



Filing Receipt

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Control Number - 53075

ItemNumber - 210

WATER UTILITY TARIFF FOR

Wiedenfeld Water Works, Inc.
(Utility Name)

P.O. Box 418
(Business Address)

Center Point, Texas 78010
(City, State, Zip Code)

(830) 634-2321
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

12052

This tariff is effective in the following county:

Kendall, Kerr and Medina

This tariff is effective in the following cities or unincorporated towns:

None

This tariff is effective in the following subdivisions and public water systems:

See attached list.

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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SECTION 4.0 -- DROUGHT CONTINGENCY PLAN	10

APPENDIX A -- SAMPLE SERVICE AGREEMENT

APPENDIX B -- APPLICATION FOR SERVICE

This tariff is effective in the following subdivisions or systems:

PWS #	Subdivision/Facility Name	County
1330019	Cedar Springs Mobile Home Village	Kerr
1330007	Center Point	Kerr
1330080	Heritage Park I & II	Kerr
1330030	Hills and Dales	Kerr
1300035	Platten Creek	Kendall
1630038	Rocky Creek	Medina
1330128	Southern Hills	Kerr
1330027	Verde Park	Kerr
Not a PWS	Vista Hills	Kerr
1330141	Winwood Oaks	Kerr
1330024	Woodhaven	Kerr
1330134	Oak Ridge Estates Water System	Kerr
1330015	Westwood Park Subdivision	Kerr

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonge Charge</u>
5/8" or 3/4"	\$26.00 (Includes 0 gallons)	\$4.00 per 1000 gallons, up to 10,000 gallons
1'	\$65.00	\$6.00 per 1000 gallons, up to 10,001 gallons
1 1/2"	\$130.00	
2"	\$208.00	
3"	\$390.00	

Conservation Rate: Refers to Drought Contingency Plan

<u>Stage II</u>	<u>State III</u>	<u>Stage IV</u>
\$4.44	\$5.00	\$5.71 per 1000 gallons, up to 10,000 gallons
\$6.60	\$7.20	\$7.80 per 1000 gallons, over 10,000 gallons

FORM OF PAYMENT: The utility will accept the following form(s) of payment:

Cash X, Check X, Money Order X, Credit Card _____, Other (specify) _____

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

REGULATORY ASSESSMENT1.0%
TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE \$450.00
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique costs) Actual Cost
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) Actual Cost
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

RATES LISTED ARE EFFECTIVE ONLY
IF THIS PAGE HAS TCEQ APPROVAL STAMP

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

METER TEST FEE \$25.00
THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00) \$25.00
- b) Customer's request that service be disconnected \$35.00

TRANSFER FEE..... \$35.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) \$5.00
TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$25.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

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SECTION 1.0 -- RATE SCHEDULE (Continued)

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

DAMAGE METER AND APPURTENANCES FEE.....Actual Cost

THIS FEE SHALL BE ACCESSED TO THE ACCOUNT HOLDER FOR REPAIRING AND/OR REPLACING A CUSTOMER'S (INCLUDES UTILITY'S METER AND METER STOP) PLUMBING AND METER APPURT ENHANCES THAT HAVE BEEN DAMAGE AND/OR CAUSING UTILITY SUPPLY PROBLEMS.

CUSTOMER SERVICE INSPECTION FEES.....\$75.00

SERVICE APPLICANTS ARE FREE TO HAVE CUSTOMER SERVICE INSPECTIONS REQUIRED BY TCEQ RULE 290.46(J) BY ANY STATE

RATES LISTED ARE EFFECTIVE ONLY
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TEXAS COMM. ON ENVIRONMENTAL QUALITY
36775-C, CCN 12052, FEBRUARY 24, 2011
APPROVED TARIFF BY gide

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonage Charge</u>
5/8" or 3/4"	<u>\$31.48</u> (Includes <u>2,000</u> gallons)	<u>\$3.00</u> per 1000 gallons, from 2,001 to 10,000 gallons
1"	<u>\$78.70</u>	<u>\$5.00</u> per 1000 gallons, over 10,001 gallons
1 1/2 "	<u>\$157.40</u>	
2"	<u>\$251.84</u>	
3"	<u>\$472.20</u>	

Conservation Rate: Refers to Drought Contingency Plan

<u>Stage II</u>	<u>Stage III</u>	<u>Stage IV</u>
<u>\$4.44</u>	<u>\$5.00</u>	<u>\$5.71</u> per 1000 gallons, up to 10,000 gallons
<u>\$6.60</u>	<u>\$7.20</u>	<u>\$7.80</u> per 1000 gallons, over 10,000 gallons

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card _____, Other (specify) _____
 THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

REGULATORY ASSESSMENT 1.0%
 TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE \$450.00
 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique costs) Actual Cost
 FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) Actual Cost
 TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee
 THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

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Windwood Oaks

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE \$25.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00) \$25.00
- b) Customer's request that service be disconnected \$35.00

TRANSFER FEE \$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) \$5.00

TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

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SECTION 1.0 -- RATE SCHEDULE (Continued)

DAMAGED METER AND APPURTENANCES FEE Actual Cost

THIS FEE SHALL BE ACCESSED TO THE ACCOUNT HOLDER OF ANY DELINQUENT ACCOUNT THAT HAS BEEN TERMINATED FOR NON-PAYMENT BY LOCKING THE METER AND METER OR APPURTENANCES SUCH AS THE CURB STOP HAVE BEEN DAMAGED REQUIRING REPAIR AND/OR REPLACEMENT IN AN ATTEMPT TO RESTORE WATER SERVICE TO THE POINT OF SERVE THAT WAS DISCONNECTED. THE ACCOUNT HOLDER SHALL BE CHARGED THE FULL COST OF REPAIRING AND/OR REPLACING ALL DAMAGED PARTS, INCLUDING LABOR AND VEHICLES. THIS WILL INCLUDE REPLACEMENT OF METERS THAT HAVE HAD THEIR LOCKING EYES BROKEN OFF THE FLANGES. IN ADDITION, A \$10.00 PENALTY WILL BE LEVIED TO DETER FUTURE TAMPERING.

CUSTOMER SERVICE INSPECTION FEES \$75.00

SERVICE APPLICANTS ARE FREE TO HAVE CUSTOMER SERVICE INSPECTIONS REQUIRED BY TCEQ RULE 290.46(j) BY ANY STATE-LICENSED INSPECTOR OF THEIR CHOICE.. THEY ARE ENCOURAGED TO USE A THIRD PARTY INSPECTOR AND NOT AN EMPLOYEE OF THE UTILITY. HOWEVER, IF THEY REQUEST THE UTILITY TO PERFORM THE INSPECTION, IT WILL BE DONE AT A MARKET PRICE. SINCE THIS IS NOT A FUNCTION OF PUBLIC WATER UTILITY SERVICE, PERFORMING CUSTOMER SERVICE INSPECTIONS MUST TAKE LOWER PRIORITY TO FULFILLING UTILITY SERVICE RESPONSIBILITIES UNDER THE TCEQ'S CHAPTER 290 AND 291 RULES.

RATES LISTED ARE EFFECTIVE ONLY
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TEXAS COMM. ON ENVIRONMENTAL QUALITY
34901-R, CCN 12052, JUNE 20, 2005
APPROVED TARIFF BY *Sm/PB*

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallage Charge</u>
5/8" or 3/4"	<u>\$34.00</u> (Includes <u>2,000</u> gallons)	<u>\$2.00</u> per 1000 gallons

FORM OF PAYMENT: The utility will accept the following form(s) of payment:

Cash X, Check X, Money Order X, Credit Card _____, Other (specify) _____

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

REGULATORY ASSESSMENT 1.0%

TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE \$400.00

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique costs) Actual Cost

FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) Actual Cost

TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

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SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE \$25.00
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RECONNECTION FEE
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- a) Non payment of bill (Maximum \$25.00).....\$25.00
- b) Customer's request that service be disconnected.....\$25.00

TRANSFER FEE\$25.00
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LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)\$5.00
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RETURNED CHECK CHARGE\$20.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE.....N/A
WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:
REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

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SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonge Charge</u>
5/8" or 3/4"	<u>\$28.20</u> (Includes <u>2,000</u> gallons)	<u>\$1.60</u> per 1000 gallons
1"	<u>\$47.09</u>	
1 1/2 "	<u>\$93.91</u>	
2"	<u>\$150.31</u>	

FORM OF PAYMENT: The utility will accept the following form(s) of payment:

Cash X, Check X, Money Order X, Credit Card _____, Other (specify) _____

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- a) Non payment of bill (Maximum \$25.00).....\$25.00
- b) Customer's request that service be disconnected.....\$25.00

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GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE.....N/A

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

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SECTION 2.0 - SERVICE RULES AND REGULATIONS

Section 2.01 - Texas Natural Resource Conservation Commission Rules

The utility will have the most current Texas Natural Resource Conservation Commission Rules, Chapter 291, Water Rates, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.02 - Application for and Provision of Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

Section 2.03 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the TNRCC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant a complaint may be filed with the Commission.

Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 of this tariff. The utility will keep records of the deposit and credit interest in accordance with TNRCC Rules.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

31809S CCN 12052 OCT 7 '98

APPROVED TARIFF BY Joe P.B.

SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

Section 2.04 - Customer Deposits (cont.)

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

Section 2.05 - Meter Requirements, Readings, and Testing

All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial or industrial facility in accordance with the TNRCC Rules.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

31809S CCN 12052 OCT 7'98

APPROVED TARIFF BY Am/RB

SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

Section 2.06 - Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

A late penalty of either \$2.00 or 5.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the TNRCC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a telephone number (or numbers) which may be reached by a local call by customers. At the utility's option, a toll-free telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.07 - Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the TNRCC Rules.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

31809S CCN 12052 OCT 7'98

APPROVED TARIFF BY Jan RB

SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

Section 2.07 - Service Disconnection (cont.)

Utility service may also be disconnected without notice for reasons as described in the TNRCC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or due to a hazardous condition.

Section 2.08 - Reconnection of Service

Service will be reconnected within 24 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

Section 2.09 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Prorated Bills - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.10 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the TNRCC Rules or in the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

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APPROVED TARIFF BY Sm/RB

SECTION 2.0 - SERVICE RULES AND REGULATIONS (CONT.)

Section 2.11 - Customer Complaints and Disputes (cont.)

of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the Texas Natural Resource Conservation Commission complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with TNRCC Rules to be effective.

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APPROVED TARIFF BY Am R.B.

SECTION 3.0 - EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES. No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction may not be required of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR. Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

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APPROVED TARIFF BY Jm/PB

SECTION 3.20 - SPECIFIC UTILITY EXTENSION POLICY

This section contains the utility's specific extension policy which complies with the requirements already stated under Section 3.01. It must be reviewed and approved by the Commission and in compliance with TNRCC Rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers will be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with Texas Natural Resource Conservation Commission minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or Texas Natural Resource Conservation Commission minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

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31809S CON 12052 OCT 7'98

APPROVED TARIFF BY Sm/ RB

SECTION 4.0 -- DROUGHT CONTINGENCY PLAN
(Utility must attach copy of TCEQ approved Drought Contingency Plan)

DROUGHT CONTINGENCY PLAN

For

WIEDENFELD WATER WORKS, INCORPORATED

CCN # 12052

PWS #s: 1300035, 1330007, 1330015, 1330019, 1330024, 1330027, 1330030, 1330080, 1330128, 1330134, 1330141, 1330169 & 1630038.

Feb 2012

Section I: Declaration of Policy, Purpose, and Intent

In order to provide for an adequate supply of potable water during conditions of drought, high usage, contamination or other emergency conditions, the WIEDENFELD WATER WORKS, INCORPORATED, herein equal to WWW, Inc., hereby adopts the following regulations and restrictions on the delivery and use of potable water. The reuse of water or graywater is unregulated, thus not limited by this plan and encouraged to meet needs to sustain the landscape during limited water supplies.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply conditions are unauthorized and may subject the violator(s) to increasing water use restrictions and possibly discontinuance of service.

This plan must not conflict with TCEQ's minimum water system capacity requirements of 30 TAC Chapter 290.45 under normal conditions. Additionally, these water restrictions don't apply, if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

I, R. Charles Wiedenfeld, being the responsible official for WIEDENFELD WATER WORKS, INCORPORATED, requests a minor tariff amendment with this Drought Contingency Plan.

Section II. PUBLIC INVOLVEMENT

WIEDENFELD WATER WORKS, INCORPORATED will encourage and provide opportunity for the public to provide input into the preparation and subsequent revisions of this Plan. This plan is placed on wiedenfeldwater.com website for customer access & review. Wiedenfeld Water Works, Incorporated will notify each customer of revisions to this plan.

Section III. CONTINUING PUBLIC EDUCATION AND ANNUAL CONSERVATION

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WIEDENFELD WATER WORKS, INCORPORATED will, each spring, provide notice of this plan, Appendix B (Water Conservation Ideas) and any information that may or will affect this plan; to include information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

Section IV: COORDINATION WITH REGIONAL WATER PLANNING GROUPS

WIEDENFELD WATER WORKS, INCORPORATED provides retail public water supply services in the following Regional Planning Groups of Texas:

- Region "J", the PLATEAU REGION, includes the systems located in Kerr County, and
- Region "L", the SOUTH CENTRAL TEXAS REGION, which involves the systems located in Kendall and Medina Counties.

WIEDENFELD WATER WORKS, INCORPORATED will provide a copy of this Plan to:

Region "J": c/o Springhills Water Management District; POB 771; Bandera, TX 78003, and

Region "L": c/o San Antonio River Authority; POB 830027; San Antonio, TX 78283-0027

upon approval by TCEQ.

WIEDENFELD WATER WORKS, INCORPORATED will provide a copy of this plan to the applicable regulatory authority(s).

Section V: AUTHORIZATION AND APPLICATION TO IMPLEMENT THE PLAN

The PRESIDENT OF WIEDENFELD WATER WORKS, INCORPORATED, or his/her designee is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that normal use patterns are causing water supply shortages and that such implementation is necessary to protect public health, safety, and welfare.

The provisions of this Plan shall apply to all persons, customers, and property utilizing potable water provided by the WIEDENFELD WATER WORKS, INCORPORATED. The terms "person" and "customer" as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities that use water supplied by WIEDENFELD WATER WORKS, INCORPORATED.

Section VI: DEFINITIONS

For the purposes of this Plan, the following definitions shall apply:

Applicable regulatory authority: to include, but not limited to the HGCD (Headwaters Groundwater Conservation District), the TCEQ (Texas Commission of Environmental Quality), the EAA

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(Edwards Aquifer Authority), the (MCGD) Medina County Groundwater District, or the CCGCD (Cow Creek Groundwater Conservation District).

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

CCGCD: Cow Creek Groundwater Conservation District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Kendall County.

Essential water use: the nondiscretionary use of potable water; a) for the protection of public and personal health, safety, and welfare, such as drinking, bathing, heating, cooking, sanitizing, and cleaning, or b) for the production of an industrial or commercial operation; or c) domestic or livestock use. For this plan; essential water use is determined as the average water usage of the lowest three months of the previous winter water usage.

EAA: Edwards Aquifer Authority, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater from the Edwards Aquifer.

GPD: Gallons per Day

HGCD: Headwaters Groundwater Conservation District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Kerr County.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens (non-consumable vegetation), golf courses, parks, and rights-of-way and medians.

MCGD: Medina County Groundwater District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Medina County.

Non-essential water use: discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. For this plan, non-essential water usage was determined from a 3-month avg of 2010 "non-drought" summer water usage as 1,569 gallons /month/customer greater than 2010 winter usage by WWWInc customers and includes the following non-essential practices:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except as otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;

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- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or jacuzzi-type pools (unless use for medical purposes, therapy or rehabilitation);
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s);
- (i) use of water from hydrants for construction purposes or any other purposes other than fire fighting; and
- (j) Wasteful, as defined by Texas Water Code, Chapter 36, water uses.

Potable water: water having quality that meets or exceeds TCEQ Public Drinking Water Standards, (30 TAC Chapter 290).

Section VII: NOTICE REQUIREMENTS

A. For Stages I & II

Notice by mail, e-mail, or phone will be provided to each customer 24 hours prior to implementation or termination of each stage of the water restriction program. The Notice to each customer will direct customers to wiedenfeldwater.com website for current status and conditions.

B. Rationing

Notice will be provided verbally by phone or WWW, Inc employee contact, e-mail, or mail within hours of the declared emergency.

Notices (Appendix "A") will include the following information:

- A) the date restrictions will begin,
- B) the circumstances that triggered the restrictions,
- C) the stages of response and explanation of the restrictions to be implemented, and,
- D) an explanation of the consequences for violations.

WIEDENFELD WATER WORKS, INCORPORATED will notify the TCEQ (512) 239-6020, or by electronic mail at watermon@tceq.texas.gov and the applicable regulatory authority prior to implementing mandatory water use restrictions and, within 5 days, send written notice that includes a copy of the notice of the restrictions declared by WIEDENFELD WATER WORKS, INCORPORATED's to each customer to:

TCEQ
 Public Drinking Water Section, MC-155
 POB 13087
 Austin, Texas 78711-3087.

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WIEDENFELD WATER WORKS, INCORPORATED will file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restrictions (i.e. Stages I,II, & Water Rationing).

Section VIII: TRIGGERING CRITERIA FOR INTIATION AND TERMINATION OF DROUGHT RESPONSE STAGES

The PRESIDENT or his designee shall monitor groundwater levels, Groundwater District's Drought Stage requirements, and groundwater supply and/or demand conditions on a WEEKLY basis and shall determine when conditions warrant initiation or termination of each stage of the Plan.

The triggering criteria described below are based on the combination of indicators that affect availability; supply (drought, natural disaster, chemical or physical contamination or act of terrorism) and demand. A **point system** is utilized to indicate attainment of such supply limitation. One, two, three or four points are accumulated upon attaining or exceeding each condition indicated under that point. Points are cumulative upon attaining more than one (1) trigger condition.

Utility Trigger Mechanisms	1 pt.	2 pts.	3 pts.	4 pts.
1. Aquifer Elevations (ft above MSL)				
Kerr – Ingram, MT-1	< 1480	< 1470	< 1460	< 1450
Kerrville, LT-2	< 1400	< 1370	< 1340	< 1300
Kerrville, MT-2	< 1410	< 1390	< 1370	< 1350
Center Pt, LT-3	< 1380	< 1370	< 1360	< 1350
Center Pt., MT-3	< 1380	< 1365	< 1350	< 1335
Center Point, MT-4	< 1300	< 1260	< 1220	< 1180
Comfort, MT -5	< 1320	< 1300	< 1280	< 1260
Kendall – Platten, MT -6	< 1410	< 1400	< 1390	< 1380
Medina – Rocky, EA	< 660	< 650	< 645	< 640

- MT – 1 (Middle Trinity – Cedar Sprgs well) for PWS's Hills n Dales, Cedar Sprgs & Woodhaven
- LT – 2 (Lower Trinity – HGCD MW # 11) for PWS's Southern Hills
- MT – 2 (Middle Trinity – HGCD MW # 11) for PWS Windwood
- LT – 3 (Lower Trinity – HGCD MW # 7) for PWS Oakridge
- MT – 3 (Middle Trinity – HGCD MW # 7) for PWS Heritage Park
- MT – 4 (Middle Trinity – HGCD MW- ISD for PWS Center Point & Verde Park
- MT – 5 (Middle Trinity – 169 Greenwood well) for PWS Westwood
- MT – 6 (Middle Trinity – CCGCD – Langford for PWS Platten Creek
- EA (Edwards Aquifer monitor well– J17) for PWS Rocky Creek

2. Well's daily operation (minutes)	>700	>1000	>1200	>1400
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When water demand by customers exceeds water supply or electrical supply outage, or chemical contamination or other non-repairable disruption of the water supply exceeding a 24 hour period equals **8 points** (Mandatory Water Rationing).

Supply Limitation (Drought) Stages are attained by accumulating the following points:

STAGE I	Moderate Restrictions	3 pt.
STAGE II	Severe Restrictions	6 pts.
STAGE III	Water Rationing	8 pts.

(a) STAGE I – Moderate Restrictions

Goals: Water customers will be requested to reduce non-essential water use and outdoor water use by 50% of summer water use.

Utility Measures: WIEDENFELD WATER WORKS, INCORPORATED will provide a notice or an announcement (Stage “I”), ideas for conserving water (Appendix “A” from WWW’s Water Conservation Plan) and initiate **Stage 1 Drought Water Conservation Tariff** provisions to each customer.

Initiation and Termination: Upon attaining 3 points, WIEDENFELD WATER WORKS, INCORPORATED will declare Stage I and initiate the above Utility Measures. Notice of termination will occur when triggering events for Stage I have ceased or Stage II is initiated.

(b) STAGE II - Severe Water Shortage Conditions

Goals: Water customers will be requested to reduce non-essential and outdoor water use by 100% (elimination of non-essential water use). Essential water use, defined as the average of your lowest 3-monthly water usages of the previous winter, is permitted.

Requirements for initiation – Customers will be notified by mail requesting compliance with Stage II requirements and restrictions on certain non-essential water uses (see definitions), when;

- a. **6 points have been attained, or**
- b. **declared by any applicable regulatory authority.**

Utility Management Measures:

WIEDENFELD WATER WORKS, INCORPORATED will perform the following:

- a. discontinue flushing of water mains, except for dead-end mains
- b. postpone routine interior storage tank inspection and maintenance,
- c. inspect distribution water lines weekly for leaks,

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- d. evaluate well production records on weekly basis for effectiveness of Plan,
- e. prepare any available wells,
- f. explore alternate water supplies,
- g. submit required report(s) to the applicable regulatory authority(ies),
- h. eliminate any non-essential use of water, and
- i. **implement Stage II Drought Water Conservation Tariff as approved by TCEQ.**

Customer Non-essential Water Use Restrictions:

- (a) Customers are requested to eliminate the irrigation of landscaped areas, and to encourage the use of graywater for irrigation needs.
- (b) Customers are prohibited from wasting potable water,
- (c) Customers will be notified of common non-essential water uses,
- (d) Customers will be notified of the mandatory restrictions that are provided in the next stage (Water Rationing) of this plan, if drought/emergency conditions worsen.

Requirements for termination - WIEDENFELD WATER WORKS, INCORPORATED will notify by mail of termination of Stage I, when all of the conditions listed as triggering events and the utility determines the stress to the system has ceased. WWW will consider a declaration of cessation by an applicable regulatory authority. If water supply conditions worsen, **Rationing** may be declared at this time.

(c) STAGE III – Water Rationing

Requirements for initiation – WIEDENFELD WATER WORKS, INCORPORATED will, within hours, notify by phone or hand-delivered Stage III Notice, the plan(s) of providing potable water for customers' essential uses, if the following occurs:

- a. **Electrical supply outages due to a disaster (flooding, wind-storm, etc) or major equipment accident or damage or**
- b. **contamination of supply source, such as bacterial, chemical or radiological, or**
- c. **water supply system outage for > 24 hrs., or**
- d. **customers water demand exceeds available supplies**
- e. **8 or more points have been attained or accumulated, or**
- f. **declaration by any applicable regulatory authority.**

Goal: Uniformly and fairly allocate the available water to every customer.

Utility Supply Management Measures:

WIEDENFELD WATER WORKS, INCORPORATED will:

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1. Provide each day the available potable water to each customer, either through the meter or delivery of 5 gallon containers of potable water to a customer's home for each person registered as a customer of WWW, Inc.
2. Inform daily on website: *wiedenfildwater.com*, affected customers the status of the Water Rationing conditions.
3. Initiate Water Rationing Tariff

Base Charge: \$30.00/month + \$18.40/person/month

Any unforeseen and unusual expenses (Water Hauling) will be billed as a monthly surcharge

Requirements for termination – WIEDENFELD WATER WORKS, INCORPORATED will notify customers by phone, fax, e-mail and/or mail when the conditions listed as triggering events for Water Rationing have ceased to exist and after authorization by TCEQ. Upon termination of Water Rationing, WWW, Inc. (and TCEQ) will determine the appropriate lesser restrictive stage of the plan and so notify each customer.

Section IX: VIOLATIONS AND ENFORCEMENT MEASURES

- (a) No person shall knowingly, willingly or intentionally allow the use of water supplied by WIEDENFELD WATER WORKS, INCORPORATED for any purpose contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the PRESIDENT (designated official), or his/her designee, in accordance with provisions of this Plan.
- (b) Upon determination by the PRESIDENT of being non-compliant with this Stage I & II of this plan, the person or violator will be notified by mail of one of the following enforcement actions:
 - i. First violation of each Stage; customer(s) will receive notice of the non-compliant actions and of being placed on the next restrictive Stage of this Plan,
 - ii. Second violation of each Stage; customer(s) will receive notice of the non-compliant actions, and the date that a flow restriction device at the meter will be installed. Additionally, WWW, Inc. will invoice the violator for a "Reconnect Fee".
 - iii. Third Violation; if WWW Inc determines the violator's actions are or will severely jeopardize the water supply to other customer(s), said violator will receive notice within 24 hours that continuous water service will be discontinued and the customer will receive an appropriate daily water allotment until WWW Inc determines the threats to the well-being of the water system have ceased and the customer will comply with this plan. The violating customer may be charged a "Reconnect service fee" for the daily delivery of water under this plan.

Section X: Variances

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APPROVED TARIFF BY SP/SP

The PRESIDENT (designated official), or his/her designee, may, in writing, grant a temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would not cause an emergency condition to worsen or adversely affect the health and sanitation of the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a written request for variance with the WIEDENFELD WATER WORKS, INCORPORATED within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall show good cause and be granted by the PRESIDENT (designated official), or his/her designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
- (h) Other pertinent information.

Variances granted by the WIEDENFELD WATER WORKS, INCORPORATED shall be subject to the following conditions, unless waived or modified by the PRESIDENT (designated official) or his/her designee:

- (a) Variances granted shall include a timetable for compliance.
- (b) Variances granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specified requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section XIII: Severability

It is hereby declared to be the intention of the WIEDENFELD WATER WORKS, INCORPORATED that the sections, paragraphs, sentences, clauses, and phrases of this Ordinance are severable and, if any phrase, clause, sentence, paragraph, or section of this Plan shall be declared unconstitutional by the valid judgment or decree of any court of competent jurisdiction, such unconstitutionality shall not affect any of the remaining phrases, clauses, sentences, paragraphs, and

sections of this Plan, since the same would not have been enacted by the WIEDENFELD WATER WORKS, INCORPORATED without the incorporation into this Plan of any such unconstitutional phrase, clause, sentence, paragraph, or section.

WIEDENFELD WATER WORKS, INCORPORATED

POBOX 418; CENTER POINT, TEXAS 78010

Phone:830-634-2321 OR 800-283-2578 Fax 830-634-2939

E-mail: wwwinc@hctc.net website: www.wiedenfeldwater.com

CCN # 12052

NOTICE OF WATER USE RESTRICTIONS

STAGE I – Moderate Water Availability

For

Customers of: Cedar Springs, PWS ID # 1330019 – Center Point, PWS ID # 1330007- Heritage Park, PWS ID # 1330080 – Hills & Dales, PWS ID # 1330030 – Oak Ridge, PWSS #1330134 - Platten Creek, PWS ID # 1300035 – Rocky Creek, PWS ID # 1630038 – Southern Hills, PWS ID # 1330128 – Woodhaven MHP, PWS ID # 1330024 – Verde Park, PWS ID # 1330027 – Westwood Oaks, PWS #1330015 - Windwood, PWS ID # 1330141 and Vista Hills, PWS ID#1330169.

Due to declining water supplies (Aquifer levels) and the Groundwater District’s requirements, Wiedenfeld Water Works, Incorporated requests your sincere efforts, beginning on _____ to reduce non-essential & outdoor water usage.

RESTRICTIONS: Customers are requested to reduce their non-essential and outdoor water usage by **50%** from previous month’s usage. Non-essential water use is defined as the discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Common non-essential water use includes: irrigation or watering of lawns and landscape areas; use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle; use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools, except where necessary for medical or rehabilitative purpose; use of water in fountain or pond for aesthetic or scenic purposes; failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s). **Wasteful water practices, such as allowing water to leave your property and NOT using potable water for beneficial purposes are prohibited by law at any time.**

Water Rates: WWW, Inc will initiate Stage I Drought Water Conservation Rates, Stage I Drought water conservation Rates (proposed for TCEQ approval)

Base Charge: \$30.00

Gallonge charges:	tier(gallons)	Rates
	0-3,999	\$4.57
	4-8,999	\$6.85
	9-14,999	\$10.85
	>15,000	\$15.39

see also website wiedenfeldwater.com click on **Drought Rates** for latest status of the TCEQ approval

Enforcement: WWWinc will, after each month a customer knowingly & willfully severely violates Stage II restrictions, provide notice to the violator of as first offense and place customer in Stage II restrictions as second offense.

If you have special needs or circumstances, you must contact WWW Inc for applying for a variance to these restrictions.

TERMINATION: You will be notified on a monthly bill of discontinuance of these restrictions when the conditions creating the limited water supplies have ceased to exist or if more restrictive water use restrictions (Stage II) are necessary.

Thanks for your support and please contact us at the addresses/phone indicated in letterhead, if questions arise.

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CCN 12052 FEB 17 '12

APPROVED TAP OFF BY: SP/SP

WIEDENFELD WATER WORKS, INCORPORATED

POBOX 418; CENTER POINT, TEXAS 78010

Phone: 830-634-2321 OR 800-283-2578 Fax 830-634-2939

E-mail: wwwinc@hctc.net website: www.wiedenfeldwater.com

CCN # 12052

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WIEDENFELD WATER WORKS, INCORPORATED

POBOX 418; CENTER POINT, TEXAS 78010

Phone:830-634-2321 OR 800-283-2578 Fax 830-634-2939

E-mail: wwwinc@hctc.net website: www.wiedenfeldwater.com

CCN # 12052

NOTICE OF WATER USE RESTRICTIONS

STAGE II – Severe Water Availability

For

Customers of: Cedar Springs, PWS ID # 1330019 – Center Point, PWS ID # 1330007- Heritage Park, PWS ID # 1330080 – Hills & Dales, PWS ID # 1330030 – Oak Ridge, PWSS #1330134 - Platten Creek, PWS ID # 1300035 – Rocky Creek, PWS ID # 1630038 – Southern Hills, PWS ID # 1330128 – Woodhaven MHP, PWS ID # 1330024 – Verde Park, PWS ID # 1330027 – Westwood Oaks, PWS #1330015 - Windwood, PWS ID # 1330141 and Vista Hills, PWS # 1330169.

Due to severely declining water supplies (Aquifer levels) and the Groundwater District’s requirements, Wiedenfeld Water Works, Incorporated requests your sincere efforts, beginning on _____ to eliminate all non-essential and/or outdoor water usage.

To assist with achieving this goal, WWW Inc implements **STAGE II WATER RATES, Drought Water Conservation Rates** (proposed for TCEQ approval)

Base Rate = \$30.00/month/customer

Gallage charges:	Tier (gallons)	Rate
	0-3,999	\$5.05
	4K- 8,999	\$8.68
	9K-14,999	\$13.85
	>15K	\$28.40

see WWWInc website *wiedenfeldwater.com*. click on **Drought Rates** for most **current status of approved rates**

Specific RESTRICTIONS: Customer’s are requested to eliminate the non-essential water use, which is defined as the discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Non-essential water use includes:

- Irrigation or watering of lawns and landscape areas; use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;- use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools, except where necessary for medical or rehabilitative purpose;- use of water in fountain or pond for aesthetic or scenic purposes;- failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

Wasteful water practices, such as allowing water to leave your property and NOT using water for beneficial purposes (such as repairing a leak within a reasonable period) are prohibited by law at any time.

Enforcement Actions: If customer(s) willfully & knowingly exceeds Stage II restrictions and WWWInc determines that customer’s usage jeopardizes the water supply, those customers will be notified of the date of installation of a flow-restricting device.

Variances: If you have special needs or circumstances, you may request in writing to WWW Inc for a variance to these restrictions prior to receiving the requested relief.

TERMINATION: You will be notified on a monthly bill of discontinuance of these restrictions when the conditions creating the limited water supplies have ceased to exist.

Thanks for your support and please contact us at the addresses/phone indicated in letterhead. if questions arise.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12052 FEB 17 '12

APPROVED TARIFF BY SP/SP

WIEDENFELD WATER WORKS, INCORPORATED

POBOX 418; CENTER POINT, TEXAS 78010

Phone: 830-634-2321 OR 800-283-2578 Fax 830-634-2939

E-mail: wwwinc@hetc.net website: www.wiedenfeldwater.com

CCN # 12052

NOTICE OF WATER USE RESTRICTIONS
STAGE III-Water Rationing

For

Customers of: _____ Water System, PWS # _____

Due to minimal water supplies resulting from _____,
Wiedenfeld Water Works, Incorporated requests your sincere efforts, beginning on
_____ to limit water usage to _____ gallons/day/person
residing at this address.

DAILY NOTICE: You will be notified daily by website, (wiedenfeldwater.com) and phone
of daily water availability, status and/or conditions.

ENFORCEMENT ACTIONS: Restricting water flow through the meter by placement of flow
restricting device in the water meter, or providing a daily allocation through the meter. Depending on
severity of available water, a daily allotment of a minimum of 5 gallons/day/person will occur.

If you have special health needs or circumstances, you must request in writing to WWW Inc for a variance to
these restrictions prior to receiving the requested relief.

Thanks for your support and please contact us at the addresses/phone indicated in letterhead, if questions arise.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12052 FEB 17 '12

APPROVED TARIFF BY SP/SP

RECEIVED
SEP 05 2000

SURFACE WATER USES
TNRCC

DROUGHT CONTINGENCY PLAN

For

HERITAGE PARK WATER SERVICE

CCN #12778

PWS #1330080

August 2000

Section I: Declaration of Policy, Purpose, and Intent

In order to provide for an adequate supply of potable water during conditions of drought, high usage, contamination or other emergency conditions, the HERITAGE PARK WATER SERVICE hereby adopts the following regulations and restrictions on the delivery and use of potable water. The reuse of water or greywater is unregulated and not limited by this plan.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply conditions are unauthorized and may subject the violator(s) to increasing water use restrictions and possibly discontinuance of service. A "conservation rate" is anticipated to facilitate water conservation.

This plan must not conflict with TNRCC's minimum water system capacity requirements of 30 TAC Chapter 290.45 under normal conditions. Additionally, these water restrictions don't apply if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

I, **Guy M. Burney**, being the responsible official for HERITAGE PARK WATER SERVICE request a minor tariff amendment to include this Drought Contingency Plan.

Section II: Public Involvement



HERITAGE PARK WATER SERVICE will encourage the public to provide input into the preparation and subsequent revision of this Plan. A draft of this plan has been provided to each customer. If necessary, a public meeting will be held. HERITAGE PARK WATER SERVICE will notify each customer of any revisions to this plan either by mail or hand-delivery.

Section III: Continuing Public Education and Annual Conservation

HERITAGE PARK WATER SERVICE will, each Spring, mail or provide each customer a copy of this plan, Appendix B (Water Conservation Ideas) and any information that may or will affect this plan; to include information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

Section IV: Coordination with Regional Water Planning Groups

HERITAGE PARK WATER SERVICE provides retail public water supply service in the following Regional Planning Group of Texas:

Region "J", the PLATEAU REGION, includes systems located in Kerr County

HERITAGE PARK WATER SERVICE will provide a copy of this plan to:

Region "J": c/o Springhills Water Management District, POB 771, Bandera, TX 78003
Headwaters Underground Water Conservation District, 1424 Sidney Baker, Kerrville,
TX 78028

upon approval by TNRCC.

HERITAGE PARK WATER SERVICE will provide a copy of this plan to the applicable regulatory authority(ies).

Section V: Authorization and Application to Implement the Plan

The Owner of HERITAGE PARK WATER SERVICE, or his/her designee is hereby authorized and directed to implement the applicable provision of this Plan upon determination that normal use patterns are causing water supply shortages and that such implementation is necessary to protect public health, safety, and welfare.

The provisions of this Plan shall apply to all persons, customers, and property utilizing potable water provided by the HERITAGE PARK WATER SERVICE. The terms "person" and "customer" as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities that use water supplied by HERITAGE PARK WATER SERVICE.

Section VI: Definitions

For the purposes of this Plan, the following definitions shall apply:

Applicable regulatory authority: to include, but not limited to the HUWCD (Headwaters Underground Water Conservation District), the TNRCC (Texas Natural Resource Conservation Commission), and Springhills Water Management District.

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Essential water use: the nondiscretionary use of potable water, a) for the protection of public and personal health, safety, and welfare, such as drinking, bathing, heating, cooking, sanitizing, and cleaning, or b) for the production of an industrial or commercial operation, or c) domestic or livestock use.

GPD: Gallons per Day

HUWCD: Headwaters Underground Water Conservation District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Kerr County.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.

Non-essential water use: discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Non-essential water use includes:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or jacuzzi-type pools;
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;

- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) use of water from hydrants for construction purposes or any other purposes other than fire fighting.

Potable water: water having quality that meets or exceeds TNRCC Public Drinking Water Standards, (30 TAC Chapter 290).

Section VII: Notice Requirements

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. Notice will be mailed to each customer 72 hours prior to the start of water restriction. Notices (Appendix "A") will include the following information:

- A) the date restrictions will begin,
- B) the circumstances that triggered the restrictions,
- (C) the stages of response and explanation of the restrictions to be implemented, and,
- D) an explanation of the consequences for violations.

HERITAGE PARK WATER SERVICE will notify the TNRCC (512) 239-6020 or by electronic mail at watermon@tnrcc.state.tx.us and the applicable regulatory authority prior to implementing mandatory water use restrictions and, within 5 days, send written notice that includes a copy of the notice calling for restrictions sent by HERITAGE PARK WATER SERVICE to each customer to:

TNRCC
Public Drinking Water Section. MC-155
POB 13087
Austin, Texas 78711-3087

HERITAGE PARK WATER SERVICE will file a status report of its restriction program with the TNRCC at the initiation and termination of mandatory water use restriction (i.e. Stages III & IV).

Section VIII: Triggering Criteria for Initiation and Termination of Drought Response Stages

The OWNER or his designee shall monitor water supply and/or demand conditions on a WEEKLY basis and shall determine when conditions warrant initiation or termination of each stage of the Plan.

The triggering criteria described below are based on the combination of indicators that affect availability, supply (drought) and demand. A **point system** is utilized to indicate attainment of

each supply limitation. One, two or three points are accumulated upon attaining or exceeding each condition indicated under that point. Points are cumulative upon attaining more than one (1) trigger condition.

Utility Trigger Mechanisms	1 pt.	2 pts.	3 pts.
Aquifer Elev. - Zone A*	<1380'	<1340'	<1300'

* Kerr County: HUWCD monitor well, Donna Drive - Kerrville South

Supply Limitation (Drought) Stages are attained by accumulating the following points:

STAGE I	Customer Awareness	1 pt.
STAGE II	Moderate Restrictions	2 pts.
STAGE III	Mandatory Restrictions	3 pts.
STAGE IV	Critical Water Use Restrictions	4 pts.

(a) STAGE I - Customer Awareness

Goals: Water customers will be requested to voluntarily conserve and use water efficiently.

Utility Measures: HERITAGE PARK WATER SERVICE will mail or hand deliver an announcement (Appendix "A") and ideas for conserving water (Appendix "A") to each customer.

Initiation and Termination: Upon attaining 1 point, HERITAGE PARK WATER SERVICE will declare Stage I and initiate the Utility Measures. Notice of termination will occur when triggering events for Stage I have ceased for a reasonable period.

(b) STAGE II - Moderate Water Shortage Conditions

Goals: Achieve a voluntary 10% (or that percent mandated by the applicable regulatory authority, whichever is greater) reduction in the utility's total water production. To achieve this goal, customers will be requested to limit usage to approximately 90 GPD/person, while the utility will attempt to limit usage equivalent to 10 GPD/person.

Requirements for initiation - The Utility and it's Customers will be notified by mail requesting compliance with Stage II requirements and restrictions on certain non-essential water uses (listed below):

- a. **When 2 points have been attained, or**
- b. **When declared by any applicable regulatory authority.**

Utility Management Measures:

HERITAGE PARK WATER SERVICE will perform the following:

- a. discontinue flushing of water mains, except for dead-end mains,
- b. postpone routine interior storage tank inspection and maintenance,
- c. inspect distribution water lines weekly for leaks,
- d. evaluate well production records on semi-monthly basis for effectiveness of plan,
- e. prepare any available wells,
- f. explore alternate water supplies
- g. submit required report(s) to the applicable regulatory authority(ies), and
- h. eliminate any non-essential use of water.

Customer Water Use Restrictions:

- (a) Customers are requested to voluntarily limit the irrigation of landscaped areas to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6 or 8), and Saturdays and Wednesdays for water customers with a street address ending in an odd number (1, 3, 5, 7 or 9), and to irrigate landscapes only between the evening and morning hours of 8 p.m. and 10:00 a.m. on these designated watering days.
- (b) Customers are prohibited from wasting potable water.
- (c) Customers will be notified of common non-essential water use.
- (d) Customers will be notified of the mandatory restrictions that are provided in the next stage (Stage III) of this plan, if drought conditions worsen.

Requirements for termination: HERITAGE PARK WATER SERVICE will notify by mail or hand-delivery of termination of Stage II, when all of the conditions listed as triggering events have ceased to exist for a period of 14 consecutive days or have ceased with a declaration by an applicable regulatory authority.

(b) STAGE III - Moderate Water Restrictions

Requirements for initiation: - HERITAGE PARK WATER SERVICE will notify customers by mail or hand-delivery to comply with Stage III mandatory requirements and restrictions on certain non-essential water as indicated below;

- a. **When 3 points have been attained or accumulated, or**
- b. **When declared by any applicable regulatory authority.**

Goal: Achieve approximately a 20% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in the utility's total water production. To achieve this goal, the customers will be requested to limit usage to approximately **80 GPD/person** and the utility will attempt to limit its' usage equivalent to 7 GPD/person.

Utility Management Measures:

HERITAGE PARK WATER SERVICE will perform the following:

- a. Will comply with Stage I, II & III water use restrictions and Utility Management Measures, and
- b. will inspect the distribution system for leaks daily and repair immediately, and
- c. will record & evaluate well production on a weekly basis, and
- d. will initiate development of the alternate supply sources,
- e. customers will be notified of mandatory restrictions that are provided in the next stage (Stage III), if drought conditions worsen, and
- f. will evaluate effectiveness of the Plan on a weekly basis.

Customer Water Use Restrictions: The following water use restrictions shall apply to all persons:

- (a) Irrigation of landscaped areas shall be limited to vegetable gardens, shrubs and trees once a week between the hours of 8 p.m. and 8 a.m. and shall be by means of hand-held hoses, hand-held buckets, or drip irrigation. The use of hose-end sprinklers and permanently installed automatic sprinkler systems is prohibited.
- (b) Uses of water defined as non-essential water use, except as noted in (a) above, are prohibited.

Requirements for termination - HERITAGE PARK WATER SERVICE will notify customers by mail or hand-delivery of the termination of Stage III and the subsequent initiation of Stage II of the Plan when all of the conditions listed as triggering events have ceased to exist for a period of 14 consecutive days or have ceased by declaration of an applicable regulatory authority.

(c) STAGE IV - Critical Water Use Restrictions

Requirements for initiation - HERITAGE PARK WATER SERVICE will notify customer by mail or hand-delivery of the mandatory requirements and restriction on non-essential water uses for Stage IV of this Plan:

- a. **When 5 or more point have been attained or accumulated, or**
- b. **When declared by any applicable regulatory authority.**

Goal: Achieve a 30% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in the utility's total water production. Along with this rate of reduction, customers will be requested to limit usage to approximately **70 GPD/person**, while the utility will attempt to reduce its' usage equivalent to 5 GPD/person.

Utility Supply Management Measures:

HERITAGE PARK WATER SERVICE will perform the following:

- a. Continue to implement Stages I, II & III measures, and
- b. obtain the necessary approvals in preparation for Water Allocation and Emergency provisions.

Customer Water Use Restrictions: All requirements of Stages I, II & III shall remain in effect during Stage IV, except:

- (a) Applications for new, additional, expanded, or increased-in-size water service connections, meters, service lines, pipeline extensions, mains, or water service facilities of any kind will be considered only if public health, safety, and welfare of the additional service doesn't jeopardize the public health, safety, and welfare of the existing customers.
- (b) Irrigation with potable water of landscaped areas is absolutely prohibited.

Requirements for termination - HERITAGE PARK WATER SERVICE will notify customers by mail or hand-delivered when all of the conditions listed as triggering events for Stage IV have ceased to exist for a period of 14 consecutive days or a declaration by an applicable regulatory authority has occurred. Upon termination of Stage IV, Stage III becomes operative.

Section IX: Violations and Enforcement Measures

- (a) No person shall knowingly or intentionally allow the use of water supplied by HERITAGE PARK WATER SERVICE for any purpose contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the OWNER (designated official), or his/her designee, in accordance with provisions of this Plan.
- (b) Upon determination by the OWNER of being non-compliant with this plan, the person or violator will be notified by mail or hand-delivered of one of the following enforcement actions:

- i. First violation; customer(s) will receive notice of the non-compliant actions, the necessary corrective measures and consequences of future violations of this Plan.
- ii. Second violation; customer(s) will receive notice of the non-compliant actions, to include the date that OAK RIDGE ESTATES WATER SYSTEM will install a flow restricting device at the meter and invoice the violator for a meter service fee of \$50.00, or
- iii. Third and subsequent violation(s); customer(s) will receive notice within 5 days that water service will be discontinued for a period of seven (7) days.

Section X: Variances

The OWNER (designated official), or his/her designee, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provision of this Ordinance shall file a written request for variance with the HERITAGE PARK WATER SERVICE within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall show good cause and be granted by the OWNER (designated official), or his/her designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this plan and the compliance date.
- (h) Other pertinent information.

Variations granted by the HERITAGE PARK WATER SERVICE shall be subject to the following conditions, unless waived or modified by the OWNER (designated official) or his/her designee:

- (a) Variations granted shall include a timetable for compliance.
- (b) Variations granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specified requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section XIII: Severability

It is hereby declared to be the intention of the HERITAGE PARK WATER SERVICE that the sections, paragraphs, sentences, clauses, and phrases of this Ordinance are severable and, if any phrase, clause, sentence, paragraph, or section of this Plan shall be declared unconstitutional by the valid judgement or decree of any court of competent jurisdiction, such unconstitutionality shall not affect any of the remaining phrases, clauses, sentences, paragraphs, and sections of this Plan, since the same would not have been enacted by the HERITAGE PARK WATER SERVICE without the incorporation into this Plan of any such unconstitutional phrase, clause, sentence, paragraph, or section.

DROUGHT CONTINGENCY PLAN

For

OAK RIDGE ESTATES WATER SYSTEM

CCN #12141 - *Cancelled*

PWS #1330134

June 2005

RECEIVED
JUL 13 2005
WATER RIGHTS PERMITTING

Section I: DECLARATION OF POLICY, PURPOSE, AND INTENT

In order to provide for an adequate supply of potable water during conditions of drought, high usage, contamination or other emergency conditions, the OAK RIDGE ESTATES WATER SYSTEM hereby adopts the following regulations and restrictions on the delivery and use of potable water. The reuse of water or greywater is unregulated, thus not limited by this plan and encouraged to meet needs to sustain the landscape during limited water supplies.

Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply conditions are unauthorized and may subject the violator(s) to increasing water use restrictions and possibly discontinuance of service.

This plan must not conflict with TCEQ's minimum water system capacity requirements of 30 TAC Chapter 290.45 under normal conditions. Additionally, these water restrictions don't apply if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

I, Eddie E. Taylor, being the responsible official for OAK RIDGE ESTATES WATER SYSTEM request a minor tariff amendment to include this Drought Contingency Plan.

Section II: PUBLIC INVOLVEMENT

OAK RIDGE ESTATES WATER SYSTEM will encourage the public to provide input into the preparation and subsequent revision of this Plan. A notice has been mailed to all customers that this plan is on file at the office of OAK RIDGE ESTATES WATER SYSTEM, 5892 Highway 27 East, Center Point, and will be accessible to anyone wishing to have a copy. Water Systems will notify each customer by mail of any revisions to this plan.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 1205 2005 05 05

APPROVED TARIFF BY SP/SP

Section III: CONTINUING PUBLIC EDUCATION AND ANNUAL CONSERVATION

OAK RIDGE ESTATES WATER SYSTEM will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. Drought plan information will be provided by utility bill inserts.

Section IV: COORDINATION WITH REGIONAL WATER PLANNING GROUPS

OAK RIDGE ESTATES WATER SYSTEM provides retail public water supply service in the following Regional Planning Group of Texas:

Region "J", the PLATEAU REGION, includes system located in Kerr County.

OAK RIDGE ESTATES WATER SYSTEM will provide a copy of this plan to:

Region "J": c/o Springhills Water Management District, POB 771, Bandera, TX 78003
Headwaters Underground Water Conservation District, 1424 Sidney Baker, Kerrville,
TX 78028

upon approval by TCEQ.

OAK RIDGE ESTATES WATER SYSTEM will provide a copy of this plan to the applicable regulatory authority(ies).

Section V: AUTHORIZATION AND APPLICATION TO IMPLEMENT THE PLAN

The Owner of OAK RIDGE ESTATES WATER SYSTEM, or his designee is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that normal use patterns are causing water supply shortages and that such implementation is necessary to protect public health, safety, and welfare.

The provisions of this Plan shall apply to all persons, customers, and property utilizing potable water provided by the OAK RIDGE ESTATES WATER SYSTEM. The terms "person" and "customer" as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities that use water supplied by OAK RIDGE ESTATES WATER SYSTEM.

Section VI: DEFINITIONS

For the purposes of this Plan, the following definitions shall apply:

Applicable regulatory authority: to include, but not limited to the HGCD (Headwaters Groundwater Conservation District), the TCEQ (Texas Commission on Environmental Quality), and Springhills Water Management District.

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Essential water use: the nondiscretionary use of potable water, a) for the protection of public and personal health, safety, and welfare, such as drinking, bathing, heating, cooking, sanitizing, and cleaning, or b) for the production of an industrial or commercial operation, or c) domestic or livestock use.

GPD: Gallons per Day

HGCD: Headwaters Groundwater Conservation District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Kerr County.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.

Non-essential water use: discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Non-essential water use includes:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except as otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or jacuzzi-type pools (unless use for medical purposes, therapy or rehabilitation);
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;

- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) use of water from hydrants for construction purposes or any other purposes other than fire fighting.

Potable water: water having quality that meets or exceeds TCEQ Public Drinking Water Standards, (30 TAC Chapter 290).

Section VII: NOTICE REQUIREMENTS

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. Notice will be mailed to each customer 72 hours prior to the start of water restriction. Notices will include the following information:

- A) the date restrictions will begin,
- B) the circumstances that triggered the restrictions,
- C) the stages of response and explanation of the restrictions to be implemented, and,
- D) an explanation of the consequences for violations.

OAK RIDGE ESTATES WATER SYSTEM will notify the TCEQ (512) 239-6020 or by electronic mail at watermon@tceq.state.tx.us and the applicable regulatory authority prior to implementing mandatory water use restrictions and, within 5 days, send written notice that includes a copy of the notice calling for restrictions sent by OAK RIDGE ESTATES WATER SYSTEM to each customer to:

TCEQ
Public Drinking Water Section. MC-155
POB 13087
Austin, Texas 78711-3087

OAK RIDGE ESTATES WATER SYSTEM will file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restriction (i.e. Stages III & IV).

Section VIII: TRIGGERING CRITERIA FOR INITIATION AND TERMINATION OF DROUGHT RESPONSE STAGES

The OWNER or his designee shall monitor water supply and/or demand conditions on a WEEKLY basis and shall determine when conditions warrant initiation or termination of each stage of the Plan.

The triggering criteria described below are based on the combination of indicators that affect availability, supply (drought) and demand. A **point system** is utilized to indicate attainment of each supply limitation. One, two or three points are accumulated upon attaining or exceeding each

condition indicated under that point. Points are cumulative upon attaining more than one (1) trigger condition.

Utility Trigger Mechanisms	1 pt.	2 pts.	3 pts.
Aquifer Elev. - Zone A*	<1380'	<1340'	<1300'
Rainfall (% of 6-mo. Avg)	< 100	< 70	< 50
Well's operation (% of hrs/day)	> 60%	> 80%	> 90%

* Kerr County: HGCD monitor well, Donna Drive - Kerrville South

Supply Limitation (Drought) Stages are attained by accumulating the following points:

STAGE I	Customer Awareness	1 pt.
STAGE II	Moderate Restrictions	2 pts.
STAGE III	Mandatory Restrictions	3 pts.
STAGE IV	Critical Water Use Restrictions	4 pts.

(a) STAGE I - Customer Awareness

Goals: Water customers will be requested to voluntarily conserve and use water efficiently.

Utility Measures: OAK RIDGE ESTATES WATER SYSTEM will mail or hand deliver an announcement and ideas for conserving water (APPENDIX "A") to each customer.

Initiation and Termination: Upon attaining 1 point, OAK RIDGE ESTATES WATER SYSTEM will declare Stage I and initiate the Utility Measures. Notice of termination will occur when triggering events for Stage I have ceased for a reasonable period.

(b) STAGE II - Moderate Water Shortage Conditions

Goals: Achieve a voluntary **10%** (or that percent mandated by the applicable regulatory authority, whichever is greater) reduction in the utility's total water production. To achieve this goal, customers will be requested to limit usage to approximately **70** GPD/person, while the utility will attempt to limit its usage equivalent to **10** GPD/person.

Requirements for initiation - The Utility and its Customers will be notified by mail requesting compliance with Stage II requirements and restrictions on certain non-essential water uses (listed below), when:

- a. **2 points have been attained, or**
- b. **declared by any applicable regulatory authority.**
- c. *production or distribution limitations*

Utility Management Measures:

OAK RIDGE ESTATES WATER SYSTEM will perform the following:

- a. discontinue flushing of water mains, except for dead-end mains,
- b. postpone routine interior storage tank inspection and maintenance,
- c. inspect distribution water lines weekly for leaks,
- d. evaluate well production records on weekly basis for effectiveness of Plan,
- e. prepare any available wells,
- f. explore alternate water supplies
- g. submit required report(s) to the applicable regulatory authority(ies), and
- h. eliminate any non-essential use of water.

Customer Water Use Restrictions:

- (a) Customers are requested to voluntarily limit the irrigation of landscaped areas, and to encourage irrigation of landscapes only between the evening and morning hours of 8 p.m. to 10:00 a.m., and to evaluate opportunities for the reuse of graywater.
- (b) Customers are prohibited from wasting potable water.
- (c) Customers will be notified of common non-essential water use.
- (d) Customers will be notified of the mandatory restrictions that are provided in the next stage (Stage III) of this plan, if drought conditions worsen.

Requirements for termination: OAK RIDGE ESTATES WATER SYSTEM will notify by mail or hand-delivery of termination of Stage II, when all of the conditions listed as triggering events and the utility determines the stress to the system has ceased to exist. The Water System will consider a declaration of cessation by an applicable regulatory authority.

** Second water source is purchased water*

(c) STAGE III - Moderate Water Restrictions

Requirements for initiation: - OAK RIDGE ESTATES WATER SYSTEM will notify customers by mail to comply with Stage III mandatory requirements and restrictions on certain non-essential water as indicated below;

- a. **When 3 points have been attained or accumulated, or**
- b. **When declared by any applicable regulatory authority.**
- c. *production or distribution limitations*

Goal: Achieve approximately a 20% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in the utility's total water production. To achieve this goal, the customers will be requested to limit usage to approximately 60 GPD/person and the utility will attempt to limit its' usage equivalent to 7 GPD/person.

Utility Management Measures:

OAK RIDGE ESTATES WATER SYSTEM will perform the following:

- a. Will comply with Stage I, II & III water use restrictions and Utility Management Measures
- b. will inspect the distribution system for leaks daily and repair immediately,
- c. will record & evaluate well production on a weekly basis,
- d. will initiate development of the alternate supply sources,
- e. customers will be notified of mandatory restrictions that are provided in the next stage (Stage IV), if drought conditions worsen,
- f. will evaluate effectiveness of the Plan on a weekly basis.

Customer Water Use Restrictions: The following water use restrictions shall apply to all persons:

- (a) Irrigation of landscaped areas shall be limited to vegetable gardens, shrubs and trees once a week between the hours of 8 p.m. and 8 a.m. and shall be by means of hand-held hoses, hand-held buckets, or drip irrigation. The use of hose-end sprinklers and permanently installed automatic sprinkler systems is prohibited.
- (b) Uses of water defined as non-essential water use, except as noted in (a) above, are prohibited.

Requirements for termination - OAK RIDGE ESTATES WATER SYSTEM will notify customers by mail of the termination of Stage III and the subsequent initiation of Stage II of the Plan when all of the conditions listed as triggering events have ceased to exist for a period of 14 consecutive days or have ceased by declaration of an applicable regulatory authority.

(c) STAGE IV - Critical Water Use Restrictions

Requirements for initiation - OAK RIDGE ESTATES WATER SYSTEM will notify customers by mail of the mandatory requirements and restriction on non-essential water uses for Stage IV of this Plan:

- a. **When 5 or more points have been attained or accumulated, or**
- b. **When declared by any applicable regulatory authority.**
- c. production or distribution limitations
- d. supply contamination
- e. system outage

Goal: Achieve a 30% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in the utility's total water production. Along with this rate of reduction, customers will be requested to limit usage to approximately 45 GPD/person, while the utility will attempt to reduce its' usage equivalent to 5 GPD/person.

Utility Supply Management Measures:

OAK RIDGE ESTATES WATER SYSTEM will perform the following:

- a. Continue to implement Stages I, II & III measures, and
- b. obtain the necessary approvals in preparation for Water Allocation and Emergency provisions.

Customer Water Use Restrictions: All requirements of Stages I, II & III shall remain in effect during Stage IV, except:

- (a) Applications for new, additional, expanded, or increased-in-size water service connections, meters, service lines, pipeline extensions, mains, or water service facilities of any kind will be considered only if public health, safety, and welfare of the additional service does not jeopardize the public health, safety, and welfare of the existing customers.
- (b) Irrigation with potable water of landscaped areas is absolutely prohibited.

Requirements for termination - OAK RIDGE ESTATES WATER SYSTEM will notify customers by mail when all of the conditions listed as triggering events for Stage IV have ceased to exist for a period of 14 consecutive days or a declaration by an applicable regulatory authority has occurred. Upon termination of Stage IV, Stage III becomes operative.

Section IX: VIOLATIONS AND ENFORCEMENT MEASURES

- (a) No person shall knowingly or intentionally allow the use of water supplied by OAK RIDGE ESTATES WATER SYSTEM for any purpose contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by the OWNER (designated official), or his designee, in accordance with provisions of this Plan.
- (b) Upon determination by the OWNER of being non-compliant with this plan, the person or violator will be notified by mail of one of the following enforcement actions:
 - i. First violation: customer(s) will receive notice of the non-compliant actions, the necessary corrective measures and consequences of future violations of this Plan.

- ii. Second violation: customer(s) will receive notice of the non-compliant actions, to include the date that OAK RIDGE ESTATE WATER SYSTEM will install a flow restricting device at the meter and invoice the violator for a meter service of \$50.00, or
- iii. Third and subsequent violation: customer(s) will receive notice within 5 days that water service will be discontinued every other day for a period that Water Systems believes it takes for a customer to demonstrate a willingness to comply with this plan. The violating customer will be charged a \$50.00 service fee for the daily disconnect or reconnect of service under this plan.

Section X: VARIANCES

The OWNER (designated official), or his designee, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provision of this Ordinance shall file a written request for variance with the OAK RIDGE ESTATES WATER SYSTEM within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall show good cause and be granted by the OWNER (designated official), or his designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this plan and the compliance date.
- (h) Other pertinent information.

Variations granted by the OAK RIDGE ESTATES WATER SYSTEM shall be subject to the following conditions, unless waived or modified by the OWNER (designated official) or his designee:

- (a) Variations granted shall include a timetable for compliance.
- (b) Variations granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specified requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section XIII: SEVERABILITY

It is hereby declared to be the intention of the OAK RIDGE ESTATES WATER SYSTEM that the sections, paragraphs, sentences, clauses, and phrases of this Ordinance are severable and, if any phrase, clause, sentence, paragraph, or section of this Plan shall be declared unconstitutional by the valid judgement or decree of any court of competent jurisdiction, such unconstitutionality shall not affect any of the remaining phrases, clauses, sentences, paragraphs, and sections of this Plan, since the same would not have been enacted by the OAK RIDGE ESTATES WATER SYSTEM without the incorporation into this Plan of any such unconstitutional phrase, clause, sentence, paragraph, or section.

APPENDIX "A"

WATER CONSERVATION IDEAS

A. GENERAL INFORMATION

1. "Waste" of water is prohibited by law, and includes the following examples:
 - a. not beneficially using groundwater, and
 - b. willfully or negligently allowing groundwater to escape your property.
2. **Water conservation plumbing fixtures**, if not already present in your home, should be installed as an effective means to conserve usage. Since 1992, the following fixtures are considered low-flow or water conservation types:

i.	Toilets	1.6 gallons/flush (GPF)
ii.	Wall-mounted toilets	2.0 GPF
iii.	Shower heads	2.75 gallons/minute (GPM)
iv.	Faucet aerators	2.2 GPM
v.	Urinals	1.0 GPF

Other fixtures that aid in conserving water:

 - i. Pressure reduction valves on incoming water supplies, set at 50 PSI or less.
 - ii. Valves placed liberally throughout interior and exterior plumbing aids in isolating and controlling leaks when immediate repair is unfeasible.

2. Water recycling and reuse

Oak Ridge Estates Water System encourages the reuse of greywater to the extent permissible by law and has recommended practices herein. Laundry effluent may be directly applied to lawns and landscapes without further treatment, provided ponding and nuisance conditions do not occur. Owners should consider cost effectiveness for having separate plumbing and various treatment facilities for toilets from other wastewater facilities in the home for further reuse of water.

4. Water use budget

Read your water meter no less than monthly on the same date as your water company, to include checking water meter dial for continuing operation when water use appears to have ceased. This will indicate the presence of a leak. (If the water meter is not registering a known leak, please contact your water company for checking and possible replacement with an accurate meter.)

Use your water meter to determine usage of major water use events, such as: watering lawn, washing clothes, washing car, morning and evening periods, etc.

For determining more exact water use information, utilize a "rain gauge" and stop watch to estimate flows and usage from showers, sinks and other routine or standardized use patterns.

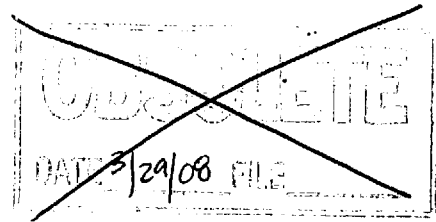
B. CONSERVATION PRACTICES INSIDE THE HOME

1. Leak detection
 - a. Shut off all faucets (eliminate water usage) and then inspect your water meter for continuing dial rotation. Check all faucets for drips.
 - b. Toilet: add a few drops of food coloring to the tank and check bowl for presence of color after several minutes.
2. Clothes and dish washers should utilize the appropriate water/load settings (full loads preferred).
3. Recycle, reuse or avoid waste of water.
 - a. Collect dish rinse water for watering plants.
 - b. Collect shower and sink flow prior to the onset of the desired water temperature (insulating hot water pipes to the points-of-use reduces water and energy use) for watering plants.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

- ' CCN 1 20 5 1 13 0 5 '05

APPROVED TARIFF BY SP/SP



DROUGHT CONTINGENCY PLAN

For

RECEIVED WESTWOOD PARK WATER SYSTEM

JUL 13 2005

WATER RIGHTS PERMITTING

CCN #12172 *Canceled*

PWS #1330015

June 2005

Section I: DECLARATION OF POLICY, PURPOSE, AND INTENT

In order to provide for an adequate supply of potable water during conditions of drought, high usage, contamination or other emergency conditions, the WESTWOOD PARK WATER SYSTEM hereby adopts the following regulations and restrictions on the delivery and use of potable water. The reuse of water or greywater is unregulated, thus not limited by this plan and encouraged to meet needs to sustain the landscape during limited water supplies.

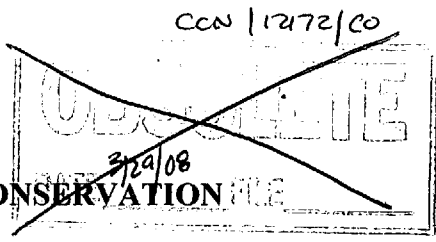
Water uses regulated or prohibited under this Drought Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply conditions are unauthorized and may subject the violator(s) to increasing water use restrictions and possibly discontinuance of service.

This plan must not conflict with TCEQ's minimum water system capacity requirements of 30 TAC Chapter 290.45 under normal conditions. Additionally, these water restrictions don't apply if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

I, Eddie E. Taylor, being the responsible official for WESTWOOD PARK WATER SYSTEM request a minor tariff amendment to include this Drought Contingency Plan.

Section II: PUBLIC INVOLVEMENT

WESTWOOD PARK WATER SYSTEM will encourage the public to provide input into the preparation and subsequent revision of this Plan. A notice has been mailed to all customers that this plan is on file at the office of WESTWOOD PARK WATER SYSTEM, 5892 Highway 27 East, Center Point, and will be accessible to anyone wishing to have a copy. Water Systems will notify each customer by mail of any revisions to this plan.



Section III: CONTINUING PUBLIC EDUCATION AND ANNUAL CONSERVATION

WESTWOOD PARK WATER SYSTEM will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. Drought plan information will be provided by utility bill inserts.

Section IV: COORDINATION WITH REGIONAL WATER PLANNING GROUPS

WESTWOOD PARK WATER SYSTEM provides retail public water supply service in the following Regional Planning Group of Texas:

Region "J", the PLATEAU REGION, includes system located in Kerr County.

WESTWOOD PARK WATER SYSTEM will provide a copy of this plan to:

Region "J": c/o Springhills Water Management District, POB 771, Bandera, TX 78003
Headwaters Underground Water Conservation District, 1424 Sidney Baker, Kerrville,
TX 78028

upon approval by TCEQ.

WESTWOOD PARK WATER SYSTEM will provide a copy of this plan to the applicable regulatory authority(ies).

Section V: AUTHORIZATION AND APPLICATION TO IMPLEMENT THE PLAN

The Owner of WESTWOOD PARK WATER SYSTEM, or his designee is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that normal use patterns are causing water supply shortages and that such implementation is necessary to protect public health, safety, and welfare.

The provisions of this Plan shall apply to all persons, customers, and property utilizing potable water provided by the WESTWOOD PARK WATER SYSTEM. The terms "person" and "customer" as used in the Plan include individuals, corporations, partnerships, associations, and all other legal entities that use water supplied by WESTWOOD PARK WATER SYSTEM.

Section VI: DEFINITIONS

For the purposes of this Plan, the following definitions shall apply:

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Applicable regulatory authority: to include, but not limited to the HGCD (Headwaters Groundwater Conservation District), the TCEQ (Texas Commission on Environmental Quality), and Springhills Water Management District.

Conservation: those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

Essential water use: the nondiscretionary use of potable water, a) for the protection of public and personal health, safety, and welfare, such as drinking, bathing, heating, cooking, sanitizing, and cleaning, or b) for the production of an industrial or commercial operation, or c) domestic or livestock use.

GPD: Gallons per Day

HGCD: Headwaters Groundwater Conservation District, a groundwater district created by Texas Legislature and having authority to manage the use of groundwater in Kerr County.

Industrial water use: the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

Landscape irrigation use: water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians.

Non-essential water use: discretionary uses of potable water that are not essential for the protection of personal and public health, safety, and welfare. Non-essential water use includes:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except as otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;
- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or jacuzzi-type pools (unless use for medical purposes, therapy or rehabilitation);
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;

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- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) use of water from hydrants for construction purposes or any other purposes other than fire fighting.

Potable water: water having quality that meets or exceeds TCEQ Public Drinking Water Standards, (30 TAC Chapter 290).

Section VII: NOTICE REQUIREMENTS

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. Notice will be mailed to each customer 72 hours prior to the start of water restriction. Notices will include the following information:

- A) the date restrictions will begin,
- B) the circumstances that triggered the restrictions,
- C) the stages of response and explanation of the restrictions to be implemented, and,
- D) an explanation of the consequences for violations.

WESTWOOD PARK WATER SYSTEM will notify the TCEQ (512) 239-6020 or by electronic mail at watermon@tceq.state.tx.us and the applicable regulatory authority prior to implementing mandatory water use restrictions and, within 5 days, send written notice that includes a copy of the notice calling for restrictions sent by WESTWOOD PARK WATER SYSTEM to each customer to:

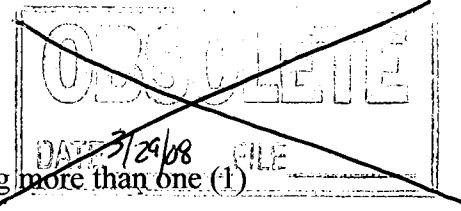
TCEQ
Public Drinking Water Section. MC-155
POB 13087
Austin, Texas 78711-3087

WESTWOOD PARK WATER SYSTEM will file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restriction (i.e. Stages III & IV).

Section VIII: TRIGGERING CRITERIA FOR INITIATION AND TERMINATION OF DROUGHT RESPONSE STAGES

The OWNER or his designee shall monitor water supply and/or demand conditions on a WEEKLY basis and shall determine when conditions warrant initiation or termination of each stage of the Plan.

The triggering criteria described below are based on the combination of indicators that affect availability, supply (drought) and demand. A **point system** is utilized to indicate attainment of each supply limitation. One, two or three points are accumulated upon attaining or exceeding each



condition indicated under that point. Points are cumulative upon attaining more than one (1) trigger condition.

Utility Trigger Mechanisms	1 pt.	2 pts.	3 pts.
Aquifer Elev. - Zone A*	<1380'	<1340'	<1300'
Rainfall (% of 6-mo. Avg)	< 100	< 70	< 50
Well's operation (% of hrs/day)	> 60%	> 80%	> 90%

* Kerr County: HGCD monitor well, Donna Drive - Kerrville South

Supply Limitation (Drought) Stages are attained by accumulating the following points:

STAGE I	Customer Awareness	1 pt.
STAGE II	Moderate Restrictions	2 pts.
STAGE III	Mandatory Restrictions	3 pts.
STAGE IV	Critical Water Use Restrictions	4 pts.

(a) STAGE I - Customer Awareness

Goals: Water customers will be requested to voluntarily conserve and use water efficiently.

Utility Measures: WESTWOOD PARK WATER SYSTEM will mail or hand deliver an announcement and ideas for conserving water (APPENDIX "A") to each customer.

Initiation and Termination: Upon attaining 1 point, WESTWOOD PARK WATER SYSTEM will declare Stage I and initiate the Utility Measures. Notice of termination will occur when triggering events for Stage I have ceased for a reasonable period.

(b) STAGE II - Moderate Water Shortage Conditions

Goals: Achieve a voluntary **10%** (or that percent mandated by the applicable regulatory authority, whichever is greater) reduction in the utility's total water production. To achieve this goal, customers will be requested to limit usage to approximately **70 GPD/person**, while the utility will attempt to limit its usage equivalent to **10 GPD/person**.

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Requirements for initiation - The Utility and its Customers will be notified by mail requesting compliance with Stage II requirements and restrictions on certain non-essential water uses (listed below), when:

- a. **2 points have been attained, or**
- b. **declared by any applicable regulatory authority.**
- c. *production or distribution limitations*

Utility Management Measures:

WESTWOOD PARK WATER SYSTEM will perform the following:

- a. discontinue flushing of water mains, except for dead-end mains,
- b. postpone routine interior storage tank inspection and maintenance,
- c. inspect distribution water lines weekly for leaks,
- d. evaluate well production records on weekly basis for effectiveness of Plan,
- e. prepare any available wells,
- f. explore alternate water supplies
- g. submit required report(s) to the applicable regulatory authority(ies), and
- h. eliminate any non-essential use of water.

Customer Water Use Restrictions:

- (a) Customers are requested to voluntarily limit the irrigation of landscaped areas, and to encourage irrigation of landscapes only between the evening and morning hours of 8 p.m. to 10:00 a.m., and to evaluate opportunities for the reuse of graywater.
- (b) Customers are prohibited from wasting potable water.
- (c) Customers will be notified of common non-essential water use.
- (d) Customers will be notified of the mandatory restrictions that are provided in the next stage (Stage III) of this plan, if drought conditions worsen.

Requirements for termination: WESTWOOD PARK WATER SYSTEM will notify by mail or hand-delivery of termination of Stage II, when all of the conditions listed as triggering events and the utility determines the stress to the system has ceased to exist. The Water System will consider a declaration of cessation by an applicable regulatory authority.

** Second Water Source is purchased water*

(c) STAGE III - Moderate Water Restrictions

Requirements for initiation: - WESTWOOD PARK WATER SYSTEM will notify customers by mail to comply with Stage III mandatory requirements and restrictions on certain non-essential water as indicated below;

- a. **When 3 points have been attained or accumulated, or**
- b. **When declared by any applicable regulatory authority.**
- c. *production or distribution limitations*

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Goal: Achieve approximately a 20% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in the utility's total water production. To achieve this goal, the customers will be requested to limit usage to approximately 60 GPD/person and the utility will attempt to limit its' usage equivalent to 7 GPD/person.

Utility Management Measures:

WESTWOOD PARK WATER SYSTEM will perform the following:

- a. Will comply with Stage I, II & III water use restrictions and Utility Management Measures
- b. will inspect the distribution system for leaks daily and repair immediately,
- c. will record & evaluate well production on a weekly basis,
- d. will initiate development of the alternate supply sources,
- e. customers will be notified of mandatory restrictions that are provided in the next stage (Stage IV), if drought conditions worsen,
- f. will evaluate effectiveness of the Plan on a weekly basis.

Customer Water Use Restrictions: The following water use restrictions shall apply to all persons:

- (a) Irrigation of landscaped areas shall be limited to vegetable gardens, shrubs and trees once a week between the hours of 8 p.m. and 8 a.m. and shall be by means of hand-held hoses, hand-held buckets, or drip irrigation. The use of hose-end sprinklers and permanently installed automatic sprinkler systems is prohibited.
- (b) Uses of water defined as non-essential water use, except as noted in (a) above, are prohibited.

Requirements for termination – WESTWOOD PARK WATER SYSTEM will notify customers by mail of the termination of Stage III and the subsequent initiation of Stage II of the Plan when all of the conditions listed as triggering events have ceased to exist for a period of 14 consecutive days or have ceased by declaration of an applicable regulatory authority.

(c) STAGE IV - Critical Water Use Restrictions

Requirements for initiation – WESTWOOD PARK WATER SYSTEM will notify customers by mail of the mandatory requirements and restriction on non-essential water uses for Stage IV of this Plan:

- a. **When 5 or more points have been attained or accumulated, or**
- b. **When declared by any applicable regulatory authority.**
- c. production or distribution limitations
- d. supply contamination
- e. system outage

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Goal: Achieve a 30% reduction (or that percent mandated by the applicable regulatory authority, whichever is greater) in the utility's total water production. Along with this rate of reduction, customers will be requested to limit usage to approximately 45 GPD/person, while the utility will attempt to reduce its' usage equivalent to 5 GPD/person.

Utility Supply Management Measures:

WESTWOOD PARK WATER SYSTEM will perform the following:

- a. Continue to implement Stages I, II & III measures, and
- b. obtain the necessary approvals in preparation for Water Allocation and Emergency provisions.

Customer Water Use Restrictions: All requirements of Stages I, II & III shall remain in effect during Stage IV, except:

- (a) Applications for new, additional, expanded, or increased-in-size water service connections, meters, service lines, pipeline extensions, mains, or water service facilities of any kind will be considered only if public health, safety, and welfare of the additional service does not jeopardize the public health, safety, and welfare of the existing customers.
- (b) Irrigation with potable water of landscaped areas is absolutely prohibited.

Requirements for termination – WESTWOOD PARK WATER SYSTEM will notify customers by mail when all of the conditions listed as triggering events for Stage IV have ceased to exist for a period of 14 consecutive days or a declaration by an applicable regulatory authority has occurred. Upon termination of Stage IV, Stage III becomes operative.

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- ii. Second violation: customer(s) will receive notice of the non-compliant actions, to include the date that WESTWOOD PARK WATER SYSTEM will install a flow restricting device at the meter and invoice the violator for a meter service of \$50.00, or
- iii. Third and subsequent violation: customer(s) will receive notice within 5 days that water service will be discontinued every other day for a period that Water Systems believes it takes for a customer to demonstrate a willingness to comply with this plan. The violating customer will be charged a \$50.00 service fee for the daily disconnect or reconnect of service under this plan.

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The OWNER (designated official), or his designee, may, in writing, grant temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provision of this Ordinance shall file a written request for variance with the WESTWOOD PARK WATER SYSTEM within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall show good cause and be granted by the OWNER (designated official), or his designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this plan and the compliance date.
- (h) Other pertinent information.

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Variations granted by the WESTWOOD PARK WATER SYSTEM shall be subject to the following conditions, unless waived or modified by the OWNER (designated official) or his designee:

- (a) Variations granted shall include a timetable for compliance.
- (b) Variations granted shall expire when the Plan is no longer in effect, unless the petitioner has failed to meet specified requirements.

No variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

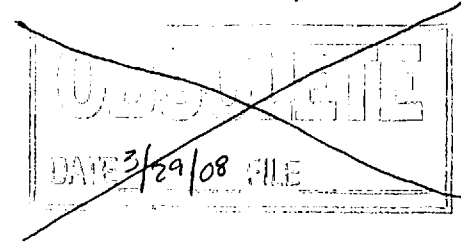
Section XIII: SEVERABILITY

It is hereby declared to be the intention of the WESTWOOD PARK WATER SYSTEM that the sections, paragraphs, sentences, clauses, and phrases of this Ordinance are severable and, if any phrase, clause, sentence, paragraph, or section of this Plan shall be declared unconstitutional by the valid judgement or decree of any court of competent jurisdiction, such unconstitutionality shall not affect any of the remaining phrases, clauses, sentences, paragraphs, and sections of this Plan, since the same would not have been enacted by the WESTWOOD PARK WATER SYSTEM without the incorporation into this Plan of any such unconstitutional phrase, clause, sentence, paragraph, or section.

APPENDIX "A"

WATER CONSERVATION IDEAS

CCN 12172/00



A. GENERAL INFORMATION

- 1. "Waste" of water is prohibited by law, and includes the following examples:
 - a. not beneficially using groundwater, and
 - b. willfully or negligently allowing groundwater to escape your property.

2. Water conservation plumbing fixtures, if not already present in your home, should be installed as an effective means to conserve usage. Since 1992, the following fixtures are considered low-flow or water conservation types:

- i. Toilets 1.6 gallons/flush (GPF)
- ii. Wall-mounted toilets 2.0 GPF
- iii. Shower heads 2.75 gallons/minute (GPM)
- iv. Faucet aerators 2.2 GPM
- v. Urinals 1.0 GPF

Other fixtures that aid in conserving water:

- i. Pressure reduction valves on incoming water supplies, set at 50 PSI or less.
- ii. Valves placed liberally throughout interior and exterior plumbing aids in isolating and controlling leaks when immediate repair is unfeasible.

2. Water recycling and reuse

Westwood Park Water System encourages the reuse of greywater to the extent permissible by law and has recommended practices herein. Laundry effluent may be directly applied to lawns and landscapes without further treatment, provided ponding and nuisance conditions do not occur. Owners should consider cost effectiveness for having separate plumbing and various treatment facilities for toilets from other wastewater facilities in the home for further reuse of water.

4. Water use budget

Read your water meter no less than monthly on the same date as your water company, to include checking water meter dial for continuing operation when water use appears to have ceased. This will indicate the presence of a leak. (If the water meter is not registering a known leak, please contact your water company for checking and possible replacement with an accurate meter.)

Use your water meter to determine usage of major water use events, such as: watering lawn, washing clothes, washing car, morning and evening periods, etc.

For determining more exact water use information, utilize a "rain gauge" and stop watch to estimate flows and usage from showers, sinks and other routine or standardized use patterns.

B. CONSERVATION PRACTICES INSIDE THE HOME

- 1. Leak detection
 - a. Shut off all faucets (eliminate water usage) and then inspect your water meter for continuing dial rotation. Check all faucets for drips.
 - b. Toilet: add a few drops of food coloring to the tank and check bowl for presence of color after several minutes.
- 2. Clothes and dish washers should utilize the appropriate water/load settings (full loads preferred).
- 3. Recycle, reuse or avoid waste of water.
 - a. Collect dish rinse water for watering plants.
 - b. Collect shower and sink flow prior to the onset of the desired water temperature (insulating hot water pipes to the points-of-use reduces water and energy use) for watering plants.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12172/00 05 '03

APPROVED TARIFF BY SP/SP