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**WATER UTILITY TARIFF
FOR**

Whispering Oaks Water Co-op I & II
(Utility Name)

P. O. Box 113
(Business Address)

Quinlan, TX 75474
(City, State, Zip Code)

(903)356-9041
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

11680

This tariff is effective in the following county:

Hunt

This tariff is effective in the following cities or unincorporated towns (if any):

Quinlan

This tariff is effective in the following subdivisions or systems:

Whispering Oaks Co-op
PWS ID #1160081

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

CCN 11680 AUG 3'00

APPROVED TARIFF BY SM/LM

SECTION A RATE SCHEDULE

Tap fee will be at actual cost of
INSTALLATION NOT TO EXCEED \$100⁰⁰.

\$25⁰⁰ Reconnection charge.

\$15⁰⁰ monthly water service charge per one
connection per one family dwelling until cost
of operation warrants meters.

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PUBLIC UTILITY COMMISSION OF TEXAS
APR -9 '82 DOCKET # 125-1
FILE W-125-1 BY
TARIFF CLERK

TO BECOME EFFECTIVE, THIS PAGE MUST CONTAIN A PUBLIC UTILITY COMMISSION FILING STAMP.

If any item of a tariff on file with the Commission is proposed to be changed, use the proper initial in the right-hand column, as follows:

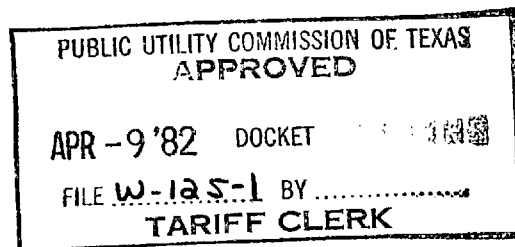
C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate reduction; T-Change in text, but no change in rate or regulation

and mail it to the Commission for a filing stamp. List the Revision Number _____.
The Commission will review it, stamp and return it, or send a tariff change form for
more data (all public notice provisions on the tariff change form must be followed).

SECTION B SERVICE RULES AND REGULATIONS

1. It is hereby understood There will be only one connection per family; and all future hookups will be under the supervision of the committee.
2. Any new landowners will contact the coop before connecting.
3. ALL utility easements are 10 Feet
4. ALL repairs from the property line to the house will be at the homeowners expense.
5. After 90 (ninty) days of being in arrears on paying water service bill, The service is subject to disconnection. To be reconnected; ALL past due bills, plus, Reconnection Charge of \$25.00 must be paid. Past due notices and disconnect notices will be sent out seven days prior to disconnection.

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SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

No Extension Policy
AT The Present Time

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APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the Substantive Rules of the Public Utility Commission. Every water utility must comply with the Substantive Rules in their entirety and copies of the complete rules for reliance thereon are available for a nominal printing cost of \$3.00 plus 15¢ tax. (\$3.15)

BILLING: Bills shall be rendered monthly (unless the Commission has specifically authorized otherwise) and shall show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code, total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill.

SERVICE REFUSAL: If state and local regulations have been met, a service request can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

SERVICE DISCONTINUANCE: A customer may be disconnected, after at least a 7 day personal notice in writing, only for the following: a bill unpaid more than 15 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

METERS: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

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This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

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APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSIT: Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each desposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made to residential customers who have paid service bills for 12 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of current bills, and to commercial and industrial customers who have paid bills for service for 24 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills. Failure of either a residential, commercial or industrial customer to meet these refund criteria permits the utility to retain the deposit and any interest which may have accrued.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.041 - 052.02.04.048 and 052.02.05.053. This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

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DROUGHT CONTINGENCY PLAN

Whispering Oaks Water co-op.
P.O. Box 113
Quinlan, Tx. 75474
7/20/2000

Section 1 Declaration of policy, purpose and intent

In case of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

I, Hazel Stewart, Co-op President, being the responsible official for Whispering Oaks Water Co-op., request a minor tariff amendment to include the enclosed Drought Contingency Plan.

Hazel Stewart
signature

Date 7-25-00

RECEIVED

JUL 27 2000

SURFACE WATER USES SECTION
TNRCC

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APPROVED TO BE BY LM/LM

Section 2 Public involvement

Opportunity for the public to provide input into the preparation of the plan was provided by:

Public meeting took place on 7/22/2000 1:pm at co-op presidents' carport 9431 C. R. 2400 Quinlan, Tx.
Other method- News Letter to all members

Section 3 Public Education

The Whispering Oaks Water Co-op will periodically provide the public with information about the plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage.

By utility bill inserts

Section 4 Coordination with Regional Water Planning Groups

The service area of the Whispering Oaks Water Co-op is located within:

Regional Water Planning Group- Northeast Texas

Whispering Oaks Water Co-op. has mailed a copy of this Plan to the RWPG.

Section 5 Notice Requirements

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. If notice mailed, 72 hours notice prior to start of water restriction. If hand delivered 24 hours notice will be given prior to water restriction

Written notice will contain the following information:

1. date restrictions begin
2. circumstances that triggered the restriction
3. stages of response and explanation of restriction implemented
4. explanation of consequences for violations

Section 6 Violations

1. 1st. violation-customer notified by written notice of specific violation

2. Subsequent violations:

a. After written notice, utility may restrict flow of water. Customer can be charged for installing and removing flow restriction device up to \$50.00

Section 7 Exemptions or variances

Utility may grant exemption or variance for good cause upon written request. Customer refused exemption or variance may appeal in writing to T.N.R.C.C. Utility shall treat all customers equally and shall not discriminate. No exemption or variance will be retroactive or justify any violation of this Plan occurring prior to the issuance of the variance.

Section 8 Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, utility will initially declare stage 1 restrictions. If, after a reasonable time, demand is not reduced to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, stage 11 may be initiated with stage 111 to follow if necessary.

Stage 1 will begin: Every April 1st, utility will mail public notice to customers.

Stage 1 will end: Every September 30th, utility will mail public notice to all customers.

Utility measures: Announcement designed to increase customer awareness of water conservation and encourage the most efficient use of water. Copy of announcement shall be on file available to T.N.R.C.C.
Voluntary Water Use Restrictions: Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.

Stage 11-Voluntary Water Conservation: Water Utility will implement stage 2 when:

supply based trigger

Storage tanks drop below 50% and do not refill over night.

demand or capacity trigger

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Production or distribution limitations: Cut all non-essential water usage

Utility MEASURES: Visually inspect lines and repair leaks on a daily basis.

Voluntary Water Use Restrictions

1. Water customers requested to voluntarily no use hose end sprinklers or automatic systems. Voluntarily limit watering to certain days. However, irrigation of landscaped areas is permitted anytime if by means of a hand held hose, a faucet filled bucket or watering can of 5 gallons or less.
2. no usage that allows water runoff.

Stage 111-Mandatory Water Use Restrictions:

Utility will implement stage 3 when:

supply based trigger

Storage tanks remain below 50% for more than 24 hours

Demand or capacity based trigger:

Production or distribution limitations. Possible shut down for certain hours.

Requirements for termination

Stage 3 of the Plan may end when all of the conditions listed as triggering events have ceased to exist for a period of (3) three consecutive days. Upon termination of stage 3, stage 2 becomes operative.

Utility measures: visually inspect lines and repair leaks on a regular basis.

Stage 1v- Critical Water use Restrictions:

Supply based trigger

Storage tanks drop below 40% capacity and pump cannot keep up to demand.

Demand- or capacity trigger

Well shut down for longer periods to include daytime hours.

Requirements for termination

Stage 4 may be recinded when all conditions listed as triggers have ceased to exist for (3) three consecutive days. Upon termination of stage 4, stage 3 becomes operative.

Operational Measures:

Utility shall inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:pm and 3:am.

Mandatory Water Use Restrictions: All outdoor use of water is prohibited.

Washing anything or watering lawns and landscape is prohibited.

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