



Filing Receipt

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Any customer dissatisfied with the utility's resolution of a complaint may file a complaint with: The Public Utility Commission of Texas, 7800 Shoal Creek Blvd., Suite 450N, Austin, Texas 78757.

The operation of a water system including service standards and billing practices must comply with the Commission's Substantive Rules, a copy of which may be secured for a nominal printing cost.

UTILITY EMPLOYEES SHALL LEND ASSISTANCE TO ANYONE INQUIRING OR SEEKING INFORMATION AND AFFORD TO THEM AN OPPORTUNITY TO EXAMINE THIS TARIFF.

WATER UTILITY TARIFF

for

Combined Water Systems, Inc.
(Utility Name)

P.O. Box 7421 or
4411 Old Bullard Road, Suite 701
(Business Address)

Tyler,
(City)

Texas
(State)

P.O. Box 75711
Office 75703
(Zip)

214-561-6810
(Area Code) Phone

The above utility operates a water system in the following counties: Cherokee

and the following cities, unincorporated towns and subdivisions (if any):

Shadybrook

Lakewood

Petty Estates

Shady Acres

Eastdale

Bullard Rural Extension

Reese Rural Extension

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

Section	Page
<u>A</u> <u>Rate Schedule</u>	<u>2</u>
<u>B</u> <u>Service Rules and Regulations</u>	<u>3</u>
<u>C</u> <u>Extension Policy</u>	<u>4 & 4A</u>
<u>D</u> <u>Emergency Water Rationing Program</u>	<u>5 & 5A</u>
<u>Appendix</u>	<u>6 & 6A</u>

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The Appendix contains a sample of each service agreement form used by the above utility and a condensation of Substantive Rules of the Commission.

CCN No. 11946

Combined Water Systems, Inc.

(Water Utility Name)

Water Tariff Page No. 2
Revision No. 1SECTION 1.0--RATE SCHEDULESection 1.01--Rates

METER SIZE	Monthly Minimum Charge including -0- gallons	Gallage Charge
5/8" or 3/4"	\$ 15 .00 per month	\$ 1 .75 per 1000 gallons for all gallons used from 0-7,999 gallons; and
1"	\$ - .- per month	
1 1/2"	\$ - .- per month	
2"	\$ - .- per month	
3"	\$ - .- per month	
4"	\$ - .- per month	\$ 2 .10 per 1000 gallons for all gallons used over 7,999 gallons.

Section 1.2--Miscellaneous Fees

TAP FEE.....\$ 265 .00

Tap fee is limited to the average of the Utility's actual costs for materials and labor for standard residential connections of 5/8" or 3/4" meter

RECONNECTION FEE.....\$ 30 .00

The reconnect fee will be charged before service can be restored to a customer who has been disconnected at a) the customer's request, b) reasons listed under Section 2.0 of this tariff, or c) reasons listed in the Commission's Substantive Rules.

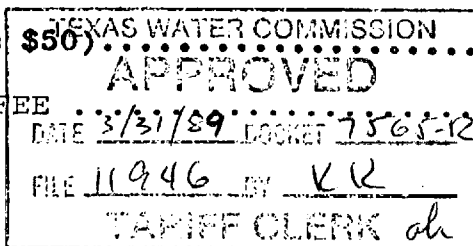
LATE CHARGE

A one-time penalty of \$1.00 or 5.0% whichever is larger may be made on delinquent bills. The penalty on delinquent bills may not be applied to any balance to which the penalty was applied in a previous billing.

RETURNED CHECK CHARGE.....\$ 15 .00

CUSTOMER DEPOSIT (Maximum \$50).....\$ - .-

OFFICE SERVICE TRANSFER FEE.....\$ 30 .00



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Key to Codes

C--Regulation Change D--Discontinued I--Increase N--New
R--Reduction E--Error Correction
T--Change in text, but no change in regulation

SECTION B SERVICE RULES AND REGULATIONS

1. Service Rules and Regulations shall be in accordance with those set forth in the appendix attached hereto and made a part hereof and shall include all changes made subsequent to the attached appendix including, but not limited to the changes adopted by the Public Utility Commission in the August 1984, publication of the Substantive Rules.
2. As part of customer service and transfer of service to new customers where initial service has already been established, the following service fees shall apply:
 - A. Reconnect fee for service previously disconnected for any reason - \$30.00
 - B. Central office charge for transfer of service from one customer to a new customer at the same location - \$30.00
 - C. Fee for returned check for any reason - \$15.00
 - D. Additional fee for meters greater than 5/8 inch - actual cost of meter and additional parts.
 - E. All individual meter locations in campgrounds, trailer parks or other individual customer facilities shall be required to be individually metered and shall be charged the appropriate rate for that size meter.

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NC-No Change; C-Regulation Change; D-Discontinued; I-Increase; N-New; R-Rate Reduction; T-Change in text, but no change in rate or regulation

Initial

Mail the tariff to the Commission for approval. List the Revision Number/_____. The Commission will review it, stamp and return it, or request additional information if needed.

SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

1. Initial service to customers within 50 feet of any of company's main distribution lines shall be made in accordance with Sec. 23.44 (b)(2) of the Substantive Rules and Regulations regarding initial service connections. The present fee for such initial service shall be two hundred sixty five dollars (\$265.00).
2. Service to proposed customers not within 50 feet of any of company's main distribution lines shall be made only if, in addition to the above:
 - A. Customer (or developer of properties to be served) causes to be installed in accordance with all federal, state and local regulatory requirements and standards, distribution lines for service to the location requested by the proposed customer and such distribution lines are, in the sole opinion of the company, adequate in size and design to enable the company to provide high quality service to potential anticipated customers, both as to volume and pressure of water to be delivered, and;
 - B. Customer (or developer of properties to be served) agrees to pay to the company an installation fee for construction by the company of adequate distribution lines for service to the location requested by the proposed customer. such installation and construction fee shall be agreed upon in advance by customer and company and prepaid by customer, and shall be of the same design, size and other standards as set forth in A. above, and;
 - C. Developers of property to be ultimately subdivided into five (5) or more serviceable lots shall be required to provide contributions in aid of construction in amounts which will, in the sole opinion of the company, pay for installation by the company of additional facilities for production, storage, treatment and transmission of water to the proposed subdivision in accordance with Texas Department of Health minimum design criteria for the anticipated customers within the proposed subdivision or anticipated additions to the initial subdivision.
3. (see Water Tariff page 4A and 4B following)
4. (see Water Tariff page 4A and 4B following)
5. (see Water Tariff page 4A and 4B following)

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SECTION C EXTENSION POLICY

No contribution in aid of construction may be required of any customer except as provided for in the following extension policy, which must be a consistent, non-discriminatory policy which is subject to the approval of the Commission.

3. Notwithstanding the provisions of any paragraph above, if the extension of service to any customer requires the crossing of a publicly traveled road, the company will require the customer to pay the additional cost of boring under such road if required by any federal, state, or county regulations or by owners, developers, or association of owners of any private subdivision. Such cost shall include all labor and materials necessary for adequate protection of the road in the event of a water leak under such road and extension of the service line to the point of service on the customer's property. Actual cost of trenching across roads will also be charged.
4. The company shall not be required to continue service to any distribution lines which, subsequent to agreement for initial service by the company, are determined to be sub-standard in construction quality or which require excessive maintenance and expense or excessive water loss through leakage. In that regard, the company may require the customer (or developer) to pay for maintenance of lines and repair of leaks in any and all lines and fittings not originally installed by the company, whether or not the installation criteria was specified by the company. Such period of responsibility by the customer or developer shall be for a period of two (2) years and the nature of the responsibility shall include payment to the company of water loss at regular rates by virtue of leaks incurred under this paragraph. Where actual amounts of water loss is not possible, a reasonable estimate shall be made by the company.
5. In addition to the initial service installation fees in paragraph one above, each initial installation to any customer on the "Bullard Extension" or "Reese Extension" as defined in the company's certificate of Convenience and Necessity shall pay an additional fee of five hundred dollars (\$500.00) for each initial service connection as a contribution in aid of construction to the company for the extension of the company's transmission lines into the areas so defined.

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SECTION D Emergency Rationing Program

The following water rationing program is adopted for emergency use only during periods of acute water shortage.

A. Declaration of Emergency: When system demand exceeds production or storage capability measured over a 24-hour period, and refilling the storage facilities is rendered impossible, OR when the utility is notified by its wholesale supplier of a cutback in water to be delivered to such an extent that normal use patterns will no longer be possible, the utility may declare an emergency to exist, and thereafter ration water in the following manner.

B. Notice Requirements: Written notice of the proposed rationing shall be mailed or delivered to each customer 72 hours before the utility actually starts the program, and shall also be placed in a local newspaper. The utility shall send a copy of the customer notice to the Public Utility Commission at the same time notice is sent to the customers. The customer notice shall contain the following information;

1. the date rationing shall begin,
2. the date rationing shall end,
3. the stage (level) of rationing to be employed, and
4. a copy of this rationing authority.

C. Stage Levels of Rationing:

STAGE I (mild rationing conditions): Alternate day usage of water for outdoor purposes such as lawns, gardens, car washing, etc. Customers with even number addresses (north or west side of streets) shall use water outdoors only on even numbered days; odd number addresses (south or east side of streets) shall use water outdoors only on odd numbered days.

STAGE II (moderate rationing conditions): All outdoor water usage is prohibited; however, usage for livestock is exempt.

STAGE III (severe rationing conditions): All outdoor water usage is prohibited; livestock may be exempted by the utility. All consumption shall be limited to each customer in one of the following ways;

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(This page may be added for additional pages.)

(Name of Water Utility)

SECTION D Emergency Rationing Program

(1) A fixed percentage of each customer's average use in the prior month, the percentage to be uniformly applied on a systemwide basis, each customer being notified of this percentage amount, OR

(2) A maximum number of gallons per meter (customer, per week, with notice to each customer of this number.

All meters shall be read as often as necessary to insure compliance with this program, for the benefit of all the customers.

D. Violation of Emergency Rationing Rules:

(1) First violation-the utility may install a flow restricter in the line to limit the amount of water which will pass through the meter in a 24 hour period. The cost to be charged to the customer's account shall be the actual installed cost to the utility, not to exceed \$50.00.

(2) Subsequent violations-the utility may terminate service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal reconnect fee of the utility shall apply for restoration of service.

E. Exemptions or Variances From Rationing Rules:

The utility may grant any customer an exemption or variance from the uniform rationing program, for good cause. In such event, the utility shall notify the Public Utility Commission within 24 hours of such exemption or variance, stating the name, address, and cause for the affected customer.

A customer who is refused an exemption or variance may appeal such action to the utility by written appeal to the Public Utility Commission. The utility shall treat all customers equally concerning exemptions and variances, and shall not employ discrimination in such grants.

F. Rates:

All existing rate schedules shall remain in effect during the rationing period, and no charges may be levied against a customer which are not contained in the approved tariff of the utility as filed with the Commission.

The purpose of this Emergency Rationing Program is to conserve the total amount of water demanded from the utility until supply can be restored to normal levels. This rationing program shall not exceed sixty (60) days without written approval of the Public Utility Commission.

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APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES

The following paragraphs are condensations of the Substantive Rules of the Public Utility Commission. Every water utility must comply with the Substantive Rules in their entirety and copies of the complete rules for reliance thereon are available for a nominal printing cost of \$3.00 plus 15¢ tax. (\$3.15)

BILLING: Bills shall be rendered monthly (unless the Commission has specifically authorized otherwise) and shall show sufficient information to enable a customer to readily compute his own bill with a rate schedule (which must be furnished upon request). Among the items required to be shown on each bill are: amount of water used, applicable rate schedule title or code, total amount due, and date by which the bill must be paid (not less than 15 days after issuance). A penalty cannot be added to a delinquent residential customer bill.

SERVICE REFUSAL: If state and local regulations have been met, a service request can be refused only if: applicant has refused to make a deposit (if required), has an existing water utility debt which is not in dispute, or, an installation would be hazardous or unsuccessful. A debt or delinquency of a previous occupant cannot be used against an applicant for service or a customer.

SERVICE DISCONTINUANCE: A customer may be disconnected, after at least a 7 day personal notice in writing, only for the following: a bill unpaid more than 15 days after issuance unless a deferred payment agreement is signed; a willful violation of a utility usage rule which interferes with the service of others; failure to comply with deposit or guarantee arrangements; failure to comply with terms of a deferred payment agreement; and, bypassing or tampering with a utility meter. No one may be disconnected for failure to pay for non-utility merchandise or service provided by a utility. A service may be disconnected without notice only for the duration of a known dangerous condition. Complete records of any service interruptions must be kept by the utility.

The day of a disconnection and the following day must be days when personnel of the utility are available to the public for making collections and reconnections, unless the date of disconnection is at customer request. A utility may not abandon a customer of a certificated service area without the approval of the Public Utility Commission. Problems resulting from estimated billing or underbilling due to faulty metering or misapplication of rates are addressed in the Substantive Rules of the Commission.

METERS: Unless the Commission has specifically authorized otherwise, each utility shall provide, install, own and maintain meters to measure amounts of water consumed by its customers. Upon request a customer may have his meter tested without charge in his presence at a convenient time (during normal working hours). A charge not to exceed \$15.00 may be assessed for an additional requested test within four years of the first test if any such additional test shows the meter to be accurate. Records of all meters and tests must be properly kept by the utility, and no meter may be placed in service until its accuracy has been established.

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This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

APPENDIX: CONDENSED SUBSTANTIVE SERVICE RULES (Continued)

APPLICANT DEPOSIT: Permanent residential applicants shall not be required to make a deposit if they can demonstrate a satisfactory credit rating, furnish a satisfactory guarantee, show substantial equity ownership, had been a water utility customer for one of the two previous years with but one delinquency and no disconnections for unpaid bills, or, are 65 years or older with no unpaid bill from any water utility.

A deposit may be required of temporary, weekend or seasonal residential customers if deposit policy is applied in a uniform and nondiscriminatory manner. A commercial customer may be required to pay a deposit if credit is not satisfactorily established. If disconnected for an unpaid bill, to be reconnected an applicant must pay all amounts due or execute a deferred payment agreement and establish credit.

The utility must keep a record of each desposit, issue a receipt for it, and pay at least 6% annual interest thereon. The amount of a deposit may not exceed 1/6 of an estimated annual bill for that customer. Refund of a deposit plus accrued interest shall promptly and automatically be made to residential customers who have paid service bills for 12 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of current bills, and to commercial and industrial customers who have paid bills for service for 24 consecutive months without having service disconnected for nonpayment of a bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills. Failure of either a residential, commercial or industrial customer to meet these refund criteria permits the utility to retain the deposit and any interest which may have accrued.

The above paragraphs are shortened versions of Substantive Rules 052.02.04.041 - 052.02.04.048 and 052.02.05.053. This condensation was revised 8-28-80 and does not incorporate changes of Substantive Rules made after that date.

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