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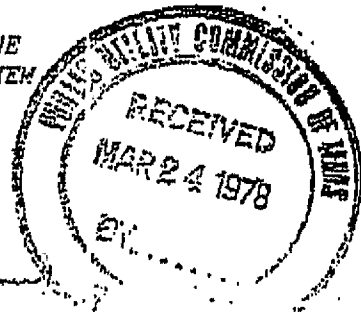
Control Number - 53075

ItemNumber - 293

Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7500 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a water system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.



WATER UTILITY TARIFF

for

(28375 Summary)

Douglas Utility Company (Utility Name) Mr. M. J. [Signature]

5330 West Belfort (Business Address)

Houston (City)

Texas (State)

77035 (Zip)

713-729-1821 (Area Code) Phone

The above utility operates a water system in the following counties:

Harris

and the following cities, unincorporated towns and subdivisions (if any):

Poultainview

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

Section	Page
A Rate Schedule	2
B Service Rules and Regulations	
C Extension Policy	
Appendix	

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED
 APR 18 1978
 Docket: 899
 File By: TARIFF CLERK

FILMED DEC 04 1955 SYSTEM 200

The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

Douglas Utility Company

(Water Utility Name)

Water Tariff Page No.

Revision No.

SECTION 1.0--RATE SCHEDULE

Section 1.01--Rates

METER SIZE	Monthly Minimum Charge including <u>0</u> gallons	Gallonage Charge
5/8" or 3/4"	\$ <u>5.49</u> per month	\$ <u>1.30</u> per 1000 gallons SAME FOR ALL SIZES
1"	\$ <u>9.33</u> per month	
1 1/2"	\$ <u>18.11</u> per month	
2"	\$ <u>29.09</u> per month	
3"	\$ <u>54.89</u> per month	
4"	\$ <u>90.57</u> per month	

Section 1.2--Miscellaneous Fees

TAP FEE.....\$ 350.00
 Tap fee is limited to the average of the Utility's actual costs for materials and labor for standard residential connections of 5/8" or 3/4" meter

RECONNECTION FEE.....\$ 40.00
 The reconnect fee will be charged before service can be restored to a customer who has been disconnected at a) the customer's request, b) reasons listed under Section 2.0 of this tariff, or c) reasons listed in the Commission's Substantive Rules.

LATE CHARGE
 A one-time penalty of \$1.00 or 5.0% whichever is larger may be made on delinquent bills. The penalty on delinquent bills may not be applied to any balance to which the penalty was applied in a previous billing.

RETURNED CHECK CHARGE.....\$ 15.00

CUSTOMER DEPOSIT (Maximum).....\$ 50.00

Effective June 1, 1988

TEXAS WATER COMMISSION
APPROVED
 DATE 7/13/87 DOCKET 7360-R
 FILE 11369 BY JM
 TARIFF CLERK

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Key to Codes

- C--Regulation Change D--Discontinued I--Increase N--New
- R--Reduction E--Error Correction
- T--Change in text, but no change in regulation

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page 2 of 14

Douglas Utility Co.
(Name of water Utility)

Water Tariff Page 3
Revision No. I

SECTION B SERVICE RULES AND REGULATIONS

After receipt of the connection charge from applicant, water service is furnished. Application for water and sewer service on property that does not have water mains and sewer lines in place, the applicant will pay for facilities required to furnish the service in addition to the tap fee and connection charges and the facilities provided shall be the property of the Corporation. Any engineering service required is to be paid by the applicant.

Bills for service are rendered monthly.

Payment is due 15 days from date of bill. A customer's water service will be discontinued if bill has not been paid within five days from date of notification. Payment must be received by the Corporation on or before the due date.

Service may be discontinued for the following reasons:

- Failure to pay a delinquent account.
- Tampering with Corporation's equipment or bypassing same.
- Without notice when a dangerous situation exists.
- Failure to pay Connection fee.
- Failure to pay required deposit.
- Failure to furnish letter of guarantee by property owner for payment of Utility Service.

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PUBLIC UTILITY COMMISSION OF TEXAS	
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APR-18 1978	
Docket	<u>879</u>
File	By _____
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and mail it to the Commission for a filing stamp. List the Revision Number 1.
The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

Douglas Utility Company
(Name of Water Utility)

Water Tariff Page 4

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

1. All customers shall pay a tap fee as specified in Section A for the purchase and installation of water meters and for all extensions or improvements of facilities required as a result of application for service, including engineering and connection fees, except that contribution in aid of construction shall not be required of individual residential customers for production, storage, treatment, or transmission facilities.
2. In addition to tap fee, line extension, or other connection charges authorized in Section 1 on this page, non-residential customers and developers of property to be subdivided into five or more serviceable lots or connections shall pay a contribution in aid of construction if the application for service requires that production, treatment, storage or transmission facilities be expanded. The contribution shall be limited to an amount sufficient to furnish the property or development with facilities compliant with the Texas Department of Health and Texas Department of Water Resources minimum design criteria for production, storage, treatment, or transmission facilities.
3. All customers shall complete a written application form when requesting service that requires line extensions or facility expansion. The form shall state that the utility is required by law and by the Commission to render service to all applicants within the utility's certificated area upon payment or agreement to pay all costs of the extension or expansion, as permitted by this tariff.
4. Within seven days of receiving the written application for utility service, Douglas will provide the applicant with a written estimate of the costs for extending service and a list of the materials necessary for extension.
5. If the extension is to be made by a contractor or any party other than Douglas, the applicant may employ the services of others of similar qualifications instead of those designated by Douglas, provided that the materials and construction standards are the same as those used by the utility. All work must be inspected and approved by the utility to ensure that it meets reasonable construction standards.
6. The utility shall make available to the applicant all cost records to support the amount charged by the utility for expansion or extension costs.



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To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

RC-As Change; R-Regulation Change; D-Discontinued; I-Increase; F-New; E-After Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number. The Commission will review it, stamp and return it, or request additional information if needed.

REV: 5-82

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DEC 04 1986
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PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED
APR 24 '85 DOCKET 5625
FILE..... BY.....
TARIFF CLERK

APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the Substantive Rules of the Public Utility Commission. Every water utility must comply with the Substantive Rules in their entirety and copies of the complete rules for reliance thereon are available for a nominal printing cost (\$2.95).

BILLING Bills shall be rendered monthly (unless the Commission has specifically authorized otherwise) and should show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code; total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill unless provided for in a deferred payment agreement.

SERVICE REFUSAL If state and local regulations have been met, a service request can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

SERVICE DISCONTINUANCE A customer may be disconnected, after at least a 5 day personal notice in writing, only for the following: a bill unpaid more than 20 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

METERS Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

This condensation was prepared 2-4-77 and does not incorporate changes of Substantive Rules made after that date.

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DEC 04 1986

SYSTEM 200

APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSITS Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made if service is not connected, is disconnected, or if residential bills were paid for 12 consecutive months (24 consecutive months for commercial and industrial bills) with no more than 2 delinquent bills and no service disconnection for an unpaid bill.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.047 - .052.02.04.048 and .052.02.05.053. This condensation was prepared 2-4-77 and does not incorporate changes of Substantive Rules made after that date.

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DEC 04 1986
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Douglas Utility Company
(Name of Water Utility)

Water Tariff Page 7

Revision No. I

SECTION _____

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DEC 04 1986

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DOUGLAS UTILITY COMPANY
P. O. Box 35356
Houston, Texas 77035
729-1821

DOUGLAS
UTILITY
COMPANY

Water \$ 15.25 Minimum

Sewer \$ 15.25 Minimum

Garbage \$ 5.40

Adjustment for Overcharge

Billing Date

Billing Date

\$ (1.00)

Total Monthly Service

\$ 34.90

Arrears

TOTAL AMOUNT DUE

Payment Due 10th of Month
Following Date of Bill

Please Return
This Portion

PUBLIC UTILITY COMMISSION
OF TEXAS

APPROVED

APR 18 1978

Docket # 899
BY
TARIFF CLERK

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DOUGLAS UTILITY COMPANY
P.O. Box 35356
Houston, Texas 77035
Phone: 729-1821

FINAL NOTICE

According to our records your account for water, sewer and other service in the amount of \$ _____ is DELINQUENT. Payment must be made on or before _____ or service will be discontinued without further notice. The charge for re-connection will be \$25.00.

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The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

Douglas Utility Company
(Name of Water Utility)

Water Tariff Page 8

Revision No. I

SECTION _____

DOUGLAS UTILITY COMPANY P. O. Box 35356 Houston, Texas 77035 729-1823		DOUGLAS UTILITY COMPANY	
WATER	\$ 15.25 Min.	Billing Date	Billing Date
SEWER	15.25 Min.		
TOTAL MONTHLY SERVICE		\$ 30.50	\$ 30.50
Arrears			
TOTAL AMOUNT DUE			
Payment Due 10th of Month Following Date of Bill		Please Return This Portion	

DOUGLAS UTILITY COMPANY P. O. Box 35356 Houston, Texas 77035 729-1823		DOUGLAS UTILITY COMPANY	
WATER		Billing Date	Billing Date
SEWER	\$ 15.25 Min.		
TOTAL MONTHLY SERVICE		\$ 15.25	\$ 15.25
Arrears			
TOTAL AMOUNT DUE			
Payment Due 10th of Month Following Date of Bill		Please Return This Portion	

PUBLIC UTILITY COMMISSION
OF TEXAS
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Docket _____

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Douglas Utility Company
(Name of Water Utility)

Water Tariff Page 9
Revision No. I

DOUGLAS UTILITY CO.

5330 W. BELLFORT, BOX 36356, HOUSTON, TEXAS, 77035, PH. 729-1821, AREA CODE 713

Date: _____

Kitty Hawk Landing Apartments, Inc.
5609 Aldine Bender Road
Houston, Texas 77032

Water & Sewer Service for Month of _____

_____ Apartments @ \$ 12.50 Each \$ _____

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PUBLIC UTILITY COMMISSION OF TEXAS	
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and mail it to the Commission for a filing stamp. List the Revision Number I.
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more data (all public notice provisions on the tariff change form must be followed).

Douglas Utility Company
(Sewer Utility Name)

Sewer Tariff Page No. _____
Revision No. _____

SECTION 1.0--RATE SCHEDULE

Section 1.01--Rates

CONNECTION TYPE - All Services - The basic rate for sewer service is \$7.23/month-per residential connection or apartment unit occupied. There is an additional sewer charge of \$1.00 per 1000 gallons of water used. This is based on the customer's previous winter monthly water average usage. For customers who receive sewer service only, or new customers, the charge will be based on the winter monthly water usage average at all the residential connections.

Section 1.02--Miscellaneous Fees

TAP FEE.....\$ 350.00
Tap fee is limited to the average of the Utility's actual costs for materials and labor for standard residential connections.

RECONNECTION FEE.....\$ 40.00
The reconnect fee will be charged before service can be restored to a customer who has been disconnected at a) the customer's request, b) reasons listed under Section 2.0 of this tariff, or c) reasons listed in the Commission's Substantive Rules.

LATE CHARGE
A one-time penalty of \$1.00 or 5.0% whichever is larger may be made on delinquent bills. The penalty on delinquent bills may not be applied to any balance to which the penalty was applied in a previous billing.

RETURNED CHECK CHARGE.....\$ 15.00

CUSTOMER DEPOSIT (Maximum \$50).....\$ 50.00

Effective June 1, 1988

TEXAS WATER COMMISSION
APPROVED
DATE 7/13/88 DOCKET 7366-R
CCW FILE 20587 BY JM
TARIFF CLERK ph

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SYSTEM 200

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Model Drought Contingency Plan

DEC 07 2000

DROUGHT CONTINGENCY PLAN

SURFACE WATER USES SECTION
TNRCC

FOR THE

INVESTOR OWNED UTILITY

Douglas Utility Company
(Name of utility)

3200 Wilcrest Suite 380 Houston TX
(Address, City, Zip Code) 77032

11369
(CCN#)

1010127
(PWS #s)

October 18, 2000
(Date)

Section 1 Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Please note: Water restriction is not a legitimate alternative if water system does not meet the Texas Natural Resource Conservation Commission's (TNRCC) capacity requirements under normal conditions or if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

I Jerry Homan (Please print name), being the responsible official for Douglas Utility Company (Name of utility), request a minor tariff amendment to include the enclosed Drought Contingency Plan.

Jerry Homan
(Signature)

10/18/00
(Date)

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

CCN 11369 FEB 20 '01

Section 2 Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by:
(check at least one of the following)

scheduling and providing public notice of a public meeting to accept input on the Plan.

The meeting took place at:

Date: 9/28/00 Time: 3:00pm Location: 3200 Wilcrest
Suite 380, Houston TX.
77032

mailed survey with summary of results. (attach survey and results)

bill insert inviting comment. (attach bill insert)

other method _____

Section 3 Public Education

The Douglas Utility Company (name of utility) will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

Drought plan information will be provided by:
(check at least one of the following)

public meeting

press releases

utility bill inserts

other _____

Section 4 Coordination with Regional Water Planning Groups

The service area of the Douglas Utility Company (name of your utility) is located within:

Regional Water Planning Group (RWPG) Region H

Douglas Utility Company (name of your utility) has mailed a copy of this Plan to the RWPG.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Section 5 Notice Requirements

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

1. the date restrictions will begin,
2. the circumstances that triggered the restrictions,
3. the stages of response and explanation of the restrictions to be implemented, and,
4. an explanation of the consequences for violations.

The utility must notify the TNRCC by telephone at (512) 239-6020, or electronic mail at watermon@tnrcc.state.tx.us prior to implementing Stage III and must notify in writing the Public Drinking Water Section at MC - 155, P.O. Box 13087, Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TNRCC at the initiation and termination of mandatory water use restrictions (i.e. Stages III and IV).

Section 6 Violations

1. First violation - The customer will be notified by written notice of their specific violation.
2. Subsequent violations:
 - a. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
 - b. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

Section 7 Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause upon written request. A customer who is refused an exemption or variance may appeal such action of the utility in writing to the Texas Natural Resource Conservation Commission. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Section 8 Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

STAGE I - CUSTOMER AWARENESS

Stage I will begin:

Every April 1st, the utility will mail a public announcement to its customers.
No notice to TNRCC required.

Stage I will end:

Every September 30th, the utility will mail a public announcement to its customers.
No notice to TNRCC required.

Utility Measures:

This announcement will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection by the TNRCC.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.

STAGE II - VOLUNTARY WATER CONSERVATION:

The water utility will implement Stage 2 when any one of the selected triggers is reached:

Supply-Based Triggers (check at least one and fill in the appropriate value)

- Well level reaches _____ ft. mean sea level (m.s.l.)
- Overnight recovery rate reaches _____ ft.
- Reservoir elevation reaches _____ ft. (m.s.l.)
- Stream flow reaches _____ cfs at USGS gage # _____
- Wholesale supplier's drought Stage 2 _____

Other Total daily water demand equals or exceeds 570,240 gpd; 60 percent of the source water capacity for three consecutive days.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

CCN 11369 FEB 20 '01

Demand- or Capacity-Based Triggers (check at least one and fill in the appropriate value)

- Drinking water treatment as % of capacity _____ %
 Total daily demand as % of pumping capacity 60 %
 Total daily demand as % of storage capacity _____ %
 Pump hours per day _____ hrs.
 Production or distribution limitations.
 Other Mechanical failure, severe damage to the distribution system, failure or contamination of one or more wells, electrical failure.

Upon initiation and termination of Stage 2, the utility will mail a public announcement to its customers. No notice to TNRCC required.

Requirements for termination

Stage 2 of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage 2, Stage 1 becomes operative.

Utility Measures:

Visually inspect lines and repair leaks on a daily basis. Monthly review of customer use records and follow-up on any that have unusually high usage.

Describe additional measures, if any, to be implemented directly by the utility to manage limited water supplies and/or reduce water demand. Examples include: reduced or discontinued flushing of water mains, activation and use of an alternative supply source(s); use of reclaimed water for non-potable purposes.

The second water source for Douglas Utility Company (name of utility) is:
(check one)

- Other well
 Inter-connection with other system
 Purchased water
 Other 3 wells, No other source currently available.

Voluntary Water Use Restrictions:

1. Restricted Hours: Outside watering is allowed daily, but only during periods specifically described in the customer notice; between 10:00 PM and 5:00 AM for example; OR
2. Restricted Days/Hours: Water customers are requested to voluntarily limit the irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems. Customers are requested to limit outdoor water use to Mondays for water customers with a street address ending with the numbers 1, 2, or 3, Wednesdays for water customers with a street address ending with the numbers 4, 5, or 6, and Fridays

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

for water customers with a street address ending with the numbers 7, 8, 9, or 0. Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.

- 3. Other uses that waste water such as water running down the gutter.

STAGE III - MANDATORY WATER USE RESTRICTIONS:

The water utility will implement Stage 3 when any one of the selected triggers is reached:

Supply-Based Triggers (check at least one and fill in the appropriate value)

- Well level reaches _____ ft. (m.s.l.)
- Overnight recovery rate reaches _____ ft.
- Reservoir elevation reaches _____ ft. (m.s.l.)
- Stream flow reaches _____ cfs at USGS gage # _____
- Wholesale supplier's drought Stage 3 _____
- Other Total daily water demand equals or exceeds 665,280 gpd, 70 percent of the source water capacity for three consecutive days.

Demand- or Capacity-Based Triggers (check at least one and fill in the appropriate value)

- Drinking water treatment as % of capacity _____ %
- Total daily demand as % of pumping capacity 70 %
- Total daily demand as % of storage capacity _____ %
- Pump hours per day _____ hrs.
- Production or distribution limitations.
- Other Mechanical failure, severe damage to the distribution system failure or contamination of one or more wells. Electrical failure.

Upon initiation and termination of Stage 3, the utility will mail a public announcement to its customers. Notice to TNRCC required.

Requirements for termination

Stage 3 of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage 3, Stage 2 becomes operative.

Utility Measures:

Visually inspect lines and repair leaks on a regular basis. Flushing is prohibited except for dead end mains.

Describe additional measures, if any, to be implemented directly by the utility to manage limited water supplies and/or reduce water demand. Examples include: activation and use of an alternative supply source(s); use of reclaimed water for non-potable purposes; offering low-flow fixtures and water restrictors.

Mandatory Water Use Restrictions: The following water use restrictions shall apply to all customers.

1. Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems shall be limited to Mondays for water customers with a street address ending with the numbers 1, 2, or 3, Wednesdays for water customers with a street address ending with the numbers 4, 5, or 6, and Fridays for water customers with a street address ending with the numbers 7, 8, 9, or 0. Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscaped areas is permitted at anytime if it is by means of a hand-held hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.
3. Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or "jacuzzi" type pools is prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8 p.m. and 12:00 midnight.
4. Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.
5. Use of water from hydrants or flush valves shall be limited to maintaining public health, safety, and welfare.
6. Use of water for the irrigation of golf courses, parks, and green belt areas is prohibited except by hand held hose and only on designated watering days between the hours 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight.
7. The following uses of water are defined as non-essential and are prohibited:

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- a. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- b. use of water to wash down buildings or structures for purposes other than immediate fire protection;
- c. use of water for dust control;
- d. flushing gutters or permitting water to run or accumulate in any gutter or street;
- e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- f. Any waste of water.

STAGE IV - CRITICAL WATER USE RESTRICTIONS:

The water utility will implement Stage 4 when any one of the selected triggers is reached:

Supply-Based Triggers (check at least one and fill in the appropriate value)

- Well level reaches _____ ft. (m.s.l.)
- Overnight recovery rate reaches _____ ft.
- Reservoir elevation reaches _____ ft. (m.s.l.)
- Stream flow reaches _____ cfs at USGS gage # _____
- Wholesale supplier's drought Stage 4 _____
- Supply contamination.
- Other Total daily water demand equals or exceeds 760,320 gpd and 80 percent of the source water capacity for three consecutive days

Demand- or Capacity-Based Triggers (check at least one and fill in the appropriate value)

- Drinking water treatment as % of capacity _____ %
- Total daily demand as % of pumping capacity 80 %
- Total daily demand as % of storage capacity _____ %
- Pump hours per day _____ hrs.
- Production or distribution limitations.
- System outage.
- Other Mechanical failure severe damage to the distribution system failure or contamination of one or more wells. Electrical failure.

Upon initiation and termination of Stage 4, the utility will mail a public announcement to its customers. Notice to TNRCC required.

Requirements for termination :

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage 4, Stage 3 becomes operative.

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Operational Measures:

The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m.. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers. *Describe additional measures, if any, to be implemented directly to manage limited water supplies and/or reduce water demand.*

Mandatory Water Use Restrictions: All outdoor use of water is prohibited.

1. Irrigation of landscaped areas is absolutely prohibited.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

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CCN 11369 FEB 20 '01

Model Drought Contingency Plan for IOUs - 6/15/00

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APPROVED TARIFF BY *LM/KB*