



## Filing Receipt

**Received - 2022-03-21 05:15:43 PM**

**Control Number - 53075**

**ItemNumber - 453**

Any person dissatisfied with the utility's application of a complaint may file a complaint with: The Public Utility Commission of Texas, 7900 West Loop Blvd., Suite 1407, Austin, Texas 78757.

The operation of a water system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

WATER UTILITY TARIFF

for

H.C.M.U.D., INC.

363 North Belt, Suite 190

(Utility Name)

(Business Address)

Houston

Texas

77060

(713) 820-0391

(City)

(State)

(Zip)

(Area Code) Phone

The above utility operates a water system in the following counties: Harris

and the following cities, unincorporated towns and subdivisions (if any):

Jersey Colony Service Area #3

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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OCT 08 1986  
SYSTEM 200

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED  
OCT 23 '85 DOCKET 8-13  
W-140-5 BY  
TARIFF CLERK

The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

(Name of Water Utility)

SECTION A RATE SCHEDULE

MINIMUM BILL (Includes 2,000 gallons per month consumption)

Each meter pays a separate minimum

METER SIZE

5/8-3/4"	\$14.00
1"	16.00
1-1/2"	20.00
2"	28.00

CONSUMPTION IN EXCESS OF MINIMUM

Per 1,000 gallons 1.00

OTHER CHARGES

Reconnection fee	\$35.00
Bad check charge	15.00

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TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

"Rates" include ALL charges, such as tap fee, reconnect fee, disconnect fee, returned check charge, etc., in addition to charges for monthly service.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

*W-No Change; C-Regulation Change; D-Discontinued; I-Increase; R-New; R-Rate Reduction; S-Change in cost, but no change in rate or regulation*

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Mail the tariff to the Commission for approval. List the Revision Number. The Commission will review it, stamp and return it, or request additional information.

SECTION B SERVICE RULES AND REGULATIONS

See appendix

The utility is familiar with, will follow, and will keep a copy of the current complete Substantive Rules of the Texas Public Utility Commission

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R-As changes; C-Regulation change; D-Discontinued; I-Increase; R-Rate; R-Rate Reduction; T-Change in text, but no change in rate or regulation

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(Name of Water Utility)

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

Application for Initial Water and Sanitary Sewer Connections.

Each person desiring initial water and sewer service connections to the System shall be required to sign and complete an application for such service and to pay such fees as established by this Tariff. No service shall be rendered until such fees are paid.

Tap Fees. The following fees shall be collected from the application by the System before each initial connection is made to the System:

- (a) Standard Single-Family Residential Connection
3/4" by 5/8" water tap-actual cost, including installation and material costs, not to exceed \$300.00 short tap 450.00 long tap

- (b) Multi-Family Residential and Commercial Connections
(1) Water main extension charge for extensions of service to areas where no lines are installed - actual costs, including installation and materials costs

Plus (2) Tap Fee - actual cost, including installation and materials costs, not to exceed:

Table with 3 columns: Meter Size, Short Tap, Long Tap. Rows include 3/4-5/8, 1", 1 1/2", and 2" and longer.

- (c) The size meter to be installed shall be approved by the System Engineer, based upon estimated consumption levels.

Policies Governing Initial Connections

- (a) Certification. Connections shall not be made to the System or portions of the System until the System's engineer has certified that the System or applicable portion thereof is operational. Water

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Stamp area containing 'APPROVED', 'DOCKET', 'OCT 23 85', and 'W-140-5'.

MC-No Change; C-Regulation Change; D-Discontinued; I-Increase; R-Reduction; S-Stop Extension; T-Change in Title; U-Change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number. The Commission will review it, stamp and return it, or request additional information if needed.

(Name of Water Utility)

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

service shall not be provided to any customer until an acceptable sanitary sewer connection has been made.

(b) Availability of Access. Upon application for initial connection, the applicant shall grant an easement of ingress and egress to and from the meter or point of service for such installation, maintenance and repair as the System, in its judgment, may deem necessary. Taps and connections will not be made when, in the opinion of System's engineer or operator, the work area is obstructed by building materials and debris or the work area is not completed to finished grade. When sidewalks, driveways or other improvements have been constructed prior to application for service, such application shall be construed and accepted as a waiver of a claim for damages to such improvements resulting from the reasonable actions of System's operator in installation of the customer's connection.

(c) Property of System. All meters, fittings, boxes, valves and appurtenances installed shall remain the property of System.

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Mail the tariff to the Commission for approval. List the Revision Number \_\_\_\_\_. The Commission will review it, stamp and return it, or request additional information if needed.

(Name of Water Utility)

SECTION D Emergency Rationing Program

The following water rationing program is adopted for emergency use only during periods of acute water shortage.

A. Declaration of Emergency: When system demand exceeds production or storage capability measured over a 24-hour period, and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist, and thereafter ration water in the following manner.

N

B. Notice Requirements: Written notice of the proposed rationing shall be mailed or delivered to each customer 72 hours before the utility actually starts the program, and shall also be placed in a local newspaper. The utility shall send a copy of the customer notice to the Public Utility Commission at the same time notice is sent to the customers. The customer notice shall contain the following information;

N

1. the date rationing shall begin,
2. the date rationing shall end,
3. the stage (level) of rationing to be employed, and
4. a copy of this rationing authority.

C. Stage Levels of Rationing:

N

STAGE I (mild rationing conditions): Alternate day usage of water for outdoor purposes such as lawns, gardens, car washing, etc. Customers with even number addresses (north or west side of streets) shall use water outdoors only on even numbered days; odd number addresses (south or east side of streets) shall use water outdoors only on odd numbered days.

STAGE II (moderate rationing conditions): All outdoor water usage is prohibited; however, usage for livestock is exempt.

STAGE III (severe rationing conditions): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption shall be limited to each customer in one of the following ways;

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and mail it to the Commission for a filing stamp. List the Revision Number \_\_\_\_\_. The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

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SECTION D Emergency Rationing Program

(1) A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount, OR

(2) A maximum number of gallons per meter (customer) per week, with notice to each customer of this number.

All meters shall be read as often as necessary to insure compliance with this program, for the benefit of all the customers.

D. Violation of Emergency Rationing Rules:

(1) First violation-the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24 hour period. The cost to be charged to the customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.

(2) Subsequent violations-the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility shall apply for restoration of service.

E. Exemptions or Variances From Rationing Rules:

The utility may grant any customer an exemption or variance from the uniform rationing program, for good cause. In such event, the utility shall notify the Public Utility Commission within 24 hours of such exemption or variance, stating the name, address, and cause for the affected customer.

A customer who is refused an exemption or variance may appeal such action to the utility by written appeal to the Public Utility Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not employ discrimination in such grants.

F. Rates:

All existing rate schedules shall remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

The purpose of this emergency rationing program is to conserve the total amount of water demanded from the utility until supply can be restored to normal levels. This rationing program shall not exceed sixty (60) days without written approval of the Public Utility Commission.

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APPENDIX: CONDENSED SUBSTANTIVE RULES

The following paragraphs summarize the Substantive Rules of the Public Utility Commission in effect as of January 1, 1985. Every utility must comply with the Substantive Rules in their entirety and must therefore maintain in its offices the most recent complete copy of these rules. Copies are available from the Commission's Central Records Division for the printing cost of \$5.00, plus 26 cents tax (\$5.26 total).

SECTION A: RATE SCHEDULE

All utility rates must be just, reasonable and non-discriminatory. Utilities may not apply declining-block rates or any other rate structure which offers discounts for increased usage. Tap fees must be cost-based and should be expressed as "actual cost, not to exceed" a specified amount. Utilities may not charge disconnect fees, membership fees, application fees or service call fees. Reasonable connect or reconnect fees are acceptable.

Utilities may not charge late payment fees against residential customers. Late payment fees on industrial and commercial bills are limited to 5.0 percent of the delinquent bill.

SECTION B: SERVICE RULES AND REGULATIONS

Section B of each utility's tariff should state that the utility is familiar with the Commission's complete Substantive Rules, will abide by those rules, and will maintain a current copy at the utility's offices. Each utility must follow those rules and regulations in their entirety, unless the Commission specifically authorizes an exception.

Billing: Bills shall be rendered monthly. Payment shall not be due earlier than the 16th day after the bill is issued. Each bill must show the following, where applicable:

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1. the total amount due;
2. the meter reading at the beginning and at the end of the period for which the bill has been issued, if the utility reads the meter;
3. the due date of the bill;
4. the gallonage used in determining sewer usage;
5. the applicable rate schedule title or code.

The information set forth in customer bills must be adequate to enable a customer to calculate his or her bill with a rate schedule, which a utility must send to a customer upon request.

In case of a billing dispute, the utility shall investigate and report the results of the investigation to the customer. If the matter is not resolved, the utility shall inform the customer of the Commission's complaint procedures. While resolution of the dispute is pending the customer shall not be required to pay the disputed portion of the bill which exceeds his or her average monthly usage.

Service Requests: If the applicant has met state and local regulations, a utility may refuse to provide service only if the applicant has refused to make a deposit (if required) or has an existing utility debt which is not in dispute, or if the applicant's installation or equipment is hazardous or incapable of providing satisfactory service.

Requests for new service must be acted upon as quickly as possible. A utility must fill applications not involving line extensions or new facilities within 14 working days, and must fill applications involving line extensions or new facilities within 90 days. FILMED

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Service Disconnection: A utility may disconnect a customer's service for nonpayment no sooner than 26 days after issuance of a bill. The utility must give personal written notice of termination at least 10 days before the disconnection date. After notice, service may be disconnected for failure to pay a delinquent account or to comply with a deferred payment agreement, for willful violation of a utility usage rule when that violation interferes with another customer's service, or for failure to comply with valid deposit or guarantee arrangements. Service may be disconnected without notice only for a known dangerous condition, for meter bypassing or tampering, or for unauthorized connection or reconnection. Each utility must keep complete records of all service interruptions.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay. Other prohibitions are set out in P.U.C. SUBST. R. 23.46(d) and must be followed. To ensure compliance with these regulations, utilities must obtain a complete copy of the Substantive Rules.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection made other than at the customer's request or for a hazardous condition.

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Customer Deposits: A residential applicant shall not be required to make a deposit if he or she can demonstrate a satisfactory credit rating by means of generally acceptable credit cards, letters of credit reference, names of readily available credit references or ownership of substantial equity. Neither shall an applicant be required to make a deposit if the applicant has been a water utility customer for one of the two

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previous years with out one delinquency and no disconnection for unpaid bills.  
or is 55 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if the deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if unable satisfactorily to establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6 percent annual interest thereon. The amount of any deposit may not exceed 1/6 of that customer's estimated annual bill. The utility must automatically refund the deposit plus accrued interest to any residential customer who has paid service bills for 12 consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent. The refund need not be made if payment on the current bill is delinquent.

Meters: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his or her meter tested without charge in his or her presence, at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. The utility must keep proper records of all meters and tests. No meter may be placed in service until its accuracy has been established.

Payment Assistance: Utilities must offer, upon request, a deferred payment plan to any residential customer who has expressed an inability to pay all of his or her bill, if that customer has not received two or more termination notices during the previous 12 months. The provisions of such plans are set forth completely in P.U.C. SUBST. R. 23.45(c). Utilities must also offer disconnection moratoriums for persons unable to pay utility bills due to illness. All termination notices must clearly inform customers of these and other payment assistance alternatives.

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The P.U.C. Substantive rules also contain provisions regarding additional deposits, complaint procedures, over-and under-billing and other service-related matters. These regulations are set forth in the Substantive Rules. In order to provide legally adequate service, a utility must obtain a copy of these rules from the Commission.

SECTION C: EXTENSION POLICY:

No contribution in aid of construction may be required of any customer except as provided for in the utility's extension policy which is subject to Commission approval. Any extension policy must be consistent and nondiscriminatory. Individual residential customers shall not be required to make contributions in aid of construction for production, storage, treatment, or transmission facilities. If the extension policy so provides, developers of property to be subdivided into five or more serviceable lots may be required to make such contributions in amounts necessary to furnish the development with facilities which meet Texas Department of Health standards.

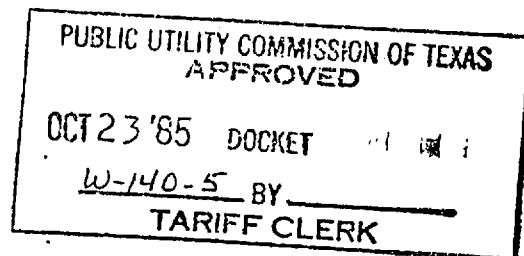
WATER RATIONING PLAN:

Each water utility must adopt and follow the Commission's standard water rationing plan or must submit an alternative plan for Commission approval.

QUALITY OF SERVICE:

Each water utility must plan, furnish, operate, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable customer uses. Minimum residual pressure at the consumer meter shall be 20 psi during periods of peak usage and 35 psi during normal operating conditions. A utility's water must be approved by the Texas Department of Health.

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Each sewer utility's facilities must be adequate to meet all normal demands for service and to provide a reasonable reserve for emergencies.

Questions: Questions regarding the Commission's Rules and Regulations may be directed to the Commission's Consumer Affairs Division, 7900 Shoal Creek Boulevard, Austin, Texas, (512) 458-0223.

revised January 1985

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Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a sewer system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

SEWER UTILITY TARIFF

for

H.C.M.U.D., Inc.		363 North Belt, Suite 190	
<i>(Utility Name)</i>		<i>(Business Address)</i>	
Houston	Texas	77060	(713) 820-0391
<i>(City)</i>	<i>(State)</i>	<i>(Zip)</i>	<i>(Area Code) Phone</i>

The above utility operates a sewer system in the following counties: Harris

and the following cities, unincorporated towns and subdivisions (if any): Jersey Colony Service Area #3

TABLE OF CONTENTS

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Section	Page
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B Service Rules and Regulations	3
C Extension Policy	4-5
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The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

(Name of Sewer Utility)

SECTION A RATE SCHEDULE

Charges for customers who have not established winter months consumption history:

Single-Family Residential	\$22.00 per month	N
Multi-Family Residential	\$ 8.00 per month plus \$12.00 per unit per month	N
Commercial	\$32.00 per month	N
Returned Check Charge	\$15.00	N

Charges for customers who have established winter months consumption history (based on average monthly consumption for previous December-February period);

	Minimum Bill (Includes 2,000 Gal.)	Charge/1,000 Gallon of Water Used in Excess of Minimum	
All customer classes	\$ 10.00	\$2.00	N
Other Charges			N
Bad Check Charge	\$15.00		N

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SECTION   B     SERVICE RULES AND REGULATIONS  

See appendix pages

The utility is familiar with, will follow, and will keep a copy of the current complete Substantive Rules of the Texas Public Utilities Commission.

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The information set forth in customer bills must be adequate to enable a customer to calculate his or her bill with a rate schedule, which a utility must send to a customer upon request.

In case of a billing dispute, the utility shall investigate and report the results of the investigation to the customer. If the matter is not resolved, the utility shall inform the customer of the Commission's complaint procedures. While resolution of the dispute is pending the customer shall not be required to pay the disputed portion of the bill which exceeds his or her average monthly usage.

Service Requests: If the applicant has met state and local regulations, a utility may refuse to provide service only if the applicant has refused to make a deposit (if required) or has an existing utility debt which is not in dispute, or if the applicant's installation or equipment is hazardous or incapable of providing satisfactory service.

Requests for new service must be acted upon as quickly as possible. A utility must fill applications not involving line extensions or new facilities within 14 working days, and must fill applications for new facilities within 90 days.

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DOCKET NO. 6489

Public Utility Commission  
General Counsel - By \_\_\_\_\_

CCW 11952

APPLICATION OF H.C.M.U.D., INC. FOR §  
A CERTIFICATE OF CONVENIENCE AND §  
NECESSITY WITHIN HARRIS COUNTY §

PUBLIC UTILITY COMMISSION  
OF TEXAS

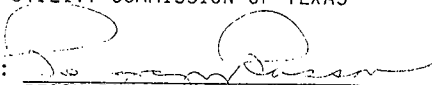
ORDER

In public meeting at its offices in Austin, Texas, the Public Utility Commission of Texas finds that the above styled application was processed in accordance with applicable statutes by an administrative law judge who prepared and filed a report containing Findings of Fact and Conclusions of Law. That Examiner's Report is ADOPTED and made a part hereof. The Commission further issues the following Order:

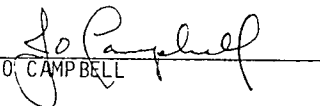
1. H.C.M.U.D., Inc. is GRANTED the certificates of convenience and necessity as requested in Docket No. 6489 and described in Finding of Fact No. 5, and is assigned Certificate of Convenience and Necessity Nos. 11952 (water) and 20641 (sewer).
2. H.C.M.U.D., Inc. may not sell, acquire, lease, or rent any plant as an operating unit or system in this state for a total consideration in excess of \$100,000.00, or merge or consolidate with another public utility operating in this state unless such transaction is reported to the Commission within a reasonable time. All transactions involving the sale of 50 percent or more of the stock of a public utility shall also be reported to the Commission within a reasonable time.
3. The certificate of convenience and necessity granted in this Order is not transferable without the approval of the Commission.

SIGNED AT AUSTIN, TEXAS, on this the 28<sup>th</sup> day of February 1986.

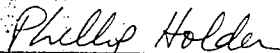
PUBLIC UTILITY COMMISSION OF TEXAS

SIGNED:   
PEGGY ROSSON

SIGNED:   
DENNIS L. THOMAS

SIGNED:   
JO CAMPBELL

ATTEST:

  
RHONDA COLBERT RYAN  
SECRETARY OF THE COMMISSION

bdb

CCN  
11952

Any water utility classified with the utility's classification of a supplier may file a complaint with: The Public Utility Commission of Texas, 7900 Shaw Street Blvd., Suite 1407, Austin, Texas 78757.

The operation of a water system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

WATER UTILITY TARIFF

for

H.C.M.U.D., INC.

363 North Belt, Suite 190

(Utility Name)

(Business Address)

Houston

Texas

77060

(713) 820-0391

(City)

(State)

(Zip)

(Area Code) Phone

The above utility operates a water system in the following counties: Harris

and the following cities, unincorporated towns and subdivisions (if any): \_\_\_\_\_

Jersey Colony Service Area #3

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

Section	Page
A Rate Schedule	2
B Service Rules and Regulations	3
C Extension Policy	4-5
D Emergency Water Rationing	6-7
Appendix	8-13

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SYSTEM 200

PUBLIC UTILITY COMMISSION OF TEXAS  
APPROVED  
OCT 23 '85 DOCKET  
W-140-5 BY  
TARIFF CLERK

The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

SECTION A RATE SCHEDULE

MINIMUM BILL (Includes 2,000 gallons per month consumption)

Each meter pays a separate minimum

METER SIZE

5/8-3/4"	\$14.00
1"	16.00
1-1/2"	20.00
2"	28.00

CONSUMPTION IN EXCESS OF MINIMUM

Per 1,000 gallons	1.00
-------------------	------

OTHER CHARGES

Reconnection fee	\$35.00
Bad check charge	15.00

N  
  
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"Rates" include ALL charges, such as tap fee, reconnect fee, disconnect fee, returned check charge, etc., in addition to charges for monthly service.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

*N*-No Change; *C*-Regulation Change; *D*-Discontinued; *I*-Increase; *R*-Rev; *R*-Rate Reduction; *C*-Change in cost, but no change in rate or regulation

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 COMMISSION OF TEXAS  
 OCT 23 1985  
 W-140-5  
 TARIFF #

Mail the tariff to the Commission for approval. List the Revision Number         . The Commission will review it, stamp and return it, or request additional information if needed.



(Name of Water Utility)

SECTION B SERVICE RULES AND REGULATIONS

See appendix

The utility is familiar with, will follow, and will keep a copy of the current complete Substantive Rules of the Texas Public Utility Commission

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TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

*NI-No Change; R-Regulation Change; D-Discontinued; I-Increase; B-Base; R-Rate Reduction; T-Change in text, but no change in rate or regulation*

Mail the tariff to the Commission for approval. List the Revision Number \_\_\_\_\_. The Commission will review it, stamp and return it, or request additional information if needed.

(Name of Water Utility)

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

Application for Initial Water and Sanitary Sewer Connections.

Each person desiring initial water and sewer service connections to the System shall be required to sign and complete an application for such service and to pay such fees as established by this Tariff. No service shall be rendered until such fees are paid.

Tap Fees. The following fees shall be collected from the application by the System before each initial connection is made to the System:

- (a) Standard Single-Family Residential Connection
3/4" by 5/8" water tap-actual cost, including installation and material costs, not to exceed \$300.00 short tap 450.00 long tap

- (b) Multi-Family Residential and Commercial Connections

- (1) Water main extension charge for extensions of service to areas where no lines are installed - actual costs, including installation and materials costs

Plus (2) Tap Fee - actual cost, including installation and materials costs, not to exceed:

Table with 3 columns: Meter Size, Short Tap, Long Tap. Rows include 3/4-5/8, 1", 1 1/2", and 2" and longer.

- (c) The size meter to be installed shall be approved by the System Engineer, based upon estimated consumption levels.

Policies Governing Initial Connections

- (a) Certification. Connections shall not be made to the System or portions of the System until the System's engineer has certified that the System or applicable portion thereof is operational. Water

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TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

To revise a tariff on file with the Commission, use the proper commission form on right-hand column, as follows:

Stamp area containing 'APPROVED', 'DOCKET', and 'List the Revision Number'.

M - No Change; C - Regulation Change; D - Discontinued; I - Increased; R - Rate; S - Rate Reduction; T - Change in Tax; W - No change in rate or regulation

Mail the tariff to the Commission for approval. The Commission will review it, stamp and return it, or request additional information if needed.

(Name of Water Utility)

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

service shall not be provided to any customer until an acceptable sanitary sewer connection has been made.

(b) Availability of Access. Upon application for initial connection, the applicant shall grant an easement of ingress and egress to and from the meter or point of service for such installation, maintenance and repair as the System, in its judgment, may deem necessary. Taps and connections will not be made when, in the opinion of System's engineer or operator, the work area is obstructed by building materials and debris or the work area is not completed to finished grade. When sidewalks, driveways or other improvements have been constructed prior to application for service, such application shall be construed and accepted as a waiver of a claim for damages to such improvements resulting from the reasonable actions of System's operator in installation of the customer's connection.

(c) Property of System. All meters, fittings, boxes, valves and appurtenances installed shall remain the property of System.

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TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

R-No Change; C-Regulation Change; D-Discontinued; I-Increase; D-Decrease; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number \_\_\_\_\_. The Commission will review it, stamp and return it, or request additional information if needed.

SECTION D Emergency Rationing Program

The following water rationing program is adopted for emergency use only during periods of acute water shortage.

A. Declaration of Emergency: When system demand exceeds production or storage capability measured over a 24-hour period, and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist, and thereafter ration water in the following manner.

N

B. Notice Requirements: Written notice of the proposed rationing shall be mailed or delivered to each customer 72 hours before the utility actually starts the program, and shall also be placed in a local newspaper. The utility shall send a copy of the customer notice to the Public Utility Commission at the same time notice is sent to the customers. The customer notice shall contain the following information;

N

1. the date rationing shall begin,
2. the date rationing shall end,
3. the stage (level) of rationing to be employed, and
4. a copy of this rationing authority.

C. Stage Levels of Rationing:

N

STAGE I (mild rationing conditions): Alternate day usage of water for outdoor purposes such as lawns, gardens, car washing, etc. Customers with even number addresses (north or west side of streets) shall use water outdoors only on even numbered days; odd number addresses (south or east side of streets) shall use water outdoors only on odd numbered days.

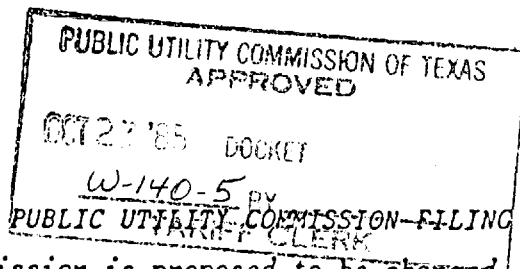
STAGE II (moderate rationing conditions): All outdoor water usage is prohibited; however, usage for livestock is exempt.

STAGE III (severe rationing conditions): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption shall be limited to each customer in one of the following ways;

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If any item of a tariff on file with the Commission is proposed to be changed, use the proper initial in the right-hand column, as follows:

C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate reduction; T-Change in text, but no change in rate or regulation

and mail it to the Commission for a filing stamp. List the Revision Number \_\_\_\_\_. The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

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SECTION D Emergency Rationing Program

(1) A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount, OR

(2) A maximum number of gallons per meter (customer), per week, with notice to each customer of this number.

All meters shall be read as often as necessary to insure compliance with this program, for the benefit of all the customers.

D. Violation of Emergency Rationing Rules:

(1) First violation-the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24 hour period. The cost to be charged to the customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.

(2) Subsequent violations-the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility shall apply for restoration of service.

E. Exemptions or Variances From Rationing Rules:

The utility may grant any customer an exemption or variance from the uniform rationing program, for good cause. In such event, the utility shall notify the Public Utility Commission within 24 hours of such exemption or variance, stating the name, address, and cause for the affected customer.

A customer who is refused an exemption or variance may appeal such action to the utility by written appeal to the Public Utility Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not employ discrimination in such grants.

F. Rates:

All existing rate schedules shall remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

The purpose of this emergency rationing program is to conserve the total amount of water demanded from the utility until supply can be restored to normal levels. This rationing program shall not exceed sixty (60) days without written approval of the Public Utility Commission.

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If any item of a tariff on file with the Commission is proposed to be changed, use the proper initial in the right-hand column, as follows:

C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in rate of regulation

and mail it to the Commission for a filing stamp. List the Revision Number \_\_\_\_\_. The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

## APPENDIX: ADOPTED SUBSTANTIVE RULES

The following paragraphs summarize the Substantive Rules of the Public Utility Commission in effect as of January 1, 1985. Every utility must comply with the Substantive Rules in their entirety and must therefore maintain in its offices the most recent complete copy of these rules. Copies are available from the Commission's Central Records Division for the printing cost of \$5.00, plus 26 cents tax (\$5.26 total).

SECTION A: RATE SCHEDULE

All utility rates must be just, reasonable and non-discriminatory. Utilities may not apply declining-block rates or any other rate structure which offers discounts for increased usage. Tap fees must be cost-based and should be expressed as "actual cost, not to exceed" a specified amount. Utilities may not charge disconnect fees, membership fees, application fees or service call fees. Reasonable connect or reconnect fees are acceptable.

Utilities may not charge late payment fees against residential customers. Late payment fees on industrial and commercial bills are limited to 5.0 percent of the delinquent bill.

SECTION B: SERVICE RULES AND REGULATIONS

Section B of each utility's tariff should state that the utility is familiar with the Commission's complete Substantive Rules, will abide by those rules, and will maintain a current copy at the utility's offices. Each utility must follow those rules and regulations in their entirety, unless the Commission specifically authorizes an exception.

Billing: Bills shall be rendered monthly. Payment shall not be due earlier than the 16th day after the bill is issued. Each bill must show the following, where applicable:

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1. the total amount due;
2. the meter reading at the beginning and at the end of the period for which the bill has been issued, if the utility reads the meter;
3. the due date of the bill;
4. the gallonage used in determining sewer usage;
5. the applicable rate schedule title or code.

The information set forth in customer bills must be adequate to enable a customer to calculate his or her bill with a rate schedule, which a utility must send to a customer upon request.

In case of a billing dispute, the utility shall investigate and report the results of the investigation to the customer. If the matter is not resolved, the utility shall inform the customer of the Commission's complaint procedures. While resolution of the dispute is pending the customer shall not be required to pay the disputed portion of the bill which exceeds his or her average monthly usage.

Service Requests: If the applicant has met state and local regulations, a utility may refuse to provide service only if the applicant has refused to make a deposit (if required) or has an existing utility debt which is not in dispute, or if the applicant's installation or equipment is hazardous or incapable of providing satisfactory service.

Requests for new service must be acted upon as quickly as possible. A utility must fill applications not involving ~~line extensions or new facilities~~ within 14 working days, and must fill applications involving ~~line extensions or new facilities~~ within 90 days. FILMED

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Service Disconnection: A utility may disconnect a customer's service for nonpayment no sooner than 26 days after issuance of a bill. The utility must give personal written notice of termination at least 10 days before the disconnection date. After notice, service may be disconnected for failure to pay a delinquent account or to comply with a deferred payment agreement, for willful violation of a utility usage rule when that violation interferes with another customer's service, or for failure to comply with valid deposit or guarantee arrangements. Service may be disconnected without notice only for a known dangerous condition, for meter bypassing or tampering, or for unauthorized connection or reconnection. Each utility must keep complete records of all service interruptions.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay. Other prohibitions are set out in P.U.C. SUBST. R. 23.46(d) and must be followed. To ensure compliance with these regulations, utilities must obtain a complete copy of the Substantive Rules.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection made other than at the customer's request or for a hazardous condition.

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Customer Deposits: A residential applicant shall not be required to make a deposit if he or she can demonstrate a satisfactory credit rating by means of generally acceptable credit cards, letters of credit reference, names of readily available credit references or ownership of substantial equity. Neither shall an applicant be required to make a deposit if the applicant has previously furnished a satisfactory guarantee, has been a water utility customer for one of the two

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previous years with out one delinquency and no disconnection for unpaid bills.  
or is 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if the deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if unable satisfactorily to establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6 percent annual interest thereon. The amount of any deposit may not exceed 1/6 of that customer's estimated annual bill. The utility must automatically refund the deposit plus accrued interest to any residential customer who has paid service bills for 12 consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent. The refund need not be made if payment on the current bill is delinquent.

Meters: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his or her meter tested without charge in his or her presence, at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. The utility must keep proper records of all meters and tests. No meter may be placed in service until its accuracy has been established.

Payment Assistance: Utilities must offer, upon request, a deferred payment plan to any residential customer who has expressed an inability to pay all of his or her bill, if that customer has not received two or more termination notices during the previous 12 months. The provisions of such plans are set forth completely in P.U.C. SUBST. R. 23.45(c). Utilities must also offer disconnection moratoriums for persons unable to pay their bills due to illness. All termination notices must clearly inform customers of these and other payment assistance alternatives.

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The P.U.C. Substantive rules also contain provisions regarding utilities' deposits, complaint procedures, over-and under-billing and other service-related matters. These regulations are set forth in the Substantive Rules. In order to provide legally adequate service, a utility must obtain a copy of these rules from the Commission.

SECTION C: EXTENSION POLICY:

No contribution in aid of construction may be required of any customer except as provided for in the utility's extension policy which is subject to Commission approval. Any extension policy must be consistent and nondiscriminatory. Individual residential customers shall not be required to make contributions in aid of construction for production, storage, treatment, or transmission facilities. If the extension policy so provides, developers of property to be subdivided into five or more serviceable lots may be required to make such contributions in amounts necessary to furnish the development with facilities which meet Texas Department of Health standards.

WATER RATIONING PLAN:

Each water utility must adopt and follow the Commission's standard water rationing plan or must submit an alternative plan for Commission approval.

QUALITY OF SERVICE:

Each water utility must plan, furnish, operate, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable customer uses. Minimum residual pressure at the consumer meter shall be 20 psi during periods of peak usage and 35 psi during normal operating conditions. A utility's water must be approved by the Texas Department of Health.

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Each sewer utility's facilities must be adequate to meet all normal demands for service and to provide a reasonable reserve for emergencies.

Questions: Questions regarding the Commission's Rules and Regulations may be directed to the Commission's Consumer Affairs Division, 7900 Shoal Creek Boulevard, Austin, Texas, (512) 458-0223.

revised January 1995

HC/nsh

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PUBLIC UTILITY COMMISSION OF TEXAS  
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OCT 23 '85 DOCKET # 111  
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TARIFF CLERK .....

Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a sewer system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

SEWER UTILITY TARIFF

for

H.C.M.U.D., Inc.		363 North Belt, Suite 190	
<i>(Utility Name)</i>		<i>(Business Address)</i>	
Houston	Texas	77060	(713) 820-0391
<i>(City)</i>	<i>(State)</i>	<i>(Zip)</i>	<i>(Area Code) Phone</i>

The above utility operates a sewer system in the following counties: Harris

and the following cities, unincorporated towns and subdivisions (if any): Jersey Colony Service Area #3

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

Section	Page
A Rate Schedule	2
B Service Rules and Regulations	3
C Extension Policy	4-5
Appendix	

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The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

(Name of Sewer Utility)

SECTION A RATE SCHEDULE

Charges for customers who have not established winter months consumption history:			N
			N
Single-Family Residential	\$22.00 per month		N
			N
Multi-Family Residential	\$ 8.00 per month plus \$12.00 per unit per month		N
			N
Commercial	\$32.00 per month		N
			N
Returned Check Charge	\$15.00		N
Charges for customers who have established winter months consumption history (based on average monthly consumption for previous December-February period);			N
			N
	Minimum Bill (Includes 2,000 Gal.)	Charge/1,000 Gallon of Water Used in Excess of Minimum	N
			N
			N
			N
All customer classes	\$ 10.00	\$2.00	N
Other Charges			N
Bad Check Charge	\$15.00		N

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TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

"Rates" include ALL charges, such as tap fee, reconnect fee, disconnect fee, returned check charge, etc., in addition to charges for monthly service.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

NC-No Change; R-Regulation Change; D-Discontinued; I-Increase; B-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number         . The Commission will review it, stamp and return it, or request additional information if needed.

PUBLIC UTILITY COMMISSION OF TEXAS  
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SECTION  B   SERVICE RULES AND REGULATIONS

See appendix pages

The utility is familiar with, will follow, and will keep a copy of the current complete Substantive Rules of the Texas Public Utilities Commission.

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Mail the tariff to the Commission for approval. List the Revision Number \_\_\_\_\_. The Commission will review it, stamp and return it, or request additional information if needed.

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

Application for Initial Sanitary Sewer Connections.

Each person desiring initial water and sewer service connections to the System shall be required to sign and complete an application for such service and to pay such fees as established by this tariff. No service shall be rendered until such fees are paid.

Tap Fees

The following fees shall be collected from the applicant by the System before each initial connection is made to the System:

- (a) Standard Single-Family Residential Connection, actual cost, including installation and material costs, not to exceed \$400.00
(b) Multi-Family Residential and Commercial Connections

- (1) Sewer extension. For extensions of service to areas where no lines are installed - actual cost, including installation and materials costs
(2) Tap Fees - Actual cost, including installation and material costs, not to exceed \$400.00

Policies Governing Initial Connections

- (a) Certification. Connections shall not be made to the System or portions of the System until the System's engineer has certified that the System or applicable portion thereof is operational. Water service shall not be provided to any customer until an acceptable sanitary sewer connection has been made.

Vertical column of 'N' characters for marking revisions.

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SYSTEM 200

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED OCT 23 '65 DOCKET # 1 W-140-5 BY TARIEFF CLERK

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

NC-No Change; R-Regulation Change; D-Discontinued; I-Increase; B-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number. The Commission will review it, stamp and return it, or request additional information if needed.

(Name of Sewer Utility)

SECTION C EXTENSION POLICY

- (b) Availability of Access. Upon application for initial connection, the applicant shall grant an easement of ingress and egress to and from the meter or point of service for such installation, maintenance and repair as the System, in its judgment, may deem necessary. Taps and connections will not be made when, in the opinion of System's engineer or operator, the work area is obstructed by building materials and debris or the work area is not completed to finished grade. When sidewalks, driveways or other improvements have been constructed prior to application for service, such application shall be construed and accepted as a waiver of a claim for damages to such improvements resulting from the reasonable actions of System's operator in installation of the customer's connection. N  
N  
N  
N  
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- (c) Property of System. All meters, fittings, boxes, valves and appurtenances installed shall remain the property of System. N  
N

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PUBLIC UTILITY COMMISSION  
 1215 N. 10TH ST. S.W.  
 OMAHA, NEBRASKA 68102  
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*(Small text, likely a legend for the initials in the right-hand column)*

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## APPENDIX: CONDENSED SUBSTANTIVE RULES

The following paragraphs summarize the Substantive Rules of the Public Utility Commission in effect as of January, 1985. Every utility must comply with the Substantive Rules in their entirety and must therefore maintain in its offices the most recent complete copy of these rules. Copies are available from the Commission's Central Records Division for the printing cost of \$5.00, plus 26 cents tax (\$5.26 total).

SECTION A: RATE SCHEDULE

All utility rates must be just, reasonable and non-discriminatory. Utilities may not apply declining-block rates or any other rate structure which offers discounts for increased usage. Tap fees must be cost-based and should be expressed as "actual cost, not to exceed" a specified amount. Utilities may not charge disconnect fees, membership fees, application fees or service call fees. Reasonable connect or reconnect fees are acceptable.

Utilities may not charge late payment fees against residential customers. Late payment fees on industrial and commercial bills are limited to 5.0 percent of the delinquent bill.

SECTION B: SERVICE RULES AND REGULATIONS

Section B of each utility's tariff should state that the utility is familiar with the Commission's complete Substantive Rules, will abide by those rules, and will maintain a current copy at the utility's offices. Each utility must follow those rules and regulations in their entirety, unless the Commission specifically authorizes an exception.

Billing: Bills shall be rendered monthly. Payment shall not be due earlier than the 16th day after the bill is issued. Each bill must show the following, where applicable:

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1. the total amount due;
2. the meter reading at the beginning and at the end of the period for which the bill has been issued, if the utility reads the meter;
3. the due date of the bill;
4. the gallonage used in determining sewer usage;
5. the applicable rate schedule title or code.

The information set forth in customer bills must be adequate to enable a customer to calculate his or her bill with a rate schedule, which a utility must send to a customer upon request.

In case of a billing dispute, the utility shall investigate and report the results of the investigation to the customer. If the matter is not resolved, the utility shall inform the customer of the Commission's complaint procedures. While resolution of the dispute is pending the customer shall not be required to pay the disputed portion of the bill which exceeds his or her average monthly usage.

Service Requests: If the applicant has met state and local regulations, a utility may refuse to provide service only if the applicant has refused to make a deposit (if required) or has an existing utility debt which is not in dispute, or if the applicant's installation or equipment is hazardous or incapable of providing satisfactory service.

Requests for new service must be acted upon as quickly as possible. A utility must fill applications not involving line extensions or new facilities within 14 working days, and must fill applications involving line extensions or new facilities within 90 days.

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involving utility extensions or new facilities	
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