



Filing Receipt

Received - 2022-02-04 03:32:57 PM

Control Number - 53075

ItemNumber - 303

SECTION A RATE SCHEDULE

11.00 for first 500 Gallons Minimum
1.50 for each additional 1000 gallon useage
30.00 Tie on fee for existing meter

Bills are mailed on the first day of the month and due 15 days from date of bill.

Service will be disconnected if not paid 10 after past due date.

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OCT - 5 '81 DOCKET # 3479
FILE W-96-1 BY
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SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

NEW SERVICE WHERE NO EXISTING SERVICE LINES ARE AVAILABLE:

Actual cost of installing service lines and meter, to be pro-rated back to the customer as new connections are made from the end of existing main to the end of extension.

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SECTION B SERVICE RULES AND REGULATIONS

Complete application for service and pay \$30.00 tie on fee.

No other requirements for new service.

Bills are due 15 days after date of bill. Service will be disconnected 10 days after past due date. There is a \$30.00 re-connect fee if service is dis-connected.

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Acct. No. For Period
 Meter Readings Present Date
 Previous Date
 Consumption in 500 gallons

Current Bill
 PAST DUE AMT.
 Total Due

Payable 15 days from date of bill.
 Please make check payable to and mail to:

TRANS-CO WATER CO.
 P. O. Box 157
 Frankston, Texas 75763

Phone No. (214) 876-2911

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TRANS-CO WATER CO.
P. O. Box 93
FRANKSTON, TEXAS 75763
(214) 876-2911

CUSTOMER: _____ PHONE: () _____
 LAST FIRST M. AC

ADDRESS: _____ LOT# _____
 Street Name & Number CITY STATE ZIP

SUBDIVISION: _____ PERMANENT RESIDENT: YES ___ NO ___

DATE SERVICE IS DESIRED TO BEGIN: _____

Water servie is hereby requested by customer from Trans-Co Water Company, for the above mentioned lot. In consideration for such service, customer agrees to;

1. Comply with the rules and regulations of the company; and
2. Comply with the health and saitation ordinances and laws of the County of Anderson and the State of Texas.
3. Permanently disconnect any private water supply from the system connected to the company service and agree not to allow any cross connections to be installed;
4. If a meter is currently available in front of your property, pay a \$30.00 Turn On Fee.
5. Pay a minimum monthly charge of \$11.00, for which customer is to receive 500 Gallons of water per month, noncumulative, and then \$1.50 for each 1,000 Gallons or portion thereof, thereafter used;
6. Tap On Fee for existing lines \$300.00;
7. New service where no existing service lines are available, pay actual cost of installing service lines and meter, to be pro-rated back to the customer as new connections are made from the end of existing main to the end of extension.

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DATED: _____

Customer Signature

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APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the Substantive Rules of the Public Utility Commission. Every water utility must comply with the Substantive Rules in their entirety and copies of the complete rules for reliance thereon are available for a nominal printing cost of \$3.00 plus 15¢ tax. (\$3.15)

BILLING: Bills shall be rendered monthly (unless the Commission has specifically authorized otherwise) and shall show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code, total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill.

SERVICE REFUSAL: If state and local regulations have been met, a service request can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

SERVICE DISCONTINUANCE: A customer may be disconnected, after at least a 7 day personal notice in writing, only for the following: a bill unpaid more than 15 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

METERS: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

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This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

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APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSIT: Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made to residential customers who have paid service bills for 12 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of current bills, and to commercial and industrial customers who have paid bills for service for 24 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills. Failure of either a residential, commercial or industrial customer to meet these refund criteria permits the utility to retain the deposit and any interest which may have accrued.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.041 - 052.02.04.048 and 052.02.05.053. This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

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W-144-4

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Public Utility Commission
Emergency Water Rationing Program Director
7800 Shoal Creek Boulevard
Suite 400N
Austin, TX 78757

PUBLIC UTILITY COMMISSION
FRANKSTON, TEXAS

Attached is a copy of the standard Public Utility Commission Emergency Water Rationing tariff submitted for your approval and inclusion in this company's tariff.

I understand that all customers must be notified in writing at least 72 hours before implementation of the Emergency Water Rationing Plan. The Public Utility Commission will be provided a copy of the written notice provided to the customers (which will include a copy of the approved tariff) before this plan is implemented. The customer notification will also clearly state which stage of the Emergency Water Rationing Plan will be implemented and the beginning date.

I agree to administer the Emergency Water Rationing Plan in accordance with the attached tariff.

W. Q. Adams 10/3/84
signature date

TRANS-CO WATER COMPANY
Company name

P. O. BOX 93

FRANKSTON, TEXAS 75763
Company address

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(214) 876-2911 or (214) 876-2487
Area Code/Telephone number

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SECTION _____ Emergency Rationing Program

The following water rationing program is adopted for emergency use only during periods of acute water shortage.

A. Declaration of Emergency: When system demand exceeds production or storage capability measured over a 24-hour period, and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist, and thereafter ration water in the following manner.

B. Notice Requirements: Written notice of the proposed rationing shall be mailed or delivered to each customer 72 hours before the utility actually starts the program, and shall also be placed in a local newspaper. The utility shall send a copy of the customer notice to the Public Utility Commission at the same time notice is sent to the customers. The customer notice shall contain the following information;

1. the date rationing shall begin,
2. the date rationing shall end,
3. the stage (level) of rationing to be employed, and
4. a copy of this rationing authority.

C. Stage Levels of Rationing:

STAGE I (mild rationing conditions): Alternate day usage of water for outdoor purposes such as lawns, gardens, car washing, etc. Customers with even number addresses (north or west side of streets) shall use water outdoors only on even numbered days; odd number addresses (south or east side of streets) shall use water outdoors only on odd numbered days.

STAGE II (moderate rationing conditions): All outdoor water usage is prohibited; however, usage for livestock is exempt.

STAGE III (severe rationing conditions): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption shall be limited to each customer in one of the following ways;

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SECTION _____

(1) A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount, OR

(2) A maximum number of gallons per meter (customer) per week, with notice to each customer of this number.

All meters shall be read as often as necessary to insure compliance with this program, for the benefit of all the customers.

D. Violation of Emergency Rationing Rules:

(1) First violation-the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24 hour period. The cost to be charged to the customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.

(2) Subsequent violations-the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility shall apply for restoration of service.

E. Exemptions or Variances From Rationing Rules:

The utility may grant any customer an exemption or variance from the uniform rationing program, for good cause. In such event, the utility shall notify the Public Utility Commission within 24 hours of such exemption or variance, stating the name, address, and cause for the affected customer.

A customer who is refused an exemption or variance may appeal such action to the utility by written appeal to the Public Utility Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not employ discrimination in such grants.

F. Rates:

All existing rate schedules shall remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

The purpose of this emergency Rationing Program is to conserve the total amount of water demanded from the utility until supply can be restored to normal levels. This rationing program shall not exceed sixty (60) days without written approval of the Public Utility Commission.

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EMERGENCY WATER RATIONING PLAN EXEMPTION/VARIANCE NOTICE TO THE PUBLIC UTILITY COMMISSION

Company name: TRANS-CO WATER COMPANY

Operator/Owner: Mark A. Dial

Address: P. O. Box 93

Frankston, Texas 75763

Telephone: (214) 876-2911 or 876-2487

An exemption and/or variance to Stage _____ of the Emergency Water Rationing tariff on file for the above company has been granted to:

Name: _____

Business Name (if applicable): _____

Address: _____

Effective Date: _____

for the following reason(s):

Signature _____ date _____

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Public Utility Commission of Texas



H. M. Rollins
Chairman

George M. Cowden
Commissioner

T. G. Smith
Commissioner

September 24, 1982

Mr. M. M. Dial
Trans-Co Water Company
Box 157
Frankston, Texas 75763

Dear Mr. Dial:

In response to your recent letter, I have enclosed an application form for utilities with fewer than 150 customers. This Notice of Proposed Rate Change became effective September 1, 1981 under our new law. I have also enclosed a copy of P.U.C. Rules of Practice and Procedure 052.01.00.044 for your review. While you may increase your rates, you must file this application which will be reviewed and must comply with the Public Utility Commission's rules and regulations. Please read the form, complete the required information, sign the Oath and return it to me as soon as possible. You are required to notify your customers of this rate increase and advise them where they may protest. Please send me a copy of this notice along with your filing.

Thank you for your cooperation in this matter. If you have any questions, please feel free to call me.

Sincerely,

A handwritten signature in cursive script that reads "Agatha D. Chapa".

Agatha D. Chapa
Commission Filing Clerk
(512) 458-0228

Encl.

cc: Consumers Affairs

/adc

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