

Filing Receipt

Received - 2022-02-03 03:39:35 PM Control Number - 53075 ItemNumber - 188

Page	No.	1
------	-----	---

1986

200

ccn#20595

Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a sewer system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

> UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

SEWER UTILITY TARIFF

for

			• • • • • • • • • • • • • • • • • • • •	
Wexford Park Se	ewerage Dept.	765 Lian S [.]	t.	
(Utility Name)		(Business Address)		
Vidor	Texas	77662 (2i p)	(409) 769-4464	
(City)	(State)	(Zip)	(Area Code) Phone	
	perates a sewer system			
and the following c	ities, unincorporated	towns and subdivis	ions (if any):	
Wexford Park St	bdivision, Orange	County, Texas.		

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

Section			Page	E11 3#CD
_A	Rate Schedule		_ 2	FILMED
<u>B</u>	Service Rules and R	egulations	-	DEC 2 9 198 SYSTEM 20
<u> </u>	Extension Policy			
		PUBLIC UTILITY AP	COMMISSION	OF TEXAS
		EED 1 7 100		ें हा
	Appendix	W-183-5	_ BY	
		TARII	F CLERK	

The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

REV: 5-82

TARIFF CLERK

SECTION A RATE SCHEDULE				
1.	Sewer Tape fees	\$250.00		NC
2.	Reconnection Fees	\$200.00		ис
3.	Montly Billing Charge	\$14.00		I
4.	Returned Check Charge	\$10.00		NC
	FILME	D	PUBLIC UTILITY COMMISSION OF TEXA	\$
	DEC 29	1986	FEB13'86 DOCKET MINI	
	SYSTEM	200	W-183-5BY	

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

"Rates" include ALL charges, such as tap fee, reconnect fee, disconnect fee, returned check charge, etc., in addition to charges for monthly service.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

MC-No Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number _____. The Commission will review it, stamp and return it, or request additional information if needed.

SECTION B SERVICE RULES AND REGULATIONS

Wexford Park Sewerage Department will abide, the service rules and regulations set forth in the Substantive Rules of the Texas Public Utility Commission. After March 1, 1986, Wexford Park Sewerage Department will abide by the service rules and regulations required by the Texas Water Commission.

FILMED
DEC 2.9 1986
SYSTEM 200

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED

FEB 1 3 '86 DOCKET

W-183-5 BY

TAMFF CLERK

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

MC-No Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number . The Commission will review it, stamp and return it, or request additional information if needed.

REV: 5-82

Sewer	Tariff	Page	4
-------	--------	------	---

Wexford Park	Sewerage	Department
(Name of Sewer	Utility)	T T T T T T T T T T T T T T T T T T T

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

Wexford Park Sewerage Department will abide by the Substantive Rules of the Texas Public Utility Commission regarding extensions of lines. After March 1, 1986, Wexford Park Sewerage Department will abide by the relevant rules and regulations of the Texas Water Commission.

FILMED

DEC 2 9 1986

SYSTEM 200

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED

FEB 13'86 DOCKET M.M. I

W-183-5 BY

TARRES CLERK

TO BECOME EFFECTIVE, THIS PAGE MUST BE STAMPED "APPROVED" OR "RECEIVED" BY THE PUBLIC UTILITY COMMISSION.

To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

MC-No Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number _____. The Commission will review it, stamp and return it, or request additional information if needed.

REV: 5-82

APPENDIX: CONDENSED SUBSTANTIVE RULES

The following paragraphs summarize the Substantive Rules of the Public Utility Commission in effect as of January, 1985. Every utility must comply with the Substantive Rules in their entirety and must therefore maintain in its offices the most recent complete copy of these rules. Copies are available from the Commission's Central Records Division for the printing cost of \$5.00, plus 26 cents tax (\$5.26 total).

SECTION A: RATE SCHEDULE

All utility rates must be just, reasonable and non-discriminatory. Utilities may not apply declining-block rates or any other rate structure which offers discounts for increased usage. Tap fees must be cost-based and should be expressed as "actual cost, not to exceed" a specified amount. Utilities may not charge disconnect fees, membership fees, application fees or service call fees. Reasonable connect or reconnect fees are acceptable.

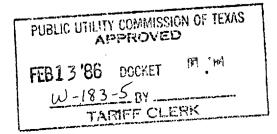
Utilities may not charge late payment fees against residential customers. Late payment fees on industrial and commercial bills are limited to 5.0 percent of the delinquent bill.

SECTION B: SERVICE RULES AND REGULATIONS

Section B of each utility's tariff should state that the utility is familiar with the Commission's complete Substantive Rules, will abide by those rules, and will maintain a current copy at the utility's offices. Each utility must follow those rules and regulations in their entirety, unless the Commission specifically authorizes an exception.

<u>Billing</u>: Bills shall be rendered monthly. Payment shall not be due earlier than the 16th day after the bill is issued. Each bill must show the following, where applicable:

FILMED
DEC 29 1986
SYSTEM 200



- the total amount due;
- 2. the meter reading at the beginning and at the end of the period for which the bill has been issued, if the utility reads the meter;
- 3. the due date of the bill;
- 4. the gallonage used in determining sewer usage;
- 5. the applicable rate schedule title or code.

The information set forth in customer bills must be adequate to enable a customer to calculate his or her bill with a rate schedule, which a utility must send to a customer upon request.

In case of a billing dispute, the utility shall investigate and report the results of the investigation to the customer. If the matter is not resolved, the utility shall inform the customer of the Commission's complaint procedures. While resolution of the dispute is pending the customer shall not be required to pay the disputed portion of the bill which exceeds his or her average monthly usage.

Service Requests: If the applicant has met state and local regulations, a utility may refuse to provide service only if the applicant has refused to make a deposit (if required) or has an existing utility debt which is not in dispute, or if the applicant's installation or equipment is hazardous or incapable of providing satisfactory service.

Requests for new service must be acted upon as quickly as possible. utility must fill applications not involving line extensions or new facilities within 14 working days, and must fill applications involving line extensions or new facilities within 90 days.

FILMED

DEC 29 1986

SYSTEM 200

PUBLIC WIE HY COMMISSION OF TEXAS APPROVED

FEB13'86 DECKET

W-183-5 BY TARIFF CLERK Service Disconnection: A utility may disconnect a customer's service for nonpayment no sooner than 26 days after issuance of a bill. The utility must give personal written notice of termination at least 10 days before the disconnection date. After notice, service may be disconnected for failure to pay a delinquent account or to comply with a deferred payment agreement, for willful violation of a utility usage rule when that violation interferes with another customer's service, or for failure to comply with valid deposit or guarantee arrangements. Service may be disconnected without notice only for a known dangerous condition, for meter bypassing or tampering, or for unauthorized connection or reconnection. Each utility must keep complete records of all service interruptions.

A utility may not disconnect any customer for failure to pay for merchandise or service unrelated to utility service, even if the utility provides that merchandise or those services. A utility may not disconnect any customer for a previous occupant's failure to pay. Other prohibitions are set out in P.U.C. SUBST. R. 23.46(d) and must be followed. To ensure compliance with these regulations, utilities must obtain a complete copy of the Substantive Rules.

Utility personnel must be available to make collections and to reconnect service on the day of and the day after any disconnection made other than at the customer's request or for a hazardous condition.

No utility may abandon any customer or any portion of its service area without prior written notice to affected customers and neighboring utilities and prior Commission approval.

A residential applicant shall not be required to make a Customer Deposits: deposit if he or she can demonstrate a satisfactory credit rating by means of generally acceptable credit cards, letters of credit reference, names of readily available credit references or ownership of substantial equity. an applicant be required to make a deposit FUBLIC UTILITY COMMISSION OF TEXAS

satisfactory guarantee, has been a water utility customer of the two FILMED

DEC 29 1986

SYSTEM 200

FEB13'86 DOCKET

W-183-5BY

TARIFF CLERK

previous years with but one delinquency and no disconnection for unpaid bills, or is 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if the deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if unable satisfactorily to establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6 percent annual interest thereon. The amount of any deposit may not exceed 1/6 of that customer's estimated annual bill. The utility must automatically refund the deposit plus accrued interest to any residential customer who has paid service bills for 12 consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent. The refund need not be made if payment on the current bill is delinquent.

Meters: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his or her meter tested without charge in his or her presence, at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. The utility must keep proper records of all meters and tests. No meter may be placed in service until its accuracy has been established.

<u>Payment Assistance</u>: Utilities must offer, upon request, a deferred payment plan to any residential customer who has expressed an inability to pay all of his or her bill, if that customer has not received two or more termination notices during the previous 12 months. The provisions of such plans are set forth completely in P.U.C. SUBST. R. 23.45(c). Utilities must also offer disconnection moratoriums for persons unable to pay their bills due to illness.

All termination notices must clearly inform cuttoners item commission of the payment

assistance alternatives.

FILMED

DEC 29 1986

SYSTEM 200

FEB13'86 DOCKET MIM (W-183-5BY_TARIFF CLERK

The P.U.C. Substantive rules also contain provisions regarding additional deposits, complaint procedures, over-and under-billing and other service-related matters. These regulations are set forth in the Substantive Rules. In order to provide legally adequate service, a utility must obtain a copy of these rules from the Commission.

SECTION C: EXTENSION POLICY:

No contribution in aid of construction may be required of any customer except as provided for in the utility's extension policy which is subject to Commission approval. Any extension policy must be consistent and nondiscriminatory. Individual residential customers shall not be required to make contributions in aid of construction for production, storage, treatment, or transmission facilities. If the extension policy so provides, developers of property to be subdivided into five or more serviceable lots may be required to make such contributions in amounts necessary to furnish the development with facilities which meet Texas Department of Health standards.

WATER RATIONING PLAN:

Each water utility must adopt and follow the Commission's standard water rationing plan or must submit an alternative plan for Commission approval.

QUALITY OF SERVICE:

Each water utility must plan, furnish, operate, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable customer uses. Minimum residual pressure at the consumer meter shall be 20 psi during periods of peak usage and 35 psi during normal operating conditions. A utility's water must be approved by the Texas Department of Health.

FILMED
DEC 2 9 1986
SYSTEM 200

PUBLIC LIFELITY COMMISSION OF TEXAS

FEB13'86 SOCKET

W-183-5 SY

TARIFF CLERK