchase, of said meters.

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DEC 17 1986

SYSTEM 200

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W-39-5 BY _____

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Stan Blakney

EMERGENCY WATER RATIONING PLAN

- 1.01 Declaration of Emergency: When demand on the system exceeds production or storage capability measured over a 24-hour period, and refilling of storage facilities is rendered critical; or when the Utility reasonably foresees that demand for water is likely to exceed supply, the Utility may declare an emergency to exist and thereafter, ration water in the following manner:
- A. Stage 1 (Mild Rationing Conditioning): Outdoor usage of water for purposes such as lawn, tree and garden watering, etc., must be accomplished on alternate days and during hours specified by the Utility.
 - B. Stage 2 (Severe Rationing Conditions): All outdoor usage is prohibited.
- 1.02 Notice Requirements: Notice of the imposition of emergency water rationing shall be accomplished by publication in a newspaper of general circulation in the county of the affected service area, or by notice in monthly billing, or by other reasonable notice.
- A. Contents of Notice: Notice of the imposition of emergency water rationing shall contain the following information:
 - 1. The affected service area
 - 2. The date rationing shall begin
 - 3. The date rationing shall end (if known)
 - 4. The stage of rationing to be employed
 - B. Notice shall be given to the Consumer Affairs Department of the Public Utility Commission at such time as notice is given to affected customers.
 - C. No period of emergency rationing shall exceed 60 days unless notice is provided to the Consumer Affairs Department of the Public Utility Commission prior to the expiration of such 60-day period.
- 1.03 Violation of Emergency Rationing Provisions:
- A. Upon first violation, the Utility may issue a warning in writing or by other reasonable means.

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SYSTEM 200

Exhibit 2, Page

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AUG 21 '85	DOCKET
W-39-5	BY _____
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B. Upon subsequent violations(s), the Utility may terminate service at the meter for a period of ten (10) days, or until the end of the rationing period, whichever is less. The normal reconnect fee of the Utility shall apply for restoration of service, and all other tariffed rates and charges of the Utility shall remain in full force and effect during the period of termination of service for violation of emergency rationing provisions.

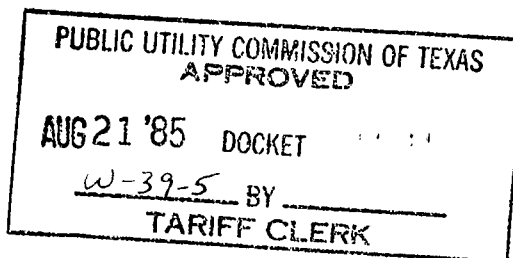
1.04

Exemptions or Variances from Rationing Provisions: The Utility may grant any customer an exemption or variance from the applicable water rationing provisions, for good cause shown.

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DEC 17 1986

SYSTEM 200



APPENDIX: CONDENSED SUBSTANTIVE RULES

The following paragraphs summarize the Substantive Rules of the Public Utility Commission in effect as of January, 1985. Every utility must comply with the Substantive Rules in their entirety and must therefore maintain in its offices the most recent complete copy of these rules. Copies are available from the Commission's Central Records Division for the printing cost of \$5.00, plus 26 cents tax (\$5.26 total).

SECTION A: RATE SCHEDULE

All utility rates must be just, reasonable and non-discriminatory. Utilities may not apply declining-block rates or any other rate structure which offers discounts for increased usage. Tap fees must be cost-based and should be expressed as "actual cost, not to exceed" a specified amount. Utilities may not charge disconnect fees, membership fees, application fees or service call fees. Reasonable connect or reconnect fees are acceptable.

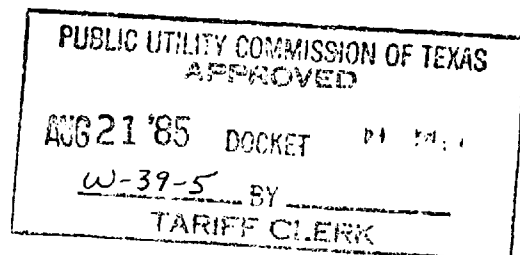
Utilities may not charge late payment fees against residential customers. Late payment fees on industrial and commercial bills are limited to 5.0 percent of the delinquent bill.

SECTION B: SERVICE RULES AND REGULATIONS

Section B of each utility's tariff should state that the utility is familiar with the Commission's complete Substantive Rules, will abide by those rules, and will maintain a current copy at the utility's offices. Each utility must follow those rules and regulations in their entirety, unless the Commission specifically authorizes an exception.

Billing: Bills shall be rendered monthly. Payment shall not be due earlier than the 16th day after the bill is issued. Each bill must show the following, where applicable:

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SYSTEM 200



1. the total amount due;
2. the meter reading at the beginning and at the end of the period for which the bill has been issued, if the utility reads the meter;
3. the due date of the bill;
4. the gallonage used in determining sewer usage;
5. the applicable rate schedule title or code.

The information set forth in customer bills must be adequate to enable a customer to calculate his or her bill with a rate schedule, which a utility must send to a customer upon request.

In case of a billing dispute, the utility shall investigate and report the results of the investigation to the customer. If the matter is not resolved, the utility shall inform the customer of the Commission's complaint procedures. While resolution of the dispute is pending the customer shall not be required to pay the disputed portion of the bill which exceeds his or her average monthly usage.

Service Requests: If the applicant has met state and local regulations, a utility may refuse to provide service only if the applicant has refused to make a deposit (if required) or has an existing utility debt which is not in dispute, or if the applicant's installation or equipment is hazardous or incapable of providing satisfactory service.

Requests for new service must be acted upon as quickly as possible. A utility must fill applications not involving line extensions or new facilities within 14 working days, and must fill applications involving line extensions or new facilities within 90 days.

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AUG 21 '85	DOCKET
W-39-5	BY _____
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Service Disconnection: A utility may disconnect a customer's service for nonpayment no sooner than 26 days after issuance of a bill. The utility must give personal written notice of termination at least 10 days before the disconnection date. After notice, service may be disconnected for failure to pay a delinquent account or to comply with a deferred payment agreement, for willful violation of a utility usage rule when that violation interferes with another customer's service, or for failure to comply with valid deposit or guarantee arrangements. Service may be disconnected without notice only for a known dangerous condition, for meter bypassing or tampering, or for unauthorized connection or reconnection. Each utility must keep complete records of all service interruptions.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay. Other prohibitions are set out in P.U.C. SUBST. R. 23.46(d) and must be followed. To ensure compliance with these regulations, utilities must obtain a complete copy of the Substantive Rules.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection made other than at the customer's request or for a hazardous condition.

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Customer Deposits: A residential applicant shall not be required to make a deposit if he or she can demonstrate a satisfactory credit rating by means of generally acceptable credit cards, letters of credit reference, names of readily available credit references or ownership of substantial equity. Neither shall an applicant be required to make a deposit if he or she can furnish a satisfactory guarantee, has been a water utility customer for one of the two

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SYSTEM 200

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previous years with but one delinquency and no disconnection for unpaid bills, or is 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if the deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if unable satisfactorily to establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6 percent annual interest thereon. The amount of any deposit may not exceed 1/6 of that customer's estimated annual bill. The utility must automatically refund the deposit plus accrued interest to any residential customer who has paid service bills for 12 consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent. The refund need not be made if payment on the current bill is delinquent.

Meters: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his or her meter tested without charge in his or her presence, at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. The utility must keep proper records of all meters and tests. No meter may be placed in service until its accuracy has been established.

Payment Assistance: Utilities must offer, upon request, a deferred payment plan to any residential customer who has expressed an inability to pay all of his or her bill, if that customer has not received two or more termination notices during the previous 12 months. The provisions of such plans are set forth completely in P.U.C. SUBST. R. 23.45(c). Utilities must also offer disconnection moratoriums for persons unable to pay their bills due to illness. All termination notices must clearly inform customers of these and other payment assistance alternatives.

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The P.U.C. Substantive rules also contain provisions regarding additional deposits, complaint procedures, over-and under-billing and other service-related matters. These regulations are set forth in the Substantive Rules. In order to provide legally adequate service, a utility must obtain a copy of these rules from the Commission.

SECTION C: EXTENSION POLICY:

No contribution in aid of construction may be required of any customer except as provided for in the utility's extension policy which is subject to Commission approval. Any extension policy must be consistent and nondiscriminatory. Individual residential customers shall not be required to make contributions in aid of construction for production, storage, treatment, or transmission facilities. If the extension policy so provides, developers of property to be subdivided into five or more serviceable lots may be required to make such contributions in amounts necessary to furnish the development with facilities which meet Texas Department of Health standards.

WATER RATIONING PLAN:

Each water utility must adopt and follow the Commission's standard water rationing plan or must submit an alternative plan for Commission approval.

QUALITY OF SERVICE:

Each water utility must plan, furnish, operate, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable customer uses. Minimum residual pressure at the consumer meter shall be 20 psi during periods of peak usage and 35 psi during normal operating conditions. A utility's water must be approved by the Texas Department of Health.

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SYSTEM 200

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W-39-5	BY _____
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Each sewer utility's facilities must be adequate to meet all normal demands for service and to provide a reasonable reserve for emergencies.

Questions: Questions regarding the Commission's Rules and Regulations may be directed to the Commission's Consumer Affairs Division, 7800 Shoal Creek Boulevard, Austin, Texas, (512) 458-0223.

revised January 1985

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