

Filing Receipt

Received - 2022-02-03 02:20:57 PM Control Number - 53075 ItemNumber - 171 Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

W-5-0

RECEIVED

The operation of a water system including service standards and billing practices must comply with the Commission's <u>Substantive</u> <u>Rules</u>, a principle of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

WATER UTILITY TARIFF

for

Villow Creek Deve (Utility	lopment Company, LT		Champions Drive
(c c c c c c g	Trum'ey	(200	mode made eee,
louston	Texas	77069	(713)440-3000
(City)	(State)	(Zip)	(Area Code) Phone
			iniona (if ama)
id the following cit	ies, unincorporated tow	ms and subdiv	1510ns (1) any):

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

	Section		Page
F11 aamm	A	Rate Schedule	2
FILMED	B	Service Rules and Regulations	3
DEC 8 0 1988 SYSTEM 200	<u> </u>	Extension Policy	4
		Appendix	5,6

The Appendix contains a sample of each service markement formussed Objeths above utility and a condensation of Substantive Rules of The Vommission.

FILE W-5-0 BY
TARIFF CLERK

		_	2
Water	Tariff	Page	_

Willow Creek Development Company, LTD (Name of Water Utility)

SECTION	Α	RATE SCHEDULE

1. Flat rate of \$15.00 per Residential Connection!

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DEC 30 1988
SYSTEM 200

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C-Regulation Change; D-Discontinued; I-increase; N-New; R-Rate reduction; T-Change in text, but no change in rate or regulation

and mail it to the Commission for a filing stamp. List the Revision Number The Commission will review it, stamp and return it, or send a tariff change form for more data (all public notice provisions on the tariff change form must be followed).

SECTION B SERVICE RULES AND REGULATIONS

- 1. <u>BILLINGS</u> Bills will be rendered at the end of each month for water used during that month. See "Billings", page 5 (Appendix).
- 2. SERVICE REFUSAL See page 5 (Appendix).
- 3. SERVICE DISCONTINUANCE See page 5 (Appendix). A charge equal to the actual cost of disconnection and reconnection will be required of the customer before water is reconnected.
- 4. METERS Flat rate is in effect, and no meters are anticipated. If meters are required in the future, see page 5 (Appendix).
- 5. DEPOSITS See page 6 (Appendix).

DEC 3 0 1838 SYSTEM 200

PUBLIC UTILITY COMMISSION OF TEXAS

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Willow Creek Development Company, LTD (Name of Water Utility)

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

- I. Extensions will be as shown on plans approved by Texas Department of Health and paid for by <u>Developer</u>.
- II. Residential taps onto existing mains will be made within 2 weeks after receipt of tap fee. The tap fee will be \$300.00 per residential connection.

FILMED DEC 3 0 1986 SYSTEM 200

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APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the <u>Substantive</u> <u>Rules</u> of the <u>Public Utility Commission</u>. Every water utility <u>must comply with the <u>Substantive</u> <u>Rules</u> in their entirety and copies of the complete rules for reliance thereon are available for a nominal printing cost (\$2.95).</u>

BILLING Bills shall be rendered monthly (unless the Commission has specifically authorized otherwise) and should show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code, total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill unless provided for in a deferred payment agreement.

SERVICE REFUSAL If state and local regulations have been met, a service request can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

SERVICE DISCONTINUANCE A customer may be disconnected, after at least a 5 day personal notice in writing, only for the following: a bill unpaid more than 20 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

METERS Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

This condensation was prepared 2-4-77 and does not incorporate changes of <u>Substantive</u> <u>Rules</u> made after the date of the commission of TEXAS

FILMED

DEC # 0 1988

SYSTEM 200

APPROVED

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TARIFF CLERK

APPENDIX CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSIT

Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each deposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made to residential customers who have paid service bills for 12 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of current bills, and to commercial and industrial customers who have paid bills for service for 24 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills. Failure of either a residential, commercial or industrial customer to meet these refund criteria permits the utility to retain the deposit and any interest which may have accrued.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.041 - 052.02.04.048 and 052.02.05.053. This condensation was prepared 6-9-78 and does not incorporate changes of Substantive Rules made after that date.

FILMED DEC 3 0 1983 SYSTEM 200

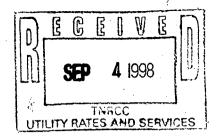


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TARIFF CLERK



September 2, 1998



Texas Natural Resource Conservation Commission P.O. Box 13087 Austin, Texas 78711

Re: Willow Run Public Service, Inc.

TNRCC Docket No. 96-0652-UCR; SOAH Docket N. 582-96-1076

It has come to my attention that no revised tariff page has been filed for the above-referenced utility to reflect the rate changes ordered by the Texas Natural Resource Conservation Commission in the above-referenced matter. Accordingly the enclosed pages are submitted for your review and approval.

-Sincerely yours,

Robert (Chip) Matthews

Enclosures

cc: City of Houston, Attn: Revenue & Regulatory Services Willow Run Public Service, Inc.

CCN 10923/20619

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SEP 17 98
CENTRAL RECORDS

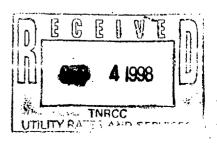
WILLOW RUN PT TIC SERVICE INC. SECTION 1.0 - RATE SCHEDULI

Section 1.01 - Rates

Monthly Minimum Charge

	Monday Minimati Charge	
Meter Size 5/8" or 3/4"	\$ 6.80 (INCLUDING -O-GALLONS)	Gallonage Charge S 0.94
		per 1000 gallons same for all meter sizes
1"	\$ 11.35	same for all meter sizes
•	<u>\dagger 11 .00</u>	
1 1/2 "	\$	
2"	\$ <u>36.25</u>	
3"	\$	
4"	\$	
'	' '	
DECLU ATO	DV ACCCCMENT	1.0%
REGULATU	RY ASSESSMENT	
	ATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVIC CH RETAIL CUSTOMER	E ONLY, SHALL BE UGLLECIED
TROIT EX	-	·
Section 1.0	2 - Miscellaneous Fees	
Section 1.0	2 Wilderlaneous Fees	
T A D CCC		\$ 475.00
		·
	IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR OF 5/8" or 3/4" METER.	IR FOR STANDARD RESIDENTIAL
COARCCI	ton or 3/6" of 3/4" matex.	
RECONNEC	TION SEE	*•
	ONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO	THE BEEN DISCONDECTED FOR
	UNNECT FEE WILL BE CHARGED BEFORE SERVICE LAN BE RESTORED TO A COSTONER WITH) HAS BEEN DISCONNECTED FOR
a)	Non payment of bill (Maximum \$25.00)	\$ 25.00
b)	Customer's request	
	CR GIHER REASONS LISTED UNDER SECTION 2.0 OF JHIS TARIFF	• • • • • • • • • • • • • • • • • • • •
	CK GIREK KEASONS LISTED UNDER SECTION 2.0 OF THIS TAKEFF	
TOANCEED	FEE	\$ 25.00
TRANSFER		4
	INSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME LOCATION WHEN THE SERVICE IS NOT DISCONNECTED	
		•
I ATE CHAE	RGE	\$2.00 OR 5%
LAIL CHAI	THE PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY B	ALANCE TO WHICH THE PENALTY
	PLIED IN A PREVIOUS BILLING.	Action to mitter the value
RETURNED	CHECK CHARGE	\$ 25.00
THE FORTILE		
CHOTOME	DEDOCIT (AA AEO)	\$ 50.00
COSTONE	R DEPOSIT (Maximum \$50)	· · · · · <u> </u>
METER TES	ST FEE (actual cost of testing the meter up to)	\$25.00_
THIS F	EE MAY BE CHARGED IF A CUSTOHER REGUESTS A SECOND METER TEST WITHIH A TH	NO YEAR PERIOD AND THE TEST
INDICA	TES THAT THE METER IS RECORDING ACCURATELY.	

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TNRCC APPROVAL STAMP



WILLOW RUN PUBLIC JERVICE INC

Sewer Tariff page No. 2
Revision Date 5/01/97

SECTION 1.0--RATE SCHEDULE

Section 1.01 - Rates

CONNECTION TYPE

MONTHLY
MINIMUM BILL

Per 1,000 GALLONS

ALL

\$13,96

\$1,35

Volume charges are determined based on average consumption for winter period which includes the following months: Dec - JAN - Feb

REGULATORY ASSESSMENT

__1.0%_

A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL SEWER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER.

Section 1.02 - Miscellaneous Fees

TAP FEE

\$475.00

TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION.

RECONNECTION FEE

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:

b) Customer's request \$ 50.00

\$ 25.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT/NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE

\$2.00 OR 5%

A ONE TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

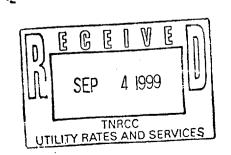
RETURNED CHECK CHARGE

\$ 25.00

CUSTOMER DEPOSIT (Maximum \$50)

. \$50.00

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WILLOW RUN PUBLI, .CE, INC. Docket 7158-W Date <u>02/1</u>5/88

SECTION 1.0 - RATE SCHEDULE

Section 1.1 Rates

Minimum Monthly Bill

3/4" Meter (including 4.000 gallons) 1" Meter (including 4,000 gallons)

2" Meter (including 4,000 gallons)

Volume Rate Per Thousand Gallons

above volume included in Minimum Bill

Surcharge for 15 months

3/4" meter 1" meter

Refund for 15 months

2" meter

Section 1.2 Miscellaneous Fees

TAP FEE

Standard Residential Connection

Oversize Meter

Actual Cost

\$350.00

RECONNECTION FEE

\$30.00

The reconnect fee will be charged before service can be restored to a customer whose service has been disconnected at the customer's request or for reasons listed under Section 2 of this tariff or the Commission's Substantive Rules.

RETURNED CHECK CHARGE

\$15.00

This fee will be charged for returned checks.

CHANGE OF ACCOUNT

\$10.00

This fee will be charged for office only transfer of an Account.

APPLICANT DEPOSIT

Per TWC Substantive Rule, Sec. 291.83

LATE PAYMENT PENALTY

Per TWC Substantive Rule, Sec. 291.85(b)

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Changes indicated in the right-most column are as follows:

C - Regulation Change: D - Discontinued; I - Increase; N - New

R - Rate Reduction; T - Change in Text but no change in regulation;

E - Error Correction

Water Tariff Page No. 2 Revision No. 1 \$13.38

\$41.75

\$0.89

\$1.32

\$1.58

\$115.46

WILLOW RUN PUBLIC SERVICE COMPUTATION OF SURCHARGE - REFUND

WATER - Surcharge	Prev. Rate	New <u>Ra</u> te	Difference
3/4" meter:			
Minimum Bill (inc. 4,000 gal)	7.76	9.02	1.26
Volume: Average Usage 9,210/cust/mo			
Billed 4,000			
Excess 5,210	4.58	4.64	.06
DACCOS 0,210	4.00	1.01	
Surcharge for 3/4" met	ers		1.32
			, =====
1" meter:			
Minimum Bill (inc. 7,000 gal)	14.74		
(inc. 4,000)		13.38	
Additional 3,000 gal @ \$0.89		2.67	
Change in minimum Bill	14.74	16.05	1.31
Volume:			
Average Usage 33,580/cust/mo			
Billed 7,000			
Excess 26,580	23.39	23.66	27
Surcharge for 1" meter	S		1.58
			*====
WATER - Refund	Prev.	New	
HATON NOT WIN	Rate	Rate	Difference
2" meter:		110.00	
Minimum Bill (inc. 28,000 gal)	182.51		
(inc. 4,000)		41.75	
Additional 24,000 gal @ \$0.89		21.36	
Change in minimum Bill	182.51	63.11	(119.40)
Volume:			
Average Usage 422,170/cust/mo			
Billed 28,000			
Excess 394,170	346.87	350.81	3.94
Refund for 2" meter	s		(115.46)

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AUG 11 1983

Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a sewer system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy TILITY COMMIS

of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO TH AN OPPORTUNITY TO EXAMINE THIS TARIFF.

SEWER UTILITY TARIFF

for

			ING CLERK
Willow Run Public	Service, Inc.	P.O. Box	1208
(Utility	Name)	(Busi	ness Address)
Humb1e	Texas	_77338	(713) 446-3097
(City)	(State)	(Zip)	(Area Code) Phone
The above utility op	erates a <i>sewer</i> system	in the following	counties:
	Ť	•	
and the following ci	ties, unincorporated t	nume and subdivid	sions (if any).
and the following cr	cres, unincorporated t	owns and subdivi:	sions (v) ang).
	TABLE OF C	ONTENTS	
		22,,,,	
The above utility li	sts the following soct	ions of its tamid	f (if additional pages
are needed for a sec	tion, all pages should	be numbered cons	ecutively):

Section Page FILMED Rate Schedule DEC 30 1986 Service Rules and Regulations PUBLIC UTILITY COMMISSION OF TEXAS SYSTEM 200 APPROVED Extension Policy DOCKET FILE W-185-3 BY. TARIFF CLERK Appendix

> The Appendix contains a sample of each service agreement form fused by the above utility and a condensation of Substantive Rules of the Commission.

SECTION 1.0 - RATE SCHEDULE

Section 1.1 Rates

Minimum Monthly Bill

3/4" Meter (including 4,000 gallons)
1" Meter (including 4,000 gallons)

2" Meter (including 4,000 gallons)

FEB | 5 | 988

TEX\$18.64
\$18.64
\$18.64

Volume Rate Per Thousand Gallons
above volume included in Minimum Bill

\$1.26

Monthly billing volume will be based on the monthly average of the customer's December, January and February metered water usage. Each customer's average winter usage will be recomputed prior to March billing each year.

New Customer Flat Rate

Until new customers establish actual winter months billing volumes, Monthly bills will be estimated on the basis of 8,000 gallons.

Surcharge for 15 months

3/4 " meter

\$1.56

Refund for 15 months

1" meter

\$6.92

2" meter

\$65.65

Section 1.2 Miscellaneous Fees

TAP FEE

Standard Residential Connection

\$350.00

Oversize Meter

Actual Cost

RETURNED CHECK CHARGE

\$15.00

This fee will be charged for returned checks.

CHANGE OF ACCOUNT

\$10.00

This fee will be charged for Office only Transfer of an Account.

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- C Regulation Change; D Discontinued; I Increase; N New
- R Rate Reduction; T Change in Text but no change in regulation;
- E Error Correction

WILLOW RUN PUBLIC SERVICE COMPUTATION OF SURCHARGE - REFUND (Period covered December 1986 through February 1988) Effective for March 1988 billing)

SEWER - Surcharge	Prev. <u>Rate</u>	New <u>Rate</u>	Difference
3/4" meter: (inc. 4,000 gal)	17.08	18.64	1.56
SEWER - Refund	Prev.	New	1
	Rate	Rate	<u>Difference</u>
1" meter:			
(inc. 7,000)	29.34		
(inc. 4,000)		18.64	
Additional 3,000 gal @ \$0.89		3.78	
Change in minimum Bill	29.34	22.42	(6.92) =======
2" meter:			
(inc. 28,000)	114.53		
(inc. 4,000)		18.64	
Additional 24,000 gal @ \$0.89	114 50	30.24	(05.05)
Change in minimum Bill	114.53	48.88	(65.65)

Sewer	Tar. 44	Done	
26 MG	lalli	rage	

7.		<u></u>	· · · · · · · · · · · · · · · · · · ·
(Nintro	~ *	ACOM	Utility)
UVOLUE	J.	- XC W 6-1	

SECTION	В	SERVICE	RULES	AND	REGU	JLA	TIONS

1. P.U.C. rules are followed.

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

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TARIFF CLERK

FILMED DEC 3 0 1988 SYSTEM 200

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RC-Bo Change; U-Regulation Change; D-Discontinued; I-Increase; B-Res; B-Ress Reduction; 9-Change in test, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number ____. The Commission will review it, stamp and return it, or request additional information if needed.

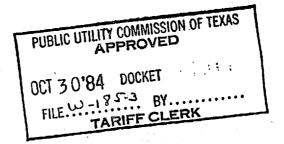
C	T 1 + 4	Dana	
Sewer	191111	rage	

(Name	of	Sewer	Ut	ilit	v.

SECTION	С	EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

1. No Extention Policy is used.



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BC-Bo Change; G-Regulation Change; D-Discontinued; I-Transase; S-Rev; D-Rete Reduction; S-Change in text, but no change in rate or regulatio

(Name of Sewer Utility)	Sewer Tariff Page
SECTION	

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To revise a tariff on file with the Commission, use the proper initial in the right-hand column, as follows:

MC-No Change; U-Regulation Change; D-Discontinued; I-Increase; N-Bas; N-Rate Reduction; T-Change in test, but no change in rate or regulation

Mail the tariff to the Commission for approval. List the Revision Number . The Commission will review it, stamp and return it, or request additional information if needed.

APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSIT: Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

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The above paragraphs are shortened versions of <u>Substantive Rules</u> 052.02.04.041 - 052.02.04.048 and 052.02.05.053. This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

FILMED

DEC 3 0 1986

SYSTEM 200