



Filing Receipt


Received - 2022-04-14 10:39:30 AM
Control Number - 52944
ItemNumber - 5

STATEMENT OF ATTESTATION

STATE OF TEXAS §

COUNTY OF JACKSON §

I, Bill Rakowitz, the attester, sign my name to this instrument this 14th day of April 2022, and being a duly authorized officer of Ganado Telephone Company, Inc., do hereby declare and affirm that the attached 1st Quarter 2022 Telephone Service Quality Report, filed in Project No. 52944 from Ganado Telephone Company, Inc., was prepared with my personal knowledge and the information contained therein is true and correct.



Signature

Bill Rakowitz

Typed Name

General Manager

Title

April 14, 2022

Date

The following files are not convertible:

1st QTR 2022 SVC QUALITY REPORT.xlsx

Please see the ZIP file for this Filing on the PUC Interchange in order to access these files.

Contact centralrecords@puc.texas.gov if you have any questions.

**National Directory Assistance Operator Answer Time Results
1st Quarter 2022**

Percentage of Calls Within 10 Seconds

YK Communications

	Jan 22	Feb 22	Mar 22	Quarter Average
Operator Speed of Answer				
Directory Assistance Information	100%	92.3%	88.2%	93.5%

This information is intended for and valid for use by Texas LECs in meeting quarterly service requirements of the Texas Public Utility Commission.

Corrective Action Required: No

Corrective Action Details None