



Filing Receipt

Received - 2022-03-15 03:12:13 PM

Control Number - 53075

ItemNumber - 421

**WATER UTILITY TARIFF
FOR**

Edwin T. Morgenthaler dba Frontier Water Company
(Utility Name)

6513 Grace
(Business Address)

Pearland, Texas 77584
(City, State, Zip Code)

(281) 489-8212
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate(s) of Convenience and Necessity:

12509

This tariff is effective in the following counties:

Brazoria

This tariff is effective in the following cities or unincorporated towns (if any):

N/A

This tariff is effective in the following subdivisions or systems:
Hastings Acres, McDonald Park and Brittain Acres (PWS #0200144)

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 -- RATE SCHEDULE.....	2
SECTION 2.0 -- SERVICE RULES AND POLICIES	3
SECTION 3.0 -- EXTENSION POLICY	8
SECTION 4.0 -- DROUGHT CONTINGENCY PLAN	10
APPENDIX A -- SAMPLE SERVICE AGREEMENT	
APPENDIX B -- APPLICATION FOR SERVICE	

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12509 AUG 05 '05

APPROVED TARIFF BY SP/SP

SECTION 1.0--RATE SCHEDULE

Section 1.01--Rates

METER SIZE	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$ <u>25</u> . <u>00</u> (INCLUDING <u>3,000</u> GALLONS)	\$ <u>1</u> . <u>00</u>
1"	\$ _____ . _____	PER 1000 GALLONS
1 1/2"	\$ _____ . _____	
2"	\$ _____ . _____	
3"	\$ _____ . _____	
4"	\$ _____ . _____	

Section 1.02--Miscellaneous Fees

TAP FEE.....\$ 250 . 00
 TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" or 3/4" METER.

RECONNECTION FEE

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:

- a) Non payment of bill (Maximum \$25.00).....\$ 25 . 00
- b) Customer's request.....\$ 25 . 00
 OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF

LATE CHARGE

A ONE TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

\$ 2.00 OR 5%

RETURNED CHECK CHARGE.....\$ 17 . 50

CUSTOMER DEPOSIT (Maximum \$50).....\$ 25 . 00

METER TEST FEE (actual cost of testing the meter up to).....\$ 25 . 00

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY.

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TWC APPROVAL STAMP

TEXAS WATER COMMISSION
 8875 - 0000 12 30 / DEC 14 '90
 D.A. APPROVED TARIFF BY B.E. ah

SECTION 2.0--SERVICE RULES AND REGULATIONSSection 2.01--Texas Water Commission Rules

The utility will have the most current Texas Water Commission Rules, Chapter 291, Water Rates, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.02--Application for and Provision of Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service at each separate location.

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, the utility will reconnect the service within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

Section 2.03--Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the TWC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that he may file a complaint with the Commission.

Section 2.04--Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant will be required to pay a deposit as provided for in Section 1.02 of this tariff. The utility will keep records of the deposit and credit interest in accordance with TWC Rules.

TEXAS WATER COMMISSION

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

Section 2.05--Meter Requirements, Readings, and Testing

All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial or industrial facility in accordance with the TWC Rules.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his presence or in that of his authorized representative, make without charge a test of the accuracy of the customer's meter. The test will be made during the utility's normal working hours at a time convenient to the customer if he desires to observe the test. The test will be made preferably on the customer's premises, but may, at the utility's discretion, be made at the utility's test laboratory. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.06--Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. Payment is considered late if not received by 5:00 PM at the utility's office or postal address within sixteen (16) days of the billing date. ~~TEXT~~ The postmark on the envelope

SECTION 3.0--EXTENSION POLICY

Section 3.01--Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES: No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR: Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or sewer collection line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the Texas Department of Health's "Rules and Regulations for Public Water Systems."

TEXAS WATER COMMISSION

8375 - 000N 12507 DEC 14 '91

D.A. APPROVED TARIFF BY R.F. Ah

SECTION 3.20--SPECIFIC UTILITY EXTENSION POLICY

This section contains the utility's specific extension policy which complies with the requirements already stated under Section 3.01. The approval stamp of the Commission indicates that it is in compliance with the TWC Rules and is effective after the date on the stamp.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers will be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with Texas Department of Health minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or Texas Water Commission minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

TEXAS WATER COMMISSION

8375 - 000N 12 30 1 DEC 14 1990

O.A. APPROVED TARIFF BY *B.E. ah*

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

of the bill or the recorded date of mailing by the utility, if there is no postmark on the envelope, will constitute proof of the date of issuance. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

A late penalty of either \$2.00 or 5.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the TWC Rules. The utility will maintain and note on the monthly billing a telephone number (or numbers) which may be reached by a local call by customers of each of the systems it operates. At the utility's option, a toll-free telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.07--Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the TWC Rules.

Utility service may also be disconnected without notice for reasons as described in the TWC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or because of a hazardous condition.

TEXAS WATER COMMISSION

8875 - 000N 12 507 DEC 14 '90

D.A. APPROVED TARIFF BY *BEh*

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)**Section 2.08--Reconnection of Service**

Service will be reconnected within 24 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

Section 2.09--Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Prorated Bills - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.10--Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the TWC Rules or in the Texas Department of Health's "Rules and Regulations for Public Water Systems."

Section 2.11--Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the Texas Water Commission complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

TEXAS WATER COMMISSION

8375 - 000N 12507 DEC 14 '90

D.A. APPROVED TARIFF BY *BEah*

SECTION 2.20 SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with the TWC Rules to be effective.

TEXAS WATER COMMISSION

8875 - C CON 12.30 / DEC 14 '90

D.A. APPROVED TARIFF BY *BFch*

Utility NameSystem Name

ROUTE 5, BOX 5603

PEARLAND, TEXAS 77584

Utility Business Address: Street/Box, City, State, Zip

713- 489-8212

Phone Number**APPLICATION FOR WATER SERVICE**

Date: ___/___/___

Name of Applicant: _____
(Customer)

Service Address:

Street: _____

City, State: _____

Billing Address:

Street/Box: _____

City, State, Zip: _____

Check Applicable Items:

 Residential
 Owner
 Age Over 65 Commercial
 Tenant
 Age

Desire Water Meter Size:

 Standard residential 5/8-3/4 inch Other (State size: _____)

The Utility agrees to sell and deliver water to the Customer and the Customer agrees to purchase and receive water from the Utility in accordance with the rules and regulations of the Utility as included in its approved Tariff on file with the Utility and the Texas Water Commission.

All water will be measured by meters which are furnished, installed, owned and maintained by the Utility. The meter and/or connection is for the sole use of the Customer to serve water to one dwelling, business or property. The Customer shall not share, resell, or submeter water to any other dwelling, business, property, etc., without the specific written authorization of the Utility and in compliance with applicable laws and regulations.

The Utility has the right to locate a water service meter and the pipe necessary to connect the meter on the property of the Customer at a point mutually agreeable to both the Utility and the Customer. The Customer will allow the Utility access at all reasonable times to its property and equipment located upon Customer's premises for the limited purposes of reading the water meter, repairing or replacing existing facilities and the inspection of Customer's facilities to check for illegal connections or unsafe plumbing practices or cross-connections, in compliance with the requirements of the Texas Department of Health's "Rules and Regulations for Public Water Systems".

Application for Water Service

Page 2

The Customer will install, at his own expense, a service line from the water meter to the point of use which includes a cutoff valve on the Customer's side of the water meter. The Customer will be responsible for maintenance and repair of the service line. The Customer shall hold the Utility harmless from any and all claims or demands for damage to real or personal property occurring from the point the Customer ties on the water meter to the final destination of the line installed by Customer.

The Customer agrees to grant to the Utility an easement/right-of-way for the purpose of installing, maintaining and operating such pipe lines, meters, valves, and any other equipment which may be deemed necessary for the provision of Utility service to that Customer. The Utility will attempt to restore the Customer's property to its original condition after installation or repairs. This easement may be in such form as is required by the Utility. The Customer agrees not to interfere with the Utility's employees in the discharge of their duties. The Customer will not permit anyone except the Utility's employees to tamper with or interfere with any of the equipment installed on the Customer's premises.

Commercial Applicants (Customers)

1. Please describe the commercial operations to be served.

2. Will these operations place unique, non-standard service demands upon the system or require any special facilities?
 No Yes If yes, please describe.

The applicant has been shown a copy of the utility's Texas Water Commission approved tariff and agrees to pay the rates in the tariff and abide by the requirements in this application.

Applicant's Signature

\$ _____ Tap Fee Collected

\$ _____ Deposit Collected

Service to be connected at the service location on or about _____, 19____, but in no case later than 5 days from the date this application is accepted by the utility.

Utility Representative

SECTION 4.0 -- DROUGHT CONTINGENCY PLAN
(Utility must attach copy of TCEQ approved Drought Contingency Plan)

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12509 AUG 05 '05

APPROVED TARIFF BY SP/SP

Drought Contingency Plan
For
Frontier Water Company

RECEIVED

JUL 18 2005

WATER RIGHTS PERMITTING

Frontier Water Company
6513 Grace
Pearland, Texas 77584

CCN# - 12509
PWS# - 0200144
Date: July 13, 2005

Declaration of Policy, Purpose and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

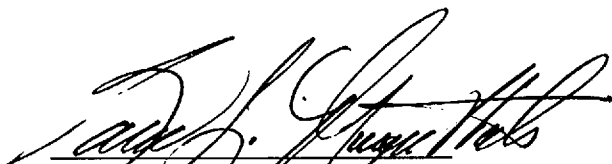
Stage I – Customer Awareness – is to work with our customers to encourage and make aware of water reduction usage. Goal is to reduce the total daily usage by 5%.

Stage II – Goal is to reduce the total daily usage by 10%

Stage III – Goal is to reduce the total daily usage by 15%

Stage IV – Goal is to reduce the total daily usage by 20%

I Karen T. Morgenthaler, being the responsible official for Frontier Water Company, request a minor tariff amendment to include the Drought Contingency Plan.


Karen T. Morgenthaler

TEXAS COMM ON ENVIRONMENTAL QUALITY

CCN 12509 AUG 05 '05

APPROVED TARIFF BY

SP/SP

**Frontier Water Company
Drought Contingency Plan – (2)**

Frontier Water Company will periodically provide its customers with information about the Drought Contingency Plan, including information about the conditions under which each stage of this plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

Utility Bill Inserts will provide drought plan information. (See Attached)

Service area of Frontier Water Company is located within Regional Water Planning Group H and a copy of this plan has been forwarded to them.

Written notice will be provided to each customer prior to implementation or termination of the water restriction program. A mailed notice will be sent to each customer 72 hours prior to the start of the water restriction. If notice is hand delivered to customers a 24 hour notice will be provided before provisions can be enforced.

Written notice to customers will contain the following information:

- a. Date restrictions will begin**
- b. Circumstances that required the restrictions**
- c. Stages of response and explanation of the restrictions to be implemented,**
- d. An explanation of the consequences for violations.**

Frontier Water Company (FWC) will notify TNRCC by phone @ 512-239-6020 prior to implementing Stage III and will notify in writing the Public Drinking Water Section, MC-155, P O Box 13087, Austin, Texas 78711 within five (5) working days of implementation including a copy of the utility's restriction notice. FWC will file a status report of its restriction program with the TNRCC at the initiation and termination of mandatory water use restrictions.

Violations:

- a. First violation – customer will be notified by written notice of their specific violation.**
- b. After written notice, FWC may install a flow restricting device in the line To limit the amount of water which will pass through the meter in a 24 hour period. FWC may charge the customer for the actual cost of installing and removing the flow-restricting device – not to exceed \$50.00.**

FWC may grant any customer an exemption or variance from the drought contingency plan for good cause upon written request. Any customer who is refused

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12509 AUG 05 '05
APPROVED TARIFF BY SP/SP

**Frontier Water Company
Drought Contingency Plan – (3)**

an exemption or variance may appeal such action of the utility in writing to the TNRCC. FWC will treat its customers equally concerning exemptions and variances, and will not discriminate in granting exemptions and variances. No exemption or variance will be retroactive or otherwise justify any violation of the plan occurring prior to the issuance of the variance.

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition – FWC will initially declare Stage 1 restrictions. If, after a reasonable period of time – demand is not reduced enough to alleviate outages – reduce the risk of outages – or comply with restrictions required by a court, government agency or other authority, Stage 2 may be implemented with Stage 3 to follow if necessary.

Stage 1 – Customer Awareness

Stage 1 will begin June 1st and end September 30th.

No notice to TNRCC required

This notice will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the notice will be kept on file available for inspection by TNRCC.

Water customers are requested to voluntarily limit the use of water for non essential purposes and to practice water conservation.

Stage 2 – Voluntary Water Conservation

FWC will implement Stage 2 when pump demand reaches 7 hours per day.

• production or distribution limitations

Upon initiation and termination of Stage 2 – FWC will mail a notice to its customers. No notice to TNRCC required.

Stage 2 of the plan may end when the condition listed as triggering event has ceased to exist for a period of three (3) consecutive days. Upon termination of Stage 2 Stage 1 becomes operative.

FWC will visually inspect lines and repair leaks on a daily basis. Monthly review of customer use records and follow-up on any customer having unusually high usage.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 125 09 AUG 05 '05

APPROVED TARIFF BY SP/SP

**Frontier Water Company
Drought Contingency Plan – (4)**

* Second water source for Frontier Water Company is purchased water

Voluntary Water Use Restrictions

- a. Restricted hours – outside watering is allowed daily – but only during periods specifically described in the customer notice – between 10:00 pm and 5:00 am.
- b. Restricted days/hours – water customers are requested to voluntarily limit the irrigation of landscaped areas with hose-end sprinklers. Customers are requested to limit outdoor water use to:

**Mondays for customers with address ending with numbers 1,2, or 3
Wednesdays for customers with address ending with numbers 4,5, or 6
Fridays for customers with address ending with numbers 7,8,9, or 0.**

Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 am and between 8:00pm and 12:00 midnight on designated watering days. Irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, faucet filled bucket or watering can of 5 gallons or less or a drip irrigation system.

Stage 3 – Mandatory Water Use Restrictions

FWC will implement Stage 3 when pump demand reaches 8 hours per day. Upon initiation and termination of Stage 3 - FWC representative will go door to door to customers and send notice to TNRCC.

Stage 3 of the plan may end when the condition listed as the triggering event has ceased to exist for a period of 3 consecutive days. Upon termination of Stage 3, Stage 2 becomes operative.

FWC will visually inspect lines and repair leaks on a regular basis. Monthly review of customers use records and follow-up on any customer having unusually high usage.

or has production or distribution limitations

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 125 09 AUG 05 '05

APPROVED TARIFF BY SP/SP

**Frontier Water Company
Drought Contingency Plan – (5)**

Mandatory Water Use Restrictions: The following water use restrictions will apply to all customers.

**Irrigation of landscaped areas with hose-end sprinklers will be limited to:
Mondays for water customers with street address ending with numbers 1,2, or 3.
Wednesdays for customers with street address ending with numbers 4,5, or 6.
Fridays for customers with street address ending with numbers 7,8,9 or 0.**

Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 am and between 8:00pm and 12:00 midnight on designated watering days. Irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, faucet filled bucket or watering can of 5 gallons or less or a drip irrigation system.

Use of water to wash any motor vehicle, motorbike, boat, trailer, plane or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 am and between 8:00 pm and 12:00 midnight.

Use of water to fill, refill, or add to any indoor or outdoor swimming pool, wading pool or “Jacuzzi type pools is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 am and between 8:00 pm and 12:00 midnight.

Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where such fountains or ponds are equipped with a recirculation system.

Use of water from hydrants or flush valves shall be limited to maintaining public health, safety and welfare.

The following uses of water are defined as non-essential and are prohibited:

- Wash down of any sidewalks, walkways, driveways, or other hard surfaced areas.**
- Use of water to wash down building or structures for purposes other than immediate fire protection.**
- Use of water for dust control**
- Permitting water to run or accumulate in street**
- Failure to repair a controllable leak or leaks within a reasonable period after having been given notice directing the repair of leak or leaks and any waste of water.**

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12509 AUG 05 '05

APPROVED TARIFF BY SP/SP

**Frontier Water Company
Drought Contingency Plan – (6)**

Stage 4 – Critical Water use Restrictions:

FWC will implement Stage 4 when pump demand reaches 10 hours per day.
• production or distribution limitations; system outages; supply contamination

Upon initiation and termination of Stage 4 – FWC will mail a notice to its customers. Notice will be sent to TNRCC.

Stage 4 of the plan may be rescinded when the condition listed as triggering the event has ceased to exist for a period of 3 consecutive days. Upon termination of Stage 4 – Stage 3 becomes operative.

Operational Measures:

FWC will visually inspect lines and repair leaks on a daily basis.

All meters will be read as often as necessary to insure compliance with this program and for the benefit of our customers.

Mandatory Water use Restrictions:

All outdoor use of water is prohibited – irrigation of landscaped areas is absolutely prohibited and use of water to wash any motor vehicle, motorbike, trailer, boat, plane or other vehicle is absolutely prohibited.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 125 09 AUG 05 '05

APPROVED TARIFF BY SP/SP

EXAMPLE

Frontier Water Company
6513 Grace
Pearland, Texas 77584
281 489-8212
Pager: 713 – 727-5949

TO: ALL CUSTOMERS OF FRONTIER WATER COMPANY

We are issuing a “Mild Water - Shortage Alert” and are asking you our customers to voluntarily reduce water use by following the preferred lawn-watering schedule below:

- a. If you live at an odd-numbered street address – we ask that you water outdoors on odd days of the month.
- b. If you live at an even-numbered street address – we ask that you water outdoors on even days of the month.
- c. All customers are requested to water lawns only between the hours of 6 am to 10 am and 8 to 10 pm.

By voluntarily following the above water schedule – we can improve the condition of our water supply.

Should conditions worsen to “moderate” Frontier Water Company will mandate the odd/even number watering schedule.

If the water supply reaches “severe conditions” – all outdoor water use not essential to health and safety will be banned.

We requests that all of our customers do their part to conserve water. Please remember to check leaky faucets. A faucet that leaks just one drop every five seconds can waste more than 1,000 gallons a year.

Should you have any questions regarding this notice – please call 281 489-8212.
FWC/DCP 8/30/2000

EXAMPLE

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 125 09 AUG 05 '05

APPROVED TARIFF BY: SP/SP