



Filing Receipt

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**WATER UTILITY TARIFF
FOR**

Westhaven Association, Inc. dba
Westhaven Water Company
(Utility Name)

1112 Westhaven Drive
(Business Address)

Canyon Lake, Texas 78133-4390
(City, State, Zip Code)

(830) 899-3467
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate(s) of Convenience and Necessity:

12325

This tariff is effective in the following county:

Comal

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions or systems:

Westhaven Association Inc.: PWS ID #0460050

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12325 JUL 25 '05

APPROVED TARIFF BY SP/SP

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonage Charge</u>
5/8" or 3/4"	<u>\$15.00</u> (Includes <u>2,000</u> gallons)	<u>\$0.50</u> per 1000 gallons 2,000-4,000 gallons
		<u>\$0.60</u> per 1000 gallons 4,000-6,000 gallons
		<u>\$0.70</u> per 1000 gallons 6,000-8,000 gallons
		<u>\$0.80</u> per 1000 gallons 8,000-10,000 gallons
		<u>\$2.05</u> per 1000 gallons 10,000-20,000 gallons
		<u>\$2.40</u> per 1000 gallons 20,000-30,000 gallons
		<u>\$3.20</u> per 1000 gallons 30,000-40,000 gallons
		<u>\$3.60</u> per 1000 gallons 40,000-50,000 gallons
		<u>\$4.00</u> per 1000 gallons greater than 50,000 gallons

FORM OF PAYMENT: The utility will accept the following form(s) of payment:
 Cash X, Check X, Money Order X, Credit Card _____, Other (specify) _____
 THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT
 PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN
 FOR CASH PAYMENTS.

REGULATORY ASSESSMENT 1.0%
 TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY
 BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE \$500.00
 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD
 RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF
 LISTED ON THIS TARIFF.

TAP FEE (Unique costs) Actual Cost
 FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) Actual Cost
 TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE Actual Relocation Cost, Not to Exceed Tap Fee
 THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

RATES LISTED ARE EFFECTIVE ONLY
 IF THIS PAGE HAS TCEQ APPROVAL STAMP

STATE OF TEXAS DEPARTMENT OF ENVIRONMENTAL QUALITY

APPROVED CON 12325 JAN 3 '03

APPROVED TARIFF BY Sm/BD

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE \$25.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00) \$25.00
- b) Customer's request that service be disconnected \$35.00

TRANSFER FEE \$50.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) \$5.00

TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$20.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) \$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE N/a

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

RATES LISTED ARE EFFECTIVE ONLY
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STATE COMM. ON ENVIRONMENTAL QUALITY

12325 JAN 3 '03

APPROVED TARIFF BY Sm/BP

SECTION 2.0 - SERVICE RULES AND REGULATIONS

Section 2.01--Application for Service

All applications for service will be made on the utility's standard application or contract form (attached in Appendix A to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service at each separate location.

Section 2.02--Water Installation

After the applicant has met all the requirements, conditions and regulations for service, the utility will install a tap, meter and cut-off valve and/or take all necessary actions to initiate service. The utility shall serve each qualified applicant for service within its certified area as rapidly as is practical after accepting a completed application. The utility shall provide service in a timely manner on a non-discriminatory basis.

Service requests not involving line extensions, construction or new facilities shall be filled no later than fourteen (14) working days after a completed application has been accepted. If construction is required which cannot be completed within thirty (30) days, the utility shall provide a written explanation of the construction required and an expected date of service. Service shall be provided within thirty (30) days of the expected date, but no later than 180 days after a completed application was accepted. Failure to provide service within this time frame shall constitute refusal to serve.

Section 2.03-- Refusal of Service

The utility may decline to serve an applicant until such applicant has complied with both state and municipal regulations, the approved rules and regulations of the utility on file with the Commission and for the following reasons:

1. the applicant's installation or equipment is known to be inadequate or of such character that satisfactory service cannot be given;
2. the applicant is indebted to any utility for the same kind of service as that applied for, provided, however, that in the event the indebtedness of the applicant is in dispute, the applicant shall be served upon complying with the deposit requirement of the utility; or,
3. refusal to make a deposit, if applicant is required to make a deposit by the utility.

TEXAS WATER COMMISSION

85-1-00012-0001
D.A. APPROVED [Signature]

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

Section 2.03--Refusal of Service (cont.)

In the event that the utility shall refuse to serve an applicant, the utility must inform the applicant of the basis of its refusal. The utility is also required to inform the applicant that it may file a complaint with the Commission.

TEXAS WATER COMMISSION

83-12-100112-14-00001

DA APPROVED [Signature]

Section 2.04--Customer Deposits

If the residential applicant does not establish credit to the satisfaction of the utility, the residential applicant can be required to pay a deposit that does not exceed \$50.00 for water-utility service. If an applicant for non-residential service does not establish credit to the satisfaction of the utility, the applicant may be required to make a deposit, not to exceed an amount equivalent to one-sixth of the estimated annual billings. If actual billings of a non-residential customer are at least twice the amount of the estimated billings, a new deposit requirement may be calculated and an additional deposit may be required to be made within 15 days after the issuance of written notice.

No cash deposit may be required of applicants for permanent residential service who are 65 years of age or older if such applicant does not have an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

The utility shall pay a minimum interest on such deposits at an annual rate at least equal to a rate set each calendar year by the Public Utility Commission. Payment of the interest to the customer shall be annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account.

Every applicant who has previously been a customer of the utility and whose service has been discontinued for nonpayment of bills, meter tampering, bypassing of meter or failure to comply with applicable state and municipal regulations or regulations of the utility shall be required, before service is resumed, to pay all amounts due the utility or execute a deferred payment agreement, if offered, and pay a deposit, if requested.

The utility shall keep records of deposits which show (A) the name and address of each depositor; (B) the amount and date of the deposit; (C) each transaction concerning the deposit; and (D) the amount of interest earned on customer deposit funds. The utility shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish a claim if the receipt is lost. A record of each unclaimed deposit must be maintained for at least four years, during which time the utility shall make a reasonable effort to return the deposit.

If service is not connected, or after disconnection of service, the utility shall promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. An additional deposit will not be required for a transfer of service from one premise to another unless permitted by requirements above.

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

Section 2.05--Meter Requirements, Readings, and Testing

All water sold by the utility shall be billed based on meter measurements. The utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. No meter shall be placed in service unless its accuracy has been established.

One meter is required for each residential, commercial or industrial facility. An apartment billing or a trailer or mobile home park may be considered to be a single commercial facility.

Service meters shall be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period. If the circumstances warrant, meters may be read at other than monthly intervals.

Upon request, a customer may have his meter tested, without charge, in his presence or in that of his authorized representative, at a convenient time to the customer, but during the utility's normal working hours. A charge not to exceed \$15.00 may be assessed for an additional requested test within two years of the first test if the additional test shows the meter to be accurate.

Section 2.06--Billing

Bills from the utility shall be rendered monthly unless otherwise authorized by the Commission. Payment is considered late if not received at the utility's office or postal address within sixteen (16) days of the billing date. The postmark on the envelope of the bill or the recorded date of mailing by the utility, if there is no postmark on the envelope, shall constitute proof of the date of issuance.

A one-time penalty of \$1.00 or 5.0%, whichever is larger, may be made on delinquent bills. However, no such penalty may be collected unless a record of the date of mailing is made at the time of the mailing and maintained at the principal office of the utility.

Each bill shall show the following information (if applicable):

1. the date and reading of the meter at the beginning and at the end of the period for which the bill is rendered;
2. the number and kind of units metered;
3. the applicable rate schedule, title, or code;
4. the total amount due for water service;
5. the due date of the bill;
6. the date by which customers must pay the bill in order to avoid addition of a penalty;
7. the total amount due as penalty for nonpayment within a designated period;
8. a distinct marking to identify an estimated bill; and
9. any conversions from meter reading units to billing units from recording or other devices, or any other factors used in determining the bill.

The information required in items 1-9 above shall be arranged to allow the customer to readily compute his bill with a copy of the utility's rate schedule which shall be provided by the utility at the request of the customer.

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

Section 2.06--Billing (cont.)

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility shall conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility shall inform the customer that a complaint may be filed with the Commission.

Section 2.07--Service Disconnection

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice has been given.

Proper notice shall consist of a separate mailing or hand delivery at least ten (10) days prior to a stated date of disconnection, with the words "termination notice" or similar language prominently displayed on the notice. The notice must also list the past due balance.

Utility service may be disconnected after proper notice for any of the following reasons:

1. failure to pay a delinquent account or to comply with a deferred payment agreement;
2. willful violation of a utility usage rule when that violation interferes with another customer's service; or,
3. failure to comply with valid deposit or guarantee arrangements.

Service may only be disconnected without notice:

1. when a known dangerous condition exists, for as long as the condition exists;
2. when service is established through meter bypassing, and unauthorized connection or unauthorized reconnection; and,
3. in instances of tampering with the utility company's meter or equipment.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or because of a hazardous condition.

TEXAS WATER COMMISSION

83 - 1001 12 18 19 10 11 12

D.A. APPROVED [Signature]

SECTION 2.0--SERVICE RULES AND REGULATIONS (CONT.)

Section 2.08--Service Interruptions

The utility shall make all reasonable efforts to prevent interruptions of service. When interruptions occur, the utility shall re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, each utility shall keep a complete record of all interruptions, both emergency and scheduled.

The Commission shall be notified in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice shall also state the cause of such interruptions.

Section 2.09--Termination or Utility Service

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

Section 2.10--Quality of Service

Each utility must plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Minimum residual pressure at the consumer's meter shall be at least 20 psi during periods of peak usage and 35 psi during normal operating conditions.

The water system quantity requirements of the Texas Department of Health shall be the minimum standards for determining the sufficiency of production, treatment, storage, transmission and distribution facilities of water utilities for household usage. Additional capacity shall be provided to meet the reasonable local demand characteristics of the service area.

Each utility shall furnish water which has been approved by the Texas Department of Health. The application of Commission Rules shall not relieve the utility from complying with the requirements of the laws and regulations of the State, local Department of Health, local ordinances and all other regulatory agencies having jurisdiction over such matters.

TEXAS WATER COMMISSION

83-12-1000 12-18-0001

D.A. APPROVED *ADH*

SECTION 2.20 SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the standard rules previously listed under section 2.0. It must be reviewed and approved by the Texas Water Commission to be effective.



TEXAS WATER COMMISSION
8302-3003 12/18/02
D.A. APPROVED WITH *Att*

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED APPROVED BY THE TEXAS WATER COMMISSION

Key to Codes

- | | | |
|--|---------------|------------------|
| C - Regulation Change | I - Increase | N - New |
| E - Error Correction | R - Reduction | D - Discontinued |
| T - Change in Text but no change in regulation | | |

SECTION 3.0--EXTENSION POLICY

Section 3.1--Standard Extension Requirements

Contributions in aid of construction shall not be required of individual residential customers for production, storage, treatment or transmission facilities.

The utility will bear the cost of the first 200 feet of water main necessary to extend service to an individual residential customer. The utility shall bear the full cost of any oversizing of water mains to serve other residential customers in the area. If the specific utility extension policy stated in Section 3.20 of this tariff requires, residential customers may be required to pay for additional main beyond the first 200 feet.

The extension policy may not be applied to requests for service where the utility already has a line in place, even though the line may be overloaded.

Individual residential customers who place a unique or non-standard service demand on the system may be charged the actual costs of any additional transmission or storage facilities required over and above the standard requirements.

If specifically stated in Section 3.20 of this tariff, developers may be required to provide contributions in aid of construction in amounts to furnish the system with facilities compliant with Texas Department of Health minimum design criteria for facilities used in the production, transmission, pumping, storage or treatment of water.

TEXAS WATER BOARD

83-10-1004 12 10 1983

D.A. APPROVED [Signature]

SECTION 3.20--SPECIFIC UTILITY EXTENSION POLICY

This section contains a specific extension policy in addition to the standard policy already stated under Section 3.0. It must be reviewed by the Texas Water Commission to be effective.

Individual residential or commercial customers will be required to pay the entire cost of extending distribution lines beyond the first 200 feet.

Developers may be required to provide contributions in aid of construction plus an amount equal to the Federal Income Tax effect of those contributions on the utility for production, transmission, pumping, storage or treatment of water required by the developer's plans.

TEXAS WATER COMMISSION
83-11-3001 (2) (3) (4) (5)
D.A. APPROVED *Att*

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Key to Codes
C - Regulation Change I - Increase N - New
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T - Change in Text but no change in regulation

SECTION 4.0 -- DROUGHT CONTINGENCY PLAN
(Utility must attach copy of TCEQ approved Drought Contingency Plan)

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12325 JUL 25 '05

APPROVED TARIFF BY

SP/SP

Attn. Kristen Wang

From

Westhaven Water Company
1112 Westhaven Dr.
Canyon Lake, TX 78133

for

Don Ashworth

Fax No. 830-899-3487

Tel. 830-899-3467

After receiving Drought Contingency Plan
please send a confirmation to
the above Fax No.

Thank you,
Don Ashworth, mgr.
Westhaven Water Co.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12020 JUL 25 '05

APPROVED TARIFF BY SP/SP

Name Kristin Wang
 Division/Region Resource Protection Team, Water Supply Division
 Telephone Number (512) 239-2952
 FAX Number (512) 239-4770

NOTES:

Don,

This is the confirmation that I received a copy of drought contingency plan for Westhaven Water Company on 7/8/05. I will forward the copy to Scott Swanson (512-239-0703) for reviewing.

If you have more questions, please let me know.

Kristin Wang

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12525 JUL 25 '05

APPROVED TARIFF BY SP/SP

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** Transmit Conf. Report **

CSWC Drought Contingency Plan 2005

DROUGHT CONTINGENCY PLAN
FOR THE
WESTHAVEN WATER COMPANY

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12525 JUL 25 '05

APPROVED TARIFF BY SPSP

CSWC Drought Contingency Plan 2005

**DROUGHT CONTINGENCY PLAN
FOR
WESTHAVEN WATER COMPANY**

1112 WESTHAVEN DRIVE

CANYON LAKE, TX 78133

CCN# 12325

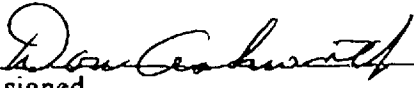
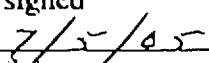
PWS # 0460050

Section 1 Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Please note: Water restriction is not a legitimate alternative if a water system does not meet the Texas Commission on Environmental Quality's (TCEQ) capacity requirements under normal conditions or if the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

I **DON ASHWORTH**, being the responsible official for **WESTHAVEN WATER COMPANY**, request a minor tariff amendment to include the enclosed Drought Contingency Plan.


signed

date

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12325 JUL 25 '05

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CSWC Drought Contingency Plan 2005

Section 2 Public Involvement

Opportunity for the public to provide input into the preparation of the Plan was provided by:

A meeting held June 21st @ 1900 hours, @ the Westhaven Community Center Clubhouse.

Section 3 Public Education

The WESTHAVEN WATER COMPANY will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

Drought plan information will be provided by:

Utility bill inserts or subdivision monthly meeting newsletter, WESTHAVEN RAVEN

Section 4 Coordination with Regional Water Planning Groups

The service area of the WESTHAVEN WATER COMPANY is located within Regional Water Planning Group (RWPG) Region "L", South Central Texas. WESTHAVEN WATER COMPANY has mailed a copy of this Plan to the RWPG.

Section 5 Notice Requirements

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the Plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

1. the date restrictions will begin,
2. the circumstances that triggered the restrictions,
3. the stages of response and explanation of the restriction to be implemented, and,
4. an explanation of the consequences for violations.

The utility must notify TCEQ by telephone at (512) 239-4691, or electronic mail at watermon@tceq.state.tx.us prior to implementing Stage III and must notify the Public Drinking Water Section MC 155, P.O. Box 13087, Austin, TX 78711-3087

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CSWC Drought Contingency Plan 2005

within (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TCEQ at the initiation and termination of mandatory water use restrictions (i.e. Stages III and IV)

Section 6 Violations

1. **First violation-** The Customer will be notified by written notice of their specific violation.
2. **Subsequent violations:**
 - a. **After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device.**
 - b. **After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less. The normal reconnect fee of the utility will apply for restoration of service.**

Section 7 Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request** from the customer. A customer who is refused an exemption or variance may appeal such action of the utility in writing to the TCEQ. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

Section 8 Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

STAGE I - CUSTOMER AWARENESS

Stage I will begin:

Every April 1st, the utility will mail a public announcement to its customers. No notice to TCEQ required.

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CCN 12524 JUL 25 '05

APPROVED TARIFF BY SP/SP

CSWC Drought Contingency Plan 2005

Stage I will end:

Every September 30th, the utility will mail a public announcement to its customers. No notice to TCEQ is required.

Utility Measures:

This announcement will be designed to increase customer awareness of water conservation and encourage the most efficient use of water. A copy of the current public announcement on water conservation awareness shall be kept on file available for inspection by the TCEQ.

Voluntary Water Use Restrictions:

Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.

STAGE II – VOLUNTARY WATER CONSERVATION

Target: Achieve a 20 percent reduction in total water use for the month.

The water utility will implement Stage II when any one of the selected triggers is reached:

Supply – Based Triggers:

At well #2 water level drops from 75 feet to 55 feet.

Demand or Capacity Based Trigger:

Total daily demand is greater than 50% of normal storage capacity.

Upon initiation and termination of Stage II, the utility will mail a public announcement to its customers. No notice to TCEQ required.

Requirements for Termination:

Stage II of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage II, Stage I becomes operative.

Utility Measures:

Visually inspect lines and repair leaks on a daily basis. Monthly review of customer use records and follow-up on any that have unusually high usage.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12020 JUL 25 '05

APPROVED TARIFF BY

SP/SP

CSWC Drought Contingency Plan 2005

The second water source does not exist as an option, reason being all other utilities within the geographic area will be experiencing the same drought conditions and will not be able to effectively assist by interconnection or other means.

Voluntary Water Use Restrictions:

1. **Restricted Days/Hours:** Water customers are requested to voluntarily limit the irrigation of landscape areas with hose-end sprinklers. Customers are requested to limit outdoor water use to:
 Mondays for water customers with a street address ending with the number 1,2,3,
 Wednesday for water customers with a street address ending with the number 4,5,6, and
 Friday for water customers with a street address ending with the number 7,8,9,0.
 Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscape areas is permitted at anytime if it is by means of hand-held hose, a faucet-filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
2. Customer is not to allow over-watering use to run down the street.

These restrictions are voluntary for all customers, abuse is considered wasteful of a valuable resource. Please advise your family and neighbors to follow all methods of conservation.

STAGE III - MANDATORY WATER USE RESTRICTIONS:

Target: Achieve a 30 percent reduction in daily water demand.

The water utility will implement Stage III when any of the following triggers is reached:

Supply Based Trigger

At well #2, water level drops from 55 feet to 35 feet.

Demand Based Trigger

Total daily demand is greater than 40% of normal storage capacity.

Upon initiation and termination of Stage III, the utility will mail a public announcement to its customers. Notice to TCEQ is required.

TEXAS COMM. ON ENVIRONMENTAL QUALITY

CCN 12020 JUL 25 '05

APPROVED TARIFF BY SP/SP

CSWC Drought Contingency Plan 2005

Requirements for Termination:

Stage III of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage III, Stage II becomes operative.

Utility Measures:

Utility will visually inspect lines and repair any and all leaks on a regular basis. Flushing is prohibited except for dead end mains where no residence exists.

This utility will visually conduct neighborhood inspections for any violations of water restrictions, and if possible notify the customer at the time of the violation verbally and then follow up with written notification. Possible penalty for violations that persist will be termination of service for three days (3). Reinstatement would be the normal \$40.00 reconnect fee payable before service is resumed.

Mandatory Water Use Restrictions:

The following water use restrictions shall apply to all customers,

1. **Restricted Days/Hours:** Water customers are requested to voluntarily limit the irrigation of landscape areas with hose-end sprinklers. Customers are requested to limit outdoor water use to:
 Mondays for water customers with a street address ending with the number 1,2,3,
 Wednesday for water customers with a street address ending with the number 4,5,6, and
 Friday for water customers with a street address ending with the number 7,8,9,0.
 Irrigation of landscaped areas is further limited to the hours of 12:00 midnight until 10:00 a.m. and between 8:00 p.m. and 12:00 midnight on designated watering days. However, irrigation of landscape areas is permitted at anytime if it is by means of hand-held hose, a faucet-filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane, or other vehicle is prohibited except on designated watering days as listed in 1. above. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rinses.
3. Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi type pool are prohibited except on designated watering days between the hours of 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight.
4. Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a recirculation system.

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- 5. Use of water from hydrants or flush valves shall be limited to maintaining public health, safety, and welfare.
- 6. Use of water for irrigation of golf courses, parks, and green belt areas are prohibited except by hand-held hose and only on designated watering days between the hours 12:00 midnight and 10:00 a.m. and between 8:00 p.m. and 12:00 midnight.
- 7. The following uses of water are defined as non-essential and are prohibited:
 - a. Wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surface areas;
 - b. use of water to wash down buildings or structures for purposes other than immediate fire protection;
 - c. use of water for dust control;
 - d. flushing gutters or permitting water to run or accumulate in any gutter or street;
 - e. failure to repair a controllable leak within a reasonable period after having been given notice directing the repair of such leak; and
 - f. any waste of water.

STAGE IV – CRITICAL WATER USE RESTRICTIONS:

Target: Achieve a 30 percent reduction in daily water demand.

The water utility will implement Stage IV when any one of the selected triggers is reached:

Supply-based Triggers:

Water level at test well #2 drops to less than 35 feet!!!!

supply contamination

Demand-or Capacity-based Trigger:

Total daily demand reaches 30 percent of storage capacity.

system outage

Upon initiation and termination of Stage IV, the utility will mail a public announcement to its customers. Notice to TCEQ required.

Requirements for Termination of Stage IV:

Stage IV of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of three (3) consecutive days. Upon termination of Stage IV, Stage III becomes operative.

Operational Measures:

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The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers. *Describe additional measures, if any, to be implemented directly to manage limited water supplies and/or reduce water demand.*

Mandatory water use Restrictions: (all outdoor use of water is prohibited)

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CCN 12525 JUL 25 '05

APPROVED TARIFF BY SPSP