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May 16, 2022

Ana Trevino, Filing Clerk
Central Records
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, Texas 78701


Re: *Project No. 52946, CY 2021 ELECTRIC UTILITY SERVICE QUALITY REPORT UNDER
16 TAC § 25.81*

Dear Ms. Trevino:

Entergy Texas, Inc. (“ETI”) filed its 2021 Service Quality Report on February 14, 2022, in compliance with 16 Texas Administrative Code (“TAC”) § 25.81. It has come to ETI’s attention that the customer counts used in the calculations for 2021 were not properly updated. In addition, there were three feeders which were inadvertently omitted. ETI has corrected these items and provides the attached updated 2021 Service Quality Report, which replaces ETI’s February 14, 2022 report. ETI also filed an addendum with the report filed on February 14, 2022. That addendum, which is unchanged, is also filed with this updated 2021 Service Quality Report for convenience.

If you have any questions, please contact me at (512) 487-3985.

Respectfully,



Carl Olson, P. E.
Manager, Regulatory Affairs

Enclosure

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2021 Reporting Year
Updated - May 16, 2022

Project 52946

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2021	1.462	0.090	0.032	0.068	0.088	0.223	0.196	0.181	0.149	0.158	0.098	0.101	0.080
Scheduled													
2021	0.300	0.031	0.007	0.019	0.018	0.010	0.035	0.007	0.025	0.025	0.034	0.050	0.039
Outside Causes													
2021	0.200	0.001	0.010	0.009	0.003	0.034	0.028	0.021	0.010	0.009	0.017	0.051	0.006
Major Events													
2021	1.230	0.000	1.014	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.215	0.000	0.000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2021	221.8	15.1	4.2	7.1	10.8	40.9	26.4	25.9	21.8	33.6	10.7	12.2	13.0
Scheduled													
2021	54.5	4.9	1.4	2.1	2.9	1.3	16.7	1.1	4.1	4.9	3.6	6.9	4.8
Outside Causes													
2021	28.0	0.1	0.6	0.7	0.4	5.7	5.2	4.0	1.8	1.6	1.2	6.4	0.3
Major Events													
2021	690.5	0.0	628.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	62.0	0.0	0.0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

413

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
1	4	FORT WORTH	567FT	429	11.054
2	84	CRYSTAL	566CR	1496	7.949
3	17	FORT WORTH	99FTW	358	5.897
4	51	CHEEK	166CH	372	5.723
5	78	CRYSTAL	570CR	1201	5.693
6	309	PORT ACRES SUB	69PTA	713	5.365
7	158	JOHNSTOWN	544JT	3449	4.748
8	314	ELIZABETH	122EL	740	4.712
9	20	STILSON	731SN	53	4.623
10	38	CROCKETT	63CRK	33	4.515
11	27	NECHES	197NE	124	4.476
12	165	TRAVIS	14TRV	10	4.4
13	218	BEVIL	155BE	4099	4.168
14	89	JOHNSTOWN	345JT	2053	4.102
15	360	APOLLO	321AP	2074	4.066
16	16	WARREN	592WR	2289	3.994
17	79	WESTSIDE	111WS	315	3.981
18	19	KICKAPOO	251KP	1319	3.943
19	223	AMELIA BULK	182AM	1254	3.863
20	21	CLEVELAND - TX	425CV	4574	3.848
21	133	CRYSTAL	567CR	1481	3.824
22	59	MAGNOLIA AMES	711MG	822	3.807
23	104	CORRIGAN BULK	238CR	609	3.778
24	190	PORT ACRES SUB	67PTA	593	3.658
25	270	PORT NECHES	46PTN	1281	3.657
26	311	BENTWATER	522BW	762	3.591
27	122	WEST END	86WED	553	3.514
28	320	CONAIR	513CN	1725	3.488
29	6	RAYWOOD	74RAY	1117	3.466
30	63	WINFREE	342WN	1185	3.28
31	49	MCLEWIS	380MC	2453	3.223
32	317	WESTSIDE	112WS	371	3.202
33	279	LONGMIRE	583LM	1937	3.193
34	40	ECHO	70ECH	1677	3.188
35	295	LOEB	18LOB	561	3.173
36	125	GROVES-EGSI	59GRO	1757	3.104
37	232	CHEEK	159CH	555	3.101
38	328	OAK RIDGE - TX	743OK	970	3.052
39	170	BRIDGE CITY	360BD	1152	2.974
40	238	TAMINA	317TA	817	2.942
41	8	PORT ACRES SUB	68PTA	1293	2.933
42	33	APOLLO	320AP	2241	2.864
43	73	PEE DEE	809PD	1661	2.845
44	343	FOREST	755FO	1899	2.835

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
45	156	PARKWAY	350PW	981	2.822
46	68	TEMCO	628TE	415	2.783
47	148	WARREN	506WR	1384	2.766
48	36	RIVTRIN	269RV	3076	2.757
49	252	METRO	720ME	547	2.729
50	222	OAK RIDGE - TX	741OK	835	2.727
51	64	CALVERT	6CAL	1548	2.723
52	53	HEARNE	28HRN	24	2.708
53	90	FEDERAL	801FE	242	2.698
54	183	HUNTSVILLE	607HU	3401	2.696
55	173	CLEVELAND - TX	405CV	874	2.691
56	93	KOLBS	34KOL	1187	2.665
57	67	JOHNSTOWN	343JT	1506	2.664
58	94	DAYTON BULK	723DY	1135	2.643
59	24	HEARNE	26HRN	523	2.612
60	242	CALDWELL INDUSTRIAL	138CI	780	2.579
61	29	ADAMS BAYOU	330AD	138	2.514
62	318	YANKEE DOODLE	22YAN	2045	2.504
63	300	NECHES	193NE	1439	2.49
64	175	MCDONALD	477MD	1603	2.49
65	293	HEIGHTS	362HT	2637	2.457
66	233	ECHO	73ECH	776	2.456
67	231	Alden Bridge	763AL	746	2.452
68	99	HUNTSVILLE	600HU	2375	2.427
69	188	GOSLIN	704GL	1671	2.425
70	18	Alden Bridge	771AL	2588	2.395
71	75	TAMINA	598TA	877	2.39
72	137	MAPLE	90MPL	307	2.388
73	150	NAVASOTA	969NA	1258	2.377
74	180	CEDAR	698CE	19	2.368
75	350	HUMPHREY - TX	107HM	846	2.345
76	211	HUMPHREY - TX	106HM	1010	2.331
77	118	HEIGHTS	363HT	2575	2.33
78	142	WYNTEX	634WT	1306	2.322
79	308	CONROE BULK	577CN	2142	2.281
80	91	LACON	537LA	2330	2.273
81	306	GROVES-EGSI	61GRO	926	2.268
82	46	DOUCETTE	568DC	596	2.21
83	310	KOLBS	37KOL	715	2.207
84	155	FOREST	753FO	1395	2.194
85	346	BRIDGE CITY	361BD	1145	2.185
86	61	DAYTON BULK	726DY	1602	2.155
87	400	GOSLIN	701GL	876	2.134
88	359	TYRRELL	37TYR	505	2.133
89	370	METRO	723ME	1252	2.13
90	87	NEW CANEY	304NC	2173	2.125
91	82	STOWELL	231ST	1038	2.12
92	12	DOUCETTE	569DC	195	2.118
93	208	DAISETTA	743DA	367	2.117

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
94	166	MCLEWIS	382MC	863	2.098
95	213	WOODVILLE - TX	593WD	714	2.095
96	235	NEW CANEY	333NC	2092	2.041
97	103	CLEVELAND - TX	404CV	2038	2.04
98	326	VIRGINIA	129VI	567	2.034
99	92	CLEVELAND - TX	426CV	3129	2.034
100	#N/A	HIGH ISLAND	226HI	98	2.01
101	256	VIRGINIA	130VI	1122	2.003
102	273	NEW CANEY	335NC	2204	1.996
103	243	GOREE	682GR	1684	1.984
104	225	LINDBERGH	41LNB	1743	1.971
105	48	MCHALE	112MC	804	1.958
106	257	BRIDGE CITY	362BD	1194	1.951
107	26	WALDEN	564WD	3171	1.935
108	335	EGYPT	550EP	1708	1.931
109	375	Alden Bridge	762AL	4295	1.908
110	365	BROOKS CREEK	270BC	54	1.907
111	9	GOREE	681GR	672	1.878
112	13	GEORGIA	670GE	1273	1.866
113	111	HARDIN	35HDN	832	1.851
114	119	PEE DEE	806PD	2618	1.834
115	271	ELIZABETH	123EL	2579	1.828
116	280	HEIGHTS	364HT	3643	1.814
117	74	ECHO	72ECH	479	1.806
118	284	HEIGHTS	365HT	470	1.802
119	72	YANKEE DOODLE	23YAN	544	1.8
120	249	CORDREY	324CO	1531	1.772
121	54	LOVELLS LAKE	141LV	726	1.77
122	214	CALVERT	4CAL	2149	1.753
123	1	BAYSHORE	212BA	85	1.753
124	185	SOUR LAKE	105SL	1281	1.724
125	115	PANSY	184PS	420	1.719
126	210	LONGMIRE	584LM	1401	1.712
127	#N/A	STILSON	733SN	490	1.708
128	372	CONROE BULK	574CN	3304	1.691
129	86	GRIMES	883GR	902	1.69
130	42	DAYTON BULK	725DY	1190	1.688
131	117	ELIZABETH	121EL	1470	1.684
132	129	SHEAWILL	536SH	1417	1.659
133	23	BAYSHORE	213BA	1798	1.651
134	174	HUNTSVILLE	610HU	1779	1.645
135	43	TEMCO	627TE	528	1.642
136	66	CLEVELAND - TX	406CV	1996	1.606
137	237	APRIL	592AP	1145	1.6
138	127	EASTGATE	781EG	1156	1.593
139	131	GOSLIN	703GL	1649	1.588
140	96	NORTH END	21NOE	1845	1.577
141	228	PLANTATION - TX	545PL	1115	1.575
142	106	BRIARCLIFF	30BRC	2372	1.557

Service Quality Report to the Public Utility Commission of Texas

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2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
143	206	MANCHESTER	67MAN	971	1.544
144	85	PANSY	185PS	1358	1.54
145	31	GRIMES	981GR	328	1.54
146	191	STOWELL	233ST	695	1.531
147	#N/A	SPLENDORA	311SP	1262	1.525
148	135	VIDOR	162VD	1826	1.512
149	334	VIDOR	161VD	579	1.506
150	281	TANGLEWOOD	136TG	615	1.502
151	265	CHEEK	160CH	713	1.501
152	392	NORTH END	28NOE	160	1.5
153	146	RAYWOOD	75RAY	188	1.5
154	267	LONGMIRE	580LM	2442	1.496
155	116	OAK RIDGE - TX	740OK	1125	1.495
156	313	SPLENDORA	309SP	2154	1.478
157	32	HANKS	22HKS	1107	1.476
158	124	WYNTEX	632WT	927	1.469
159	15	WEST END	82WED	472	1.447
160	55	GRIMES	982GR	766	1.436
161	275	HUNTSVILLE	608HU	3016	1.425
162	248	LACON	539LA	2247	1.406
163	296	CORDREY	325CO	1541	1.406
164	276	VIWAY	681VI	884	1.365
165	302	JOHNSTOWN	342JT	1230	1.361
166	247	CHINA	92CHI	664	1.355
167	167	BRIARCLIFF	32BRC	1280	1.353
168	101	ROSEDALE - TX	151RS	1282	1.353
169	168	APRIL	590AP	1607	1.342
170	246	LACON	538LA	1591	1.342
171	298	DAYTON BULK	724DY	2292	1.34
172	130	MERLIN	375MR	852	1.339
173	171	GOSLIN	709GL	3610	1.336
174	100	MCDONALD	479MD	770	1.334
175	157	VIDOR	163VD	1677	1.324
176	361	GOSLIN	705GL	1230	1.319
177	286	BENTWATER	521BW	2195	1.318
178	184	NEW CANEY	336NC	5129	1.3
179	285	LINDBERGH	40LNB	1585	1.297
180	234	OAK RIDGE - TX	745OK	527	1.288
181	7	DOBBIN	519DO	1449	1.287
182	253	FOREST	750FO	1913	1.287
183	329	SILSBEE	462SI	801	1.282
184	209	PANORAMA	525PA	1457	1.28
185	152	KOLBS	35KOL	1067	1.28
186	216	ECHO	71ECH	730	1.268
187	244	TANGLEWOOD	134TG	2261	1.266
188	14	DOUCETTE	570DC	1165	1.265
189	172	ORANGE	350ON	921	1.264
190	153	WEST END	88WED	862	1.261
191	134	CONROE BULK	507CN	2198	1.26

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
192	97	WESTSIDE	113WS	272	1.232
193	199	LINDBERGH	43LNB	801	1.227
194	277	OILLA	345OI	1522	1.223
195	77	SOMERVILLE	127SO	507	1.217
196	187	HEIGHTS	360HT	752	1.161
197	339	JIROU	78JRU	291	1.151
198	200	TANGLEWOOD	137TG	1487	1.151
199	198	GOSLIN	710GL	619	1.144
200	345	MCHALE	111MC	644	1.143
201	132	PEE DEE	808PD	940	1.137
202	37	GOSLIN	708GL	2221	1.135
203	353	Alden Bridge	766AL	1665	1.133
204	321	BRIARCLIFF	31BRC	855	1.132
205	193	MEMORIAL	281ML	1011	1.124
206	25	CONROE BULK	572CN	2437	1.123
207	83	NAVASOTA	905NA	2377	1.122
208	330	METRO	719ME	1819	1.118
209	176	PARKWAY	782PW	360	1.106
210	11	WINSHIRE	241WS	1090	1.101
211	356	HIMEX	222HI	220	1.091
212	340	MCHALE	110MC	1005	1.07
213	71	FRONT STREET	307FR	460	1.063
214	204	NEW CANEY	338NC	534	1.062
215	382	LINCOLN	16LCN	279	1.057
216	403	JIROU	75JRU	58	1.052
217	358	ROSEDALE - TX	153RS	763	1.052
218	#N/A	FOREST	756FO	322	1.031
219	197	CROCKETT	61CRK	95	1.011
220	227	BEVIL	154BE	2790	0.994
221	2	Alden Bridge	768AL	1537	0.991
222	128	LOVELLS LAKE	142LV	385	0.99
223	304	PLANTATION - TX	546PL	808	0.986
224	259	FLETCHER	457FL	1308	0.983
225	371	Alden Bridge	767AL	2775	0.98
226	138	NEW CANEY	334NC	5049	0.973
227	379	ADAMS BAYOU	331AD	190	0.932
228	5	METRO	722ME	1232	0.925
229	196	NORTH SILSBEE	472NS	323	0.92
230	274	BEVIL	156BE	647	0.918
231	57	MERLIN	374MR	548	0.912
232	162	LUMBERTON	441LU	4790	0.908
233	292	VIRGINIA	132VI	579	0.902
234	263	WEST ORANGE	392WO	681	0.894
235	95	MAYHAW	673MA	1871	0.883
236	202	TRAVIS	13TRV	41	0.878
237	251	TRANSCO	48TCO	217	0.871
238	113	WINFREE	340WN	475	0.869
239	299	CHINA	93CHI	1273	0.856
240	352	CROCKETT	65CRK	546	0.848

Service Quality Report to the Public Utility Commission of Texas

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2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
241	229	ROSEDALE - TX	152RS	742	0.848
242	154	CROWDER	105CD	1305	0.843
243	288	SARATOGA	761SA	425	0.835
244	260	CONAIR	511CN	1537	0.831
245	35	RIVTRIN	268RV	2671	0.83
246	230	FOREST	757FO	311	0.823
247	163	CROCKETT	64CRK	984	0.82
248	217	LONGMIRE	582LM	1711	0.816
249	147	SILSBEE	463SI	455	0.809
250	338	NORTH SILSBEE	471NS	1121	0.806
251	105	NEW CANEY	337NC	1058	0.803
252	141	EGYPT	552EP	2177	0.79
253	254	KOUNTZE BULK	432KT	893	0.777
254	297	ROSEDALE - TX	150RS	116	0.767
255	151	WINFREE	341WN	726	0.767
256	69	BATSON	53BAT	929	0.748
257	324	HANKAMER	206HA	771	0.722
258	250	BENTWATER	520BW	2468	0.717
259	212	VIWAY	682VI	1647	0.695
260	347	AMELIA BULK	180AM	1471	0.691
261	189	GOSLIN	707GL	726	0.689
262	126	DAISETTA	744DA	672	0.676
263	28	CROCKETT	195CR	951	0.666
264	182	MEMORIAL	280ML	934	0.664
265	50	VIRGINIA	131VI	1342	0.655
266	289	GOSLIN	702GL	1641	0.64
267	327	EGYPT	551EP	2800	0.634
268	109	DOBBIN	920DO	2072	0.631
269	88	ELIZABETH	120EL	1362	0.626
270	367	PARKDALE	176PR	705	0.626
271	301	CONROE BULK	506CN	1138	0.608
272	272	WOODVILLE - TX	594WD	1184	0.606
273	261	LOEB	17LOB	1026	0.605
274	179	SOUR LAKE	104SL	448	0.598
275	278	MANCHESTER	66MAN	2085	0.594
276	39	WALDEN	563WD	2019	0.593
277	107	FLETCHER	456FL	840	0.592
278	331	SPURLOCK	98SPU	729	0.587
279	381	LILLARD	490LI	276	0.587
280	22	CONAIR	512CN	1235	0.585
281	102	OAK RIDGE - TX	744OK	3492	0.578
282	47	HIMEX	223HI	5454	0.57
283	161	CENTRAL	132CE	1824	0.569
284	110	STOWELL	232ST	1137	0.565
285	81	VIDOR	164VD	767	0.561
286	348	LINDBERGH	42LNB	309	0.557
287	181	RAYWOOD	73RAY	474	0.555
288	123	NAVASOTA	904NA	1520	0.547
289	245	TAMINA	599TA	460	0.52

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
290	269	AMELIA BULK	181AM	2553	0.514
291	203	HANKS	23HKS	1394	0.509
292	56	MCLEWIS	381MC	1283	0.504
293	80	HANKAMER	207HA	765	0.498
294	262	CLEVELAND - TX	403CV	1481	0.496
295	266	FORT WORTH	12FTW	1386	0.496
296	220	BRIDGE CITY	363BD	2221	0.49
297	140	HAMPTON	158HA	1119	0.477
298	120	STONEGATE	92STG	2018	0.474
299	402	METRO	718ME	2113	0.469
300	342	Alden Bridge	770AL	2481	0.453
301	58	CROWDER	103CD	1452	0.446
302	221	KOUNTZE	453KT	747	0.438
303	201	FORT WORTH	7FTW	1156	0.425
304	159	BAYOU FANNETT	250BY	322	0.422
305	219	KOLBS	36KOL	1327	0.418
306	337	CONROE BULK	505CN	1295	0.411
307	255	CROWDER	104CD	1669	0.407
308	391	TYRRELL	38TYR	42	0.405
309	108	SILSBEE	461SI	860	0.403
310	177	DAYTON BULK	727DY	780	0.399
311	239	LACON	540LA	1474	0.397
312	34	HANKS	25HKS	909	0.392
313	268	FRONT STREET	310FR	487	0.388
314	351	CONROE BULK	573CN	13	0.385
315	#N/A	WALDEN	562WD	495	0.366
316	44	CORRIGAN BULK	239CR	470	0.366
317	#N/A	SPLENDORA	310SP	3198	0.364
318	45	TANGLEWOOD	135TG	665	0.361
319	393	METRO	717ME	227	0.361
320	319	MCDONALD	476MD	1102	0.356
321	305	HUNTSVILLE	611HU	1515	0.352
322	322	WALDEN	560WD	750	0.349
323	336	SPLENDORA	307SP	1742	0.336
324	380	SOUTH LIBERTY	714SL	105	0.333
325	307	WEST END	85WED	504	0.331
326	178	WEST ORANGE	393WO	634	0.331
327	315	HANKS	24HKS	814	0.317
328	333	FOREST	759FO	433	0.305
329	264	CORDREY	327CO	924	0.304
330	303	CENTRAL	131CE	586	0.302
331	241	CROWDER	102CD	1772	0.302
332	354	CENTRAL	133CE	1613	0.296
333	136	CORDREY	326CO	1192	0.292
334	3	CHEEK	165CH	118	0.288
335	355	WYNTEX	633WT	853	0.288
336	362	FOREST	751FO	1702	0.287
337	325	METRO	721ME	923	0.271
338	390	DAISETTA	741DA	239	0.268

Service Quality Report to the Public Utility Commission of Texas

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2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
339	41	WINSHIRE	240WS	963	0.26
340	112	APRIL	591AP	1696	0.256
341	294	ORANGE	352ON	901	0.255
342	258	ORANGE	351ON	476	0.248
343	287	FOREST	752FO	1076	0.245
344	377	MCDONALD	478MD	619	0.237
345	236	GOSLIN	706GL	1463	0.237
346	378	STONEGATE	93STG	2072	0.231
347	224	LAKEVIEW	81LAV	1295	0.228
348	332	LONGMIRE	581LM	3068	0.201
349	169	BRIARCLIFF	33BRC	298	0.191
350	30	CENTRAL	130CE	725	0.182
351	316	FRONT STREET	308FR	347	0.156
352	144	CROCKETT	198CR	208	0.154
353	194	BAYSHORE	211BA	1086	0.152
354	226	STONEGATE	91STG	1397	0.15
355	70	LAKEVIEW	80LAV	686	0.147
356	394	PORT ACRES BULK	70PAS	777	0.147
357	164	Alden Bridge	769AL	1148	0.144
358	139	KOUNTZE	452KT	385	0.143
359	52	GROVES-EGSI	62GRO	1562	0.14
360	282	CONAIR	514CN	620	0.123
361	369	STONEGATE	90STG	1032	0.123
362	143	MANCHESTER	65MAN	60	0.117
363	373	SPLENDORA	308SP	583	0.115
364	76	METRO	724ME	1044	0.115
365	344	SOMERVILLE	126SO	847	0.112
366	10	GROVES-EGSI	63GRO	1306	0.111
367	323	CONAIR	516CN	246	0.11
368	186	LINCOLN	15LCN	278	0.104
369	395	HAMPTON	157HA	10	0.1
370	385	MAPLE	91MPL	202	0.099
371	240	CONROE BULK	504CN	227	0.097
372	341	MCHALE	113MC	617	0.084
373	366	PARKDALE	171PR	708	0.079
374	363	FOREST	758FO	307	0.078
375	205	CROCKETT	60CRK	198	0.076
376	114	SPURLOCK	99SPU	777	0.073
377	207	FOREST	754FO	1597	0.071
378	215	TAMINA	316TA	305	0.069
379	60	ADAMS BAYOU	332AD	506	0.069
380	388	NORTH END	29NOE	320	0.063
381	145	SHEAWILL	535SH	697	0.063
382	364	NORTH END	26NOE	281	0.06
383	387	YANKEE DOODLE	25YAN	173	0.058
384	349	CONROE BULK	576CN	2039	0.058
385	368	METRO	716ME	35	0.057
386	65	OAK RIDGE - TX	742OK	236	0.055
387	384	Alden Bridge	765AL	717	0.054

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIFI Ranking	2020 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIFI Value
388	383	MAYHAW	671MA	75	0.053
389	398	TESCO	36TSC	82	0.049
390	195	HUMPHREY - TX	108HM	41	0.049
391	283	TRAVIS	11TRV	25	0.04
392	397	YANKEE DOODLE	24YAN	226	0.04
393	160	JIROU	76JRU	170	0.035
394	374	KOUNTZE BULK	435KT	93	0.032
395	312	WEST END	87WED	35	0.029
396	401	METRO	715ME	34	0.029
397	121	PORT NECHES	45PTN	910	0.026
398	386	NORTH END	27NOE	45	0.022
399	#N/A	HIGH ISLAND	227HI	218	0.014
400	389	PARKWAY	351PW	604	0.013
401	192	CONROE BULK	575CN	902	0.012
402	376	CONAIR	515CN	1423	0.006
403	98	Alden Bridge	764AL	1255	0.006
404	357	JIROU	77JRU	308	0
405	396	PARKDALE	172PR	26	0
406	399	TRAVIS	6TRV	28	0
407	290	TRAVIS	8TRV	23	0
408	149	WEST END	80WED	268	0
409	#N/A	COMMERCE	528CM	17	0
410	#N/A	COMMERCE	529CM	21	0
411	#N/A	COMMERCE	530CM	32	0
412	404	SPEEDWAY	917SW	166	0
413	#N/A	HIGH ISLAND	228HI	5512	0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

413

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
1	3	FORT WORTH	567FT	429	2556.9
2	147	CEDAR	698CE	19	2043.6
3	153	PORT ACRES SUB	67PTA	593	1328
4	76	CRYSTAL	570CR	1201	1308.2
5	106	CRYSTAL	566CR	1496	1297.9
6	25	STILSON	731SN	53	1210
7	10	CORRIGAN BULK	238CR	609	1203.9
8	82	TRAVIS	14TRV	10	1126.6
9	299	TAMINA	317TA	817	1001.4
10	58	TAMINA	598TA	877	900.1
11	39	FORT WORTH	99FTW	358	886.6
12	8	WESTSIDE	111WS	315	778.6
13	52	CLEVELAND - TX	425CV	4574	770.6
14	99	STOWELL	231ST	1038	769.3
15	43	CHEEK	166CH	372	741.6
16	103	HEARNE	26HRN	523	710.5
17	80	ADAMS BAYOU	330AD	138	699.2
18	19	KICKAPOO	251KP	1319	681.9
19	61	MAGNOLIA AMES	711MG	822	680.8
20	167	JOHNSTOWN	544JT	3449	679.1
21	312	BENTWATER	522BW	762	669.7
22	149	BEVIL	155BE	4099	660.9
23	57	NECHES	197NE	124	614.7
24	120	HEIGHTS	363HT	2575	604.4
25	184	AMELIA BULK	182AM	1254	599.1
26	338	HEIGHTS	362HT	2637	589.7
27	143	PLANTATION - TX	545PL	1115	589.3
28	105	MCLEWIS	382MC	863	588.7
29	255	CALVERT	4CAL	2149	588.6
30	194	DAYTON BULK	723DY	1135	586.1
31	28	RAYWOOD	74RAY	1117	584.4
32	314	YANKEE DOODLE	22YAN	2045	583.1
33	205	CHEEK	159CH	555	556.4
34	32	PEE DEE	809PD	1661	549.7
35	116	TANGLEWOOD	136TG	615	542.5
36	296	PORT NECHES	46PTN	1281	536.4
37	100	WINFREE	342WN	1185	531.6
38	234	HEIGHTS	365HT	470	528.6
39	228	ELIZABETH	121EL	1470	512.2
40	358	ROSEDALE - TX	153RS	763	486.4
41	101	CROCKETT	63CRK	33	483.1
42	45	DOUCETTE	568DC	596	473.8
43	50	WARREN	592WR	2289	472.3
44	5	RIVTRIN	269RV	3076	465.2

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
45	212	WEST END	86WED	553	455.2
46	218	CRYSTAL	567CR	1481	452.7
47	331	NECHES	193NE	1439	448.9
48	235	BRIDGE CITY	362BD	1194	445.4
49	#N/A	HIGH ISLAND	226HI	98	430.1
50	114	JOHNSTOWN	345JT	2053	426.7
51	168	CROCKETT	61CRK	95	426.4
52	344	NEW CANEY	333NC	2092	425.2
53	248	ECHO	73ECH	776	423.2
54	355	APOLLO	321AP	2074	420
55	29	PORT ACRES SUB	68PTA	1293	419.4
56	90	ECHO	70ECH	1677	418.4
57	37	DAYTON BULK	726DY	1602	405.9
58	156	CALVERT	6CAL	1548	405.8
59	6	GOREE	681GR	672	403.3
60	316	PORT ACRES SUB	69PTA	713	402.2
61	44	WALDEN	564WD	3171	394.8
62	117	HUNTSVILLE	600HU	2375	394.5
63	95	CLEVELAND - TX	426CV	3129	385
64	304	ELIZABETH	122EL	740	379.5
65	119	GROVES-EGSI	59GRO	1757	373.5
66	177	CORDREY	324CO	1531	373
67	68	MCHALE	112MC	804	371.7
68	200	CLEVELAND - TX	405CV	874	371.3
69	59	CROCKETT	64CRK	984	370
70	94	PARKWAY	782PW	360	367.1
71	183	HUMPHREY - TX	106HM	1010	360.5
72	137	YANKEE DOODLE	23YAN	544	357.6
73	#N/A	STILSON	733SN	490	353
74	130	PEE DEE	808PD	940	353
75	31	TEMCO	628TE	415	342.5
76	268	LONGMIRE	583LM	1937	341
77	291	CONAIR	513CN	1725	338.4
78	191	OAK RIDGE - TX	745OK	527	337
79	14	GEORGIA	670GE	1273	335.9
80	210	GROVES-EGSI	61GRO	926	334
81	223	WESTSIDE	112WS	371	332
82	54	OAK RIDGE - TX	741OK	835	330.9
83	122	WARREN	506WR	1384	324.2
84	336	HUMPHREY - TX	107HM	846	314.2
85	350	METRO	720ME	547	311.7
86	49	BAYSHORE	213BA	1798	308.7
87	40	APOLLO	320AP	2241	307.2
88	310	LINDBERGH	41LNB	1743	306.1
89	145	Alden Bridge	771AL	2588	300.4
90	141	PARKWAY	350PW	981	299.9
91	300	ELIZABETH	123EL	2579	297.1
92	1	BAYSHORE	212BA	85	296.1
93	75	JOHNSTOWN	343JT	1506	296

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
94	400	GOSLIN	701GL	876	284.7
95	185	PEE DEE	806PD	2618	284
96	357	OAK RIDGE - TX	743OK	970	281.9
97	356	BRIDGE CITY	361BD	1145	281.5
98	81	NEW CANEY	304NC	2173	279.6
99	140	DAISETTA	743DA	367	278.7
100	326	LOEB	18LOB	561	277
101	225	TRAVIS	13TRV	41	276.4
102	279	LONGMIRE	580LM	2442	275.4
103	220	PLANTATION - TX	546PL	808	273.7
104	325	MCHALE	110MC	1005	271.5
105	257	NEW CANEY	335NC	2204	271.1
106	303	CONAIR	511CN	1537	270.7
107	109	LOVELLS LAKE	142LV	385	268.8
108	329	VIWAY	681VI	884	268
109	282	CONROE BULK	577CN	2142	265.1
110	295	KOUNTZE BULK	432KT	893	264.7
111	131	ECHO	72ECH	479	261.7
112	341	EGYPT	550EP	1708	260.9
113	67	LACON	537LA	2330	258.5
114	199	KOLBS	34KOL	1187	258
115	126	NORTH END	21NOE	1845	257.6
116	34	WESTSIDE	113WS	272	256.9
117	250	FOREST	750FO	1913	256.4
118	249	WYNTEX	632WT	927	254.3
119	288	VIDOR	161VD	579	254.2
120	292	BEVIL	156BE	647	247
121	176	VIDOR	163VD	1677	246.6
122	240	CHINA	93CHI	1273	246.3
123	174	SOUR LAKE	105SL	1281	243.6
124	77	MCLEWIS	380MC	2453	242.3
125	9	GRIMES	981GR	328	242.1
126	227	LONGMIRE	584LM	1401	239.4
127	180	HUNTSVILLE	607HU	3401	238.8
128	319	WEST ORANGE	392WO	681	238.6
129	104	CLEVELAND - TX	404CV	2038	237.5
130	12	CROCKETT	195CR	951	236.9
131	380	TYRRELL	38TYR	42	235.2
132	55	MERLIN	375MR	852	234.1
133	277	OILLA	345OI	1522	232.6
134	164	BRIDGE CITY	360BD	1152	232.5
135	74	HEARNE	28HRN	24	231.3
136	85	DAYTON BULK	725DY	1190	230.2
137	369	Alden Bridge	762AL	4295	229.8
138	162	WYNTEX	634WT	1306	228.8
139	280	CHEEK	160CH	713	228.7
140	84	MERLIN	374MR	548	228.7
141	198	STOWELL	233ST	695	228
142	315	DAYTON BULK	724DY	2292	225.6

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
143	#N/A	SPLENDORA	311SP	1262	224
144	144	FOREST	753FO	1395	222.1
145	27	HANKS	22HKS	1107	222
146	365	TYRRELL	37TYR	505	221.1
147	196	ORANGE	350ON	921	220.1
148	133	APRIL	590AP	1607	219.8
149	83	OAK RIDGE - TX	740OK	1125	219.6
150	371	METRO	723ME	1252	219.4
151	216	LACON	538LA	1591	219.4
152	88	GOREE	682GR	1684	218.6
153	290	KOLBS	37KOL	715	218.4
154	204	BENTWATER	521BW	2195	217.8
155	238	VIRGINIA	132VI	579	215.9
156	93	DOUCETTE	570DC	1165	214.4
157	23	CORRIGAN BULK	239CR	470	213.7
158	48	HIMEX	223HI	5454	213.6
159	224	MCDONALD	477MD	1603	209.7
160	102	PANSY	184PS	420	209
161	231	KOLBS	35KOL	1067	203.7
162	222	WOODVILLE - TX	593WD	714	203.3
163	322	VIRGINIA	129VI	567	200.2
164	354	BROOKS CREEK	270BC	54	199.8
165	71	CLEVELAND - TX	406CV	1996	199.7
166	161	MAYHAW	673MA	1871	198.3
167	36	TEMCO	627TE	528	197.8
168	121	GOSLIN	709GL	3610	197.7
169	347	MCHALE	111MC	644	196.5
170	201	HUNTSVILLE	610HU	1779	195.4
171	7	GRIMES	883GR	902	194.5
172	92	PANSY	185PS	1358	193
173	35	SOMERVILLE	127SO	507	192.1
174	98	HARDIN	35HDN	832	191.3
175	274	CORDREY	325CO	1541	190.8
176	226	TRANSCO	48TCO	217	189.4
177	323	Alden Bridge	763AL	746	189.3
178	60	CALDWELL INDUSTRIAL	138CI	780	187.9
179	26	FEDERAL	801FE	242	186.6
180	139	BRIARCLIFF	30BRC	2372	184.5
181	334	CONROE BULK	573CN	13	183.8
182	241	APRIL	592AP	1145	182.3
183	72	CHINA	92CHI	664	182
184	229	NORTH SILSBEE	472NS	323	181.3
185	113	ROSEDALE - TX	151RS	1282	177.6
186	289	HEIGHTS	364HT	3643	176.8
187	208	CONROE BULK	507CN	2198	176.4
188	79	EASTGATE	781EG	1156	175.1
189	65	CONROE BULK	572CN	2437	173.6
190	73	VIWAY	682VI	1647	171.7
191	64	FRONT STREET	307FR	460	171

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
192	173	SPURLOCK	98SPU	729	170.2
193	179	NEW CANEY	337NC	1058	169
194	166	GOSLIN	704GL	1671	168.8
195	281	BRIARCLIFF	32BRC	1280	167.4
196	270	VIRGINIA	130VI	1122	167.1
197	186	WEST ORANGE	393WO	634	166.7
198	242	FORT WORTH	12FTW	1386	165
199	219	SHEAWILL	536SH	1417	164
200	301	BRIARCLIFF	31BRC	855	162.3
201	283	METRO	719ME	1819	162.2
202	370	FOREST	755FO	1899	161.1
203	96	ELIZABETH	120EL	1362	160.9
204	112	CONAIR	512CN	1235	158.7
205	256	ROSEDALE - TX	152RS	742	156.9
206	16	RIVTRIN	268RV	2671	156.7
207	142	WINFREE	340WN	475	156
208	42	HANKAMER	207HA	765	155.9
209	306	CONROE BULK	505CN	1295	154.2
210	152	NEW CANEY	336NC	5129	153.4
211	107	HEIGHTS	360HT	752	151.9
212	69	WALDEN	563WD	2019	151.5
213	163	SOUR LAKE	104SL	448	149.5
214	129	HANKS	23HKS	1394	149.3
215	63	TANGLEWOOD	137TG	1487	148.4
216	155	MCDONALD	479MD	770	147.1
217	135	VIDOR	162VD	1826	146.3
218	333	ROSEDALE - TX	150RS	116	146.1
219	385	ADAMS BAYOU	331AD	190	145.3
220	276	SILSBEE	463SI	455	145.1
221	132	MANCHESTER	67MAN	971	143.9
222	211	MANCHESTER	66MAN	2085	142.6
223	327	VIDOR	164VD	767	142
224	307	EGYPT	551EP	2800	141.3
225	182	RAYWOOD	73RAY	474	138.5
226	151	HANKAMER	206HA	771	136.8
227	363	NORTH SILSBEE	471NS	1121	136.7
228	321	SPLENDORA	309SP	2154	136.2
229	221	LINDBERGH	40LNB	1585	134.8
230	275	WEST END	85WED	504	134.3
231	165	MAPLE	90MPL	307	131.8
232	38	LOVELLS LAKE	141LV	726	131.7
233	261	LACON	539LA	2247	131.4
234	30	NAVASOTA	905NA	2377	129
235	51	LONGMIRE	582LM	1711	127.9
236	115	CROWDER	105CD	1305	126
237	361	LINDBERGH	42LNB	309	126
238	213	MEMORIAL	281ML	1011	124.6
239	243	PANORAMA	525PA	1457	124.5
240	293	HANKS	24HKS	814	124.3

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
241	158	MEMORIAL	280ML	934	123.7
242	21	DOBBIN	519DO	1449	123
243	154	LACON	540LA	1474	121.1
244	236	FLETCHER	457FL	1308	120.3
245	47	RAYWOOD	75RAY	188	119.4
246	197	WEST END	88WED	862	115.4
247	136	EGYPT	552EP	2177	115.4
248	214	BEVIL	154BE	2790	115
249	170	GOSLIN	708GL	2221	114.4
250	247	SARATOGA	761SA	425	114.4
251	373	CONROE BULK	574CN	3304	114.1
252	124	BENTWATER	520BW	2468	113.6
253	#N/A	FOREST	756FO	322	111.9
254	148	ECHO	71ECH	730	109.6
255	233	LINDBERGH	43LNB	801	108.5
256	175	CROWDER	104CD	1669	108.5
257	138	MCLEWIS	381MC	1283	107.4
258	203	WINFREE	341WN	726	106.6
259	13	GRIMES	982GR	766	106.5
260	62	WINSHIRE	241WS	1090	106.1
261	269	HUNTSVILLE	608HU	3016	104.9
262	206	CLEVELAND - TX	403CV	1481	104.2
263	172	DOBBIN	920DO	2072	103.6
264	4	DOUCETTE	569DC	195	102.5
265	273	TANGLEWOOD	134TG	2261	102.1
266	187	NEW CANEY	334NC	5049	101.8
267	178	STONEGATE	92STG	2018	101.7
268	230	GOSLIN	702GL	1641	101.1
269	287	LOEB	17LOB	1026	100.7
270	2	Alden Bridge	768AL	1537	99.7
271	188	GOSLIN	707GL	726	99.2
272	258	LUMBERTON	441LU	4790	98.5
273	391	NORTH END	28NOE	160	98.2
274	328	CROCKETT	65CRK	546	98.1
275	346	AMELIA BULK	180AM	1471	97.2
276	108	CENTRAL	132CE	1824	94.8
277	251	AMELIA BULK	181AM	2553	94.6
278	259	WOODVILLE - TX	594WD	1184	93.3
279	110	BATSON	53BAT	929	92.2
280	150	NAVASOTA	969NA	1258	88
281	368	Alden Bridge	767AL	2775	87.9
282	267	CORDREY	327CO	924	87.5
283	171	STONEGATE	91STG	1397	86.6
284	91	VIRGINIA	131VI	1342	86.1
285	22	OAK RIDGE - TX	744OK	3492	84.8
286	384	DAISETTA	741DA	239	84
287	309	CENTRAL	131CE	586	80
288	17	HANKS	25HKS	909	79.8
289	353	GOSLIN	705GL	1230	79.6

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
290	160	BRIDGE CITY	363BD	2221	78.4
291	18	METRO	722ME	1232	77.8
292	181	GOSLIN	703GL	1649	77.7
293	337	JOHNSTOWN	342JT	1230	76.3
294	297	ORANGE	352ON	901	75.9
295	313	WALDEN	560WD	750	74.7
296	302	CONROE BULK	506CN	1138	72.7
297	360	CENTRAL	133CE	1613	72.3
298	215	TAMINA	599TA	460	70.8
299	193	FLETCHER	456FL	840	68.3
300	134	KOLBS	36KOL	1327	68.3
301	#N/A	WALDEN	562WD	495	65.2
302	146	DAISETTA	744DA	672	64.9
303	262	FOREST	757FO	311	64.5
304	190	CROWDER	102CD	1772	64.4
305	345	HIMEX	222HI	220	62.2
306	403	JIROU	75JRU	58	61.6
307	253	FORT WORTH	7FTW	1156	59.9
308	285	HUNTSVILLE	611HU	1515	58.9
309	86	TANGLEWOOD	135TG	665	58.5
310	388	LILLARD	490LI	276	58.2
311	97	STOWELL	232ST	1137	58.1
312	41	WINSHIRE	240WS	963	57.4
313	308	JIROU	78JRU	291	57.2
314	362	STONEGATE	93STG	2072	57
315	66	HAMPTON	158HA	1119	54.5
316	364	SOUTH LIBERTY	714SL	105	53.7
317	128	CORDREY	326CO	1192	53.6
318	118	CROWDER	103CD	1452	53.2
319	127	DAYTON BULK	727DY	780	53.1
320	89	NAVASOTA	904NA	1520	52.7
321	87	APRIL	591AP	1696	51.7
322	56	BAYOU FANNETT	250BY	322	51.5
323	393	METRO	717ME	227	50.9
324	386	MCDONALD	478MD	619	50
325	260	SILSBEE	462SI	801	49
326	320	MANCHESTER	65MAN	60	48.6
327	#N/A	SPLENDORA	310SP	3198	48.2
328	359	SPLENDORA	307SP	1742	47.9
329	342	WYNTEX	633WT	853	47.2
330	70	WEST END	82WED	472	47
331	195	BAYSHORE	211BA	1086	46.9
332	245	SILSBEE	461SI	860	46.1
333	202	CROCKETT	198CR	208	43.8
334	402	METRO	718ME	2113	43.1
335	239	GOSLIN	706GL	1463	42.3
336	305	MCDONALD	476MD	1102	42.2
337	381	LINCOLN	16LCN	279	41.3
338	15	NEW CANEY	338NC	534	40.6

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
339	286	KOUNTZE	453KT	747	37.3
340	11	CHEEK	165CH	118	37.1
341	340	STONEGATE	90STG	1032	36.6
342	324	ORANGE	351ON	476	34.4
343	376	PARKDALE	171PR	708	33.1
344	372	PARKDALE	176PR	705	32.7
345	284	Alden Bridge	769AL	1148	32.2
346	266	CONROE BULK	504CN	227	32
347	272	METRO	721ME	923	28.6
348	209	CENTRAL	130CE	725	28.5
349	33	GROVES-EGSI	62GRO	1562	28.4
350	394	PORT ACRES BULK	70PAS	777	27.2
351	254	KOUNTZE	452KT	385	26.8
352	318	LONGMIRE	581LM	3068	26.7
353	169	CROCKETT	60CRK	198	26.7
354	271	GOSLIN	710GL	619	25.9
355	264	FRONT STREET	310FR	487	25.8
356	252	FOREST	752FO	1076	24.2
357	111	LAKEVIEW	81LAV	1295	23.9
358	332	FOREST	759FO	433	23.3
359	317	FRONT STREET	308FR	347	22.9
360	265	BRIARCLIFF	33BRC	298	21.4
361	20	LINCOLN	15LCN	278	21.4
362	352	Alden Bridge	770AL	2481	21.1
363	339	CONAIR	516CN	246	20.4
364	24	GROVES-EGSI	63GRO	1306	19.6
365	348	FOREST	758FO	307	19.6
366	374	SPLENDORA	308SP	583	18.2
367	278	SOMERVILLE	126SO	847	18
368	335	MCHALE	113MC	617	17.4
369	294	CONAIR	514CN	620	17.2
370	157	SPURLOCK	99SPU	777	16.6
371	53	ADAMS BAYOU	332AD	506	16.3
372	387	MAYHAW	671MA	75	14.8
373	343	CONROE BULK	576CN	2039	14.3
374	263	TAMINA	316TA	305	13.6
375	311	Alden Bridge	766AL	1665	12.9
376	78	LAKEVIEW	80LAV	686	12.9
377	46	METRO	724ME	1044	12.1
378	192	JIROU	76JRU	170	11.4
379	375	NORTH END	26NOE	281	11.3
380	395	HAMPTON	157HA	10	10.7
381	398	TESCO	36TSC	82	9.7
382	392	YANKEE DOODLE	25YAN	173	8.9
383	189	HUMPHREY - TX	108HM	41	8.2
384	367	FOREST	751FO	1702	7.7
385	123	FOREST	754FO	1597	7.3
386	382	MAPLE	91MPL	202	7
387	244	SHEAWILL	535SH	697	5.9

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Entergy Texas, Inc.

2021 SAIDI Ranking	2020 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2021 SAIDI Value
388	401	METRO	715ME	34	5.9
389	390	NORTH END	27NOE	45	5.8
390	246	OAK RIDGE - TX	742OK	236	4.7
391	379	Alden Bridge	765AL	717	3.8
392	397	YANKEE DOODLE	24YAN	226	3.8
393	378	METRO	716ME	35	3.5
394	330	CONROE BULK	575CN	902	3.4
395	298	TRAVIS	11TRV	25	3.3
396	#N/A	HIGH ISLAND	227HI	218	3.3
397	232	PORT NECHES	45PTN	910	2.7
398	383	NORTH END	29NOE	320	1.3
399	389	PARKWAY	351PW	604	0.8
400	377	CONAIR	515CN	1423	0.6
401	207	Alden Bridge	764AL	1255	0.5
402	349	WEST END	87WED	35	0.4
403	366	KOUNTZE BULK	435KT	93	0.2
404	351	JIROU	77JRU	308	0
405	396	PARKDALE	172PR	26	0
406	399	TRAVIS	6TRV	28	0
407	217	TRAVIS	8TRV	23	0
408	159	WEST END	80WED	268	0
409	#N/A	COMMERCE	528CM	17	0
410	#N/A	COMMERCE	529CM	21	0
411	#N/A	COMMERCE	530CM	32	0
412	404	SPEEDWAY	917SW	166	0
413	#N/A	HIGH ISLAND	228HI	5512	0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2021 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	12.73%
Vegetation	16.06%
Animals and Birds	3.33%
People (Including cars and farm equip)	12.06%
Utility-owned Equipment	32.63%
Other	16.11%
Unknown	7.06%

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16 2022.xlsx 52946 ES_SQR - 2021 - ETI - Updated 05

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Contact centralrecords@puc.texas.gov if you have any questions.