



Filing Receipt

Received - 2022-02-04 11:58:58 AM

Control Number - 53075

ItemNumber - 264

approved
8/31

Altho they have
no fees other
than a connection
fee - no membership
fee, no deposit, no
reconnect, etc. !!

WATER TARIFF

for

DEERHAVEN, INC.

P.O. BOX 261

Austin, Texas 78767

ccn# 10467

RECEIVED

BY _____

AUG 31 1976

**PUBLIC UTILITY COMMISSION
AUSTIN, TEXAS**

FILMED
DEC 04 1985
SYSTEM 200

TABLE OF CONTENTS

	<u>Section 1</u>	<u>Page</u>
1.01 thru 1.06	Definitions	1
	<u>Section 2</u>	
	Statement of Utility Operation	
2.01	Statement of Organization	2
2.02	Statement of Non-Discrimination Policy	2
	<u>Section 3</u>	
	Geographic Area Served	
3.01	Listing of Area Served	3
	<u>Section 4</u>	
	Rate Schedule	
4.01	Rate Schedule Residential User	4
	<u>Section 5</u>	
	Services Rules and Regulations	
5.01	New Taps and Services	5
5.02	Billings	7
5.03	Disputed Bills	7
5.04	Meter Tests on Request of Customer	7
5.05	Bill Adjustment Due to Meter Error	8
5.06	Discontinuance of Service	8
5.07	Extension Policy	9

FILMED
DEC 04 1966
SYSTEM 200

RECEIVED
BY _____
AUG 31 1976
PUBLIC UTILITY COMMISSION
AUSTIN, TEXAS

Section 1.0

Definitions

- 1.01 Board of Directors or Board means the board of directors elected by the members of the Corporation in accordance with the By-laws of the Corporation.
- 1.02 Consumer means a consumer of the Corporation who purchases water service.
- 1.03 Corporation means Deerhaven, Inc.
- 1.04 Commission means the Public Utility Commission of Texas.
- 1.05 Other Regulatory Agency means the Texas Department of Health Resources, United States Environmental Protection Agency, and such other agencies as may now or in the future exercise regulatory authority in the operation of the Corporation.
- 1.06 Service means the actual delivery of water to the customer and it includes any and all acts done, rendered, or performed in the delivery of water by the Corporation.

FILMED
DEC 04 1985
SYSTEM 200

Section 2.0

Statement of Utility Operation

- 2.01 Statement of Organization, Deerhaven, Inc. is a privately owned Corporation designed for the purpose of furnishing water to the residents of the Deerhaven subdivision and serves in the subdivision area located in Llano County, Texas. The area served is located on the Southern shore of Lake L.B.J. approximately 15 miles West of Marble Falls, Texas. Corporation operating policies are formulated by the Corporation's board of directors/stockholders.
- 2.02 Statement of Non-Discrimination Policy. Service of water is provided to all applicants who comply with the provisions of the tariff regardless of race, color, creed, sex or marital status.

FILED
MAY 04 1983
SYSTEM 200

Section 3.0

Geographic Area Served

3.01 Listing of Area Served

- A. Deerhaven, Inc. provides service to land owners in Deerhaven Subdivision located in Eastern Llano County, Texas. The area of service is located on the Southern shore of Lake Travis and the subdivision is located approximately 15 miles West of Marble Falls, Texas.

FILMED
DEC 04 1985
SYSTEM 200

Effective: December 13, 1978

Revision No. 1

Sheet 4

DEERHAVEN, INC.

Section 4.0

Water Tariff

4.01 Rate Schedule

Minimum Rate \$17.00 per month
(Includes water usage up to first 1000 gallons)

All usage in excess of 1000 gallons per month \$ 1.80 per M gallons

Connection Fee \$125.00

REVISED PURSUANT TO FINAL ORDER IN DOCKET NO. 1902

PUBLIC UTILITY COMMISSION
OF TEXAS
APPROVED
DEC 13 1978
Docket 1902
File _____ By _____
TARIFF CLERK

FILMED
DEC 04 1986
SYSTEM 200

Section 5.0

Services Rules and Regulations

5.01 New Taps and Services

A. Corporation Water Main in Place on User Property

After proper application is made and connection fees paid to the Corporation, the Corporation shall effect the installation of a standard meter box and 3/4" water meter at a mutually agreeable point not more than five feet in distance from the existing water main. In the event the Corporation water main does not have sufficient capacity to serve the new applicant with water service without reducing service to existing users below regulatory standards, the applicant shall in addition to paying the regular tap and membership fee, pay for such additional facilities and may be required to provide the service and any facilities so provided shall be the property of the Corporation.

B. Corporation Water Main Not on User Property

In the event an applicant desires water service on a property which does not currently have Corporation water mains in place the applicant, in addition to paying the appropriate connection fee, shall pay for additional facilities as may be required to provide the service and any facilities so provided shall be the property of the Corporation.

In those instances where water main has been located in the Public Right-Of-Way adjacent to the applicants property due to the applicants previous refusal to grant easement to the Corporation for the purpose of installing the water main and appurtenances, the applicant, prior to receiving the requested service, shall grant easement to the Corporation and shall pay to the Corporation, in addition to the connection fee, such sums as are necessary for the removal of the water main from the Public Right-Of-Way to the applicant's property.

C. Application Requiring Professional Services of Engineer

If the services of a registered professional engineer are required as a result of an application for service received by the Corporation, the engineer will be selected by the Corporation and applicant for service will bear all expenses incurred from these services.

D. Payment of Due Amounts

Every applicant who previously has been a customer of the Corporation and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts due the Corporation.

E. Requests for Non Standard Service

If an applicant requires other than the standard service and meter

FILMED

DEC 04 1986

SYSTEM 200

provided by the Corporation, such applicant will be required to pay all expenses incurred by the Corporation in excess of the expense that would be incurred in providing the standard service and meter.

F. Refusal of Service

(a) Compliance by Applicant

The Corporation may decline to serve an applicant until such applicant has complied with the state and municipal regulations and approved rules and regulations of the Corporation on file with Commission governing the service applied for or for the following reasons:

- (1) Applicant's facilities inadequate: If the applicant's installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given; or
- (2) For indebtedness: If the applicant is indebted to any utility for the same kind of service as that applied for.

(b) Applicant's Recourse

In the event that the Corporation shall refuse to serve an applicant under the provisions of these rules, the Corporation must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission thereon.

(c) Insufficient Grounds for Refusal to Serve

The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

- (1) Delinquency in payment for service by a previous occupant of the premises to be served:
- (2) Failure to pay for merchandise, or charges for non-utility service purchased from the Corporation
- (3) Failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application:
- (4) Violation of the Corporation's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interferes with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with said rules.

- (5) Failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Corporation as a condition precedent to service.
- (6) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

5.02 Billings

Bills for water service shall be rendered monthly unless otherwise authorized by the Commission or unless service is rendered for a period of less than a month. Payment of bill is due fifteen (15) days after issuance of the bill. A member's water service may be disconnected if the bill has not been paid within twenty (20) days from the date of issuance and if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five (5) days prior to a stated date of disconnection. Bills shall be paid by mailing a check or money order to the address noted on the bill on a date that will insure receipt thru normal mail, of the payment by the utility on or before the due date.

5.03 Disputed Bills

In the event of a dispute between the customer and the utility regarding any bill, the Corporation shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer.

5.04 Meter Tests on Request of Customer

The Corporation shall, upon the request of a customer, and, if he so desires, in his presence or in that of his authorized representative, make without charge a test of the accuracy of the customer's meter. The test shall be made during the Corporation's normal working hours at a time convenient to the customer if he desires to observe the test. The test shall be made preferably on the customer's premises, but may, at the Corporation's discretion, be made at the Corporation's test laboratory. If the meter has been tested by the Corporation, or by an authorized agency, at the customer's request, and within a period of four years the customer requests a new test, the Corporation shall make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the Corporation may charge the customer a fee which reflects the cost to test the meter, but this charge shall in no event be more than fifteen dollars (\$15.00) for a residential customer. Following the completion of any requested test, the Corporation shall promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

5.05 Bill Adjustment Due to Meter Error

If any meter is found to be outside of the accuracy standards established by the American Water Works Association, proper correction shall be made of previous readings for the period of six months immediately preceding the removal of such meter from service for test, or from the time the meter was in service since last tested, but not exceeding six months, as the meter shall have been shown to be in error by such test, and adjusted bills shall be rendered. No refund is required from the Corporation except to the customer last served by the meter prior to the testing. If a meter is found not to register for any period, unless bypassed or tampered with, the Corporation shall make a charge for units used, but not metered, for a period not to exceed three months based on amounts used under similar conditions during periods preceding or subsequent thereto, or during corresponding periods in previous years.

5.06 Discontinuance of Service

A. The due date of the bill for utility service shall not be less than fifteen (15) days after issuance. A bill for utility service is delinquent if unpaid by the due date.

B. A one-time penalty not to exceed five percent (5%) may be made on delinquent commercial or industrial bills; however, no such penalty shall apply to residential bills under this rule.

C. A customer's utility service may be disconnected if the bill has not been paid or a deferred payment agreement entered into within twenty (20) days from the date of issuance and if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five days prior to a stated date of disconnection.

D. Utility service may be disconnected for any of the following reasons:

- (1) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement:
- (2) Violation of the Corporation's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation:
- (3) Without notice where a known dangerous condition exists for as long as the condition exists: and
- (4) Tampering with the Corporation's meter or equipment or bypassing the same.

E. Utility service may not be disconnected for any of the following reasons:

- (1) Delinquency in payment for service by the previous occupant of the premises:
- (2) Failure to pay for merchandise, or charges of nonutility service provided by the utility:

FILED

DEC 04 1966

SYSTEM 200

- (3) Failure to pay for a different type or class of utility service unless fee for such service is included on the same bill:
 - (4) Failure to pay the account of another customer as guarantor thereof, unless the Corporation has in writing the guarantee as a condition precedent to service:
 - (5) Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billing:
 - (6) Failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due under Commission Rule 052.02.04.047 (e): and
 - (7) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the corporation is unable to read the meter due to circumstances beyond its control.
- F. Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Corporation are not available to the public for the purpose of making collections and reconnecting service.
- G. The Corporation may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring utilities, and approval from the Commission.

5.07 Extension Policy

It is the policy of the Corporation that all extensions or improvements to facilities required as a result of an application or applications for service shall be paid for in full by the applicant or applicants for such service, and will include the cost of engineering under Sec. 5.01C. Payment received by the Corporation for such extension or improvement shall be in addition to the standard connection fee requirements.

FILMED
DEC 04 1986
SYSTEM 200