

# Filing Receipt

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# WATER UTILITY TARIFF FOR

<u>Community Water Company</u> (Utility Name) 1720 South Highway 287 (Business Address)

Corsicana, Texas 75110 (City, State, Zip Code) 903/874-8244 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

<u>10534</u>

This tariff is effective in the following counties:

Ellis, Henderson, Navarro, and Smith

This tariff is effective in the following cities or unincorporated towns (if any):

Garrett, Purdon and Retreat

The rates set or approved by the city for the systems entirely within its corporate boundary are not presented in this tariff. Those rates are not under the original jurisdiction of the TCEQ and will have to be obtained from the city or utility.

This tariff is effective in the following subdivisions and public water systems:

See attached list

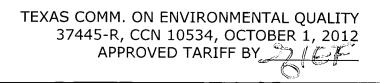
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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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# COMMUNITY WATER COMPANY

PWS Name/Subdivision	PWS ID No.	<u>County</u>
Garrett (partially inside the city)	0700026	Ellis
Montgomery Gardens	2120008	Smith
Retreat (partially inside city)	1750031	Navarro
Purdon	1750018	Navarro
Beaton Lakes Estates	1750035	Navarro
Lakewood	1070052	Henderson
Oaks Acres, Tom's Acres (Lakewood Water East)	1070009	Henderson
Lakewood North, Arrowwood (Lakewood Water West)	1070052	Henderson



Water Utility Tariff Page No. 2

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 – Rates

<u>Meter Size</u>	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4" 1" 1 <sup>1</sup> ⁄2 " 2" 3"	\$ <u>48.58</u> (Includes <u>0</u> gallons) \$ <u>121.45</u> \$ <u>242.90</u> \$ <u>388.64</u> \$ <u>728.70</u>	* <u>\$6.00</u> per 1000 gallons

#### \*City of Ennis purchased water rate included.

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash\_X\_, Check\_X\_, Money Order\_X\_, Credit Card\_\_\_\_, Other (specify)\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### Section 1.02 - Miscellaneous Fees

TAP FEE (Unique costs)......<u>Actual Cost</u> FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS

TAP FEE (Large Meter)......Actual Cost TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED

METER RELOCATION FEE ...... <u>Actual Relocation Cost Not to Exceed Tap Fee</u> THIS FEE WHICH MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED

# SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE
RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Non payment of bill (Maximum \$25.00)b) Customer's request that service be disconnected
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
PLUMBING INSPECTION FEE
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

# SECTION 1.0 -- RATE SCHEDULE (Continued)

# **PASS THROUGH PROVISION:**

For utilities subject to changes in cost imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

AG = G+B/(1-L), Where:

AG = adjusted gallonage charge, rounded to the nearest one cent

G = approved gallonage charge per 1,000 gallons

B = change in fee (per 1,000 gallons)

L = water or sewer line loss from preceding 12 months, not to exceed 0.15 (15%)



Section 1 01 - Rates

#### SECTION 1.0 -- RATE SCHEDULE

Section 1.01 Rates			
<u>Meter Size</u>	Monthly Minimum Charge		Gallonage Charge
5/8" or 3/4" 1" 1 <sup>1</sup> / <sub>2</sub> " 2" 3"	<u>\$30.58</u> (Includes <u>0</u> gallons) <u>\$76.45</u> <u>\$152.90</u> <u>\$244.64</u> <u>\$458.70</u>	<u>\$6.43</u> *	per 1000 gallons

#### \*City of Corsicana purchased water rate included.

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash\_X\_\_, Check\_X\_, Money Order\_X\_, Credit Card\_\_\_\_, Other (specify)\_\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

REGULATORY ASSESSMENT ...... <u>1.0%</u> TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.

#### Section 1.02 - Miscellaneous Fees

METER RELOCATION FEE ...... Actual Relocation Cost Not to Exceed Tap Fee THIS FEE WHICH MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.





#### SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE...... \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25. **RECONNECTION FEE** THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Non payment of bill (Maximum \$25.00) ...... \$25.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED. LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)......\$5.00 TCEO RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. COMMERCIAL & NON-RESIDENTIAL DEPOSIT .....1/6TH OF ESTIMATED ANNUAL BILL PLUMBING INSPECTION FEE......\$50.00 GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)] LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.



RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP

> TEXAS COMM. ON ENVIRONMENTAL QUALITY 36761-R, CCN 10534, SEPTEMBER 20, 2010 APPROVED TARIFF BY

# SECTION 1.0 -- RATE SCHEDULE (Continued)

# PASS THROUGH PROVISION:

For utilities subject to changes in cost imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

Adjusted Gallonage Rate:

AG = G+B/(1-L), Where:

AG = adjusted gallonage charge, rounded to the nearest one cent

- G = approved gallonage charge per 1,000 gallons
- B = change in fee (per 1,000 gallons)

L = water or sewer line loss from preceding 12 months, not to exceed 0.15 (15%)



Water Utility Tariff Page No. 2F

# Lakewood, Lakewood North, Arrowwood, Oak Acres, Tom's Acres

#### SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4" 1" 1 ½ " 2" 3"	<u>\$30.58</u> (Includes <u>0</u> gallons) <u>\$76.45</u> <u>\$152.90</u> <u>\$244.64</u> <u>\$458.70</u>	<u>\$3.00</u> per 1000 gallons

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash\_X\_, Check\_X\_, Money Order\_X\_, Credit Card\_\_\_\_, Other (specify)\_\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### Section 1.02 - Miscellaneous Fees

TAP FEE\$795.00TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL ASTANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUECOSTS IS PERMITTED IF LISTED ON THIS TARIFF.

METER RELOCATION FEE ...... Actual Relocation Cost Not to Exceed Tap Fee THIS FEE WHICH MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP

> TEXAS COMM. ON ENVIRONMENTAL QUALITY 36761-R, CCN 10534, SEPTEMBER 20, 2010 APPROVED TARIFF BY

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE...... \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

**RECONNECTION FEE** 

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00) ...... \$25.00

#### SEASONAL RECONNECTION:

THE SEASONAL RECONNECT FEE SHALL BE THE NUMBER OF MONTHS WITHOUT SERVICE TIMES THE MINIMUM MONTHLY BILL, NOT TO EXCEED SIX (6) MONTHS.

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

TCEO RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE ......\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT ......1/6TH OF ESTIMATED ANNUAL BILL

PLUMBING INSPECTION FEE......\$50.00

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP

> TEXAS COMM. ON ENVIRONMENTAL QUALITY 36761-R, CCN 10534, SEPTEMBER 20, 2010 APPROVED TARIFF BY LEY

Water Utility Tariff Page No. 2H

Lakewood, Lakewood North, Arrowwood, Oak Acres, Tom's Acres

# SECTION 1.0 -- RATE SCHEDULE (Continued)

# PASS THROUGH PROVISION:

For utilities subject to changes in cost imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

Adjusted Gallonage Rate:

AG = G+B/(1-L), Where:

AG = adjusted gallonage charge, rounded to the nearest one cent

- G = approved gallonage charge per 1,000 gallons
- B = change in fee (per 1,000 gallons)

L = water or sewer line loss from preceding 12 months, not to exceed 0.15 (15%)



Water Utility Tariff Page No. 2I

Community Water Company Purdon

# SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

<u>Meter Size</u>	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4" 1" 1 <sup>1</sup> ⁄2 " 2" 3"	<u>\$30.58</u> (Includes <u>0</u> gallons) <u>\$76.45</u> <u>\$152.90</u> <u>\$244.64</u> <u>\$458.70</u>	<u>\$6.68</u> * per 1000 gallons

# \*City of Corsicana purchased water rate included.

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash\_X\_, Check\_X\_, Money Order\_X\_, Credit Card\_\_\_; Other (specify)\_\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### Section 1.02 - Miscellaneous Fees

TAP FEE (Large Meter)......Actual Cost TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED

METER RELOCATION FEE ...... Actual Relocation Cost Not to Exceed Tap Fee THIS FEE WHICH MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED



#### SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE...... \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25. **RECONNECTION FEE** THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Non payment of bill (Maximum \$25.00) ...... \$25.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)......\$5.00 TCEO RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE......\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT ......1/6TH OF ESTIMATED ANNUAL BILL PLUMBING INSPECTION FEE......\$50.00 GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)] LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

# SECTION 1.0 -- RATE SCHEDULE (Continued)

# PASS THROUGH PROVISION:

For utilities subject to changes in cost imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

Adjusted Gallonage Rate:

AG = G + B/(1-L), Where:

AG = adjusted gallonage charge, rounded to the nearest one cent

G = approved gallonage charge per 1,000 gallons

B = change in fee (per 1,000 gallons)

L = water or sewer line loss from preceding 12 months, not to exceed 0.15 (15%)



Water Utility Tariff Page No. 2L

#### SECTION 1.0 -- RATE SCHEDULE

#### Section 1.01 - Rates

<u>Meter Size</u>	Monthly Minimum Charge	<u>Gallonage Charge</u>
5/8" or 3/4" 1" 1 <sup>1/</sup> 2 " 2" 3"	<u>\$30.58</u> (Includes <u>0</u> gallons) <u>\$76.45</u> <u>\$152.90</u> <u>\$244.64</u> <u>\$458.70</u>	<u>\$6.19</u> * per 1000 gallons

#### \*City of Corsicana purchased water rate included.

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash\_X\_, Check\_X\_, Money Order\_X\_, Credit Card\_\_\_\_, Other (specify)\_\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### Section 1.02 - Miscellaneous Fees

TAP FEE (Large Meter)......Actual Cost TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED

METER RELOCATION FEE ...... <u>Actual Relocation Cost Not to Exceed Tap Fee</u> THIS FEE WHICH MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED

Water Utility Tariff Page No. 2M

<u>Community Water Company</u> **Retreat (outside city customers only)** 

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE...... <u>\$25.00</u> THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25. **RECONNECTION FEE** THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Non payment of bill (Maximum \$25.00) ...... \$25.00 TRANSFER FEE .......\$35.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED TCEO RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE......\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50) ......\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT ...... 1/6TH OF ESTIMATED ANNUAL BILL PLUMBING INSPECTION FEE......\$50.00 GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY TCEO AND AFTER NOTICE TO CUSTOMERS. THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

<u>Community Water Company</u> **Retreat (outside city customers only)** 

# SECTION 1.0 -- RATE SCHEDULE (Continued)

# **PASS THROUGH PROVISION:**

For utilities subject to changes in cost imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

Adjusted Gallonage Rate:

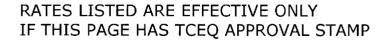
AG = G+B/(1-L), Where:

AG = adjusted gallonage charge, rounded to the nearest one cent

G = approved gallonage charge per 1,000 gallons

B = change in fee (per 1,000 gallons)

L = water or sewer line loss from preceding 12 months, not to exceed 0.15 (15%)



Water Utility Tariff Page No. 20

Community Water Company Montgomery Gardens

#### SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

5/8" or 3/4" 1" 1 <sup>1</sup>⁄<sub>2</sub> " 2" 3" <u>\$30.58</u> (Includes<u>0</u> gallons) <u>\$76.45</u> <u>\$152.90</u> <u>\$244.64</u> \$458.70 <u>\$3.12</u> per 1000 gallons

\*City of Tyler purchased water rate included.

FORM OF PAYMENT: The utility will accept the following forms of payment: Cash\_X\_, Check\_X\_, Money Order\_X\_, Credit Card\_\_\_\_, Other (specify)\_\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### Section 1.02 - Miscellaneous Fees

TAP FEE (Large Meter)......Actual Cost TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED

METER RELOCATION FEE ...... Actual Relocation Cost Not to Exceed Tap Fee THIS FEE WHICH MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED

Community Water Company Montgomery Gardens

#### SECTION 1.0 -- RATE SCHEDULE (Continued)

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25. **RECONNECTION FEE** THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Non payment of bill (Maximum \$25.00) ...... <u>\$25.00</u> THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED TCEO RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINOUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE......\$25.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. COMMERCIAL & NON-RESIDENTIAL DEPOSIT ...... 1/6TH OF ESTIMATED ANNUAL BILL PLUMBING INSPECTION FEE.....\$50.00 GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Community Water Company Montgomery Gardens

SECTION 1.0 -- RATE SCHEDULE (Continued)

# PASS THROUGH PROVISION:

For utilities subject to changes in cost imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

Adjusted Gallonage Rate:

AG = G+B/(1-L), Where:

AG = adjusted gallonage charge, rounded to the nearest one cent

G = approved gallonage charge per 1,000 gallons

B = change in fee (per 1,000 gallons)

L = water or sewer line loss from preceding 12 months, not to exceed 0.15 (15%)



#### SECTION 2.0 - SERVICE RULES AND REGULATIONS

#### Section 2.01 - Texas Natural Resource Conservation Commission Rules

The utility will have the most current Texas Natural Resource Conservation Commission Rules, Chapter 291, Water Rates, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

#### Section 2.02 - Application for and Provision of Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

#### Section 2.03 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the TNRCC Rules. In the event that the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant a complaint may be filed with the Commission.

#### Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 of this tariff. The utility will keep records of the deposit and credit interest in accordance with TNRCC Rules.

TEXAS NATURAL RESOURCE CONSERVATION GOMMISSION

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#### Section 2.04 - Customer Deposits (cont.)

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

#### Section 2.05 - Meter Requirements, Readings, and Testing

All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial or industrial facility in accordance with the TNRCC Rules.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

#### TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

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#### Section 2.06 - Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next work day after the due date.

A late penalty of either \$2.00 or 5.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the TNRCC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a telephone number (or numbers) which may be reached by a local call by customers. At the utility's option, a toll-free telephone number or the equivalent may be provided.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

#### Section 2.07 - Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the TNRCC Rules.

#### TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

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#### Section 2.07 - Service Disconnection (cont.)

Utility service may also be disconnected without notice for reasons as described in the TNRCC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or due to a hazardous condition.

# Section 2.08 - Reconnection of Service

Service will be reconnected within 24 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

#### Section 2.09 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

<u>**Prorated Bills**</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

#### Section 2.10 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the utility will maintain facilities as described in the TNRCC Rules or in the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

#### Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion

# TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

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#### Section 2.11 - Customer Complaints and Disputes (cont.)

of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the Texas Natural Resource Conservation Commission complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

# SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with TNRCC Rules to be effective.

# TEXAS NATURAL RESOURCE CONSERVATION GOMANISSION

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# SECTION 3.0 - EXTENSION POLICY

#### Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES. No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR. Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

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#### SECTION 3.20 - SPECIFIC UTILITY EXTENSION POLICY

This section contains the utility's specific extension policy which complies with the requirements already stated under Section 3.01. It must be reviewed and approved by the Commission and in compliance with TNRCC Rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers will be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with Texas Natural Resource Conservation Commission minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or Texas Natural Resource Conservation Commission minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

# TEXAS NATURAL RESOURCE CONSERVATION GOMMISSION

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Water Utility Tariff Page No. 10

Community Water Company

SECTION 4.0 -- DROUGHT CONTINGENCY PLAN (Utility must attach copy of TCEQ approved Drought Contingency Plan)

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# DROUGHT CONTINGENCY PLAN FOR THE INVESTOR OWNED UTILITY Community Water Company - Purdon, Retreat, and Beaton Lake Systems September 1, 2000

# Section I: Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Water restriction is not a legitimate alternative when the water system does not meet the Texas Natural Resource Conservation Commission's capacity requirements under normal conditions, nor when the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

# Section III: Public Education

The Community Water Company will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of press release.

# Section IV: Coordination with Regional Water Planning Groups

The service area of the Community Water Company is located within the Region C and Community Water Company has provided a copy of this Plan to the Region C Planning Group.

# Section V: Declaration

DECLARATION OF WATER RESTRICTION: When there is an acute water supply shortage to such an extent that normal use patterns can no longer be served, the utility may implement a water restriction program in the following manner.

# Section VI: Notice Requirements

Written notice will be provided to each customer **prior to implementation or termination of each** stage of the water restriction program. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce structure to the start of water restriction.

Drought Contingency Plan for COMMUNITY WATER COMAANY

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the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

- a) the date restrictions will begin,
- b) the circumstances that triggered the restrictions,
- c) the stages of response and explanation of the restrictions to be implemented, and,
- d) an explanation of the consequences for violations.

The utility must notify the TEXAS NATURAL RESOURCE CONSERVATION COMMISSION by telephone at (512) 239- 6020, or electronic mail at *watermon@tnrcc.state.tx.us* prior to implementing the program and <u>must notify in writing the Public Drinking Water Section at MC -155, P.O. Box 13087, Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TEXAS NATURAL RESOURCE CONSERVATION COMMISSION every 30 days that restriction continues.</u>

# Section VII: Violations

- 1. First violation The customer will be notified by written notice of their specific violation.
- 2. Second violation After written notice the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
- 3. Subsequent violations The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

# Section VIII: Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request**. A customer who is refused an exemption or variance may appeal such action of the utility by written appeal to the Texas Natural Resource Conservation Commission. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

# Section IX: Criteria for Initiation and Termination of Drought Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Drought Contingency Plan for COMMUNITY WATER COMPANY

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# **STAGE 1 - VOLUNTARY WATER USE RESTRICTIONS:**

<u>Goal</u>: Achieve a voluntary 5 percent reduction in water use. This decrease in per capita water consumption will effectively reduce water demands, thereby increasing the service capacity of the water system.

# Requirements for initiation:

When, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Corsicana, notification is received requesting initiation of Mild drought conditions.

#### Requirements for termination:

When notice is received from the City of Corsicana that the triggering condition no longer exist.

# Voluntary Water Use Restrictions:

- Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.
- Inform the public through the news media that a triggering condition has been reached, and that they should look for ways to voluntarily reduce water use.
- Publicize a voluntary lawn watering schedule.

# **STAGE II - MILD WATER USE RESTRICTIONS:**

<u>Goal</u>: Achieve a voluntary 5 percent reduction in water use.

# Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses when, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Corsicana, notification is received requesting initiation of Moderate drought conditions.

#### Requirements for termination

Stage 2 of the Plan may be rescinded when notice is received from the City of Corsicana that the triggering condition no longer exist. Upon termination of Stage 2, Stage 1 becomes operative.

Supply Management Measures:

- Visually inspect lines and repair leaks on a daily basis.
- Discontinued flushing of water mains, except for dead end mains.

# Voluntary Water Use Restrictions:

- 1. Continue implementation of all relevant actions taken in Stage I.
- 2. Prohibit car washing, window washing, and pavement washing except when a bucket is used.
- 3. The following mandatory lawn watering schedule will be implemented:

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

#### Drought Contingency Plan for COMMUNITY WATER COMBANY

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- Customers with even numbered street addresses may water on odd numbered days of the month.
- Customers with odd numbered street addresses may water on even numbered days of the month.
- Watering shall occur only between the hours of 8 p.m. and 10 a.m.
- 4. The following public water uses, not essential for public health or safety, will be prohibited:
  - Street washing
  - Water hydrant flushing
  - Filling pools
  - Athletic field watering
  - Watering grassed areas of public property

# **STAGE III - MODERATE WATER USE RESTRICTIONS:**

Goal: Achieve a 5 percent reduction in water use.

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses when, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Corsicana, notification is received requesting initiation of Severe drought conditions.

#### Requirements for termination

Stage 3 of the Plan may be rescinded when notice is received from the City of Corsicana that the triggering condition no longer exist. Upon termination of Stage 3, Stage 2 becomes operative.

#### Supply Management Measures:

Visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains.

Water Use Restrictions: The following water use restrictions shall apply to all customers.

- 1. Continue implementation of all relevant actions on the two preceding stages.
- 2. All outdoor water use will be prohibited. Such use includes, but os not limited to the following: lawn watering, car washing, pavement washing.
- 3. Advise the public daily regarding the severity of the condition.
- 4. The following uses of water are defined as non-essential and are prohibited:
  - a. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;

b. use of water to wash down buildings or structures for purposes other than immediate fire protection;

c. use of water for dust control;

d. flushing gutters or permitting water to run or accumulate in any gutter or street; and

e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

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5. Consider implementation of surcharges for excessive water use.

# **STAGE IV - CRITICAL WATER USE RESTRICTIONS:**

<u>Goal</u>: Achieve a per customer limit in water usage equivalent to or below the winter months average per customer.

# Requirements for initiation:

Customers shall be required to comply with the requirements and restrictions for Stage 4 when the utility determines that a water supply emergency exists based on:

- 1. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; **or**
- 2. Natural or man-made contamination of the water supply source(s).
- 3. When, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Corsicana, notification is received requesting initiation of Critical Emergency conditions.

# Requirements for termination :

Stage 4 of the Plan may be rescinded when notice is received from the City of Corsicana that the triggering condition no longer exist. Upon termination of Stage 4, Stage 3 becomes operative.

# Supply Management Measures:

The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m.. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers. *Describe additional measures, if any, to be implemented directly to manage limited water supplies and/or reduce water demand.* 

Water Use Restrictions: All outdoor use of water is prohibited.

- 1. Irrigation of landscaped areas is absolutely prohibited.
- 2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

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Drought Contingency Plan for COMMUNITY WATER COMEANY

# DROUGHT CONTINGENCY PLAN FOR THE INVESTOR OWNED UTILITY Community Water Company - Rolling Hills System September 1, 2000 CCN# 10534

#### Section I: Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Water restriction is not a legitimate alternative when the water system does not meet the Texas Natural Resource Conservation Commission's capacity requirements under normal conditions, nor when the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

#### Section III: Public Education

The Community Water Company will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of press release.

#### Section IV: Coordination with Regional Water Planning Groups

The service area of the Community Water Company is located within the North East Texas Region and Community Water Company has provided a copy of this Plan to the North East Texas Region Planning Group.

#### Section V: Declaration

DECLARATION OF WATER RESTRICTION: When there is an acute water supply shortage to such an extent that normal use patterns can no longer be served, the utility may implement a water restriction program in the following manner.

# Section VI: Notice Requirements

Written notice will be provided to each customer **prior to implementation or termination of each stage of the water restriction program**. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provisions of the plan for 24 hours after notice is provided. The written notice to customers will contain the following information:

- a) the date restrictions will begin,
- b) the circumstances that triggered the restrictions,
- c) the stages of response and explanation of the restrictions to be implemented, and,
- d) an explanation of the consequences for violations.

The utility must notify the TNRCC by telephone at (512) 239-6020, or electronic mail at *watermon@tnrcc.state.tx.us* prior to implementing the program and <u>must notify in writing the</u> <u>Public Drinking Water Section at MC - 155, P.O. Box 13087, Austin, Texas 78711-3087 within five</u> (5) working days of implementation including a copy of the utility's restriction notice. The utility must file a status report of its restriction program with the TNRCC every 30 days that restriction continues.

#### Section VII: Violations

- 1. First violation The customer will be notified by written notice of their specific violation.
- 2. Second violation After written notice the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
- 3. Subsequent violations The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

# Section VIII: Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request**. A customer who is refused an exemption or variance may appeal such action of the utility by written appeal to the Texas Natural Resource Conservation Commission. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

# Section IX: Criteria for Initiation and Termination of Drought Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

# **STAGE I - VOLUNTARY WATER USE RESTRICTIONS:**

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<u>Goal</u>: Achieve a voluntary 5 percent reduction in water use. This decrease in per capita water consumption will effectively reduce water demands, thereby increasing the service capacity of the water system.

# Requirements for initiation:

When, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Emory, notification is received requesting initiation of Mild drought conditions.

#### Requirements for termination:

When notice is received from the City of Emory that the triggering condition no longer exist.

# Voluntary Water Use Restrictions:

- Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.
- Inform the public through the news media that a triggering condition has been reached, and that they should look for ways to voluntarily reduce water use.
- Publicize a voluntary lawn watering schedule.

# **STAGE II - MILD WATER USE RESTRICTIONS**:

<u>Goal</u>: Achieve a voluntary 5 percent reduction in water use.

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses when, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Emory, notification is received requesting initiation of Moderate drought conditions.

#### Requirements for termination

Stage 2 of the Plan may be rescinded when notice is received from the City of Emory that the triggering condition no longer exist. Upon termination of Stage 2, Stage 1 becomes operative.

Supply Management Measures:

- Visually inspect lines and repair leaks on a daily basis.
- Discontinued flushing of water mains, except for dead end mains.

## Voluntary Water Use Restrictions:

- 1. Continue implementation of all relevant actions taken in Stage I.
- 2. Prohibit car washing, window washing, and pavement washing except when a bucket is used.
- 3. The following mandatory lawn watering schedule will be implemented:
  - Customers with even numbered street addresses may water on odd numbered days of the month.
  - Customers with odd numbered street addresses may water on even numbered days of the month.

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- Watering shall occur only between the hours of 8 p.m. and 10 a.m.
- The following public water uses, not essential for public health or safety, will be prohibited:
  - Street washing

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- Water hydrant flushing
- Filling pools
- Athletic field watering
- Watering grassed areas of public property

# **STAGE III - MODERATE WATER USE RESTRICTIONS:**

Goal: Achieve a 5 percent reduction in water use.

# Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses when, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Emory, notification is received requesting initiation of Severe drought conditions.

# Requirements for termination

Stage 3 of the Plan may be rescinded when notice is received from the City of Emory that the triggering condition no longer exist. Upon termination of Stage 3, Stage 2 becomes operative.

# Supply Management Measures:

Visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains.

Water Use Restrictions: The following water use restrictions shall apply to all customers.

- 1. Continue implementation of all relevant actions on the two preceding stages.
- 2. All outdoor water use will be prohibited. Such use includes, but os not limited to the following: lawn watering, car washing, pavement washing.
- 3. Advise the public daily regarding the severity of the condition.
- 4. The following uses of water are defined as non-essential and are prohibited:

a. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;

b. use of water to wash down buildings or structures for purposes other than immediate fire protection;

- c. use of water for dust control;
- d. flushing gutters or permitting water to run or accumulate in any gutter or street; and

e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

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5. Consider implementation of surcharges for excessive water use.

# **STAGE IV - CRITICAL WATER USE RESTRICTIONS:**

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<u>Goal</u>: Achieve a per customer limit in water usage equivalent to or below the winter months average per customer.

#### Requirements for initiation:

Customers shall be required to comply with the requirements and restrictions for Stage 4 when the utility determines that a water supply emergency exists based on:

- 1. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; **or**
- 2. Natural or man-made contamination of the water supply source(s).
- 3. When, pursuant to requirements specified in the Community Water Company wholesale water purchase contract with the City of Emory, notification is received requesting initiation of Critical Emergency conditions.

# Requirements for termination :

Stage 4 of the Plan may be rescinded when all of the conditions listed as triggering events have ceased to exist for a period of 3 consecutive days. Upon termination of Stage 4, Stage 3 becomes operative.

# Supply Management Measures:

The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m.. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers. *Describe additional measures, if any, to be implemented directly to manage limited water supplies and/or reduce water demand.* 

Water Use Restrictions: All outdoor use of water is prohibited.

- 1. Irrigation of landscaped areas is absolutely prohibited.
- 2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

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# DROUGHT CONTINGENCY PLAN FOR THE INVESTOR OWNED UTILITY Community Water Company - Montgomery Gardens September 1, 2000

# Section I: Declaration of Policy, Purpose, and Intent

In cases of extreme drought, periods of abnormally high usage, system contamination, or extended reduction in ability to supply water due to equipment failure, temporary restrictions may be instituted to limit non-essential water usage. The purpose of the Drought Contingency Plan is to encourage customer conservation in order to maintain supply, storage, or pressure or to comply with the requirements of a court, government agency or other authority.

Water restriction is not a legitimate alternative when the water system does not meet the Texas Natural Resource Conservation Commission's capacity requirements under normal conditions, nor when the utility fails to take all immediate and necessary steps to replace or repair malfunctioning equipment.

# Section III: Public Education

The Community Water Company will periodically provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. This information will be provided by means of press release.

# Section IV: Coordination with Regional Water Planning Groups

The service area of the Community Water Company is located within the East Texas Region and Community Water Company has provided a copy of this Plan to the East Texas Region Planning Group.

# Section V: Declaration

DECLARATION OF WATER RESTRICTION: When there is an acute water supply shortage to such an extent that normal use patterns can no longer be served, the utility may implement a water restriction program in the following manner.

# Section VI: Notice Requirements

Written notice will be provided to each customer prior to implementation or termination of each stage of the water restriction program. Mailed notice must be given to each customer 72 hours prior to the start of water restriction. If notice is hand delivered, the utility cannot enforce the provide to the start of water restriction.

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for 24 hours after notice is provided. The written notice to customers will contain the following information:

- a) the date restrictions will begin,
- b) the circumstances that triggered the restrictions,
- c) the stages of response and explanation of the restrictions to be implemented, and,
- d) an explanation of the consequences for violations.

The utility must notify the TEXAS NATURAL RESOURCE CONSERVATION COMMISSION by telephone at (512) 239- 6020, or electronic mail at *watermon@tnrcc.state.tx.us* prior to implementing the program and <u>must notify in writing the Public Drinking Water Section at MC - 155, P.O. Box 13087</u>, <u>Austin, Texas 78711-3087 within five (5) working days of implementation including a copy of the utility's restriction notice</u>. The utility must file a status report of its restriction program with the TEXAS NATURAL RESOURCE CONSERVATION COMMISSION every 30 days that restriction continues.

# Section VII: Violations

- 1. First violation The customer will be notified by written notice of their specific violation.
- 2. Second violation After written notice the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24 hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
- 3. Subsequent violations The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility will apply for restoration of service.

# Section VIII: Exemptions or Variances

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause **upon written request**. A customer who is refused an exemption or variance may appeal such action of the utility by written appeal to the Texas Natural Resource Conservation Commission. The utility will treat all customers equally concerning exemptions and variances, and shall not discriminate in granting exemptions and variances. No exemption or variance shall be retroactive or otherwise justify any violation of this Plan occurring prior to the issuance of the variance.

# Section IX: Criteria for Initiation and Termination of Drought Response Stages

Unless there is an immediate and extreme reduction in water production, or other absolute necessity to declare an emergency or severe condition, the utility will initially declare Stage I restrictions. If, after a reasonable period of time, demand is not reduced enough to alleviate outages, reduce the risk of outages, or comply with restrictions required by a court, government agency or other authority, Stage II may be implemented with Stage III to follow if necessary.

# **STAGE I - VOLUNTARY WATER USE RESTRICTIONS:**

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<u>Goal</u>: Achieve a voluntary 5 percent reduction in water use. This decrease in per capita water consumption will effectively reduce water demands, thereby increasing the service capacity of the water system.

# Requirements for initiation:

Customers shall be requested to voluntarily conserve water and adhere to the prescribed restrictions on certain water uses when the total daily water demand equals or exceeds 130,000 gallons for 5 consecutive days.

#### Requirements for termination:

When the triggering conditions no longer exist for a period of 3 days.

# Voluntary Water Use Restrictions:

- Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation.
- Inform the public through the news media that a triggering condition has been reached, and that they should look for ways to voluntarily reduce water use.
- Publicize a voluntary lawn watering schedule.

# **STAGE II - MILD WATER USE RESTRICTIONS:**

<u>Goal</u>: Achieve a voluntary 5 percent reduction in water use.

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses when total daily water demand reaches 150,000 gallons for 5 consecutive days.

#### Requirements for termination

Stage 2 of the Plan may be rescinded when triggering condition no longer exist. Upon termination of Stage 2, Stage 1 becomes operative.

#### Supply Management Measures:

- Visually inspect lines and repair leaks on a daily basis.
- Discontinued flushing of water mains, except for dead end mains.

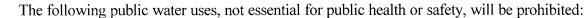
# Voluntary Water Use Restrictions:

- 1. Continue implementation of all relevant actions taken in Stage I.
- 2. Prohibit car washing, window washing, and pavement washing except when a bucket is used.
- 3. The following mandatory lawn watering schedule will be implemented:
  - Customers with even numbered street addresses may water on odd numbered days of the month.
  - Customers with odd numbered street addresses may water on even numbered days of the month.
  - Watering shall occur only between the hours of the instant of the CONSERVATION COMMISS. IN

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• Street washing

4.

- Water hydrant flushing
- Filling pools
- Athletic field watering
- Watering grassed areas of public property

# **STAGE III - MODERATE WATER USE RESTRICTIONS:**

Goal: Achieve a 5 percent reduction in water use.

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain nonessential water uses when the total daily water demand equals or exceeds 185,000 gallons for 5 consecutive days.

# Requirements for termination

Stage 3 of the Plan may be rescinded when the triggering condition no longer exist. Upon termination of Stage 3, Stage 2 becomes operative.

# Supply Management Measures:

Visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains.

Water Use Restrictions: The following water use restrictions shall apply to all customers.

- 1. Continue implementation of all relevant actions on the two preceding stages.
- 2. All outdoor water use will be prohibited. Such use includes, but os not limited to the following: lawn watering, car washing, pavement washing.
- 3. Advise the public daily regarding the severity of the condition.
- 4. The following uses of water are defined as non-essential and are prohibited:

a. wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;

b. use of water to wash down buildings or structures for purposes other than immediate fire protection;

c. use of water for dust control;

d. flushing gutters or permitting water to run or accumulate in any gutter or street; and

e. failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

5. Consider implementation of surcharges for excessive water use.

# **STAGE IV - CRITICAL WATER USE RESTRICTIONS:**

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<u>Goal</u>: Achieve a per customer limit in water usage equivalent to or below the winter months average per customer.

#### Requirements for initiation:

Customers shall be required to comply with the requirements and restrictions for Stage 4 when the utility determines that a water supply emergency exists based on:

- 1. Major water line breaks, or pump or system failures occur, which cause unprecedented loss of capability to provide water service; **or**
- 2. Natural or man-made contamination of the water supply source(s).
- 3. When the total daily water demand equals or exceeds 210,000 gallons for 5 consecutive days.

#### Requirements for termination :

Stage 4 of the Plan may be rescinded when the triggering condition no longer exist. Upon termination of Stage 4, Stage 3 becomes operative.

#### Supply Management Measures:

The utility shall visually inspect lines and repair leaks on a daily basis. Flushing is prohibited except for dead end mains and only between the hours of 9:00 p.m. and 3:00 a.m.. Emergency interconnects or alternative supply arrangements shall be initiated. All meters shall be read as often as necessary to insure compliance with this program for the benefit of all the customers.

Water Use Restrictions: All outdoor use of water is prohibited.

- 1. Irrigation of landscaped areas is absolutely prohibited.
- 2. Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.

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