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WATER TARIFF

for

CITY OF LUCAS WATERWORKS SYSTEM Route 7 McKinney, Texas 75069

Water Tariff

Effective: 12-1-69

Revision No.: Original

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#### Section 1

#### Definitions

- 1.01 <u>City Council or Council</u> means the members of the Lucas City Council elected by a City Election held in accordance with State election laws for a two year term of office.
- 1.02 <u>User, customer and consumer</u> means a citizen of the City of Lucas or surrounding area who purchases water service.
- 1.03 System means City of Lucas Waterworks System.
- 1.04 Commission means the Public Utility Commission of Texas.
- 1.05 <u>Housing and Urban Development or HUD</u> means the United States Government Department of Housing and Urban Development.
- Other Regulatory Agency means the Texas Department of Health Resources, United States Environmental Protection Agency, and such other agencies as may now or in the future exercise regulatory authority in the operation of the System.
- 1.07 <u>Service</u> means the actual delivery of water to the customer and it includes any and all acts done, rendered, or performed in the delivery of water by the System.

#### Section 2

## Statement of Utility Operation

2.01 Statement of Organization, City of Lucas Waterworks System
(an Enterprise Fund of the City of Lucas, Texas) was created
in December, 1969 for the purpose of constructing a water system
and providing water service to the residents of Lucas, Texas and
the immediate surrounding area.

The construction of the Waterworks System was financied by the City through the issuance of 5% revenue bonds in September 1970.

The Waterworks System operating policies, rates, tariffs and regulations are formulated and effected by the Lucas City Council, elected by the Citizens of Lucas, under the guidance and direction of the United States Department of Housing and Urban Development.

2.02 <u>Statement of Non-Discrimination Policy</u>, Service of water is provided to all applicants who comply with the provisions of the tariff regardless of race, color, creed, sex, or marital status.

### Section 3

# Geographic Area Served

3.01 The City of Lucas Waterworks System provides water service to the City of Lucas and its immediate surrounding area in Collin County, Texas.

The City of Lucas is located in southeast Collin County in north-central Texas, approximately li miles from the county seat, McKinney.

### Section 4

Rate Schedule

4.01	Rate Schedule for all water customers:
	Minimum Rate
	Next 4,000 gallons
	Next 4,000 gallons
	Next 5,000 gallons
	All usage in excess of 15,000 gallons per month60 per 1,000 gallons
	Tap Fee \$100.00
	Initial Service Fee \$100.00
	Reconnect Fee
	Returned Check Service Charge \$ 5.00

#### Section 5

Service Rules and Regulations

#### 5.01 New Taps and Services

- A. System Water Main in Place on User Property
  After proper application made by customer and receipt by the
  System of applicable initial service and tap fees, the System
  shall effect the installation of a standard meter box and 3/4"
  water meter at a mutually agreeable point not more than five
  feet in distance from the existing water main. In the event
  the System water main does not have sufficient capacity to serve
  the new applicant with water service without reducing service
  to existing users below regulatory standards, the applicant shall
  in addition to paying the regular tap and initial service fee,
  pay for such additional facilities as may be required to provide
  the service, and any facilities so provided shall be the property
  of the System.
- B. System Water Main Not on User Property
  In the event an applicant desires water service on a property
  which does not currently have System water mains in place
  the applicant, in addition to paying the appropriate tap and
  initial service fee, shall pay for additional facilities as may
  be required to provide the service, and any facilities so provided shall be the property of the System.

In those instances where water main has been located in the Public Right-of-Way adjacent to the applicants property due to the applicants previous refusal to grant easement to the System for the purpose of installing the water main and appurtenances, the applicant, prior to receiving the requested service, shall grant easement to the System and shall pay to the System, in addition to the standard tap and initial service fee, such sums as are necessary for the removal of the water main from the Public Right-of-Way to the applicant's property.

- C. <u>Application Requiring Professional Services of Engineer</u>
  If the services of a registered professional engineer are required as a result of an application for service received by the System, the engineer will be selected by the System and applicant for service will bear all expenses incurred from these services.
- D. Payment of Due Amounts

  Every applicant who previously has been a customer of the System and whose service has been discontinued for nonpayment of bills shall be required, before service is rendered, to pay all amounts due the System.

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E. Requests for Non-Standard Service

If an applicant requires other than the standard service and meter provided by the System, such applicant will be required to pay all expenses incurred by the System in excess of the expense that would be incurred in providing the standard service and meter.

#### F. Refusal of Service

1. Compliance by Applicant

The System may decline to serve an applicant until such applicant has complied with the state and municipal regulations and approved rules and regulations of the System on file with Commission governing the service applied for or for the following reasons:

- a. Applicant's facilities imadequate: If the applicant's installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given, or;
- b. For indebtedness: If the applicant is indebted to any utility for the same kind of service as that applied for.
- 2. Applicant's Recourse

In the event that the System shall refuse to serve an applicant under the provisions of these rules, the System must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission thereon.

- 3. <u>Insufficient Grounds for Refusal to Serve</u>
  The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:
  - a. Delinquency in payment for service by a previous occupant of the premises to be served.
  - b. Failure to pay for merchandise, or charges for nonutility service purchased from the System.
  - c. Failure to pay a bill to correct previous underbilling due to misapplication of rates more than six months prior to the date of application.
  - d. Violation of the System's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interferes with the service of others unless, the customer has first been notified and been afforded reasonable opportunity to comply with said rules.
  - e. Failure to pay a bill of another customer as guarantor thereof, unless the guaranty was made in writing to the System as a condition precedent to service.

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- f. Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.
- Billings
  Bills for water service shall be rendered monthly unless otherwise authorized by the Commission or unless service is rendered for a period of less than a month. Payment of bill is due fifteen (15) days after issuance of the bill. A member's water service may be disconnected if the bill has not been paid within twenty (20) days from the date of issuance and, if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five (5) days prior to a stated date of disconnection. Bills shall be paid by mailing a check or money order to the address noted on the bill on a date that will insure receipt thru normal mail, of the payment by the utility on or before the due date.
- 5.03 <u>Disputed Bills</u>
  In the event of a dispute between the customer and the utility regarding any bill, the System shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer.
- 5.04 Meter Readings
  As a matter of general practice, service meters shall be read on the Saturday closest to the 25th of the month in time to permit mailing the bills after the first of the following month.
- 5.05 Meter Tests on Request of Customer The System shall, upon the request of a customer, and, if he so desires, in his presence or in that of his authorized representative, make without charge a test of the accuracy of the customer's meter. The test shall be made during the System's normal working hours at a time convenient to the customer if he desires to observe the test. The test shall be made preferably on the customer's premises, but may, at the System's discretion, be made at the System's test laboratory. If the meter has been tested by the System, or by an authorized agency, at the customer's request, and within a period of four years the customer requests a new test, the System shall make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the System may charge the customer a fee which reflects the cost to test the meter, but this charge shall in no event be more than fifteen dollars (\$15.00) for a residential customer. Following the completion of any requested test, the System shall promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

5.06 Bill Adjustment Due to Meter Error

If any meter is found to be outside of the accuracy standards established by the American Water Works Association, proper correction shall be made of previous readings for the period of six months immediately preceding the removal of such meter from service for test, or from the time the meter was in service since last tested, but not exceeding six months, as the meter shall have been shown to be in error by such test, and adjusted bills shall be rendered. No refund is required from the System except to the customer last served by the meter prior to the testing. If a meter is found not to register for any period, unless bypassed or tampered with, the System shall make a charge for units used, but not metered, for a period not to exceed three months, based on amounts used under similar conditions during periods preceding or subsequent thereto, or during corresponding periods in previous years.

#### 5.07 Discontinuance of Service

- A. The due date of the bill for utility service shall not be less than fifteen (15) days after issuance. A bill for utility service is delinquent if unpaid by the due date.
- B. A one-time penalty not to exceed five percent (5%) may be made on delinquent commercial or industrial bills; however, no such penalty shall apply to residential bills under this rule.
- C. A customer's utility service may be disconnected if the bill has not been paid or a deferred payment agreement entered into within twenty (20) days from the date of issuance and, if proper notice has been given. Proper notice shall consist of a mailing or hand delivery at least five days prior to a stated date of disconnection.
- D. Utility service may be disconnected for any of the following reasons:
  - 1. Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement;
  - 2. Violation of the System's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer, and the customer is provided with a reasonable opportunity to remedy the situation;
  - 3. Without notice where a known dangerous condition exists for as long as the condition exists; and,
  - 4. Tampering with the System's meter or equipment or bypassing the same.

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- E. Utility service may not be disconnected for any of the following reasons:
  - 1. Delinquency in payment for service by the previous occupant of the premises.
  - 2. Failure to pay for merchandise, or charges of nonutility service provided by the utility.
  - 3. Failure to pay for a different type or class of utility service unless fee for such service is included on the same bill.
  - 4. Failure to pay the account of another customer as guarantor thereof, unless the System has in writing the guaranty as a condition precedent to service.
  - 5. Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billing.
  - 6. Failure to pay charges arising from an underbilling due to any faulty metering, unless the meter has been tampered with or unless such underbilling charges are due under Commission Rule 052.02.04.047 (e).
  - 7. Failure to pay an estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the System is unable to read the meter due to circumstances beyond its control.
- F. Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the System are not available to the public for the purpose of making collections and reconnecting service.
- G. The System may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring utilities, and approval from the Commission.

#### 5.08 Extension Policy

It is the policy of the System that all extensions or improvements to facilities required as a result of an application or applications for service except those that are a part of a program to be financed by Housing and Urban Development as a general extension project, shall be paid for in full by the applicant or applicants for such service. Payment received by the System for such extension or improvement shall be in addition to the standard initial service and tap fee requirements.

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## Section 6

#### Attachments

## 6.01 Attachment

A. Attachment 1-Billing and Meter Reading Record Form

NAME		 
ADDRESS	S	
	PRES.	
JAN.	MO. CONSUMPTION	
	PRES.	
FEB.	MO. CONSUMPTION	
	PRES.	
MAR.	MO. CONSUMPTION	
	PRES.	
APR.	MO. CONSUMPTION	
	PRES.	
MAY	MO. CONSUMPTION	
	PRES.	
JUNE	MO. CONSUMPTION	 
	PRES.	
JULY	MO. CONSUMPTION	
	PRES.	
AUG.	MO. CONSUMPTION	
	PRES.	 
SEPT.	MO. CONSUMPTION	
	PRES.	
QCT.	MO. CONSUMPTION	 
31037	PRES.	
NOV.	MO. CONSUMPTION	 
550	PRES.	
DEC.	MO. CONSUMPTION	<del></del>
MASTER	#	

NAME:

ADDRESS:

AMOUNT:

When Paying by Mail, Please Return This Stub

# CITY OF LUCAS

McKinney, Texas 75069 — Route 2

METER READING IN 100's G	AL.		
PRESENT	PREVIOUS	PREVIOUS BAL.	
METER READING DATE	100's GALS.	AMT.	
		TOTAL	

Bills Payable Before 15th of Month. If Payment Is Made After the 15th But Before 20th, a Late Charge of \$1.00 Will Be Due. If Payment Is Not Made by the 20th, Service Will Be Discontinued. A Reconnect Charge of \$5.00 Will Be Made Before Service Is Reinstated.