

# Filing Receipt

Received - 2022-04-12 04:37:40 PM Control Number - 52946 ItemNumber - 12

## STATEMENT OF ATTESTATION

STATE OF TEXAS §
COUNTY OF JACKSON §

I, Bill Rakowitz, the attester, sign my name to this instrument this 12th day of April 2022, and being a duly authorized officer of Ganado Telephone Company, Inc., do hereby declare and affirm that the attached 1st Quarter 2022 Telephone Service Quality Report, filed in Project No. 52946 from Ganado Telephone Company, Inc., was prepared with my personal knowledge and the information contained therein is true and correct.

Ara Signature **Bill Rakowitz** Typed Name

General Manager Title

<u>April 12, 2022</u> Date The following files are not convertible:

1st QTR 2022 SVC QUALITY REPORT.xlsx

Please see the ZIP file for this Filing on the PUC Interchange in order to access these files.

Contact centralrecords@puc.texas.gov if you have any questions.

## National Directory Assistance Operator Answer Time Results 1st Quarter 2022

## Percentage of Calls Within 10 Seconds

#### **YK Communications**

	Jan 22	Feb 22	Mar 22	Quarter Average
<b>Operator Speed of Answer</b>				
Directory Assistance Information	100%	92.3%	88.2%	93.5%

This information is intended for and valid for use by Texas LECs in meeting quarterly service requirements of the Texas Public Utility Commission.

Corrective Action Required: No

**Corrective Action Details** None