



Filing Receipt

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AUG 18 1976
PUBLIC UTILITY & REGULATORY
AUSTIN, TEXAS

WATER TARIFF
FOR
WHITE OAK WATER COMPANY - LAIRD HILL SYSTEM
1400 Peoples Bank Building
Tyler, Texas 75701

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SYSTEM 200

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AUG 1 '80	DOCKET
FILE W-46-0	BY
TARIFF CLERK	

White Oak Water Company (Laird Hill System)
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

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White Oak Water Company (Laird Hill System)
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

Section 1.0

Definitions

- 1.01 Official or Employee means the Board of Directors of the Water Company, Officers, employees and agents of the Water Company.
- 1.02 User, Customer and Consumer means an individual, company or any other group or entity that purchases water service.
- 1.03 Corporation means White Oak Water Company (Laird Hill System)
- 1.04 Commission means the Public Utility Commission of Texas.
- 1.05 Other Regulatory Agency means the Texas Department of Health Resources, United States Invironmental Protection Agency, and such other agencies as may now or in the future exercise regulatory Authority in the operation of the Corporation.
- 1.06 Service means the actual delivery of water to the customer and it includes any and all acts done, rendered, or performed in the delivery of water by the Corporation.

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White Oak Water Company (Laird Hill System)
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Effective: 8-16-76
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Section 2

Statement of Utility Operation

- 2.01 Statement of Organization. White Oak Water Company (Laird Hill System) is a privately owned, Texas Corporation and is owned by White Oak Water Company, with principal business offices at 1400 Peoples National Bank Building, Tyler, Texas 75701. The principal business of White Oak Water Company (Laird Hill System) is the construction and operation of a public water supply system for the purpose of furnishing a fresh water supply for rural residents and general purposes. The Laird Hill System serves the community of Laird Hill, Gulf Camp, and Scurlock Camp and the immediate surrounding area in Rusk County, Texas. Corporation operating policies, rates, Tariffs and regulations are formulated and effected by a Board of Directors, elected by the Stockholders, acting under the applicable rules and regulations of the Texas Department of Health Resources, the United States Environmental Protection Agency, and the Public Utility Commission of Texas. White Oak Water Company (Laird Hill System) is a tax paying, privately owned business and is not financed by public funds from either the Federal or local governments.
- 2.02 Statement of Non-Discrimination Policy. Service of water is provided to all applicants who comply with the provisions of the tariff regardless of race, color, creed, sex or marital status.

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Section 3

Geographic Area Served

3.01 Listing of Counties and Communities Served

The Laird Hill System serves the communities of Laird Hill, Gulf Camp, and Scurlock Camp and the immediate surrounding area in Rusk County, Texas.

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Effective: 8-16-76
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Section 4

Rate Schedules

4.01 Rate Schedule RU-1; Residential, Commercial or Farm Single User

Minimum Rate \$7.50 per month
(includes water usage up to first 3,000 gallons per month)
Next 7,000 gallons per month \$1.25 per M Gallons
All usage in excess of 10,000 gallons per month . \$1.10 per M Gallons

Reconnect Fee \$15.00

Tap Fee:

3/4 by 5/8 Inch Meter (Standard Connection). \$500.00
1 Inch Meter \$720.00
1-1/2 Inch Meter \$920.00
2 Inch Meter \$1120.00

*Note: Larger meters can only be installed in service areas of the water system where distribution line capacity is adequate.

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1400 Peoples Bank Building
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Section 4

Rate Schedules

4.02 Rate Schedule MU-1 Multiple User

Minimum Rate Per Unit Served \$7.50 per month
(Includes water usage up to first 3,000 gallons
per unit served per month)
Next 7,000 gallons per month per unit served . . \$1.25 per M Gallons
All usage in excess of 10,000 gallons per
month per unit served \$1.10 per M Gallons

Reconnect Fee \$15.00

Tap Fee:

3/4 by 5/8 Inch Meter (Standard Connection) . . . \$500.00
1 Inch Meter \$720.00
1-1/2 Inch Meter \$920.00
2 Inch Meter \$1120.00

*Note: Larger meters can only be installed in service
areas of the Water System where distribution
line capacity is adequate.

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Section 4

Rate Schedules

4.03 Rate Schedule MHU-1 Mobile Home Park

Minimum Rate \$7.50 per month
(Includes water usage up to first 3,000 gallons per month)
All usage in excess of 3,000 gallons per month . \$1.75 per M Gallons

Reconnect Fee \$15.00

Tap Fee :

3/4 by 5/8 Inch Meter (Standard Connection) . . . \$500.00
1 Inch Meter \$720.00
1-1/2 Inch Meter \$920.00
2 Inch Meter \$1120.00

*Note: Larger meters can only be installed in service areas
of the Water System where distribution line capacity
is adequate.

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SYSTEM 700

Section 4

Rate Schedules

4.04 Applicant Deposit (Applicable to Rate Schedules RU-1, MU-1 & MHU-1)

A. Establishment of Credit for Permanent Residential Applicants

(1) Each applicant for residential service is required to establish a satisfactory credit, however, establishment of this credit does not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit.

(a) If the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last twelve (12) consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment; or

(b) If the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(c) If the residential applicant demonstrates a satisfactory credit rating by appropriate means including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the Corporation.

B. Re-establishment of Credit

Every applicant who previously has been a customer of the Corporation and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts due the corporation or execute a deferred payment agreement, if offered, and re-establish credit as provided in Section (A).

C. Commercial and Industrial Service

In the case of commercial or industrial service, if the credit of an applicant for service has not been established satisfactorily to the Corporation, the applicant may be required to make a deposit.

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D. Amount of Deposit and Interest for Permanent Residential, Commercial and Industrial Service and Exemption from Deposit

(1) The required deposit shall be Ten (\$10.00) Dollars. If actual use is at least twice the amount of the estimated annual billings, a new deposit requirement may be calculated and an additional deposit may be required to be made within two days. If such additional deposit is not made the Corporation may disconnect service under the standard disconnection procedure.

(2) All applicants for permanent residential service who are sixty-five (65) years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the corporation or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(3) Where a deposit is required, interest on such deposit will accrue at an annual rate of six percent (6%). If the deposit is refunded within thirty (30) days of receipt of deposit, no interest payment will be made. If the corporation retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of deposit.

(a) Payment of the interest to the customer shall be annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account.

(b) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

E. Deposits for Temporary or Seasonal Service and for Weekend or Seasonal Residence

Applicants for temporary service for short periods of time for periods of 1 month or less will be required to pay the minimum rate of Seven Dollars and Fifty Cents (\$7.50) in advance, for the minimum amount of water, but no deposit will be required.

F. Records of Deposits

(1) The Corporation shall keep records to show:

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- (a) The name and address of each depositor;
- (b) The amount and date of the deposit; and
- (c) Each transaction concerning the deposit.

(2) The Corporation will issue a receipt of deposit to each applicant from whom a deposit is received, and shall maintain a copy thereof whereby a depositor may establish claim if his copy of the receipt is lost.

(3) A record of each unclaimed deposit must be maintained for at least four years, during which time the Corporation shall make a reasonable effort to return the deposit.

G. Refund of Deposit

(1) If service is not connected or after disconnection of service the Corporation shall promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premise to another within the service area of the Corporation shall not be deemed a disconnection within the meaning of these rules, and no additional deposit will be required.

(2) When the customer has paid bills for service for twelve (12) consecutive residential billings or for twenty-four (24) consecutive commercial or industrial billings without having service disconnected for nonpayment of bills and without having more than two occasions in which a bill was delinquent, and when the customer is not delinquent in payment of the current bills, the corporation will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's bill.

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Section 5

Service Rules and Regulations

5.01 New Taps and Services

A. Corporation Water Main in Place at User Property

After proper application made by user and receipt by Corporation of the tap fee and deposit, Corporation shall effect the installation of the required service, meter box and meter at a mutually agreeable point at the property line of the user. It is the responsibility of the user to install the service line from the meter to the desired building or location and connect same thereto.

B. Corporation Water Main Not at User Property

In the event an applicant desires water service on a property which does not currently have Corporation water mains in place at the property, the applicant, in addition to paying the appropriate tap fee, shall pay for additional facilities as may be required to provide the service and facilities so provided shall be the property of the Corporation.

C. Payment of Due Amounts

Every applicant who previously has been a customer of the Corporation and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts due the Corporation.

D. Water Meter in Place

Requests for service where a meter has been previously installed and is in place and is not subject to claim for non-payment of the tap fee, will be honored and, upon receipt of the Service Deposit, service will be provided.

E. Request for Service Larger than 2 Inch

Larger meters can only be installed in areas of the system where distribution line capacity is adequate and the charge for such larger meters will be negotiated on an individual basis.

F. Refusal of Service

(a) Compliance by Applicant

The Corporation may decline to serve an applicant until such applicant has complied with the State and other applicable regulations and approved rules and regulations of the Corporation on file with the Commission governing the service applied for or for the following reasons:

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- (1) Applicant's facilities inadequate: If the applicant's installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given, or if the applicant refuses to disconnect from a previous connection which would result in a cross-connection; or
- (2) For indebtedness: If the applicant is indebted to any utility for the same kind of service as that applied for.

(b) Applicant's Recourse

In the event that the Corporation shall refuse to serve an applicant under the provisions of these rules, the Corporation must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission thereon.

(c) Insufficient Grounds for Refusal to Serve

The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

- (1) Delinquency in payment for service by a previous occupant of the premises to be served;
- (2) Failure to pay for merchandise, or charges for nonutility service purchased from the Corporation;
- (3) Failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;
- (4) Violation of the Corporation's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with said rules;
- (5) Failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Corporation as a condition precedent to service;
- (6) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill. BY _____

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5.02 Billings

Bills for water service shall be prepared and mailed on a monthly basis unless otherwise authorized by the Commission. Payment is due in Corporation's business office at 1400 Peoples National Bank Building, Tyler, Texas 75701 within fifteen (15) days after the billing date shown on the monthly bill. A customer's water service may be disconnected if the bill has not been paid within twenty (20) days from the date of issuance and if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five (5) days prior to a stated date of disconnection. Bills shall be paid by mailing a check or money order to the address noted on the bill on a date that will insure receipt thru normal mail, of the payment by the utility on or before the due date. Bills may also be paid by bringing cash, check or money order to the address noted on the bill during normal business hours of 8:00 A. M. to 5:00 P. M. ; Monday thru Friday of each week, except for legal holidays.

5.03 Disputed Bills

In the event of a dispute between the customer and the utility regarding any bill, the Corporation shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer.

5.04 Meter Readings

A. As a matter of general practice, service meters shall be read at monthly intervals, and as nearly as possible on the corresponding day of each meter reading period, but may be read at other than monthly intervals if the circumstances warrant.

B. Previous meter reading, current reading, and number of water units metered will be indicated on the billing in thousands of gallons, in order that the customer might check his meter reading against that of the Corporation and so that customer may compute his bill with a copy of the applicable rate schedule.

5.05 Meter Tests on Request of Customer

The Corporation shall, upon the request of a customer, and, if he so desires, in his presence or in that of his authorized representative, make without charge a test of the accuracy of the customer's meter.

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The test shall be made during the Corporation's normal working hours at a time convenient to the customer if he desires to observe the test. The test shall be made preferably on the customer's premises, but may, at the Corporation's discretion, be made at the Corporation's test facilities. If the meter has been tested by the Corporation, or by an authorized agency, at the customer's request, and within a period of four years the customer requests a new test, the Corporation shall make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the Corporation may charge the customer a fee which reflects the cost to test the meter, but this charge shall in no event be more than fifteen dollars (\$15.00) for a residential customer. Following the completion of any requested test, the Corporation shall promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

5.06 Bill Adjustment Due to Meter or Human Error

A. Meter Error

If any meter is found to be outside of the accuracy standards established by the American Water Works Association, proper correction shall be made of previous readings for the period of six months immediately preceding the removal of such meter from service for test, or from the time the meter was in service since last tested, but not exceeding six months, as the meter shall have been shown to be in error by such test, and adjusted bills shall be rendered. No refund is required from the Corporation except to the customer last served by the meter prior to the testing. If a meter is found not to register for any period, unless bypassed or tampered with, the Corporation shall make a charge for units used, but not metered, for a period not to exceed three months based on amounts used under similar conditions during periods preceding or subsequent thereto, or during corresponding periods in previous years.

B. Human Error

If any meter is found to have been mis-read during the monthly reading or due to recheck, the Corporation shall correct its billing accordingly.

5.07 Discontinuance of Service

A. The due date of the bill for utility service shall not be less than fifteen (15) days after issuance. A bill for utility service is delinquent if unpaid by the due date.

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1976, 1975

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B. A customer's utility service may be disconnected if the bill has not been paid or a deferred payment agreement entered into within twenty (20) days from the date of issuance and if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five (5) days prior to a stated date of disconnection.

C. Utility service may be disconnected for any of the following reasons:

- (1) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement;
- (2) Violation of the Corporation's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;
- (3) Without notice where a known dangerous condition exists for as long as the condition exists; and
- (4) Tampering with the Corporation's meter or equipment or bypassing the same.

D. Utility service may not be disconnected for any of the following reasons:

- (1) Delinquency in payment for service by the previous occupant of the premises;
- (2) Failure to pay for merchandise, or charges for nonutility service provided by the utility;
- (3) Failure to pay for a different type or class of utility service unless the service fee for such service is included on the same bill.
- (4) Failure to pay the account of another customer as guarantor thereof, unless the Corporation has in writing the guarantee as a condition precedent to service;

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TYLER, TEXAS

- (5) Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billing;
- (6) Failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due under Commission Rule 052. 02. 04. 047 (e); and
- (7) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the Corporation is unable to read the meter due to circumstances beyond its control.

E. Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Corporation are not available to the public for the purpose of making collections and reconnecting service.

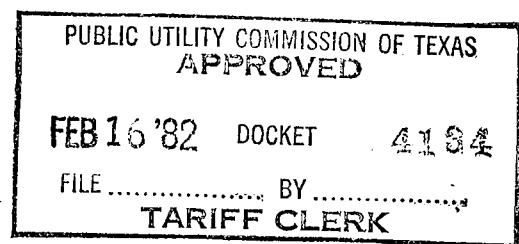
F. The Corporation may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring utilities, and approval from the Commission.

5.08

Extension Policy

It is the policy of the Corporation that all extensions required as a result of an application or applications for service be as follows:

- A. The actual cost incurred by the Corporation for such extension, in accordance with the Corporation's plans and specifications or;
- B. If the customer wishes he may take bids for such extension, provided such extension is done in accordance with the Corporation's plans and specifications. Such bids must include the Corporation's cost of plans, specifications and inspection. (C)



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Section 6

Attachments

6.01 Service Application

APPLICATION FOR WATER METER SERVICE

FIRST NAME MIDDLE INITIAL LAST NAME

MAILING ADDRESS FOR BILLING PURPOSES

LOCATION OF METER SERVICE (Meter will be installed as close as possible to exact spot,
customer wishes, at or near the property line)

Size of Meter Desired_____

I understand that payment of water bill is due on or before the 15th of each month and that if service is discontinued for lack of payment of bill, I will be charged a service call to resume service.

Payment of_____is herewith, plus a_____service deposit.

I understand that once the meter has been installed, it will not be moved to a new location without additional charges.

I understand that it is my responsibility to run the service line from the meter to my residence or business.

Account Number_____ COMPANY:_____

Signature

Report of Installation

TO BE COMPLETED BY CREW CHIEF.

Date Meter Installed_____ Meter Reading_____

Account Number_____ Comments (was crossing, needs patching, etc.)
(Book Number)

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Signature, Crew Chief

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Section 6

Attachments

6.02 Meter Deposit Agreement

CONSUMER'S DEPOSIT RECEIPT — Not Transferable	
_____ Company	N ^o 12300
1400 Peoples Bank Tyler, Texas	
Amount of Deposit: \$ _____	Date Received: _____, 19____
This receipt certifies that the above named utility company has received from:	
Customer Name: _____	
Mailing Address: _____	
Service Location: _____	
the sum of _____ DOLLARS	
as a special deposit to guarantee the payment of any and all indebtedness for utility service or otherwise which may now exist or become due and payable to the above named utility company by the customer named herein.	
Customer agrees that the above named company may, at its election, apply this deposit toward the payment of any past due indebtedness existing at any time.	
Company agrees to refund this deposit upon surrender of this certificate and upon final payment of any and all indebtedness due the company by the customer named herein.	
Signed:	
_____	_____
Customer	Company Representative

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Section 6

Attachments

6.04 Billing Card

READING DATE PRESENT READING PREVIOUS READING

GALS USED

WHITE OAK WATER COMPANY
1400 PEOPLES BANK BUILDING
TYLER, TEXAS 75701

Phone: Day 593-2588 Night 566-3511

(BILLING DATE IS THE 25th)

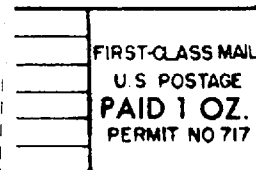
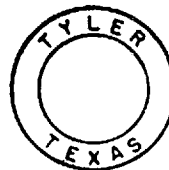
IF THIS BILL IS NOT PAID WITHIN 15 DAYS AFTER
BILLING DATE, SERVICE SUBJECT TO BE DISCONTINUED

PAY LAST
AMOUNT

PLEASE RETURN
THIS STUB WITH
PAYMENT

WHITE OAK WATER COMPANY
1400 PEOPLES BANK BUILDING
TYLER, TEXAS 75701

ADDRESS CORRECTION REQUESTED



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Section 6

Attachments

6.05 Extension Agreement

AGREEMENT FOR CONTRIBUTION TO CAPITAL

THE STATE OF TEXAS |

COUNTY OF SMITH |

THIS AGREEMENT, made and entered this the _____ day of _____, 1976, by and between _____, hereinafter called "Transferor" and _____, a Water Company, hereinafter called "Transferee" pursuant to negotiations and considerations between the parties, as follows:

I

In order to induce the Transferee to extend its water system substantially as outlined on Exhibit "A", for the purpose of providing water service to the community adjacent thereto, and in order to provide Transferee with a portion of the capital funds needed to carry out such an extension and enlargement of its water system, Transferor has, contemporaneously with the execution of this agreement, contributed to the capital of Transferee the sum of _____ Dollars in cash.

II

Transferee agrees to expend said sum so contributed to its capital by Transferor for the construction of a water main and/or mains and appurtenances from the terminus of its presently existing water system approximately _____ feet in accordance with the plat or sketch attached hereto as Exhibit "A", along and upon easements provided to Transferee by Transferor for the purposes of providing water service to the area into which said main and/or mains and appurtenances are extended.

III

It is contemplated that the extension by Transferee of its main and/or mains and appurtenances as above provided by the use of the funds contributed by Transferor to its capital will result in a benefit to Transferee in an amount

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Section 6

Attachments

6.05 Extension Agreement (Continued)

equal to or in excess of the amount of such contribution, and that such funds, and the extension of such main and/or mains and appurtenances as above provided will result in, and be used for the purpose of, providing additional income to Transferee by said Transferee's sale of water service from said extended main and/or mains and appurtenances and by such means to enable Transferee to increase its sale of water from its presently unused capacity. In this connection it is anticipated by both Transferor and Transferee that connections will be made for water service to such extended main and/or mains and appurtenances and Transferor agrees to recommend the service of Transferee, and to encourage use of its water service as opposed to any other or different service.

IV

It is specifically provided that Transferor does not represent that any particular number of connections will be made by virtue of such main and/or mains and appurtenances being extended, and Transferee shall not be obligated in any manner to provide water service for the Transferor or any person, firm or corporation by and through such extended main and/or mains and appurtenances, except upon such terms and conditions and for the same consideration as water service is usually furnished under the policies, rules and regulations of Transferee which are in force when any individual party requests a connection to Transferee's water system.

WITNESS THE EXECUTION hereof this the _____ day of _____,
19____.

Transferor

Transferee

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BY _____

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PUBLIC UTILITY COMMISSION
AUSTIN, TEXAS

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DEC 10 1966
SYSTEM 200

White Oak Water Company (Laird Hill System)
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

Section 6

Attachments

6.05 Extension Agreement (Concluded)

THE STATE OF TEXAS |

COUNTY OF SMITH |

BEFORE ME, the undersigned, a Notary Public in and for said County and State, on this day personally appeared _____, known to me to be the person whose name is subscribed to the foregoing instrument and acknowledged to me that he executed the same for the purposes and consideration therein expressed.

GIVEN UNDER MY HAND AND SEAL OF OFFICE this the _____ day of _____, 19____.

Notary Public, Smith County, Texas.

THE STATE OF TEXAS |

COUNTY OF SMITH |

BEFORE ME, the undersigned, a Notary Public in and for said County and State, on this day personally appeared _____, known to me to be the person and officer whose name is subscribed to the foregoing instrument and acknowledged to me that the same was the act of the said _____, a corporation, and that he executed the same as the act of such corporation, for the purposes and consideration therein expressed, and in the capacity therein stated.

GIVEN UNDER MY HAND AND SEAL OF OFFICE this the _____ day of _____, 19____.

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Notary Public, Smith County, Texas
COMMISSION
AUGUST, TEXAS

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SECTION 7 Emergency Rationing Program

The following water rationing program is adopted for emergency use only during periods of acute water shortage.

A. Declaration of Emergency: When system demand exceeds production or storage capability measured over a 24-hour period, and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist, and thereafter ration water in the following manner.

B. Notice Requirements: Written notice of the proposed rationing shall be mailed or delivered to each customer 72 hours before the utility actually starts the program, and shall also be placed in a local newspaper. The utility shall send a copy of the customer notice to the Public Utility Commission at the same time notice is sent to the customers. The customer notice shall contain the following information;

1. the date rationing shall begin,
2. the date rationing shall end,
3. the stage (level) of rationing to be employed, and
4. a copy of this rationing authority.

C. Stage Levels of Rationing:

STAGE I (mild rationing conditions): Alternate day usage of water for outdoor purposes such as lawns, gardens, car washing, etc. Customers with even number addresses (north or west side of streets) shall use water outdoors only on even numbered days; odd number addresses (south or east side of streets) shall use water outdoors only on odd numbered days.

STAGE II (moderate rationing conditions): All outdoor water usage is prohibited; however, usage for livestock is exempt.

STAGE III (severe rationing conditions): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption shall be limited to each customer in one of the following ways:

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C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate reduction; T-Change in text, but no change in rate or regulation

and mail it to the Commission for a filing stamp. List the Revision Number _____. The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

(This page may be continued on additional pages.)

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SECTION 7 Emergency Rationing Program

(1) A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount, OR

(2) A maximum number of gallons per meter (customer) per week, with notice to each customer of this number.

All meters shall be read as often as necessary to insure compliance with this program, for the benefit of all the customers.

D. Violation of Emergency Rationing Rules:

(1) First violation-the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24 hour period. The cost to be charged to the customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.

(2) Subsequent violations-the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility shall apply for restoration of service.

E. Exemptions or Variances From Rationing Rules:

The utility may grant any customer an exemption or variance from the uniform rationing program, for good cause. In such event, the utility shall notify the Public Utility Commission within 24 hours of such exemption or variance, stating the name, address, and cause for the affected customer.

A customer who is refused an exemption or variance may appeal such action to the utility by written appeal to the Public Utility Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not employ discrimination in such grants.

F. Rates:

All existing rate schedules shall remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

The purpose of this Emergency Rationing Program is to conserve the total amount of water demanded from the utility and to be restored to normal levels. This rationing program shall not be in effect for more than sixty (60) days without written approval of the Public Utility Commission.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED
AUG 1 '80 DOCKET #
BY W-66-0
TARIFF CLERK

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C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate reduction; T-Change in text, but no change in rate or regulation

and mail it to the Commission for a filing stamp. List the Revision Number _____. The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

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*approved
8/26/76*

EX-100

1976-1977

COMMISSION
TYLER, TEXAS

WATER TARIFF

FOR

WHITE OAK WATER COMPANY
1400 Peoples Bank Building
Tyler, Texas 75701

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DEC 30 1976

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PUBLIC UTILITY COMMISSION OF TEXAS APPROVED	
AUG 1 '80	DOCKET 24 22 1. 10
FILE W-67-0	BY
TARIFF CLERK	

White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No. : One

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PEOPLES WATER COMPANY
TYLER, TEXAS

White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

Section 1.0

Definitions

- 1.01 Official or Employee means the Board of Directors of the Water Company, Officers, employees and agents of the Water Company.
- 1.02 User, Customer and Consumer means an individual, company or any other group or entity that purchases water service.
- 1.03 Corporation means White Oak Water Company.
- 1.04 Commission means the Public Utility Commission of Texas.
- 1.05 Other Regulatory Agency means the Texas Department of Health Resources, United States Environmental Protection Agency, and such other agencies as may now or in the future exercise regulatory Authority in the operation of the Corporation.
- 1.06 Service means the actual delivery of water to the customer and it includes any and all acts done, rendered, or performed in the delivery of water by the Corporation.

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White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
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Revision No.: One

Section 2

Statement of Utility Operations

- 2.01 Statement of Organization. White Oak Water Company, is a privately owned Texas Corporation, with principal business offices at 1400 Peoples National Bank Building, Tyler, Texas 75701. The principal business of White Oak Water Company is the construction and operation of a public water supply system for the purpose of furnishing a fresh water supply for rural residents and general purposes in East and Southeastern portions of Smith County, Texas. Corporation operating policies, rates, tariffs and regulations are formulated and effected by a Board of Directors, elected by the Stockholders, acting under the applicable rules and regulations of the Texas Department of Health Resources, the United States Environmental Protection Agency, and the Public Utility Commission of Texas. White Oak Water Company is a tax paying, privately owned business and is not financed by public funds from either the Federal or local governments.
- 2.02 Statement of Non-Discrimination Policy. Service of Water is provided to all applicants who comply with the provisions of the tariff regardless of race, color, creed, sex or marital status.

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Water Tariff
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Revision No.: One

Section 3

Geographic Area Served

3.01 Listing of Counties and Communities Served

Eastern portion of Smith County, Texas and Southeastern portion of Smith County, Texas, excluding the City of Tyler and the City of Whitehouse, Texas and including the communities of Chapel Hill, Lake Tyler and surrounding area.

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TYLER, TEXAS

White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: Two

Section 4

Rate Schedules

4.01 Rate Schedule RU-1; Residential, Commercial or Farm Single User

Minimum Rate \$7.50 per month
(includes water usage up to first 3,000 gallons per month)
Next 7,000 gallons per month \$1.25 per M Gallons
All usage in excess of 10,000 gallons per month . \$1.10 per M Gallons

Reconnect Fee \$15.00

Tap Fee:

3/4 by 5/8 Inch Meter (Standard Connection). \$500.00
1 Inch Meter \$720.00
1-1/2 Inch Meter \$920.00
2 Inch Meter \$1120.00

*Note: Larger meters can only be installed in service areas of the water system where distribution line capacity is adequate.

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1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
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Revision No.: Two

Section 4

Rate Schedules

4.02 Rate Schedule MU-1 Multiple User

Minimum Rate Per Unit Served \$7.50 per month
(Includes water usage up to first 3,000 gallons
per unit served per month)
Next 7,000 gallons per month per unit served . . \$1.25 per M Gallons
All usage in excess of 10,000 gallons per
month per unit served \$1.10 per M Gallons

Reconnect Fee \$15.00

Tap Fee:

3/4 by 5/8 Inch Meter (Standard Connection) . . . \$500.00
1 Inch Meter \$720.00
1-1/2 Inch Meter \$920.00
2 Inch Meter \$1120.00

*Note: Larger meters can only be installed in service
areas of the Water System where distribution
line capacity is adequate.

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Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
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Section 4

Rate Schedules

4.03 Rate Schedule MHU-1 Mobile Home Park

Minimum Rate \$7.50 per month
(Includes water usage up to first 3,000 gallons per month)
All usage in excess of 3,000 gallons per month . \$1.75 per M Gallons

Reconnect Fee \$15.00

Tap Fee:

3/4 by 5/8 Inch Meter (Standard Connection) . . . \$500.00
1 Inch Meter \$720.00
1-1/2 Inch Meter \$920.00
2 Inch Meter \$1120.00

*Note: Larger meters can only be installed in service areas
of the Water System where distribution line capacity
is adequate.

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Section 4

Rate Schedules

4.04 Applicant Deposit (Applicable to Rate Schedules RU-1, MU-1 & MHU-1)

A. Establishment of Credit for Permanent Residential Applicants

(1) Each applicant for residential service is required to establish a satisfactory credit, however, establishment of this credit does not relieve the customer from complying with rules for prompt payment of bills. Subject to these rules, a residential applicant shall not be required to pay a deposit.

(a) If the residential applicant has been a customer of any utility for the same kind of service within the last two years and is not delinquent in payment of any such utility service account and during the last twelve (12) consecutive months of service did not have more than one occasion in which a bill for such utility service was paid after becoming delinquent and never had service disconnected for nonpayment; or

(b) If the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required; or

(c) If the residential applicant demonstrates a satisfactory credit rating by appropriate means including, but not limited to, the production of generally acceptable credit cards, letters of credit reference, the names of credit references which may be quickly and inexpensively contacted by the Corporation.

B. Re-establishment of Credit

Every applicant who previously has been a customer of the Corporation and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts due the corporation or execute a deferred payment agreement, if offered, and re-establish credit as provided in Section (A).

C. Commercial and Industrial Service

In the case of commercial or industrial service, if the credit of an applicant for service has not been established satisfactorily to the Corporation, the applicant may be required to make a deposit.

D. Amount of Deposit and Interest for Permanent Residential, Commercial and Industrial Service and Exemption from Deposit

(1) The required deposit shall be Ten (\$10.00) Dollars. If actual use is at least twice the amount of the estimated annual billings, a new deposit requirement may be calculated and an additional deposit may be required to be made within two days. If such additional deposit is not made the Corporation may disconnect service under the standard disconnection procedure.

(2) All applicants for permanent residential service who are sixty-five (65) years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the corporation or another utility for the same utility service which accrued within the last two years. No cash deposit shall be required of such applicant under these conditions.

(3) Where a deposit is required, interest on such deposit will accrue at an annual rate of six percent (6%). If the deposit is refunded within thirty (30) days of receipt of deposit, no interest payment will be made. If the corporation retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of deposit.

(a) Payment of the interest to the customer shall be annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account.

(b) The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

E. Deposits for Temporary or Seasonal Service and for Weekend or Seasonal Residence

Applicants for temporary service for short periods of time for periods of 1 month or less will be required to pay the minimum rate of Seven Dollars and Fifty Cents (\$7.50) in advance, for the minimum amount of water, but no deposit will be required.

F. Records of Deposits

(1) The Corporation shall keep records to show:

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White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No. : Two

- (a) The name and address of each depositor;
- (b) The amount and date of the deposit; and
- (c) Each transaction concerning the deposit.

(2) The Corporation will issue a receipt of deposit to each applicant from whom a deposit is received, and shall maintain a copy thereof whereby a depositor may establish claim if his copy of the receipt is lost.

(3) A record of each unclaimed deposit must be maintained for at least four years, during which time the Corporation shall make a reasonable effort to return the deposit.

G. Refund of Deposit

(1) If service is not connected or after disconnection of service the Corporation shall promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premise to another within the service area of the Corporation shall not be deemed a disconnection within the meaning of these rules, and no additional deposit will be required.

(2) When the customer has paid bills for service for twelve (12) consecutive residential billings or for twenty-four (24) consecutive commercial or industrial billings without having service disconnected for nonpayment of bills and without having more than two occasions in which a bill was delinquent, and when the customer is not delinquent in payment of the current bills, the corporation will promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's bill.

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Section 5

Service Rules and Regulations

5.01 New Taps and Services

A. Corporation Water Main in Place at User Property

After proper application made by user and receipt by Corporation of the tap fee and deposit, Corporation shall effect the installation of the required service, meter box and meter at a mutually agreeable point at the property line of the user. It is the responsibility of the user to install the service line from the meter to the desired building or location and connect same thereto.

B. Corporation Water Main Not at User Property

In the event an applicant desires water service on a property which does not currently have Corporation water mains in place at the property, the applicant, in addition to paying the appropriate tap fee, shall pay for additional facilities as may be required to provide the service and facilities so provided shall be the property of the Corporation.

C. Payment of Due Amounts

Every applicant who previously has been a customer of the Corporation and whose service has been discontinued for nonpayment of bills shall be required before service is rendered to pay all amounts due the Corporation.

Water Meter in Place

Requests for service where a meter has been previously installed and is in place and is not subject to claim for non-payment of the tap fee, will be honored and, upon receipt of the Service Deposit, service will be provided.

E. Request for Service Larger than 2 Inch

Larger meters can only be installed in areas of the system where distribution line capacity is adequate and the charge for such larger meters will be negotiated on an individual basis.

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F. Refusal of Service

(a) Compliance by Applicant

The Corporation may decline to serve an applicant until such applicant has complied with the State and other applicable regulations and approved rules and regulations of the Corporation on file with the Commission governing the service applied for or for the following reasons:

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TYLER, TEXAS

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- (1) Applicant's facilities inadequate: If the applicant's installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given, or if the applicant refuses to disconnect from a previous connection which would result in a cross-connection; or
- (2) For indebtedness: If the applicant is indebted to any utility for the same kind of service as that applied for.

(b) Applicant's Recourse

In the event that the Corporation shall refuse to serve an applicant under the provisions of these rules, the Corporation must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission thereon.

(c) Insufficient Grounds for Refusal to Serve

The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

- (1) Delinquency in payment for service by a previous occupant of the premises to be served;
- (2) Failure to pay for merchandise, or charges for nonutility service purchased from the Corporation;
- (3) Failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application;
- (4) Violation of the Corporation's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others unless the customer has first been notified and been afforded reasonable opportunity to comply with said rules;
- (5) Failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Corporation as a condition precedent to service;
- (6) Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.

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5.02 Billings

Bills for water service shall be prepared and mailed on a monthly basis unless otherwise authorized by the Commission. Payment is due in Corporation's business office at 1400 Peoples National Bank Building, Tyler, Texas 75701 within fifteen (15) days after the billing date shown on the monthly bill. A customer's water service may be disconnected if the bill has not been paid within twenty (20) days from the date of issuance and if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five (5) days prior to a stated date of disconnection. Bills shall be paid by mailing a check or money order to the address noted on the bill on a date that will insure receipt thru normal mail, of the payment by the utility on or before the due date. Bills may also be paid by bringing cash, check or money order to the address noted on the bill during normal business hours of 8:00 A. M. to 5:00 P. M.; Monday thru Friday of each week, except for legal holidays.

5.03 Disputed Bills

In the event of a dispute between the customer and the utility regarding any bill, the Corporation shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer.

5.04 Meter Readings

A. As a matter of general practice, service meters shall be read at monthly intervals, and as nearly as possible on the corresponding day of each meter reading period, but may be read at other than monthly intervals if the circumstances warrant.

B. Previous meter reading, current reading, and number of water units metered will be indicated on the billing in thousands of gallons, in order that the customer might check his meter reading against that of the Corporation and so that customer may compute his bill with a copy of the applicable rate schedule.

5.05 Meter Tests on Request of Customer

The Corporation shall, upon the request of a customer, and, if he so desires, in his presence or in that of his authorized representative, make without charge a test of the accuracy of the customer's meter.

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Revision No.: One

The test shall be made during the Corporation's normal working hours at a time convenient to the customer if he desires to observe the test. The test shall be made preferably on the customer's premises, but may, at the Corporation's discretion, be made at the Corporation's test facilities. If the meter has been tested by the Corporation, or by an authorized agency, at the customer's request, and within a period of four years the customer requests a new test, the Corporation shall make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the Corporation may charge the customer a fee which reflects the cost to test the meter, but this charge shall in no event be more than fifteen dollars (\$15.00) for a residential customer. Following the completion of any requested test, the Corporation shall promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

5.06 Bill Adjustment Due to Meter or Human Error

A. Meter Error

If any meter is found to be outside of the accuracy standards established by the American Water Works Association, proper correction shall be made of previous readings for the period of six months immediately preceding the removal of such meter from service for test, or from the time the meter was in service since last tested, but not exceeding six months, as the meter shall have been shown to be in error by such test, and adjusted bills shall be rendered. No refund is required from the Corporation except to the customer last served by the meter prior to the testing. If a meter is found not to register for any period, unless bypassed or tampered with, the Corporation shall make a charge for units used, but not metered, for a period not to exceed three months based on amounts used under similar conditions during periods preceding or subsequent thereto, or during corresponding periods in previous years.

B. Human Error

If any meter is found to have been mis-read during the monthly reading or due to recheck, the Corporation shall correct its billing accordingly.

5.07 Discontinuance of Service

A. The due date of the bill for utility service shall not be less than fifteen (15) days after issuance. A bill for utility service is delinquent if unpaid by the due date.

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1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

B. A customer's utility service may be disconnected if the bill has not been paid or a deferred payment agreement entered into within twenty (20) days from the date of issuance and if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five (5) days prior to a stated date of disconnection.

C. Utility service may be disconnected for any of the following reasons:

- (1) Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement;
- (2) Violation of the Corporation's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation;
- (3) Without notice where a known dangerous condition exists for as long as the condition exists; and
- (4) Tampering with the Corporation's meter or equipment or bypassing the same.

D. Utility service may not be disconnected for any of the following reasons:

- (1) Delinquency in payment for service by the previous occupant of the premises;
- (2) Failure to pay for merchandise, or charges for nonutility service provided by the utility;
- (3) Failure to pay for a different type or class of utility service unless the service fee for such service is included on the same bill.
- (4) Failure to pay the account of another customer as guarantor thereof, unless the Corporation has in writing the guarantee as a condition precedent to service;

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- (5) Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billing;
- (6) Failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due under Commission Rule 052. 02. 04. 047 (e); and
- (7) Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the Corporation is unable to read the meter due to circumstances beyond its control.

E. Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Corporation are not available to the public for the purpose of making collections and reconnecting service.

F. The Corporation may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring utilities, and approval from the Commission.

5.08

Extension Policy

It is the policy of the Corporation that all extensions required as a result of an application or applications for service be as follows:

- A. The actual cost incurred by the Corporation for such extension, in accordance with the Corporation's plans and specifications or;
- B. If the customer wishes he may take bids for such extension, provided such extension is done in accordance with the Corporation's plans and specifications. Such bids must include the Corporation's cost of plans, specifications and inspection. (C)

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1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

Section 6

Attachments

6.01 Service Application

APPLICATION FOR WATER METER SERVICE

FIRST NAME MIDDLE INITIAL LAST NAME

MAILING ADDRESS FOR BILLING PURPOSES

LOCATION OF METER SERVICE (Meter will be installed as close as possible to exact spot,
customer wishes, at or near the property line)

Size of Meter Desired _____

I understand that payment of water bill is due on or before the 15th of each month and that if service is discontinued for lack of payment of bill, I will be charged a service call to resume service.

Payment of _____ is herewith, plus a _____ service deposit.

I understand that once the meter has been installed, it will not be moved to a new location without additional charges.

I understand that it is my responsibility to run the service line from the meter to my residence or business.

Account Number _____ COMPANY: _____

Signature

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Report of Installation

TO BE COMPLETED BY CREW CHIEF.

Date Meter Installed _____ Meter Reading _____

Account Number _____ (Book Number) Comments (was crossing, needs patching, etc.)

RECEIVED
BY _____
AUG 8 1976
PEOPLES UTILITY COMPANY
TYLER, TEXAS

Signature, Crew Chief

White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

Section 6

Attachments

6.02 Meter Deposit Agreement

CONSUMER'S DEPOSIT RECEIPT — Not Transferable

_____ Company **Nº 12300**

1400 Peoples Bank
Tyler, Texas

Amount of Deposit: \$ _____ Date Received: _____, 19 _____

This receipt certifies that the above named utility company has received from:

Customer Name: _____

Mailing Address: _____

Service Location: _____

the sum of _____ DOLLARS

as a special deposit to guarantee the payment of any and all indebtedness for utility service or otherwise which may now exist or become due and payable to the above named utility company by the customer named herein.

Customer agrees that the above named company may, at its election, apply this deposit toward the payment of any past due indebtedness existing at any time.

Company agrees to refund this deposit upon surrender of this certificate and upon final payment of any and all indebtedness due the company by the customer named herein.

Signed:

_____ Customer _____ Company Representative

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RECEIVED
BY _____
AUG 18 1976
PUBLIC UTILITY COMMISSION
AUSTIN, TEXAS

White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
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6.04 Billing Card

READING DATE PRESENT READING PREVIOUS READING GALS USED

WHITE OAK WATER COMPANY
1400 PEOPLES BANK BUILDING
TYLER, TEXAS 75701

Phone: Day 593-2588 Night 566-3511

(BILLING DATE IS THE 25th)

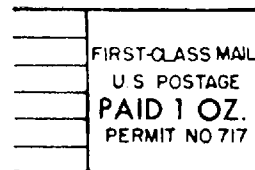
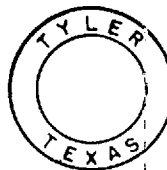
IF THIS BILL IS NOT PAID WITHIN 15 DAYS AFTER
BILLING DATE, SERVICE SUBJECT TO BE DISCONTINUED

PAY LAST
AMOUNT

PLEASE RETURN
THIS STUB WITH
PAYMENT

WHITE OAK WATER COMPANY
1400 PEOPLES BANK BUILDING
TYLER, TEXAS 75701

ADDRESS CORRECTION REQUESTED



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RECEIVED
BY _____

White Oak Water Company
1400 Peoples Bank Building
Tyler, Texas 75701

Water Tariff
Effective: 8-16-76
Revision No.: One

Section 6

Attachments

6.05 Extension Agreement

AGREEMENT FOR CONTRIBUTION TO CAPITAL

THE STATE OF TEXAS I

COUNTY OF SMITH I

THIS AGREEMENT, made and entered this the _____ day of _____, 1976, by and between _____, hereinafter called "Transferor" and _____, a Water Company, hereinafter called "Transferee" pursuant to negotiations and considerations between the parties, as follows:

I

In order to induce the Transferee to extend its water system substantially as outlined on Exhibit "A", for the purpose of providing water service to the community adjacent thereto, and in order to provide Transferee with a portion of the capital funds needed to carry out such an extension and enlargement of its water system, Transferor has, contemporaneously with the execution of this agreement, contributed to the capital of Transferee the sum of _____ Dollars in cash.

II

Transferee agrees to expend said sum so contributed to its capital by Transferor for the construction of a water main and/or mains and appurtenances from the terminus of its presently existing water system approximately _____ feet in accordance with the plat or sketch attached hereto as Exhibit "A", along and upon easements provided to Transferee by Transferor for the purposes of providing water service to the area into which said main and/or mains and appurtenances are extended.

III

It is contemplated that the extension by Transferee of its main and/or mains and appurtenances as above provided by the use of the funds contributed by Transferor to its capital will result in a benefit to Transferee in an amount

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AUG 18 1976

PUBLIC UTILITY COMMISSION
AUSTIN, TEXAS

SECTION 7 Emergency Rationing Program

The following water rationing program is adopted for emergency use only during periods of acute water shortage.

A. Declaration of Emergency: When system demand exceeds production or storage capability measured over a 24-hour period, and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist, and thereafter ration water in the following manner.

B. Notice Requirements: Written notice of the proposed rationing shall be mailed or delivered to each customer 72 hours before the utility actually starts the program, and shall also be placed in a local newspaper. The utility shall send a copy of the customer notice to the Public Utility Commission at the same time notice is sent to the customers. The customer notice shall contain the following information;

1. the date rationing shall begin,
2. the date rationing shall end,
3. the stage (level) of rationing to be employed, and
4. a copy of this rationing authority.

C. Stage Levels of Rationing:

STAGE I (mild rationing conditions): Alternate day usage of water for outdoor purposes such as lawns, gardens, car washing, etc. Customers with even number addresses (north or west side of streets) shall use water outdoors only on even numbered days; odd number addresses (south or east side of streets) shall use water outdoors only on odd numbered days.

STAGE II (moderate rationing conditions): All outdoor water usage is prohibited; however, usage for livestock is exempt.

STAGE III (severe rationing conditions): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption shall be limited to each customer in one of the following ways:

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FILE <u>W-67-0</u>	BY
TARIFF CLERK	

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If any item of a tariff on file with the Commission is proposed to be changed, use the proper initial in the right-hand column, as follows:

C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate reduction; T-Change in text, but no change in rate or regulation

and mail it to the Commission for a filing stamp. List the Revision Number _____. The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

(This page may be cut for additional pages.)

N

N

N

SECTION 7 Emergency Rationing Program

(1) A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount, OR

(2) A maximum number of gallons per meter (customer) per week, with notice to each customer of this number.

All meters shall be read as often as necessary to insure compliance with this program, for the benefit of all the customers.

D. Violation of Emergency Rationing Rules:

(1) First violation-the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24 hour period. The cost to be charged to the customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.

(2) Subsequent violations-the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility shall apply for restoration of service.

E. Exemptions or Variances From Rationing Rules:

The utility may grant any customer an exemption or variance from the uniform rationing program, for good cause. In such event, the utility shall notify the Public Utility Commission within 24 hours of such exemption or variance, stating the name, address, and cause for the affected customer.

A customer who is refused an exemption or variance may appeal such action to the utility by written appeal to the Public Utility Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not employ discrimination in such grants.

F. Rates:

All existing rate schedules shall remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

The purpose of this Emergency Rationing Program is to conserve the total amount of water demanded from the utility and to be restored to normal levels. This rationing program shall not exceed sixty (60) days without written approval of the Public Utility Commission.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED
AUG 1 '80 DOCKET
FILE W-67-D BY

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