

Filing Receipt

Received - 2022-02-03 04:21:19 PM Control Number - 53075 ItemNumber - 198 Any sustomer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a water system including service standards and billing practices must comply with the Commission's <u>Substantive</u> <u>Rules</u>, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

WATER UTILITY TARIFF

for

Covington Water Works (Utility Name)		Box			
		(Business Address)			
Covington	Texas	76636		817-85	
(City)	(State)	(Zip)		(Area (Code) Phone
The above utility op	erates a water system -	in the followi	ng coun	ties:	Hill
	SC				
und the following ¿ci	ties, unincorporated to	owns and subdiv	v i sion s	(if a	ny):
City Covington	1	Covington Acre			
	- <u>-1977 -</u>				
	BY BY BY BLE OF CO	ONTENTS			
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The Appendix contains a sample of each service agreement form used by the above utility and a condensation of <u>Substantive</u> <u>Rules</u> of the Commission.

Covington Water Works

(Name of Water Utility)

Water Tariff Page 2

SECTION A RATE SCHEDULE

Meter Size	Monthly Minimum (including 1,000 gallons)	Gallonage Charge (Per 1,000 gallons over first 1,000)
5/8 or 3/4-inch 1 1/4-inch 2-inch	\$10.80 \$15.50 \$68.00	\$1.25
Tap Fee (except 2-inch tap):	Actual Cost Not To Exceed \$200	
Tap Fee (2-inch tap):	Actual Cost Not To Exceed \$600	
Reconnect Fee:	\$30.00	
Returned Check Fee:	\$10.00	
	PUBLIC UTILITY COMMISSION	OFTEXAS
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TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

"Rates" include ALL charges, such as tap fee, reconnect fee, disconnect fee, returned check charge, etc., in addition to charges for monthly service.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

MC-No Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in mate or regulation

Mail the tariff to the Commission for approval. List the Revision Number _____. The Commission will review it, stamp and return it, or request additional information if needed.

Revision No. 1 Water Tariff Page

(Name of Water Utility)

SECTION B SERVICE RULES AND REGULATIONS

Office hrs. 8 A.M. to 5 P.M. Menday through Friday. Bill Due 1st to 15th of each month.

Payment for bills mailed in will be given credit as post mark date. Bills paid on Sat. and Sun. in our office MailiBex will be credited on fellowing Monday.

A \$1.00 Late Gharge added for late bills, Final notice after 60 days. A written netice will be given 5 days be fore stated date of disconnect. Water Works business Emergency calls accepted 7 days a week. Telephone No. 817-854-2385

A \$5.00 Service charge for Residence or Business reconnect after vacant. A \$20.00 Service charge per hour for relocating of water valves, meters.

meter baxes or service lines for customers convenience.

The Govington Water Warks is not responsible for damages occuring on private preperty past water meter.

The Covington Water Works has the right to restrict the amount of water pumped to any customer or area in severe water shortage , due to any condition if in any cause beyound our control, until these condition can be restored to normal service.



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TO BECOME EFFECTIVE, THIS PAGE MUST CONTAIN A PUBLIC UTILITY COMMISSION FILING STAMP. If any item of a tariff on file with the Commission is proposed to be changed, use the proper initial in the right-hand column, as follows:

C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate reduction; T-Change in text, but no change in rate or regulation

and mail it to the Commission for a filing stamp. List the Revision Number The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

C

Covington Water Works

(Name of Water Utility)

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

The Covington Water Works will lay Water mains, Service lines and set meters, valves, meter boxes along across EXCEPTED AND MAINTAINED County, State, City Street, Highways and Roads, after we have received the proper Easements for, and Approval of Texas Utility Comm. for extension of new lines inside our present served area. At our expense after extended time up on Approval and easements obtained we request 90 days for Construction plus 30 days for undue conditions, with all Tap charges paid in advance. Lines will be laid to property lines only.

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APR 6 1977

(Name of Water Util	ity)	Wate	r Tariff P	age
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APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the Substantive Rules of the Public Utility Commission. Every water utility must comply with the Substantive Rules in their entirety, and copies of the complete rules for reliance thereon are available for a nominal printing cost (\$2.95).

BILLING

Bills shall be rendered monthly (unless the Commission has specifically authorized otherwise) and should show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code, total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill unless provided for in a deferred payment agreement.

If state and local regulations have been met, a service request SERVICE REFUSAL can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

A customer may be disconnected, after at least a 5 day SERVICE DISCONTINUANCE personal notice in writing, only for the following: bill unpaid more than 20 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

Unless the Commission has specifically authorized otherwise, each utility METERS shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

> This condensation was prepared 2-4-77 and does not incorporate changes of Substantive Rules made after that date.

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Appendix Page

APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSITS Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made if service is not connected, is disconnected, or if residential bills were paid for 12 consecutive months (24 consecutive months for commercial and industrial bills) with no more than 2 delinquent bills and no service disconnection for an unpaid bill.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.041 - .052.02.04.048 and .052.02.05.053. This condensation was prepared 2-4-77 and does not incorporate changes of <u>Substantive Rules</u> made after that date.

FILMED DEC 0 1 1986 SYSTEM 200 OF COMMINSION

AN OLDIMANOE granting to the COMPLETION WATCH WORKS, a Texas Corporation, its successors or sesions, the right, privilege and pentit to establish monthly rates for water service within the confines of the City of Govington, Texas.

HE IT OFMALWED BY THE CITY COUNCIL OF THE CERY OF COVINGERID, HILL COUNTY, TEXAS

Costion 1. That the minit, privilage and percit are greated at 100000 to continue in effect the following schedule of rates for sales barvies

	FOR 3,000 GALLON MINIMUM	
Pasinesa	Mainun Rota	Tap <u>Churre</u>
76° to 3/1° anch	7.50	3/00.03
3ª inch	8.50	25/0,00
2 3/4° inch	10,00	050.00
2 3/2° inch	12,50	\$75.00
2ª inch	15.09	550,00

Section 11. That special services furnished by the Gaupany to a subscriber, other than that listed above, shall be as quoted by the Company for the individual or special service required.

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