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WATER UTILITY TARIFF

FOR

WILLIS WATER COMPANY
P. O. BOX 762
GAINESVILLE, TEXAS 76240
[214]523-4358

OCT 14 1986

This tariff is effective in the following county:

Grayson

and the following cities, unincorporated towns (if any):

None

and the following subdivisions or systems:

None

ccn#11079

STATE WATER COMMISSION	
APPROVED	
DATE 10-20-86	DUCKET _____
FILE W-161-6	BY DH
TARIFF CLERK	

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SECTION 1.0 - RATE SCHEDULE

Section 1.01 - Rates

Monthly Minimum Charge

Meter Size

5/8" or 3/4"	\$ <u>19.60</u>	(INCLUDING <u>0</u> GALLONS)
1"	\$ <u>32.75</u>	
2"	\$ <u>104.50</u>	

Gallage Charge - same for all meter sizes

\$ 1.60 per 1000 gallons

REGULATORY ASSESSMENT 1.0%
A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER.

Section 1.02 - Miscellaneous Fees

TAP FEE \$ 350.00
THE TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" or 3/4" METER.

RECONNECTION FEE
THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:

- a) Non payment of bill (Maximum \$25.00) \$ 25.00
 - b) Customer's request \$ 25.00
- OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF

TRANSFER FEE \$ 10.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHERE THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE \$ 2.00 OR 5%
A ONE TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$ 10.00

CUSTOMER DEPOSIT (Maximum \$50) \$ 50.00

METER TEST FEE (actual cost of testing the meter up to) . \$ 25.00
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY.

RATES LISTED ARE EFFECTIVE ONLY IF
THIS PAGE HAS TNRCC APPROVAL STAMP

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION
APPROVED
Date 4-20-94 Docket 30251-12
File 11079 By BF ab
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SECTION 1.0 - RATE SCHEDULE

Section 1.02 - Miscellaneous Fees (continued)

SEASONAL RECONNECTION FEE - If a customer voluntarily terminates their service and applies to restore service at the same location, the customer shall pay a monthly minimum charge times the number of months off system, not to exceed 6 months, for termination and reconnection within 12 months.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION
APPROVED
Date 4-20-94 Docket 30257-12
File 11079 By BSF al
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SECTION 2.0 - SERVICE RULES AND REGULATIONS

WILLIS WATER COMPANY adopts the Substantive Rules of the Texas Water Commission as its service rules and regulations, as supplemented below. In the event of conflict, the appropriate administrative agency rule shall control. A copy of the Commission's latest condensed substantive rules is included in Appendix B.

Section 2.1 Application for Service

All applications for service will be made on the utility's standard application or contract form and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service at each separate location.

Section 2.2 Water Installation

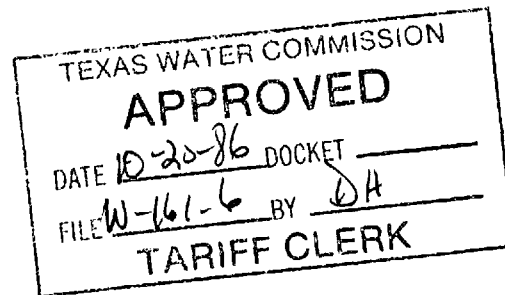
After the applicant has met all requirements, conditions and regulations herein set forth, the utility will then install a tap, meter and cut-off valves and take all necessary actions to initiate service.

Section 2.3 Billing

Water and sewer utility bills shall be rendered monthly unless otherwise authorized by the Commission, or unless service is terminated before the end of a billing cycle. Service initiated less than one week before the next billing cycle may be billed with the following month's bill. Bills should be rendered as promptly as possible following the reading of meters.

Bills are considered late if not received at the utility's office or postal address within 16 days of the billing date. Service can be disconnected for nonpayment of a bill only after 10 days written notice.

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SECTION 3.0 - EXTENSION POLICYSection 3.1 Standard Extension Requirements Under Texas Water Commission Substantive Rules

Contributions in aid of construction shall not be required of individual residential applicants for production, storage, treatment or transmission facilities.

The utility will bear the cost of the first 200 feet of water main necessary to extend service to an individual residential applicant. The utility shall bear the full cost of any oversizing of water mains to serve other residential customers in the area.

Section 3.2 - Specific Utility Extension Policy

When an individual residential applicant requires an extension of a main line beyond 200 feet, the charge to that applicant shall be the actual cost of such extension in excess of 200 feet, plus the applicable tap fee.

When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge based upon the capacities of production, transmission, storage, pumping and treatment facilities which must be committed to such extension.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the Texas Department of Health minimum design criteria for water production, treatment, pumping, storage and transmission.

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SECTION 4.0 - EMERGENCY RATIONING PROGRAMSection 4.1 - Declaration of Emergency

When system demand exceeds production or storage capability measured over a 24-hour period, and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist, and thereafter ration water in the following manner:

The purpose of this Emergency Rationing Program is to conserve the total amount of water demanded from the utility until supply can be restored to normal levels. This rationing program shall not exceed sixty days without written approval of the Texas Water Commission.

Section 4.2 - Notice Requirements

Written notice of the proposed rationing shall be mailed or delivered to each customer 72 hours before the utility actually starts the program, and shall also be placed in a local newspaper. The utility shall send a copy of the customer notice to the Texas Water Commission at the same time notice is sent to the customers. The customer notice shall contain the following information:

1. The date rationing shall begin;
2. The date rationing shall end;
3. the stage (level) of rationing to be employed; and
4. a copy of this rationing authority.

Section 4.3 - Stage Levels of Rationing

Stage I (Mild Rationing Conditions):

Alternate day usage of water for outdoor purposes such as lawns, gardens, car washing, etc. Customers with even number addresses shall use water outdoors only on even numbered days; odd number addresses shall use water outdoors only on odd-numbered days.

Stage II (Moderate Rationing Conditions):

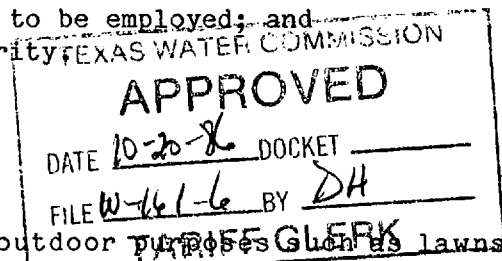
All outdoor water usage is prohibited; however usage for livestock is exempt.

Stage III (Severe Rationing Conditions):

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All outdoor water usage is prohibited. Livestock may be exempted by the Utility. All consumption shall be limited to each customer in one of the following ways:

- (1) A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount, OR;
- (2) A maximum number of gallons per meter (customer) per week, with notice to each customer of this number.

All meters shall be read as often as necessary to ensure compliance with this program, for the benefit of all customers.

Section 4.4 - Violation of Emergency Rationing Rules:

- (1) Upon first violation the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24-hour period. The cost to be charged to the customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.
- (2) Upon subsequent violations the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less. The normal reconnect fee of the utility shall apply for restoration of service.

Section 4.5 - Exemptions or Variances from Rationing Rules:

The utility may grant any customer an exemption or variance from the uniform rationing program for good cause. In such event, the utility shall notify the Texas Water Commission within 24 hours of such exemption or variance, stating the name, address and cause for the affected customer.

A customer who is refused an exemption or variance may appeal such action of the utility by written appeal to the Texas Water Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not employ discrimination in such grants.

Section 4.6 - Rates

All existing rates shall remain in effect during the rationing period. No charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

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Appendix A WILLIS WATER COMPANY
 P. O. BOX 762
 GAINESVILLE, TEXAS 76240
 APPLICATION FOR WATER AND/OR SEWER SERVICE

Date: ___/___/___ Name of Applicant: _____

 Service Address: _____

Billing Address: Street/Box: _____

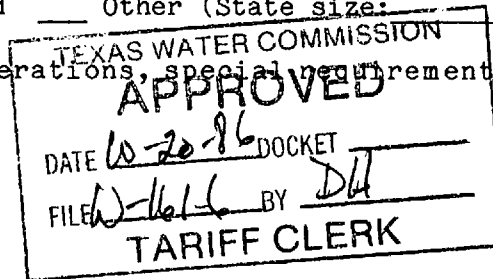
 City, State, Zip: _____

Check Applicable Items:

___ Residential ___ Commercial ___ Owner ___ Tenant ___ Age Over 65
___ Water Service ___ Sewer Service

Desired Water Meter Size: ___ Standard ___ Other (State size: _____)

If Commercial Applicant, describe operations, special requirements, sewer discharges, etc.:



I hereby apply for the above described service from WILLIS WATER COMPANY I agree to abide by all service rules and regulations of the utility as contained in the utility's applicable tariff and the Substantive Rules of the Texas Water Commission, copies of which are available for inspection at the utility's business office.

Signed _____

----- Do Not Write Below This Line -----

Application approved by _____ Date: ___/___/___

Deposit Amount _____ Date Rec'd ___/___/___ Service Initiated ___/___/___
Tap Fee Amount _____ Date Rec'd ___/___/___ Meter # _____
Meter Size _____

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APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the Substantive Rules of the Public Utility Commission. Every water utility must comply with the Substantive Rules in their entirety and copies of the complete rules for reliance thereon are available for a nominal printing cost of \$3.00 plus 15¢ tax. (\$3.15)

BILLING: Bills shall be rendered monthly (unless the Commission has specifically authorized otherwise) and shall show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code, total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill.

SERVICE REFUSAL: If state and local regulations have been met, a service request can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

SERVICE DISCONTINUANCE: A customer may be disconnected, after at least a 7 day personal notice in writing, only for the following: a bill unpaid more than 15 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

METERS: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

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APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSIT: Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made to residential customers who have paid service bills for 12 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of current bills, and to commercial and industrial customers who have paid bills for service for 24 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills. Failure of either a residential, commercial or industrial customer to meet these refund criteria permits the utility to retain the deposit and any interest which may have accrued.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.041 - 052.02.04.048 and 052.02.05.053. This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

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