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Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a sewer system including service standards and billing practices must comply with the Commission's <u>Substantive</u> <u>Rules</u>, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE
INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM RECEIVED
AN OPPORTUNITY TO EXAMINE THIS TARIFF.

SEWER UTILITY TARIFF

for

TRANSWORLD CONSTRUCTION CORPORATION		3939 Hartsdale	
(Utility Name)		(Business Address)	
HOUSTON (City)	TEXAS (State)	77063 (Zip)	(713) 783-0380 (Area Code) Phone
The above utility oper	ates a <i>sewer</i> system in	the following	counties:
and the following cition	es, unincorporated town	s and subdivi	sions (if any):

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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	Appendix	FILE W-12-0 BY	<b>翻</b> part fro: 編 機 
	A	A Rate Schedul  B Service Rule  C Extension Po	A Rate Schedule  B Service Rules and Regulations  C Extension Policy  PUBLIC UTILITY COMMISSION  APPROVED  Appropriate Commission  Approved to the commission of the commissio

The Appendix contains a sample of each service agreement form used by the above utility and a condensation of <u>Substantive</u> <u>Rules</u> of the Commission.

# SECTION A RATE SCHEDULE

### A. RATE STANDARD

Rates charged by TRANSWORLD CONSTRUCTION CORPORATION Shall be equal to or less than rates charged by the City of League City, Texas at the time of billing.

#### B. RATES

Rates to be charged by TRANSWORLD CONSTRUCTION CORPORATION are as follows:

1. MONTHLY SEWER SERVICE RATE:

- a. Single Family Residence Fixed Fee of \$4.75.
- b. Apartments and other multi-family dwellings -\$4.50 per Single Family Unit.
- c. Service Stations, Restaurants, and other Public Commercial Users - \$4.50 per Fixture Unit
- d. Industrial Users To Be Negotiated

### 2. SEWER CONNECTION CHARGES:

Any sewer system using reducers or pressurized feeds shall pay the connection fee of the largest line size involved or estimated to be needed to accommodate a gravity flow system. The below costs are calculated to recover actual costs to TRANSWORLD CONSTRUCTION CORPORATION of all normal installations.

4"	connection	\$ 200.00
	connection	400.00
8"	connection	800.00
	connection	1,000.00
12"	connection	1,200.00
15"	connection	1,500.00

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# SECTION B SERVICE RULES AND REGULATIONS

- A. Discharge of certain waters, wastes prohibited.
  - (1) No person shall discharge or cause to be discharged any storm water, surface water, ground water, roof run-off, subsurface drainage or unpolluted industrial process waters to any sanitary sewer.
  - (2) In cases where, in the opinion of Transworld Construction Corporation the character of the sewage from any building or other premises is such that it will damage the sewage system, Transworld Construction Corporation shall have the right to require such user to dispose of such waste otherwise, and prevent it from entering the system.
  - (3) Except as hereinafter provided, no person shall discharge or cause to be discharged into the sanitary sewer system, directly or indirectly, any of the following described matters, waters or wastes:
    - (a) Any liquid or vapor having a temperture higher than one hundred fifty (150) degrees Fahrenheit.
    - (b) Any water or waste which may contain more than one hundred (100) parts per million, by weight, of fat or grease.
    - (c) Any gasoline, benzine, naptha, fuel oil or other flammable or explosive liquid, solid or gas.
    - (d) Any garbage that has not been properly shredded.
    - (e) Any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood, paunch manure, or other solid or viscous substances capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewage works.
    - (f) Any wastes or waters containing suspended or dissolved solids of such character and quantity that unusual attention or expense is required to handle such materials at the sewage treatment plant or in the public sewage works.

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(g) Any noxious or malodorous gas or substance capable of creating a public nuisance.

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(h) Any waters or wastes having a pH lower than 5.5 or higher than 10.0, or having any other corrosive property capable of causing damage or hazard to structures, equipment and personnel of the sewage works.

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(i) Any water or wastes containing a toxic or poisonous substance, such as plating or heat treating wastes, in sufficient quantity to injure or interfere with any sewage treatment process, to constitute a hazard to humans or animals, or to create any hazard in the receiving waters of the sewage treatment plant.

- (j) Any cyanide greater than 1.0 part per million, as CN.
- (k) Any hexavalent chromium greater than 1.0 part per million.
- (1) Any trivalent chromium greater than 1.0 part per million.
- (m) Any copper greater than 1.0 part per million.
- (n) Any nickel greater than 1.0 part per million.
- (o) Any cadmium greater than 1.0 part per million.
- (p) Any zinc greater than 1.0 part per million.
- (q) Any phenols greater than 1.0 part per million.
- (r) Any tin greater than 1.0 part per million.
- (s) Any iron greater than 5 part per million.
- (t) Any radioactive wastes greater than allowable releases as specified by current United States Bureau of Standards Handbooks dealing with the handling and release of radioactivity.
- B. Measurements, tests and analysis.

All measurements, tests, and analyses of the characteristics of waters and wastes to which reference is made in section "A" shall be determined in accordance with the latest edition of "Standard Methods for Examination of Water and Waste Water" prepared for publication jointly by the American Public Health Association, The American Water Works Association,

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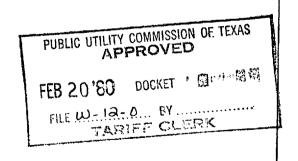
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SECTION B SERVICE RULES AND REGULATIONS

### C. Penalties.

Any person found to be violating any provision of this policy shall be served by Transworld Construction Corporation with written notice stating the nature of the violation and providing ten (10) days, or more, for the satisfactory correction thereof. The offender shall, within the period of time stated in such notice, permanently cease all violations. If the offender continues violation after the expiration of the time stated. Transworld Construction Corporation may prohibit the further use of the sewage system by the offender and may revove or close the offender's sewage connections.

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(Name of Sewer Utility)

EXTENSION POLICY SECTION C

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

The developer will install, at his own cost, sewer lines, lift stations, and services, which services shall include taps and service lines, as required to provide sewer service to the property line or utility easement lines for servicing all lots in the service area, to connect with sewer system. of Transworld Construction Corporation.

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## APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the Substantive Rules of the Public Utility Commission. Every sewer utility must comply with the Substantive Rules in their entirety and copies of the complete rules for reliance thereon are available for a nominal printing cost (\$2.95).

Bills shall be rendered monthly (unless the Commission has specifically BILLING authorized otherwise) and should show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code, total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill unless provided for in a deferred payment agreement.

If state and local regulations have been met, a service request SERVICE REFUSAL can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

A customer may be disconnected, after at least a 5 day SERVICE DISCONTINUANCE personal notice in writing, only for the following: a bill unpaid more than 20 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

Unless the Commission has specifically authorized otherwise, each utility **METERS** shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

> This condensation was prepared 2-4-77 and does not incorporate changes of Substantive Rules made after that Bustuilly COMMISSION OF TEXAS

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# APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSITS

Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a sewer utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any sewer utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made to residential customers who have paid service bills for 12 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of current bills, and to commercial and industrial customers who have paid bills for service for 24 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills. Failure of either a residential, commercial or industrial customer to meet these refund criteria permits the utility to retain the deposit and any interest which may have accrued.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.041 - 052.02.04.048 and 052.02.05.053. This condensation was prepared 6-9-78 and does not incorporate changes of Substantive Rules made after that date.

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