

# Filing Receipt

Received - 2022-02-04 10:03:28 AM Control Number - 53075 ItemNumber - 238

# PUBLIC WATER SUPPLY REGULATORY PROGRAM

1

WATER SYSTEM DATA	
-0030001	
	ity NTNC Non-Comm
12/15 Superior Y(N) Approved Y(N) Probation Y(N)	Region <u>0</u>
System WALNUT BENO W.S. Con	inty_MACIELINA
Em 2801 TO CR 206, RT, TAKE 206 B LEFT	DI 11-0 007 7517
ble Official SYLL HOLT Title MULA ER	Phone <u>409-897-2562</u>
Address Rt, 1 Box 1494, HUNTWGTON, TX. BT	Phone 409-897-2562
t Op Name Grade & Type Grade & Type	
keg'd? <u>All</u> Other Cert Op Name Grade & Type	
Other Officials Contacted No.	FND JUB
Area Served WHEAVEN	END SUB
and Source GROUND - WALDED BEND - YELVILA	Type VC
nection with another PWS? <u>ND</u> Name PWS I/C <u>NH</u>	
arrive Connections 20 PER MANAAT, 15 TRANS, Retail Meters	Retail Population
le Master Meters Wholesale Service Connections	Wholesale Population
$\frac{1}{N \frac{1}{5}}$ Dist. to and Name of Nearest PWS $\frac{1}{N \frac{1}{5}}$	Holly wood mort
n u ti Trivial Enforcement Complaint Other) Previous Surve	No CHANGES
ached <u>NU</u> Previous Map OK? <u>V</u> $\in$ Sector Well Operational Status Changeur	10 CATINGES
ion of Supply, Source, Treatment, and Chemicals Used	t."
See attached Drawing, lecation and Descrip	geore
	RW Cap <u>NA gpm NA</u> mgd
Cell Cap. No METERSpm No METERSingd	
	pump Cap. 100 gpm 0,144 mga
mt Cap. <u>NA</u> gpm <u>N/t</u> mgd	Pump Cap. <u>100</u> gpm <u>0,144</u> mgd Pressure Tank Capacity <u>0,000 72</u> 5 MG
nt Cap. <u>NA</u> gpm <u>N/t</u> mgd Invested Storage Cap. <u>0,006 1146</u>	Pressure Tank Capacity DODO 125 MG
Int Cap. <u>NA</u> gpm <u>N/I</u> mgd Ievated Storage <u>NA</u> Total Storage Cap. <u>0,006 1146</u> um Daily Usage <u>Not AVAILABLE</u> Date <u>NA</u> Average Daily Usage <u>Nor A</u>	Pressure Tank Capacity <u>Di DOO 12</u> 5 MG <u>WAKABI</u> Time Period A.A
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sday, September 14, 1999

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20268

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Page 2 CCN County Name UTILITY NAME OWNERSHIP UTILITY\_FLAG ANGELINA 12475 WALNUT RIDGE WATER SYSTEM ANGELINA 12631 SUN-N-FUN ASSOCIATION ANGELINA 12656 FSA WATER UTILITY ANGELINA 12748 **CITY OF HUNTINGTON** С ANGELINA 20142 CITY OF LUFKIN С ANGELINA 20150 CITY OF DIBOLL С D ANGELINA 20568 GOODMAN/WADE ENTERPRISES, INC в ANGELINA 20572 IDLEWOOD WCID #1 D ANGELINA 20660 **REDLAND ESTATES UTILITIES** ANGELINA 20783 BRIAR VILLAGE SEWER UTILITY CCN County Name UTILITY NAME OWNERSHIP UTILITY FLAG ARANSAS 10565 CITY OF ROCKPORT С ARANSAS 10566 LAMAR WATER SUPPLY CORPORATION A ARANSAS 11181 CITY OF ARANSAS PASS С ARANSAS 11440 RINCON WSC W ARANSAS 11458 HOLIDAY BEACH WSC W ARANSAS 11573 PENINSULA WATER COMPANY ARANSAS H & S WATER SYSTEM 11731 ARANSAS 11960 COPANO HEIGHTS WATER COMPANY ARANSAS COPANO COVE WATER CO 12016 ARANSAS LAKE ISLAND MHP 12018 В ARANSAS 20200 **CITY OF ROCKPORT** С ARANSAS 20456 **CITY OF ARANSAS PASS** С D ARANSAS LAMAR WATER SUPPLY CORPORATION 20607 1 D County Name CCN UTILITY NAME OWNERSHIP UTILITY FLAG ARCHER 10250 CITY OF ARCHER CITY С ARCHER 10251 ARCHER CO MUD 1 D ARCHER 10268 WICHITA VALLEY WSC W ARCHER 11320 CITY OF SCOTLAND С ARCHER 11355 WINDTHORST WSC W ARCHER 11605 BAYLOR WSC W ARCHER CITY OF ARCHER CITY 20099 С D County Name CCN UTILITY NAME OWNERSHIP UTILITY\_FLAG ARMSTRONG 11083 WASHBURN COMMUNITY WTR SUP CO ٧V А ~County Name CCN UTILITY NAME OWNERSHIP UTILITY FLAG ATASCOSA 10648 FASHING-PEGGY WATER SUPPLY COR lW ATASCOSA 10649 MCCOY WSC W ATASCOSA 10665 CITY OF POTEET С ATASCOSA 10675 BEXAR METRO WD D ATASCOSA 11007 CITY OF LYTLE С ATASCOSA 12039 CITY OF JOURDANTON С ATASCOSA 12246 RAGGEDY ACRES WSC W ATASCOSA 12581 CAMPBELLTON WATER WORKS INC L ATASCOSA 12587 **BENTON CITY WSC** W ATASCOSA 12588 EASTLAKE SUBDIV WATER SYSTEM 1

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uesday, September 14, 1999

UTL-X-CO

				Page 1
County Name	CCN	UTILITY_NAME		
ANDERSON	10751	CAYUGA WATER SUPPLY CORPORA	OWNERSHIP	UTILITY_FLAG
ANDERSON	10752	B C Y WATER SUPPLY CORPORATIO		
ANDERSON	10755	BBSWSC		
ANDERS	10780	NECHES WSC	W	
ANDERSON	10781	TUCKER WATER SUPPLY CORPORA	W	
ANDERSON	10782	MONTALBA WSC		
ANDERSON	10794	WALSTON SPRINGS WSC	W	
ANDERSON	10795	LONE PINE WSC	W	
ANDERSON	10796	PLEASANT SPRINGS WSC	W	
ANDERSON	10797	CONSOLIDATED WSC	W	
ANDERSON	10852	VIRGINIA HILLS WSC	W	
ANDERSON	10955	NORWOOD WSC	W	
ANDERSON	10992	SLOCUMWSC	W	
ANDERSON		FOUR PINES RURAL WSC	W	
ANDERSON	11275	BRUSHY CREEK WSC	W	
ANDERSON	11311	FRANKSTON RURAL WSC	W	ľ
ANDERSON	11502	DOGWOOD WATER SYSTEM	W	
ANDERSON	11508	ANDERSON CO. CEDAR CREEK WSC		
ANDERSON	12135 0	CITY OF PALESTINE	W	
ANDERSON	12317 F	ICKORY RIDGE ESTATES	С	
ANDERSON	12573 L	AKESIDE ESTATES WATER SYSTEM	В	
ANDERSON	12701 Jr	DOGWOOD SPRINGS WSC	N N	
ANDERSON	12727 C	PELOUSAS WATER SYSTEM	WA	
ANDERSON	12731 P	OYNOR COMMUNITY WSC	I N	
ANDERSON	12799 10	DNI WATER SUPPLY	W	
County Name				
ANDREWS		UTILITY_NAME	OWNERSHIP UTI	
ANDREWS	10208 C	TY OF ANDREWS	C	LITY_FLAG
	20078 CI	TY OF ANDREWS	C D	
County Name	CCN	UTILITY_NAME		
ANGELINA	10352 LA	NCEWOOD WSC	OWNERSHIP UTIL	ITY FLAG
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ANGELINA	N N	DLAND WATER SUPPLY CORPORATI	W	1
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ANGELINA		Y OF DIBOLL	W	i i
ANGELINA	10407 PR	AIRIE GROVE WATER OURSUN	С	
ANGELINA	10427 BEI	AIRIE GROVE WATER SUPPLY COR JLAH WSC	W A	l ·
ANGELINA	N N	M WATER SUPPLY CORPORATION	W	
ANGELINA	11023 CIT	Y OF ZAVALLA	W	
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ANGELINA	1 I	SELINA CO FWSD 1	W .	
ANGELINA	l (!	LOK-REDTOWN WSC	כ	
ANGELINA	·	LOK-REDTOWN WSC	N	
ANGELINA			V A	
ANGELINA	12020 UPP	ASURE POINT PROPERTY OWNERS I ER JASPER CO WA	11/1	8
ANGELINA		LK JASPER CO WA		

Walnut Bend Water Supply Page 2 August 25, 1998

The capacity calculations were based on the total number of connections.

The intruder resistant fence did not have the required three strands of barbed wire installed. Mrs. Holt was adamant that her fence did not need three strands of barb wire. The ground storage tank requires a water level indicator.

Mrs. Holt indicated during the inspection that she did not intend to install service meters at each connection because the residents living in Walnut Bend would not be able to pay for the installation cost nor the cost of large water bills.

A sanitary control easement document was not available for review at the time of the inspection.

055 DISTRIBUTION 20 рееталат DO NWECTONS 15 TRANSIEN REWISED ONG. BY JOEL D. STEIN WALNUT BEND W.S. PLUSEDA DO30037 ANGELINA COUNTY 071/6/98 RASSURE TAXE725 CAL. (2) 50 gpm SERVICE PUMPS 6:5 0.003 HAPOCHLOIDIA ATI DIN 0.003 **U** 2 108, Dang 108' Dang 547 42 ע יייניק זיניצ 300,000 Ó

**TEXAS NATURAL RESOURCE CONSERVATION COMMISSION** 



# CERTIFICATE OF CONVENIENCE AND NECESSITY

To Provide Water Service Under V.T.C.A., Water Code and Texas Natural Resource Conservation Commission Substantive Rules

# Certificate No. 12115

I. Certificate Holder:

Name: David M. Holt dba Walnut Bend Water Supply

Address: Route 1, Box 1494 Huntington, Texas 75949-9801

- II. General Description and Location of Service Area:
  - The area covered by this certificate is generally located approximately 10 miles east of downtown Huntington, Texas, on Farm to Market Road 2801. The service area is generally bounded on the east by Sam Rayburn Reservoir and on the north by Hanks Creek Park in Angelina County, Texas.

III. Certificate Maps:

The certificate holder is authorized to provide water service in the area identified on the Commission's official service area map, WRS-3, maintained in the offices of the Texas Natural Resource Conservation Commission, 12015 Park 35 Circle, Austin, Texas with all attendant privileges and obligations.

This certificate is issued under Docket No. 94-0828-UCR/Application No. 30162-S and subject to the rules and orders of the Commission, the laws of the State of Texas, conditions contained herein and may be revoked for violations thereof. The certificate is valid until amended or revoked by the Commission.

Issued Date: JAN 24 1995

ATTEST: Devia a. Dasque For the Commission

<u>David M. Holt dba Walnut Bend</u> Water Supply	Water Tariff Page No. 2 Revision Date//
SECTION 1.0 - RATE SCHED	ULE ,
Section 1.01 - Rates	
Monthly Minimum Charge	
\$15.00 per connection flat rate.	
REGULATORY ASSESSMENT A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETA WATER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER.	1.0%_
<u>Section 1.02 - Miscellaneous Fees</u>	
TAP FEE THE TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" or 3/4" METER.	\$150.00_ MATERIALS
RECONNECTION FEE THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:	
<ul> <li>a) Non payment of bill (Maximum \$25.00)</li> <li>b) Customer's request</li> <li>or other reasons Listed UNDER SECTION 2.0 OF THIS TARIFF</li> </ul>	· · · · . \$25.00_ · · · · · . \$25.00_
TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING	\$ <u>2.00 OR 5</u> %
RETURNED CHECK CHARGE	· · · · . \$none
CUSTOMER DEPOSIT (Maximum \$50)	$\cdots$
METER TEST FEE (actual cost of testing the mete THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WIT TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACC	rupto) \$ 25.00

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TNRCC APPROVAL STAMP

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

301625 CCN 12115 MOV 23 94

D.A. APPROVED TARIFF BY AH

#### WATER UTILITY TARIFF

FOR

David M. Holt dba Walnut Bend Water Supply (Utility Name)

Route 1, Box 1494 (Business Address)

Huntington, Texas 75949 (City, State, Zip Code) (409) 897-2562 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate(s) of Convenience and Necessity:

# <u>12115</u>

This tariff is effective in the following county(ies):

# <u>Angelina</u>

This tariff is effective in the following cities or unincorporated towns (if any):

# <u>None</u>

This tariff is effective in the following subdivisions or systems:

#### Phillips Subdivision

#### TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION	PAGE	
1.0	RATE SCHEDULE	
2.0	SERVICE RULES	
3.0	EXTENSION POLICY	
4.0	WATER RATIONING PLAN	
APPENDIX A	SERVICE AGREEMENTS	

TEXAS NATIIRAL RESOURCE CONSERVATION COMMISSION

301625 CCN 12115 NOV 25'94 D.A. APPROVED TARIFF BY\_\_\_\_\_\_\_

David M. Holt dba Walnut Bend Water Supply	Water Tariff Page No. 2 Revision Date/_/
SECTION 1.0 - RATE SC	CHEDULE
<u>Section 1.01 - Rates</u>	
Monthly Minimum Charge	
\$15.00 per connection flat rate.	
REGULATORY ASSESSMENT	OR RETAIL
<u>Section 1.02 - Miscellaneous Fees</u>	
TAP FEE	
RECONNECTION FEE THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTOR TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REAS	
a) Non payment of bill (Maximum \$25 b) Customer's request OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TAR	
LATE CHARGE	
RETURNED CHECK CHARGE	\$none
CUSTOMER DEPOSIT (Maximum \$50)	\$40.00_
METER TEST FEE (actual cost of testing the THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECOR	TEST WITHIN A

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TNRCC APPROVAL STAMP

TEXAS NATURAL RESOURCE CORSECUTATION COMMISSION

301625 CCN 12115 NOV 25'94 D.A. APPROVED TARIFF BY ALL

# SECTION 2.0 - SERVICE RULES AND REGULATIONS

#### <u>Section 2.01 - Texas Natural Resource Conservation Commission Rules</u>

The utility will have the most current Texas Natural Resource Conservation Commission Rules, Chapter 291, Water Rates, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

#### Section 2.02 - Application for and Provision of Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

#### Section 2.03 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the TNRCC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant a complaint may be filed with the Commission.

# Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 of this tariff. The utility will keep records of the deposit and credit interest in accordance with TNRCC Rules. TEXAS NATURAL RESONANCE COMMISSION

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SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

# <u>Section 2.04 - Customer Deposits (cont.)</u>

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

#### Section 2.05 - Meter Requirements, Readings, and Testing

All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial or industrial facility in accordance with the TNRCC Rules.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

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SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

# Section 2.06 - Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

A late penalty of either \$2.00 or 5.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the TNRCC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a telephone number (or numbers) which may be reached by a local call by customers. At the utility's option, a tollfree telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

# Section 2.07 - Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the TNRCC Rules.

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SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

# <u>Section 2.07 - Service Disconnection (cont.)</u>

Utility service may also be disconnected without notice for reasons as described in the TNRCC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or due to a hazardous condition.

# Section 2.08 - Reconnection of Service

Service will be reconnected within 24 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

# Section 2.09 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

<u>**Prorated Bills**</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

# Section 2.10 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the TWC Rules or in the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

#### Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion

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301623 CCN 12115 LOV 23 94 D.A. APPROVED TARIAT BY AM SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

#### Section 2.11 - Customer Complaints and Disputes (cont.)

of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the Texas Natural Resource Conservation Commission complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with TNRCC Rules to be effective.

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#### SECTION 3.0 - EXTENSION POLICY

#### Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES. No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR. Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

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#### SECTION 3.20 - SPECIFIC UTILITY EXTENSION POLICY

This section contains the utility's specific extension policy which complies with the requirements already stated under Section 3.01. It must be reviewed and approved by the Commission and in compliance with TNRCC Rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers will be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with Texas Natural Resource Conservation Commission minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or Texas Natural Resource Conservation Commission minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

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# SECTION 4.0 - WATER RATIONING PROGRAM

In cases of extreme drought, periods of abnormally high usage, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit water usage. The purpose of the Water Rationing Program is to limit the total amount of water demanded from the utility and to encourage customer conservation.

Water rationing is not a legitimate alternative when water systems are deficient in meeting the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems" and the Commission Rules during normal use periods, or when the utility is not making all immediate and necessary efforts to replace or repair malfunctioning equipment.

Section 4.01 - General Provisions

DECLARATION OF WATER RATIONING: When there is an acute water supply shortage to such an extent that normal use patterns will no longer be possible, the utility may implement a water rationing program in the following manner.

NOTICE REQUIREMENTS: Written notice must be provided to each customer prior to implementing the rationing program. Mailed notice must be given 72 hours prior to the start of rationing. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided.

Notice will be provided by telephone to the Commission prior to implementing the program and will be followed within 10 days with a copy of the utility's rationing notice. The customer's written notice will contain the following information:

- 1. the date rationing will begin;
- 2. the date rationing will end;
- 3. the stage of rationing and explanation of the restrictions to be implemented; and,
- 4. explanation of penalties for violations.

The utility must file a status report of its rationing program with the Commission every 30 days that rationing continues.

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SECTION 4.0 - WATER RATIONING PROGRAM (CONT.)

<u>Section 4.01 - General Provisions (cont.)</u>

VIOLATION OF RATIONING RULES:

- 1. First violation the customer will be notified by written notice of their specific violation.
- 2. Second violation after written notice the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24 hour period. The cost to be charged to the customer's account will be the actual installed cost to the utility, not to exceed \$50.00.
- 3. Subsequent violations the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

EXEMPTIONS OR VARIANCES FROM RATIONING RULES: The utility may grant any customer an exemption or variance from the uniform rationing program for good cause. A customer who is refused an exemption or variance may appeal such action of the utility by <u>written</u> appeal to the Texas Natural Resource Conservation Commission. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances.

RATES: All existing rates schedules will remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

#### Section 4.02 - Stages of Rationing

Unless there is an immediate extreme reduction in water production, to declare an emergency or severe condition the Utility must initially declare Stage I rationing. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, Stage II may be declared with Stage III to follow if necessary.

STAGE I (MILD RATIONING CONDITIONS): Under Stage I (Mild Rationing Conditions) the Utility may select only one of the alternatives listed below. Usage of water for outdoor purposes such as lawns, gardens, car washing, etc. will be restricted to:

1. <u>Alternate Day Use</u> - Customers with even numbered addresses may use water outdoors on even numbered days and customers with odd numbered addresses may water outdoors on odd numbered days. (When there are no addresses, North and West sides of streets: even days; South and East sides of streets: odd days.)

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SECTION 4.0 - WATER RATIONING PROGRAM (CONT.)

<u>Section 4.02 - Stages of Rationing (cont.)</u>

- 2. <u>Restricted Hours of Use</u> Outside watering is allowed daily only during periods described in the customer notices.
- 3. <u>Every Five Day Use</u> Customers whose addresses end in 0 and 1 may use water outdoors on the 1st day of the month; 2 and 3--on the 2nd; 4 and 5--3rd; 6 and 7--4th; 8 and 9--5th; 0 and 1--6th.... and so on. The utility must provide a calendar noting the respective watering days and the order should remain consecutive as new months begin.

STAGE II (MODERATE RATIONING CONDITIONS): All outdoor water usage is prohibited except by hand held hoses with manual turn-on/off nozzles. Water usage for livestock is exempt

STAGE III (SEVERE RATIONING CONDITIONS): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption may also be limited to each customer in one of the following ways:

- An average of the customer's winter months' average to be uniformly applied on a systemwide basis, each customer being notified of this average amount; OR
- 2. Based upon technical data of the utility's facilities, a maximum number of gallons per meter (customer) per month, with notice to each customer of this number. Approval of the Commission must be obtained prior to implementing this restriction.

All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers.

SECTION 4.20 - SPECIFIC UTILITY WATER RATIONING PROGRAM

This section contains a specific utility water rationing program in addition to the one stated under Section 4.0. It must be reviewed and approved by the Commission and in compliance with the TNRCC Rules to be effective.

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